

ATT IP Flexible Reach Service Including  
MIS/PNT/AVPN Transports with Cisco UCM  
10.5 & Oracle Enterprise Session Border  
Controller

Technical Application Note




## Disclaimer

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## Intended Audience

This document is intended for use by Oracle Systems Engineers, third party Systems Integrators, Oracle Enterprise customers and partners and end users of the Oracle Enterprise Session Border Controller (E-SBC). It assumes that the reader is familiar with basic operations of the Oracle Enterprise Session Border Controller 3820/4500 platforms.

## Document Overview


This Oracle technical application note outlines the recommended configurations for the Oracle enterprise session border controller 3820 series for connecting AT&T's IP Flexible Reach service to Cisco Unified Call Manager (CUCM) 10.5 customers. The solution contained within this document has been certified on Oracle's Acme Packet OS SCZ 7.3p2.

Cisco Unified Call Manager provides industry-leading reliability, security, scalability, efficiency, and enterprise call and session management and is the core call control application of the collaboration portfolio. This reduces the cost and complexity of extending an enterprise's telephony system outside its network borders. Oracle Enterprise Session Border Controllers (SBCs) play an important role in SIP trunking as they are used by many ITSPs and some enterprises as part of their SIP trunking infrastructure.

This application note has been prepared as a means of ensuring that SIP trunking between CUCM 10.5, Oracle E-SBCs and IP Trunking services are configured in the optimal manner.

It should be noted that while this application note focuses on the optimal configurations for the Oracle ESBC in an enterprise CUCM 10.5 environment, the same SBC configuration model can also be used for other enterprise SIP trunking applications with a few tweaks to the configuration for required features. In addition, it should be noted that the SBC configuration provided in this guide focuses strictly on the CUCM Server associated parameters. Many SBC applications may have additional configuration requirements that are specific to individual customer requirements. These configuration items are not covered in this guide. Please contact your Oracle representative with any questions pertaining to this topic.

For additional information on CUCM 10.5, please visit <http://www.cisco.com/c/en/us/products/unified-communications/unified-communications-manager-version-10-5/index.html>



# Introduction

## Audience

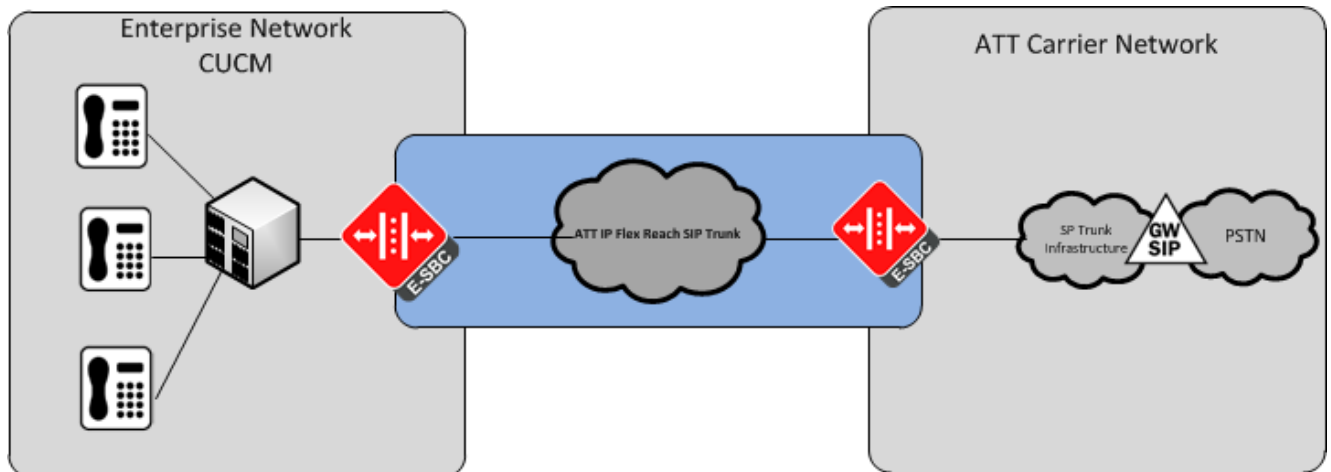
This is a technical document intended for telecommunications engineers with the purpose of configuring the Oracle Enterprise SBC and CUCM 10.5. There will be steps that require navigating the CUCM 10.5 server configuration as well as the Acme Packet Command Line Interface (ACLI). Understanding the basic concepts of TCP/UDP, IP/Routing, and SIP/RTP are also necessary to complete the configuration and for troubleshooting, if necessary.

## Requirements

- Working configuration and functioning Cisco UCM 10.5
- CUCM configuration would include Cisco Unity Connection for Voicemail and Auto Attendant based enterprise functions
- Cisco soft phone and hard phones connected/registered to the CUCM server
- Oracle Enterprise Session Border Controller (hereafter Oracle E-SBC) 3820 series running ECZ7.3.0p2. Note: the configuration running on the SBC is backward/forward compatible with any release in the 7.2.0 stream against any platform including VME, 1100, 3820, 4500, 4600, 6300
- Oracle E-SBC having established SIP connectivity with CUCM on CPE side and ATT IP FR SIP trunk on PSTN side.

## Architecture

The following reference architecture shows a logical view of the connectivity between CUCM and the SBC.

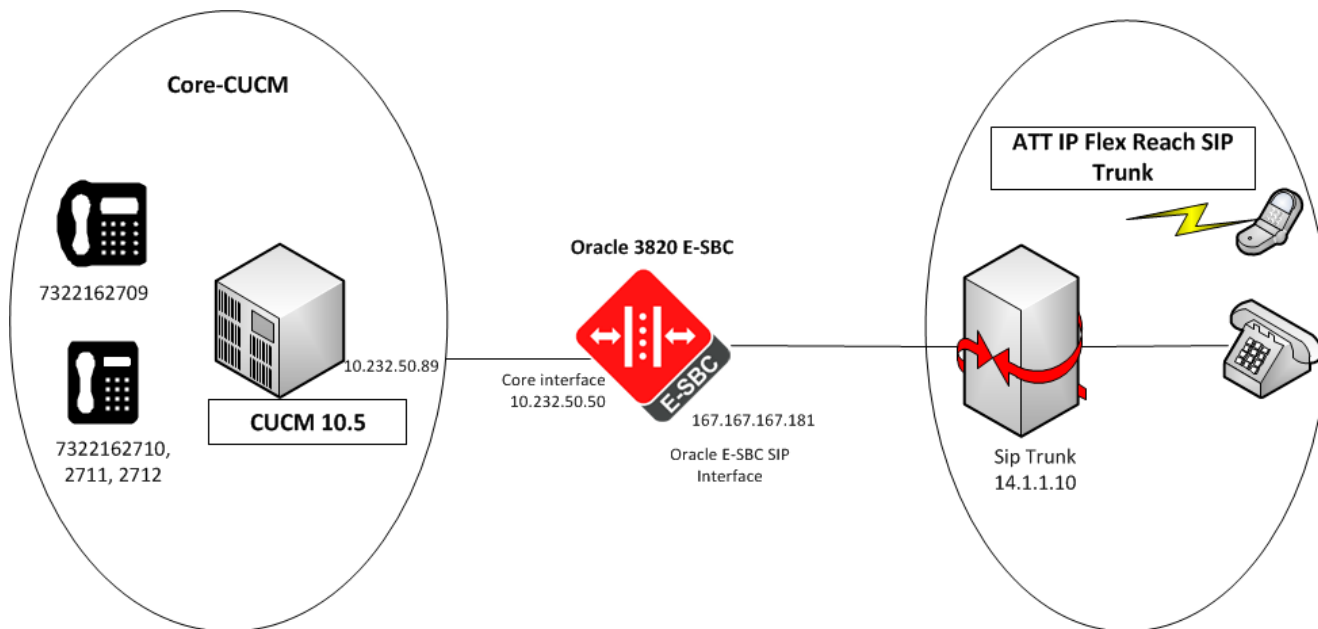


Area on left of the Oracle SBC brown box is the customer's on premise infrastructure, which includes the CUCM, DNS and CUC with the enterprise phones systems. Area on right of the SBC represents the service provider infrastructure which provides PSTN service via the SIP trunk. The SBC provides integration of these two environments over an IP network and provides security, service reachability, interoperability/normalization of SIP messages over the IP network. The CUCM and SBC are the edge components that form the boundary of the SIP trunk. The configuration, validation and troubleshooting of these two is the focus of this document and will be described in three phases:

- Phase 1 – Configuring the Oracle SBC
- Phase 2 – Configuring the Cisco Unified Call Manager v10.5
- Phase 3 - Configuring the Cisco Unity Connection server and integrating it with CUCM

## Lab Configuration

The following diagram, similar to the Reference Architecture described earlier in this document, illustrates the lab environment created to facilitate certification testing.





## Phase 1 – Configuring the Oracle Enterprise SBC

In this section we describe the steps for configuring an Oracle Enterprise SBC, formally known as an Acme Packet Net-Net Session Director ("SBC"), for use with Cisco Unified Call manager v10.5 in an ATT IP Flex Reach SIP Trunk service.

### In Scope

The following guide configuring the Oracle E-SBC assumes that this is a newly deployed CUCM topology in an enterprise dedicated to a single customer. If a service provider currently has the SBC deployed and is adding CCM customers, then please see the ACLI Configuration Guide on [http://docs.oracle.com/cd/E56581\\_01/index.htm](http://docs.oracle.com/cd/E56581_01/index.htm) for a better understanding of the Command Line Interface (CLI).

Note that Oracle offers several models of SBC. This document covers the setup for the 3820 platform series running Net-Net OS ECZ7.3.0 or newer. If instructions are needed for other Oracle SBC models, please contact your Oracle representative.

### Out of Scope

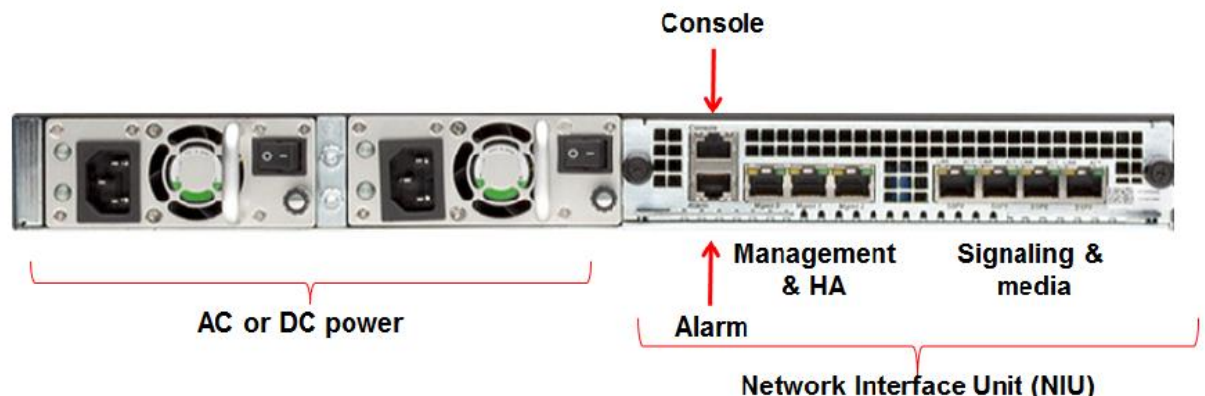
- Configuration of Network management including SNMP and RADIUS

### What you will need

- Serial Console cross over cable with RJ-45 connector
- Terminal emulation application such as PuTTY or HyperTerm
- Passwords for the User and Superuser modes on the Oracle SBC
- IP address to be assigned to management interface (Wancom0) of the SBC - the Wancom0 management interface must be connected and configured to a management network separate from the service interfaces. Otherwise the SBC is subject to ARP overlap issues, loss of system access when the network is down, and compromising DDoS protection. Oracle does not support SBC configurations with management and media/service interfaces on the same subnet.
- IP address of the CUCM SIP interface facing the SBC
- IP addresses to be used for the SBC internal (CUCM facing) and external facing ports (Service Interfaces)
- IP address of the next hop gateway in the ATT IP Flex Reach network
- IP address of the enterprise DNS server

### Configuring the SBC

Once the Oracle SBC is racked and the power cable connected, you are ready to set up physical network connectivity.



Plug the slot 0 port 0 (s0p0) interface into your outside (ATT next-hop facing) network and the slot 1 port 0 (s0p1) interface into your inside (CUCM server-facing) network. Once connected, you are ready to power on and perform the following steps.

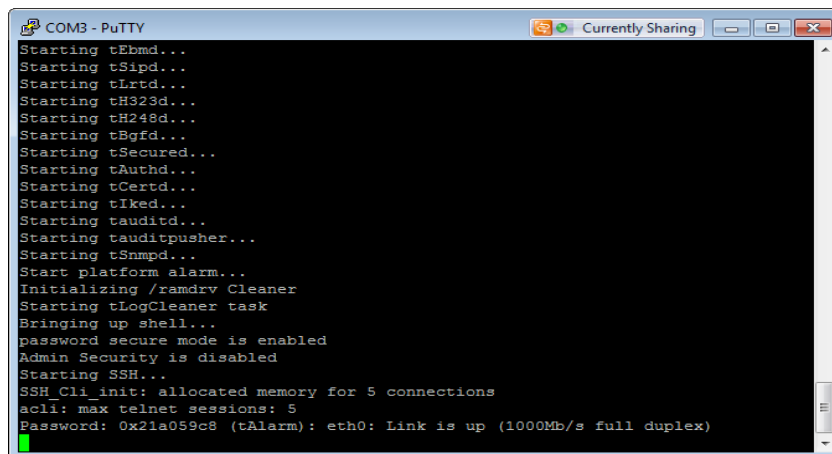
All commands are in bold, such as **configure terminal**; parameters in bold red such as **CUCM-ATTFlexreach** are parameters which are specific to an individual deployment. **Note:** The ACLI is case sensitive.

#### Establish the serial connection and logging in the SBC

Confirm the SBC is powered off and connect one end of a straight-through Ethernet cable to the front console port (which is active by default) on the SBC and the other end to console adapter that ships with the SBC, connect the console adapter (a DB-9 adapter) to the DB-9 port on a workstation, running a terminal emulator application such as PuTTY. Start the terminal emulation application using the following settings:

- Baud Rate=115200
- Data Bits=8
- Parity=None
- Stop Bits=1
- Flow Control=None

Power on the SBC and confirm that you see the following output from the bootup sequence.



```
COM3 - PuTTY
Starting tEcmd...
Starting tSipd...
Starting tLrtd...
Starting tH323d...
Starting tH249d...
Starting tBgfd...
Starting tSecured...
Starting tAuthd...
Starting tCerd...
Starting tIked...
Starting tauditd...
Starting tauditpusher...
Starting tSnmpd...
Start platform alarm...
Initializing /ramdrv Cleaner
Starting tLogCleaner task
Bringing up shell...
password secure mode is enabled
Admin Security is disabled
Starting SSH...
SSH_Cli_init: allocated memory for 5 connections
acl: max telnet sessions: 5
Password: 0x21a059c8 (tAlarm): eth0: Link is up (1000Mb/s full duplex)
```

Enter the following commands to login to the SBC and move to the configuration mode. Note that the default SBC password is “**acme**” and the default super user password is “**packet**”.

```
Password: acme
CUCM-ATTFlexreach> enable
Password: packet
CUCM-ATTFlexreach# configure terminal
CUCM-ATTFlexreach(configure)#
```

You are now in the global configuration mode.

