

**Hardware and Software**  
**Engineered to Work Together**



## Oracle Enterprise Session Border Controller and Microsoft Skype for Business with Telus Enterprise SIP Trunking R2

Technical Application Note



## Disclaimer

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## Intended Audience

This document is intended for use by Oracle Systems Engineers, third party Systems Integrators, and end users of the Oracle Enterprise Session Border Controller (E-SBC). It assumes that the reader is familiar with basic operations of the Oracle Enterprise Session Border Controller.

## Document Overview

Microsoft Skype for Business offers the ability to connect to Internet telephony service providers (ITSP) using an IP-based SIP trunk. This reduces the cost and complexity of extending an enterprise's telephony system outside its network borders. Oracle Enterprise Session Border Controllers (E-SBCs) play an important role in SIP trunking as they are used by many ITSPs and some enterprises as part of their SIP trunking infrastructure.

This application note has been prepared as a means of ensuring that SIP trunking between Microsoft Skype for Business, Oracle E-SBCs and IP Trunking services are configured in the optimal manner.

## Introduction

## Audience

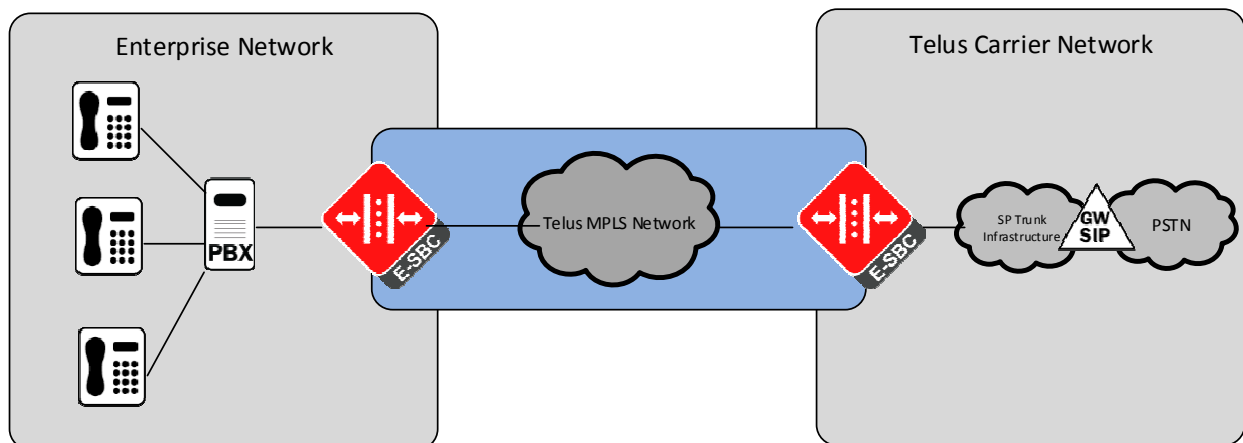
This is a technical document intended for telecommunications engineers with the purpose of configuring the Oracle Enterprise Session Border Controller and Microsoft Skype for Business 2015. There will be steps that require navigating the Command Line Interface (CLI). Understanding the basic concepts of TCP/UDP, IP/Routing, SIP/RTP, TLS and SRTP are also necessary to complete the configuration and for troubleshooting, if necessary.

## Requirements

- Microsoft Skype for Business – cumulative update 6.0.9319
- Oracle Enterprise Session Border Controller is running ECZ720p2.64.bz. (Build 166) Note: the configuration running on the E-SBC is backward/forward compatible with any release in the 7.2.0 stream.

## Architecture

The following reference architecture shows a logical view of the connectivity between CM and the E-SBC.



## Lab Configuration

Following are the IP addresses used for the Interoperability tests. The IPs below are specific to lab setup at Telus, the IPs in production will be vastly different from network addresses listed below.

description	network-interface	realm	interface IP	Host Name	sip-port
SBC interfaces					
management	wancom0		192.168.1.22		
redundancy	wancom1		169.254.1.1		
redundancy	wancom2		169.254.2.1		
media/signalling	s0p0:0	inside	172.16.153.34	lync-acme-sbc.teluscpslynclab.net	5067
media/signalling	s1p0:0	outside	172.16.154.35		5067
Session-Agents					
Mediation Server 1		inside	172.16.149.38	fe0101.teluscpslynclab.net	5066
Mediation Server 2		inside	172.16.149.39	fe0102.teluscpslynclab.net	5066
Mediation Server 3		inside	172.16.149.40	fe0103.teluscpslynclab.net	5066
Telus trunk		outside	10.27.56.7		5060

## Configuring the Oracle Enterprise Session Border Controller

In this section we describe the steps for configuring an Oracle Enterprise Session Border Controller, formally known as an Acme Packet Net-Net Enterprise Session Director, for use with CM Server in a SIP trunking scenario.

### In Scope

The following guide configuring the Oracle E-SBC assumes that this is a newly deployed device dedicated to a single customer. If a service provider currently has the E-SBC deployed then please see the ACLI Configuration

Guide on [http://docs.oracle.com/cd/E56581\\_01/index.htm](http://docs.oracle.com/cd/E56581_01/index.htm) for a better understanding of the Command Line Interface (CLI).

Note that Oracle offers several models of E-SBC. This document covers the setup for the E-SBC platform running ECZ7.2.0 or later. If instructions are needed for other Oracle E-SBC models, please contact your Oracle representative.



## Out of Scope

- Configuration of Network management including SNMP and RADIUS

## What will you need

- Hypervisor with console connectivity through the hypervisor
- Terminal emulation application such as PuTTY or HyperTerm
- Passwords for the User and Super user modes on the Oracle E-SBC
- IP address to be assigned to management interface (Wancom0) of the E-SBC - the Wancom0 management interface must be connected and configured to a management network separate from the service interfaces. Otherwise the E-SBC is subject to ARP overlap issues, loss of system access when the network is down, and compromising DDoS protection. Oracle does not support E-SBC configurations with management and media/service interfaces on the same subnet.
- IP address of CM external facing NIC
- IP addresses to be used for the E-SBC internal and external facing ports (Service Interfaces)
- IP address of the next hop gateway in the service provider network



## Configuring the E-SBC

Enter the following commands to login to the E-SBC and move to the configuration mode. Note that the default E-SBC password is “**acme**” and the default super user password is “**packet**”.

```
Password: acme
SBC1> enable
Password: packet
SBC1# configure terminal
SBC1 (configure)#
```

You are now in the global configuration mode.

### Initial Configuration – Assigning the management interface an IP address

To assign an IP address, one has to configure the bootparams on the E-SBC by going to

SBC1#configure terminal --- >bootparams

- Once you type “bootparam” you have to use “carriage return” key to navigate down
- A reboot is required if changes are made to the existing bootparams

```
SBC1#(configure)bootparam
'.' = clear field; '-' = go to previous field; q = quit
boot device      : eth0
processor number  : 0
host name        : acmesystem
file name        : /code/images/nnECZ720p2.64.bz --- >location
where the software is loaded on the SBC
inet on ethernet (e) : 192.168.1.22:ffffff80 --- > This is the ip
address of the management interface of the SBC, type the IP address and
mask in hex
```

```

inet on backplane (b)   :
host inet (h)          :
gateway inet (g)       : 192.168.1.1 -> gateway address here
user (u)               : vxftp
ftp password (pw) (blank = use rsh) :
vxftp flags (f)        :
target name (tn)       : SBC1 -> ACLI prompt name & HA peer name
startup script (s)     :
other (o)              :

```

### Configuring the E-SBC

The following section walks you through configuring the Oracle E-SBC. It is outside the scope of this document to include all of the configuration elements as it will differ in every deployment.

### High Availability

For additional information on High Availability please see the enterprise SBC documentation for more information (<http://www.oracle.com/technetwork/indexes/documentation/oracle-comms-acme-packet-2046907.html>)

Interfaces wancom1 and 2 need to be added to facilitate HA communication between the two HA pairs.

```

network-interface
  name                wancom1
  sub-port-id         0
  description         HA_HEARTBEAT1
  hostname
  ip-address
  pri-utility-addr    169.254.1.1
  sec-utility-addr    169.254.1.2
  netmask             255.255.255.252
  gateway
  sec-gateway
  gw-heartbeat
    state              disabled
    heartbeat          0
    retry-count         0
    retry-timeout      1
    health-score       0
  dns-ip-primary
  dns-ip-backup1
  dns-ip-backup2
  dns-domain
  dns-timeout         11
  hip-ip-list
  ftp-address
  icmp-address
  snmp-address
  telnet-address
  ssh-address
network-interface
  name                wancom2
  sub-port-id         0
  description         HA_HEARTBEAT2
  hostname

```

```

ip-address
pri-utility-addr          169.254.2.1
sec-utility-addr         169.254.2.2
netmask                   255.255.255.252
gateway
sec-gateway
gw-heartbeat
    state                  disabled
    heartbeat              0
    retry-count            0
    retry-timeout          1
    health-score           0
dns-ip-primary
dns-ip-backup1
dns-ip-backup2
dns-domain
dns-timeout               11
hip-ip-list
ftp-address
icmp-address
snmp-address
telnet-address
ssh-address

```

```

redundancy-config
    becoming-standby-time 360000
peer
    name                   SBC1
    type                   Primary
    destination
        address            169.254.1.1:9090
        network-interface  wancom1:0
    destination
        address            169.254.2.1:9090
        network-interface  wancom2:0
peer
    name                   SBC2
    type                   Secondary
    destination
        address            169.254.1.2:9090
        network-interface  wancom1:0
    destination
        address            169.254.2.2:9090
        network-interface  wancom2:0

```

Additionally primary and secondary interface IPs need to be added to the media/signaling network-interfaces

```

network-interface
name                   s0p0
sub-port-id           0
description            Outside/Untrusted
hostname
ip-address             172.16.153.34
pri-utility-addr      172.16.153.2
sec-utility-addr      172.16.153.3
netmask               255.255.255.0
gateway               172.16.153.1

```

```

sec-gateway
gw-heartbeat
    state                disabled
    heartbeat            0
    retry-count          0
    retry-timeout        1
    health-score         0
dns-ip-primary
dns-ip-backup1
dns-ip-backup2
dns-domain
dns-timeout              11
signaling-mtu            0
hip-ip-list
ftp-address
icmp-address
snmp-address
telnet-address
ssh-address
network-interface
name                     slp0
sub-port-id              0
description              Inside/Trusted
hostname
ip-address                172.16.154.35
pri-utility-addr         172.16.154.2
sec-utility-addr         172.16.154.3
netmask                   255.255.255.0
gateway                   172.16.154.1
sec-gateway
gw-heartbeat
    state                disabled
    heartbeat            0
    retry-count          0
    retry-timeout        1
    health-score         0
dns-ip-primary
dns-ip-backup1
dns-ip-backup2
dns-domain
dns-timeout              11
signaling-mtu            0
hip-ip-list
ftp-address
icmp-address
snmp-address
telnet-address
ssh-address

```

## Telus Trunk Authentication

Telus trunking release 2 requires both Registration of the trunk and Authentication challenges on SIP INVITE Methods. Telus will provide the information similar to the following:

- SIP User Name: user123456
- SIP Domain: ipnet4.com
- SIP Password: pass123456
- DID: 2223334444

There are 3 parts to the configuration.

