

Best current practice



Best Current Practise

OCSBC – UCaaS security aspects

Category: Informational

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Revision History

Version	Author	Description of Changes	Date Revision Completed
0.00	Matej Maric	Initial version	
1.00	Matej Maric	Atcpd debug logs captured, generic TLS intro	09_07_2024

Abstract

The key words "MUST", "MUST NOT", "REQUIRED", "SHALL", "SHALL NOT", "SHOULD", "SHOULD NOT", "RECOMMENDED", "MAY", and "OPTIONAL" in this document are to be interpreted as described in RFC 2119.

The configurations provided in this document SHOULD NOT be treated as RECOMMENDED. The information is intended to provide guidance as to the OCSBC behaviour when configurations listed in this document are applied.

This document is intended to provide the reader with information regarding configuration of an OCSBC to provide user authentication via several RADIUS servers.

Applicability

The details provided are relevant to physical & virtual Oracle Communications Session Border Controller (OCSBC) instances.



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Network function

Focus of this BCP is SBC that coexist as part of UCaaS demo LAB that terminates SIP TLS connections towards Microsoft (Direct Routing), Webex (Calling), Zoom (Phone) and Google (SipLink). SBC acts as well as media (RTP) termination point interworking in such deployments SRTP from internet legs into core RTP legs. As a best practice in general, security wise, we'll be checking lab's OCOM. Calling devices here are UCaaS native clients and lab's IMS registered softphones simulating PSTN.



TLS generic introduction

TLS 1.2 – This document will not revert to older TLS versions as are deprecated today and should not be used at all.

In TLS 1.2 RSA, DH and DHE cipher suites are available.

Key exchange although being RSA, handshake on high level looks as depicted below:

client hello - (client exposes TLS version, generates random, exposes cipher suits supported)

server hello - (server agrees on TLS version(or not), sends its 'random', and picks one of the cipher suits - picks in this case RSA one)

certificates(sent by server) - server sends its certificate chain

"client key exchange", "encrypted handshake"(sent by client) - before sending this messages client authenticates the server identity by checking the server-side CA public certificate chain against its trusted store. If the check is done successfully the client proceeds with "client key exchange". In this message client creates a pre-master secret and encrypts it with learned server public key(server's end-entity certificate, nothing to do with CA public certificates)

upon receipt of "client key exchange" server should be able to decrypt it with its private key as there are mathematical relations between its private and public key. That's the point server should learn same pre-master that client generated

Finally, both sides create a session key as $SESSION_KEY = HASH(\text{premaster secret}, \text{client random}, \text{server random})$ and that key is used as an encryption/decryption key for traffic as of that point on

RSA cipher suits are with obvious downside:

Note above that "client random" and "server random" are per session values but they are exchanged in clear text! Once security is compromised and one gets the server private key then the attacker has a clear view over all historically saved sessions. This is due to the fact that server private-key exists as variable in session key calculation while other variables in calculation are exchanged in clear text.

As requirements on security evolved we've got new DH, DHE cipher suits and main idea here was to rule out server's private key from session-key calculation.



So still staying in TLSv1.2 but with DH and DHE cipher suits in use that handshake would look as follows:

client hello - (client exposes TLS version, generates random, exposes cipher suits supported)

server hello - (server agrees on TLS version(or not), sends its 'random', and picks one of the cipher suits - picks in this case DHE one)

certificates(sent by server) - server sends its certificate chain

"server key exchange"(sent by server) - this is first message that differs compared with RSA cipher suite in use. Here server sends its public key. Which public key? This key is part of the key-exchange process and has nothing to do with either server's public end entity certificates nor with CA public certs. This public key relates to DH algorithm that is pure math on how both sides may come to the same session key without involving server's private key into the picture(will explain later low level). Also, server puts a digital signature over this message with its private key(note there is nothing to decrypt here on client side, just for the client to check the signature given it learned server's certificate chain)

"client key exchange" - as same with RSA client will verify server's chain of trust getting its certificates, also, it will store the servers public key based on servers public key it will create its own public key and send to the server. saying again here, this public key has nothing to do with any certificate and is part of DH key exchange process. Client sends this public key to the server

At this point both client and server have enough material to come to the same pre-master key that will be used for session key calculation. and $SESSION\ KEY == HASH (premaster-secret, client\ random, server\ random)$

Now, please note that as long as the final symmetric session encryption/decryption key seems to have the same formula there are big differences. So let's uncover some facts here:

premaster secret is independent of server's private key in new calculation

with pure DH, public keys in server-key-exchange and client-key-exchange remain the same per session that leads us potentially to the same threat as TLS had with RSA key-exchange principle. Having a piece of static info from client and server one might decrypt all historical sessions. This is the reason pure DH cipher suites do not exist in TLS1.3

with DHE(E stands for ephemeral) there are new public key's created per session on client and server side client. So this is were we should be in 2024. Compromising private key with DHE is not an issue, compromising private piece of info on client/server side that accounts in public key creation may affect only a single TLS session but not the whole communication history!



As the next logical question is what kind of public keys I'm talking about in DH(E) as part of key exchange process - I'll try to illustrate with a simple math. But let's go a bit lower into Matera. With TLS DH(E) cipher suite both client and server will create private&public key pair(again, nothing to do with certificates) and this looks in numbers like this.

server creates its private key $a=5$ (called prime), defines a low number $g=3$ (public piece of info) and defines modulo number $p=7$ (public piece of info)

server calculates its public key as $A=g^a \text{ MOD } p == 3^5 \text{ MOD } 7 == 5$

server sends to client the following: A, p, g

client creates its own private key $b=4$ and calculates its public key as $B=g^b \text{ MOD } p == 81 \text{ MOD } 7 == 4$

client sends its public key $B=4$ to the server

at this point with some math both sides should calculate the same pre-master key!

Server calculation for pre-master key $s=B^a \text{ MOD } p == 1024 \text{ MOD } 7 == 2$

Client calculation for pre-master key $s=A^b \text{ MOD } p == 625 \text{ MOD } 7 == 2$

math behind is $(g^a)^b \text{ MOD } p = (g^b)^a \text{ MOD } p = g^{a \cdot b} \text{ MOD } p$

"s" here stands for pre-master secret and later along with client random and server random builds session encryption/decryption key

In DHE a and b (as private keys) change for each TLS session and compromising one pair of keys may uncover only one TLS session.

Moving now to TLSv1.3. RSA and Static DH ciphers are ruled out, only DHE and ECDHE(variation of DHE whereas client and server private keys sit on an elliptic curve, and you don't want to see math for that - principle for key-exchange is same in nutshell as for DHE) are present. List of cipher suits reduced in TLSv1.3 to only 5 compared to 37 supported in TLSv1.2 and handshake looks as:

Client hello - looks same as with DHE in TLSv1.2 apart that client assumes key exchange algorithm that server will pick and sends its public key (DHE materials) straight away.

Server hello - looks the same as in TLSv1.2 DHE apart that message contains here also server certificates and server "finished message". Moreover, certificates and server finished message are sent encrypted as server has all details already to calculate the session key

Upon receipt of server hello client will authenticate the server and generate the session keys based on received server's public key (same math as in TLSv1.2 DHE)

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In summary, with TLSv1.3 every piece of information after Client/Server Hello exchange is encrypted with future session-key. Key exchange in TLSv1.2 came into picture only after successful client-server authentication and in TLSv1.3 both authentication and session keys are established in the first two handshake messages.

Software

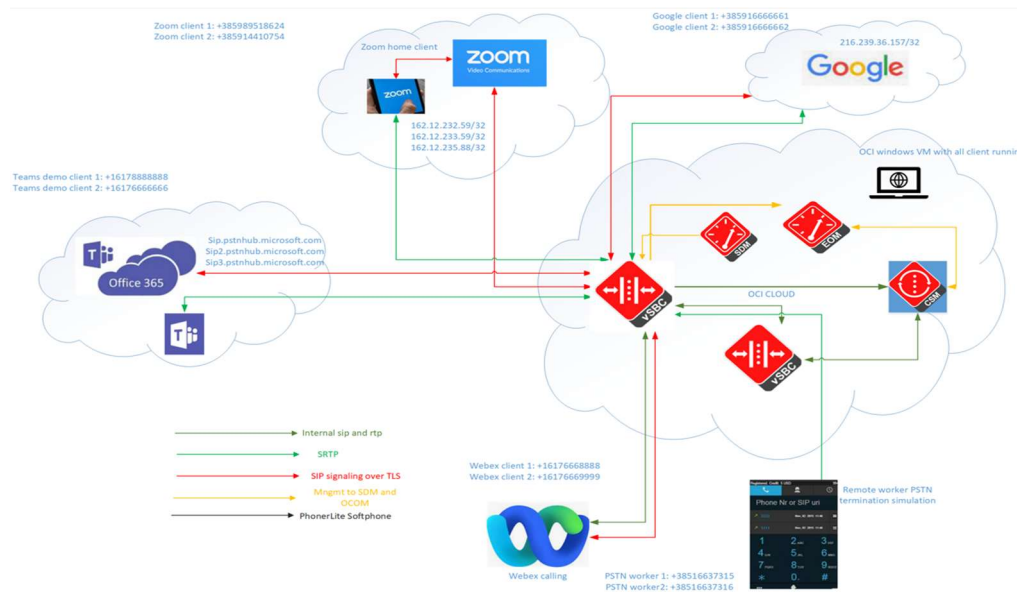
Software SBC - SCZ920.p3

Software OCOM – 5.2

Introduction

One of the main aspects with any UCaaS deployment is security as it comes mandatory for both SIP and RTP. Given the complexity this document will outline some of the best current practices starting to prepare SBC for UCaaS deployment, being however applicable, to any setup that involves TLS and SRTP

LAB UCaaS demo topology



SBC security configuration objects

End entity certificate



Every UCaaS integration comes with mutual TLS as mandatory and preparation step one in SBC is to build its certificate-record end-entity certificate. In a nutshell this is certificate SBC is going to use to introduce itself during TLS handshake. With mutual TLS, SBC will present this certificate acting as server as server certificate or it's going to answer with this certificate acting as client upon server's certificate request, in mutual TLS server requires client side authentication too. At present there are two models end-entity certificate can be created/loaded to SBC

End entity certificate install from SBC generated CSR

Generating end-entity certificate starts with certificate-record creation in SBC's main security configuration branch. As highlighted below and bolded red one might see parameters that are mandatory – name, common-name(allocated SBC domain that will be protected) and optionally some extension flags(other parameters as equally important and are to be aligned between 2 ends terminating TLS). In this use case additional extension configured is client-auth as it comes mandatory with mutual TLS and CSR that will be created based on certificate record will carry out a request to support this extension. Remark here that CSR desired extension flags may be modified, removed or added by certificate signing authority. No matter correct CSR generation, signed certificate should be checked for all extension flags that are expected. That said it's obvious that wrongly signed, certificate may end up without client-auth flag that will prevent mutual TLS handshake to work. It is important in this process to be aligned with CA on what flags signed certificate should inherit from CSR.

```
TEAMS_SR(certificate-record) # done
certificate-record
  name                testBCP
  country             US
  state              MA
  locality           Burlington
  organization       Engineering
  unit
  common-name        ucaas.com
  key-size           2048
  alternate-name
  trusted            enabled
  key-usage-list     digitalSignature
                   keyEncipherment
  extended-key-usage-list  serverAuth
                   clientAuth
  key-algor          rsa
  digest-algor       sha256
  ecdsa-key-size     p256
  cert-status-profile-list
  options
  last-modified-by   admin@10.0.15.149
  last-modified-date
```

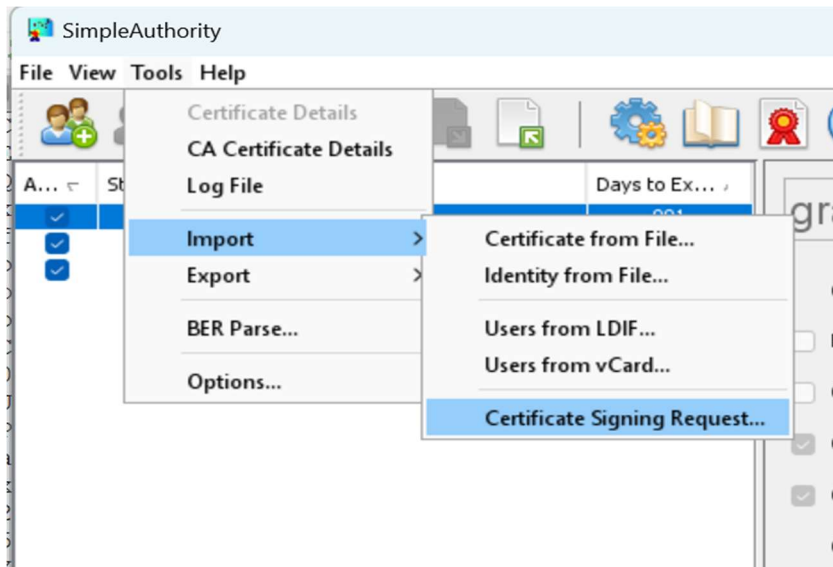
This model of generating end-entity certificate starts with certificate-record object out of which one triggers CSR creation.