#### Initial Configuration – Assigning the management Interface an IP address

To assign an IP address, one has to configure the bootparams on the SBC by going to

CUCM-ATTFlexreach#configure terminal --- >bootparams

- Once you type “bootparam” you have to use “carriage return” key to navigate down
- A reboot is required if changes are made to the existing bootparams

```

CUCM-ATTFlexreach#(configure)bootparam
'.' = clear field; '-' = go to previous field; q = quit
boot device          : eth0
processor number     : 0
host name            : acmesystem
file name            : /boot/EZ730p2.32.bz --- >location where the
software is loaded on the SBC
inet on ethernet (e) : 172.18.255.104:ffffff80 --- > This is the ip
address of the management interface of the SBC, type the IP address and
mask in hex
inet on backplane (b) :
host inet (h)        :
gateway inet (g)     : 172.18.0.1 --- > gateway address here
user (u)             : vxftp
ftp password (pw) (blank = use rsh) : vxftp
flags (f)            :
target name (tn)     : CUCM-ATTFlexreach
startup script (s)   :
other (o)            :

```

## Configuring the SBC

The following section walks you through configuring the Oracle Communications Enterprise SBC configuration required to work with CUCM v10.5 and ATT's IP Flex Reach SIP Trunk server. In the configuration, the transport protocol used between the SBC and CUCM server is TCP and the SIP trunk is configured for UDP. The test plan requires G.729 on trunk therefore configuration describing that is included as well.

It is outside the scope of this document to include all the interoperability working information as it will differ in every deployment.

### High Availability

The wancom1 and wancom 2 port which is on the rear panel of the SBC is used for the purpose of High Availability in the 3820. Please refer to the Oracle Enterprise Session Border Controller ECZ7.3.0 ACLI Configuration guide for more detailed update on High availability configuration. ([http://docs.oracle.com/cd/E61547\\_01/index.htm](http://docs.oracle.com/cd/E61547_01/index.htm))

The following section entails notable configuration highlights that pertain to an enterprise environment that deploys an Oracle E-SBC and CUCM v10.5 to work with ATT IP Flex Reach SIP trunk service. A full copy of the configuration that was used for this certification follows the section as well.

### Configuration Highlights

The SBC configuration in general follows enterprise SIP trunk configuration, with a few additional elements specific to interworking with CUCM. These are outlined below. We have also configured some options and sip-manipulations which are specific to any Cisco deployment with the Oracle Enterprise SBC. They are explained below

#### Add SDP and Media-Profile

CUCM does not offer any SDP in outbound INVITEs, however, Oracle E-SBC has capability to add SDP to an INVITE and this can be achieved by setting the add-sdp-invite in sip-interface to invite.

```

sip-interface
state                               enabled
realm-id                             ATT-Trunk
description
sip-port
address                               167.167.167.181

```

```

        port 5060
        transport-protocol UDP
        tls-profile
        allow-anonymous agents-only
        multi-home-addr
        ims-aka-profile
    carriers
    trans-expire 0
...
add-sdp-invite invite

```

Together with adding SDP, since ATT IP Flex Reach SIP Trunk server requires calls from CPE to offer G.729 codec as first choice on trunk side, therefore the SBC offers these when constructing the SDP. One can configure this by creating media-profiles in SBC

```

media-profile
    name G729
    subname
    media-type audio
    payload-type 18
    transport RTP/AVP
    clock-rate 0
    req-bandwidth 0
    frames-per-packet 0
    parameters annexb=no
    average-rate-limit 0
    peak-rate-limit 0
    max-burst-size 0
    sdp-rate-limit-headroom 0
    sdp-bandwidth disabled
    police-rate 0
    standard-pkt-rate 0
media-profile
    name g729wAnnexB
    subname annexb=yes
    media-type audio
    payload-type 18
    transport RTP/AVP
    clock-rate 0
    req-bandwidth 0
    frames-per-packet 0
    parameters annexb=yes
    average-rate-limit 0
    peak-rate-limit 0
    max-burst-size 0
    sdp-rate-limit-headroom 0
    sdp-bandwidth disabled
media-profile
    name PCMA
    subname
    media-type audio
    payload-type 8
    transport RTP/AVP
    clock-rate 0

```

```

req-bandwidth 0
frames-per-packet 0
parameters
average-rate-limit 0
peak-rate-limit 0
max-burst-size 0
sdp-rate-limit-headroom 0
sdp-bandwidth disabled
police-rate 0
standard-pkt-rate 0
last-modified-by admin@172.18.0.158
last-modified-date 2015-04-06 16:34:01
media-profile
name PCMU
subname
media-type audio
payload-type 0
transport RTP/AVP
clock-rate 0
req-bandwidth 0
frames-per-packet 0
parameters
average-rate-limit 0
peak-rate-limit 0
max-burst-size 0
sdp-rate-limit-headroom 0
sdp-bandwidth disabled
police-rate 0
standard-pkt-rate 0

```

Once configured, media-profiles can be referenced in the ATT trunk facing SIP interface on the SBC

```

sip-interface
state enabled
realm-id ATT-Trunk
description
sip-port
address 167.167.167.181
port 5060
transport-protocol UDP
tls-profile
allow-anonymous agents-only
multi-home-addr
ims-aka-profile
carriers
trans-expire 0
...
add-sdp-profiles G729
g729wAnnexB
PCMU
PCMA

```

## SIP Manipulations

The Oracle E-SBC helps resolve certain SIP interoperability issues and preferences on ATT trunk side by invoking one of its most strongest and robust features SIP Header Manipulation Rules (HMR). Below is a summary of the SIP manipulations used and their use cases in this project.

SIP HMR	Description
ChangePAI	Fixes P-Asserted-Identity header and Remote-Party-ID header towards ATT Trunk
ChangeforPAIandNAT	PAI HMR, adds diversion header for CFU and provides topology hiding
NAT_IP_rel	Strips PCMU codec towards CUCM
ForPrivacyandcodec_rel	Outbound HMR on CUCM sip-interface - Strips PCMU codec towards CUCM and provides topology hiding
changetoanonymous	Modify From for Anonymous calls
AddDiversion	Add Diversion header for Call forwarding Unconditional scenario

The header manipulation rules listed in the above table are further elaborated:

### Setting the correct P-Asserted-Identity and ensuring topology hiding in place

This sip-manipulation is applied as out-manipulationid on the ATT trunk facing sip-interface in E-SBC. ATT IP Flex Reach SIP trunk service requires the CPE to set P-Asserted-Identity and Remote-party-ID headers correctly to reflect SBC IP.

```

sip-manipulation
  name                               ChangePAI
  description
  split-headers
  join-headers
  header-rule
    name                               Storecontacthost
    header-name                         Contact
    action                               store
    comparison-type                     pattern-rule
    msg-type                             any
    methods                              INVITE
    match-value
    new-value
    element-rule
      name                               storehost
      parameter-name
      type                               uri-host
      action                               store
      match-val-type                     any
      comparison-type                   pattern-rule
      match-value
      new-value

```

```

header-rule
  name                               ModPAI
  header-name                         P-Asserted-Identity
  action                              manipulate
  comparison-type                     boolean
  msg-type                            any
  methods                             INVITE
  match-value
$Storecontacthost.$storehost.$0
  new-value
  element-rule
    name                               modhost
    parameter-name
    type                               uri-host
    action                             replace
    match-val-type                    any
    comparison-type                   pattern-rule
    match-value
    new-value
$Storecontacthost.$storehost.$0
  header-rule
    name                               StoreFromuser
    header-name                         From
    action                              store
    comparison-type                     pattern-rule
    msg-type                            request
    methods                             INVITE
    match-value
    new-value
  element-rule
    name                               Storeuser
    parameter-name
    type                               uri-user
    action                             store
    match-val-type                    any
    comparison-type                   pattern-rule
    match-value
    new-value
  header-rule
    name                               ChangePAIuser
    header-name                         P-Asserted-Identity
    action                              manipulate
    comparison-type                     case-sensitive
    msg-type                            request
    methods                             INVITE
    match-value
    new-value
  element-rule
    name                               moduser
    parameter-name
    type                               uri-user
    action                             replace
    match-val-type                    any
    comparison-type                   case-sensitive

```

```

        match-value
        new-value                               $StoreFromuser.$Storeuser.$0
header-rule
    name                                         RPI_Header
    header-name                                  Remote-Party-ID
    action                                       manipulate
    comparison-type                             case-sensitive
    msg-type                                     any
    methods
    match-value
    new-value
element-rule
    name                                         changehostRPI
    parameter-name
    type                                         uri-host
    action                                       replace
    match-val-type                             any
    comparison-type                             case-sensitive
    match-value
    new-value                                   $LOCAL_IP

```

One can use the ACME\_TO\_FROM\_NAT\_IP variable to ensure SBC is doing topology hiding and replacing host-portions in SIP URIs of From and To headers or outbound messages from the CPE.

In cases where a Diversion header needs to be added for inbound calls to CPE with call forwarding unconditional set to a 1-800 number on the PSTN, an additional sip manipulation needs to be added.

```

sip-manipulation
    name                                         AddDiversion
    description
    split-headers
    join-headers
header-rule
    name                                         checkfor800
    header-name                                  To
    action                                       manipulate
    comparison-type                             case-sensitive
    msg-type                                     request
    methods                                     INVITE
    match-value
    new-value
element-rule
    name
checuriuser
    parameter-name
    type                                         uri-user
    action                                       store
    match-val-type                             any
    comparison-type                             pattern-
rule
    match-value                                  8772888362
    new-value
header-rule
    name                                         AddDiv

```



```

        header-name      Diversion
        action            add
        comparison-type   case-sensitive
        msg-type          request
        methods           INVITE
        match-value
        new-value
sip:7322162709@167.167.181
        (This value is added as an example only, actual
TN will be provided by the customer)

```

In that case, the full sip manipulation on the ATT trunk interface will be

```

sip-manipulation
  name                    ChangeforPAIandNAT
  description
  split-headers
  join-headers
  header-rule
    name                  changePAI
    header-name           From
    action                sip-manip
    comparison-type       case-sensitive
    msg-type              any
    methods
    match-value
    new-value             ChangePAI
  header-rule
    name                  forprivacy
    header-name           From
    action                sip-manip
    comparison-type       case-sensitive
    msg-type              any
    methods
    match-value
    new-value             ACME_NAT_TO_FROM_IP
  header-rule
    name                  Foradinfv
    header-name           From
    action                sip-manip
    comparison-type       case-sensitive
    msg-type              any
    methods
    match-value
    new-value             AddDiversion

```

Once configured, this sip-manipulation needs to be applied as an out-manipulationid on the ATT trunk facing sip-interface

```

sip-interface
  state                    enabled
  realm-id                 ATT-Trunk
  description
  sip-port
  address                  167.167.167.181

```

port	5060
transport-protocol	UDP
tls-profile	
allow-anonymous	agents-only
multi-home-addr	
ims-aka-profile	
carriers	
trans-expire	0
...	
out-manipulationid	ChangeforPAIandNAT

### SIP Manipulation to strip G711ulaw codec towards CUCM and topology hiding

This sip-manipulation is applied as an out-manipulation on the sip-interface facing CUCM.

sip-manipulation	
name	NAT_IP_rel
description	
split-headers	
join-headers	
header-rule	
name	checkG729Sdp
header-name	Content-Type
action	store
comparison-type	pattern-rule
msg-type	request
methods	INVITE
match-value	
new-value	
element-rule	
name	checksdp
parameter-name	application/sdp
type	mime
action	store
match-val-type	any
comparison-type	pattern-rule
match-value	(\Rm=audio [0-9]{1,5}
RTP/AVP ([0-9]{1,4})* ([0-9 ]*)\b	
new-value	
element-rule	
name	checkcodec
parameter-name	application/sdp
type	mime
action	store
match-val-type	any
comparison-type	pattern-rule
match-value	a=rtptime:18.*\R
new-value	
header-rule	
name	fixSdpRequest
header-name	Content-Type
action	manipulate
comparison-type	boolean

```

msg-type request
methods INVITE
match-value $checkG729Sdp.$checkcodec
new-value
element-rule
  name removeG711
  parameter-name application/sdp
  type mime
  action find-replace-all
    match-val-type any
    comparison-type pattern-rule
    match-value a=rtptime:0.*\R
    new-value
element-rule
  name mod100mLine
  parameter-name application/sdp
  type mime
  action find-replace-all
    match-val-type any
    comparison-type pattern-rule
    match-value (m=audio.*RTP/AVP).*( 18).*( 100)\R
    new-value $1+$2+$3+$CRLF
element-rule
  name mod101mLine
  parameter-name application/sdp
  type mime
  action find-replace-all
    match-val-type any
    comparison-type pattern-rule
    match-value (m=audio.*RTP/AVP).*( 18).*( 101)\R
    new-value $1+$2+$3+$CRLF

```

Combine the above rule with the ACME\_NAT\_FROM\_TO\_IP to build the full SIP manipulation

```

sip-manipulation
  name ForPrivacyandcodec_rel
  description
  split-headers
  join-headers
  header-rule
    name doNATforCUCM
    header-name From
    action sip-manip
    comparison-type case-sensitive
    msg-type any
    methods
    match-value
    new-value ACME_NAT_TO_FROM_IP
  header-rule
    name Forrel_711codecstrip
    header-name From
    action sip-manip

```

```

comparison-type      case-sensitive
msg-type             any
methods
match-value
new-value            NAT_IP_rel

```

Reference this rule as out-manipulationid on the SIP interface facing CUCM

```

sip-interface
state                enabled
realm-id             CUCM
description
sip-port
address              10.232.50.50
port                 5060
transport-protocol  TCP
tls-profile
allow-anonymous     all
multi-home-addr
ims-aka-profile
carriers
trans-expire        0
...
out-manipulationid  ForPrivacyandcodec_rel

```

**Note:**

Stripping codec in SDP can be achieved using codec-policy feature of the SBC as well. Following is an example configuration and codec-policy is referenced in the realm configuration. In this case, it is required to strip G711ulaw codec when SIP messages are sent to CUCM, therefore codec-policy can be defined and referenced in the CUCM realm.

