

Oracle Award Program
Oracle Customer Edge Awards 2025
OFFICIAL RULES - STANDARD

By participating in this Oracle Award Program as a Nominee or Nominating Party, you agree to comply with all the terms and conditions below. If you do not agree with all these terms and conditions or the terms contained within the nomination form, please do not participate in these awards program, and do not submit a nomination form.

AWARD DESCRIPTION

The Oracle Customer Edge (“Awards”) recognize customers who are transforming the energy and water and construction and engineering industries. These Awards recognize organizations that are driving sustainability, business transformation, and innovation. The awards celebrate and recognize our customers successes and accomplishments in addition to inspiring future transformation and innovation.

AWARD PERIOD

All times are Pacific Time Zone-based set in the electronic system used to process and time stamp award submissions. The Awards Period is September 25, 2024, to January 12, 2025, and is comprised of the following periods:

The Nomination Period begins on September 23, 2024, 12:01AM and ends on January 15, 2025 at 11:59PM.

The Judging Period opens and closes on January 16, 2025. Finalists will be announced Late January or early February.

Winners will be announced at Oracle Customer Edge March 4, 2025 The winners' will be posted on our website, go to <https://www.oracle.com/customer-edge-summit/awards/> in early April 2025. A link to the results will be provided on the main index page. The Winner List will be available for a period of at least ninety (90) days thereafter – and on our future Oracle Energy and Water Customer Edge Events sites.

IMPORTANT NOTICE: Each Nominee or Nominating Party is responsible for determining the corresponding time zone in her/his/their respective geographical location.

ELIGIBILITY OF NOMINATING PARTIES AND NOMINEES

Candidates may be submitted by self-nomination or nomination by other parties (customers, partners, Oracle employees, etc.) via the nomination process. All submissions must meet the following criteria:

- Nominations must be submitted by the deadlines as listed above. Late submissions are automatically disqualified.
- The Oracle Customer Edge awards are open to Oracle customer organizations only.
- Specific Award Criteria: Oracle Customer Edge Awards are awarded to organizations that use Oracle Energy & Water or Construction and Engineering solutions and the individuals and teams in the utility or construction industry that contributed to the project.
- Individual or entity/organization must meet criteria of the specified award in addition to all the following criteria:
 - No Individual may be nominated, become a finalist for an individual award, be highlighted or designated to accept an award on behalf of an organization, if they are not 18 years or older;
 - Oracle customers must be in good standing with Oracle at the time of submission and announcement of finalists/winners.
- Residents of the following are not eligible to participate as Nominees: Cuba, Iran, North Korea, Syria, Crimea Region of Ukraine, Venezuela, Russia, Belarus, and any country or region under US embargo during the Awards Period.
- Persons in any of the following categories are not eligible to participate as Nominees:

- employees or agents of Oracle (Sponsor) and its parent, affiliate and subsidiary companies (collectively "Sponsor"), or of Sponsor's participating advertising and promotion agencies, and prize suppliers;
- immediate family members (defined as parents, children, siblings and spouse, regardless of where they reside) and/or those living in the same household as any person in (a) above;
- nominees are not eligible to be an expert panelist or judge for the selection of finalists/winners; competitor to Oracle in the product or area of the related title; employees of any company that has a policy against and/or legally prohibits participation in the Awards or the awarding of a prize/award/benefit to an employee; and employees, officers, or officials of any public sector entity, located in the Latin America region including, but not limited to, any person acting in an official capacity for or on behalf of any national, state, provincial or local government, or any department or agency thereof.

NOMINATION PROCESS

To nominate a candidate (a "Nominee"), including yourself, go to <https://oracle.secure-platform.com/oracle-customeredge-awards/organizations/main/submissions/submissionnotcompleted?solicitationId=10> (Website") and (1) fill out a nomination form for an Award. Enter Nominee's name and nomination details, complete the form, and agree to the terms and conditions. As part of the Nomination, you may elect to provide a short article that provides a detailed description or case study of the Nominee's accomplishments.

Alternative methods of nomination are not accepted. Incomplete nominations will not be considered. Nominations submitted after deadline will not be considered.

