

Migrating from Microsoft Exchange to Oracle Beehive Overview and Frequently Asked Questions

Overview

The Oracle Beehive collaboration platform provides a unified set of communication and collaboration services including enterprise messaging, team collaboration and synchronous collaboration. By migrating existing employees to Oracle Beehive enterprise messaging, you can standardize on a single architecture that allows you to centrally manage, securely audit, and globally apply compliance rules across an integrated set of communication and collaboration services, from email to team workspaces to conferencing.

Migrating data between messaging systems is a more complicated process than a simple upgrade, but Oracle Beehive comes with a Beehive Migration Tool (BMT) that helps make migrating easier. The Oracle Beehive Migration Tools supports Microsoft Exchange version 5.5, 2000, and 2003.

Oracle Beehive Migration Process

The migration process can be done in a phased approach or be completed all at once. A phased approach can involve both the moving of user groups and the moving data in various stages. The Oracle BMT is designed to easily customize the process to meet your needs, including support for lists describing how accounts and data will be migrated and the ability to delimit email and calendar data migration by date.

Oracle Beehive Migration Tool Components

Address Book Migration

The migration process for address books (also referred to as contact lists) will migrate all personal contacts and personal groups and their members. Any attachments including photos associated with the address book will not be migrated.

Calendar Migration

The BMT migrates appointments, meetings, day events, and resource bookings, with filtering by date ranges if desired. The following calendar data is not migrated: holidays, journals, reminders, personal annotations, contacts links, "show time as" values, "would prefer another time" flag, web conference information, and categories.

Email Migration

Email data migration takes mail data from the Microsoft Exchange Mail server to Oracle Beehive. Specific date filters can be used to limit the amount of data being migrated. The migration tools will preserve message flags and folder structures. The BMT supports migration via a 'pre' and 'full' migration stage. In the 'pre' migration stage, the messages are migrated without any association content. The 'full' migration stage includes all associations so, for example, messages are associated to folders. There are some limitations to what is migrated, including categories and certain user level flags on mail messages.

Task Migration

The BMT task migration component can be configured to migrate active as well as uncompleted tasks. It also supports the migration of assigned tasks.

Public Folder Migration

The BMT not only migrates the above data types from user mailboxes in Microsoft Exchange to personal workspaces in Oracle Beehive, but can also handle similar data residing in public folders in the Exchange deployment. The BMT migrates public folders, their folder structure and their membership definitions to Oracle Beehive team workspaces.





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Oracle Beehive Coexistence

Oracle Beehive's interoperability with Microsoft Exchange provides advanced collaboration between users of both systems and facilitates Oracle Beehive's deployment by leveraging existing infrastructure, until such time as the transition to Oracle Beehive can be completed. For complete details on this please see the Oracle Beehive Interoperability with Microsoft Exchange datasheet.

Frequently Asked Questions

Do I have to use Oracle Beehive Coexistence as part of the strategy to move to Oracle Beehive?

No, but we find that in doing so IT can do phased deployments to smooth the transition period. During coexistence, users between the systems can continue to interact with each other since actions such as meeting request changes, free/busy lookup, and task assignments are supported between the systems.

What are the migration options?

It is recommended that you engage with Oracle Support to determine which migration option is best for your organization. There are currently three common migration options.

• Migrate to Oracle Beehive On Demand: Oracle Beehive On Demand is available as a managed service where you purchase the Beehive licenses but Oracle experts manage the application on-site, at Oracle's data center, or at a partner's site. Another option is an Oracle Beehive On Demand subscription. This Software as a Service (SaaS) option bundles the license, support, hosting and software management in one predictable monthly fee that avoids large up front capital expenses.

- Assisted Migration using a Partner: A qualified partner
 can help manage the data migration process to ensure it goes
 smoothly for your users. Different partners are available to
 help with both developing the migration plan as well as
 managing the actual data migration.
- Self Migration: In this scenario, you plan and manage the migration process using the Oracle Beehive Migration Tool. This requires knowledge of both products as well as directory services (LDAP) and Oracle Database administration skills.

For More Information

For more information about migrating to Oracle Beehive, please contact Oracle Support.

For more information about Oracle Beehive, please visit <u>oracle.com/beehive</u> or call +1.800.633.0973 to speak to an Oracle representative.





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