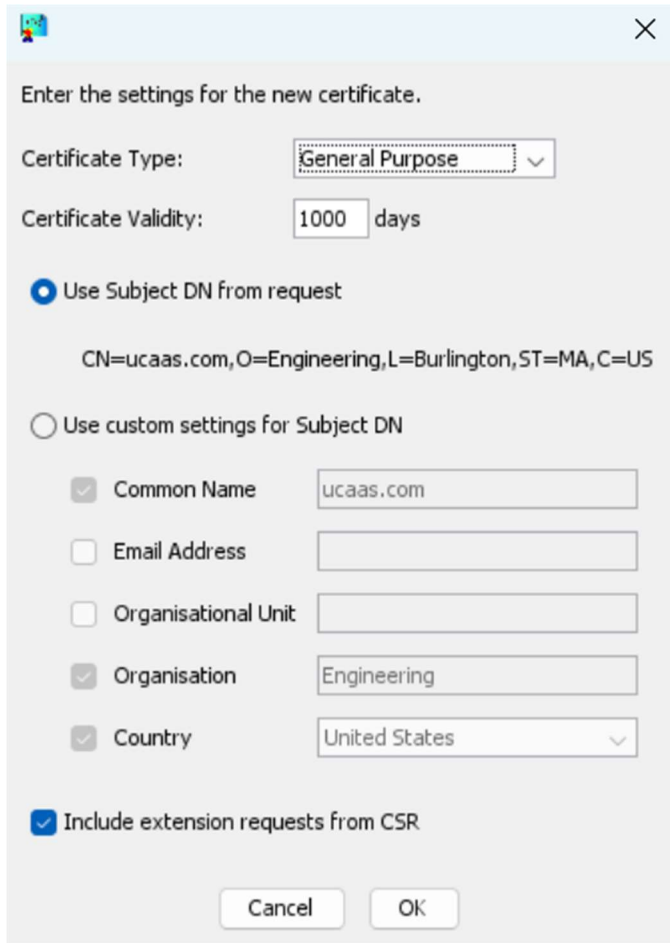

```
TEAMS_SR# generate-certificate-request testBCP
Generating Certificate Signing Request. This can take several minutes...

-----BEGIN CERTIFICATE REQUEST-----
MIIC2zCCAcMCAQAwwTELMAGAlUEBhMCMVVMxCzAJBgNVBAGTAk1BMRMwEQYDVQOH
EwpCdXJsaW5ndG9uMRQwEgYDVQQKEwtFbmdpbmVlcm1uZzESMBAQA1UEAxMjdWnh
YXMuY29tMIIBIjANBgkqhkiG9w0BAQEFAAOCAQ8AMIIBCgKCAQEAvAxT8EYHnC/J
IiA2Q3FuFM9MDdPa+7fnmLQq9r2nPTOBA3fOyV4fgdvGWZMJWB4FlOBrEC95pbLg
PL3KdXI1gTkoshyOBSBo3lJWosvyABwgYXpopaZfBo0aGSv004ptgW+GW0V3XWge
oTZKNS9vFNGYU3ycYfPvYgZTA3B520XB+bb2l0hDvFccS7aqKo/kYas8JGSqtU88r
XZ/dFNMAew/bWY1xojbAJERBkBs0AMDTIpeaT+yb6QZUY1c+BA4pjvcxKy2bXza
NrkSxbMM2Ekj6epuSPCjBwiJtwYU5Dio2VZ1CbKqJ97QOo0InxwBHO+GYolbqE2
ia02EgesxQIDAQABOD0wOwYJKoZlHvcNAQkOMS4wLDALBgnVHQ8EBAMCBaAwHQYD
VR0lBBYwFAYIKwYBBQUHAWEGCCsGAQUFBwMCA0GCSqGSIb3DQEBCwUAA4IBAQCBA
MAwQs1KUt8Gvuan1lWPFhNJAGOK9pNO85/zZzyM/Whd/fcCGjszPnnMghFmTMPTP
kHgCGfwunedQUj4hfBay7V+qtHkpRgYoAj9pVKnqZ9xQU0QtChiQM6p/nCTunTZ2
vCZxhTiU2gQW8VtR1RxZp/vqUTrPJS6NQMAy0eys69X+mq4KshimtjE181UONEDx
wcINPGjaTxw37CMSYz2+1vvpECN2Bbmub2a9BeWOTiGzNXwANNPPK8OPGQpGY3aT
ASLYRvRPa4PxxgS7xI5E5uuEELFW8r1qS/XYyfaz7V1BQjk29hneq5dAVdnDWQ10
zK51oukFQBCcC9Xqq5Xg
-----END CERTIFICATE REQUEST-----

WARNING: Configuration changed, run "save-config" command.
TEAMS_SR#
```

Next step is to supply certification authority with generated CSR to be signed and ported back to SBC. In this exercise I'll be using windows application "Simple authority" that acts as CA. Saving above output to a file I'm loading it to CA app for signature





As you may note on the right hand side CA loads the CSR and presents data from it as we defined them in certificate-record configuration object. As to revert to previous discussion please note a thick on “Include extension requests from CSR”. This means that signing the certificate “client-auth” extension flag will remain as specified in CSR

Hitting “ok” certificate is signed and content in pem format ready to be pasted back to SBC:

```
TEAMS_SR# import-certificate try-all testBCP
IMPORTANT:
      Terminate the certificate with ";" to exit.....
-----BEGIN CERTIFICATE-----
MIIDszCCApuGAWIBAgIcAY2xNfQcMA0GCSqGSIb3DQEBCwUAMGEwCzAJBgNVBAYT
AkhSMRQwEgYDVQQKDA1NYXR1aSBNYXJpYzEgMB4GA1UECwwXQ2VydGhmaWNhdGlv
biBDbXR0b3JpdHkxGjAYBgNVBAMMEU1pbmlzdHJ5IG9mIE1hZ21jMB4XDTE0MDIx
NjA5MTgzOVvOXTI2MTExMjA5MTgzOVvOWTELMaKGA1UEBhMCVVMxMzAJBgNVBAGT
Ak1BMRMwEgYDVQQHEwpCdXJsaW5ndG9uMRQwEgYDVQQKEwtFbmdpbmV1cm1uZzES
MBAGA1UEAxMjdW91bnR5b3R1Y290Y290MIIBIjANBgkqhkiG9w0BAQEFAAOCAQ8AMI
IcCgKC AQEAvAxt8EYHnC/JIiA2Q3FuFM9MddPa+7fnmLQq9r2nPTOBA3fOyV4fgdvG
WZMJWB4F10BrEC95pbLgPL3KdXIlgTkoshyOBSbo31JWosvyABwgYXpopaZfBo0a
GSvO04ptgW+GW0V3XWgeotZKNS9vFNGYU3ycYFpYGZIA3B520XB+bb210hDvFcc
S7aqK o/kYas8JGSgtU88rXZ/dFNMAew/bWYlxojobAJERBkBs0AMDTIpeaT+yb6
QZUYlc +BA4pjvcxKy2bXzaNrKsxbMM2Ekj6epuSPCjBwiJtwYU5Dio2VZ1CbK
qJ97QQ0o0 InxwBHO+GYolbgE2ia02EgesxQIDAQABo3kwdzAfBgNVHSMEGDAW
gBTomkZwyHuA cxUwIRcA6EUWH4GrKTAJBgNVHRMEAjAAMAAsGA1UdDwQEAwIFo
DAAdBgNVHQ4EFgQU wfsMIJDqwhxgjripa5jxJsY70dowHQYDVRL01BBYwFAYI
KwYBBQUHAWEGCCSQAQUF BwMCA0GCSqGSIb3DQEBCwUAA4IBAQAaiqQ44CXkLaRw
VEmjfdPvOySip0e+XNxx VBQJVKy2SfCLsXpK01F8VD2KuR2ue90/GBYBOgyVD
0a6xCpI1434uVGxsUG2ubO UtDcRW0IPnzYTpI/eeEqVVTr9RqH98aPvLWf6k
ym3N3ejS3fF+Lu/M77U1XiSg EXdnGkUoADRd6tYi0FsE6rLbgWyr2pPORr+H
30UHNjr45y1R6CXo0p8OSTYz6TR2 lCm5gnxcyDHNryaD3ZdtI/7CV1Xi
q4IToVmwrTDJpxgfsSoIQ1nLHfgAgjHlp+wHx QVr5d12QPqaMuC0TinKb5
WkM5i9fuNFWUj0GV2fuPIBk3wY/F6Oc
-----END CERTIFICATE-----
```



Only precise verification of what has been ported back after save&activate we get executing “show security certificate-record detail/brief”

```

certificate-record: testBCP
Certificate:
  Data:
    Version: 3 (0x2)
    Serial Number: 1708075119644 (0x18db135f41c)
    Signature Algorithm: sha256WithRSAEncryption
    Issuer:
      C=HR
      O=Matej Maric
      OU=Certification Authority
      CN=Ministry of Magic
    Validity
      Not Before: Feb 16 09:18:39 2024 GMT
      Not After : Nov 12 09:18:39 2026 GMT
    Subject:
      C=US
      ST=MA
      L=Burlington
      O=Engineering
      CN=ucaas.com
    X509v3 extensions:
      X509v3 Authority Key Identifier:

keyid:E8:9A:46:70:C8:7B:80:73:15:30:21:17:00:E8:45:16:1F:81:AB:2
9

    X509v3 Basic Constraints:
      CA:FALSE
    X509v3 Key Usage:
      Digital Signature, Key Encipherment
    X509v3 Subject Key Identifier:

C1:FB:0C:20:90:EA:C2:1C:60:8E:B8:A9:6B:98:F1:26:C6:3B:39:DA
    X509v3 Extended Key Usage:
      TLS Web Server Authentication, TLS Web Client
  Authentication

```

Exchanging certificates in TLS handshake one must provide a full signing chain and not only signed certificate. For this reason we need to load in SBC also public certificate of authority that signed our CSR. For this purpose we will create another certificate-record as outlined below. Very important remark here is that there is a big difference between certificate record created to build end-entity certificate and the one we built below to load CA public certificate. First one was associated with unique private key given the CSR creation and only signed cert matching the private key is suitable to be loaded back. Latter one below is not associated with any private key and SBC will load there any CA public certificate overwriting default SBC certificate-record content. CA public(root and intermediates) certificates are public and can be easily fetched from internet.

```
TEAMS_SR(certificate-record)# done
certificate-record
  name MinistryOfMagic
  country US
  state MA
  locality Burlington
  organization Engineering
  unit
  common-name bcp.test
  key-size 2048
  alternate-name
  trusted enabled
  key-usage-list digitalSignature
  keyEncipherment
  serverAuth
  extended-key-usage-list
  key-algor rsa
  digest-algor sha256
  ecdsa-key-size p256
  cert-status-profile-list
```