Each submission, including any article, case study or other supplemental material, will be considered one Nomination. Nominations, including case studies or articles, must be in English. You may submit multiple Nominations in multiple categories for separate individuals or stories/projects. Subject to all the other terms in these Official Rules, you may receive assistance from others in developing your Nominations. Nominations may not contain:

- Proprietary, confidential, or sensitive information (dollar value of deal, business issues they are trying to solve, proprietary or sensitive details of customer's configuration or if publicly shared may cause negative business impact, etc.) when answering the questions related to the project, solution, or effort of the nominee.
- Trade secrets or other information that is inappropriate to share with the public.
- Copyrighted materials (whether registered or unregistered) that are owned by third parties, without permission from the copyright owner(s).
- Trademarks owned by parties other than Sponsor or the Nominee or Nominating Party submitting the Nomination (whether registered or unregistered), without permission of the trademark owner(s).
- Information that defames, misrepresents, or contains disparaging remarks about Sponsor, Sponsor's products, any person, company, or product.
- Mess or images inconsistent with the Sponsor's brand and company.

SELECTION OF WINNERS

After Nomination period closes, the submissions will be reviewed for eligibility and completion aligning with instructions on the Nomination form and the eligibility requirements in these rules.

A panel of judges for each category selected by Sponsor will review all qualifying Nominations.

Criteria used by the panel judges to determine the finalists is based on the defined eligibility criteria for the award and is not limited to u of Oracle products. Other important factors include alignment of the customer story to the award categories and their descriptions as outlined below.

The Oracle Customer Edge Awards recognize contributions across two industries – Energy and Water, which has three (3) award categories and Construction and Engineering, which has four (4) award categories

Energy and Water Awards

Initiative of the Year Award

The Initiative of the Year award honors organizations for their outstanding technology projects that showcased the organization's leadership, strategic vision, innovation, advancement, and overall results delivered to their customers.

Innovator Award

The Innovator award celebrates businesses that have created a culture of innovation that ultimately benefits "its" customers, stakeholders, and industry.

The Strategic Vision Award

The Strategic Vision recognizes one utility that demonstrates the ability to foresee trends, needs, or issues pertaining to the utility industry, and demonstrates the ability to advance the industry through the adoption of technology.

Construction and Engineering Awards

Project of the Year

The Project of the Year award honors organizations for their outstanding projects that showcase the organization's leadership, strategic vision, innovation, technological advancement, and overall results achieved.

Contractor of the Year

The Contractor of the Year award celebrates contractors that achieve compelling results for their organization and customers.

Owner of the Year

The Owner of the Year award celebrates organizations that demonstrate both predictable and successful project and portfolio results.

Innovator of the Year

The Innovator of the Year award celebrates individuals who have achieved enterprise-wide results through innovation and implementation that benefits their organization, stakeholders, and industry.

Potential finalists/winners will be confidentially informed according to the Award Period noted above. Winners will be announced according to the Award Period schedule noted above.

When Sponsor notifies potential finalists/winner(s), each potential finalist/winner will be required to sign a legal affidavit of eligibility to receive the Award and release forms granting permission for Sponsor to announce the finalist/winner and reference finalist/winner as a customer of Sponsor in Sponsor's marketing materials. A Nominee will not be announced as an award finalist/winner without successful completion of the affidavit and release forms. If Sponsor is unable to reach a potential finalist/winner, or if the affidavit and release forms are not properly completed and returned to Sponsor, or if an award notification is returned as non-deliverable, or if a potential finalist/winner is found not to have complied with these Official Rules in any way, the award will be forfeited, and an alternate winner will be selected. Potential finalist/winner(s) will be given a deadline to respond and return the completed affidavit and release forms.

All decisions by Oracle are final. Oracle reserves the right to modify or terminate the Oracle Award promotion at any time and at its sole discretion.

AWARD WINNER BENEFITS

Each of the Category winners are based on the criteria noted in the Selection of Winners section above. Prizes are non-monetary benefits, as recognition is the basis of the award. Winner benefits

are the following:

Award Trophy

Published announcements of winner on Oracle.com, Oracle’s social hubs and related Oracle Communities, and at any Oracle event if the Awards are announced virtually or in person. Potential success story on Oracle.com as well as other marketing activities (articles; press releases; blogs; video’s; webcasts, etc.).

