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## Oracle Enterprise Session Border Controller and SIPREC with Avaya Contact Recorder 12.1

Technical Application Note

**ORACLE®**



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## **Intended Audience**

This document is intended for use by Oracle Systems Engineers, third party Systems Integrators, and end users of the Oracle Enterprise Session Border Controller (E-SBC). It assumes that the reader is familiar with basic operations of the Oracle Enterprise Session Border Controller.

## **Document Overview**

Oracle Enterprise SBCs provide the ability to session record calls to an external call recorder. Avaya has a call recording product that is capable of supporting the SIPREC SIP call recording standard. This application note reviews a general topology design for Oracle ESBC with the Avaya call recording solution, redundancy, and SBC configuration.

## Introduction

## Audience

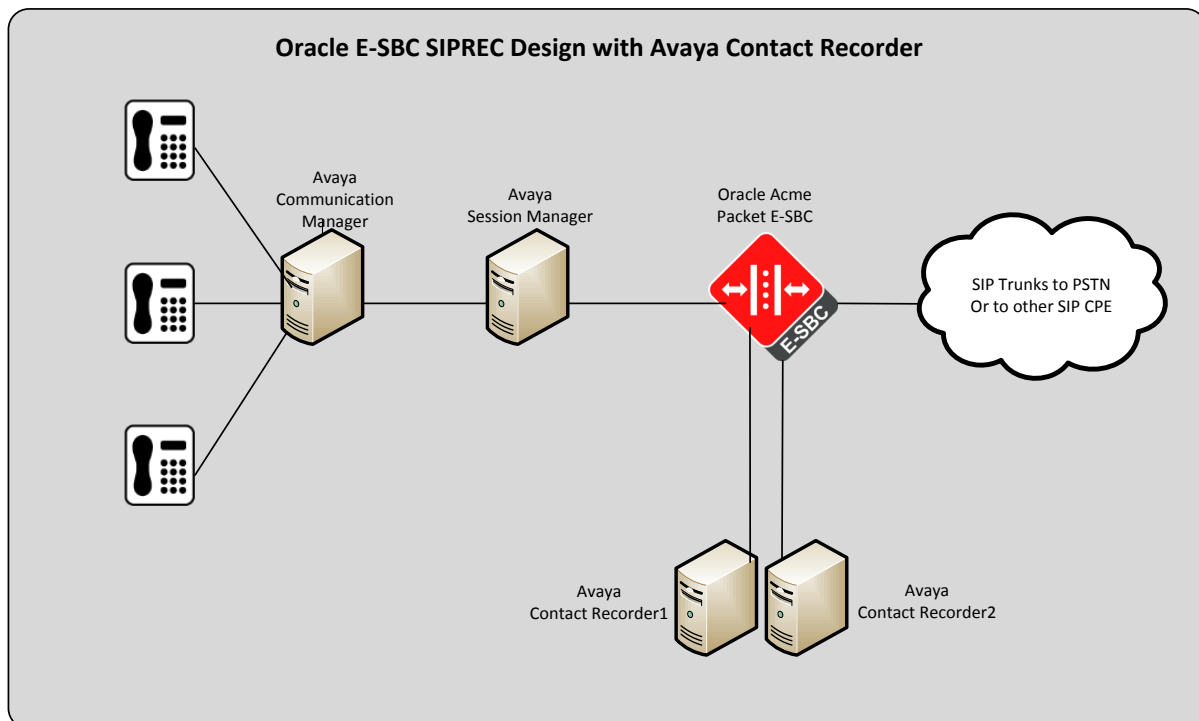
This is a technical document intended for telecommunications engineers with the purpose of configuring the Oracle Enterprise Session Border Controller and the Avaya CM/SM/ACR. There will be steps that require navigating the Acme Packet Command Line Interface (ACLI). Understanding the basic concepts of TCP/UDP, IP/Routing, and SIP/RTP are also necessary to complete the configuration and for troubleshooting, if necessary.

## Requirements

- Avaya Communication Manager – 6.3.0.124.0 or above
- Avaya Session Manager – 6.3.10.0.631008 or above
- Avaya Contact Recorder – ACR 12.1
- Oracle Enterprise Session Border Controller is running Net-Net OS ECZ640m5p2 Note: the configuration running on the SBC is backward/forward compatible with any release in the EC7.x stream.

## Architecture

The following reference architecture shows a logical view of the connectivity between CM and the SBC.



## Lab Configuration

Following are the IP addresses used for the Interoperability tests.

description	network-interface	realm	interface IP	sip-port
SBC Management Interfaces				
management	wancom0		192.168.1.22	
redundancy	wancom1 - pri		169.254.1.1	
	wancom1 - sec		169.254.1.2	
redundancy	wancom2 - pri		169.254.2.1	
	wancom2 - sec		169.254.2.2	
SBC Media/Signaling Interfaces				
media/signalling	s0p0:0	inside	172.16.1.34	5060
	s0p0:0 - pri		172.16.1.35	
	s0p0:0 - sec		172.16.1.36	
media/signalling	s1p0:0	outside	172.16.2.34	5060
	s1p0:0 - pri		172.16.2.35	
	s1p0:0 - sec		172.16.2.36	
media/signalling	s0p1	recorder	172.16.3.34	5060
	s0p1 - pri		172.16.3.35	
	s0p1 - sec		172.16.3.36	
SIP Recorders				
SIP Recorder1		recorder	172.16.3.5	5060
SIP Recorder2		recorder	172.16.3.6	5060
Session Agents				
Avaya SM		inside	10.1.1.10	5060
SIP Trunk 1		outside	10.2.2.10	5060
SIP Trunk 2		outside	10.2.2.11	5060

## Configuring the Oracle Enterprise SBC

In this section we describe the steps for configuring an Oracle Enterprise SBC, formally known as an Acme Packet Net-Net Session Director ("SBC"), for use with CM Server in a SIP trunking scenario.

### In Scope

The following guide configuring the Oracle SBC assumes that this is a newly deployed device dedicated to a single customer. If a service provider currently has the SBC deployed then please see the ACLI Configuration Guide on [http://docs.oracle.com/cd/E56581\\_01/index.htm](http://docs.oracle.com/cd/E56581_01/index.htm) for a better understanding of the Command Line Interface (CLI).

Note that Oracle offers several models of SBC. This document covers the setup for the SD platform running Net-Net OS ECZ7.2.0 or later. If instructions are needed for other Oracle SBC models, please contact your Oracle representative.



## Out of Scope

- Configuration of Network management including SNMP and RADIUS

## What will you need

- Hypervisor with console connectivity through the hypervisor
- Terminal emulation application such as PuTTY or HyperTerm
- Passwords for the User and Superuser modes on the Oracle SBC
- IP address to be assigned to management interface (Wancom0) of the SBC - the Wancom0 management interface must be connected and configured to a management network separate from the service interfaces. Otherwise the SBC is subject to ARP overlap issues, loss of system access when the network is down, and compromising DDoS protection. Oracle does not support SBC configurations with management and media/service interfaces on the same subnet.
- IP address of CM external facing NIC
- IP addresses to be used for the SBC internal and external facing ports (Service Interfaces)
- IP address of the next hop gateway in the service provider network



## Configuring the SBC

Enter the following commands to login to the SBC and move to the configuration mode. Note that the default SBC password is "acme" and the default super user password is "packet".

```
Password: acme
SBC1> enable
Password: packet
SBC1# configure terminal
SBC1 (configure)#
```

You are now in the global configuration mode.

### Initial Configuration – Assigning the management Interface an IP address

To assign an IP address, one has to configure the bootparams on the SBC by going to

SBC1#configure terminal --- >bootparams

- Once you type "bootparam" you have to use "carriage return" key to navigate down
- A reboot is required if changes are made to the existing bootparams

```
SBC1#(configure)bootparam
'.' = clear field; '-' = go to previous field; q = quit
boot device          : eth0
processor number     : 0
host name            : acmesystem
file name            : /code/images/nnECZ720p2.64.bz --- >location
where the software is loaded on the SBC
inet on ethernet (e) : 192.168.1.22:ffffff80 --- > This is the ip address
of the management interface of the SBC, type the IP address and mask in hex
inet on backplane (b) :
host inet (h)        :
gateway inet (g)     : 192.168.1.1 -> gateway address here
user (u)             : vxftp
ftp password (pw) (blank = use rsh) : vxftp
flags (f)           :
target name (tn)     : SBC1 -> ACLI prompt name & HA outside name
startup script (s)   :
other (o)            :
```

## Configuring the SBC

The following section walks you through configuring the Oracle Communications Enterprise SBC. It is outside the scope of this document to include all of the configuration elements as it will differ in every deployment.