As said content above is irrelevant loading the CA public certs and I will just load my CA Root certificate over this certificate-record. To emphasize that this step must be repeated in case there are intermediate certificates in CA signing chain.

```
TEAMS_SR# import-certificate try-all MinistryOfMagic
IMPORTANT:
  Please enter the certificate in the PEM format.
  Terminate the certificate with ";" to exit.....
-----BEGIN CERTIFICATE-----
MIIDoJCCAoqgAwIBAgIGAXkS3zzpMA0GCSqGSIb3DQEBCwUAMGEwCzAJBgNVBAYT
AkhSMRQwEgYDVQQKDAcNYXRlbnVycmVudG9mYXV0eS8wDQYJKoZIhvcNAQELBQwQ
biBDbXR0b3JpdHkxGjAYBgNVBAMMEU1pbmlzdHJ5IG9mIE1hZ21lMB4XDTEwMDQy
NzEwMjg1MjMxMDQyODEwMjg1MjMxMDQyOTYwMjg1MjMxMDQyOTYwMjg1MjMxMDQy
OThhZGVqIe1hcm1jMSAwHgYDVoQLDBdDZSJ0aWZpY2F0aW9uIEF1dGhvcm10eTEa
MBGGA1UEAwRTWlualXN0cnk2Y2g1MjMxMDQyOTYwMjg1MjMxMDQyOTYwMjg1MjMx
DWAwggEKAoIBAQDJSsPHH3PjBBJWt/fz+6WwZrGmJ7W4WyjujxD85yD/FJDatZ2v
Tbdk+sOop8sbcZt3bnNulNUfL861S3yMjkTnc5lpStVjslW9yNJSkgRv7pEZR5i6
5BaEJg48J8puBwB5qY1JhZzjruGkhTo7RiYGxjv40jpp8tfFaVpt7c7t6YOmAP+34
zGrGzGvWEH4WTDGY8EbUTWnZbg2YUUAVsniUDPn9ohyqm/YoW+JZBQ2a9JyJA8uu
weiJgD7lZnewxlqzGYs018zqbcS//VClxbHaDiiStUCjwGtsGiUddCk80I7v3yJC
N+81YgifFOWy4oACGOMufNzQKaYEzDxecOn/AgMBAAGjYDBeMB8GA1UdIwQYMBaA
FOiaRnDIe4BzFTAhFwDoRRYfGaspMAwGA1UdEwQFMAMBAf8wDgYDVDR0PAQH/BAQD
AgGGMBOGA1UdDgQWBbTomkZwyHuAcxUwIRcA6EUWH4GrKTANBqkqkhiG9w0BAQsF
AAOCAQEAffURW2IxxwssBtmkjItDFEytAwPpyez2a+g8e10i6Huzu/i/Kbj3YnZJ
lBDH5mCYwaqs9L+WpRswFSCVMm4hFaB5L4UOR3omznLJXgP+TvqzqU8o0H8XVirB
BmyUQ4QWsfzsmTQAXPuyVfsuhdpNPc3ojOLhLuy0OZse0y1vWpoaVmKlpkRS8+b
ewx2gOwKmpqxD6iF+Q9cXSbtLVIL2h6fjvawBeQMVxK88cQO7zaBiKNXRIPLJ/+U
VIAkqagYKp6/R3Uh+1G2MzlmhyZMN/+qxOAl2D5lGyLLq+nVBbtpgSQBo6mZEfA
5Mk75zfGhEnDtAQ9sYmcNtkSKA5cqA==
-----END CERTIFICATE-----
Certificate imported successfully...
WARNING: Configuration changed, run "save-config" command.
```



Proper verification kicks in again with “show security certificate-record detail/brief”. It will expose details of newly loaded CA public certificate. Please note below that content of this record has nothing to do anymore with default configuration we have put in public CA certificate-record object.

```
certificate-record: MinistryOfMagic
Certificate:
  Data:
    Version: 3 (0x2)
    Serial Number: 1619519290601 (0x17912df3ce9)
    Signature Algorithm: sha256WithRSAEncryption
    Issuer:
      C=HR
      O=Matej Maric
      OU=Certification Authority
      CN=Ministry of Magic
    Validity
      Not Before: Apr 27 10:28:10 2021 GMT
      Not After : Apr 28 10:28:23 2031 GMT
    Subject:
      C=HR
      O=Matej Maric
      OU=Certification Authority
      CN=Ministry of Magic
    X509v3 extensions:
      X509v3 Authority Key Identifier:
        keyid:E8:9A:46:70:C8:7B:80:73:15:30:21:17:00:E8:45:16:1F:81:AB:29

      X509v3 Basic Constraints:
        CA:TRUE
      X509v3 Key Usage: critical
        Digital Signature, Certificate Sign, CRL Sign
      X509v3 Subject Key Identifier:
        E8:9A:46:70:C8:7B:80:73:15:30:21:17:00:E8:45:16:1F:81:AB:29
```

End entity certificate install from PKCS12 bundle

PKCS12 is a bundle that consists of private key and signed certificate material. In other word it's elsewhere generated end-entity certificate that SBC supports. In this approach there is no need for CSR generation in SBC as SBC is going to load signed certificate and associate with the private key being part of the same bundle. Also there is no need to create certificate-record object as it's going to be automatically created by SBC upon loading the p12 file.

In practice this means that our customers may be supplied by their security team with a file typically carrying .pfx or p12 extension. Such file needs to be put in /opt folder before attempted to be loaded to SBC. Only issue detected in field trying to upload pkcs12 form is in the way bundle was created and if



SBC prompts an error trying to load such a bundle it could be pkcs12 has to be re-created(openssl) as outlined below

```
openssl pkcs12 -in <filename>.pfx -nocerts -out key.pem (extracts private key from bundle)
openssl pkcs12 -in <filename>.pfx -clcerts -nokeys -out cert.pem (extracts signed cert from bundle)
```

With these two outputs we will re-create pkcs12 bundle using PBE-SHA1-3DES as it is only one SBC today supports.

```
openssl pkcs12 -keypbe PBE-SHA1-3DES -certpbe PBE-SHA1-3DES -export -out msft2023.p12 -
inkey key.pem -in cert.pem
```

At this point msft2023.p12 should be properly formatted and ready to be ported into SBC.

```
TEAMS_SR# import-certificate pkcs12 testBCP msft2023.p12
Can not import pkcs12 with existing record
TEAMS_SR# import-certificate pkcs12 BCPPKCS12 msft2023
The specified certificate-record: (BCPPKCS12) does not
exist.
Creating one...
Enter Import Password:
Importing ee: BCPPKCS12
Certificate(s) imported successfully...

-----
WARNING:
Configuration changed, run 'save-config' and
'activate-config' commands to commit the changes.
-----
TEAMS_SR#
```

Please note that certificate initially created with CSR in SBC may be also exported from SBC in pkcs12 form and loaded to multiple SBCs. This however depends on exact customer deployment and may have security implication given it is same private key re-used in multiple devices. This will not be discussed deeper as part of this BCP.

TLS profile

Getting done with certificate creation with need to assign certificate-records properly in tls-profile configuration element. Such tls-profile is later assigned to sip-interface configuration object



```
TEAMS_SR# sho configuration tls-profile
tls-profile
  name                                TEAMS
  end-entity-certificate              teams2023
  trusted-ca-certificates             GoDaddyCA
                                      Baltimore
                                      DigiCertRootG2
  cipher-list                         ALL
  verify-depth                       10
  mutual-authenticate                enabled
  tls-version                         tlsv12
  options
  cert-status-check                  disabled
  cert-status-profile-list
  ignore-dead-responder              disabled
  allow-self-signed-cert              disabled
```

Highlighting here that mutual-authenticate parameter, in UCaaS use case, must be enabled otherwise SBC as a server will not request client certificate in TLS handshake and acting as client it will fail to send its certificate upon server's request. Whilst end-entity parameter looks clear on how to be configured trusted-ca-certificates must consist of the local CA chain. In other words there we must specify all intermediates and root CA of local certificate as the whole chain must be presented in TLS handshake. Also, there we must specify roof top Root CA of remote party, certificate record of remote party CA shall be created in same fashion as for local CA, please refer to chapter "End entity certificate" public CA certs loading paragraphs.

SDES profile and media-security policy

Configuring two additional configuration objects in SBC we should cover SRTP negotiation and termination on legs where SRTP is mandatory, typically only legs towards UCaaS vendor. Below the sample configuration whereas media-sec-profile gets attached to UCaaS realms.

```
sdes-profile
  name                                SDES
  crypto-list                         AES_CM_128_HMAC_SHA1_80
                                      AES_256_CM_HMAC_SHA1_80
  lifetime                            31
media-sec-policy
  name                                SRTP
  inbound
    profile                           SDES
    mode                               srtp
    protocol                           sdes
  outbound
    profile                           SDES
    mode                               srtp
    protocol                           sdes
```

We should be now all set to test our application.



TLS and SRTP troubleshoot

In order to verify TLS connection against remote agents works fine same steps might be followed as for any other TCP/UDP agents. SA configured to be SIP OPTIONS pinged will appear in status active in case OPTIONS are successfully replied and if SIP OPTIONS are successfully replied it means underlying transport TLS handshake went well too. Sipmsg.log may give insights in sip message details as well as calls might be checked in OCOM supplied with data from embedded probe(SBC acts as a probe). SBC sends decrypted data to OCOM mediation engine. Calls are then easily readable in form of ladder diagrams.

Successful TLS and SRTP verification

```
DEMOSBC-5# sho security tls stats
----- TLS Stats -----
-----
active connections           : 14
successful connects         : 11
successful accepts          : 722
shutdown sent               : 719
shutdown received          : 708
connection close            : 719
bytes sent                   : 14088279
bytes received              : 15812552
write error                  : 1
protocol is shutdown        : 1
wrong version number        : 1
cipher suite ECDHE_ECDSA_WITH_AES_128_GCM_SHA256 : 7
cipher suite ECDHE_RSA_WITH_AES_256_GCM_SHA384  : 726
protocol version TLS 1.2    : 733
```

TLS security stats will expose overall number of active and closed TLS connections along with per chipper and tls version stats.

