Oracle Health
Response Readiness

The best emergency plan is a proactive one

For those organizations that are relied on most, Oracle Health Response Readiness Cloud Service supports clear communication and swift execution of allocation and distribution of critical resources to the right end points across their network. During fluid situations, high priority and often limited resources need to be requested, allocated, transferred, tracked, and distributed quickly and efficiently, often to or through emerging pathways. Oracle Health Response Readiness Cloud Service aims to help organizations adapt and respond quickly to key resource needs while having a holistic view of supplies.
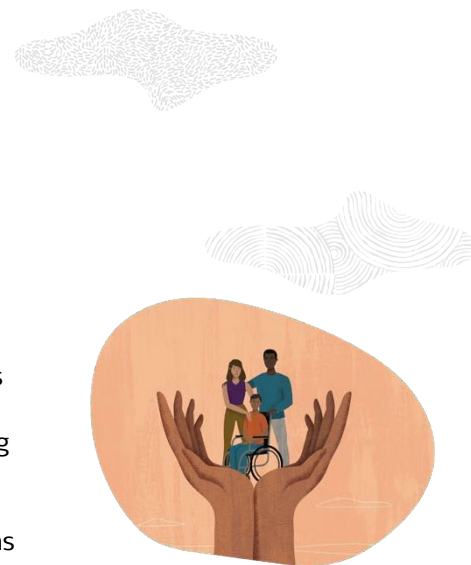
Oracle Health Response Readiness Cloud Service is built from initial solutions supporting government COVID-19 and mpox supply allocation and delivery and is flexible to take on a variety of use cases. This offering is built to utilize thoughtful connections with the goal of supporting faster and more flexible managed processes, across direct or indirect channels, when compared to traditional resource ordering.

Is your critical resource distribution process as nimble and responsive as it needs to be when an emergency presents itself?

If your organization is interested in preparing for the next emergency and staying ahead of the curve, leverage the scalable SaaS application before you need it most for performance with your critical and emergency supplies.

The Oracle Health Response Readiness product helps enable organizations that oversee stockpiles of critical supplies to receive supply order requests from dependent organizations and approve requests based on the thresholds and prioritization to kick off the distribution processes. Focusing on helping you optimize delivery, flexible administrative layers within the tool allow for workflow flexibility across unrelated entities and provide holistic views of stock on hand, wastage, returns, and transfers. Oracle Health Response Readiness is designed to optimize resource impact by:

- Transferring resources from non-related end points, such as local community sites, when appropriate.

- Providing dashboards and features to support informed allocation decisions for effective impact across your network and allow for multiple layers of resource supply management.

- Communicating key updates in near real-time through the system to ensure swift dissemination across the chain.

- Expanding from initial use cases and enabling easy configurability to be used for future incidents and resource needs.
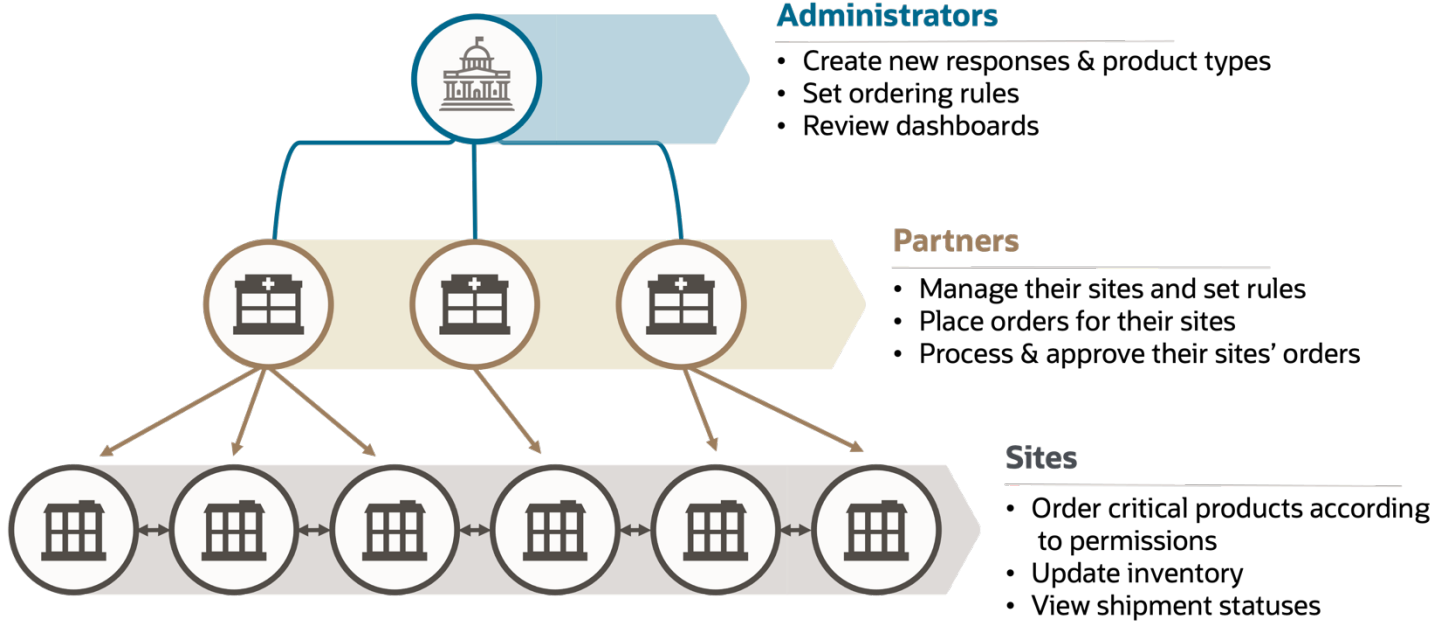
Key benefits

- **Scalable SaaS application:** Leverage the power of the Oracle cloud, where you can configure various resource types to adapt to whatever the future may hold.

- **Time & cost savings:** Oracle Health Response Readiness is designed to help save you time and expenses associated with manual methods or systems not designed to handle end point allocations.

- **Unique distribution controls:** Ability to place thresholds on critical supplies for Partners as well as ordering limits on Sites. This can limit the amount of supply Partners have access to allocate and help prevent individual sites from "over-ordering" limited supplies.

- **User-friendly workflows:** Leverage intuitive and flexible workflow options with centralized configuration to ensure effectiveness and ease-of-use.

Extensible and configurable to adapt to new situations

Learning from critical supply challenges experienced over recent years, organizations are better preparing themselves to successfully adapt and respond to the next incident requiring swift supply allocation and delivery. Because no one knows what that next incident will be, Oracle Health Response Readiness is created to be configurable to new needs.

Oracle Health Response Readiness recognizes the value in a cohesive system. That is why it is designed with upstream and downstream workflows in mind, complementing your inventory, warehousing, and logistics management through meaningful connections.

Administrators
- Create new responses & product types
- Set ordering rules
- Review dashboards

Partners
- Manage their sites and set rules
- Place orders for their sites
- Process & approve their sites' orders

Sites
- Order critical products according to permissions
- Update inventory
- View shipment statuses

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