## High Availability

For additional information on High Availability please see the enterprise SBC documentation for more information (<http://www.oracle.com/technetwork/indexes/documentation/oracle-comms-acme-packet-2046907.html>)

Physical and Interfaces wancom1 and 2 needs to be added to facilitate HA communication between the two HA pairs.

```
phy-interface
  name wancom1
  operation-type Control
  port 1
  slot 0
  virtual-mac
  admin-state enabled
  auto-negotiation enabled
  duplex-mode
  speed
  wancom-health-score 11
  overload-protection disabled
phy-interface
  name wancom2
  operation-type Control
  port 2
  slot 0
  virtual-mac
  admin-state enabled
  auto-negotiation enabled
  duplex-mode
  speed
  wancom-health-score 12
  overload-protection disabled
network-interface
  name wancom1
  sub-port-id 0
  description HA HEARTBEAT1
  hostname
  ip-address
  pri-utility-addr 169.254.1.1
  sec-utility-addr 169.254.1.2
  netmask 255.255.255.252
  gateway
  sec-gateway
  gw-heartbeat
    state disabled
    heartbeat 0
    retry-count 0
    retry-timeout 1
    health-sinside 0
  dns-ip-primary
  dns-ip-backup1
  dns-ip-backup2
  dns-domain
  dns-timeout 11
```

```

hip-ip-list
ftp-address
icmp-address
snmp-address
telnet-address
ssh-address
network-interface
  name                wancom2
  sub-port-id         0
  description         HA_HEARTBEAT2
  hostname
  ip-address
  pri-utility-addr    169.254.2.1
  sec-utility-addr    169.254.2.2
  netmask              255.255.255.252
  gateway
  sec-gateway
  gw-heartbeat
    state              disabled
    heartbeat          0
    retry-count        0
    retry-timeout      1
    health-sinside     0
  dns-ip-primary
  dns-ip-backup1
  dns-ip-backup2
  dns-domain
  dns-timeout         11
  hip-ip-list
  ftp-address
  icmp-address
  snmp-address
  telnet-address
  ssh-address

```

```

redundancy-config
  becoming-standby-time 360000
  outside
    name                SBC1
    type                Primary
    destination
      address           169.254.1.1:9090
      network-interface wancom1:0
    destination
      address           169.254.2.1:9090
      network-interface wancom2:0
  outside
    name                SBC2
    type                Secondary
    destination
      address           169.254.1.2:9090
      network-interface wancom1:0
    destination
      address           169.254.2.2:9090
      network-interface wancom2:0

```

Additionally primary and secondary interface IPs need to be added to the media/signaling network-interfaces

```
network-interface
  name                s0p0
  sub-port-id         0
  description
  hostname
  ip-address           172.16.1.34
  pri-utility-addr    172.16.1.35
  sec-utility-addr    172.16.1.36
  netmask              255.255.255.0
  gateway              172.16.1.1
  sec-gateway
  gw-heartbeat
    state              disabled
    heartbeat          0
    retry-count        0
    retry-timeout      1
    health-sinside     0
  dns-ip-primary
  dns-ip-backup1
  dns-ip-backup2
  dns-domain
  dns-timeout          11
  signaling-mtu        0
  hip-ip-list
  ftp-address
  icmp-address
  snmp-address
  telnet-address
  ssh-address
```

```
network-interface
  name                s1p0
  sub-port-id         0
  description
  hostname
  ip-address           172.16.2.34
  pri-utility-addr    172.16.2.35
  sec-utility-addr    172.16.2.36
  netmask              255.255.255.0
  gateway              172.16.2.1
  sec-gateway
  gw-heartbeat
    state              disabled
    heartbeat          0
    retry-count        0
    retry-timeout      1
    health-sinside     0
  dns-ip-primary
  dns-ip-backup1
  dns-ip-backup2
  dns-domain
  dns-timeout          11
  signaling-mtu        0
  hip-ip-list
  ftp-address
  icmp-address
  snmp-address
```

```
telnet-address
ssh-address
```

## Media Manager

To ensure proper anchoring of media, media-manager should be globally enabled. The option unique-sdp-id should be added as well.

```
media-manager
  state                enabled
  latching             enabled
  flow-time-limit      86400
  initial-guard-timer  300
  subsq-guard-timer    300
  tcp-flow-time-limit  86400
  tcp-initial-guard-timer 300
  tcp-subsq-guard-timer 300
  tcp-number-of-ports-per-flow 2
  hnt-rtcp             disabled
  algd-log-level       NOTICE
  mbcd-log-level       NOTICE
  options              unique-sdp-id
```

## Network Parameters

An atcp-idle-timer needs to be set to optimize with Avaya TCP settings.

```
network-parameters
  tcp-keepinit-timer      75
  tcp-keepalive-count     8
  tcp-keepalive-idle-timer 7200
  tcp-keepalive-interval-timer 75
  tcp-keepalive-mode      0
  sctp-send-mode          unordered
  sctp-rto-initial        3000
  sctp-rto-max            60000
  sctp-rto-min            1000
  sctp-hb-interval        30000
  sctp-max-burst          4
  sctp-sack-timeout       200
  sctp-assoc-max-retrans  30
  sctp-path-max-retrans   30
  options                atcp-idle-timer=900
```

## Routing via Local Policy

For outbound calls the local-policy determines which trunk to forward the call based on the NPA of the request-URI. This is configured in the local policy of the "To". For most configurations there will be only 1 inside and outside realm. For a single inside/outside realm configuration the local policy to and from would be set to "\*". Redundant trunk configurations will use a session-agent group.

```
local-policy
  from-address          *
  to-address            *
  source-realm          inside
  description
```









```
icmp-address
snmp-address
telnet-address
ssh-address
```

```
realm-config
  identifier                recorder
  description                Recording Realm
  addr-prefix                0.0.0.0
  network-interfaces        s0p1:0
  mm-in-realm                enabled
  mm-in-network              enabled
...
```

```
steering-pool
  ip-address                172.16.3.34
  start-port                49152
  end-port                  65535
  realm-id                  recorder
  network-interface
```

```
sip-interface
  state                    enabled
  realm-id                  recorder
  description
  sip-port
    address                 172.16.3.34
    port                    5060
    transport-protocol      UDP
    tls-profile
    allow-anonymous         all
    multi-home-addr
  sip-port
    address                 172.16.3.34
    port                    5060
    transport-protocol      TCP
    tls-profile
    allow-anonymous         all
...
```

## Universal Call Identification SPL Configuration

UCID header support is required for SIPREC integration of E-SBC, ACR and CM. Oracle E-SBCs support UCID through a SPL script that is included in all Enterprise SBC software. In this configuration the UCID is applied SIP messages to and from the Avaya Session Manager via the session-agent configuration element.

```
session-agent
  hostname                  10.1.1.10
  ip-address                10.1.1.10
  port                      5060
...
  spl-options                UCID-App-ID=0023,replace-
ucid,convert-to=Avaya
```

```
spl-config
  spl-options
  plugins
    state          enabled
    name           UniversalCallId.5.spl
```

### Webserver Configuration

A webserver is available on all Enterprise versions of Oracle/Acme Packet SBCs. The Webserver can be used to provide tracing, configuration and dashboard info. For tracing info, 2 parts must be configured. 1) The webserver must be enabled. 2) Tracing filters must be applied.

```
web-server-config
  state          enabled
  inactivity-timeout 5
  http-state     enabled
  http-port      80
  https-state    disabled
  https-port     443
  tls-profile
```

```
sip-monitoring
  match-any-filter disabled
  state          enabled
  short-session-duration 0
  monitoring-filters *
  trigger-window 30
```

## Test Plan

The following is the high-level test plan that was applied to the SIPREC integration of ACR and the Oracle ESBC