Sample below:

```

codec-policy
name                stripPCMU
allow-codecs        *PCMU:no
order-codecs

```

```

realm-config
identifier           CUCM
description
addr-prefix          0.0.0.0
network-interfaces   slp0:0
mm-in-realm          disabled
mm-in-network        enabled
...
dyn-refer-term       disabled
codec-policy        stripPCMU
codec-manip-in-realm disabled
codec-manip-in-network enabled
rtcp-policy

```

## Media-manager configuration for Call/Hold/Resume scenarios

For Re-Invites to be processed in hold/resume scenarios, one will need to set anonymous-sdp to enabled and add option unique-sdp-id in media-manager configuration as show below:

```
media-manager
  state                               enabled
  latching                            enabled
  flow-time-limit                      86400
  initial-guard-timer                 300
  subsq-guard-timer                   300
  tcp-flow-time-limit                 86400
  tcp-initial-guard-timer             300
  tcp-subsq-guard-timer               300
  tcp-number-of-ports-per-flow        2
  hnt-rtcp                            disabled
  algd-log-level                      NOTICE
  mbc-d-log-level                     NOTICE
  options                             unique-sdp-id
  red-flow-port                       1985
  red-mgcp-port                       1986
  red-max-trans                       10000
  red-sync-start-time                 5000
  red-sync-comp-time                 1000
  media-policing                      enabled
  max-signaling-bandwidth             10000000
  max-untrusted-signaling             100
  min-untrusted-signaling             30
  app-signaling-bandwidth             0
  tolerance-window                   30
  trap-on-demote-to-deny              disabled
  trap-on-demote-to-untrusted         disabled
  syslog-on-demote-to-deny            disabled
  syslog-on-demote-to-untrusted       disabled
  rtcp-rate-limit                    0
  anonymous-sdp                       enabled
  ...
```

## Removing Plus 1 for inbound calls to CUCM

Following configuration is to strip +1 from the regular NANP based numbering in SIP messages towards CUCM

```
translation-rules
  id                                   removetheplus1
  type                                 delete
  add-string
  add-index                            0
  delete-string                        +1
  delete-index                         0
```

Reference the translation-rule as a called rule (for incoming calls into CUCM) in session-translation configuration

```
session-translation
  id                removeplus1
  rules-calling
  rules-called      removetheplus1
```

Finally, reference the session-translation as an out-translationid in session-agent defined for CUCM as shown below:

```
session-agent
  hostname          10.232.50.89
  ip-address
  port              5060
  state             enabled
  app-protocol      SIP
  app-type
  transport-method  StaticTCP
  realm-id          CUCM
  egress-realm-id
  description
  carriers
  ...
  out-translationid removeplus1
```

This completes the major configuration highlights from the testing. A fully copy of the E-SBC configuration is elaborated in the Appendix Section of this document.

## Phase 2 – Configuring the Cisco Unified Call Manager v10.5

The enterprise will have a fully functioning CUCM v10.5 installed and deployed for this certification. In addition to that, a separate server Cisco Unity Connection server will need to be installed and configured pointing to the main CUCM v10.5 topology in order to facilitate Voicemail and Auto Attendant scenarios.

There are a few parts for configuring CUCM v10.5 to be configured and connected to operate with the Oracle E-SBC:

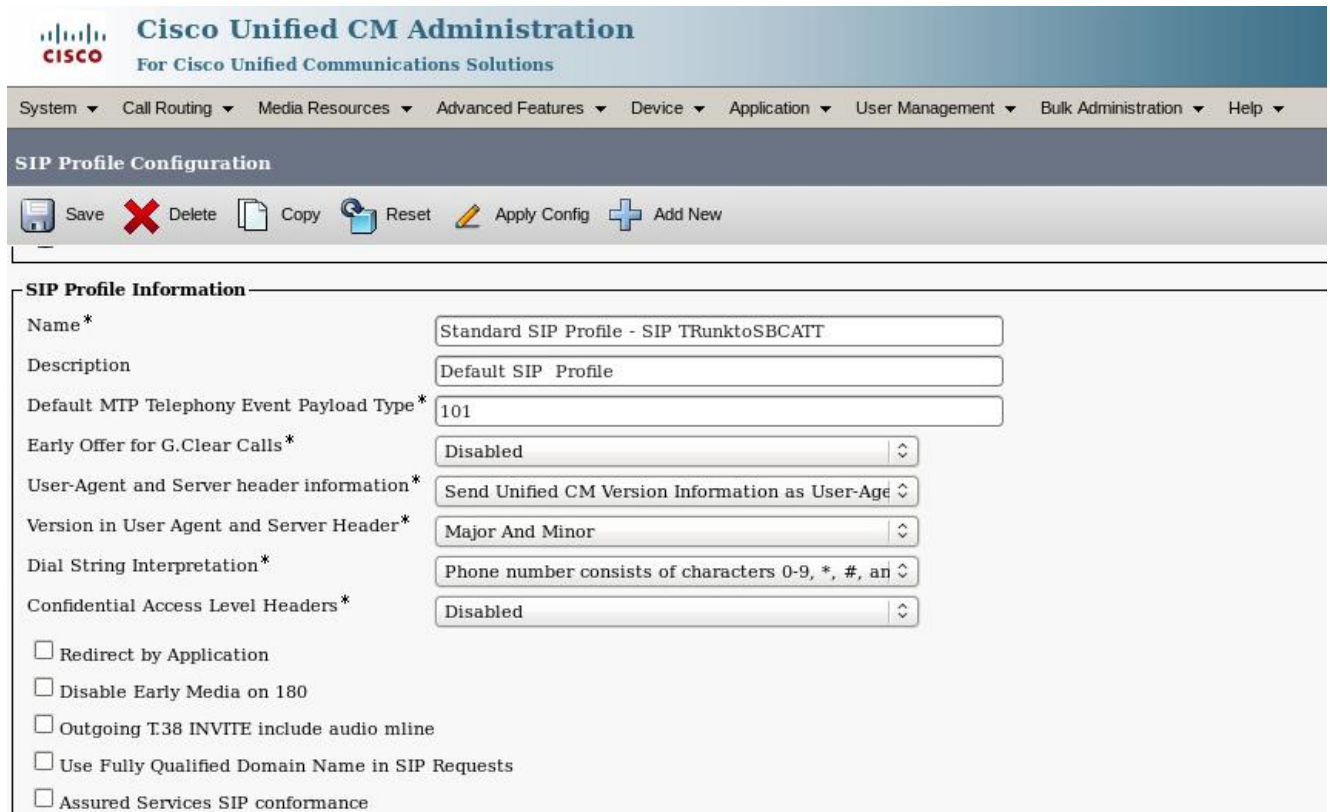
- Creating a SIP profile in CUCM and enabling OPTIONS ping to pro-actively monitor the SIP connectivity with the SBC
- Adding the SBC as a trunk to the CUCM infrastructure
- Creating a route pattern in the CUCM configuration to utilize the configured SBC trunk and route calls from CUCM to the SBC
- Additional configuration to add Directory Numbers, Phones to register to the CUCM and enabling a DHCP server for assigning IP addresses to Cisco phones
- ATT IP Flex reach requires G.729 for certain tests on the trunk side, configuration to support G.729 for the phones in CUCM
- Additional configuration including Cisco Unity Connection server installation and configuration for Voicemail and Auto Attendant scenarios which are covered in Phase 3 section of this document

To add the SBC as a trunk in CUCM, we will need:

- IP address of the CUCM NIC facing SBC
- IP address and port of the sip interface of the SBC facing CUCM
- Access to the CUCM Web UI (<http://ipaddress>) and select Cisco Unified CM Administration from navigation drop down menu

## Creating a SIP Profile in CUCM

To add a new SIP Profile in CUCM, login into the CUCM console, use the Device --- > Device settings --- > SIP Profile menu path in CUCM. Click on Add new and following are the settings, rest can be default:



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### SIP Profile Configuration

Save Delete Copy Reset Apply Config Add New

#### SIP Profile Information

Name *	Standard SIP Profile - SIP TrunktoSBCATT
Description	Default SIP Profile
Default MTP Telephony Event Payload Type *	101
Early Offer for G.Clear Calls *	Disabled
User-Agent and Server header information *	Send Unified CM Version Information as User-Age
Version in User Agent and Server Header *	Major And Minor
Dial String Interpretation *	Phone number consists of characters 0-9, *, #, an
Confidential Access Level Headers *	Disabled

- Redirect by Application
- Disable Early Media on 180
- Outgoing T.38 INVITE include audio mline
- Use Fully Qualified Domain Name in SIP Requests
- Assured Services SIP conformance





### SIP Profile Configuration

Save Delete Copy Reset Apply Config Add New

- Reject Anonymous Outgoing Calls
- Send ILS Learned Destination Route String

#### SIP OPTIONS Ping

- Enable OPTIONS Ping to monitor destination status for Trunks with Service Type "None (Default)"

Ping Interval for In-service and Partially In-service Trunks (seconds)\*

Ping Interval for Out-of-service Trunks (seconds)\*

Ping Retry Timer (milliseconds)\*

Ping Retry Count\*

#### SDP Information

- Send send-receive SDP in mid-call INVITE
- Allow Presentation Sharing using BFCP
- Allow iX Application Media
- Allow multiple codecs in answer SDP

## Adding the E-SBC as a trunk in CUCM

The following process details the steps to add the SBC as a trunk in CUCM Web UI

1. On the CUCM administration console (UI), maneuver to **Device --- > Trunk**. Click on New
2. Select SIP Trunk from the Trunk Type drop down menu and protocol will also be SIP
3. Let default of none be selected on the Trunk service type
4. Following 2 screenshots are the other settings to be configured on the Trunk, all other parameters set to default



**Trunk Configuration**

Save Delete Reset Add New

**Device Information**

Product:	SIP Trunk
Device Protocol:	SIP
Trunk Service Type	None(Default)
Device Name*	<input type="text" value="ATT"/>
Description	<input type="text" value="Trunk"/>
Device Pool*	<input type="text" value="Default"/>
Common Device Configuration	<input type="text" value="&lt; None &gt;"/>
Call Classification*	<input type="text" value="Use System Default"/>
Media Resource Group List	<input type="text" value="&lt; None &gt;"/>
Location*	<input type="text" value="Hub_None"/>
AAR Group	<input type="text" value="&lt; None &gt;"/>
Tunneled Protocol*	<input type="text" value="None"/>
QSIG Variant*	<input type="text" value="No Changes"/>
ASN.1 ROSE OID Encoding*	<input type="text" value="No Changes"/>
Packet Capture Mode*	<input type="text" value="None"/>
Packet Capture Duration	<input type="text" value="0"/>



**Trunk Configuration**

Related Links:

Save Delete Reset Add New

**SIP Information**

**Destination**

Destination Address is an SRV

	Destination Address	Destination Address IPv6	Destination Port	Status	Status Reason
1*	<input type="text" value="10.232.50.50"/>	<input type="text"/>	<input type="text" value="5060"/>	up	

MTP Preferred Originating Codec\*

BLF Presence Group\*

SIP Trunk Security Profile\*

Rerouting Calling Search Space

Out-Of-Dialog Refer Calling Search Space

SUBSCRIBE Calling Search Space

SIP Profile\*  [View Details](#)

DTMF Signaling Method\*

**Normalization Script**

Normalization Script

Route pattern in CUCM take the form of regular expressions to define specific routes and give flexibility in network design for dialing outbound calls from CUCM users to the PSTN via the E-SBC. A route pattern comprises a string of digits (an address) and a set of associated digit manipulations that route calls to a route list or a gateway/trunk. In CUCM administration console, use the Call Routing --->Route/Hunt --->Route Pattern menu path to configure route patterns. Follow the fields in the screenshots below:



### Route Pattern Configuration

Save Delete Copy Add New

#### Pattern Definition

Route Pattern*	<input type="text" value="8."/>
Route Partition	<input style="width: 100%;" type="text" value=" &lt; None &gt; "/>
Description	<input type="text"/>
Numbering Plan*	<input style="width: 100%;" type="text" value=" NANP "/>
Route Filter	<input style="width: 100%;" type="text" value=" &lt; None &gt; "/>
MLPP Precedence*	<input style="width: 100%;" type="text" value=" Default "/>
<input type="checkbox"/> Apply Call Blocking Percentage	<input type="text"/>
Resource Priority Namespace Network Domain	<input style="width: 100%;" type="text" value=" &lt; None &gt; "/>
Route Class*	<input style="width: 100%;" type="text" value=" Default "/>
Gateway/Route List*	<input style="width: 100%;" type="text" value=" ATT "/> <a href="#">(Edit)</a>
Route Option	<input checked="" type="radio"/> Route this pattern <input type="radio"/> Block this pattern <input style="width: 100%;" type="text" value=" No Error "/>



### Route Pattern Configuration

Save Delete Copy Add New

Connected Name Presentation*	<input style="width: 100%;" type="text" value=" Default "/>
------------------------------	---

#### Called Party Transformations

Discard Digits	<input style="width: 100%;" type="text" value=" PreDot "/>
Called Party Transform Mask	<input type="text"/>
Prefix Digits (Outgoing Calls)	<input type="text"/>
Called Party Number Type*	<input style="width: 100%;" type="text" value=" Cisco CallManager "/>
Called Party Numbering Plan*	<input style="width: 100%;" type="text" value=" Cisco CallManager "/>

#### ISDN Network-Specific Facilities Information Element

Network Service Protocol	<input style="width: 100%;" type="text" value=" -- Not Selected -- "/>	
Carrier Identification Code	<input type="text"/>	
Network Service	Service Parameter Name	Service Parameter Value
<input style="width: 100%;" type="text" value=" -- Not Selected -- "/>	<input style="width: 100%;" type="text" value=" &lt; Not Exist &gt; "/>	<input type="text"/>

## Adding DHCP server and subnet in CUCM


In CUCM administration console, use the System --- >DHCP --- >DHCP Server menu path to define/add a new DHCP server. Use the IP address of the CUCM as the DHCP server/primary/secondary TFTP server address for the phones. Phones will use DHCP option 150 to discover the address of CUCM and request an IP address. Below is the screenshot for the same:

The screenshot shows the Cisco Unified CM Administration interface for DHCP Server Configuration. The page title is "Cisco Unified CM Administration For Cisco Unified Communications Solutions". The navigation menu includes System, Call Routing, Media Resources, Advanced Features, Device, Application, User Management, Bulk Administration, and Help. The main content area is titled "DHCP Server Configuration" and includes a toolbar with Save, Delete, Copy, and Add New buttons. Below the toolbar is the "DHCP Server Information" section, which contains a form with the following fields:

DHCP Server Information	
Host Server*	CUCM-Cisco
Primary DNS IPv4 Address	8.8.8.8
Secondary DNS IPv4 Address	4.2.2.1
Primary TFTP Server IPv4 Address(Option 150)	10.232.50.89
Secondary TFTP Server IPv4 Address(Option 150)	10.232.50.89
Bootstrap Server IPv4 Address	
Domain Name	home.local
TFTP Server Name(Option 66)	
ARP Cache Timeout(sec)*	0
IP Address Lease Time(sec)*	3600
Renewal(T1) Time(sec)*	0
Rebinding(T2) Time(sec)*	0





At the bottom of the form, there are buttons for Save, Delete, Copy, and Add New.

Add a DHCP subnet from the same menu path: System --- >DHCP --- > DHCP subnet

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### DHCP Subnet Configuration

 Save  Delete  Copy  Add New

---

**Status**

 Status: Ready

---

**DHCP Subnet Information**

DHCP Server*	<input type="text" value="CUCM-Cisco"/>
Subnet IPv4 Address*	<input type="text" value="10.232.50.0"/>
Primary Start IPv4 Address*	<input type="text" value="10.232.50.70"/>
Primary End IPv4 Address*	<input type="text" value="10.232.50.79"/>
Secondary Start IPv4 Address	<input type="text"/>
Secondary End IPv4 Address	<input type="text"/>
Primary Router IPv4 Address	<input type="text" value="10.232.50.86"/>
Secondary Router IPv4 Address	<input type="text"/>
IPv4 Subnet Mask*	<input type="text" value="255.255.255.0"/>
Domain Name	<input type="text"/>
Primary DNS IPv4 Address	<input type="text"/>
Secondary DNS IPv4 Address	<input type="text"/>

## Adding Devices/Phones and configuring Directory numbers

Cisco phones need to be added in CUCM by way of their MAC address and assigned to a specific user and then when powered on, they obtain an IP address in the CUCM topology with the subnet defined in CUCM administration console. Use the Device --- > Phone menu path to add new devices. One will need to define the template based on the device being configured, for example Cisco 9971 phone template as in the screenshots below. Also, some highlights of the configuration to add a user and configure a directory number (DN) to it in CUCM are shown below:

The screenshot displays the Cisco Unified CM Administration web interface. The top navigation bar includes the Cisco logo and the text "Cisco Unified CM Administration For Cisco Unified Communications Solutions". The main menu shows "System", "Call Routing", "Media Resources", "Advanced Features", "Device", "Application", "User Management", "Bulk Administration", and "Help". The current page is "Phone Configuration", with a "Related Links" section containing "Back To Find/List".