Successful TLS session-agent verification from CLI:


```

DEMOSBC-5# sho sipd agents
13:00:34-45 (recent)
----- Inbound ----- ----- Outbound ----- -- Latency -- Max
Session Agent   Active   Rate   ConEx  Active   Rate   ConEx   Avg    Max  Burst
-----
us01.sipconnect.bcld.webex.com
      I      0      0.0    0        0        0.0    0    0.038 0.043  0

OPTIONS sip:us01.sipconnect.bcld.webex.com:5062;transport=tls SIP/2.0
Via: SIP/2.0/TLS 10.0.16.8:5069;branch=z9hG4bK593evh005gcnpeq0ubb0
Call-ID: d1985b0a6708e7dd8f97c757e5106ef9060000c060@10.0.16.8
To: sip:ping@us01.sipconnect.bcld.webex.com
From: <sip:ping@10.0.16.8>;tag=1d36b8bb31b6f620d790a594a1f0b86f000c060
Max-Forwards: 70
CSeq: 1548 OPTIONS
Route: <sip:139.177.65.147:5062;transport=tls;lr>
Content-Length: 0
Contact: <sip::ping@google.oraclecgbpupoc.co.uk:5069;transport=tls>
-----
Feb 16 13:00:12.097 On 10.0.16.8:9238 received from 139.177.65.147:5062
SIP/2.0 200 OK
Via: SIP/2.0/TLS 10.0.16.8:5069;received=129.213.136.120;branch=z9hG4bK593evh005gcnpeq0ubb0
From: <sip:ping@10.0.16.8>;tag=1d36b8bb31b6f620d790a594a1f0b86f000c060
To: <sip:ping@us01.sipconnect.bcld.webex.com>;tag=2018048526-1708088412090
Call-ID: d1985b0a6708e7dd8f97c757e5106ef9060000c060@10.0.16.8
CSeq: 1548 OPTIONS
Allow: ACK, BYE, CANCEL, INVITE, INFO, OPTIONS, REGISTER, MESSAGE, PUBLISH
    
```

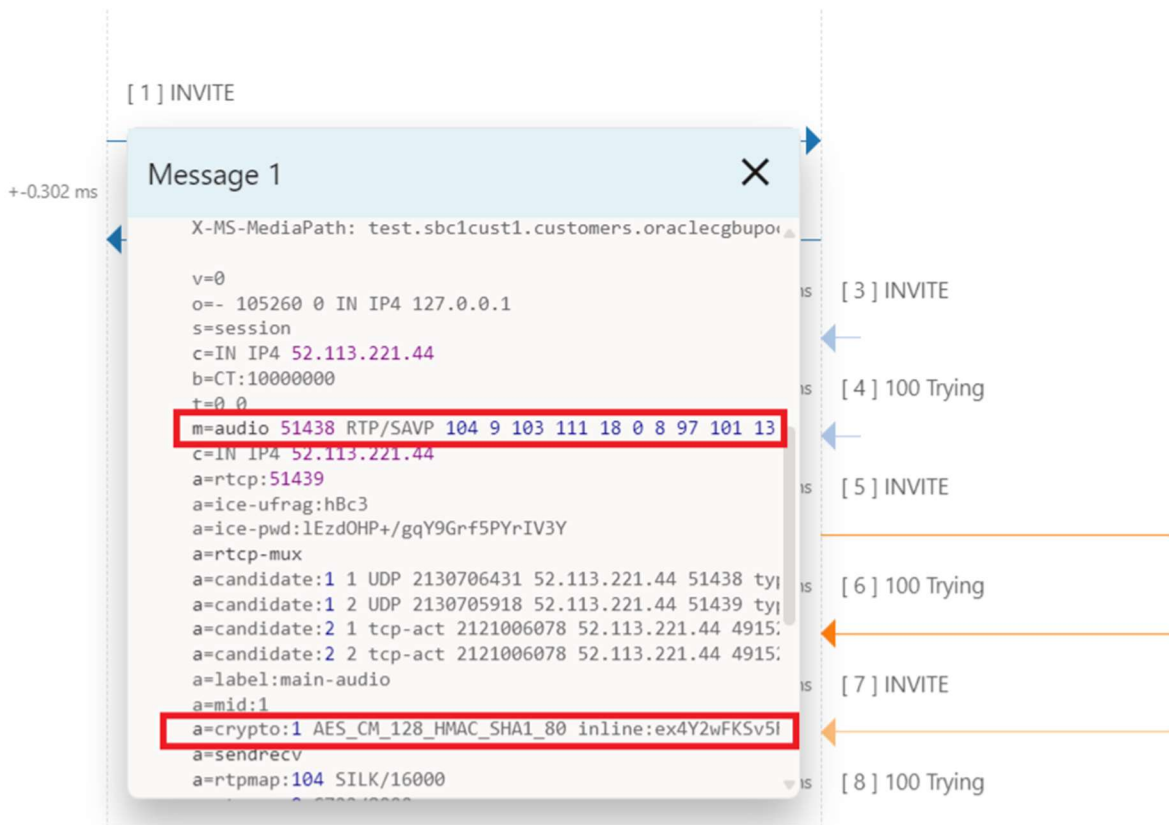
Successful TLS call verification in OCOM:



Best current practice



SRTP is negotiated within SIP TLS encrypted connection with SDP exchange. SRTP session is considered successful if there is a match in crypto list algorithms between 2 parties.



Upon a successful SRTP call established SRTP security associations may be displayed in CLI:



```

DEMOSBC-5# sho security srtp sad S0P0:0 detail
WARNING: This action might affect system performance and take a long time to
finish.
Are you sure [y/n]?: y
SRTP security-association-database for interface 'S0P0:0':
Displaying SA's that match the following criteria -
    direction          : both
    src-addr-prefix     : any
    src-port            : any
    dst-addr-prefix     : any
    dst-port           : any
    trans-PROTO        : ALL

Inbound:
    destination-address : 10.0.16.8
    destination-port    : 10014
    vlan-id             : 0
    mode                : srtp
    encr-algo           : aes-128-ctr
    auth-algo           : hmac-sha1
    auth-tag-length     : 80
    mki                 : NULL
    mki length          : 0
    roll over count     : 0

Outbound:
    destination-address : 52.115.179.82
    destination-port    : 49800
    vlan-id             : 0
    mode                : srtp
    encr-algo           : aes-128-ctr
    auth-algo           : hmac-sha1
    auth-tag-length     : 80
    mki                 : NULL
    roll over count     : 0

DEMOSBC-5# sho security srtp sessions
13:23:23-153 Capacity=3500
SRTP Session Statistics      -- Period -- ----- Lifetime -----
Active   High   Total   Total PerMax   High
SRTP Sessions      2     2     0     114    65     4

```

Failing TLS and SRTP cases

Failures in TLS handshake may be observed in log.atcpd on debug log level but it's probably the easiest to troubleshoot setting up packet-trace local in SBC and viewing captured data in Wireshark as most of failures pop up in a stage we still may see traffic in clear. TLS handshake may fail for couple of reasons, highlighting common ones in UCaaS environment:

Best current practice



- TLS version mismatch
- TLS cipher suite mismatch
- Certificate record issues

TLS 1.2 and 1.3 are commonly used today and 1.0 and 1.1 became deprecated. It's client that starts TLS handshake with "Client Hello" and indicates its TLS version and cipher suite support. If connection terminates without "Server Hello" then either TLS version or cipher suit does not match server side.

Screenshot below is packet trace local presentation where TLS was attempted from SBC simulating only TLS1.0 version support, remote are MSFT TLS session agents:

No.	Time	Source	Destination	Protocol	Length	Info
34	13.143149	10.0.16.25	52.114.132.46	TCP	74	8292 → 5061 [SYN] Seq=0 Win=65535 Len=0
35	13.144735	52.114.132.46	10.0.16.25	TCP	74	5061 → 8292 [SYN, ACK] Seq=0 Ack=1 Win=65535 Len=0
36	13.145395	10.0.16.25	52.114.132.46	TCP	66	8292 → 5061 [ACK] Seq=1 Ack=1 Win=262144 Len=0
37	13.146699	10.0.16.25	52.114.132.46	TLSv1	161	Client Hello
38	13.148169	52.114.132.46	10.0.16.25	TLSv1	73	Alert (Level: Fatal, Description: Protocol Version)
39	13.148276	52.114.132.46	10.0.16.25	TCP	66	5061 → 8292 [FIN, ACK] Seq=8 Ack=96 Win=0 Len=0
40	13.150222	10.0.16.25	52.114.132.46	TCP	66	8292 → 5061 [ACK] Seq=96 Ack=9 Win=262144 Len=0
41	13.150803	10.0.16.25	52.114.132.46	TCP	66	8292 → 5061 [FIN, ACK] Seq=96 Ack=9 Win=0 Len=0
42	13.152108	52.114.132.46	10.0.16.25	TCP	66	5061 → 8292 [ACK] Seq=9 Ack=97 Win=419456 Len=0

```
> Frame 38: 73 bytes on wire (584 bits), 73 bytes captured (584 bits) on interface 0
> Ethernet II, Src: Oracle_77:75:c9 (00:00:17:77:75:c9), Dst: 02:00:17:02:66:8d (02:00:17:02:66:8d)
> Internet Protocol Version 4, Src: 52.114.132.46, Dst: 10.0.16.25
> Transmission Control Protocol, Src Port: 5061, Dst Port: 8292, Seq: 1, Ack: 96, Len: 7
Transport Layer Security
  TLSv1 Record Layer: Alert (Level: Fatal, Description: Protocol Version)
    Content Type: Alert (21)
    Version: TLS 1.0 (0x0301)
    Length: 2
  Alert Message
    Level: Fatal (2)
    Description: Protocol Version (70)
```

In such a case, as mentioned earlier server side will answer "client hello" message straight with error before issuing "server hello" message. This guides us to check and correct tls-profile with proper TLS version and cipher suite supported by both parties. Log.atcpd the will reflect this failure as printed below:

```
Jul 9 14:15:27.930 [SERVICE] (0) TLS Handshake: client <<< TLS 1.0 Alert[length 0002], fatal protocol_version
```

```
Jul 9 14:15:27.930 [SERVICE] (0) <tlsengine.cpp:1549> SSL3 alert read:fatal:protocol version
```

```
Jul 9 14:15:27.930 [SERVICE] (0) <tlsengine.cpp:1567> SSL_connect:error in error
```

Best current practice



```
Jul 9 14:15:27.930 [SERVICE] (0) <tlsengine.cpp:4237> TLSEngine::TSMachineDOControl, appData_m = 0, n = -1
Jul 9 14:15:27.930 [MINOR] (0) SSL_accept failed, fatal alert sent
Jul 9 14:15:27.930 [MINOR] (0) OpenSSL Error:error:1409442E:SSL routines:ssl3_read_bytes:tlsv1 alert protocol
version:ssl/record/rec_layer_s3.c:1551:SSL alert number 70
Jul 9 14:15:27.930 [SERVICE] (0) <tlsengine.cpp:4357> TLSEngine::TSMachineDOControl, appData_m = 0, retCode=32
Jul 9 14:15:27.930 [MINOR] (0) ServiceSocketProxyAdapter TCP:10.0.16.25:34348->52.114.75.24:5061 CheckAndRecvTLS, TLS
Recv failed retCode: 32:TLS engine accept/connect failed on fd -1
Jul 9 14:15:27.930 [SERVICE] (0) <ServiceSocketProxyAdapter.cpp:1894> ServiceSocketProxyAdapter::Disconnect(void)
(0x81bc3400)
```

Sorting out version and cipher suite there are certificates to be exchanged. Post “server hello” it is server presenting its certificate chain. Below failure simulation occurs when I remove public CA of remote party from tls-profile trusted-ca-certificate:

40	14.866583	10.0.16.25	52.114.75.24	TCP	66 8232 → 5061 [ACK]	Seq=1 Ack=1 Win=262144 Len=0 TSva
41	14.867565	10.0.16.25	52.114.75.24	TLSv1.2	225	Client Hello
45	14.948858	52.114.75.24	10.0.16.25	TCP	1514 5061 → 8232 [ACK]	Seq=1 Ack=160 Win=4194560 Len=144
46	14.948872	52.114.75.24	10.0.16.25	TCP	1514 5061 → 8232 [ACK]	Seq=1449 Ack=160 Win=4194560 Len=
47	14.948874	52.114.75.24	10.0.16.25	TCP	1514 5061 → 8232 [ACK]	Seq=2897 Ack=160 Win=4194560 Len=
48	14.948875	52.114.75.24	10.0.16.25	TLSv1.2	221	Server Hello, Certificate, Server Key Exchange, Cer
49	14.951804	10.0.16.25	52.114.75.24	TCP	66 8232 → 5061 [FIN, ACK]	Seq=160 Ack=4500 Win=262144
50	15.031798	52.114.75.24	10.0.16.25	TCP	66 5061 → 8232 [ACK]	Seq=4500 Ack=161 Win=4194560 Len=


```
> subjectPublicKeyInfo
> extensions: 12 items
> algorithmIdentifier (sha384WithRSAEncryption)
  Padding: 0
  encrypted [truncated]: 0928c977c3e4d2e2fb233697c232beec4ac4f72364930a328d172dc4eedf761fe1728059d4c2a7287ee...
Certificate Length: 1456
~ Certificate [truncated]: 308205ac30820494a00302010201005196526449a5e3d1a38748f5dcfebcc300d06092a864886f70d01...
  ~ signedCertificate
    version: v3 (2)
    serialNumber: 0x05196526449a5e3d1a38748f5dcfebcc
    > signature (sha384WithRSAEncryption)
    ~ issuer: rdnSequence (0)
      > rdnSequence: 4 items (id-at-commonName=DigiCert Global Root G2, id-at-organizationalUnitName=www.digic...
    > validity
    > subject: rdnSequence (0)
    > subjectPublicKeyInfo
    > extensions: 8 items
```