## Test Cases

Inbound Trunk Side Direct to Agent		
	to agent	pass
	with agent hold	pass
	with farside hold	pass
	with agent hold/unhold	pass
	with consult	pass
	with Transfer	pass
	with conference	pass
	with call join	pass
	using PCMA	pass
	using PCMU	pass
Inbound Trunk Side to CDN		
	to agent	pass
	with agent hold	pass
	with farside hold	pass
	with agent hold/unhold	pass
	with consult	pass
	with Transfer	pass
	with conference	pass
	with call join	pass
	using PCMU	pass
Outbound from agent to trunkside		
	to agent	pass
	with agent hold	pass
	with farside hold	pass
	with agent hold/unhold	pass
	with consult	pass
	with Transfer	pass
	with conference	pass
	with call join	pass
	using PCMA	pass
	using PCMU	pass
Outbound Predictive Dialer (POM)		
	from POM	pass
	with agent hold	pass
	with farside hold	pass
	with agent hold/unhold	pass
	with consult	pass
	with Transfer to POM agent	pass
	with conference to POM agent	pass
	with Transfer to non-POM agent	pass
	with conference to non-POM agent	pass
	using PCMU	pass
Scalability		
	Hunt (recordings made on correct ACR)	pass
	Round Robin (recordings made on correct ACR)	pass
Survivability		
	ACR Slave fails recording occurs on master	pass
	ACR Slave restarted - recording should resume on slave	pass
	ACR master fails	pass
	ACR master restarted after failure	pass

## Troubleshooting Tools

### Wireshark

Wireshark is also a network protocol analyzer which is freely downloadable from [www.wireshark.org](http://www.wireshark.org).

### On the Oracle ESBC

The Oracle SBC provides a rich set of statistical counters available from the ACLI, as well as log file output with configurable detail. The follow sections detail enabling, adjusting and accessing those interfaces.

**Resetting the statistical counters, enabling logging and restarting the log files.**

At the SBC Console:

```
SBC1# reset sipd
SBC1# notify sipd debug
SBC1#
enabled SIP Debugging
SBC1# notify all rotate-logs
```

### Examining the log files

**Note:** You will FTP to the management interface of the SBC with the username user and user mode password (the default is "acme")

```
C:\Documents and Settings\user>ftp 192.168.1.22
Connected to 192.168.85.55.
220 SBC1 server (VxWorks 6.4) ready. User (192.168.1.22:(none)): user
331 Password required for user. Password: acme
230 User user logged in.
ftp> cd /opt/logs
250 CWD command successful. ftp> get sipmsg.log
200 PORT command successful.
150 Opening ASCII mode data connection for '/opt/logs/sipmsg.log' (3353
bytes).
226 Transfer complete.
ftp: 3447 bytes received in 0.00Seconds 3447000.00Kbytes/sec. ftp> get
log.sipd
200 PORT command successful.
150 Opening ASCII mode data connection for '/opt/logs/log.sipd' (204681
bytes).
226 Transfer complete.
ftp: 206823 bytes received in 0.11Seconds 1897.46Kbytes/sec
```

You may now examine the log files with the text editor of your choice.

### Through the Web GUI

You can also check the display results of filtered SIP session data from the Oracle Enterprise Session Border Controller, and provides traces in a common log format for local viewing or for exporting to your PC. Please check the "Monitor and Trace" section (page 145) of the Web GUI User Guide available at [http://docs.oracle.com/cd/E56581\\_01/index.htm](http://docs.oracle.com/cd/E56581_01/index.htm)

## Appendix A

### Full SBC Configuration

```
local-policy
  from-address          *
  to-address            *
  source-realm          inside
  description
  activate-time
  deactivate-time
  state                 enabled
  policy-priority       none
  policy-attribute
    next-hop            SIP Trunk Grp01
    realm               outside
    action              none
    terminate-recursion disabled
    carrier
    start-time          0000
    end-time            2400
    days-of-week        U-S
    cost                0
    state               enabled
    app-protocol
    methods
    media-profiles
    lookup              single
    next-key
    eloc-str-lkup       disabled
    eloc-str-match

local-policy
  from-address          *
  to-address            *
  source-realm          outside
  description
  activate-time
  deactivate-time
  state                 enabled
  policy-priority       none
  policy-attribute
    next-hop            10.1.1.10
    realm               inside
    action              none
    terminate-recursion disabled
    carrier
    start-time          0000
    end-time            2400
    days-of-week        U-S
    cost                0
    state               enabled
    app-protocol
    methods
    media-profiles
    lookup              single
```

```

next-key
eloc-str-lkup disabled
eloc-str-match

media-manager
state enabled
latching enabled
flow-time-limit 86400
initial-guard-timer 300
subsq-guard-timer 300
tcp-flow-time-limit 86400
tcp-initial-guard-timer 300
tcp-subsq-guard-timer 300
tcp-number-of-ports-per-flow 2
hnt-rtcp disabled
algd-log-level NOTICE
mbcd-log-level NOTICE
options unique-sdp-id
red-flow-port 1985
red-mgcp-port 1986
red-max-trans 10000
red-sync-start-time 5000
red-sync-comp-time 1000
media-policing enabled
max-untrusted-packet-rate 50000
max-trusted-packet-rate 50000
max-arp-packet-rate 1000
tolerance-window 30
trap-on-demote-to-deny disabled
syslog-on-demote-to-deny disabled
syslog-on-demote-to-untrusted disabled
rtcp-rate-limit 0
anonymous-sdp disabled
arp-msg-bandwidth 32000
rfc2833-timestamp disabled
default-2833-duration 100
rfc2833-end-pkts-only-for-non-sig enabled
translate-non-rfc2833-event disabled
media-supervision-traps disabled
dnsalg-server-failover disabled
syslog-on-call-reject disabled

network-interface
name s0p0
sub-port-id 0
description Inside Netowrk Interface
hostname
ip-address 172.16.1.34
pri-utility-addr 172.16.1.35
sec-utility-addr 172.16.1.36
netmask 255.255.255.0
gateway 172.16.1.1
sec-gateway
gw-heartbeat
state enabled
heartbeat 10
retry-count 3
retry-timeout 1

```

```

health-score 30
dns-ip-primary
dns-ip-backup1
dns-ip-backup2
dns-domain
dns-timeout 11
hip-ip-list
ftp-address
icmp-address
snmp-address
telnet-address
ssh-address
network-interface
name s0p1
sub-port-id 0
description Recording Interface
hostname
ip-address 172.16.3.34
pri-utility-addr 172.16.3.35
sec-utility-addr 172.16.3.36
netmask 255.255.255.0
gateway 172.16.3.1
sec-gateway
gw-heartbeat
state enabled
heartbeat 10
retry-count 3
retry-timeout 1
health-score 30
dns-ip-primary
dns-ip-backup1
dns-ip-backup2
dns-domain
dns-timeout 11
hip-ip-list
ftp-address
icmp-address
snmp-address
telnet-address
ssh-address
network-interface
name s1p0
sub-port-id 0
description
hostname
ip-address 172.16.2.34
pri-utility-addr 172.16.2.35
sec-utility-addr 172.16.2.36
netmask 255.255.255.0
gateway 172.16.2.1
sec-gateway
gw-heartbeat
state enabled
heartbeat 10
retry-count 3
retry-timeout 1

```

```

health-score 30
dns-ip-primary
dns-ip-backup1
dns-ip-backup2
dns-domain
dns-timeout 11
hip-ip-list
ftp-address
icmp-address
snmp-address
telnet-address
ssh-address
network-interface
name wancom1
sub-port-id 0
description HA HEARTBEAT1
hostname
ip-address
pri-utility-addr 169.254.1.1
sec-utility-addr 169.254.1.2
netmask 255.255.255.252
gateway
sec-gateway
gw-heartbeat
state disabled
heartbeat 0
retry-count 0
retry-timeout 1
health-score 0
dns-ip-primary
dns-ip-backup1
dns-ip-backup2
dns-domain
dns-timeout 11
hip-ip-list
ftp-address
icmp-address
snmp-address
telnet-address
ssh-address
network-interface
name wancom2
sub-port-id 0
description HA HEARTBEAT2
hostname
ip-address
pri-utility-addr 169.254.2.1
sec-utility-addr 169.254.2.2
netmask 255.255.255.252
gateway
sec-gateway
gw-heartbeat
state disabled
heartbeat 0
retry-count 0
retry-timeout 1