Below the navigation bar, there are action buttons: Save, Delete, Copy, Reset, Apply Config, and Add New. A section titled "Unassigned Associated Items" lists various call management features, including "Add a new SD", "All Calls", "Add a new BLF Directed Call Park", "Call Park", "Call Pickup", "CallBack", "Group Call Pickup", "Hunt Group Logout", "Intercom [1] - Add a new Intercom", "Malicious Call Identification", "Meet Me Conference", and "Mobility".

The main configuration area shows the following details for a phone:

- Device is Active
- Device is trusted
- MAC Address\*: 580A209863BD
- Description: SEP580A209863BD-PurakATT
- Device Pool\*: Default [View Details](#)
- Common Device Configuration: < None > [View Details](#)
- Phone Button Template\*: Standard 9971 SIP
- Softkey Template: < None >
- Common Phone Profile\*: Standard Common Phone Profile [View Details](#)
- Calling Search Space: < None >
- AAR Calling Search Space: < None >
- Media Resource Group List: < None >

Red circles highlight the "MAC Address\*" field and the "Phone Button Template\*" dropdown menu.



Phone Configuration

Related Links: [Back To Fin](#)

Save Delete Copy Reset Apply Config Add New

Status

Status: Ready

Association

[Modify Button Items](#)

- 1 [Line \[1\] - 7322162709 \(no partition\)](#)
- 2 [Line \[2\] - Add a new DN](#)
- 3 [Add a new SD](#)
- 4 [Add a new SD](#)
- 5 [Add a new SD](#)
- 6 [Add a new SD](#)
- Unassigned Associated Items -----
- 7 [Add a new SD](#)
- 8 All Calls
- 9 [Add a new BLF Directed Call Park](#)
- 10 Call Park

Phone Type

**Product Type:** Cisco 9971  
**Device Protocol:** SIP

Real-time Device Status

**Registration:** Registered with Cisco Unified Communications Manager CUCM-Cisco  
**IPv4 Address:** [10.232.50.79](#)  
**Active Load ID:** sip9971.9-4-2-13  
**Inactive Load ID:** sip9971.9-4-1-9  
**Download Status:** None

Device Information

Device is Active  
 Device is trusted  
MAC Address\*  
Description

580A209863BD

SEP580A209863BD-PurakATT

### Creating & Assigning a Region and specifying use of G.729 codec in CUCM

ATT IP Flex Reach service certification covers AVPN transport and requires G.729 without annex b as choice of codec on the trunk side. CUCM 10.5 defaults to G.711 U law and therefore requires configuration to use G.729 codec. We can achieve this by the following steps:

- Specifying Audio codec preference
- Assigning it to a defined Region and
- finally assigning the region to the default Device Pool

In CUCM administration console, use the System --- >Region Information --- > Audio Codec Preference List and System --- >Region Information --- > Region menu path to configure these (Add new). Below screenshots provide an overview of the same:



### Audio Codec Preference List Configuration

Save Delete Copy Add New

Status: Ready

#### Audio Codec Preference List Information

Name\*

Description\*

- Codecs in List\*
- AMR-WB (7k-24k)
  - AMR (5k-13k)
  - MP4A-LATM 128k
  - AAC-LD (MP4A Generic)
  - MP4A-LATM 64k
  - MP4A-LATM 56k
  - L16 256k
  - MP4A-LATM 48k
  - ISAC 32k
  - MP4A-LATM 32k
  - G.722 64k
  - G.722.1 32k
  - G.722 56k
  - G.722.1 24k
  - G.722 48k
  - MP4A-LATM 24k
  - G.711 U-Law 64k
  - G.711 A-Law 64k
  - G.711 U-Law 56k
  - G.711 A-Law 56k
  - ILBC 16k
  - G.728 16k



### Region Configuration

Save Delete Reset Apply Config Add New

Name\*

#### Region Relationships

Region	Audio Codec Preference List	Maximum Audio Bit Rate	Maximum Session Bit Rate for Video Calls	Maximum
ATTflexreach	G729forCUCM	64 kbps (G.722, G.711)	384 kbps	

NOTE: Regions not displayed

Use System Default

Use System Default

Use System Default

#### Modify Relationship to other Regions

Regions	Audio Codec Preference List	Maximum Audio Bit Rate	Maximum Session Bit Rate for Video Calls
<input type="text" value="ATTflexreach"/> <input type="text" value="Default"/>			

Keep Current Setting  Keep Current Setting

Next, assign the above defined region to the Device Pool to complete the configuration (System --- >Device Pool)





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## Device Pool Configuration

Save Delete Copy Reset Apply Config Add New

### Device Pool Information

Device Pool: Default (27 members\*\*)

### Device Pool Settings

Device Pool Name*	<input type="text" value="Default"/>
Cisco Unified Communications Manager Group*	<input type="text" value="Default"/>
Calling Search Space for Auto-registration	<input type="text" value="&lt; None &gt;"/>
Adjunct CSS	<input type="text" value="&lt; None &gt;"/>
Reverted Call Focus Priority	<input type="text" value="Default"/>
Intercompany Media Services Enrolled Group	<input type="text" value="&lt; None &gt;"/>

### Roaming Sensitive Settings

Date/Time Group*	<input type="text" value="CMLocal"/>
Region*	<input type="text" value="ATTflexreach"/>
Media Resource Group List	<input type="text" value="&lt; None &gt;"/>

The CUCM is now ready to send/receive calls and establish SIP connectivity with the Oracle E-SBC. The document will cover additional configuration of CUCM and Cisco Unity Connection (CUC) server in Phase 3 of this document to elaborate and support Voicemail and Auto Attendant scenarios for an enterprise.

## Phase 3 – Configuring the Cisco Unity Connection (CUC) Server and integrating it with CUCM

In this section we describe the steps for configuring Cisco Unity Connection server to support Voicemail and Auto Attendant scenarios and also integrate it with the existing CUCM topology to be fully functional.

### In Scope

Configuring CUC and establishing connectivity with CUCM. Additional information on CUC is available at the following links:

[http://docwiki.cisco.com/wiki/Virtualization\\_for\\_Cisco\\_Unity\\_Connection#Version\\_10.5.28x.29](http://docwiki.cisco.com/wiki/Virtualization_for_Cisco_Unity_Connection#Version_10.5.28x.29)

[http://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/connection/10x/integration/guide/cucm\\_sip/cucintcucmsip.pdf](http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/10x/integration/guide/cucm_sip/cucintcucmsip.pdf)

If instructions are needed to install the physical server hosting the CUC application, please work with your Oracle representative.

### Out of Scope

- Installing the CUC SW on a VM and network management to connect to CUCM topology

### What you will need

- CUCM configured for inbound/outbound calls
- CUCM established connectivity with the E-SBC and trunk verified calls working
- CUCM VM built and installed the SW, ready to be configured
- IP address assigned to the CUC
- IP address of the CUCM administration console and knowledge of users/devices configured in CUCM

### Configuring the Cisco Unity Connection Server for Voicemail

In addition to a fully functioning CUCM v10.5, a separate server known as CUC will be installed configured pointing to the main CUCM topology to support Voicemail and Auto attendant scenarios.

There are a few parts for configuring the CUC and pointing it to CUCM, these are enlisted below:

- Creating a SIP profile, SIP trunk security profile in CUCM and enabling OPTIONS ping to CUC
- Creating a separate trunk in CUCM and add CUC server address
- Create partition, calling search space for VM in CUCM
- Create Voicemail profile, voicemail ports, voicemail pilot, MWI in CUCM
- Create Route pattern to route locally from CUCM to CUC that hosts voicemail and Auto attendant services
- Create Phone system in CUC, add ports and reference Voicemail port
- Create mail box users in CUC

### Create a SIP Profile and SIP trunk Security profile in CUCM

This will follow similar procedure as described for SBC integration in CUCM administration console under Device ---- > Device settings --- > SIP Profile. The SIP profile is named as CUC-SIP ProfileforVM.

The SIP trunk security profile is configured under System --- > SIP trunk security profile

**SIP Trunk Security Profile Configuration**

Save 
 Delete 
 Copy 
 Reset 
 Apply Config 
 Add New

**- SIP Trunk Security Profile Information**

Name *	<input type="text" value="CUC-SIP trunk security profile"/>
Description	<input type="text" value="forVM"/>
Device Security Mode	<input type="text" value="Non Secure"/>
Incoming Transport Type *	<input type="text" value="TCP+UDP"/>
Outgoing Transport Type	<input type="text" value="UDP"/>
<input type="checkbox"/> Enable Digest Authentication	
Nonce Validity Time (mins) *	<input type="text" value="600"/>
X.509 Subject Name	<input type="text"/>
Incoming Port *	<input type="text" value="5060"/>
<input type="checkbox"/> Enable Application level authorization	
<input type="checkbox"/> Accept presence subscription	
<input checked="" type="checkbox"/> Accept out-of-dialog refer**	
<input checked="" type="checkbox"/> Accept unsolicited notification	
<input checked="" type="checkbox"/> Accept replaces header	

**Create Trunk to connect to CUC**

Similar to SBC integration in CUCM, we configure another trunk for CUCM to route Voicemail, auto attendant calls to CUC and named as CUC-VM-Trunk from Device ---- > Trunk

Create Calling Search space and Partition for VM in CUCM

In CUCM administration console, use the Call Routing --- > Class of Control --- > Partition and Class of control --- > Calling Search space to define these for Voicemail and Auto attendant operation.

**Status**

Status: Ready

---

**Partition Information**

Name *	<input type="text" value="VMAIL_PT"/>
Description	<input type="text" value="VMAIL_PT"/>
Time Schedule	<input type="text" value=" &lt; None &gt;"/>
Time Zone	<input checked="" type="radio"/> Originating Device <input type="radio"/> Specific Time Zone <input type="text" value="(GMT) Etc/GMT"/>

## Calling Search Space Configuration

 Save  Delete  Copy  Add New

### Status

 Status: Ready

### Calling Search Space Information

Name\*   
Description

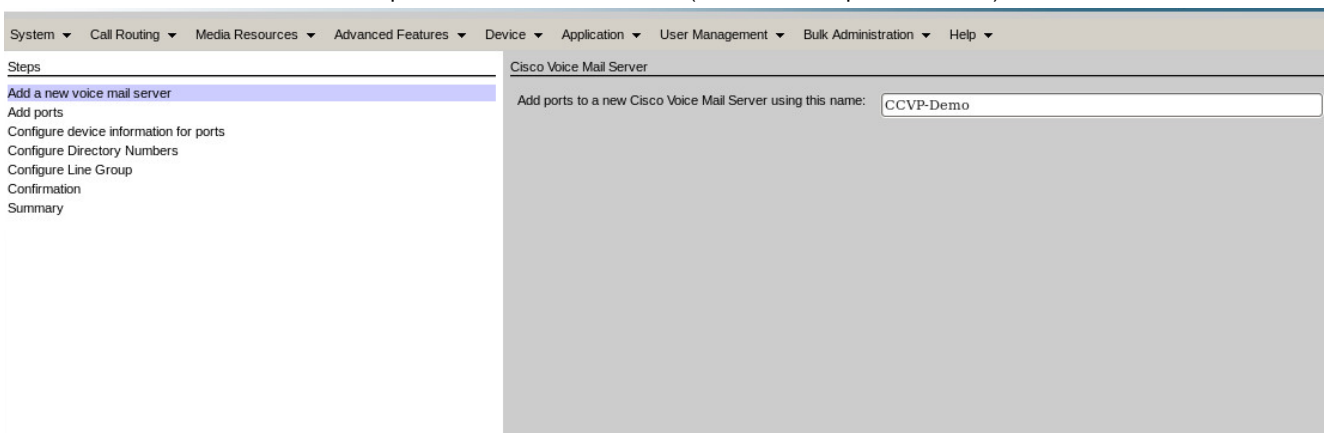
### Route Partitions for this Calling Search Space

Available Partitions\*\*  
Auto\_Attendant\_PT  
Directory URI  
Global Learned E164 Numbers  
Global Learned E164 Patterns  
Global Learned Enterprise Numbers

Selected Partitions  
VMAIL\_PT

## Create Voicemail Profile, ports, MWI

In CUCM administration console, use the Advanced Features ---- >Voicemail ---- > Cisco Voicemail Port Wizard. Select Create a new cisco voicemail server and add ports to it. Name it CCVP-G1 (below is a sample screenshot)



System ▾ Call Routing ▾ Media Resources ▾ Advanced Features ▾ Device ▾ Application ▾ User Management ▾ Bulk Administration ▾ Help ▾

Steps

- Add a new voice mail server
- Add ports
- Configure device information for ports
- Configure Directory Numbers
- Configure Line Group
- Confirmation
- Summary

Cisco Voice Mail Server

Add ports to a new Cisco Voice Mail Server using this name:

Next, select 2 ports to add. Next screen, select the defined VMAIL\_CSS calling search space from drop down, location, non-secure voicemail port.

Next screen enter the beginning directory number and assign the correct partition

System ▾ Call Routing ▾ Media Resources ▾ Advanced Features ▾ Device ▾ Application ▾ User Management ▾ Bulk Administration ▾ Help ▾

Steps


- Add a new voice mail server
- Add ports
- Configure device information for ports
- Configure Directory Numbers**
- Configure Line Group
- Confirmation
- Summary

### Cisco Voice Mail Directory Numbers

Enter the directory number settings for the new Cisco Voice Mail Server. If a Partition is selected, you must select a Calling Search Space.