- A surrogate agent is needed to register the trunk on behalf of the IPPBX.
- Surrogate registration requires **registration-caching** to be set to **enabled** on the **sip-interface** of **PBX realm**.
- Auth challenges to INVITEs are handled on the **session-agent** to the **IP-PBX** via **auth-attributes**.

```
surrogate-agent
  register-host          ipinet4.com
  register-user         user123456
  description
  realm-id             inside
  state                enabled
  customer-host        172.16.154.35
  customer-next-hop    10.27.56.7
  register-contact-host ipinet4.com
  register-contact-user user123456
  password             pass123456
  register-expires     3600
  replace-contact      disabled
  options              auth-info=refresh
                      auth-
method="INVITE,CANCEL,ACK,BYE"
  route-to-registrar   enabled
  aor-count            1
  auth-user            user123456
  max-register-attempts 10
  register-retry-time  300
  count-start          1
  register-mode         automatic
  triggered-inactivity-interval 30
  triggered-oos-response 503
```

Reg-cache on the IPPBX sip-interface

```
sip-interface
  state                enabled
  realm-id             inside
  description
  sip-port
    address            172.16.153.34
    port                5066
    transport-protocol TLS
    tls-profile         Core
    allow-anonymous    all
    multi-home-addr
    ims-aka-profile
  carriers
  ...
  tcp-nat-interval    90
  registration-caching enabled
```

IP-PBX session-agent configuration

```
session-agent
  hostname             fe0101.teluscpslyncclab.net
  ip-address           172.16.149.38
  port                 5067
  state                enabled
  app-protocol         SIP
```

```

app-type
transport-method                               StaticTLS
...
sip-isup-profile
kpml-interworking                             inherit
monitoring-filters
auth-attributes
    auth-realm                                 ipnet4.com
    username                                   user123456
    password                                   *****
    in-dialog-methods                         INVITE BYE ACK CANCEL
OPTIONS SUBSCRIBE PRACK NOTIFY UPDATE REFER

```

## Routing via Local Policy

For outbound calls the local-policy determines which trunk to forward the call based on the NPA of the request-URI. This is configured in the local policy of the "To". For most configurations there will be only 1 inside and outside realm. For a single inside/outside realm configuration the local policy to and from would be set to "\*". Redundant trunk configurations will use a session-agent group.

```

local-policy
  from-address                                 *
  to-address                                   *
  source-realm                                 outside
  description
  activate-time
  deactivate-time
  state                                        enabled
  policy-priority                             none
  policy-attribute
    next-hop                                  SAG:med-grp-1
    realm                                      inside
    action                                     none
    terminate-recursion                       disabled
    carrier
    start-time                                0000
    end-time                                  2400
    days-of-week                              U-S
    cost                                       0
    state                                      enabled
    app-protocol                              SIP
    methods
    media-profiles
    lookup                                    single
    next-key
    eloc-str-lkup                              disabled
    eloc-str-match
local-policy
  from-address                                 *
  to-address                                   *
  source-realm                                 inside
  description
  activate-time
  deactivate-time
  state                                        enabled
  policy-priority                             none

```

```

policy-attribute
  next-hop                SAG:med-grp-1
  realm                   peer
  action                  none
  terminate-recursion    disabled
  carrier
  start-time              0000
  end-time                2400
  days-of-week            U-S
  cost                    0
  state                   enabled
  app-protocol            SIP
  methods
  media-profiles
  lookup                  single
  next-key
  eloc-str-lkup          disabled
  eloc-str-match

```

```

session-group
  group-name              med-grp-1
  description             Mediation server group
  state                   enabled
  app-protocol            SIP
  strategy                Hunt
  dest                    fe0101.teluscpslynclab.net
                        fe0102.teluscpslynclab.net
                        fe0103.teluscpslynclab.net
  trunk-group
  saq-recursion           disabled
  stop-saq-recurse       401,407

```

## Header manipulation rules required for the Telus Trunk

The following HMR updates the host portion of the URI to the Telus trunk IP for Request-URI and To headers. The host portion of the URI is updated with the E-SBC outside sip-interface IP for From, P-Asserted-Identity and Contact so that the E-SBC presents its interface IP to the next hop.

```

header-rule
  name                    save PAI
  header-name             P-Asserted-Identity
  action                  store
  comparison-type         case-sensitive
  msg-type                any
  methods
  match-value
  new-value
header-rule
  name                    Updt PAI
  header-name             P-Asserted-Identity
  action                  add
  comparison-type         boolean
  msg-type                any
  methods                 INVITE
  match-value             !$save PAI

```

```

                new-value                                <sip:
2223334444@ipinet4.com;user=phone>
        header-rule
                name                                    Updt RURI
                header-name                             request-uri
                action                                  manipulate
                comparison-type                         case-sensitive
                msg-type                                any
                methods
                match-value
                new-value
        element-rule
                name
Udpt URI Host
                parameter-name
                type                                    uri-host
                action                                  replace
                match-val-type                          any
                comparison-type                         case-
sensitive
                match-value
                new-value                                ipinet4.com
        header-rule
                name                                    Updt To
                header-name                             To
                action                                  manipulate
                comparison-type                         case-sensitive
                msg-type                                any
                methods
                match-value
                new-value
        element-rule
                name
UPdt URI host
                parameter-name
                type                                    uri-host
                action                                  replace
                match-val-type                          any
                comparison-type                         case-
sensitive
                match-value
                new-value                                ipinet4.com
        header-rule
                name                                    Updt From
                header-name                             From
                action                                  manipulate
                comparison-type                         case-sensitive
                msg-type                                any
                methods
                match-value
                new-value
        element-rule
                name
Updt URI host
                parameter-name
                type                                    uri-host
                action                                  replace

```



```

                                match-val-type      any
                                comparison-type      case-
sensitive
                                match-value
                                new-value          ipinet4.com
      header-rule
        name                      Updt Contact
        header-name                Contact
        action                     manipulate
        comparison-type            case-sensitive
        msg-type                   any
        methods
        match-value
        new-value
        element-rule
          name
Updt URI Host
          parameter-name
          type                      uri-host
          action                    replace
          match-val-type            any
          comparison-type          case-
sensitive
          match-value
          new-value                $LOCAL IP
          element-rule
            name                    Del MSOpaque
            parameter-name          ms-opaque
            type                    uri-param
            action                  delete-
element
          match-val-type            any
          comparison-type          case-
sensitive
          match-value
          new-value

```

## Header manipulation rules to support privacy calling

Skype for Business does not support privacy calling. The E-SBC can help support privacy calling through header manipulation rules. The Skype for Business Administrator needs to support the appropriate \*-code in the dial-plan. In the provided example \*67 provides privacy. If the SBC detects \*67 as a prefix in the request URI, the SBC will apply RFC3323 (A Privacy Mechanism for the Session Initiation Protocol).

```

      header-rule
        name                      CheckPrivacy
        header-name                request-uri
        action                     store
        comparison-type            case-sensitive
        msg-type                   any
        methods                    INVITE
        match-value
        new-value
        element-rule
          name                      CheckStar67
          parameter-name
          type                      uri-user

```

	action	store
	match-val-type	any
rule	comparison-type	pattern-
	match-value	\*67\d+
	new-value	
header-rule		
name	AddPrivacyHdr	
header-name	Privacy	
action	add	
comparison-type	boolean	
msg-type	request	
methods	INVITE	
match-value		
\$CheckPrivacy.\$CheckStar67		
new-value	id	
header-rule		
name	updateRURI	
header-name	request-uri	
action	manipulate	
comparison-type	pattern-rule	
msg-type	request	
methods	INVITE	
match-value		
new-value		
element-rule		
name		
updateRURIUser		
parameter-name		
type	uri-user	
action	replace	
match-val-type	any	
comparison-type	pattern-	
rule		
match-value	\*67(.*)	
new-value	\$1	
header-rule		
name	updateTO	
header-name	To	
action	manipulate	
comparison-type	pattern-rule	
msg-type	request	
methods	INVITE	
match-value		
new-value		
element-rule		
name	updateTOUsr	
parameter-name		
type	uri-user	
action	replace	
match-val-type	any	
comparison-type	pattern-	
rule		
match-value	\*67(.*)	
new-value	\$1	
header-rule		
name	StoreFromTag	

```

header-name      From
action           store
comparison-type  case-sensitive
msg-type         request
methods          INVITE
match-value
new-value
element-rule
    name          storeTag
    parameter-name tag
    type          header-
param
    action        store
    match-val-type any
    comparison-type case-
sensitive
    match-value
    new-value

header-rule
    name          ChgFromPrivacy
    header-name   From
    action        manipulate
    comparison-type boolean
    msg-type      request
    methods       INVITE
    match-value   $CheckPrivacy.$CheckStar67
    new-value     "\"Anonymous\"
<sip:anonymous@anonymous.invalid>; tag="+$StoreFromTag.$storeTag.$0

```

## SRTP Configuration

SRTP provides encrypted audio streams to/from Skype for Business to the Oracle Enterprise Session Boarder Controller. Telus Trunking does not support SRTP. For more information regarding SRTP configuration procedures please review the Enterprise Session Border Controller Configuration Guide.

```

sdes-profile
    name          sdes1
    crypto-list   AES_CM_128_HMAC_SHA1_80
                 AES_CM_128_HMAC_SHA1_32
    srtp-auth     enabled
    srtp-encrypt  enabled
    srtcp-encrypt enabled
    mki           disabled
    egress-offer-format simultaneous-best-effort
    use-ingress-session-params
    options
    key
    salt

```

```

media-sec-policy
    name          rtponly
    pass-through  disabled

```

```

options
inbound
    profile
    mode                                rtp
    protocol                             none
outbound
    profile
    mode                                rtp
    protocol                             none

```

```

media-sec-policy
    name                                sdespolicy
    pass-through                          disabled
    options
    inbound
        profile                            sdes1
        mode                                srtp
        protocol                            sdes
    outbound
        profile                            sdes1
        mode                                srtp
        protocol                            sdes

```

```

realm-config
    identifier                            inside
    description
    addr-prefix                           0.0.0.0
    network-interfaces                    s0p0:0
    mm-in-realm                           disabled
    mm-in-network                         enabled
    mm-same-ip                             enabled
    mm-in-system                           enabled
...
    media-policy
    media-sec-policy                       sdespolicy
    srtp-msm-passthrough                   disabled

```

```

realm-config
    identifier                            outside
    description
    addr-prefix                           0.0.0.0
    network-interfaces                    s0p1:0
    mm-in-realm                           disabled
    mm-in-network                         enabled
    mm-same-ip                             enabled
    mm-in-system                           enabled
...
    media-policy
    media-sec-policy                       rtponly
    srtp-msm-passthrough                   disabled

```

## TLS Configuration

TLS provides encrypted SIP signaling between the Oracle Communications E-SBC and Skype for Business 2015. TLS requires the exchange of certificates. The Skype for Business administrator will need to provide the local domain controller root certificate. Likewise the CSR created on the E-SBC will need to be signed by the domain controller certificate authority that the mediation servers are associated with. The signed certificate will then need to be imported back into the SBC. For more information regarding TLS configuration procedures please review the Enterprise Session Border Controller Configuration Guide.

```
certificate-record
  name                ESBCCert1
  country              US
  state                MA
  locality             Burlington
  organization         Engineering
  unit
  common-name         lync-acme-
sbc.teluscpslynclab.net
  key-size            2048
  alternate-name
  trusted              enabled
  key-usage-list      digitalSignature
                      keyEncipherment
  extended-key-usage-list
  options
```

```
certificate-record
  name                MediationRoot
  country              US
  state                MA
  locality             Burlington
  organization         Engineering
  unit
  common-name         teluscpslynclab-DC1-LYNC-LAB-CA-
1
  key-size            2048
  alternate-name
  trusted              enabled
  key-usage-list      digitalSignature
                      keyEncipherment
  extended-key-usage-list
  options
```

```
tls-profile
  name                Core
  end-entity-certificate ESBCCert1
  trusted-ca-certificates MediationRoot
  cipher-list         ALL
  verify-depth        10
  mutual-authenticate enabled
  tls-version          compatibility
  options
  cert-status-check   disabled
  cert-status-profile-list
  ignore-dead-responder disabled
  allow-self-signed-cert disabled
```

```

sip-interface
  state                               enabled
  realm-id                             inside
  description
  sip-port
    address                             172.16.153.34
    port                               5066
    transport-protocol                TLS
    tls-profile                       Core
  allow-anonymous                       agents-only
  multi-home-addr
  ims-aka-profile

```

```

session-agent
  hostname                             fe0101.teluscpslynclab.net
  ip-address                           172.16.149.38
  port                               5067
  state                               enabled
  app-protocol                          SIP
  app-type
  transport-method                   StaticTLS
...

