

Data Intensity

Large managed service provider gains competitive advantage by moving to Oracle Cloud Infrastructure

Data Intensity is the largest independent, multi-cloud managed services provider and a long-time member of the Oracle Partner Network, focused on supporting mission-critical applications and delivering managed services in a hybrid cloud world. With over 17 years of industry experience, 650 customers served, and 15,000 managed environments under their belt, they specialize in delivering purpose-built solutions as well as design, implementation, migration, maintenance and support services for the technologies and platforms that power their customers' business processes. Data Intensity's core business depends on having a mission-critical enterprise cloud infrastructure that enables them to deliver the high availability, performance, flexibility, security, and scalability that their end-customers need for their business-critical workloads.

Best performing Oracle application environment for the price

Data Intensity has built a successful business hosting and managing Oracle Applications and Oracle Database(s) for internal purposes and on behalf of their end-customers. They have over 300 customers running Oracle solutions like Oracle E-Business Suite in their own data center. However, they realized they could gain cost savings by migrating non-production and disaster recovery environments to Oracle Cloud Infrastructure, while still delivering the highly reliable and performant services that their customers demand for their most critical applications.

"We moved to Oracle Cloud Infrastructure because our very business model depends on having the most cost-effective yet best performing infrastructure available to run our customer's Oracle workloads." said James Anthony, Chief Technology Officer at Data Intensity.

Data Intensity now runs customers' E-Business Suite workloads on Oracle Cloud Infrastructure Compute and Block Volumes, and they leverage Oracle's highly scalable File Storage Service for shared file systems during deployments to help optimize capacity consumption. In addition, they deploy Oracle Databases and can offer end-customers the flexibility to leverage existing licenses with Oracle's Bring Your Own License (BYOL) program or purchase Oracle Database Cloud Service with license included; all while providing access to capabilities like Oracle Real Application Clusters (RAC), which are only available with Oracle Cloud Infrastructure.

Since migrating to Oracle Cloud Infrastructure, Data Intensity has been able to pass the cost and reliability benefits on to their end customers. One such customer, an educational services company, has seen their monthly infrastructure usage costs go down by 30%. Additionally, Oracle's cloud infrastructure has been more reliable. This has translated to increased service availability for the end-customer's student and partner facing online portal as well as an 80% reduction in infrastructure-related support hours.



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- James Anthony, Chief Technology Officer, Data Intensity

WHY ORACLE?

- 30% reduction in infrastructure usage cost
- 10 times faster deployment
- Able to run 200 reports in seconds versus hours
- · Complete laaS and PaaS portfolio

PROFILE

- Managed Service Provider
- North America

SOLUTION

- Oracle Cloud Infrastructure Compute
- Oracle Cloud Infrastructure Block Storage
- Oracle Cloud Infrastructure Load Balancing
- Oracle Cloud Infrastructure Database
- Oracle Autonomous Data Warehouse
- Oracle Analytics Cloud
- · Oracle Identity Cloud Service
- · Oracle E-Business Suite



Cloud transformation is key enabler for aggressive growth

In order to support their own aggressive growth plans, Data Intensity has also undergone a cloud transformation, migrating their financial reporting and business intelligence processes to the Oracle Cloud. They moved their internal E-Business Suite to Oracle Cloud Infrastructure and migrated from Oracle Business Intelligence Enterprise Edition (OBIEE) to Oracle Analytics Cloud with Oracle Autonomous Data Warehouse in the back end.

The Data Intensity team estimated that the time to deploy in the Oracle Cloud was 10 times faster than if they had decided to upgrade their legacy on-premises solution. Since the move, they have also seen significant performance improvements. Data Intensity's financial and operations teams can now generate 200 reports in just a couple of seconds versus the hours that it used to take.

Data Intensity's plan is to eliminate their own infrastructure offering and to migrate their customers to Oracle Cloud Infrastructure. "We believe we will get the best value for our dollar with Oracle versus hosting our own laaS," said Anthony. "And our partnership enables us to offer our end-customers Oracle's full suite of both laaS and PaaS offerings, which gives us a significant competitive advantage."

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