Beginning Directory Number *	<input type="text" value="5501"/>
	<small>number</small>
Partition	<input type="text" value="VMAIL_PT"/>
Calling Search Space	<input type="text" value="VMAIL_CSS"/>
AAR Group	<input type="text" value="&lt; None &gt;"/>
Internal Caller ID Display	<input type="text" value="VoiceMail"/>
Internal Caller ID Display (ASCII format)	<input type="text" value="VoiceMail"/>

Next screen select adding the directory numbers to a new line group and the line group will be named the same as CCVP-G1. Click on finish to proceed to creating a Voicemail profile and voicemail pilot

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### Voice Mail Pilot Configuration

 Save  Delete  Add New

---

**Status**

 Status: Ready

---

**Voice Mail Pilot Information**

Voice Mail Pilot Number




Calling Search Space

Description


Make this the default Voice Mail Pilot for the system

Once this is completed, one can create Message waiting indicators from the Advanced features --- > Voicemail --- > Message Waiting menu path in CUCM

**Message Waiting Configuration**

Save  Delete  Copy  Add New

**Status**

 Status: Ready

**Message Waiting Information**

Message Waiting Number\*




Partition

Description


Message Waiting Indicator\*  On  Off

Calling Search Space

**Message Waiting Configuration**

Save  Delete  Copy  Add New

**Status**

 Status: Ready

**Message Waiting Information**

Message Waiting Number\*

Partition

Description

Message Waiting Indicator\*  On  Off

Calling Search Space

Next, we create route pattern to route locally for CUCM users to access their Voicemail box by dialing 4500 or to dial 4511/4512 to switch on/off MWI. This can be done using the Call Routing --- >Route/Hunt --- >Route Pattern menu path. Select the CUCM-VM-Trunk which was created between CUCM and CUC

## Route Pattern Configuration

Save  Delete  Copy  Add New

### Status

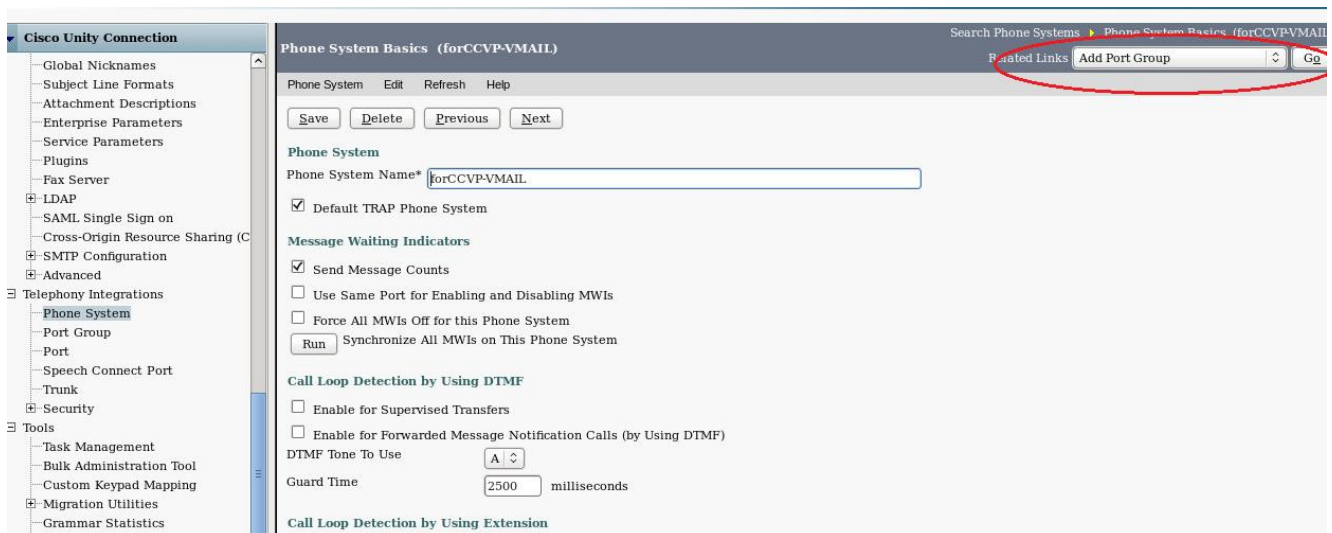
 Status: Ready

### Pattern Definition

Route Pattern*	<input type="text" value="450[0-12]"/>
Route Partition	<input type="text" value=" &lt; None &gt;"/>
Description	<input type="text"/>
Numbering Plan	<input type="text" value=" -- Not Selected --"/>
Route Filter	<input type="text" value=" &lt; None &gt;"/>
MLPP Precedence*	<input type="text" value=" Default"/>
<input type="checkbox"/> Apply Call Blocking Percentage	<input type="text"/>
Resource Priority Namespace Network Domain	<input type="text" value=" &lt; None &gt;"/>
Route Class*	<input type="text" value=" Default"/>
Gateway/Route List*	<input type="text" value=" CUC-VM-Trunk"/> <a href="#">(Edit)</a>
Route Option	<input checked="" type="radio"/> Route this pattern <input type="radio"/> Block this pattern <input type="text" value=" No Error"/>

## Create Phone system in CUC, add ports and reference Voicemail port

In CUC, use the Telephony Integrations --- > Phone Systems menu path to create a phone system. Add ports to it as well



In add port group, use the same CCVP-G1 and add VI to name it CCVP-G1-VI. This will register the Voicemail ports to the CUC.

**Cisco Unity Connection**

Global Nicknames  
Subject Line Formats  
Attachment Descriptions  
Enterprise Parameters  
Service Parameters  
Plugins  
Fax Server  
LDAP  
SAML Single Sign on  
Cross-Origin Resource Sharing (C  
SMTP Configuration  
Advanced  
Telephony Integrations  
Phone System  
Port Group  
Port  
Speech Connect Port  
Trunk  
Security  
Tools  
Task Management

**Port Group Basics (forCCVP-VMAIL-1)**

Search Port Group: Port Group Basics forCCVP-VMAIL-1  
Related Links Add Ports Gg

Port Group Edit Refresh Help

Save Delete Previous Next

Port Group

Display Name\* forCCVP-VMAIL-1

Integration Method SCCP ( Skinny)

Device Name Prefix\* CCVP-G1-VI

Reset Status Reset Not Required Reset

Message Waiting Indicator Settings

Enable Message Waiting Indicators

MWI On Extension 4511

MWI Off Extension 4512

Delay between Requests 0 milliseconds

Maximum Concurrent Requests 0

**Cisco Unity Connection**

Global Nicknames  
Subject Line Formats  
Attachment Descriptions  
Enterprise Parameters  
Service Parameters  
Plugins  
Fax Server  
LDAP  
SAML Single Sign on  
Cross-Origin Resource Sharing (C  
SMTP Configuration  
Advanced  
Telephony Integrations  
Phone System  
Port Group  
Port  
Speech Connect Port  
Trunk  
Security  
Tools  
Task Management  
Bulk Administration Tool  
Custom Keypad Mapping  
Migration Utilities  
Grammar Statistics

**New Port**

Port Reset Help

Save

**New Phone System Port**

Enabled

Number of Ports 2

Phone System forCCVP-VMAIL

Port Group forCCVP-VMAIL-1

Server cuc-cisco.pe.oracle.com

**Port Behavior**

Answer Calls

Perform Message Notification

Send MWI Requests (may also be disabled by the port group)

Allow TRAP Connections

Security Mode Non-secure

Save



## Create Mailbox and users in CUC

The screenshot displays the Cisco Unity Connection administration interface. On the left, a navigation tree is visible with 'Cisco Unity Connection' expanded and 'Users' selected. The main area shows the configuration for a user named 'Joe Smith'. The configuration includes fields for personal information, LDAP integration status, and phone settings.

First Name	Joe
Last Name	Smith
Display Name	Joe Smith
SMTP Address	for2711@cuc-cisco.pe.oracle.com
Initials	
Title	
Employee ID	

**LDAP Integration Status**

Integrate with LDAP Directory  
 Do Not Integrate with LDAP Directory

**Phone**

Extension*	7322162711
Cross-Server Transfer Extension or URI	
Outgoing Fax Number	
Outgoing Fax Server	--- Not Selected ---
Partition	cuc-cisco Partition
Search Scope	cuc-cisco Search Space
Phone System	forCCVP-VMAIL
Class of Service	Voice Mail User COS
Active Schedule	All Hours

For auto Attendant scenario, in addition to the steps described above, one needs to define System call handlers in CUC and define CTI route point in CUCM to complete the integration.

A new phone system, calling search space, partition, Voicemail pilot is defined for Auto attendant scenario to differentiate from Voicemail services.

## Creating System Call Handlers in CUC

**Call Handler**

It is recommended you backup report data prior to renaming the Call Handler Display Name

Display Name\*

Creation Time

Phone System

Active Schedule

Use System Default Time Zone

Time Zone

Language

Use System Default Language

Inherit Language from Caller

Extension

Partition

Recorded Name

**Search Scope**

Search Space

Inherit Search Space from Call

**Navigation Menu:**

- Call Handler Templates
- Contact Templates
- Notification Templates
- Contacts
  - Contacts
- Distribution Lists
  - System Distribution Lists
- Call Management
  - System Call Handlers**
  - Directory Handlers
  - Interview Handlers
  - Custom Recordings
- Call Routing
- Message Storage
  - Mailbox Stores
  - Mailbox Stores Membership
  - Mailbox Quotas
  - Message Aging
- Networking
  - Legacy Links
  - Branch Management
    - HTTP(S) Links
    - Locations
    - VPIM
    - Connection Location Passwords
- Unified Messaging

## Define CTI Route Point in CUCM for AA

Use the Devices --- > CTI Route point menu path in CUCM administration console to define a CTI route point and assign it a DN. Sample screenshot provided below

**CTI Route Point Configuration**

Save Delete Copy Reset Apply Config Add New

Device Name\*

Description

Device Pool\*  [View Details](#)

Common Device Configuration  [View Details](#)

Calling Search Space

Location\*

User Locale

Media Resource Group List

Network Hold MOH Audio Source

User Hold MOH Audio Source

Use Trusted Relay Point\*

Calling Party Transformation CSS

Geolocation

Use Device Pool Calling Party Transformation CSS

**Association**

Line [1] - 7322162710 in Auto\_Attendant\_PT

With this, the configuration in CUCM and CUC is complete and one should be able to place calls that bounce to voicemail or interact with the Auto Attendant in CUCM



## Test Summary

A comprehensive test plan was executed per ATT test specifications and call flows. For a copy of full test report, please contact your Oracle Sales account team.

## Troubleshooting Tools

If you find that you are not able to complete calls or run into issues when going through the test plan, there are a few tools and methodologies available in Cisco Unified serviceability console, Oracle SBC logging and tracing which may be of assistance. In this section we will provide a list of tools which you can use to aid in troubleshooting any issues you may encounter.

A good area to start troubleshooting when calls are not working or having issues is to look at signaling traces for SIP messages during call establishment through traces from CUCM and SBC.

### Cisco Unified Serviceability in CUCM

This console gives ability to start trace, monitor alarms and access to Cisco Unified Realm time Monitoring Tool (RTMT). Packet capturing is also configurable in CUCM.

Configuration checklist when outbound calls are failing:

- Check for Dial plan/route issues
- Check for codec mismatch or signaling complete as CUCM does not offer SDP in outbound INVITE
- Check Gateway and trunk configuration for TCP connections
- SIP OPTIONS message connectivity between SBC and CUCM

### Wireshark

Wireshark is also a network protocol analyzer which is freely downloadable from [www.wireshark.org](http://www.wireshark.org). Wireshark could be installed on the server hosting CUCM and have the SBC send packet trace to this remote location.

### Oracle E-SBC 3820

The Oracle SBC provides a rich set of statistical counters available from the ACLI, as well as log file output with configurable detail. The follow sections detail enabling, adjusting and accessing those interfaces.

**Resetting the statistical counters, enabling logging and restarting the log files.**

At the SBC Console:

```
CUCM-ATTFlexreach# reset sipd
CUCM-ATTFlexreach# notify sipd debug
CUCM-ATTFlexreach#
enabled SIP Debugging
CUCM-ATTFlexreach# notify all rotate-logs
```

### Examining the log files

**Note:** You will FTP to the management interface of the SBC with the username user and user mode password (the default is "acme").

```
C:\Documents and Settings\user>ftp 192.168.5.24
Connected to 192.168.85.55.
220 CUCM-ATTFlexreachFTP server (VxWorks 6.4) ready.
User (192.168.85.55:(none)): user
331 Password required for user.
```

```
Password: acme
230 User user logged in.
ftp> cd /ramdrv/logs
250 CWD command successful.
ftp> get sipmsg.log
200 PORT command successful.
150 Opening ASCII mode data connection for '/ramdrv/logs/sipmsg.log' (3353
bytes).
226 Transfer complete.
ftp: 3447 bytes received in 0.00Seconds 3447000.00Kbytes/sec.
ftp> get log.sipd
200 PORT command successful.
150 Opening ASCII mode data connection for '/ramdrv/logs/log.sipd' (204681
bytes).
226 Transfer complete.
ftp: 206823 bytes received in 0.11Seconds 1897.46Kbytes/sec.
ftp> bye
221 Goodbye.
```

You may now examine the log files with the text editor of your choice.

#### Through the Web GUI

You can also check the display results of filtered SIP session data from the Oracle Enterprise Session Border Controller, and provides traces in a common log format for local viewing or for exporting to your PC. Please check the “Monitor and Trace” section (page 145) of the Web GUI User Guide available at [http://docs.oracle.com/cd/E56581\\_01/index.htm](http://docs.oracle.com/cd/E56581_01/index.htm)

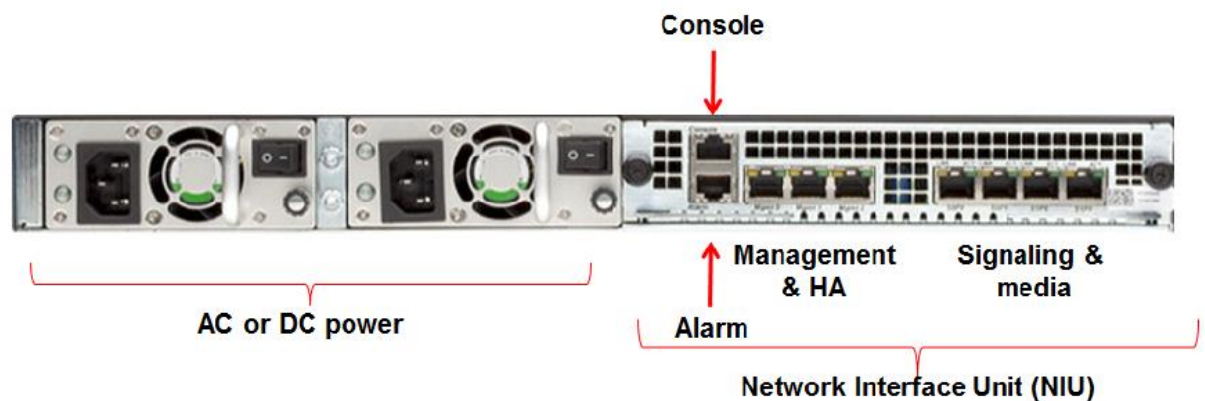
## Appendix A

### Accessing the ACLI

Access to the ACLI is provided by:

- The serial console connection;
- TELNET, which is enabled by default but may be disabled; and
- SSH, this must be explicitly configured.

Initial connectivity will be through the serial console port. At a minimum, this is how to configure the management (eth0) interface on the SBC.