```

## Webserver Configuration

A webserver is available on all Enterprise versions of Oracle E-SBCs. The Webserver can be used to provide tracing, configuration and dashboard info. For tracing info, 2 parts must be configured. 1) The webserver must be enabled. 2) Tracing filters must be applied.

```

web-server-config
  state                               enabled
  inactivity-timeout                   5
  http-state                           enabled
  http-port                             80
  https-state                           disabled
  https-port                            443
  tls-profile

```

```

sip-monitoring
  match-any-filter                     disabled
  state                               enabled
  short-session-duration                0
  monitoring-filters                    *
  trigger-window                        30

```

## Test Plan

Caveats and out of scope items: Fax was not tested because the Lab CM did not have an analog card to test these capability there for Fax is considered out of scope for this testing.

Following is the test plan executed against this setup and results have been documented below.

Test Number	Test Details	Pass/Fail/NA - Not Applicable	Test results (Comments)
Basic originated and terminated calls			
TELUS_TC1	Call to following number from PBX: 647-837-0597 Toronto Local 780-429-7423 Edmonton Local 613-683-0932 Ottawa Local 514-788-7663 Montreal Local 604-681-0262 Vancouver Local 403-532-8075 Calgary Local 1-877-353-9586 Toll Free North America When hearing the prompt, press 1234# to interrupt the prompt. Should hear "invalid access code" prompt to confirm the DTMF tone detection. Note that you may need to dial 1 as it could be a LD call.	Pass	
TELUS_TC2	Call to the following test line - 9056352304. After the call is answered, you will hear a "confirmation tone" and you could disconnect the call. Note that you may need to dial 1 as it could be a LD call.	Pass	
Test with PSTN line			
Basic inbound/outbound call			
TELUS_TC3	Call from PSTN phone to IP PBX phone 1. Confirm 2-way voice 2. Confirm the proper calling number is shown 3. Confirm the proper call display name is shown	Pass	
TELUS_TC4	Call from IP PBX phone to PSTN phone 1. Confirm 2-way voice 2. Confirm the proper calling number is shown 3. Confirm the proper call display name is shown	Pass	
Basic inbound/outbound call with privacy			
TELUS_TC5	Call from PSTN phone to IP PBX phone, prefix the IP PBX phone number with *63 1. Confirm 2-way voice 2. Confirm the proper calling number is not shown 3. Confirm the proper call display name is not shown	Pass	
TELUS_TC6	Call from IP PBX phone to PSTN phone, when dialling from the IP PBX phone, use the prefix if applicable to temporary suppress the call display 1. Confirm 2-way voice 2. Confirm the proper calling number is not shown 3. Confirm the proper call display name is not shown	Pass	
Hold and resume			

TELUS_TC7	Call from PSTN to IP PBX - after the call setup the PBX phone puts the call on-hold or (MOH), waits 30 seconds, resumes. Confirm audio both way after resume.	Pass	
TELUS_TC8	Call from IP PBX to PSTN - after the call setup, use PSTN phone to put the call on-hold, wait 30 seconds, resume. Confirm audio both way after resume.	Pass	
Call Transfer (Blind transfer)			
TELUS_TC9	IP PBX phone 1 calls IP PBX phone 2 IP PBX phone 2 performs a blind transfer to PSTN phone Confirm audio both way after the transfer Repeat the same test using SIP REFER	Pass	
TELUS_TC10	PSTN phone calls IP PBX phone 1 IP PBX phone 1 performs a blind transfer to IP PBX phone 2 Confirm audio both way after the transfer Repeat the same test using SIP REFER	Pass	
TELUS_TC11	PSTN phone calls IP PBX phone 1 IP PBX phone 1 performs a blind transfer to another PSTN Confirm both way audio. Repeat the same test using SIP REFER	Pass	
TELUS_TC12	PSTN phone calls IP PBX phone 1 IP PBX phone 1 performs a blind transfer to Telus mobile client Confirm both way audios Repeat the same test using SIP REFER	Pass	
Call Transfer (Consult transfer)			
TELUS_TC13	IP PBX phone 1 calls IP PBX phone 2 IP PBX phone 2 performs a consult transfer to PSTN phone Confirm audio both way after the transfer Repeat the same test using SIP REFER	Pass	
TELUS_TC14	PSTN phone calls IP PBX phone 1 IP PBX phone 1 performs a consult transfer to IP PBX phone 2 Confirm audio both way after the transfer Repeat the same test using SIP REFER	Pass	
TELUS_TC15	PSTN phone calls IP PBX phone 1 IP PBX phone 1 performs a consult transfer to another PSTN Confirm both way audio. Repeat the same test using SIP REFER	Pass	
TELUS_TC16	PSTN phone calls IP PBX phone 1 IP PBX phone 1 performs a consult transfer to Telus mobile client Confirm both way audios Repeat the same test using SIP REFER	Pass	
Call Forwarding Unconditional			
TELUS_TC17	Configure IP PBX phone 1 to CFU to PSTN phone IP PBX phone 2 calls phone 1 and should CFU to PSTN phone 1. Confirm 2-way voice 2. Confirm phone 1 number and display at PSTN phone	Pass	



TELUS_TC18	Configure IP PBX phone 1 to CFU to PSTN phone from PSTN calls phone 1 and should CFU to PSTN phone 1. Confirm 2-way voice 2. Confirm phone 1 number and display at PSTN phone	Pass	
TELUS_TC19	Configure IP PBX phone 1 to CFU to telus mobile client PSTN phone calls phone 1 to trigger the call forwarding 1. Confirm audio prompt 2, confirm the phone 1 number and display Mobile client	Pass	
Call Forwarding Busy			
TELUS_TC20	Configure IP PBX phone 1 to CFB to PSTN phone IP PBX phone 2 calls phone 1 and should CFB to PSTN phone 1. Confirm 2-way voice 2. Confirm phone 1 number and display at PSTN phone	Pass	
TELUS_TC21	Configure IP PBX phone 1 to CFB to PSTN phone from PSTN calls phone 1 and should CFB to PSTN phone 1. Confirm 2-way voice 2. Confirm phone 1 number and display at PSTN phone	Pass	
TELUS_TC19	Configure IP PBX phone 1 to CFU to Telus Mobile client PSTN phone calls phone 1 to trigger the call forwarding 1. Confirm audio prompt 2. Press 1234# to interrupt the prompt	Pass	
Call Forwarding Don't Answer			
TELUS_TC22	Configure IP PBX phone 1 to CFDA to PSTN phone IP PBX phone 2 calls phone 1 and should CFDA to PSTN phone 1. Confirm 2-way voice 2. Confirm phone 1 number and display at PSTN phone	Pass	
TELUS_TC23	Configure IP PBX phone 1 to CFDA to PSTN phone from PSTN calls phone 1 and should CFDA to PSTN phone 1. Confirm 2-way voice 2. Confirm phone 1 number and display at PSTN phone	Pass	
TELUS_TC19	Configure IP PBX phone 1 to CFU to Telus Mobile client PSTN phone calls phone 1 to trigger the call forwarding 1. Confirm audio prompt 2. confirm phone 1 number and display on mobile client	Pass	
Voicemail			
TELUS_TC24	IP PBX phone 1 calls PSTN phone, Don't answer the call in the PSTN phone; after 4 ring, voicemail kick in Record a message Follow the prompt to play back the message Follow the prompt to cancel the recording then hang up.	Pass	

Conference call			
TELUS_TC25	PSTN phone calls IP PBX phone 1 IP PBX phone 1 performs a conference call with IP PBX phone 2 Confirm audio among the parties	Pass	
TELUS_TC26	PSTN phone calls IP PBX phone 1 IP PBX phone 1 performs a conference call with 1-877-353-9586 Confirm audio with PSTN phone and IP PBX phone	Pass	
Long calls - minimum recommendation			
TELUS_TC28	long duration call: 2 hours - to PSTN phone	Pass	
TELUS_TC29	long duration call on hold: Call to PSTN, PBX places call on hold for 20 min, resume call, verify 2 way audio	Pass	
TELUS_TC27	IP PBX phone 1 calls PSTN phone IP PBX phone 1 performs a conference call to Telus Mobile client Confirm audio with PSTN phone and IP PBX phone	Pass	
FAX			
TELUS_TC30	Repeat the test by setup the call with both G.711 and G.729. Outbound (from IP PBX to PSTN) T.38 testing , set up the call with G711, PBX re-invite with T38. verified the fax passed with T.38.	Not Supported	No native support for fax with Skype for Business
TELUS_TC31	Inbound (from PSTN to IP PBX) T.38 testing	Not Supported	No native support for fax with Skype for Business
TELUS_TC32	Repeat the test by setup the call with both G.711 and G.729. Outbound (from IP PBX to PSTN) FAX G.711 pass-through testing, test G711 fax pass through.	Not Supported	No native support for fax with Skype for Business
TELUS_TC33	Inbound (from PSTN to IP PBX) FAX G.711 pass-through testing	Not Supported	No native support for fax with Skype for Business
Test with TELUS VoIP Account			
Basic inbound/outbound call			
TELUS_TC27	Repeat the test by both G.711 and G.729. Call from TELUS VoIP client to IP PBX phone, 1. Confirm 2-way voice 2. Confirm the proper calling number is shown 3. Confirm the proper call display name is shown	Pass	
TELUS_TC28	Repeat the test by setup the call with both G.711 and G.729. Call from IP PBX phone to TELUS VoIP client, 1. Confirm 2-way voice 2. Confirm the proper calling number is shown 3. Confirm the proper call display name is shown	Pass	
Basic inbound/outbound call with privacy			
TELUS_TC29	Call from TELUS VoIP client to IP PBX phone with privacy 1. CConfirm 2-way voice 2. Confirm the proper calling number is not shown	Pass	

	3. Confirm the proper call display name is not shown		
TELUS_TC30	Call from IP PBX phone to TELUS VoIP client, when dialling from the IP PBX phone, use the prefix if applicable to temporary suppress the call display 1. Confirm 2-way voice 2. Confirm the proper calling number is not shown 3. Confirm the proper call display name is not shown	Pass	
Hold and resume			
TELUS_TC31	Call from TELUS VoIP to IP PBX - after the call setup the PBX phone puts the call on-hold or (MOH), waits 30 seconds, resumes. Confirm audio both way after resume.	Pass	
TELUS_TC32	Call from IP PBX to TELUS VoIP - after the call setup, use TELUS VoIP to put the call on-hold or (MOH), waits 30 seconds, resumes. Confirm 2-way voice after resume.	Pass	
Call Transfer (Blind transfer)			
TELUS_TC33	IP PBX phone 1 calls IP PBX phone 2 IP PBX phone 2 performs a blind transfer to TELUS VoIP client Confirm 2-way voice after the transfer Repeat the same test using SIP REFER	Pass	
TELUS_TC34	TELUS VoIP client calls IP PBX phone 1 IP PBX phone 1 performs a blind transfer to PSTN Confirm 2-way voice after the transfer Repeat the same test using SIP REFER	Pass	
TELUS_TC35	TELUS VoIP client calls IP PBX phone 1 IP PBX phone 1 performs a blind transfer to Telus mobile client  Repeat the same test using SIP REFER	Pass	
Call Transfer (Consult transfer)			
TELUS_TC36	IP PBX phone 1 calls IP PBX phone 2 IP PBX phone 2 performs a consult transfer to TELUS VoIP client Confirm 2-way voice after the transfer Repeat the same test using SIP REFER	Pass	
TELUS_TC37	TELUS VoIP client calls IP PBX phone 1 IP PBX phone 1 performs a consult transfer to PSTN Confirm 2-way voice after the transfer Repeat the same test using SIP REFER	Pass	
TELUS_TC38	TELUS VoIP client calls IP PBX phone 1 IP PBX phone 1 performs a consult transfer to Telus mobile client Repeat the same test using SIP REFER	Pass	
Call Forwarding Unconditional			