In this exchange TLS handshake goes further. SBC sends “client hello”, as a server MSFT answers with “server hello” “certificates”. Straight upon receiving remote certificate chain SBC terminates TCP connection sending FIN. SBC was not able to verify remote certificate chain trust. From the server certificate message it is obvious who signed their certificate and this issue gets fixed by adding again

Best current practice



“DigiCert Global Root G2” back to “trusted-ca-certificate” list of corresponding TLS profile. It may be very well this certificate was not even loaded to SBC so this has to be done as step one. Log.atcpd will reflect this situation as:

```
Jul 9 14:32:28.538 [SERVICE] (2) TLS Handshake: client >>> TLS 1.2 Alert[length 0002], fatal unknown_ca
Jul 9 14:32:28.538 [SERVICE] (2) <tlsengine.cpp:1549> SSL3 alert write:fatal:unknown CA
Jul 9 14:32:28.539 [SERVICE] (2) <tlsengine.cpp:1567> SSL_connect:error in error
Jul 9 14:32:28.539 [SERVICE] (2) <tlsengine.cpp:4237> TLSMachineDOControl, appData_m = 0, n = -1
Jul 9 14:32:28.539 [SERVICE] (2) <tlsengine.cpp:5018> encrypted packet sent:
Jul 9 14:32:28.539 [SERVICE] (2) 15 03 03 00 02 02 30 length: 7
Jul 9 14:32:28.539 [ATCP] (2) <AtcpSocket.cpp:894> virtual int AtcpSocket::Send(const void*, size_t) bytes to send=7
fd=1071279
Jul 9 14:32:28.539 [ATCP] (2) <clog.cpp:98> atcpGetControlMblk: ALLOCED mBlk at 0x2f2769d0
Jul 9 14:32:28.539 [ATCP] (2) <clog.cpp:98> (mData:0x2dbb2828,mFlags=0,mNext:(nil),len=23)
Jul 9 14:32:28.539 [ATCP] (2) <AtcpSocket.cpp:878> int AtcpSocket::sendOnePacket(mBlk*, int, const void*, int) add crsId=0 to
acme header for fd=1071279
Jul 9 14:32:28.539 [ATCP] (2) <AtcpServicePipe.cpp:1400> Asock::Send phy,vlan=0,0 cookie=0x0x171
Jul 9 14:32:28.539 [ATCP] (2) <AtcpServicePipe.cpp:1757> virtual int AtcpServicePipe::TransmitData(const void*, uint32_t)
putting on transport queue, cookie=0x0x171
Jul 9 14:32:28.539 [SERVICE] (2) <Commands.h:410> add command AtcpDataCommand 0x8539c790(2) on Transport queue # 2
Jul 9 14:32:28.539 [SERVICE] (2) <tlsengine.cpp:5047> TLSMachineDOControl, appData_m = 0, n = -1
Jul 9 14:32:28.539 [MINOR] (2) SSL_accept failed, fatal alert sent
```

In next simulation TLS handshake will go even more further, here I'm simulating SBC sending incomplete chain with expectation that MSFT will terminate TLS handshake. To simulate this I will remove one intermediate (that signed the local cert) from “trusted-ca-certificate” list.

Best current practice



23	1.059616	10.0.16.25	52.120.73.220	TLSv1.2	225 Client Hello
24	1.066721	52.120.73.220	10.0.16.25	TCP	1514 5061 → 8350 [ACK] Seq=1 Ack=160 Win=12582912
25	1.066736	52.120.73.220	10.0.16.25	TCP	1514 5061 → 8350 [ACK] Seq=1449 Ack=160 Win=125829
26	1.066741	52.120.73.220	10.0.16.25	TCP	1514 5061 → 8350 [ACK] Seq=2897 Ack=160 Win=125829
27	1.066743	52.120.73.220	10.0.16.25	TLSv1.2	222 Server Hello, Certificate, Server Key Exchang
28	1.075840	10.0.16.25	52.120.73.220	TCP	1494 8350 → 5061 [ACK] Seq=160 Ack=4501 Win=262144
29	1.075972	10.0.16.25	52.120.73.220	TLSv1.2	815 Certificate, Client Key Exchange, Certificate
30	1.081973	52.120.73.220	10.0.16.25	TCP	66 5061 → 8350 [ACK] Seq=4501 Ack=2337 Win=12582
31	1.084460	52.120.73.220	10.0.16.25	TLSv1.2	117 Change Cipher Spec, Encrypted Handshake Messa
32	1.087333	10.0.16.25	52.120.73.220	TLSv1.2	796 Application Data
33	1.095208	52.120.73.220	10.0.16.25	TCP	66 5061 → 8350 [FIN, ACK] Seq=4552 Ack=3067 Win=
34	1.095938	10.0.16.25	52.120.73.220	TCP	66 8350 → 5061 [ACK] Seq=3067 Ack=4553 Win=26214
35	1.096709	10.0.16.25	52.120.73.220	TCP	66 8350 → 5061 [FIN, ACK] Seq=3067 Ack=4553 Win=
36	1.102709	52.120.73.220	10.0.16.25	TCP	66 5061 → 8350 [ACK] Seq=4553 Ack=3068 Win=12582

```
Certificate Length: 1735
Certificate [truncated]: 308206c3308205aba00302010202084dd00ea16b4a342b300d06092a864886f70d01010b05003081b431...
  signedCertificate
    version: v3 (2)
    serialNumber: 0x4dd00ea16b4a342b
    signature (sha256WithRSAEncryption)
  issuer: rdnSequence (0)
  > [truncated]rdnSequence: 6 items (id-at-commonName=Go Daddy Secure Certificate Authority G2,id-at-o...
  validity
```

In a screenshot above TLS handshake goes further and SBC as client verifies server side certificate successfully. Upon server request it also sends its certificate in frame 29. However as it sends incomplete data, only signed cert with no intermediates server will consider it incomplete and terminate TCP connection with FIN. Action point here is to verify that SBC side full chain is loaded to SBC.

SRTP application layer negotiation failure happens post TLS is up and usually reflects as human readable session termination with SIP 488 “Not acceptable here” replied back to sender’s SIP INVITE. Both parties should agree on supported ciphers and sdes-profile should be tuned accordingly.

Abnormal TLS cases

It may happen for whatever reasons that application layer logs in SBC cannot be checked and there is no OCOM in place while we have healthy indication that underlying TLS and SRTP are all fine. With recent 9.2 feature SBC may log TLSv1.2 and TLSv1.3 pre-master and master secret for a TLS connection that helps decrypting traces in Wireshark.

In my next example I have healthy TLS session-agent indication but my calls are failing. There is no sipmsg.log available nor OCOM in place. An option to go with is following:

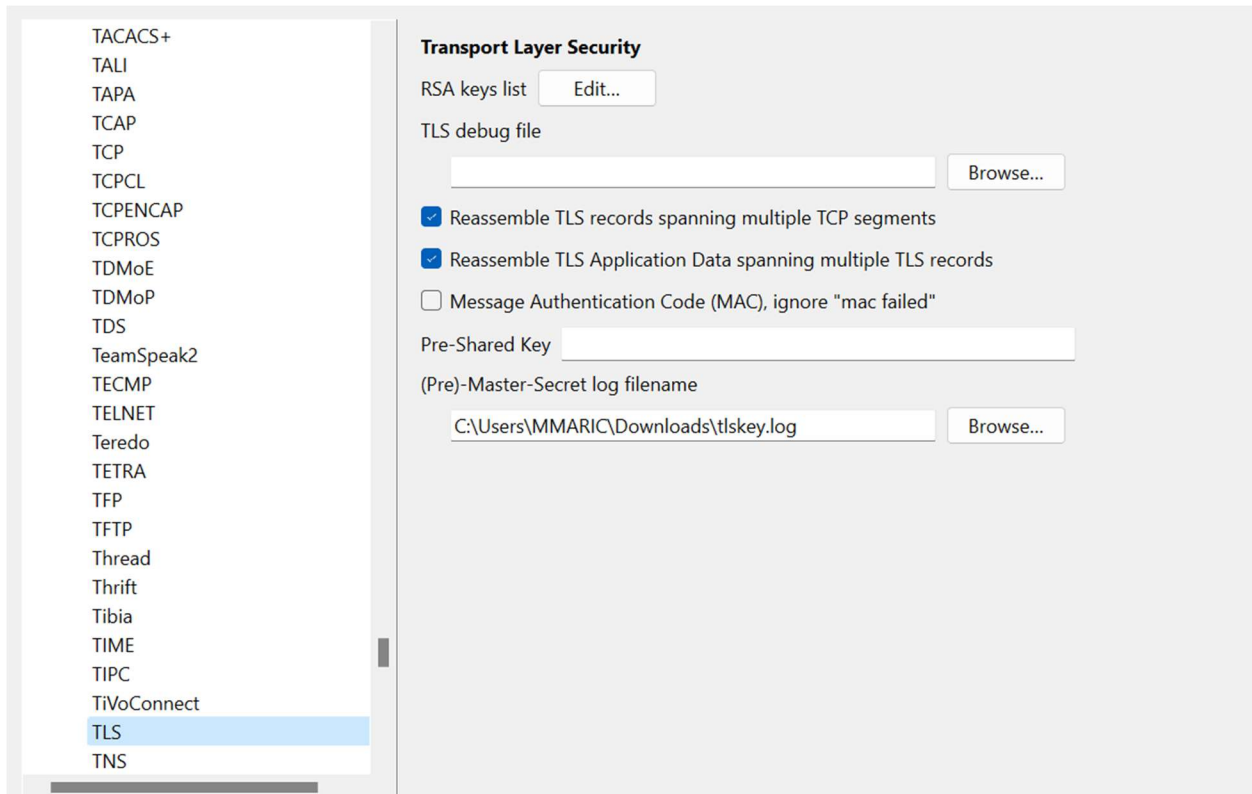
- Setup packet-trace local on desired network-interface
- Configure system-config parameter log-tls-key

Best current practice



- Attempt the failing call and collect the pcap from /opt/traces(note that pcap may be from elsewhere in network)
- Fetch the pre-master and master key from /opt/logs. File is called tlskey.log
- Attempt to decrypt messages in wireshark

In wireshark one needs to go TLS protocol preferences and target the file fetched from SBC as looks below:



Only step remaining is a right click on TLS packet under inspection and use “decode as” choosing SIP given packets may be reassembled.