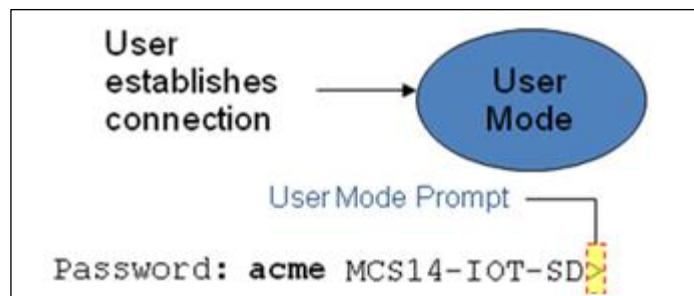


### ACLI Basics

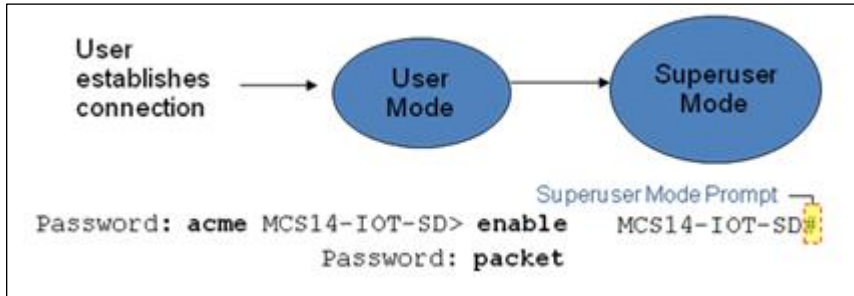
There are two password protected modes of operation within the ACLI, User mode and Superuser mode.

When you establish a connection to the SBC, the prompt for the User mode password appears. The default password is acme.

User mode consists of a restricted set of basic monitoring commands and is identified by the greater than sign (>) in the system prompt after the target name. You cannot perform configuration and maintenance from this mode.



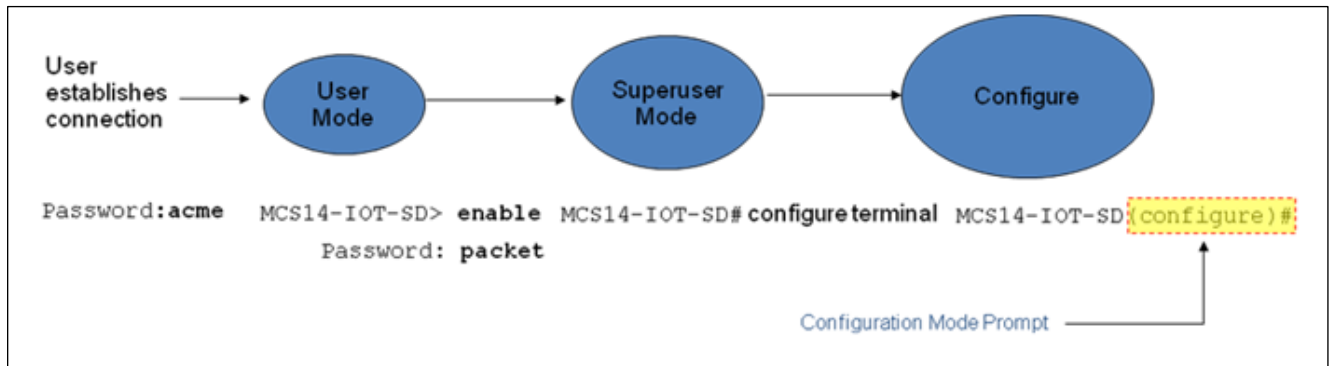
The Superuser mode allows for access to all system commands for operation, maintenance, and administration. This mode is identified by the pound sign (#) in the prompt after the target name. To enter the Superuser mode, issue the enable command in the User mode.



From the Superuser mode, you can perform monitoring and administrative tasks; however you cannot configure any elements. To return to User mode, issue the exit command.

You must enter the Configuration mode to configure elements. For example, you can access the configuration branches and configuration elements for signaling and media configurations. To enter the Configuration mode, issue the `configure terminal` command in the Superuser mode.

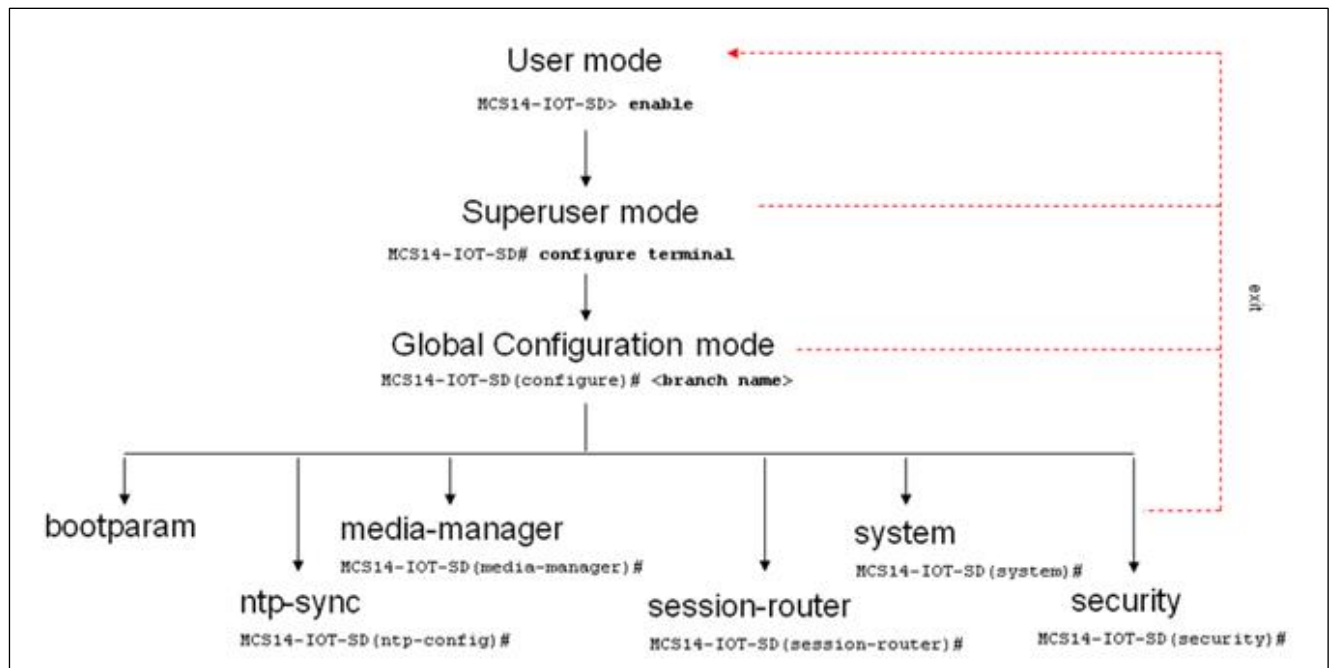
Configuration mode is identified by the word configure in parenthesis followed by the pound sign (#) in the prompt after the target name, for example, `CUCM-ATTFlexreach(configure)#`. To return to the Superuser mode, issue the `exit` command.





In the configuration mode, there are six configuration branches:

- bootparam;
- ntp-sync;
- media-manager;
- session-router;
- system; and
- security.



The ntp-sync and bootparams branches are flat branches (i.e., they do not have elements inside the branches). The rest of the branches have several elements under each of the branches.

The bootparam branch provides access to SBC boot parameters. Key boot parameters include:

- boot device – The global management port, usually eth0
- file name – The boot path and the image file.
- inet on ethernet – The IP address and subnet mask (in hex) of the management port of the SD.
- host inet –The IP address of external server where image file resides.
- user and ftp password – Used to boot from the external FTP server.
- gateway inet – The gateway IP address for reaching the external server, if the server is located in a different network.

```
'.' = clear field; '-' = go to previous field; q = quit
boot device          : eth0
processor number     : 0
host name            :
file name            : /tffs0/nnSCX620.gz
inet on ethernet (e) : 10.0.3.11:ffff0000
inet on backplane (b) :
host inet (h)        : 10.0.3.100
gateway inet (g)     : 10.0.0.1
user (u)             : anonymous
ftp password (pw) (blank = rsh) : anonymous
flags (f)            : 0x8
target name (tn)     : MCS14-IOT-SD
startup script (s)   :
other (o)            :
```

The ntp-sync branch provides access to ntp server configuration commands for synchronizing the SBC time and date.

The security branch provides access to security configuration.

The system branch provides access to basic configuration elements as system-config, snmp-community, redundancy, physical interfaces, network interfaces, etc.

The session-router branch provides access to signaling and routing related elements, including H323-config, sip-config, iwf-config, local-policy, sip-manipulation, session-agent, etc.

The media-manager branch provides access to media-related elements, including realms, steering pools, dns-config, media-manager, and so forth.

You will use media-manager, session-router, and system branches for most of your working configuration.

## Configuration Elements

The configuration branches contain the configuration elements. Each configurable object is referred to as an element. Each element consists of a number of configurable parameters.

Some elements are single-instance elements, meaning that there is only one of that type of the element - for example, the global system configuration and redundancy configuration.

Some elements are multiple-instance elements. There may be one or more of the elements of any given type. For example, physical and network interfaces.

Some elements (both single and multiple instance) have sub-elements. For example:

- SIP-ports - are children of the sip-interface element
- peers – are children of the redundancy element
- destinations – are children of the peer element

## Creating an Element

1. To create a single-instance element, you go to the appropriate level in the ACLI path and enter its parameters. There is no need to specify a unique identifier property because a single-instance element is a global element and there is only one instance of this element.
2. When creating a multiple-instance element, you must specify a unique identifier for each instance of the element.
3. It is important to check the parameters of the element you are configuring before committing the changes. You do this by issuing the **show** command before issuing the **done** command. The parameters that you did not configure are filled with either default values or left empty.

4. On completion, you must issue the **done** command. The done command causes the configuration to be echoed to the screen and commits the changes to the volatile memory. It is a good idea to review this output to ensure that your configurations are correct.
5. Issue the **exit** command to exit the selected element.

Note that the configurations at this point are not permanently saved yet. If the SBC reboots, your configurations will be lost.

### Editing an Element

The procedure of editing an element is similar to creating an element, except that you must select the element that you will edit before editing it.

1. Enter the element that you will edit at the correct level of the ACLI path.
2. Select the element that you will edit, and view it before editing it.  
The **select** command loads the element to the volatile memory for editing. The **show** command allows you to view the element to ensure that it is the right one that you want to edit.
3. Once you are sure that the element you selected is the right one for editing, edit the parameter one by one. The new value you provide will overwrite the old value.
4. It is important to check the properties of the element you are configuring before committing it to the volatile memory. You do this by issuing the **show** command before issuing the **done** command.
5. On completion, you must issue the **done** command.
6. Issue the **exit** command to exit the selected element.

Note that the configurations at this point are not permanently saved yet. If the SBC reboots, your configurations will be lost.

### Deleting an Element

The **no** command deletes an element from the configuration in editing.

To delete a single-instance element,

1. Enter the **no** command from within the path for that specific element
2. Issue the **exit** command.

To delete a multiple-instance element,

1. Enter the **no** command from within the path for that particular element.  
The key field prompt, such as <name>:<sub-port-id>, appears.
2. Use the <Enter> key to display a list of the existing configured elements.
3. Enter the number corresponding to the element you wish to delete.
4. Issue the **select** command to view the list of elements to confirm that the element was removed.

Note that the configuration changes at this point are not permanently saved yet. If the SBC reboots, your configurations will be lost.

### Configuration Versions

At any time, three versions of the configuration can exist on the SBC: the edited configuration, the saved configuration, and the running configuration.

- The **edited configuration** – this is the version that you are making changes to. This version of the configuration is stored in the SBC's volatile memory and will be lost on a reboot.  
To view the editing configuration, issue the **show configuration** command.

- The **saved configuration** – on issuing the `save-config` command, the edited configuration is copied into the non-volatile memory on the SBC and becomes the saved configuration. Because the saved configuration has not been activated yet, the changes in the configuration will not take effect. On reboot, the last activated configuration (i.e., the last running configuration) will be loaded, not the saved configuration.
- The **running configuration** is the saved then activated configuration. On issuing the `activate-config` command, the saved configuration is copied from the non-volatile memory to the volatile memory. The saved configuration is activated and becomes the running configuration. Although most of the configurations can take effect once being activated without reboot, some configurations require a reboot for the changes to take effect.  
To view the running configuration, issue command `show running-config`.

## Saving the Configuration

The `save-config` command stores the edited configuration persistently.

Because the saved configuration has not been activated yet, changes in configuration will not take effect. On reboot, the last activated configuration (i.e., the last running configuration) will be loaded. At this stage, the saved configuration is different from the running configuration.

Because the saved configuration is stored in non-volatile memory, it can be accessed and activated at later time.

Upon issuing the `save-config` command, the SBC displays a reminder on screen stating that you must use the `activate-config` command if you want the configurations to be updated.

```
CUCM-ATTFlexreach # save-config
Save-Config received, processing.
waiting 1200 for request to finish
Request to 'SAVE-CONFIG' has Finished,
Save complete
Currently active and saved configurations do not match!
To sync & activate, run 'activate-config' or 'reboot activate'.
CUCM-ATTFlexreach #
```

## Activating the Configuration

On issuing the **activate-config** command, the saved configuration is copied from the non-volatile memory to the volatile memory. The saved configuration is activated and becomes the running configuration.

Some configuration changes are service affecting when activated. For these configurations, the SBC warns that the change could have an impact on service with the configuration elements that will potentially be service affecting. You may decide whether or not to continue with applying these changes immediately or to apply them at a later time.

```
CUCM-ATTFlexreach# activate-config
Activate-Config received, processing.
waiting 120000 for request to finish
Request to 'ACTIVATE-CONFIG' has Finished,
Activate Complete
CUCM-ATTFlexreach#
```

