Your guest engagement experience, your way

Extend best-in-class POS to deliver a great brand experience across channels

No two food and beverage brands are alike.

But all brands share a common goal: to compete and carve out space within the crowded marketplace. Whether you're just beginning to make a name for yourself or evolving your service to outpace the competition, your ordering experience can be a point of differentiation that reflects your brand while addressing customers' unique and evolving needs. **That means your POS must adapt to your business—not the other way around.**

Oracle MICROS Simphony is a best-in-class, fully extensible, multichannel transaction platform that grows with your operation and gives you the freedom to tailor your guest experience without undermining core functionality. Run on Oracle Cloud Infrastructure, Oracle MICROS Simphony gives you the confidence and stability of an industry-leading POS, so you can focus on building a complete experience that sets you apart—from back-of-house to point-of-service.



Secure by design principles

High performance to sustain scaling workloads

Fully customizable feature set

Discover the many degrees of configuration available with Oracle MICROS Simphony.



Extend the core

To empower users to write customization scripts according to their needs, MICROS pioneered a proprietary System Interface Module (SIM) to operate across all transaction platforms. We've since expanded the extensibility functionality to incorporate preconfigured tools like Microsoft .NET.

Customize the experience for employees everywhere with a highly configurable user interface. Build your brand's look, feel, and operations into your POS across locations to enable consistent, efficient staff training and rotation.

Open your doors in new environments by modifying ordering and service options to align with customer expectations.









Grab-and-go

Quick service C

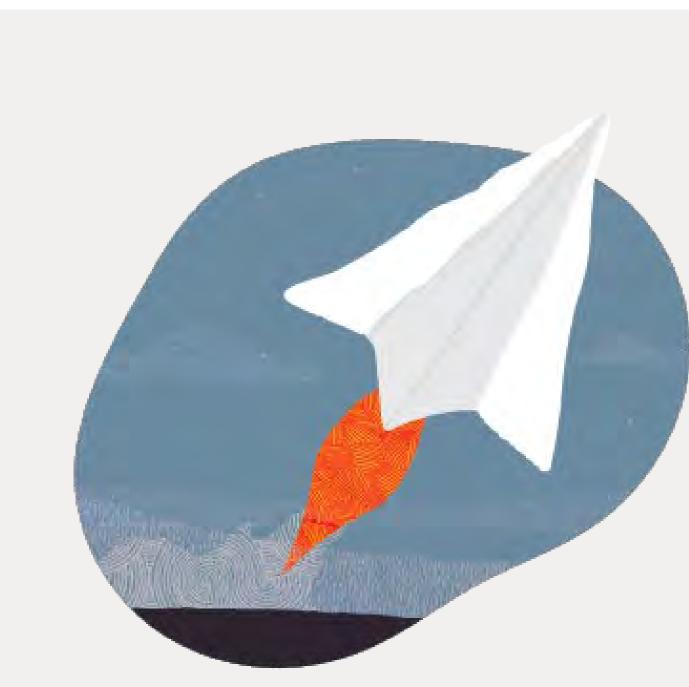
Charge-to-room

payments

Meal plan

Mix and match applications, payment partners, hardware, and more to create an ordering experience that serves you, as well as your customers.

Expand into new markets and take your guest experience global with extensive regionalization capabilities spanning languages, currencies, payment systems, taxes, and fiscal regulations.

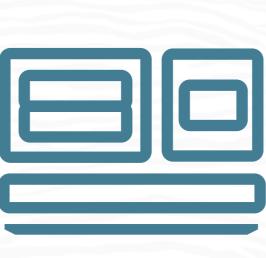


Develop unique applications

Stay in-control of your innovation roadmap. Oracle makes all API documentation public so you can build your own applications and integrations, on your timeline.

As with any customization, non-standard elements require validation before rolling out upgrades. Oracle regularly works with customers to ensure extensions continue to perform as expected with every new release, with little to no additional development work, limiting technical debt while giving you the freedom to define your special sauce.

Design new features that serve your needs and deploy them to all locations from the Simphony Cloud. Oracle's open, standards-based, integrated development platform lets you build, deploy, and manage API and mobile-first apps seamlessly.







Container-based

Low-code

Cloud-native

Experiment and test new developments before implementing them across your business, from a cost-effective environment that gives you the flexibility to try new things, fail fast, and learn before moving on to other projects.

Accelerate your build with our event-driven architecture and open integrations using any of the 140+ POS client events.

And tap into Oracle's dedicated engineering team to get your questions answered, or for assistance developing, integrating, and validating your customizations.



Design your future

No one knows what your business needs better than you do. If your setup requires specific workflows, processes, or third-party integrations, Oracle MICROS Simphony gives you the freedom to build on our best-in-class platform so you can move quickly and reduce technical debt.

Use Microsoft .NET to extend the platform's functionality and integrate

it into Oracle MICROS Simphony's core POS.

And trust that your build will enjoy low-latency throughput thanks to the foundation of Oracle Cloud Infrastructure.

Transform your POS into your competitive advantage with Oracle MICROS Simphony

Learn how our open, global cloud-native transaction platform can help you be

Contact us to learn more.

open for business—your way.