TELUS_TC39	Configure IP PBX phone 1 to CFU to TELUS VoIP client IP PBX phone 2 calls phone 1 and should CFU to TELUS VoIP client 1. Confirm 2-way voice 2. Confirm phone 1 number and display at TELUS VoIP client	Pass	
TELUS_TC40	Configure IP PBX phone 1 to CFU to 1-877-353-9586 TELUS VoIP client calls phone 1 to trigger the call forwarding 1. Confirm 2-way voice 2. Press 1234# to interrupt the prompt	Pass	
TELUS_TC38	TELUS VoIP client calls IP PBX phone 1 IP PBX phone 1 performs a consult transfer to Telus mobile client Repeat the same test using SIP REFER	Pass	
Voicemail			
TELUS_TC41	Repeat for both G.711 and G.729. IP PBX phone 1 calls TELUS VoIP client, Don't answer the call in the TELUS VoIP client; after 4 ring, voicemail kick in Record a message Follow the prompt to play back the message Follow the prompt to cancel the recording then hang up	Pass	
Conference call			
TELUS_TC42	TELUS VoIP client calls IP PBX phone 1 IP PBX phone 1 performs a conference call with IP PBX phone 2 Confirm audio among the parties	Pass	
TELUS_TC44	IP PBX phone 1 calls TELUS VoIP client BVOIP performs a conference call to 1-877-353-9586 Confirm audio with VoIP client and IP PBX phone	Pass	
Test with TELUS mobile			
Basic inbound/outbound call			
TELUS_TC45	Call from TELUS mobile client to IP PBX phone 1. Confirm 2-way voice 2. Confirm the proper calling number is shown 3. Confirm the proper call display name is shown	Pass	
TELUS_TC46	Repeat the test by setup the call with both G.711 and G.729. Call from IP PBX phone to TELUS mobile client 1. Confirm 2-way voice 2. Confirm the proper calling number is shown 3. Confirm the proper call display name is shown	Pass	
Basic inbound/outbound call with privacy			

TELUS_TC47	Call from TELUS mobile client to IP PBX phone with privacy enabled. 1. Confirm 2-way voice 2. Confirm the proper calling number is not shown 3. Confirm the proper call display name is not shown	Pass	
TELUS_TC48	Call from IP PBX phone to TELUS mobile client, when dialling from the IP PBX phone, use the prefix if applicable to temporary suppress the call display 1. Confirm 2-way voice 2. Confirm the proper calling number is not shown 3. Confirm the proper call display name is not shown	NA	
Hold and resume			
TELUS_TC49	Call from TELUS mobile to IP PBX - after the call setup the PBX phone puts the call on-hold or (MOH), waits 30 seconds, resumes. Confirm audio both way after resume.	Pass	
TELUS_TC50	Call from IP PBX to TELUS mobile - after the call setup, use TELUS mobile to put the call on-hold or (MOH), waits 30 seconds, resumes. Confirm 2-way voice after resume.	Pass	
Call Transfer (Blind transfer)			
TELUS_TC51	IP PBX phone 1 calls IP PBX phone 2 IP PBX phone 2 performs a blind transfer to telus mobile client Confirm 2-way voice after the transfer Repeat the same test using SIP REFER	Pass	
TELUS_TC52	TELUS mobile client calls IP PBX phone 1 IP PBX phone 1 performs a blind transfer to IP PBX phone 2 Confirm 2-way voice after the transfer Repeat the same test using SIP REFER	Pass	
TELUS_TC53	TELUS mobile client calls IP PBX phone 1 IP PBX phone 1 performs a blind transfer to 1-877-353-9586 Confirm the prompt and interrupt the prompt with 1234# Repeat the same test using SIP REFER	Pass	
TELUS_TC52	TELUS mobile client calls IP PBX phone 1 IP PBX phone 1 performs a blind transfer to Telus mobile client Confirm 2-way voice after the transfer Repeat the same test using SIP REFER	Pass	
Call Transfer (Consult transfer)			
TELUS_TC54	IP PBX phone 1 calls IP PBX phone 2 IP PBX phone 2 performs a consult transfer to Telus mobile client Confirm 2-way voice after the transfer Repeat the same test using SIP REFER	Pass	
TELUS_TC55	TELUS mobile client calls IP PBX phone 1 IP PBX phone 1 performs a consult transfer to IP PBX phone 2 Confirm 2-way voice after the transfer Repeat the same test using SIP REFER	Pass	

TELUS_TC56	<p>TELUS mobile client calls IP PBX phone 1  IP PBX phone 1 performs a consult transfer to 1-877-353-9586  Confirm the prompt and interrupt the prompt with 1234#  Repeat the same test using SIP REFER</p>	Pass	
TELUS_TC52	<p>TELUS mobile client calls IP PBX phone 1  IP PBX phone 1 performs a blind transfer to another Telys Mobile client  Confirm 2-way voice after the transfer  Repeat the same test using SIP REFER</p>	Pass	
Call Forwarding Don't Answer			
TELUS_TC58	<p>Configure a Mobile Phone to Forward calls to a PSTN when Dont Answer.  Mobile Phone to CFNA to TELUS PSTN Number  IP PBX phone 1 calls Mobile Phone and should CFNA to TELUS PSTN Number  1. Confirm 2-way voice  2. Confirm phone 1 number and display at PSTN number</p>	Pass	
Call Forwarding Unconditional			
TELUS_TC59	<p>Configure IP PBX phone 1 to CFU to TELUS mobile client  IP PBX phone 2 calls phone 1 and should CFU to TELUS mobile client  1. Confirm 2-way voice  2. Confirm phone 1 number and display at TELUS mobile client</p>	Pass	
Voicemail			
TELUS_TC61	<p>Repeat the test by setup the call with G.711 and G.729. IP PBX phone 1 calls TELUS mobile client  Don't answer the call in the TELUS mobile client; after 4 ring, voicemail kick in  Record a message  Follow the prompt to play back the message  Follow the prompt to cancel the recording then hang up</p>	Pass	
Conference call			
TELUS_TC62	<p>TELUS mobile client calls IP PBX phone 1  IP PBX phone 1 performs a conference call with IP PBX phone 2  Confirm audio among the parties</p>	Pass	
DTMF			
TELUS_TC65	<p>From PBX dial 4036929600 ( conference bridge)  When hearing the prompt, enter valid Telus conference code. Follow prompts and verify connected to conference bridge.  Verify that pressed keys are recognized and successfully accessed conference bridge.  Verify by calling to conference bridge from PSTN.  Test Inband DTMF by programming PBX end point</p>	Pass	

TELUS_TC66	<p>From PBX dial 1-877-353-9586</p> <p>When hearing the prompt, enter valid Telus conference code. Follow prompts and verify connected to conference bridge.</p> <p>Verify that pressed keys are recognized and successfully accessed conference bridge.</p> <p>Verify by calling to conference bridge from PSTN.</p> <p>Test RFC2833 by programming PBX endpoint</p>	Pass	
Automatic Blocking			
TELUS_TC72	<p>Automatic Blocking Feature to be setup for the SIP PBX in the switch.</p> <p>Call from SIP PBX to a Bell Land Line Number.</p> <ol style="list-style-type: none"> <li>1. Confirm 2-way voice</li> <li>2. Confirm the proper calling number (IPTR2 DID or Alternate Number from SIP PBX) is not shown</li> <li>3. Confirm that SIP PBX is not sending out Name in the call.</li> </ol>	NA	

## Troubleshooting Tools

### Wireshark

Wireshark is also a network protocol analyzer which is freely downloadable from [www.wireshark.org](http://www.wireshark.org).

### On the Oracle E-SBC

The Oracle E-SBC provides a rich set of statistical counters available from the ACLI, as well as log file output with configurable detail. The follow sections detail enabling, adjusting and accessing those interfaces.

**Resetting the statistical counters, enabling logging and restarting the log files.**

At the E-SBC Console:

```
SBC1# reset sipd
SBC1# notify sipd debug
SBC1#
enabled SIP Debugging
SBC1# notify all rotate-logs
```

### Examining the log files

**Note:** You will FTP to the management interface of the E-SBC with the username user and user mode password (the default is "acme")

```
C:\Documents and Settings\user>ftp 192.168.1.22
Connected to 192.168.85.55.
220 SBC1 server (VxWorks 6.4) ready. User
(192.168.1.22:(none)): user
331 Password required for user.
Password: acme
230 User user logged in.
ftp> cd /opt/logs
250 CWD command successful.
ftp> get sipmsg.log
200 PORT command successful.
150 Opening ASCII mode data connection for '/opt/logs/sipmsg.log' (3353
bytes).
226 Transfer complete.
ftp: 3447 bytes received in 0.00Seconds 3447000.00Kbytes/sec.
ftp> get log.sipd
200 PORT command successful.
150 Opening ASCII mode data connection for '/opt/logs/log.sipd' (204681
bytes).
226 Transfer complete.
ftp: 206823 bytes received in 0.11Seconds 1897.46Kbytes/sec
```



You may now examine the log files with the text editor of your choice.

### Through the Web GUI

You can also check the display results of filtered SIP session data from the Oracle Enterprise Session Border Controller, and provides traces in a common log format for local viewing or for exporting to your PC. Please check the “Monitor and Trace” section (page 145) of the Web GUI User Guide available at [http://docs.oracle.com/cd/E56581\\_01/index.htm](http://docs.oracle.com/cd/E56581_01/index.htm)

## Appendix A

### Full E-SBC Configuration

```
certificate-record
  name                ESBCCert1
  country              US
  state                MA
  locality             Burlington
  organization         Engineering
  unit
  common-name         lync-acme-
sbc.teluscpslynclab.net
  key-size            2048
  alternate-name
  trusted              enabled
  key-usage-list      digitalSignature
                    keyEncipherment
  extended-key-usage-list
  options
certificate-record
  name                MediationRoot
  country              US
  state                MA
  locality             Burlington
  organization         Engineering
  unit
  common-name         teluscpslynclab-DC1-LYNC-LAB-
CA-1
  key-size            2048
  alternate-name
  trusted              enabled
  key-usage-list      digitalSignature
                    keyEncipherment
  extended-key-usage-list
  options
local-policy
  from-address        *
  to-address          *
  source-realm        inside
  description
  activate-time
  deactivate-time
  state               enabled
  policy-priority     none
  policy-attribute
  next-hop            10.27.56.7
```

```

realm outside
action none
terminate-recursion disabled
carrier
start-time 0000
end-time 2400
days-of-week U-S
cost 0
state enabled
app-protocol
methods
media-profiles
lookup single
next-key
eloc-str-lkup disabled
eloc-str-match

local-policy
  from-address *
  to-address *
  source-realm outside
  description
  activate-time
  deactivate-time
  state enabled
  policy-priority none
  policy-attribute
    next-hop SAG:med-grp-1
    realm inside
    action replace-uri
    terminate-recursion disabled
    carrier
    start-time 0000
    end-time 2400
    days-of-week U-S
    cost 0
    state enabled
    app-protocol SIP
    methods
    media-profiles
    lookup single
    next-key
    eloc-str-lkup disabled
    eloc-str-match

local-policy
  from-address *
  to-address fe0101.teluscpslynclab.net
  source-realm outside
  description
  activate-time
  deactivate-time
  state enabled
  policy-priority none
  policy-attribute
    next-hop
fe0101.teluscpslynclab.net
  realm inside