## Appendix B – SBC configuration

```
CUCM-ATTFlexreach#
capture-receiver
  state          enabled
  address        10.232.50.81
  network-interface slp0:0
  last-modified-by admin@172.18.0.158
  last-modified-date 2015-04-02 15:45:49
host-route
  dest-network   14.1.1.0
  netmask        255.255.255.0
  gateway        167.167.167.1
  description
  last-modified-by admin@172.18.0.150
  last-modified-date 2015-04-10 21:11:24
local-policy
  from-address   *
  to-address     *
  source-realm   ATT-Trunk
  description
  activate-time
  deactivate-time
  state          enabled
  policy-priority none
  policy-attribute
    next-hop      10.232.50.89
    realm         CUCM
    action        none
    terminate-recursion disabled
    carrier
    start-time    0000
    end-time      2400
    days-of-week  U-S
    cost          0
    state         enabled
    app-protocol  SIP
    methods
    media-profiles
    lookup        single
    next-key
    eloc-str-lkup disabled
    eloc-str-match
  last-modified-by admin@172.18.0.158
  last-modified-date 2015-04-01 18:47:10
local-policy
  from-address   *
  to-address     *
  source-realm   CUCM
  description
  activate-time
  deactivate-time
```

state	enabled
policy-priority	none
policy-attribute	
next-hop	14.1.1.10
realm	ATT-Trunk
action	none
terminate-recursion	disabled
carrier	
start-time	0000
end-time	2400
days-of-week	U-S
cost	0
state	enabled
app-protocol	SIP
methods	
media-profiles	
lookup	single
next-key	
eloc-str-lookup	disabled
eloc-str-match	
last-modified-by	admin@172.18.0.158
last-modified-date	2015-04-01 18:46:26
media-manager	
state	enabled
latching	enabled
flow-time-limit	86400
initial-guard-timer	300
subsq-guard-timer	300
tcp-flow-time-limit	86400
tcp-initial-guard-timer	300
tcp-subsq-guard-timer	300
tcp-number-of-ports-per-flow	2
hnt-rtcp	disabled
algd-log-level	NOTICE
mbcd-log-level	NOTICE
options	unique-sdp-id
red-flow-port	1985
red-mgcp-port	1986
red-max-trans	10000
red-sync-start-time	5000
red-sync-comp-time	1000
media-policing	enabled
max-signaling-bandwidth	10000000
max-untrusted-signaling	100
min-untrusted-signaling	30
app-signaling-bandwidth	0
tolerance-window	30
trap-on-demote-to-deny	disabled
trap-on-demote-to-untrusted	disabled
syslog-on-demote-to-deny	disabled
syslog-on-demote-to-untrusted	disabled
rtcp-rate-limit	0
anonymous-sdp	enabled

```

arp-msg-bandwidth          32000
fragment-msg-bandwidth    0
rfc2833-timestamp         disabled
default-2833-duration     100
rfc2833-end-pkts-only-for-non-sig  enabled
translate-non-rfc2833-event  disabled
media-supervision-traps   disabled
dnalg-server-failover     disabled
syslog-on-call-reject     disabled
last-modified-by         admin@172.18.255.96
last-modified-date       2015-04-22 20:37:58
media-profile
  name                     G729
  subname
  media-type               audio
  payload-type             18
  transport                 RTP/AVP
  clock-rate               0
  req-bandwidth            0
  frames-per-packet        0
  parameters                annexb=no
  average-rate-limit       0
  peak-rate-limit          0
  max-burst-size           0
  sdp-rate-limit-headroom  0
  sdp-bandwidth            disabled
  police-rate              0
  standard-pkt-rate        0
  last-modified-by         admin@172.18.255.96
  last-modified-date       2015-04-22 20:35:32
media-profile
  name                     g729wAnnexB
  subname                  annexb=yes
  media-type               audio
  payload-type             18
  transport                 RTP/AVP
  clock-rate               0
  req-bandwidth            0
  frames-per-packet        0
  parameters                annexb=yes
  average-rate-limit       0
  peak-rate-limit          0
  max-burst-size           0
  sdp-rate-limit-headroom  0
  sdp-bandwidth            disabled
  police-rate              0
  standard-pkt-rate        0
  last-modified-by         admin@172.18.0.158
  last-modified-date       2015-04-06 17:15:31
media-profile
  name                     PCMA
  subname
  media-type               audio

```



```

payload-type      8
transport         RTP/AVP
clock-rate       0
req-bandwidth    0
frames-per-packet 0
parameters
average-rate-limit 0
peak-rate-limit   0
max-burst-size    0
sdp-rate-limit-headroom 0
sdp-bandwidth     disabled
police-rate       0
standard-pkt-rate 0
last-modified-by  admin@172.18.0.158
last-modified-date 2015-04-06 16:34:01
media-profile
name              PCMU
subname
media-type        audio
payload-type      0
transport         RTP/AVP
clock-rate       0
req-bandwidth    0
frames-per-packet 0
parameters
average-rate-limit 0
peak-rate-limit   0
max-burst-size    0
sdp-rate-limit-headroom 0
sdp-bandwidth     disabled
police-rate       0
standard-pkt-rate 0
last-modified-by  admin@172.18.0.158
last-modified-date 2015-04-06 16:34:16
network-interface
name              s0p0
sub-port-id      0
description
hostname
ip-address        167.167.167.181
pri-utility-addr
sec-utility-addr
netmask           255.255.255.0
gateway           167.167.167.1
sec-gateway
gw-heartbeat
state             disabled
heartbeat         0
retry-count       0
retry-timeout     1
health-score      0
dns-ip-primary
dns-ip-backup1

```

```

dns-ip-backup2
dns-domain
dns-timeout 11
signaling-mtu 0
hip-ip-list 167.167.167.181
ftp-address
icmp-address 167.167.167.181
snmp-address
telnet-address
ssh-address
last-modified-by admin@172.18.0.154
last-modified-date 2015-04-14 18:52:44
network-interface
name slp0
sub-port-id 0
description
hostname
ip-address 10.232.50.50
pri-utility-addr
sec-utility-addr
netmask 255.255.255.0
gateway 10.232.50.89
sec-gateway
gw-heartbeat
state disabled
heartbeat 0
retry-count 0
retry-timeout 1
health-score 0
dns-ip-primary
dns-ip-backup1
dns-ip-backup2
dns-domain
dns-timeout 11
signaling-mtu 0
hip-ip-list 10.232.50.50
ftp-address
icmp-address 10.232.50.50
snmp-address
telnet-address
ssh-address
last-modified-by admin@172.18.0.158
last-modified-date 2015-04-01 18:43:54
phy-interface
name s0p0
operation-type Media
port 0
slot 0
virtual-mac
admin-state enabled
auto-negotiation enabled
duplex-mode FULL
speed 100

```

```

wancom-health-score      50
overload-protection      disabled
mac-filtering            disabled
last-modified-by        admin@172.18.0.150
last-modified-date       2015-04-09 21:12:41
phy-interface
name                     slp0
operation-type           Media
port                     0
slot                     1
virtual-mac
admin-state              enabled
auto-negotiation         enabled
duplex-mode              FULL
speed                    100
wancom-health-score      50
overload-protection      disabled
mac-filtering            disabled
last-modified-by        admin@172.18.0.158
last-modified-date       2015-03-31 18:35:15
realm-config
identifier               ATT-Trunk
description
addr-prefix              0.0.0.0
network-interfaces       s0p0:0
mm-in-realm              enabled
mm-in-network            enabled
mm-same-ip               enabled
mm-in-system             enabled
bw-cac-non-mm            disabled
msm-release              disabled
qos-enable               disabled
max-bandwidth            0
fallback-bandwidth       0
max-priority-bandwidth   0
max-latency              0
max-jitter               0
max-packet-loss          0
observ-window-size       0
parent-realm
dns-realm
media-policy
media-sec-policy
srtp-msm-passthrough     disabled
class-profile
in-translationid
out-translationid
in-manipulationid
out-manipulationid
average-rate-limit       0
access-control-trust-level none
invalid-signal-threshold 0
maximum-signal-threshold 0

```

untrusted-signal-threshold	0
nat-trust-threshold	0
max-endpoints-per-nat	0
nat-invalid-message-threshold	0
wait-time-for-invalid-register	0
deny-period	30
cac-failure-threshold	0
untrust-cac-failure-threshold	0
ext-policy-svr	
diam-e2-address-realm	
subscription-id-type	END_USER_NONE
symmetric-latching	disabled
pai-strip	disabled
trunk-context	
device-id	
early-media-allow	
enforcement-profile	
additional-prefixes	
restricted-latching	none
restriction-mask	32
user-cac-mode	none
user-cac-bandwidth	0
user-cac-sessions	0
icmp-detect-multiplier	0
icmp-advertisement-interval	0
icmp-target-ip	
monthly-minutes	0
options	
spl-options	
accounting-enable	enabled
net-management-control	disabled
delay-media-update	disabled
refer-call-transfer	disabled
hold-refer-reinvite	disabled
refer-notify-provisional	none
dyn-refer-term	disabled
codec-policy	
codec-manip-in-realm	disabled
codec-manip-in-network	enabled
rtcp-policy	
constraint-name	
call-recording-server-id	
session-recording-server	
session-recording-required	disabled
manipulation-string	
manipulation-pattern	
stun-enable	disabled
stun-server-ip	0.0.0.0
stun-server-port	3478
stun-changed-ip	0.0.0.0
stun-changed-port	3479
sip-profile	
sip-isup-profile	

```

match-media-profiles
qos-constraint
block-rtcp                disabled
hide-egress-media-update  disabled
tcp-media-profile
monitoring-filters
node-functionality
default-location-string
alt-family-realm
pref-addr-type            none
last-modified-by         admin@172.18.255.96
last-modified-date       2015-04-23 22:25:28
realm-config
  identifier               CUCM
  description
  addr-prefix              0.0.0.0
  network-interfaces       slp0:0
  mm-in-realm              disabled
  mm-in-network            enabled
  mm-same-ip               enabled
  mm-in-system             enabled
  bw-cac-non-mm           disabled
  msm-release              disabled
  qos-enable               disabled
  max-bandwidth            0
  fallback-bandwidth       0
  max-priority-bandwidth   0
  max-latency              0
  max-jitter               0
  max-packet-loss          0
  observ-window-size       0
  parent-realm
  dns-realm
  media-policy
  media-sec-policy
  srtp-msm-passthrough     disabled
  class-profile
  in-translationid
  out-translationid
  in-manipulationid
  out-manipulationid
  average-rate-limit       0
  access-control-trust-level none
  invalid-signal-threshold 0
  maximum-signal-threshold 0
  untrusted-signal-threshold 0
  nat-trust-threshold      0
  max-endpoints-per-nat    0
  nat-invalid-message-threshold 0
  wait-time-for-invalid-register 0
  deny-period              30
  cac-failure-threshold    0
  untrust-cac-failure-threshold 0

```

ext-policy-svr	
diam-e2-address-realm	
subscription-id-type	END_USER_NONE
symmetric-latching	disabled
pai-strip	disabled
trunk-context	
device-id	
early-media-allow	
enforcement-profile	
additional-prefixes	
restricted-latching	none
restriction-mask	32
user-cac-mode	none
user-cac-bandwidth	0
user-cac-sessions	0
icmp-detect-multiplier	0
icmp-advertisement-interval	0
icmp-target-ip	
monthly-minutes	0
options	
spl-options	
accounting-enable	enabled
net-management-control	disabled
delay-media-update	disabled
refer-call-transfer	disabled
hold-refer-reinvite	disabled
refer-notify-provisional	none
dyn-refer-term	disabled
codec-policy	
codec-manip-in-realm	disabled
codec-manip-in-network	enabled
rtcp-policy	
constraint-name	
call-recording-server-id	
session-recording-server	
session-recording-required	disabled
manipulation-string	
manipulation-pattern	
stun-enable	disabled
stun-server-ip	0.0.0.0
stun-server-port	3478
stun-changed-ip	0.0.0.0
stun-changed-port	3479
sip-profile	
sip-isup-profile	
match-media-profiles	
qos-constraint	
block-rtcp	disabled
hide-egress-media-update	disabled
tcp-media-profile	
monitoring-filters	
node-functionality	
default-location-string	

```

alt-family-realm
pref-addr-type          none
last-modified-by       admin@172.18.0.158
last-modified-date     2015-04-01 18:44:13
response-map
  name                  change486to603
  entries
    recv-code           486
    xmit-code           603
    reason              Decline
    method
    register-response-expires
  last-modified-by     admin@172.18.255.90
  last-modified-date   2015-04-30 16:10:14
session-agent
  hostname              10.232.50.89
  ip-address
  port                  5060
  state                enabled
  app-protocol         SIP
  app-type
  transport-method     StaticTCP
  realm-id             CUCM
  egress-realm-id
  description
  carriers
  allow-next-hop-lp    enabled
  constraints          disabled
  max-sessions         0
  max-inbound-sessions 0
  max-outbound-sessions 0
  max-burst-rate       0
  max-inbound-burst-rate 0
  max-outbound-burst-rate 0
  max-sustain-rate     0
  max-inbound-sustain-rate 0
  max-outbound-sustain-rate 0
  min-seizures         5
  min-asr              0
  time-to-resume       0
  ttr-no-response      0
  in-service-period    0
  burst-rate-window    0
  sustain-rate-window  0
  req-uri-carrier-mode None
  proxy-mode
  redirect-action
  loose-routing        enabled
  send-media-session   enabled
  response-map
  ping-method
  ping-interval        30
  ping-send-mode       keep-alive

```

ping-all-addresses	disabled
ping-in-service-response-codes	
out-service-response-codes	
load-balance-dns-query	hunt
options	
spl-options	
media-profiles	
in-translationid	
out-translationid	removeplus1
trust-me	disabled
request-uri-headers	
stop-recurse	
local-response-map	
ping-to-user-part	
ping-from-user-part	
in-manipulationid	
out-manipulationid	
manipulation-string	
manipulation-pattern	
p-asserted-id	
trunk-group	
max-register-sustain-rate	0
early-media-allow	
invalidate-registrations	disabled
rfc2833-mode	none
rfc2833-payload	0
codec-policy	
enforcement-profile	
refer-call-transfer	disabled
refer-notify-provisional	none
reuse-connections	NONE
tcp-keepalive	none
tcp-reconn-interval	0
max-register-burst-rate	0
register-burst-window	0
sip-profile	
sip-isup-profile	
kpml-interworking	inherit
monitoring-filters	
session-recording-server	
session-recording-required	disabled
hold-refer-reinvite	disabled
send-tcp-fin	disabled
last-modified-by	admin@172.18.255.90
last-modified-date	2015-04-29 21:00:41
session-agent	
hostname	14.1.1.10
ip-address	
port	5060
state	enabled
app-protocol	SIP
app-type	
transport-method	UDP



realm-id	ATT-Trunk
egress-realm-id	
description	ATT
carriers	
allow-next-hop-lp	enabled
constraints	disabled
max-sessions	0
max-inbound-sessions	0
max-outbound-sessions	0
max-burst-rate	0
max-inbound-burst-rate	0
max-outbound-burst-rate	0
max-sustain-rate	0
max-inbound-sustain-rate	0
max-outbound-sustain-rate	0
min-seizures	5
min-asr	0
time-to-resume	0
ttr-no-response	0
in-service-period	0
burst-rate-window	0
sustain-rate-window	0
req-uri-carrier-mode	None
proxy-mode	
redirect-action	
loose-routing	enabled
send-media-session	enabled
response-map	
ping-method	OPTIONS
ping-interval	30
ping-send-mode	keep-alive
ping-all-addresses	disabled
ping-in-service-response-codes	
out-service-response-codes	
load-balance-dns-query	hunt
options	
spl-options	
media-profiles	
in-translationid	
out-translationid	
trust-me	disabled
request-uri-headers	
stop-recurse	
local-response-map	
ping-to-user-part	
ping-from-user-part	
in-manipulationid	
out-manipulationid	
manipulation-string	
manipulation-pattern	
p-asserted-id	
trunk-group	
max-register-sustain-rate	0

early-media-allow	
invalidate-registrations	disabled
rfc2833-mode	none
rfc2833-payload	0
codec-policy	
enforcement-profile	
refer-call-transfer	disabled
refer-notify-provisional	none
reuse-connections	NONE
tcp-keepalive	none
tcp-reconn-interval	0
max-register-burst-rate	0
register-burst-window	0
sip-profile	
sip-isup-profile	
kpml-interworking	inherit
monitoring-filters	
session-recording-server	
session-recording-required	disabled
hold-refer-reinvite	disabled
send-tcp-fin	disabled
last-modified-by	admin@172.18.255.96
last-modified-date	2015-04-27 19:36:52
session-translation	
id	removeplus1
rules-calling	
rules-called	removetheplus1
last-modified-by	admin@172.18.255.90
last-modified-date	2015-04-29 21:02:49
sip-config	
state	enabled
operation-mode	dialog
dialog-transparency	enabled
home-realm-id	CUCM
egress-realm-id	
auto-realm-id	
nat-mode	None
registrar-domain	
registrar-host	
registrar-port	0
register-service-route	always
init-timer	500
max-timer	4000
trans-expire	32
initial-inv-trans-expire	0
invite-expire	180
inactive-dynamic-conn	32
enforcement-profile	
pac-method	
pac-interval	10
pac-strategy	PropDist
pac-load-weight	1
pac-session-weight	1

