DISPOSE OF YOUR RETIRED HARDWARE SAFELY AND ECONOMICALLY

ORACLE®
PREMIER SUPPORT

The proper disposal of old or decommissioned IT equipment is a concern for all businesses. Improper disposal can lead to harmful environmental impacts and safety or security risks due to incorrect handling of data on retired systems. As our customers move to the Cloud, upgrade to new technology, or simply want to dispose of retired hardware, Oracle offers cost-effective, secure, and environmentally responsible options.

Oracle's Take Back Programs

System Return Credit (SRC) Program

As you move to the Cloud or next generation Oracle hardware, your product may qualify for Oracle's Systems Return Credit program. This program pays competitive value for select decommissioned hardware, with the dollar value applied as a credit towards your current obligation with Oracle. Just provide a list of Oracle equipment serial numbers at the point of retirement and Oracle will provide a quote. You will have 30 days to accept, and another 60 days to return eligible equipment. Minimum amounts apply and this program may not be combined with any other programs or discounts.

Used EE (Electronic Equipment) Program

If Oracle determines reuse potential for your retired product, Oracle's Used EE Program offers you a convenient and economical option for disposing of retired and decommissioned hardware. Although there isn't financial credit available, there is significant value in Oracle's no-charge onsite services (below), transportation, and recycling.

Electronic Waste (eWaste) Program

Regardless of product age and condition, Oracle's eWaste program offers you a convenient and economical option for disposing of retired and decommissioned Oracle branded hardware, and in some cases also 3rd party branded systems. For this self-service model, simply de-install, pack, and stage the old hardware, submit a pick-up request on-line and Oracle will collect, transport, and recycle the equipment at no charge.

Additional Onsite Services Available

Products being returned through the SRC and Used EE Programs are eligible for additional onsite services free of charge.

- **Onsite Data Erasure (disk wipe):** Oracle will perform a single pass "wipe" on all eligible disks (HD/SSD) and generate an erasure report. The software and process followed complies with the NIST 800-88 guideline for media sanitization. For devices

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SAFE, ECONOMICAL, AND RESPONSIBLE DISPOSAL OF YOUR RETIRED HARDWARE

FEATURES

- No charge for pick up, transportation, and recycling of retired systems
- Disk wipe, De-installation and packaging support available for select systems at no charge
- Applicable to all Oracle hardware products
- Oracle's recycling programs are audited and compliant with local and regional laws

BENEFITS

- Financial credit available on select systems
- Convenience from working with your Oracle Support team and of pick up at your location
- Peace of mind knowing equipment is recycled in compliance with environmental and regulatory standards

where erasure is not complete, the customer may choose to keep the device or return to Oracle for physical destruction. To perform this service, the systems containing the disks must be connected to power and be operational.

• **De-installation:** Oracle will de-install and pack the retired systems. The customer is responsible to stage the product and provide access to Oracle's carrier for pick up.

• **Certification of Ownership Transfer:** Transfer of ownership is complete when decommissioned systems are loaded on to the certified Oracle carrier's truck. The customer may print out the legal transfer document or signed copies are available upon request.

Oracle's Support of our Customers and the Planet

Hardware Reuse and Recycling

Oracle is committed to developing practices and products that help protect the environment. We evaluate returned products for spares and component reuse. This allows us to extend the support life of products and conserves natural resources. Premature recycling is not optimal for the planet. All products are tested, screened for authenticity and data-wiped prior to reuse. Any product that can't be reused will be recycled compliant to local and regional law. Oracle's global reverse supply chain is used for both Customer and Oracle Cloud data center returns. We audit and report our new product put on market, take back, and recycling results.

Convenience, Cost Reduction, and Environmental Stewardship

Whatever your reasons for retiring your current hardware, Oracle provides you with cost-effective, safe and environmentally responsible options – plus the opportunity to reduce cost. To learn more about these options and determine which solution is best for you, contact your Oracle Sales or Field Service Representative.

Oracle helps make doing the right thing easy.