```



```

health-score 0
dns-ip-primary
dns-ip-backup1
dns-ip-backup2
dns-domain
dns-timeout 11
hip-ip-list
ftp-address
icmp-address
snmp-address
telnet-address
ssh-address
network-parameters
tcp-keepinit-timer 75
tcp-keepalive-count 8
tcp-keepalive-idle-timer 7200
tcp-keepalive-interval-timer 75
tcp-keepalive-mode 0
sctp-send-mode unordered
sctp-rto-initial 3000
sctp-rto-max 60000
sctp-rto-min 1000
sctp-hb-interval 30000
sctp-max-burst 4
sctp-sack-timeout 200
sctp-assoc-max-retrans 30
sctp-path-max-retrans 30
options atcp-idle-timer=900
ntp-config
server 10.10.10.101
phy-interface
name s0p0
operation-type Media
port 0
slot 0
virtual-mac 00:50:56:8d:56:a9
admin-state enabled
auto-negotiation enabled
duplex-mode FULL
speed 100
wancom-health-score 50
overload-protection disabled
phy-interface
name s0p1
operation-type Media
port 1
slot 0
virtual-mac
admin-state enabled
auto-negotiation enabled
duplex-mode
speed
wancom-health-score 50
overload-protection disabled
phy-interface
name s1p0

```

```

operation-type      Media
port                0
slot                1
virtual-mac         00:50:56:8d:56:aa
admin-state         enabled
auto-negotiation    enabled
duplex-mode         FULL
speed               100
wancom-health-score 50
overload-protection disabled

phy-interface
  name              wancom1
  operation-type     Control
  port              1
  slot              0
  virtual-mac
  admin-state       enabled
  auto-negotiation  enabled
  duplex-mode
  speed
  wancom-health-score 11
  overload-protection disabled

phy-interface
  name              wancom2
  operation-type     Control
  port              2
  slot              0
  virtual-mac
  admin-state       enabled
  auto-negotiation  enabled
  duplex-mode
  speed
  wancom-health-score 12
  overload-protection disabled

realm-config
  identifier         inside
  description        Inside real to Avaya SM and CM
  addr-prefix        0.0.0.0
  network-interfaces s0p0:0
  mm-in-realm        enabled
  mm-in-network      enabled
  mm-same-ip         enabled
  mm-in-system       enabled
  bw-cac-non-mm     disabled
  msm-release        disabled
  qos-enable         disabled
  generate-UDP-checksum disabled
  max-bandwidth      0
  fallback-bandwidth 0
  max-priority-bandwidth 0
  max-latency        0
  max-jitter         0
  max-packet-loss    0
  observ-window-size 0
  parent-realm
  dns-realm

```

media-policy	
media-sec-policy	
srtp-msm-passthrough	disabled
class-profile	
in-translationid	
out-translationid	
in-manipulationid	
out-manipulationid	
average-rate-limit	0
access-control-trust-level	none
invalid-signal-threshold	0
maximum-signal-threshold	0
untrusted-signal-threshold	0
nat-trust-threshold	0
deny-period	30
cac-failure-threshold	0
untrust-cac-failure-threshold	0
ext-policy-svr	
diam-e2-address-realm	
symmetric-latching	disabled
pai-strip	disabled
trunk-context	
device-id	
early-media-allow	
enforcement-profile	
additional-prefixes	
restricted-latching	none
restriction-mask	32
user-cac-mode	none
user-cac-bandwidth	0
user-cac-sessions	0
icmp-detect-multiplier	0
icmp-advertisement-interval	0
icmp-target-ip	
monthly-minutes	0
options	
spl-options	
accounting-enable	enabled
net-management-control	disabled
delay-media-update	disabled
refer-call-transfer	disabled
refer-notify-provisional	none
dyn-refer-term	disabled
codec-policy	
codec-manip-in-realm	disabled
constraint-name	
session-recording-server	SRSGRP01
session-recording-required	disabled
manipulation-string	
manipulation-pattern	
stun-enable	disabled
stun-server-ip	0.0.0.0
stun-server-port	3478
stun-changed-ip	0.0.0.0
stun-changed-port	3479
sip-profile	

```

sip-isup-profile
match-media-profiles
qos-constraint
block-rtcp                               disabled
monitoring-filters
realm-config
  identifier                               outside
  description                             Outside Realm to SIP Trunks
  addr-prefix                             0.0.0.0
  network-interfaces                       slp0:0
  mm-in-realm                             enabled
  mm-in-network                           enabled
  mm-same-ip                              enabled
  mm-in-system                            enabled
  bw-cac-non-mm                           disabled
  msm-release                             disabled
  qos-enable                              disabled
  generate-UDP-checksum                   disabled
  max-bandwidth                           0
  fallback-bandwidth                       0
  max-priority-bandwidth                   0
  max-latency                              0
  max-jitter                              0
  max-packet-loss                         0
  observ-window-size                       0
  parent-realm
  dns-realm
  media-policy
  media-sec-policy
  srtp-msm-passthrough                     disabled
  class-profile
  in-translationid
  out-translationid
  in-manipulationid
  out-manipulationid
  average-rate-limit                       0
  access-control-trust-level               none
  invalid-signal-threshold                 0
  maximum-signal-threshold                 0
  untrusted-signal-threshold               0
  nat-trust-threshold                      0
  deny-period                              30
  cac-failure-threshold                    0
  untrust-cac-failure-threshold            0
  ext-policy-svr
  diam-e2-address-realm
  symmetric-latching                       disabled
  pai-strip                                disabled
  trunk-context
  device-id
  early-media-allow
  enforcement-profile
  additional-prefixes
  restricted-latching                       none
  restriction-mask                         32
  user-cac-mode                            none

```

user-cac-bandwidth	0
user-cac-sessions	0
icmp-detect-multiplier	0
icmp-advertisement-interval	0
icmp-target-ip	
monthly-minutes	0
options	
spl-options	
accounting-enable	enabled
net-management-control	disabled
delay-media-update	disabled
refer-call-transfer	disabled
refer-notify-provisional	none
dyn-refer-term	disabled
codec-policy	
codec-manip-in-realm	disabled
constraint-name	
session-recording-server	
session-recording-required	disabled
manipulation-string	
manipulation-pattern	
stun-enable	disabled
stun-server-ip	0.0.0.0
stun-server-port	3478
stun-changed-ip	0.0.0.0
stun-changed-port	3479
sip-profile	
sip-isup-profile	
match-media-profiles	
qos-constraint	
block-rtcp	disabled
monitoring-filters	
realm-config	
identifier	recorder
description	Recording Realm
addr-prefix	0.0.0.0
network-interfaces	s0p1:0
mm-in-realm	enabled
mm-in-network	enabled
mm-same-ip	enabled
mm-in-system	enabled
bw-cac-non-mm	disabled
msm-release	disabled
qos-enable	disabled
generate-UDP-checksum	disabled
max-bandwidth	0
fallback-bandwidth	0
max-priority-bandwidth	0
max-latency	0
max-jitter	0
max-packet-loss	0
observ-window-size	0
parent-realm	
dns-realm	
media-policy	
media-sec-policy	