```

```

        action                replace-uri
        terminate-recursion   disabled
        carrier
        start-time            0000
        end-time              2400
        days-of-week          U-S
        cost                  0
        state                 enabled
        app-protocol
        methods
        media-profiles
        lookup                single
        next-key
        eloc-str-lkup         disabled
        eloc-str-match

local-policy
    from-address             *
    to-address               fe0102.teluscpslynclab.net
    source-realm             outside
    description
    activate-time
    deactivate-time
    state                   enabled
    policy-priority         none
    policy-attribute
        next-hop
fe0102.teluscpslynclab.net
    realm                   inside
    action                  replace-uri
    terminate-recursion    disabled
    carrier
    start-time              0000
    end-time                2400
    days-of-week            U-S
    cost                    0
    state                   enabled
    app-protocol
    methods
    media-profiles
    lookup                  single
    next-key
    eloc-str-lkup          disabled
    eloc-str-match

local-policy
    from-address             *
    to-address               fe0103.teluscpslynclab.net
    source-realm             outside
    description
    activate-time
    deactivate-time
    state                   enabled
    policy-priority         none
    policy-attribute
        next-hop
fe0103.teluscpslynclab.net
    realm                   inside
    action                  replace-uri

```

terminate-recursion	disabled
carrier	
start-time	0000
end-time	2400
days-of-week	U-S
cost	0
state	enabled
app-protocol	
methods	
media-profiles	
lookup	single
next-key	
eloc-str-lkup	disabled
eloc-str-match	
media-manager	
state	enabled
latching	enabled
flow-time-limit	86400
initial-guard-timer	300
subsq-guard-timer	300
tcp-flow-time-limit	86400
tcp-initial-guard-timer	300
tcp-subsq-guard-timer	300
tcp-number-of-ports-per-flow	2
hnt-rtcp	disabled
algd-log-level	NOTICE
mbcd-log-level	NOTICE
options	
red-flow-port	1985
red-mgcp-port	1986
red-max-trans	10000
red-sync-start-time	5000
red-sync-comp-time	1000
media-policing	enabled
max-untrusted-packet-rate	50000
max-trusted-packet-rate	50000
max-arp-packet-rate	1000
tolerance-window	30
trap-on-demote-to-deny	disabled
trap-on-demote-to-untrusted	disabled
syslog-on-demote-to-deny	disabled
syslog-on-demote-to-untrusted	disabled
rtcp-rate-limit	0
anonymous-sdp	disabled
rfc2833-timestamp	disabled
default-2833-duration	100
rfc2833-end-pkts-only-for-non-sig	enabled
translate-non-rfc2833-event	disabled
media-supervision-traps	disabled
dnalg-server-failover	disabled
syslog-on-call-reject	disabled
media-sec-policy	
name	rtponly
pass-through	disabled
options	
inbound	

```

        profile
        mode                                rtp
        protocol                             none
    outbound
        profile
        mode                                rtp
        protocol                             none
media-sec-policy
    name                                    sdespolicy
    pass-through                           disabled
    options
    inbound
        profile                             sdes1
        mode                                 srtp
        protocol                             sdes
    outbound
        profile                             sdes1
        mode                                 srtp
        protocol                             sdes
network-interface
    name                                    s0p0
    sub-port-id                             0
    description                             Outside/Untrusted
    hostname
    ip-address                              172.16.153.34
    pri-utility-addr                         172.16.153.2
    sec-utility-addr                         172.16.153.3
    netmask                                  255.255.255.0
    gateway                                  172.16.153.1
    sec-gateway
    gw-heartbeat
        state                               disabled
        heartbeat                           0
        retry-count                         0
        retry-timeout                       1
        health-score                         0
    dns-ip-primary
    dns-ip-backup1
    dns-ip-backup2
    dns-domain
    dns-timeout                              11
    signaling-mtu                             0
    hip-ip-list
    ftp-address
    icmp-address
    snmp-address
    telnet-address
    ssh-address
network-interface
    name                                    s1p0
    sub-port-id                             0
    description                             Inside/Trusted
    hostname
    ip-address                              172.16.154.35
    pri-utility-addr                         172.16.154.2
    sec-utility-addr                         172.16.154.3

```

```

netmask                255.255.255.0
gateway                172.16.154.1
sec-gateway
gw-heartbeat
    state                disabled
    heartbeat            0
    retry-count          0
    retry-timeout        1
    health-score         0
dns-ip-primary
dns-ip-backup1
dns-ip-backup2
dns-domain
dns-timeout            11
signaling-mtu          0
hip-ip-list
ftp-address
icmp-address
snmp-address
telnet-address
ssh-address
network-interface
    name                  wancom1
    sub-port-id           0
    description           HA HEARTBEAT1
    hostname
    ip-address
    pri-utility-addr      169.254.1.1
    sec-utility-addr      169.254.1.2
    netmask                255.255.255.252
    gateway
    sec-gateway
    gw-heartbeat
        state                disabled
        heartbeat            0
        retry-count          0
        retry-timeout        1
        health-score         0
    dns-ip-primary
    dns-ip-backup1
    dns-ip-backup2
    dns-domain
    dns-timeout            11
    hip-ip-list
    ftp-address
    icmp-address
    snmp-address
    telnet-address
    ssh-address
network-interface
    name                  wancom2
    sub-port-id           0
    description           HA HEARTBEAT2
    hostname
    ip-address
    pri-utility-addr      169.254.2.1

```

```

sec-utility-addr          169.254.2.2
netmask                   255.255.255.252
gateway
sec-gateway
gw-heartbeat
    state                  disabled
    heartbeat              0
    retry-count            0
    retry-timeout          1
    health-score           0
dns-ip-primary
dns-ip-backup1
dns-ip-backup2
dns-domain
dns-timeout               11
hip-ip-list
ftp-address
icmp-address
snmp-address
telnet-address
ssh-address
server
phy-interface
    name                   s0p0
    operation-type         Media
    port                   0
    slot                   0
    virtual-mac
    admin-state            enabled
    auto-negotiation       enabled
    duplex-mode            FULL
    speed                  100
    wancom-health-score    50
    overload-protection    disabled
phy-interface
    name                   s1p0
    operation-type         Media
    port                   0
    slot                   1
    virtual-mac
    admin-state            enabled
    auto-negotiation       enabled
    duplex-mode            FULL
    speed                  100
    wancom-health-score    50
    overload-protection    disabled
realm-config
    identifier              inside
    description
    addr-prefix            0.0.0.0
    network-interfaces     s0p0:0
    mm-in-realm            disabled
    mm-in-network          enabled
    mm-same-ip             enabled
    mm-in-system           enabled
    bw-cac-non-mm         disabled

```

msm-release	disabled
qos-enable	disabled
max-bandwidth	0
fallback-bandwidth	0
max-priority-bandwidth	0
max-latency	0
max-jitter	0
max-packet-loss	0
observ-window-size	0
parent-realm	
dns-realm	
media-policy	
media-sec-policy	sdespolicy
srtplib-msm-passthrough	disabled
class-profile	
in-translationid	
out-translationid	
in-manipulationid	
out-manipulationid	
average-rate-limit	0
access-control-trust-level	none
invalid-signal-threshold	0
maximum-signal-threshold	0
untrusted-signal-threshold	0
nat-trust-threshold	0
max-endpoints-per-nat	0
nat-invalid-message-threshold	0
wait-time-for-invalid-register	0
deny-period	30
cac-failure-threshold	0
untrust-cac-failure-threshold	0
ext-policy-svr	
diam-e2-address-realm	
subscription-id-type	END USER NONE
symmetric-latching	disabled
pai-strip	disabled
trunk-context	
device-id	
early-media-allow	
enforcement-profile	
additional-prefixes	
restricted-latching	none
restriction-mask	32
user-cac-mode	none
user-cac-bandwidth	0
user-cac-sessions	0
icmp-detect-multiplier	0
icmp-advertisement-interval	0
icmp-target-ip	
monthly-minutes	0
options	
spl-options	
accounting-enable	enabled
net-management-control	disabled
delay-media-update	disabled
refer-call-transfer	disabled



refer-notify-provisional	none
dyn-refer-term	disabled
codec-policy	
codec-manip-in-realm	disabled
codec-manip-in-network	enabled
rtcp-policy	
constraint-name	
session-recording-server	
session-recording-required	disabled
manipulation-string	
manipulation-pattern	
stun-enable	disabled
stun-server-ip	0.0.0.0
stun-server-port	3478
stun-changed-ip	0.0.0.0
stun-changed-port	3479
sip-profile	
sip-isup-profile	
match-media-profiles	
qos-constraint	
block-rtcp	disabled
hide-egress-media-update	disabled
tcp-media-profile	
monitoring-filters	
node-functionality	
default-location-string	
alt-family-realm	
pref-addr-type	none
realm-config	
identifier	outside
description	
addr-prefix	0.0.0.0
network-interfaces	s0p1:0
mm-in-realm	disabled
mm-in-network	enabled
mm-same-ip	enabled
mm-in-system	enabled
bw-cac-non-mm	disabled
msm-release	disabled
qos-enable	disabled
max-bandwidth	0
fallback-bandwidth	0
max-priority-bandwidth	0
max-latency	0
max-jitter	0
max-packet-loss	0
observ-window-size	0
parent-realm	
dns-realm	
media-policy	
media-sec-policy	rtponly
srtp-msm-passthrough	disabled
class-profile	
in-translationid	
out-translationid	
in-manipulationid	

out-manipulationid	
average-rate-limit	0
access-control-trust-level	none
invalid-signal-threshold	0
maximum-signal-threshold	0
untrusted-signal-threshold	0
nat-trust-threshold	0
max-endpoints-per-nat	0
nat-invalid-message-threshold	0
wait-time-for-invalid-register	0
deny-period	30
cac-failure-threshold	0
untrust-cac-failure-threshold	0
ext-policy-svr	
diam-e2-address-realm	
subscription-id-type	END USER NONE
symmetric-latching	disabled
pai-strip	disabled
trunk-context	
device-id	
early-media-allow	
enforcement-profile	
additional-prefixes	
restricted-latching	none
restriction-mask	32
user-cac-mode	none
user-cac-bandwidth	0
user-cac-sessions	0
icmp-detect-multiplier	0
icmp-advertisement-interval	0
icmp-target-ip	
monthly-minutes	0
options	
spl-options	
accounting-enable	enabled
net-management-control	disabled
delay-media-update	disabled
refer-call-transfer	disabled
refer-notify-provisional	none
dyn-refer-term	disabled
codec-policy	
codec-manip-in-realm	disabled
codec-manip-in-network	enabled
rtcp-policy	
constraint-name	
session-recording-server	
session-recording-required	disabled
manipulation-string	
manipulation-pattern	
stun-enable	disabled
stun-server-ip	0.0.0.0
stun-server-port	3478
stun-changed-ip	0.0.0.0
stun-changed-port	3479
sip-profile	
sip-isup-profile	

```

match-media-profiles
qos-constraint
block-rtcp                disabled
hide-egress-media-update  disabled
tcp-media-profile
monitoring-filters
node-functionality
default-location-string
alt-family-realm
pref-addr-type            none
last-modified-by         admin@192.168.20.104
last-modified-date       2015-07-24 02:16:49
sdes-profile
  name                    sdes1
  crypto-list             AES CM 128 HMAC SHA1 80
                        AES CM 128 HMAC SHA1 32
  srtp-auth              enabled
  srtp-encrypt           enabled
  srtcp-encrypt          enabled
  mki                    disabled
  egress-offer-format    simultaneous-best-effort
  use-ingress-session-params
  options
  key
  salt
session-agent
  hostname                10.27.56.7
  ip-address              10.27.56.7
  port                   5060
  state                  enabled
  app-protocol           SIP
  app-type
  transport-method       UDP
  realm-id               outside
  egress-realm-id
  description
  carriers
  allow-next-hop-lp      enabled
  constraints            disabled
  max-sessions           0
  max-inbound-sessions   0
  max-outbound-sessions  0
  max-burst-rate         0
  max-inbound-burst-rate 0
  max-outbound-burst-rate 0
  max-sustain-rate       0
  max-inbound-sustain-rate 0
  max-outbound-sustain-rate 0
  min-seizures           5
  min-asr                0
  time-to-resume         0
  ttr-no-response        0
  in-service-period      0
  burst-rate-window      0
  sustain-rate-window    0
  req-uri-carrier-mode   None