Winners are responsible for any other expenses relating to the acceptance and use of prizes. Oracle has the option, at its sole discretion, of substituting a benefit if for any reason, including scheduling, a benefit becomes unavailable. Benefits cannot be transferred, substituted, or redeemed for cash value.

Awards and benefits will be provided if enough eligible Nominations are received, but in no event will the Sponsor award more benefits than are provided for in these Official Rules.

RELEASE/DISCLAIMER OF LIABILITY

TO THE MAXIMUM EXTENT PERMITTED BY LAW, BY PARTICIPATING, NOMINEES, NOMINATING PARTIES, FINALISTS, POTENTIAL WINNERS AND WINNERS ("RELEASING PARTIES") WAIVE ANY RIGHT TO CLAIM AMBIGUITY IN THE RULES, AND RELEASE, INDEMNIFY AND HOLD HARMLESS, AND AGREE TO KEEP INDEMNIFIED AND HELD HARMLESS, SPONSOR AND ITS AFFILIATES AND SUBSIDIARIES, AND EACH OF THEIR RESPECTIVE AGENTS, REPRESENTATIVES, OFFICERS, DIRECTORS, SHAREHOLDERS AND EMPLOYEES (COLLECTIVELY, "RELEASED PARTIES") AT ALL TIMES FROM AND AGAINST ANY INJURIES, LOSSES, DAMAGES, CLAIMS, ACTIONS, DEMANDS, COSTS OR EXPENSES OR ANY LIABILITY OF ANY KIND (A) RESULTING FROM OR ARISING FROM PARTICIPATION IN THE AWARDS OR ACCEPTANCE, POSSESSION, USE, MISUSE OR NONUSE OF PRIZE(S)/BENEFITS THAT MAY BE AWARDED; OR (B) FOR OR IN RESPECT OF WHICH RELEASED PARTIES WILL OR MAY BECOME LIABLE BY REASON OF OR RELATED OR INCIDENTAL TO ANY ACT, DEFAULT, OMISSION, BREACH OR NON-OBSERVANCE, WHETHER NEGLIGENT OR OTHERWISE, BY A RELEASING PARTY UNDER THESE OFFICIAL RULES.

DATA PRIVACY

For the purposes of running Oracle Awards, we collect, use, disclose, transfer, process, and store personal data of both the nominator and the nominee needed to conduct award nominations, judge submissions, contact nominees to review stories, award, publicize finalists/winners and related activities. Oracle does not ask for any sensitive personal data or confidential information. Oracle will process personal information of nominators and nominees in accordance with the Oracle General Privacy Policy (<https://www.oracle.com/legal/privacy/privacy-policy.html>). Sponsor may use and share a Nominee or Nominating Party's personal data with third parties to the extent necessary to fulfill its obligation to administer and sponsor the Awards.

SEVERABILITY

If any provision(s) of these Official Rules are held to be invalid or unenforceable, all remaining provisions hereof will remain in full force and effect.

SPONSOR: Oracle America, Inc., 500 Oracle Pkwy., Redwood Shores, CA 94065

Oracle reserves the right to cancel or modify the terms of this Awards program if fraud, technical failures, or any other factor beyond Oracle's control impairs the integrity of this program, as determined by Oracle in its sole discretion. Oracle reserves the right in its sole discretion to disqualify any individual it believes has tampered with the entry or selection process or has acted in violation of these Official Rules. Any attempt by any person to deliberately damage or undermine the legitimate operation of this Awards program may be a violation of criminal and civil law, and should such an attempt be made, Oracle reserves the right to seek damages from any such person to the fullest extent permitted by law. Oracle's failure to enforce any term of these Official Rules shall not constitute a waiver of that provision. Any attempts by an individual to access any web site associated with this Awards program via a bot script or other brute force attack or any other unauthorized means will result in the IP address becoming ineligible. Use of automated entry devices or programs is prohibited.