TLS packets became visible as raw data:

Best current practice



```
79 35.643412 10.0.16.8 95.168.120.27 TLSv1.2 1422 Server Hello
80 35.643532 10.0.16.8 95.168.120.27 TLSv1.2 1007 Certificate, Server Key Exchange, Server Hello Done
81 35.789147 95.168.120.27 10.0.16.8 TCP 56 56705 -> 5063 [ACK] Seq=338 Ack=2322 Win=131072 Len=0
82 35.799119 95.168.120.27 10.0.16.8 TLSv1.2 180 Client Key Exchange, Change Cipher Spec, Finished
83 35.801736 10.0.16.8 95.168.120.27 TLSv1.2 200 New Session Ticket, Change Cipher Spec, Finished
84 35.939254 95.168.120.27 10.0.16.8 SIP 816 Request: REGISTER sip:volte.oraclecbupoc.co.uk (1 binding)
85 35.977999 10.0.16.8 95.168.120.27 SIP 672 Status: 401 Unauthorized |
86 36.119366 95.168.120.27 10.0.16.8 SIP 1117 Request: REGISTER sip:volte.oraclecbupoc.co.uk (1 binding)
87 36.170046 10.0.16.8 95.168.120.27 SIP 863 Status: 200 OK (REGISTER) (1 binding) |
```

Frame 84: 816 bytes on wire (6528 bits), 816 bytes captured (6528 bits)

- Ethernet II, Src: Oracle_77:75:c9 (00:00:17:77:75:c9), Dst: Oracle_02:f3:dd (00:00:17:02:f3:dd)
- Internet Protocol Version 4, Src: 95.168.120.27, Dst: 10.0.16.8
- Transmission Control Protocol, Src Port: 56705, Dst Port: 5063, Seq: 464, Ack: 2548, Len: 762
- Transport Layer Security
 - TLSv1.2 Record Layer: Application Data Protocol: Session Initiation Protocol
 - Content Type: Application Data (23)
 - Version: TLS 1.2 (0x0303)
 - Length: 757
 - Encrypted Application Data [truncated]: d779e5d61bdbbeb3cee94911db2b305603622b3b87eee60f7549c5ed00dc21e9611909d4b652f
 - Application Data Protocol: Session Initiation Protocol
 - Session Initiation Protocol (REGISTER)

```
0000 00 00 17 02 f3 dd 00 00 17 77
0010 03 22 aa 94 40 00 78 06 63 76
0020 10 08 dd 81 13 c7 e9 be 61 7d
0030 01 ff 44 9f 00 00 17 03 03 e2
0040 db be b3 ce e9 49 11 db 2b 30
0050 ee e6 0f 75 49 cf f5 ed 00 dc
0060 b6 52 f6 c7 fb 1a 66 dc 9c 4f
0070 bd 16 01 48 66 89 b3 c4 c6 91
0080 67 6f 60 8b 58 b2 cd fa ae 0a
0090 8f 3c 19 c2 71 c8 f4 00 db 7c
00a0 73 2f a7 5b a8 a0 39 6b 47 7f
00b0 9f 87 a9 60 df 1e 0e 3a 72 da
00c0 d2 8f 10 24 d7 34 b0 92 42 da
00d0 6d 7f 55 63 82 1a cb 5e a0 ac
00e0 15 4f 82 50 43 b5 b5 49 a5 c6
00f0 57 b8 3b a1 11 7f 1c 0f 2f 99
0100 7a da 11 38 7a a7 29 fa 09 67
```

At point we'd normally see just encrypted application data now we have a full view over decrypted content. Furthermore reason of the call failure can be further explored:

```
87 36.170046 10.0.16.8 95.168.120.27 SIP 863 Status: 200 OK (REGISTER) (1 binding) |
91 36.351089 95.168.120.27 10.0.16.8 TCP 56 56705 -> 5063 [ACK] Seq=2289 Ack=3975 Win=131072 Len=0
104 40.089278 95.168.120.27 10.0.16.8 SIP/SDP 1149 Request: INVITE sip:+17813131033@volte.oraclecbupoc.co.uk (1 binding)
105 40.099479 10.0.16.8 95.168.120.27 SIP 460 Status: 100 Trying |
106 40.281077 95.168.120.27 10.0.16.8 TCP 56 56705 -> 5063 [ACK] Seq=3384 Ack=4381 Win=130560 Len=0
107 40.282016 10.0.16.8 95.168.120.27 SIP 553 Status: 404 Not Found |
108 40.419248 95.168.120.27 10.0.16.8 SIP 484 Request: ACK sip:+17813131033@volte.oraclecbupoc.co.uk (1 binding)
109 40.518781 10.0.16.8 95.168.120.27 TCP 60 5063 -> 56705 [ACK] Seq=4880 Ack=3814 Win=262144 Len=0
198 83.399394 95.168.120.27 10.0.16.8 SIP 1117 Request: REGISTER sip:volte.oraclecbupoc.co.uk (1 binding)
```

Frame 107: 553 bytes on wire (4424 bits), 553 bytes captured (4424 bits)

- Ethernet II, Src: Oracle_02:f3:dd (00:00:17:02:f3:dd), Dst: Oracle_77:75:c9 (00:00:17:77:75:c9)
- Internet Protocol Version 4, Src: 10.0.16.8, Dst: 95.168.120.27
- Transmission Control Protocol, Src Port: 5063, Dst Port: 56705, Seq: 4381, Ack: 3384, Len: 499
- Transport Layer Security
 - TLSv1.2 Record Layer: Application Data Protocol: Session Initiation Protocol
 - Content Type: Application Data (23)
 - Version: TLS 1.2 (0x0303)
 - Length: 494
 - Encrypted Application Data [truncated]: d9680abfee6ded143d32571dcbbe023cc2bf590ccbff0feb90473a64883c4488bca595b2565baed
 - Application Data Protocol: Session Initiation Protocol
 - Session Initiation Protocol (404)

```
0000 00 00 17 77 75 c9 00 00 1
0010 02 1b 47 10 00 00 40 06 4
0020 78 1b 13 c7 dd 81 45 2c c
0030 80 00 60 fd 00 00 17 03 0
0040 6d ed 14 3d 32 57 1d cb b
0050 bf 0f eb 90 47 3a 64 88 3
0060 5b ae d8 0a 3d 92 69 89 6
0070 bf 0b 09 b8 01 29 a7 5b 6
0080 88 04 a7 21 76 96 29 82 3
0090 63 f5 71 44 36 06 81 e8 a
00a0 81 9b 3f 31 41 1c 37 60 8
00b0 94 63 12 00 7e 05 fc 9b c
00c0 f4 23 b7 6e 25 7c 0b 34 6
00d0 d9 29 4f 75 9b 79 39 56 1
00e0 a7 db 6e 15 31 8b b3 01 8
00f0 67 25 6d 0d 0b 47 9a 5a 0
0100 7a da 11 38 7a a7 29 fa 09 67
```

As an outcome, RC of the call failure, seems to be in routing and SBC may be checked for the proper call routing configuration fine tuning.

For sake of completeness worth exposing for the case above what the TLS cipher suit negotiated was:

Best current practice



77	35.632577	10.0.16.8	95.168.120.27	TCP	60 [TCP Window Update] 5063 → 56705 [ACK] Seq=1 Ack
78	35.639100	95.168.120.27	10.0.16.8	TLSv1.2	391 Client Hello (SNI=volte.oraclecgbupoc.co.uk)
79	35.643412	10.0.16.8	95.168.120.27	TLSv1.2	1422 Server Hello
80	35.643532	10.0.16.8	95.168.120.27	TLSv1.2	1007 Certificate, Server Key Exchange, Server Hello D
81	35.789147	95.168.120.27	10.0.16.8	TCP	56 56705 → 5063 [ACK] Seq=338 Ack=2322 Win=131072 L
82	35.799119	95.168.120.27	10.0.16.8	TLSv1.2	180 Client Key Exchange, Change Cipher Spec, Finishe
83	35.801736	10.0.16.8	95.168.120.27	TLSv1.2	280 New Session Ticket, Change Cipher Spec, Finished

```
✓ TLSv1.2 Record Layer: Handshake Protocol: Server Hello
  Content Type: Handshake (22)
  Version: TLS 1.2 (0x0303)
  Length: 65
  ✓ Handshake Protocol: Server Hello
    Handshake Type: Server Hello (2)
    Length: 61
    Version: TLS 1.2 (0x0303)
    > Random: 82d3d4a6ea4bd030363e03986812e98aa3e96b7d0c34dbaa451de637485344a1
    Session ID Length: 0
    Cipher Suite: TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384 (0xc030)
    Compression Method: null (0)
    Extensions Length: 21
    > Extension: renegotiation_info (len=1)
    > Extension: ec_point_formats (len=4)
    > Extension: session_ticket (len=0)
```

```
0000 00 00 17 77 75 c9 00
0010 05 80 11 10 00 00 40
0020 78 1b 13 c7 dd 81 40
0030 80 00 a5 01 00 00 10
0040 03 82 d3 d4 a6 ea 41
0050 8a a3 e9 6b 7d 0c 30
0060 a1 00 c0 30 00 00 10
0070 03 00 01 02 00 23 00
0080 6b 0b 00 07 67 00 00
0090 82 02 9c a0 03 02 00
00a0 30 0d 06 09 2a 86 40
00b0 61 31 0b 30 09 06 00
00c0 30 12 06 03 55 04 00
00d0 61 72 69 63 31 20 30
00e0 65 72 74 69 66 69 60
00f0 68 6f 72 69 74 79 30
0100 11 4d 69 6e 69 73 70
0110 69 63 30 1e 17 0d 30
0120 34 34 5a 17 0d 32 30
```

Abnormal SRTP cases

There is no similar equivalent in SBC or in Wireshark that would allow us to decrypt SRTP easily. However, below is an example of how an SRTP stream fetched on network level may be decrypted with an open source tool `srtp-decrypt`.

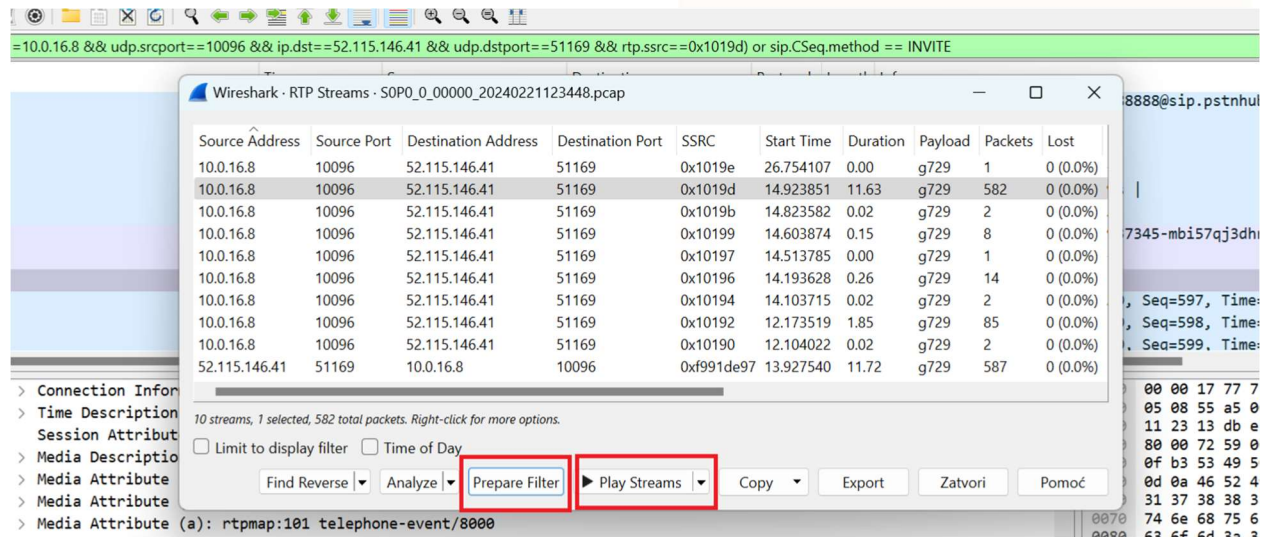
[GitHub - gteissier/srtp-decrypt: Deciphers SRTP packets](#)

Project was compiled on a testing Oracle Linux machine.