```

```

proxy-mode
redirect-action
loose-routing                enabled
send-media-session           enabled
response-map
ping-method                   OPTIONS
ping-interval                 90
ping-send-mode                keep-alive
ping-all-addresses           disabled
ping-in-service-response-codes
out-service-response-codes
load-balance-dns-query        hunt
options
spl-options
media-profiles
in-translationid
out-translationid
trust-me                       disabled
request-uri-headers
stop-recurse
local-response-map
ping-to-user-part
ping-from-user-part
in-manipulationid
out-manipulationid            To Telus
manipulation-string
manipulation-pattern
p-asserted-id
trunk-group
max-register-sustain-rate     0
early-media-allow
invalidate-registrations      disabled
rfc2833-mode                  none
rfc2833-payload               0
codec-policy
enforcement-profile
refer-call-transfer           disabled
refer-notify-provisional      none
reuse-connections             NONE
tcp-keepalive                 none
tcp-reconn-interval           0
max-register-burst-rate       0
register-burst-window          0
sip-profile
sip-isup-profile
kpml-interworking             inherit
monitoring-filters
session-recording-server
session-recording-required    disabled
session-agent
  hostname                     fe0101.teluscpslynclab.net
  ip-address                    172.16.149.38
  port                          5067
  state                         enabled
  app-protocol                   SIP
  app-type

```

transport-method	StaticTLS
realm-id	inside
egress-realm-id	
description	
carriers	
allow-next-hop-lp	enabled
constraints	disabled
max-sessions	0
max-inbound-sessions	0
max-outbound-sessions	0
max-burst-rate	0
max-inbound-burst-rate	0
max-outbound-burst-rate	0
max-sustain-rate	0
max-inbound-sustain-rate	0
max-outbound-sustain-rate	0
min-seizures	5
min-asr	0
time-to-resume	0
ttr-no-response	0
in-service-period	0
burst-rate-window	0
sustain-rate-window	0
req-uri-carrier-mode	None
proxy-mode	
redirect-action	
loose-routing	enabled
send-media-session	enabled
response-map	
ping-method	
ping-interval	60
ping-send-mode	keep-alive
ping-all-addresses	disabled
ping-in-service-response-codes	
out-service-response-codes	
load-balance-dns-query	hunt
options	
spl-options	
media-profiles	
in-translationid	
out-translationid	
trust-me	disabled
request-uri-headers	
stop-recurse	
local-response-map	
ping-to-user-part	
ping-from-user-part	
in-manipulationid	
out-manipulationid	
manipulation-string	
manipulation-pattern	
p-asserted-id	
trunk-group	
max-register-sustain-rate	0
early-media-allow	
invalidate-registrations	disabled

```

rfc2833-mode none
rfc2833-payload 0
codec-policy
enforcement-profile
refer-call-transfer enabled
refer-notify-provisional none
reuse-connections NONE
tcp-keepalive none
tcp-reconn-interval 0
max-register-burst-rate 0
register-burst-window 0
sip-profile
sip-isup-profile
kpml-interworking inherit
monitoring-filters
auth-attributes
    auth-realm Realm
    username user123456
    password *****
    in-dialog-methods INVITE
session-recording-server
session-recording-required disabled
session-agent
    hostname fe0102.teluscpslynclab.net
    ip-address 172.16.149.39
    port 5067
    state enabled
    app-protocol SIP
    app-type
    transport-method StaticTLS
    realm-id inside
    egress-realm-id
    description
    carriers
    allow-next-hop-lp enabled
    constraints disabled
    max-sessions 0
    max-inbound-sessions 0
    max-outbound-sessions 0
    max-burst-rate 0
    max-inbound-burst-rate 0
    max-outbound-burst-rate 0
    max-sustain-rate 0
    max-inbound-sustain-rate 0
    max-outbound-sustain-rate 0
    min-seizures 5
    min-asr 0
    time-to-resume 0
    ttr-no-response 0
    in-service-period 0
    burst-rate-window 0
    sustain-rate-window 0
    req-uri-carrier-mode None
    proxy-mode
    redirect-action
    loose-routing enabled

```

```

send-media-session          enabled
response-map
ping-method
ping-interval              60
ping-send-mode             keep-alive
ping-all-addresses        disabled
ping-in-service-response-codes
out-service-response-codes
load-balance-dns-query     hunt
options
spl-options
media-profiles
in-translationid
out-translationid
trust-me                   disabled
request-uri-headers
stop-recurse
local-response-map
ping-to-user-part
ping-from-user-part
in-manipulationid
out-manipulationid
manipulation-string
manipulation-pattern
p-asserted-id
trunk-group
max-register-sustain-rate  0
early-media-allow
invalidate-registrations   disabled
rfc2833-mode              none
rfc2833-payload           0
codec-policy
enforcement-profile
refer-call-transfer        enabled
refer-notify-provisional   none
reuse-connections          NONE
tcp-keepalive              none
tcp-reconn-interval        0
max-register-burst-rate    0
register-burst-window       0
sip-profile
sip-isup-profile
kpml-interworking          inherit
monitoring-filters
auth-attributes
    auth-realm              Realm
    username                 user123456
    password                  *****
    in-dialog-methods        INVITE
session-recording-server
session-recording-required disabled
session-agent
    hostname                  fe0103.teluscpslynclab.net
    ip-address                172.16.149.40
    port                      5067
    state                     enabled

```

app-protocol	SIP
app-type	
transport-method	StaticTLS
realm-id	inside
egress-realm-id	
description	
carriers	
allow-next-hop-lp	enabled
constraints	disabled
max-sessions	0
max-inbound-sessions	0
max-outbound-sessions	0
max-burst-rate	0
max-inbound-burst-rate	0
max-outbound-burst-rate	0
max-sustain-rate	0
max-inbound-sustain-rate	0
max-outbound-sustain-rate	0
min-seizures	5
min-asr	0
time-to-resume	0
ttr-no-response	0
in-service-period	0
burst-rate-window	0
sustain-rate-window	0
req-uri-carrier-mode	None
proxy-mode	
redirect-action	
loose-routing	enabled
send-media-session	enabled
response-map	
ping-method	
ping-interval	60
ping-send-mode	keep-alive
ping-all-addresses	disabled
ping-in-service-response-codes	
out-service-response-codes	
load-balance-dns-query	hunt
options	
spl-options	
media-profiles	
in-translationid	
out-translationid	
trust-me	disabled
request-uri-headers	
stop-recurse	
local-response-map	
ping-to-user-part	
ping-from-user-part	
in-manipulationid	
out-manipulationid	
manipulation-string	
manipulation-pattern	
p-asserted-id	
trunk-group	
max-register-sustain-rate	0



```

early-media-allow
invalidate-registrations          disabled
rfc2833-mode                      none
rfc2833-payload                   0
codec-policy
enforcement-profile
refer-call-transfer               enabled
refer-notify-provisional         none
reuse-connections                 NONE
tcp-keepalive                     none
tcp-reconn-interval              0
max-register-burst-rate           0
register-burst-window             0
sip-profile
sip-isup-profile
kpml-interworking                 inherit
monitoring-filters
auth-attributes
    auth-realm                    Realm
    username                      user123456
    password                      *****
    in-dialog-methods             INVITE
session-recording-server
session-recording-required        disabled
session-group
    group-name                    med-grp-1
    description                   Skype for Business Mediation
server group
    state                         enabled
    app-protocol                  SIP
    strategy                      Hunt
    dest                          fe0101.teluscpslynclab.net
                                fe0102.teluscpslynclab.net
                                fe0103.teluscpslynclab.net
    trunk-group
    sag-recursion                 disabled
    stop-sag-recurse              401,407
    last-modified-by              admin@172.21.0.93
    last-modified-date            2015-05-14 19:51:34
sip-config
    state                         enabled
    operation-mode                dialog
    dialog-transparency           enabled
    home-realm-id                 inside
    egress-realm-id
    auto-realm-id
    nat-mode                      None
    registrar-domain              *
    registrar-host                *
    registrar-port                 0
    register-service-route         always
    init-timer                    500
    max-timer                     4000
    trans-expire                  32
    initial-inv-trans-expire       0
    invite-expire                 180

```

inactive-dynamic-conn	32
enforcement-profile	
pac-method	
pac-interval	10
pac-strategy	PropDist
pac-load-weight	1
pac-session-weight	1
pac-route-weight	1
pac-callid-lifetime	600
pac-user-lifetime	3600
red-sip-port	1988
red-max-trans	10000
red-sync-start-time	5000
red-sync-comp-time	1000
options	max-udp-length=0
add-reason-header	disabled
sip-message-len	4096
enum-sag-match	disabled
extra-method-stats	disabled
extra-enum-stats	disabled
rph-feature	disabled
nsep-user-sessions-rate	0
nsep-sa-sessions-rate	0
registration-cache-limit	0
register-use-to-for-lp	disabled
refer-src-routing	disabled
add-ucid-header	disabled
proxy-sub-events	
allow-pani-for-trusted-only	disabled
atcf-stn-sr	
atcf-psi-dn	
atcf-route-to-sccas	disabled
eatf-stn-sr	
pass-gruu-contact	disabled
sag-lookup-on-redirect	disabled
set-disconnect-time-on-bye	disabled
msrp-delayed-bye-timer	15
transcoding-realm	
transcoding-agents	
create-dynamic-sa	disabled
node-functionality	P-CSCF
last-modified-by	admin@172.21.0.93
last-modified-date	2015-05-29 20:46:50
sip-interface	
state	enabled
realm-id	inside
description	
sip-port	
address	172.16.153.34
port	5066
transport-protocol	TLS
tls-profile	Core
allow-anonymous	agents-only
multi-home-addr	
ims-aka-profile	
carriers	

trans-expire	0
initial-inv-trans-expire	0
invite-expire	0
max-redirect-contacts	0
proxy-mode	
redirect-action	
contact-mode	none
nat-traversal	none
nat-interval	30
tcp-nat-interval	90
registration-caching	enabled
min-reg-expire	300
registration-interval	3600
route-to-registrar	disabled
secured-network	disabled
teluri-scheme	disabled
uri-fqdn-domain	
options	
spl-options	
trust-mode	all
max-nat-interval	3600
nat-int-increment	10
nat-test-increment	30
sip-dynamic-hnt	disabled
stop-recurse	401,407
port-map-start	0
port-map-end	0
in-manipulationid	
out-manipulationid	
sip-ims-feature	disabled
sip-atcf-feature	disabled
subscribe-reg-event	disabled
operator-identifier	
anonymous-priority	none
max-incoming-conns	0
per-src-ip-max-incoming-conns	0
inactive-conn-timeout	0
untrusted-conn-timeout	0
network-id	
ext-policy-server	
ldap-policy-server	
default-location-string	
term-tgrp-mode	none
charging-vector-mode	pass
charging-function-address-mode	pass
ccf-address	
ecf-address	
implicit-service-route	disabled
rfc2833-payload	101
rfc2833-mode	transparent
constraint-name	
response-map	
local-response-map	
ims-aka-feature	disabled
enforcement-profile	
route-unauthorized-calls	

tcp-keepalive	none
add-sdp-invite	disabled
add-sdp-profiles	
manipulation-string	
manipulation-pattern	
sip-profile	
sip-isup-profile	
tcp-conn-dereg	0
tunnel-name	
register-keep-alive	none
kpml-interworking	disabled
msrp-delay-egress-bye	disabled
send-380-response	
pcscf-restoration	
session-timer-profile	
session-recording-server	
session-recording-required	disabled
service-tag	
sip-interface	
state	enabled
realm-id	outside
description	
sip-port	
address	172.16.154.35
port	5060
transport-protocol	UDP
tls-profile	
allow-anonymous	all
multi-home-addr	
ims-aka-profile	
sip-port	
address	172.16.154.35
port	5061
transport-protocol	TLS
tls-profile	Outside
allow-anonymous	agents-only
multi-home-addr	
ims-aka-profile	
carriers	
trans-expire	0
initial-inv-trans-expire	0
invite-expire	0
max-redirect-contacts	0
proxy-mode	
redirect-action	
contact-mode	none
nat-traversal	none
nat-interval	30
tcp-nat-interval	90
registration-caching	disabled
min-reg-expire	300
registration-interval	3600
route-to-registrar	disabled
secured-network	disabled
teluri-scheme	disabled
uri-fqdn-domain	