srtp-msm-passthrough	disabled
class-profile	
in-translationid	
out-translationid	
in-manipulationid	
out-manipulationid	
average-rate-limit	0
access-control-trust-level	none
invalid-signal-threshold	0
maximum-signal-threshold	0
untrusted-signal-threshold	0
nat-trust-threshold	0
deny-period	30
cac-failure-threshold	0
untrust-cac-failure-threshold	0
ext-policy-svr	
diam-e2-address-realm	
symmetric-latching	disabled
pai-strip	disabled
trunk-context	
device-id	
early-media-allow	
enforcement-profile	
additional-prefixes	
restricted-latching	none
restriction-mask	32
user-cac-mode	none
user-cac-bandwidth	0
user-cac-sessions	0
icmp-detect-multiplier	0
icmp-advertisement-interval	0
icmp-target-ip	
monthly-minutes	0
options	
spl-options	
accounting-enable	enabled
net-management-control	disabled
delay-media-update	disabled
refer-call-transfer	disabled
refer-notify-provisional	none
dyn-refer-term	disabled
codec-policy	
codec-manip-in-realm	disabled
constraint-name	
session-recording-server	
session-recording-required	disabled
manipulation-string	
manipulation-pattern	
stun-enable	disabled
stun-server-ip	0.0.0.0
stun-server-port	3478
stun-changed-ip	0.0.0.0
stun-changed-port	3479
sip-profile	
sip-isup-profile	
match-media-profiles	

```

qos-constraint
block-rtcp disabled
monitoring-filters
redundancy-config
state enabled
log-level INFO
health-threshold 75
emergency-threshold 50
port 9090
advertisement-time 500
percent-drift 210
initial-time 1250
becoming-standby-time 180000
becoming-active-time 100
cfg-port 1987
cfg-max-trans 10000
cfg-sync-start-time 5000
cfg-sync-comp-time 1000
gateway-heartbeat-interval 0
gateway-heartbeat-retry 0
gateway-heartbeat-timeout 1
gateway-heartbeat-health 0
media-if-peercheck-time 0
peer
    name SBC1
    state enabled
    type Primary
    destination
        address 169.254.1.1:9090
        network-interface wancom1:0
    destination
        address 169.254.2.1:9090
        network-interface wancom2:0
peer
    name SBC2
    state enabled
    type Secondary
    destination
        address 169.254.1.2:9090
        network-interface wancom1:0
    destination
        address 169.254.2.2:9090
        network-interface wancom2:0
session-agent
hostname 10.2.2.10
ip-address 10.2.2.10
port 5060
state enabled
app-protocol SIP
app-type
transport-method UDP
realm-id outside
egress-realm-id
description SIP Trunk to Telco
carriers
allow-next-hop-lp enabled

```

constraints	disabled
max-sessions	0
max-inbound-sessions	0
max-outbound-sessions	0
max-burst-rate	0
max-inbound-burst-rate	0
max-outbound-burst-rate	0
max-sustain-rate	0
max-inbound-sustain-rate	0
max-outbound-sustain-rate	0
min-seizures	5
min-asr	0
time-to-resume	0
ttr-no-response	0
in-service-period	0
burst-rate-window	0
sustain-rate-window	0
req-uri-carrier-mode	None
proxy-mode	
redirect-action	
loose-routing	enabled
send-media-session	enabled
response-map	
ping-method	OPTIONS;hops=66
ping-interval	120
ping-send-mode	keep-alive
ping-all-addresses	disabled
ping-in-service-response-codes	
out-service-response-codes	
load-balance-dns-query	hunt
options	
spl-options	
media-profiles	
in-translationid	
out-translationid	
trust-me	disabled
request-uri-headers	
stop-recurse	
local-response-map	
ping-to-user-part	
ping-from-user-part	
in-manipulationid	SIPNAT
out-manipulationid	SIPNAT
manipulation-string	
manipulation-pattern	
p-asserted-id	
trunk-group	
max-register-sustain-rate	0
early-media-allow	none
invalidate-registrations	disabled
rfc2833-mode	none
rfc2833-payload	0
codec-policy	
enforcement-profile	
refer-call-transfer	disabled
reuse-connections	NONE



tcp-keepalive	none
tcp-reconn-interval	0
max-register-burst-rate	0
register-burst-window	0
sip-profile	
sip-isup-profile	
kpml-interworking	inherit
monitoring-filters	
session-recording-server	
session-recording-required	disabled
send-tcp-fin	disabled
session-agent	
hostname	10.2.2.11
ip-address	10.2.2.11
port	5060
state	enabled
app-protocol	SIP
app-type	
transport-method	UDP
realm-id	outside
egress-realm-id	
description	SIP Trunk to Telco
carriers	
allow-next-hop-lp	enabled
constraints	disabled
max-sessions	0
max-inbound-sessions	0
max-outbound-sessions	0
max-burst-rate	0
max-inbound-burst-rate	0
max-outbound-burst-rate	0
max-sustain-rate	0
max-inbound-sustain-rate	0
max-outbound-sustain-rate	0
min-seizures	5
min-asr	0
time-to-resume	0
ttr-no-response	0
in-service-period	0
burst-rate-window	0
sustain-rate-window	0
req-uri-carrier-mode	None
proxy-mode	
redirect-action	
loose-routing	enabled
send-media-session	enabled
response-map	
ping-method	OPTIONS;hops=66
ping-interval	120
ping-send-mode	keep-alive
ping-all-addresses	disabled
ping-in-service-response-codes	
out-service-response-codes	
load-balance-dns-query	hunt
options	
spl-options	

```

media-profiles
in-translationid
out-translationid
trust-me disabled
request-uri-headers
stop-recurse
local-response-map
ping-to-user-part
ping-from-user-part
in-manipulationid SIPNAT
out-manipulationid SIPNAT
manipulation-string
manipulation-pattern
p-asserted-id
trunk-group
max-register-sustain-rate 0
early-media-allow none
invalidate-registrations disabled
rfc2833-mode none
rfc2833-payload 0
codec-policy
enforcement-profile
refer-call-transfer disabled
reuse-connections NONE
tcp-keepalive none
tcp-reconn-interval 0
max-register-burst-rate 0
register-burst-window 0
sip-profile
sip-isup-profile
kpml-interworking inherit
monitoring-filters
session-recording-server
session-recording-required disabled
send-tcp-fin disabled
session-agent
hostname 10.1.1.10
ip-address 10.1.1.10
port 5060
state enabled
app-protocol SIP
app-type
transport-method StaticTCP
realm-id inside
egress-realm-id
description Avaya SM
carriers
allow-next-hop-lp enabled
constraints disabled
max-sessions 0
max-inbound-sessions 0
max-outbound-sessions 0
max-burst-rate 0
max-inbound-burst-rate 0
max-outbound-burst-rate 0
max-sustain-rate 0

```

max-inbound-sustain-rate	0
max-outbound-sustain-rate	0
min-seizures	5
min-asr	0
time-to-resume	0
ttr-no-response	0
in-service-period	0
burst-rate-window	0
sustain-rate-window	0
req-uri-carrier-mode	None
proxy-mode	
redirect-action	
loose-routing	enabled
send-media-session	enabled
response-map	
ping-method	OPTIONS;hops=66
ping-interval	120
ping-send-mode	keep-alive
ping-all-addresses	disabled
ping-in-service-response-codes	
out-service-response-codes	
load-balance-dns-query	hunt
options	
spl-options	UCID-App-ID=0023,replace-
ucid,convert-to=Avaya	
media-profiles	
in-translationid	
out-translationid	
trust-me	disabled
request-uri-headers	
stop-recurse	
local-response-map	
ping-to-user-part	
ping-from-user-part	
in-manipulationid	SIPNAT
out-manipulationid	SIPNAT
manipulation-string	
manipulation-pattern	
p-asserted-id	
trunk-group	
max-register-sustain-rate	0
early-media-allow	none
invalidate-registrations	disabled
rfc2833-mode	none
rfc2833-payload	0
codec-policy	
enforcement-profile	
refer-call-transfer	disabled
reuse-connections	NONE
tcp-keepalive	none
tcp-reconn-interval	0
max-register-burst-rate	0
register-burst-window	0
sip-profile	
sip-isup-profile	
kpml-interworking	inherit

```

monitoring-filters
session-recording-server          SRSGRP01
session-recording-required        disabled
send-tcp-fin                      disabled
session-agent-group
  group-name                      SIP Trunk Grp01
  description
  state                          enabled
  app-protocol                    SIP
  strategy                        RoundRobin
  dest                            10.2.2.10
                                10.2.2.11
  trunk-group
  sag-recursion                   disabled
  stop-sag-recurse                401,407
  last-modified-by
  last-modified-date
session-recording-group
  name                            SRSGRP01
  description
  strategy                        Hunt
  simultaneous-recording-servers  1
  session-recording-servers       SRS01
                                SRS02
session-recording-server
  name                            SRS01
  description
  realm                          recorder
  mode                            selective
  destination                     172.16.3.5
  port                            5060
  transport-method                StaticTCP
  ping-method                      OPTIONS
  ping-interval                   5
session-recording-server
  name                            SRS02
  description
  realm                          recorder
  mode                            selective
  destination                     172.16.3.6
  port                            5060
  transport-method                StaticTCP
  ping-method                      OPTIONS
  ping-interval                   5
sip-config
  state                          enabled
  operation-mode                  dialog
  dialog-transparency             enabled
  home-realm-id                  inside
  egress-realm-id
  auto-realm-id
  nat-mode                       None
  registrar-domain                *
  registrar-host                  *
  registrar-port                  5060
  register-service-route          always