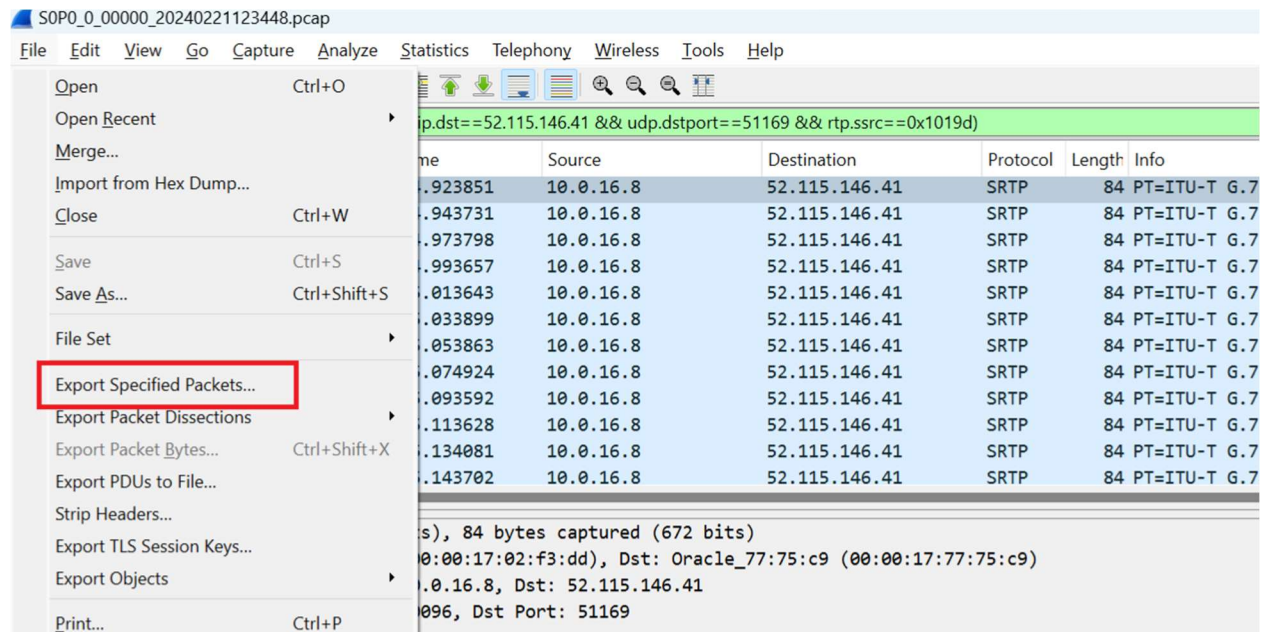
Attempting to decrypt SRTP assumes that we had a successful TLS handshake and that we have a view over a SIP call in clear to grab the crypto key. Also, we need network layer SRTP capture itself (.pcap). It may be challenging to isolate the proper RTP stream from Wireshark, but once isolated, a single stream direction has to be saved as an input for the `srtp-decrypt` application. The procedure looks as follows:

Isolating the proper RTP stream, filtering and saving to file:

Best current practice



One may verify first that trying to play streams we hear only crackling noise. Afterwards hitting “prepare filter” wireshark will filter the single RTP stream direction for which single crypto applies. Such file has to be saved as below



Once we have a filtered .pcap remaining is to grab 40bytes BASE64 crypto string that consists of master key and salt.

Best current practice



```
(ip.src==10.0.16.8 && udp.srcport==10096 && ip.dst==52.115.146.41 && udp.dstport==51169 && rtp.ssrc==0x1019d) or sip.CSeq.method == INVITE
```

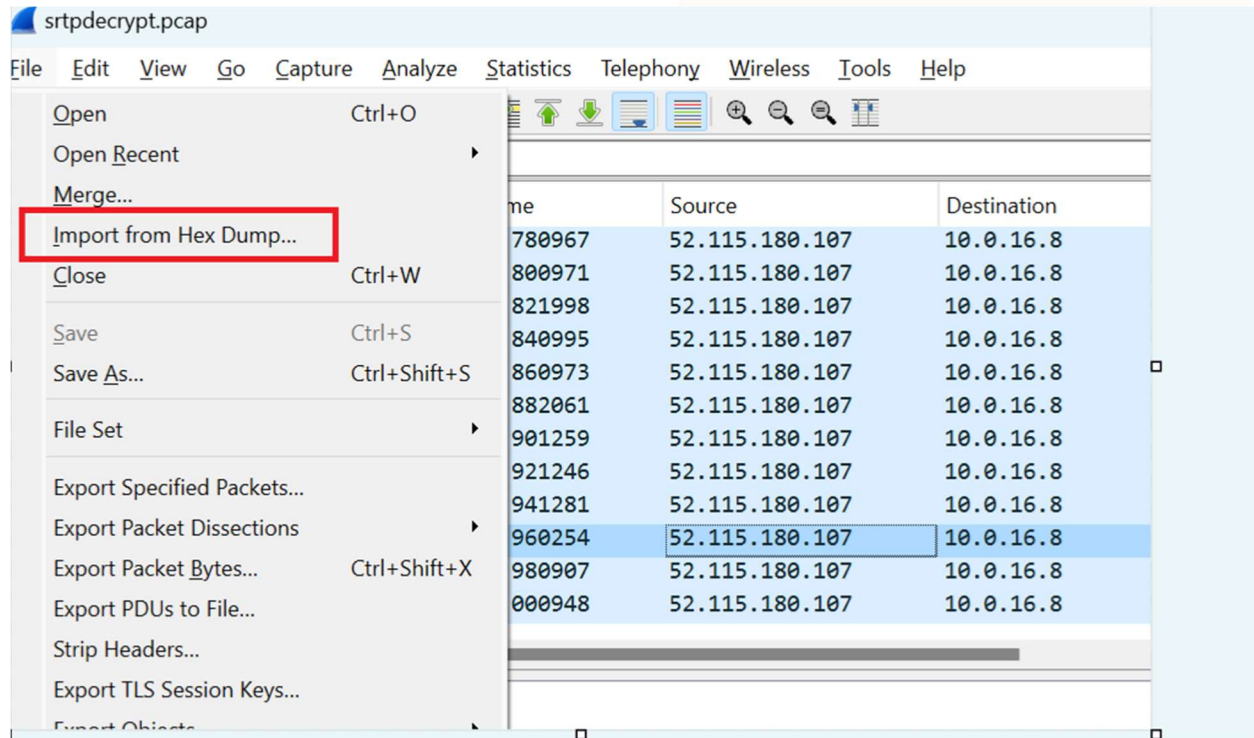
No.	Time	Source	Destination	Protocol	Length	Info
51	11.937629	10.0.17.35	10.0.16.8	SIP	1052	Status: 180 Ringing
54	12.049802	10.0.17.35	10.0.16.8	SIP/SDP	291	Status: 183 Session Progress
248	14.019724	10.0.17.35	10.0.16.8	SIP/SDP	423	Status: 200 OK (INVITE)
317	14.432313	10.0.17.35	10.0.16.8	SIP/SDP	415	Request: INVITE sip:+38516637345-mbi57qj3dhri9@10.0
320	14.440273	10.0.16.8	10.0.17.35	SIP	541	Status: 100 Trying
394	14.922286	10.0.16.8	10.0.17.35	SIP/SDP	1302	Status: 200 OK (INVITE)
395	14.923851	10.0.16.8	52.115.146.41	SRTP	84	PT=ITU-T G.729, SSRC=0x1019D, Seq=597, Time=6595060
398	14.943731	10.0.16.8	52.115.146.41	SRTP	84	PT=ITU-T G.729, SSRC=0x1019D, Seq=598, Time=6595220
405	14.973798	10.0.16.8	52.115.146.41	SRTP	84	PT=ITU-T G.729, SSRC=0x1019D, Seq=599, Time=6595380
408	14.993657	10.0.16.8	52.115.146.41	SRTP	84	PT=ITU-T G.729, SSRC=0x1019D, Seq=600, Time=6595540
410	15.013643	10.0.16.8	52.115.146.41	SRTP	84	PT=ITU-T G.729, SSRC=0x1019D, Seq=601, Time=6595700
415	15.033899	10.0.16.8	52.115.146.41	SRTP	84	PT=ITU-T G.729, SSRC=0x1019D, Seq=602, Time=6595860

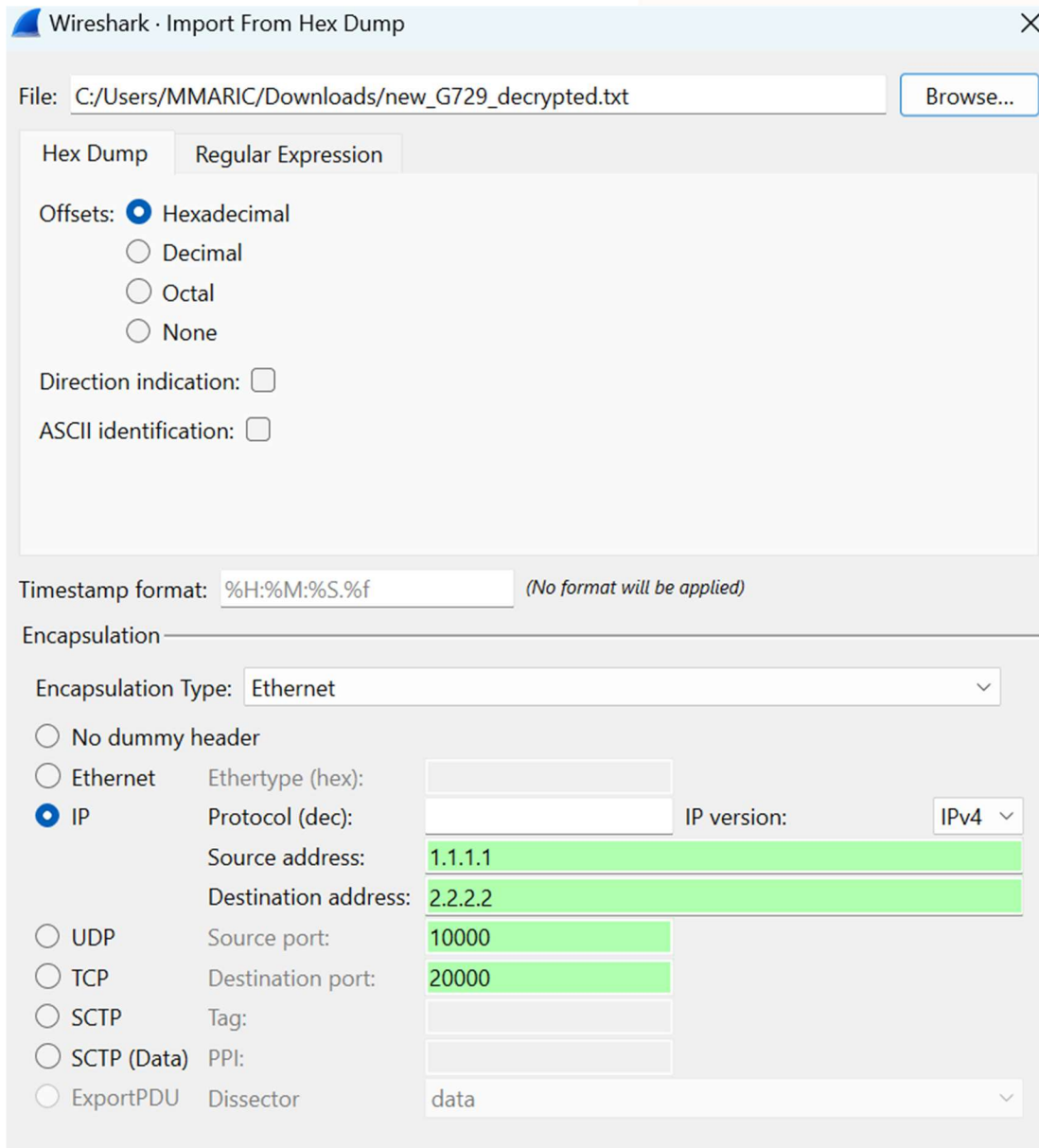
```
> Media Attribute (a): label:main-audio
> Media Attribute (a): mid:1
> Media Attribute (a): encryption:rejected
> Media Attribute (a): ptime:20
Media Attribute (a): sendrecv
  > Media Attribute (a): crypto:1 AES_CM_128_HMAC_SHA1_80 inline DouZNzwwaCaAIj3sdRZa67Td17fU60DHkkyJhIa 2^31
    Media Attribute Fieldname: crypto
    tag: 1
    Crypto suite: AES_CM_128_HMAC_SHA1_80
03e0 30 30 30 0d 0a 61 3d
03f0 30 2d 31 36 0d 0a 61
0400 69 6e 2d 61 75 64 69
0410 31 0d 0a 61 3d 65 6e
0420 72 65 6a 65 63 74 65
0430 65 3a 32 30 0d 0a 61
0440 0d 0a 61 3d 63 72 79
0450 5f 43 4d 5f 31 32 38
0460 31 5f 38 30 20 69 6e
0470 4e 7a 77 67 61 43 61
```