options	
spl-options	
trust-mode	all
max-nat-interval	3600
nat-int-increment	10
nat-test-increment	30
sip-dynamic-hnt	disabled
stop-recurse	401,407
port-map-start	0
port-map-end	0
in-manipulationid	
out-manipulationid	
sip-ims-feature	disabled
sip-atcf-feature	disabled
subscribe-reg-event	disabled
operator-identifier	
anonymous-priority	none
max-incoming-conns	0
per-src-ip-max-incoming-conns	0
inactive-conn-timeout	0
untrusted-conn-timeout	0
network-id	
ext-policy-server	
ldap-policy-server	
default-location-string	
term-tgrp-mode	none
charging-vector-mode	pass
charging-function-address-mode	pass
ccf-address	
ecf-address	
implicit-service-route	disabled
rfc2833-payload	101
rfc2833-mode	transparent
constraint-name	
response-map	
local-response-map	
ims-aka-feature	disabled
enforcement-profile	
route-unauthorized-calls	
tcp-keepalive	none
add-sdp-invite	disabled
add-sdp-profiles	
manipulation-string	
manipulation-pattern	
sip-profile	
sip-isup-profile	
tcp-conn-dereg	0
tunnel-name	
register-keep-alive	none
kpml-interworking	disabled
msrp-delay-egress-bye	disabled
send-380-response	
pcscf-restoration	
session-timer-profile	
session-recording-server	
session-recording-required	disabled

```

service-tag
sip-manipulation
  name                               To Telus
  description
  split-headers
  join-headers
  header-rule
    name                               save PAI
    header-name                         P-Asserted-Identity
    action                               store
    comparison-type                     case-sensitive
    msg-type                             any
    methods
    match-value
    new-value
  header-rule
    name                               Updt PAI
    header-name                         P-Asserted-Identity
    action                               add
    comparison-type                     boolean
    msg-type                             any
    methods                               INVITE
    match-value                         !$save PAI
    new-value
<sip:2223334444@ipinet4.com;user=phone>
  header-rule
    name                               Updt RURI
    header-name                         request-uri
    action                               manipulate
    comparison-type                     case-sensitive
    msg-type                             any
    methods
    match-value
    new-value
  element-rule
    name                               Updt URI Host
    parameter-name
    type                               uri-host
    action                               replace
    match-val-type                       any
    comparison-type                       case-sensitive
    match-value
    new-value                           ipinet4.com
  header-rule
    name                               Updt To
    header-name                         To
    action                               manipulate
    comparison-type                       case-sensitive
    msg-type                             any
    methods
    match-value
    new-value
  element-rule
    name                               UPdt URI host
    parameter-name
    type                               uri-host

```

```

        action                replace
        match-val-type        any
        comparison-type        case-sensitive
        match-value
        new-value              ipinet4.com
header-rule
    name                      Updt From
    header-name                From
    action                    manipulate
    comparison-type            case-sensitive
    msg-type                  any
    methods
    match-value
    new-value
    element-rule
        name                  Updt URI host
        parameter-name
        type                  uri-host
        action                replace
        match-val-type        any
        comparison-type        case-sensitive
        match-value
        new-value              ipinet4.com
header-rule
    name                      Updt Contact
    header-name                Contact
    action                    manipulate
    comparison-type            case-sensitive
    msg-type                  any
    methods
    match-value
    new-value
    element-rule
        name                  Updt URI Host
        parameter-name
        type                  uri-host
        action                replace
        match-val-type        any
        comparison-type        case-sensitive
        match-value
        new-value              $LOCAL IP
    element-rule
        name                  Del MSOpaque
        parameter-name        ms-opaque
        type                  uri-param
        action                delete-element
        match-val-type        any
        comparison-type        case-sensitive
        match-value
        new-value
header-rule
    name                      CheckPrivacy
    header-name                request-uri
    action                    store
    comparison-type            case-sensitive
    msg-type                  any

```

```

methods INVITE
match-value
new-value
element-rule
    name CheckStar67
    parameter-name
    type uri-user
    action store
    match-val-type any
    comparison-type pattern-rule
    match-value \*67\d+
    new-value

header-rule
    name AddPrivacyHdr
    header-name Privacy
    action add
    comparison-type boolean
    msg-type request
    methods INVITE
    match-value $CheckPrivacy.$CheckStar67
    new-value id

header-rule
    name updateRURI
    header-name request-uri
    action manipulate
    comparison-type pattern-rule
    msg-type request
    methods INVITE
    match-value
    new-value
    element-rule
        name updateRURIUser
        parameter-name
        type uri-user
        action replace
        match-val-type any
        comparison-type pattern-rule
        match-value \*67(.*)
        new-value $1

header-rule
    name updateTO
    header-name To
    action manipulate
    comparison-type pattern-rule
    msg-type request
    methods INVITE
    match-value
    new-value
    element-rule
        name updateTOUsr
        parameter-name
        type uri-user
        action replace
        match-val-type any
        comparison-type pattern-rule

```



```

        match-value          \*67(.*)
        new-value            $1
    header-rule
        name                  StoreFromTag
        header-name           From
        action                 store
        comparison-type       case-sensitive
        msg-type               request
        methods                INVITE
        match-value
        new-value
    element-rule
        name                  storeTag
        parameter-name        tag
        type                   header-param
        action                 store
        match-val-type        any
        comparison-type       case-sensitive
        match-value
        new-value

    header-rule
        name                  ChgFromPrivacy
        header-name           From
        action                 manipulate
        comparison-type       boolean
        msg-type               request
        methods                INVITE
        match-value
    $CheckPrivacy.$CheckStar67
        new-value            "\"Anonymous\"
<sip:anonymous@anonymous.invalid>; tag="+$StoreFromTag.$storeTag.$0
sip-monitoring
    match-any-filter         disabled
    state                     enabled
    short-session-duration   0
    monitoring-filters       *
    trigger-window           30
steering-pool
    ip-address                172.16.153.34
    start-port                 40000
    end-port                   60000
    realm-id                   inside
    network-interface
steering-pool
    ip-address                172.16.154.35
    start-port                 49152
    end-port                   57500
    realm-id                   outside
    network-interface
surrogate-agent
    register-host              ipinet4.com
    register-user              user123456
    description
    realm-id                   inside
    state                       enabled
    customer-host              172.16.154.35
    customer-next-hop          10.27.154.35

```

```

register-contact-host      ipinet4.com
register-contact-user      user123456
password                  pass123456
register-expires           300
replace-contact           disabled
options
route-to-registrar        enabled
aor-count                 1
auth-user                 user123456
max-register-attempts     10
register-retry-time        30
count-start               1
register-mode              automatic
triggered-inactivity-interval 30
triggered-oos-response    503
system-config
  hostname
  description
  location
  mib-system-contact
  mib-system-name
  mib-system-location
  snmp-enabled             enabled
  enable-snmp-auth-traps   disabled
  enable-snmp-syslog-notify disabled
  enable-snmp-monitor-traps disabled
  enable-env-monitor-traps disabled
  snmp-syslog-his-table-length 1
  snmp-syslog-level        WARNING
  system-log-level         WARNING
  process-log-level        NOTICE
  process-log-ip-address    0.0.0.0
  process-log-port         0
  collect
    sample-interval        5
    push-interval          15
    boot-state              disabled
    start-time              now
    end-time                never
    red-collect-state       disabled
    red-max-trans           1000
    red-sync-start-time     5000
    red-sync-comp-time      1000
    push-success-trap-state disabled
  comm-monitor
    state                   disabled
    sbc-grp-id              0
    tls-profile
    qos-enable              enabled
  call-trace               disabled
  internal-trace           disabled
  log-filter               all
  default-gateway          172.16.0.254
  restart                  enabled
  exceptions
  telnet-timeout           0

```

```

console-timeout 0
remote-control enabled
cli-audit-trail enabled
link-redundancy-state disabled
source-routing disabled
cli-more disabled
terminal-height 24
debug-timeout 0
trap-event-lifetime 0
ids-syslog-facility -1
options
default-v6-gateway ::
ipv6-signaling-mtu 1500
ipv4-signaling-mtu 1500
cleanup-time-of-day 00:00
snmp-engine-id-suffix
snmp-agent-mode v1v2
tls-profile
  name Core
  end-entity-certificate ESBCCert1
  trusted-ca-certificates MediationRoot
  cipher-list ALL
  verify-depth 10
  mutual-authenticate disabled
  tls-version compatibility
  options
  cert-status-check disabled
  cert-status-profile-list
  ignore-dead-responder disabled
  allow-self-signed-cert disabled
  last-modified-by admin@192.168.20.105
  last-modified-date 2015-07-29 18:45:51
tls-profile
  name Outside
  end-entity-certificate ESBCCert1
  trusted-ca-certificates ESBCCert1
  cipher-list ALL
  verify-depth 10
  mutual-authenticate disabled
  tls-version compatibility
  options
  cert-status-check disabled
  cert-status-profile-list
  ignore-dead-responder disabled
  allow-self-signed-cert disabled
web-server-config
  state enabled
  inactivity-timeout 5
  http-state enabled
  http-port 80
  https-state disabled
  https-port 443
  tls-profile

```

## Appendix B

### Accessing the ACLI

Access to the ACLI is provided by:

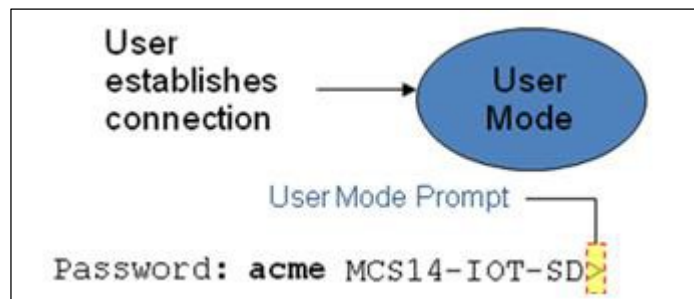
- The serial console connection;
- TELNET, which is enabled by default but may be disabled; and
- SSH, this must be explicitly configured.

Initial connectivity will be through the serial console port. At a minimum, this is how to configure the management (eth0) interface on the E-SBC.

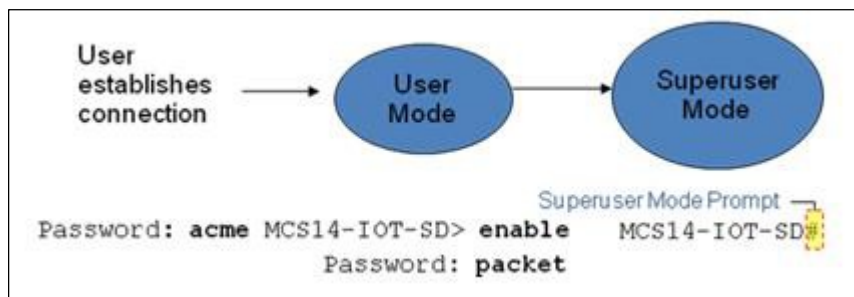
### ACLI Basics

There are two password protected modes of operation within the ACLI, User mode and Superuser mode.

When you establish a connection to the E-SBC, the prompt for the User mode password appears. The default password is acme. User mode consists of a restricted set of basic monitoring commands and is identified by the greater than sign (>) in the system prompt after the target name. You cannot perform configuration and maintenance from this mode.