```

init-timer	500
max-timer	4000
trans-expire	32
invite-expire	180
inactive-dynamic-conn	32
enforcement-profile	
pac-method	
pac-interval	10
pac-strategy	PropDist
pac-load-weight	1
pac-session-weight	1
pac-route-weight	1
pac-callid-lifetime	600
pac-user-lifetime	3600
red-sip-port	1988
red-max-trans	10000
red-sync-start-time	5000
red-sync-comp-time	1000
options	
add-reason-header	disabled
sip-message-len	4096
enum-sag-match	disabled
extra-method-stats	disabled
registration-cache-limit	0
register-use-to-for-lp	disabled
refer-src-routing	disabled
add-ucid-header	enabled
proxy-sub-events	
allow-pani-for-trusted-only	disabled
pass-gruu-contact	disabled
sag-lookup-on-redirect	disabled
set-disconnect-time-on-bye	disabled
sip-interface	
state	enabled
realm-id	inside
description	
sip-port	
address	172.16.1.34
port	5060
transport-protocol	TCP
tls-profile	
allow-anonymous	all
multi-home-addr	
sip-port	
address	172.16.1.34
port	5060
transport-protocol	UDP
tls-profile	
allow-anonymous	all
multi-home-addr	
carriers	
trans-expire	0
invite-expire	0
max-redirect-contacts	0
proxy-mode	
redirect-action	

contact-mode	none
nat-traversal	none
nat-interval	30
tcp-nat-interval	90
registration-caching	disabled
min-reg-expire	300
registration-interval	3600
route-to-registrar	disabled
secured-network	disabled
teluri-scheme	disabled
uri-fqdn-domain	
options	
spl-options	
trust-mode	all
max-nat-interval	3600
nat-int-increment	10
nat-test-increment	30
sip-dynamic-hnt	disabled
stop-recurse	401,407
in-manipulationid	
out-manipulationid	
sip-ims-feature	disabled
subscribe-reg-event	disabled
operator-identifier	
anonymous-priority	none
max-incoming-conns	0
per-src-ip-max-incoming-conns	0
inactive-conn-timeout	0
untrusted-conn-timeout	0
network-id	
ext-policy-server	
ldap-policy-server	
default-location-string	
term-tgrp-mode	none
charging-vector-mode	pass
charging-function-address-mode	pass
ccf-address	
ecf-address	
implicit-service-route	disabled
rfc2833-payload	101
rfc2833-mode	transparent
constraint-name	
response-map	
local-response-map	
ims-aka-feature	disabled
enforcement-profile	
route-unauthorized-calls	
tcp-keepalive	none
add-sdp-invite	disabled
add-sdp-profiles	
manipulation-string	
manipulation-pattern	
sip-profile	
sip-isup-profile	
tcp-conn-dereg	0
tunnel-name	

```

register-keep-alive          none
kpml-interworking           disabled
session-recording-server
session-recording-required  disabled
service-tag
sip-interface
state                       enabled
realm-id                   outside
description
sip-port
    address                 172.16.2.34
    port                   5060
    transport-protocol     UDP
    tls-profile
    allow-anonymous        all
    multi-home-addr
carriers
trans-expire                0
invite-expire               0
max-redirect-contacts      0
proxy-mode
redirect-action
contact-mode                none
nat-traversal              none
nat-interval                30
tcp-nat-interval           90
registration-caching        disabled
min-reg-expire              300
registration-interval      3600
route-to-registrar         disabled
secured-network             disabled
teluri-scheme               disabled
uri-fqdn-domain
options
spl-options
trust-mode                  all
max-nat-interval           3600
nat-int-increment          10
nat-test-increment         30
sip-dynamic-hnt            disabled
stop-recurse                401,407
in-manipulationid
out-manipulationid
sip-ims-feature             disabled
subscribe-reg-event        disabled
operator-identifier
anonymous-priority          none
max-incoming-conns         0
per-src-ip-max-incoming-conns 0
inactive-conn-timeout      0
untrusted-conn-timeout     0
network-id
ext-policy-server
ldap-policy-server
default-location-string
term-tgrp-mode              none

```

```

charging-vector-mode          pass
charging-function-address-mode  pass
ccf-address
ecf-address
implicit-service-route       disabled
rfc2833-payload              101
rfc2833-mode                  transparent
constraint-name
response-map
local-response-map
ims-aka-feature               disabled
enforcement-profile
route-unauthorized-calls
tcp-keepalive                 none
add-sdp-invite                disabled
add-sdp-profiles
manipulation-string
manipulation-pattern
sip-profile
sip-isup-profile
tcp-conn-dereg                0
tunnel-name
register-keep-alive           none
kpml-interworking             disabled
session-recording-server
session-recording-required    disabled
service-tag
sip-interface
state                          enabled
realm-id                       recorder
description
sip-port
    address                    172.16.3.34
    port                        5060
    transport-protocol          UDP
    tls-profile
    allow-anonymous             all
    multi-home-addr
sip-port
    address                    172.16.3.34
    port                        5060
    transport-protocol          TCP
    tls-profile
    allow-anonymous             all
    multi-home-addr
carriers
trans-expire                   0
invite-expire                   0
max-redirect-contacts          0
proxy-mode
redirect-action
contact-mode                    none
nat-traversal                   none
nat-interval                     30
tcp-nat-interval                 90
registration-caching            disabled

```



min-reg-expire	300
registration-interval	3600
route-to-registrar	disabled
secured-network	disabled
teluri-scheme	disabled
uri-fqdn-domain	
options	
spl-options	
trust-mode	all
max-nat-interval	3600
nat-int-increment	10
nat-test-increment	30
sip-dynamic-hnt	disabled
stop-recurse	401,407
in-manipulationid	
out-manipulationid	
sip-ims-feature	disabled
subscribe-reg-event	disabled
operator-identifier	
anonymous-priority	none
max-incoming-conns	0
per-src-ip-max-incoming-conns	0
inactive-conn-timeout	0
untrusted-conn-timeout	0
network-id	
ext-policy-server	
ldap-policy-server	
default-location-string	
term-tgrp-mode	none
charging-vector-mode	pass
charging-function-address-mode	pass
ccf-address	
ecf-address	
implicit-service-route	disabled
rfc2833-payload	101
rfc2833-mode	transparent
constraint-name	
response-map	
local-response-map	
ims-aka-feature	disabled
enforcement-profile	
route-unauthorized-calls	
tcp-keepalive	none
add-sdp-invite	disabled
add-sdp-profiles	
manipulation-string	
manipulation-pattern	
sip-profile	
sip-isup-profile	
tcp-conn-dereg	0
tunnel-name	
register-keep-alive	none
kpml-interworking	disabled
session-recording-server	
session-recording-required	disabled
service-tag	

```

sip-manipulation
  name SIPNAT
  description
  split-headers
  join-headers
  header-rule
    name ModFrom
    header-name From
    action manipulate
    comparison-type case-sensitive
    msg-type any
    methods
    match-value
    new-value
    element-rule
      name ModFromHost
      parameter-name
      type uri-host
      action replace
      match-val-type any
      comparison-type case-sensitive
      match-value
      new-value $LOCAL IP
  header-rule
    name ModTo
    header-name To
    action manipulate
    comparison-type case-sensitive
    msg-type any
    methods
    match-value
    new-value
    element-rule
      name ModToHost
      parameter-name
      type uri-host
      action replace
      match-val-type any
      comparison-type case-sensitive
      match-value
      new-value $REMOTE IP
sip-monitoring
  match-any-filter disabled
  state enabled
  monitoring-filters test
  trigger-window 0
spl-config
  spl-options
  plugins
    state enabled
    name UniversalCallId.5.spl
steering-pool
  ip-address 172.16.3.34
  start-port 49152
  end-port 65535
  realm-id recorder

