

## Are you getting maximum value from Oracle Support?

My Oracle Support gives you access to powerful proactive tools, resources, and knowledge that can help you optimize product health and performance, whether your software and systems are on-premises or in the cloud.



### Oracle can help you:

- **Boost your returns:** reduce cost, improve productivity, and get more done with less effort.
- **Avoid the unexpected:** mitigate risk, minimize downtime, and keep mission-critical systems running smoothly.
- **Ensure optimal performance:** streamline upgrades, adopt the latest product capabilities, and reduce cycle-time.
- **Unleash your potential:** achieve professional and business goals through new skills and expanded expertise.
- **Accelerate your journey:** stay informed and ahead of the game with the latest news and best practices.

## How? By getting proactive.

Log into [support.oracle.com](https://support.oracle.com) and search “Get proactive” to access the portfolio of proactive tools and capabilities.



### Optimize

Help optimize your system performance and keep your Oracle software and systems healthy by maintaining optimal system health and performance and avoid known problems from impacting operations.



### Resolve

- Discover capabilities and tools to help you resolve issues.
- Rapidly identify and resolve issues to help minimize downtime and free up resources for critical projects.



### Upgrade

- Leverage capabilities and tools to help guide you through the upgrade process.
- Reduce risk and time from the upgrade process, enabling cost savings and faster adoption of new product capabilities.
- Leverage practical tips and gain the knowledge you need to accelerate your journey from on-premises to the cloud.

Discover more today and maximize the value of your Oracle investment.

[oracle.com/goto/proactivesupport](https://oracle.com/goto/proactivesupport) | [get-proactive\\_ww@oracle.com](mailto:get-proactive_ww@oracle.com)