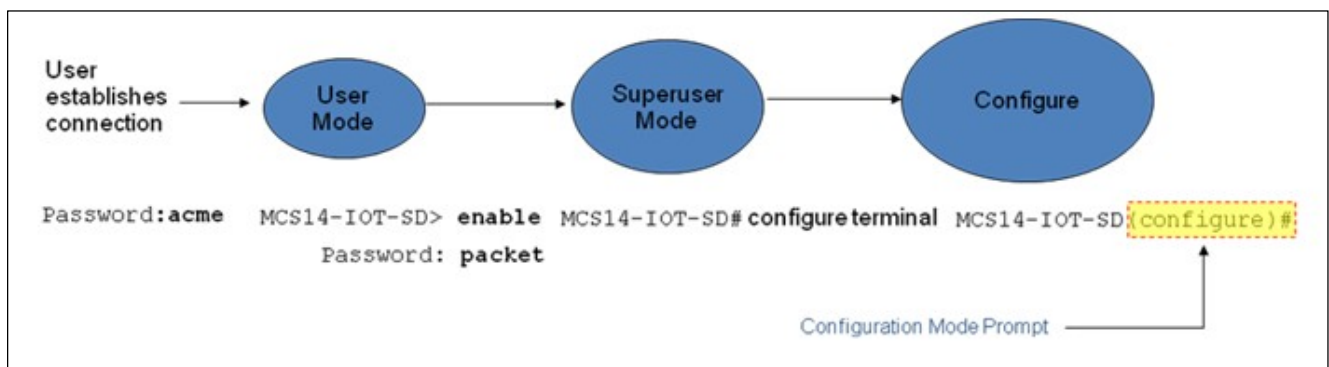
The Superuser mode allows for access to all system commands for operation, maintenance, and administration. This mode is identified by the pound sign (#) in the prompt after the target name. To enter the Superuser mode, issue the `enable` command in the User mode.



From the Superuser mode, you can perform monitoring and administrative tasks; however you cannot configure any elements. To return to User mode, issue the `exit` command.

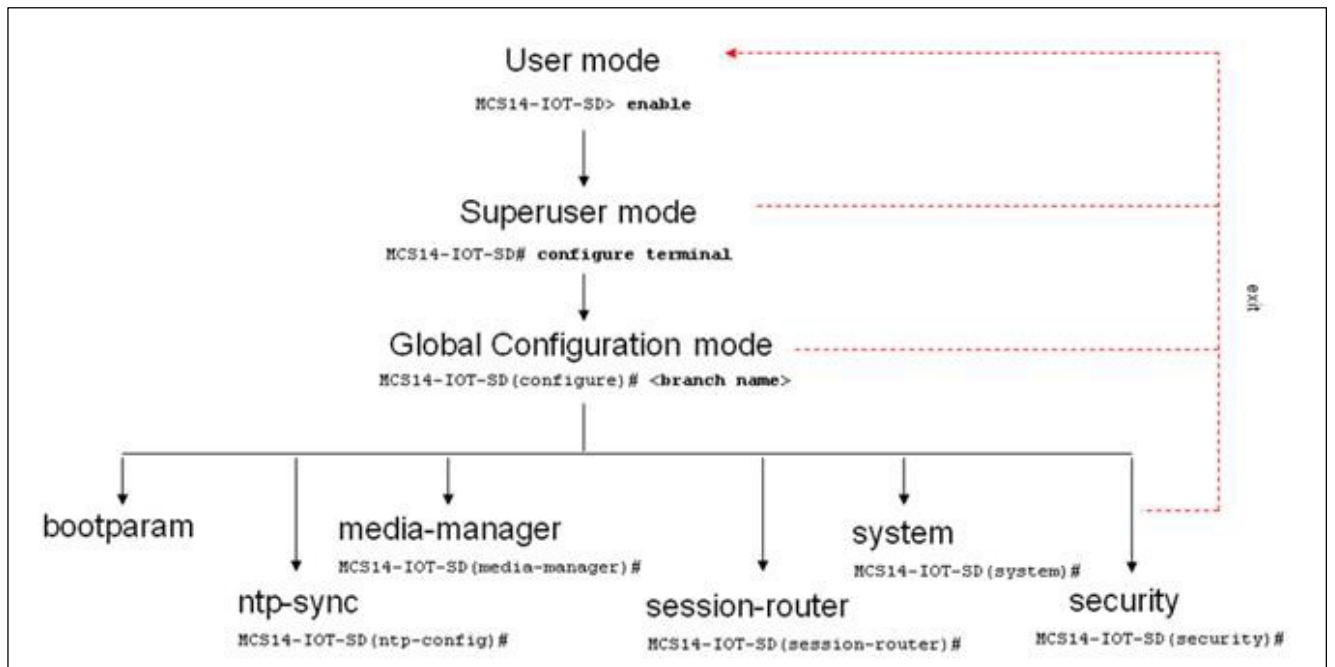
You must enter the Configuration mode to configure elements. For example, you can access the configuration branches and configuration elements for signaling and media configurations. To enter the Configuration mode, issue the `configure terminal` command in the Superuser mode.

Configuration mode is identified by the word `configure` in parenthesis followed by the pound sign (#) in the prompt after the target name, for example, `SBC1 (configure)#`. To return to the Superuser mode, issue the `exit` command.



In the configuration mode, there are six configuration branches:

- bootparam;
- ntp-sync;
- media-manager;
- session-router;
- system; and
- security.



The ntp-sync and bootparams branches are flat branches (i.e., they do not have elements inside the branches). The rest of the branches have several elements under each of the branches.

The bootparam branch provides access to E-SBC boot parameters. Key boot parameters include:

- boot device – The global management port, usually eth0
- file name – The boot path and the image file.

- inet on ethernet – The IP address and subnet mask (in hex) of the management port of the SD.
- host inet –The IP address of external server where image file resides.
- user and ftp password – Used to boot from the external FTP server.
- gateway inet – The gateway IP address for reaching the external server, if the server is located in a different network.

```

'.' = clear field; '-' = go to previous field; q = quit
boot device           : eth0
processor number      : 0
host name             :
file name             : /tffs0/nnSCX620.gz
inet on ethernet (e) : 10.0.3.11:ffff0000
inet on backplane (b) :
host inet (h)         : 10.0.3.100
gateway inet (g)      : 10.0.0.1
user (u)              : anonymous
ftp password (pw) (blank = rsh) : anonymous
flags (f)             : 0x8
target name (tn)      : MCS14-IOT-SD
startup script (s)    :
other (o)

```

The ntp-sync branch provides access to ntp server configuration commands for synchronizing the E-SBC time and date. The security branch provides access to security configuration.

The system branch provides access to basic configuration elements as system-config, snmp-community, redundancy, physical interfaces, network interfaces, etc.

The session-router branch provides access to signaling and routing related elements, including H323-config, sip-config, ivf-config, local-policy, sip-manipulation, session-agent, etc.

The media-manager branch provides access to media-related elements, including realms, steering pools, dns-config, media-manager, and so forth.

You will use media-manager, session-router, and system branches for most of your working configuration.



## Configuration Elements

The configuration branches contain the configuration elements. Each configurable object is referred to as an element. Each element consists of a number of configurable parameters.

Some elements are single-instance elements, meaning that there is only one of that type of the element - for example, the global system configuration and redundancy configuration.

Some elements are multiple-instance elements. There may be one or more of the elements of any given type. For example, physical and network interfaces.

Some elements (both single and multiple instance) have sub-elements. For example:

- SIP-ports - are children of the sip-interface element
- peers – are children of the redundancy element
- destinations – are children of the peer element

## Creating an Element

1. To create a single-instance element, you go to the appropriate level in the ACLI path and enter its parameters. There is no need to specify a unique identifier property because a single-instance element is a global element and there is only one instance of this element.
2. When creating a multiple-instance element, you must specify a unique identifier for each instance of the element.
3. It is important to check the parameters of the element you are configuring before committing the changes. You do this by issuing the `show` command before issuing the `done` command. The parameters that you did not configure are filled with either default values or left empty.
4. On completion, you must issue the `done` command. The done command causes the configuration to be echoed to the screen and commits the changes to the volatile memory. It is a good idea to review this output to ensure that your configurations are correct.
5. Issue the `exit` command to exit the selected element.

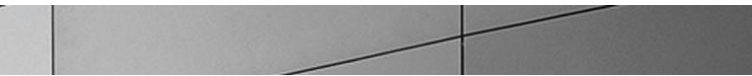
Note that the configurations at this point are not permanently saved yet. If the E-SBC reboots, your configurations will be lost.

## Editing an Element

The procedure of editing an element is similar to creating an element, except that you must select the element that you will edit before editing it.

1. Enter the element that you will edit at the correct level of the ACLI path.



- 
2. Select the element that you will edit, and view it before editing it.  
The `select` command loads the element to the volatile memory for editing. The `show` command allows you to view the element to ensure that it is the right one that you want to edit.
  3. Once you are sure that the element you selected is the right one for editing, edit the parameter one by one. The new value you provide will overwrite the old value.
  4. It is important to check the properties of the element you are configuring before committing it to the volatile memory. You do this by issuing the `show` command before issuing the `done` command.
  5. On completion, you must issue the `done` command.
  6. Issue the `exit` command to exit the selected element.

Note that the configurations at this point are not permanently saved yet. If the E-SBC reboots, your configurations will be lost.

## Deleting an Element

The `no` command deletes an element from the configuration in editing.

To delete a single-instance element,

1. Enter the `no` command from within the path for that specific element
2. Issue the `exit` command.

To delete a multiple-instance element,

1. Enter the `no` command from within the path for that particular element.  
The key field prompt, such as `<name>:<sub-port-id>`, appears.
2. Use the `<Enter>` key to display a list of the existing configured elements.
3. Enter the number corresponding to the element you wish to delete.
4. Issue the `select` command to view the list of elements to confirm that the element was removed.

Note that the configuration changes at this point are not permanently saved yet. If the E-SBC reboots, your configurations will be lost.

## Configuration Versions

At any time, three versions of the configuration can exist on the E-SBC: the edited configuration, the saved configuration, and the running configuration.

- The **edited configuration** – this is the version that you are making changes to. This version of the configuration is stored in the E-SBC's volatile memory and will be lost on a reboot.  
To view the editing configuration, issue the `show configuration` command

- The **saved configuration** – on issuing the `save-config` command, the edited configuration is copied into the non-volatile memory on the E-SBC and becomes the saved configuration. Because the saved configuration has not been activated yet, the changes in the configuration will not take effect. On reboot, the last activated configuration (i.e., the last running configuration) will be loaded, not the saved configuration.
- The **running configuration** is the saved then activated configuration. On issuing the `activate-config` command, the saved configuration is copied from the non-volatile memory to the volatile memory. The saved configuration is activated and becomes the running configuration. Although most of the configurations can take effect once being activated without reboot, some configurations require a reboot for the changes to take effect. To view the running configuration, issue command `show running-config`.

## Saving the Configuration

The `save-config` command stores the edited configuration persistently.

Because the saved configuration has not been activated yet, changes in configuration will not take effect. On reboot, the last activated configuration (i.e., the last running configuration) will be loaded. At this stage, the saved configuration is different from the running configuration.

Because the saved configuration is stored in non-volatile memory, it can be accessed and activated at later time.

Upon issuing the `save-config` command, the E-SBC displays a reminder on screen stating that you must use the `activate-config` command if you want the configurations to be updated.

```
SBC1 # save-config
Save-Config received, processing.
waiting 1200 for request to finish
Request to 'SAVE-CONFIG' has Finished,
Save complete
Currently active and saved configurations do not match!
To sync & activate, run 'activate-config' or 'reboot activate'.
SBC1
```

## Activating the Configuration

On issuing the `activate-config` command, the saved configuration is copied from the non-volatile memory to the volatile memory. The saved configuration is activated and becomes the running configuration.

Some configuration changes are service affecting when activated. For these configurations, the E-SBC warns that the change could have an impact on service with the configuration elements that will potentially be service affecting. You may decide whether or not

to continue with applying these changes immediately or to apply them at a later time.

```
SBC1# activate-config Activate-Config
received, processing. waiting 120000 for
request to finish Request to 'ACTIVATE-
CONFIG' has Finished, Activate Complete
SBC1#
```



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