```

```

network-interface
steering-pool
  ip-address          172.16.2.34
  start-port         2048
  end-port           3329
  realm-id            outside
network-interface
steering-pool
  ip-address          172.16.1.34
  start-port         1030
  end-port           2001
  realm-id            inside
network-interface
system-config
  hostname            SBC1
  description
  location
  mib-system-contact
  mib-system-name
  mib-system-location
  snmp-enabled        enabled
  enable-snmp-auth-traps disabled
  enable-snmp-syslog-notify disabled
  enable-snmp-monitor-traps disabled
  enable-env-monitor-traps disabled
  snmp-syslog-his-table-length 1
  snmp-syslog-level   WARNING
  system-log-level    WARNING
  process-log-level   DEBUG
  process-log-ip-address 0.0.0.0
  process-log-port    0
  collect
    sample-interval   5
    push-interval     15
    boot-state        disabled
    start-time        now
    end-time          never
    red-collect-state disabled
    red-max-trans     1000
    red-sync-start-time 5000
    red-sync-comp-time 1000
    push-success-trap-state disabled
  comm-monitor
    state             disabled
    sbc-grp-id        0
    tls-profile
    qos-enable        enabled
  call-trace          enabled
  internal-trace      enabled
  log-filter          all
  default-gateway     192.168.1.1
  restart             enabled
  exceptions
  telnet-timeout      0
  console-timeout     0
  remote-control      enabled

```

cli-audit-trail	enabled
link-redundancy-state	disabled
source-routing	enabled
cli-more	disabled
terminal-height	24
debug-timeout	0
trap-event-lifetime	0
ids-syslog-facility	-1
options	
ipv4-signaling-mtu	1500
cleanup-time-of-day	00:00
snmp-engine-id-suffix	
snmp-agent-mode	v1v2
web-server-config	
state	enabled
inactivity-timeout	5
http-state	enabled
http-port	80
https-state	disabled
https-port	443
tls-profile	

## Appendix B

### Accessing the ACLI

Access to the ACLI is provided by:

- The serial console connection;
- TELNET, which is enabled by default but may be disabled; and
- SSH, this must be explicitly configured.

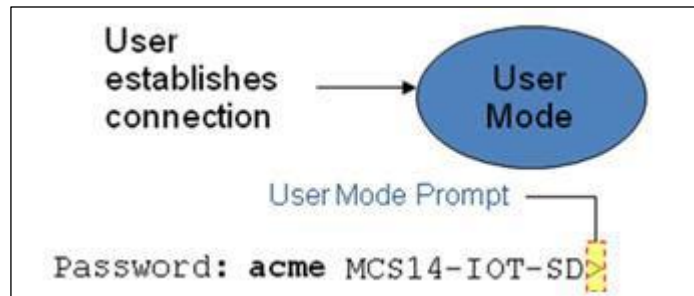
Initial connectivity will be through the serial console port. At a minimum, this is how to configure the management (eth0) interface on the SBC.

### ACLI Basics

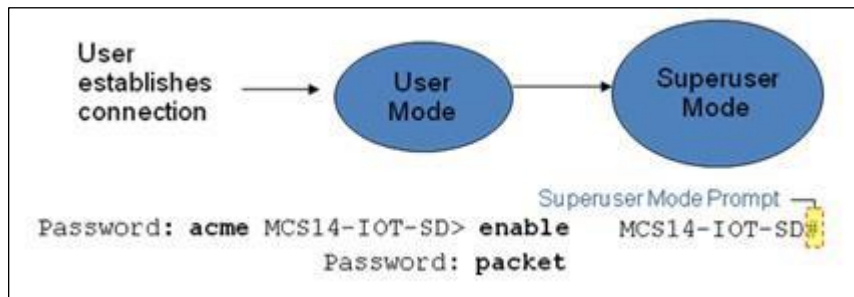
There are two password protected modes of operation within the ACLI, User mode and Superuser mode.

When you establish a connection to the SBC, the prompt for the User mode password appears. The default password is acme.

User mode consists of a restricted set of basic monitoring commands and is identified by the greater than sign (>) in the system prompt after the target name. You cannot perform configuration and maintenance from this mode.



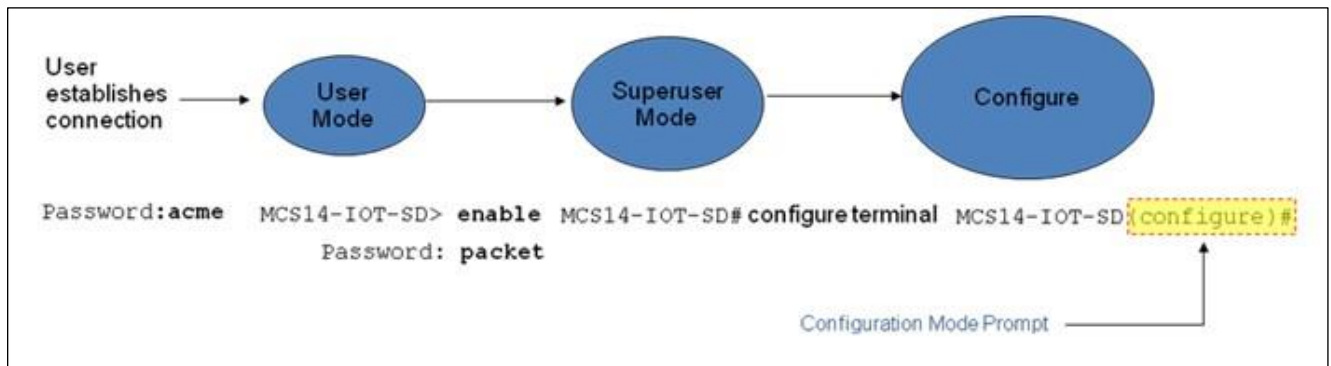
The Superuser mode allows for access to all system commands for operation, maintenance, and administration. This mode is identified by the pound sign (#) in the prompt after the target name. To enter the Superuser mode, issue the `enable` command in the User mode.



From the Superuser mode, you can perform monitoring and administrative tasks; however you cannot configure any elements. To return to User mode, issue the `exit` command.

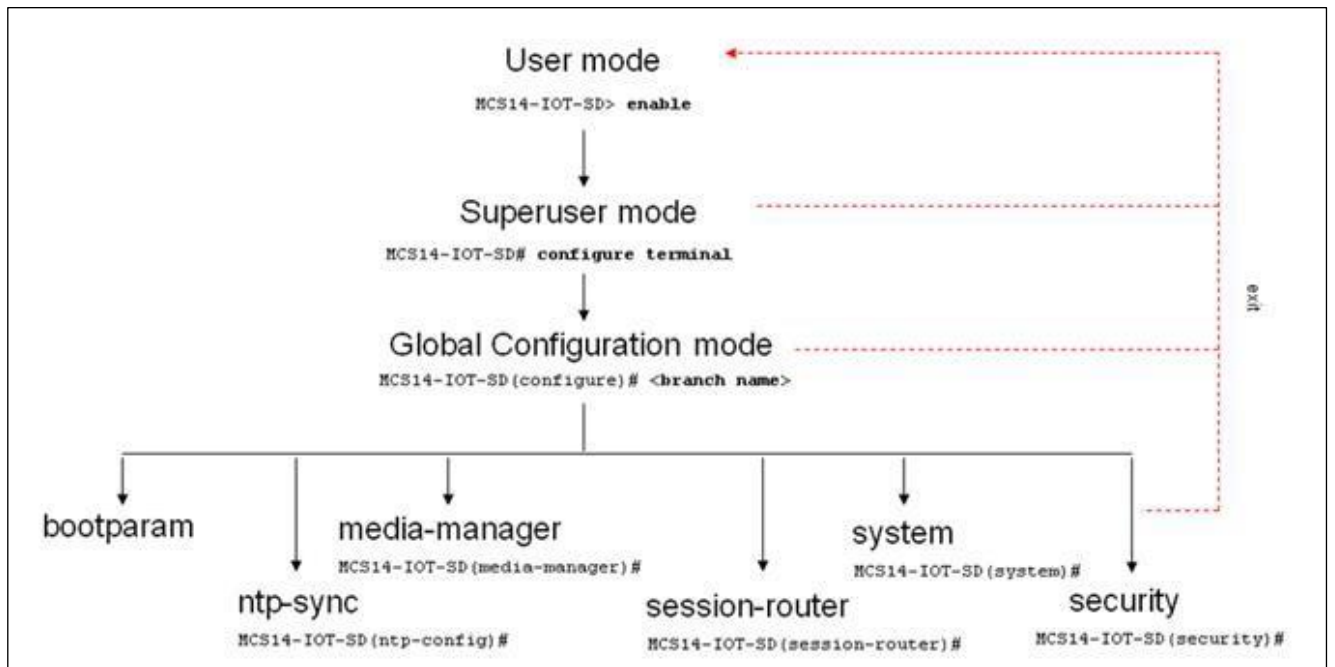
You must enter the Configuration mode to configure elements. For example, you can access the configuration branches and configuration elements for signaling and media configurations. To enter the Configuration mode, issue the `configure terminal` command in the Superuser mode.