As of that point we are ready for decryption. Available options within a tool are total frame offset before the payload and srtp authentication tag length(defaults are assumed that equal 42bytes and 10bytes for latter mentioned srtp auth tag).

```
opc@wancom0-117480 srtp-decrypt]$
opc@wancom0-117480 srtp-decrypt]$
opc@wancom0-117480 srtp-decrypt]$
opc@wancom0-117480 srtp-decrypt]$ sudo ./srtp-decrypt -k DouZNzwwaCaAIj3sdRZa67Td17fU60DHkkyJhIa < new_stream_G729_SRTP.pcap > new_G729_decrypted.txt -d 42 -t 10
opc@wancom0-117480 srtp-decrypt]$
opc@wancom0-117480 srtp-decrypt]$
opc@wancom0-117480 srtp-decrypt]$
opc@wancom0-117480 srtp-decrypt]$
opc@wancom0-117480 srtp-decrypt]$
```

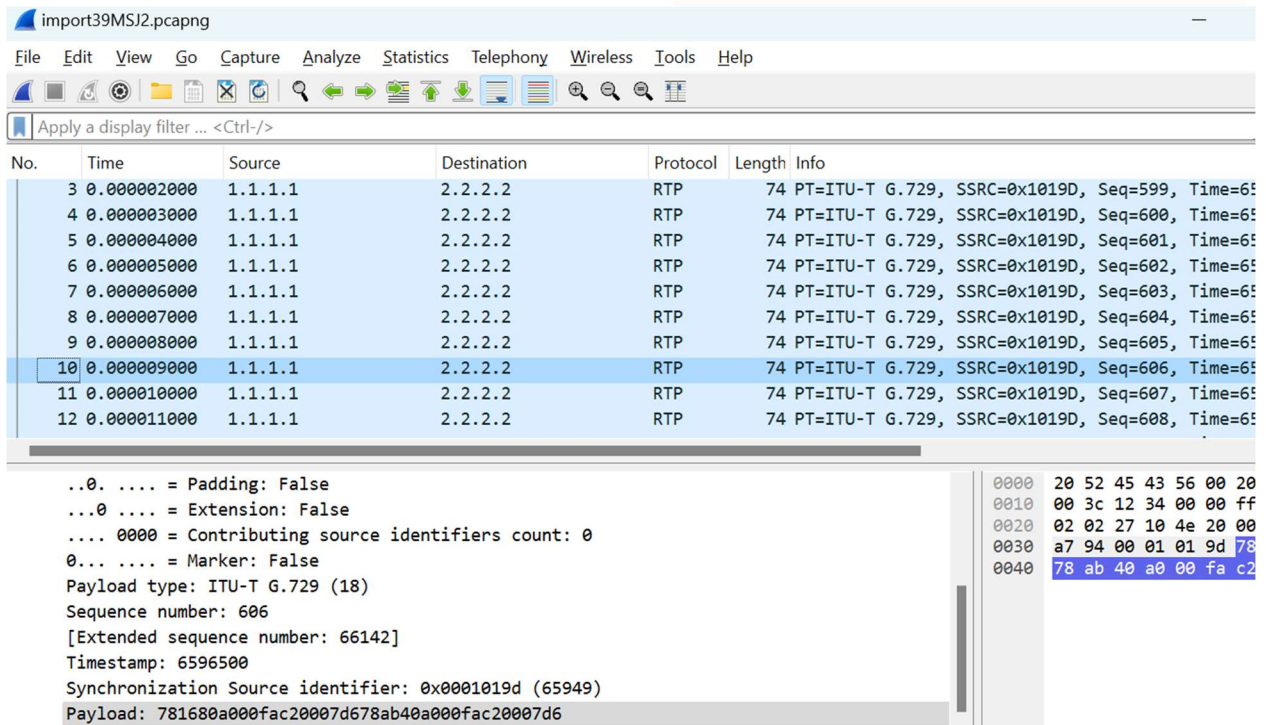
Application takes SRTP .pcap as an input and provides application level decrypted hex stream (only RTP content without lower layers). Output form is not an issue as hex dump can be easily imported to wireshark adding fake lower layers:





By putting a tick on IP header and UDP we insert fake destination/source IP and port. Hitting import wireshark displays our decrypted SRTP stream

Best current practice



import39MSJ2.pcapng

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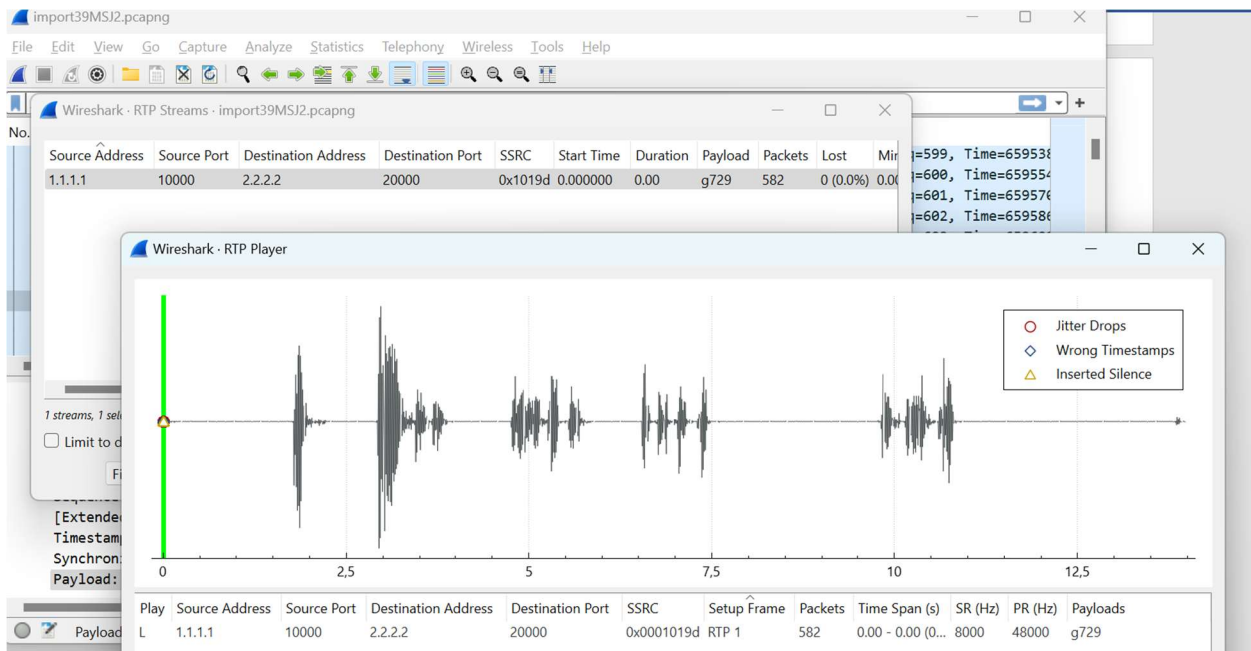
Apply a display filter ... <Ctrl-/>

No.	Time	Source	Destination	Protocol	Length	Info
3	0.00002000	1.1.1.1	2.2.2.2	RTP	74	PT=ITU-T G.729, SSRC=0x1019D, Seq=599, Time=65
4	0.00003000	1.1.1.1	2.2.2.2	RTP	74	PT=ITU-T G.729, SSRC=0x1019D, Seq=600, Time=65
5	0.00004000	1.1.1.1	2.2.2.2	RTP	74	PT=ITU-T G.729, SSRC=0x1019D, Seq=601, Time=65
6	0.00005000	1.1.1.1	2.2.2.2	RTP	74	PT=ITU-T G.729, SSRC=0x1019D, Seq=602, Time=65
7	0.00006000	1.1.1.1	2.2.2.2	RTP	74	PT=ITU-T G.729, SSRC=0x1019D, Seq=603, Time=65
8	0.00007000	1.1.1.1	2.2.2.2	RTP	74	PT=ITU-T G.729, SSRC=0x1019D, Seq=604, Time=65
9	0.00008000	1.1.1.1	2.2.2.2	RTP	74	PT=ITU-T G.729, SSRC=0x1019D, Seq=605, Time=65
10	0.00009000	1.1.1.1	2.2.2.2	RTP	74	PT=ITU-T G.729, SSRC=0x1019D, Seq=606, Time=65
11	0.00010000	1.1.1.1	2.2.2.2	RTP	74	PT=ITU-T G.729, SSRC=0x1019D, Seq=607, Time=65
12	0.00011000	1.1.1.1	2.2.2.2	RTP	74	PT=ITU-T G.729, SSRC=0x1019D, Seq=608, Time=65

..0. = Padding: False
...0 = Extension: False
.... 0000 = Contributing source identifiers count: 0
0... = Marker: False
Payload type: ITU-T G.729 (18)
Sequence number: 606
[Extended sequence number: 66142]
Timestamp: 6596500
Synchronization Source identifier: 0x0001019d (65949)
Payload: 781680a000fac20007d678ab40a000fac20007d6

0000 20 52 45 43 56 00 20
0010 00 3c 12 34 00 00 ff
0020 02 02 27 10 4e 20 00
0030 a7 94 00 01 01 9d 78
0040 78 ab 40 a0 00 fa c2

Attempting to play the stream this time it will audible in G729



import39MSJ2.pcapng

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Wireshark - RTP Streams - import39MSJ2.pcapng

No.	Source Address	Source Port	Destination Address	Destination Port	SSRC	Start Time	Duration	Payload	Packets	Lost	Mirrored
	1.1.1.1	10000	2.2.2.2	20000	0x1019d	0.000000	0.00	g729	582	0 (0.0%)	0.00

Wireshark - RTP Player

1 streams, 1 selected

Limit to display

[Extended sequence number: 66142]
Timestamp: 6596500
Synchronization Source identifier: 0x0001019d (65949)
Payload: 781680a000fac20007d678ab40a000fac20007d6

Play Source Address Source Port Destination Address Destination Port SSRC Setup Frame Packets Time Span (s) SR (Hz) PR (Hz) Payloads

L 1.1.1.1 10000 2.2.2.2 20000 0x0001019d RTP 1 582 0.00 - 0.00 (0... 8000 48000 g729