pac-route-weight	1
pac-callid-lifetime	600
pac-user-lifetime	3600
red-sip-port	1988
red-max-trans	10000
red-sync-start-time	5000
red-sync-comp-time	1000
options	max-udp-length=0
add-reason-header	disabled
sip-message-len	4096
enum-sag-match	disabled
extra-method-stats	disabled
extra-enum-stats	disabled
rph-feature	disabled
nsep-user-sessions-rate	0
nsep-sa-sessions-rate	0
registration-cache-limit	0
register-use-to-for-lp	disabled
refer-src-routing	disabled
add-ucid-header	disabled
proxy-sub-events	
allow-pani-for-trusted-only	disabled
atcf-stn-sr	
atcf-psi-dn	
atcf-route-to-sccas	disabled
eatf-stn-sr	
pass-gruu-contact	disabled
sag-lookup-on-redirect	disabled
set-disconnect-time-on-bye	disabled
msrp-delayed-bye-timer	15
transcoding-realm	
transcoding-agents	
create-dynamic-sa	disabled
node-functionality	P-CSCF
match-sip-instance	disabled
sa-routes-stats	disabled
sa-routes-traps	disabled
rx-sip-reason-mapping	disabled
add-ue-location-in-pani	disabled
hold-emergency-calls-for-loc-info	0
last-modified-by	admin@172.18.0.158
last-modified-date	2015-04-06 16:38:28
sip-interface	
state	enabled
realm-id	ATT-Trunk
description	
sip-port	
address	167.167.167.181
port	5060
transport-protocol	UDP
tls-profile	
allow-anonymous	agents-only
multi-home-addr	

```

ims-aka-profile
carriers
trans-expire 0
initial-inv-trans-expire 0
invite-expire 0
max-redirect-contacts 0
proxy-mode
redirect-action
contact-mode none
nat-traversal none
nat-interval 30
tcp-nat-interval 90
registration-caching disabled
min-reg-expire 300
registration-interval 3600
route-to-registrar disabled
secured-network disabled
teluri-scheme disabled
uri-fqdn-domain
options
spl-options
trust-mode all
max-nat-interval 3600
nat-int-increment 10
nat-test-increment 30
sip-dynamic-hnt disabled
stop-recurse 401,407
port-map-start 0
port-map-end 0
in-manipulationid
out-manipulationid ChangeforPAIandNAT
sip-ims-feature disabled
sip-atcf-feature disabled
subscribe-reg-event disabled
operator-identifier
anonymous-priority none
max-incoming-conns 0
per-src-ip-max-incoming-conns 0
inactive-conn-timeout 0
untrusted-conn-timeout 0
network-id
ext-policy-server
ldap-policy-server
default-location-string
term-tgrp-mode none
charging-vector-mode pass
charging-function-address-mode pass
ccf-address
ecf-address
implicit-service-route disabled
rfc2833-payload 101
rfc2833-mode preferred
constraint-name

```

```

response-map
local-response-map
sec-agree-feature          disabled
sec-agree-pref             ipsec3gpp
enforcement-profile
route-unauthorized-calls
tcp-keepalive              none
add-sdp-invite             invite
p-early-media-header      disabled
p-early-media-direction
add-sdp-profiles          G729
                           g729wAnnexB
                           PCMU
                           PCMA

manipulation-string
manipulation-pattern
sip-profile
sip-isup-profile
tcp-conn-dereg            0
tunnel-name
register-keep-alive        none
kpml-interworking         disabled
msrp-delay-egress-by     disabled
send-380-response
pcscf-restoration
session-timer-profile
session-recording-server
session-recording-required disabled
service-tag
reg-cache-route           disabled
last-modified-by         admin@172.18.255.90
last-modified-date       2015-05-01 15:10:54
sip-interface
state                      enabled
realm-id                   CUCM
description
sip-port
    address                 10.232.50.50
    port                     5060
    transport-protocol      TCP
    tls-profile
    allow-anonymous         all
    multi-home-addr
    ims-aka-profile
carriers
trans-expire               0
initial-inv-trans-expire  0
invite-expire              0
max-redirect-contacts     0
proxy-mode
redirect-action
contact-mode               none
nat-traversal              none

```

nat-interval	30
tcp-nat-interval	90
registration-caching	disabled
min-reg-expire	300
registration-interval	3600
route-to-registrar	disabled
secured-network	disabled
teluri-scheme	disabled
uri-fqdn-domain	
options	
spl-options	
trust-mode	all
max-nat-interval	3600
nat-int-increment	10
nat-test-increment	30
sip-dynamic-hnt	disabled
stop-recurse	401,407
port-map-start	0
port-map-end	0
in-manipulationid	
out-manipulationid	ForPrivacyandcodec_rel
sip-ims-feature	disabled
sip-atcf-feature	disabled
subscribe-reg-event	disabled
operator-identifier	
anonymous-priority	none
max-incoming-conns	0
per-src-ip-max-incoming-conns	0
inactive-conn-timeout	0
untrusted-conn-timeout	0
network-id	
ext-policy-server	
ldap-policy-server	
default-location-string	
term-tgrp-mode	none
charging-vector-mode	pass
charging-function-address-mode	pass
ccf-address	
ecf-address	
implicit-service-route	disabled
rfc2833-payload	101
rfc2833-mode	preferred
constraint-name	
response-map	
local-response-map	
sec-agree-feature	disabled
sec-agree-pref	ipsec3gpp
enforcement-profile	
route-unauthorized-calls	
tcp-keepalive	none
add-sdp-invite	disabled
p-early-media-header	disabled
p-early-media-direction	

add-sdp-profiles	G729 PCMU PCMA
manipulation-string	
manipulation-pattern	
sip-profile	
sip-isup-profile	
tcp-conn-dereg	0
tunnel-name	
register-keep-alive	none
kpml-interworking	disabled
msrp-delay-egress-bye	disabled
send-380-response	
pcscf-restoration	
session-timer-profile	
session-recording-server	
session-recording-required	disabled
service-tag	
reg-cache-route	disabled
last-modified-by	admin@172.18.0.141
last-modified-date	2015-04-30 16:38:13
sip-manipulation	
name	AddDiversion
description	
split-headers	
join-headers	
header-rule	
name	AddDiv
header-name	Diversion
action	add
comparison-type	case-sensitive
msg-type	request
methods	INVITE
match-value	
new-value	<sip:7322162712@167.167.167.181>
last-modified-by	admin@172.18.0.158
last-modified-date	2015-05-04 20:16:08
sip-manipulation	
name	ChangeFrom
description	
split-headers	
join-headers	
header-rule	
name	ChangeFrom
header-name	From
action	manipulate
comparison-type	case-sensitive
msg-type	request
methods	INVITE
match-value	
new-value	
element-rule	
name	Newfrom

```

parameter-name
type uri-user
action replace
match-val-type any
comparison-type case-sensitive
match-value
new-value 7322162709

header-rule
name forPAI
header-name From
action sip-manip
comparison-type case-sensitive
msg-type any
methods
match-value
new-value ChangePAI

header-rule
name forprivacy
header-name From
action sip-manip
comparison-type case-sensitive
msg-type any
methods
match-value
new-value ACME_NAT_TO_FROM_IP

last-modified-by admin@172.18.0.154
last-modified-date 2015-04-06 22:42:59

sip-manipulation
name ChangePAI
description
split-headers
join-headers
header-rule
name Storecontacthost
header-name Contact
action store
comparison-type pattern-rule
msg-type any
methods INVITE
match-value
new-value
element-rule
name storehost
parameter-name
type uri-host
action store
match-val-type any
comparison-type pattern-rule
match-value
new-value

header-rule
name ModPAI
header-name P-Asserted-Identity

```



```

        action                manipulate
        comparison-type       boolean
        msg-type              any
        methods                INVITE
        match-value           $Storecontacthost.$storehost.$0
        new-value
        element-rule
            name                modhost
            parameter-name
            type                uri-host
            action              replace
            match-val-type     any
            comparison-type    pattern-rule
            match-value
            new-value
$Storecontacthost.$storehost.$0
    header-rule
        name                StoreFromuser
        header-name         From
        action              store
        comparison-type     pattern-rule
        msg-type            request
        methods              INVITE
        match-value
        new-value
        element-rule
            name                Storeuser
            parameter-name
            type                uri-user
            action              store
            match-val-type     any
            comparison-type    pattern-rule
            match-value
            new-value
    header-rule
        name                ChangePAIuser
        header-name         P-Asserted-Identity
        action              manipulate
        comparison-type     case-sensitive
        msg-type            request
        methods              INVITE
        match-value
        new-value
        element-rule
            name                moduser
            parameter-name
            type                uri-user
            action              replace
            match-val-type     any
            comparison-type    case-sensitive
            match-value
            new-value
$StoreFromuser.$Storeuser.$0
    header-rule

```

```

name RPI_Header
header-name Remote-Party-ID
action manipulate
comparison-type case-sensitive
msg-type any
methods
match-value
new-value
element-rule
    name changehostRPI
    parameter-name
    type uri-host
    action replace
    match-val-type any
    comparison-type case-sensitive
    match-value
    new-value $LOCAL_IP
last-modified-by admin@172.18.0.148
last-modified-date 2015-05-22 21:30:45
sip-manipulation
name ChangeforPAIandNAT
description
split-headers
join-headers
header-rule
    name changePAI
    header-name From
    action sip-manip
    comparison-type case-sensitive
    msg-type any
    methods
    match-value
    new-value ChangePAI
header-rule
    name forprivacy
    header-name From
    action sip-manip
    comparison-type case-sensitive
    msg-type any
    methods
    match-value
    new-value ACME_NAT_TO_FROM_IP
last-modified-by admin@172.18.0.158
last-modified-date 2015-05-04 21:30:53
sip-manipulation
name ForPrivacyandcodec_rel
description
split-headers
join-headers
header-rule
    name doNATforCUCM
    header-name From
    action sip-manip

```

```

        comparison-type      case-sensitive
        msg-type              any
        methods
        match-value
        new-value             ACME_NAT_TO_FROM_IP
header-rule
    name                      Forrel_711codecstrip
    header-name                From
    action                     sip-manip
    comparison-type            case-sensitive
    msg-type                   any
    methods
    match-value
    new-value                  NAT_IP_rel
sip-manipulation
    name                       NAT_IP_rel
    description
    split-headers
    join-headers
    header-rule
        name                   checkG729Sdp
        header-name            Content-Type
        action                  store
        comparison-type         pattern-rule
        msg-type                request
        methods                 INVITE
        match-value
        new-value
    element-rule
        name                   checksdp
        parameter-name          application/sdp
        type                    mime
        action                  store
        match-val-type          any
        comparison-type         pattern-rule
        match-value             (\Rm=audio [0-9]{1,5}
RTP/AVP ([0-9]{1,4})* ([0-9 ]*)\b
        new-value
    element-rule
        name                   checkcodec
        parameter-name          application/sdp
        type                    mime
        action                  store
        match-val-type          any
        comparison-type         pattern-rule
        match-value             a=rtpmap:18.*\R
        new-value
header-rule
    name                       fixSdpRequest
    header-name                Content-Type
    action                     manipulate
    comparison-type            boolean
    msg-type                   request
    methods                     INVITE

```

```

match-value                               $checkG729Sdp.$checkcodec
new-value
element-rule
    name                                   removeG711
    parameter-name                         application/sdp
    type                                    mime
    action                                  find-replace-all
    match-val-type                          any
    comparison-type                         pattern-rule
    match-value                             a=rtpmap:0.*\R
    new-value
element-rule
    name                                    mod100mLine
    parameter-name                         application/sdp
    type                                    mime
    action                                  find-replace-all
    match-val-type                          any
    comparison-type                         pattern-rule
    match-value
(m=audio.*RTP/AVP).*( 18).*( 100)\R
    new-value                               $1+$2+$3+$CRLF
element-rule
    name                                    mod101mLine
    parameter-name                         application/sdp
    type                                    mime
    action                                  find-replace-all
    match-val-type                          any
    comparison-type                         pattern-rule
    match-value
(m=audio.*RTP/AVP).*( 18).*( 101)\R
    new-value                               $1+$2+$3+$CRLF
last-modified-by                           admin@172.18.0.158
last-modified-date                         2015-04-23 18:03:44
sip-manipulation
    name                                    changetoanonymous
    description
    split-headers
    join-headers
    header-rule
        name                                changetoanonymous
        header-name                         From
        action                               manipulate
        comparison-type                     case-sensitive
        msg-type                             request
        methods                             INVITE
        match-value
        new-value
        element-rule
            name                             ChngFromuser
            parameter-name
            type                               uri-user
            action                             replace
            match-val-type                   any
            comparison-type                   case-sensitive

```

	match-value	
	new-value	Anonymous
last-modified-by		admin@172.18.255.90
last-modified-date		2015-05-01 19:21:48
snmp-community		
community-name		acme
access-mode		READ-ONLY
ip-addresses		172.18.255.122
last-modified-by		admin@172.18.0.145
last-modified-date		2015-03-06 15:33:25
steering-pool		
ip-address		10.232.50.50
start-port		16384
end-port		32767
realm-id		CUCM
network-interface		
last-modified-by		admin@172.18.0.154
last-modified-date		2015-04-14 19:17:21
steering-pool		
ip-address		167.167.167.181
start-port		16384
end-port		32767
realm-id		ATT-Trunk
network-interface		
last-modified-by		admin@172.18.0.154
last-modified-date		2015-04-14 19:17:56
system-config		
hostname		
description		
location		
mib-system-contact		
mib-system-name		
mib-system-location		
snmp-enabled		enabled
enable-snmp-auth-traps		disabled
enable-snmp-syslog-notify		disabled
enable-snmp-monitor-traps		disabled
enable-env-monitor-traps		disabled
snmp-syslog-his-table-length		1
snmp-syslog-level		WARNING
system-log-level		WARNING
process-log-level		DEBUG
process-log-ip-address		0.0.0.0
process-log-port		0
collect		
sample-interval		5
push-interval		15
boot-state		disabled
start-time		now
end-time		never
red-collect-state		disabled
red-max-trans		1000
red-sync-start-time		5000





```

red-sync-comp-time 1000
push-success-trap-state disabled
comm-monitor
state disabled
sbc-grp-id 0
tls-profile
qos-enable enabled
call-trace disabled
internal-trace disabled
log-filter all
default-gateway 172.18.0.1
restart enabled
exceptions
telnet-timeout 0
console-timeout 0
remote-control enabled
cli-audit-trail enabled
link-redundancy-state disabled
source-routing disabled
cli-more disabled
terminal-height 24
debug-timeout 0
trap-event-lifetime 0
ids-syslog-facility -1
options
default-v6-gateway ::
ipv6-signaling-mtu 1500
ipv4-signaling-mtu 1500
cleanup-time-of-day 00:00
snmp-engine-id-suffix
snmp-agent-mode v1v2
last-modified-by admin@172.18.0.158
last-modified-date 2015-03-31 19:03:40
translation-rules
id addplus1
type add
add-string +1
add-index 0
delete-string
delete-index 0
last-modified-by admin@172.18.0.158
last-modified-date 2015-04-06 17:53:30
translation-rules
id removetheplus1
type delete
add-string
add-index 0
delete-string +1
delete-index 0

```



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