Configuration mode is identified by the word `configure` in parenthesis followed by the pound sign (#) in the prompt after the target name, for example, `SBC1 (configure)#`. To return to the Superuser mode, issue the `exit` command.



In the configuration mode, there are six configuration branches:

- bootparam;
- ntp-sync;
- media-manager;
- session-router;
- system; and
- security.



The ntp-sync and bootparams branches are flat branches (i.e., they do not have elements inside the branches). The rest of the branches have several elements under each of the branches.

The bootparam branch provides access to SBC boot parameters. Key boot parameters include:

- boot device – The global management port, usually eth0
- file name – The boot path and the image file.

- inet on ethernet – The IP address and subnet mask (in hex) of the management port of the SD.
- host inet –The IP address of external server where image file resides.
- user and ftp password – Used to boot from the external FTP server.
- gateway inet – The gateway IP address for reaching the external server, if the server is located in a different network.

```

'.' = clear field; '-' = go to previous field; q = quit
boot device           : eth0
processor number      : 0
host name             :
file name            : /tffs0/nnSCX620.gz
inet on ethernet (e) : 10.0.3.11:ffff0000
inet on backplane (b) :
host inet (h)        : 10.0.3.100
gateway inet (g)     : 10.0.0.1
user (u)             : anonymous
ftp password (pw) (blank = rsh) : anonymous
flags (f)            : 0x8
target name (tn)     : MCS14-IOT-SD
startup script (s)   :
other (o)

```

The ntp-sync branch provides access to ntp server configuration commands for synchronizing the SBC time and date.

The security branch provides access to security configuration.

The system branch provides access to basic configuration elements as system-config, snmp-community, redundancy, physical interfaces, network interfaces, etc.

The session-router branch provides access to signaling and routing related elements, including H323-config, sip-config, ivf-config, local-policy, sip-manipulation, session-agent, etc.

The media-manager branch provides access to media-related elements, including realms, steering pools, dns-config, media-manager, and so forth.

You will use media-manager, session-router, and system branches for most of your working configuration.





## Configuration Elements

The configuration branches contain the configuration elements. Each configurable object is referred to as an element. Each element consists of a number of configurable parameters.

Some elements are single-instance elements, meaning that there is only one of that type of the element - for example, the global system configuration and redundancy configuration.

Some elements are multiple-instance elements. There may be one or more of the elements of any given type. For example, physical and network interfaces.

Some elements (both single and multiple instance) have sub-elements. For example:

- SIP-ports - are children of the sip-interface element
- outsides – are children of the redundancy element
- destinations – are children of the outside element

## Creating an Element


1. To create a single-instance element, you go to the appropriate level in the ACLI path and enter its parameters. There is no need to specify a unique identifier property because a single-instance element is a global element and there is only one instance of this element.
2. When creating a multiple-instance element, you must specify a unique identifier for each instance of the element.
3. It is important to check the parameters of the element you are configuring before committing the changes. You do this by issuing the **show** command before issuing the **done** command. The parameters that you did not configure are filled with either default values or left empty.
4. On completion, you must issue the **done** command. The done command causes the configuration to be echoed to the screen and commits the changes to the volatile memory. It is a good idea to review this output to ensure that your configurations are correct.
5. Issue the **exit** command to exit the selected element.

Note that the configurations at this point are not permanently saved yet. If the SBC reboots, your configurations will be lost.

## Editing an Element

The procedure of editing an element is similar to creating an element, except that you must select the element that you will edit before editing it.

1. Enter the element that you will edit at the correct level of the ACLI path.

- 
2. Select the element that you will edit, and view it before editing it.  
The **select** command loads the element to the volatile memory for editing. The **show** command allows you to view the element to ensure that it is the right one that you want to edit.
  3. Once you are sure that the element you selected is the right one for editing, edit the parameter one by one. The new value you provide will overwrite the old value.
  4. It is important to check the properties of the element you are configuring before committing it to the volatile memory. You do this by issuing the **show** command before issuing the **done** command.
  5. On completion, you must issue the **done** command.
  6. Issue the **exit** command to exit the selected element.

Note that the configurations at this point are not permanently saved yet. If the SBC reboots, your configurations will be lost.

## Deleting an Element

The **no** command deletes an element from the configuration in editing.

To delete a single-instance element,

1. Enter the **no** command from within the path for that specific element
2. Issue the **exit** command.

To delete a multiple-instance element,

1. Enter the **no** command from within the path for that particular element.  
The key field prompt, such as <name>:<sub-port-id>, appears.
2. Use the <Enter> key to display a list of the existing configured elements.
3. Enter the number corresponding to the element you wish to delete.
4. Issue the **select** command to view the list of elements to confirm that the element was removed.

Note that the configuration changes at this point are not permanently saved yet. If the SBC reboots, your configurations will be lost.

## Configuration Versions

At any time, three versions of the configuration can exist on the SBC: the edited configuration, the saved configuration, and the running configuration.

- The **edited configuration** – this is the version that you are making changes to. This version of the configuration is stored in the SBC's volatile memory and will be lost on a reboot.  
To view the editing configuration, issue the **show configuration** command

- The **saved configuration** – on issuing the `save-config` command, the edited configuration is copied into the non-volatile memory on the SBC and becomes the saved configuration. Because the saved configuration has not been activated yet, the changes in the configuration will not take effect. On reboot, the last activated configuration (i.e., the last running configuration) will be loaded, not the saved configuration.
- The **running configuration** is the saved then activated configuration. On issuing the `activate-config` command, the saved configuration is copied from the non-volatile memory to the volatile memory. The saved configuration is activated and becomes the running configuration. Although most of the configurations can take effect once being activated without reboot, some configurations require a reboot for the changes to take effect. To view the running configuration, issue command `show running-config`.

## Saving the Configuration

The `save-config` command stores the edited configuration persistently.

Because the saved configuration has not been activated yet, changes in configuration will not take effect. On reboot, the last activated configuration (i.e., the last running configuration) will be loaded. At this stage, the saved configuration is different from the running configuration.

Because the saved configuration is stored in non-volatile memory, it can be accessed and activated at later time.

Upon issuing the `save-config` command, the SBC displays a reminder on screen stating that you must use the `activate-config` command if you want the configurations to be updated.

```
SBC1 # save-config
Save-Config received, processing.
waiting 1200 for request to finish
Request to 'SAVE-CONFIG' has Finished,
Save complete
Currently active and saved configurations do not match!
To sync & activate, run 'activate-config' or 'reboot activate'.
SBC1
```

## Activating the Configuration

On issuing the `activate-config` command, the saved configuration is copied from the non-volatile memory to the volatile memory. The saved configuration is activated and becomes the running configuration.

Some configuration changes are service affecting when activated. For these configurations, the SBC warns that the change could have an impact on service with the configuration elements that will potentially be service affecting. You may decide whether or not to continue with applying these changes immediately or to apply them at a later time.

```
SBC1# activate-config Activate-Config
received, processing. waiting 120000 for
request to finish Request to 'ACTIVATE-
CONFIG' has Finished, Activate Complete
SBC1#
```



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