

ORACLE

Oracle Global Leaders Program

December 3rd - 15.15 SGT

Oracle Global Leaders Meeting APAC 2020

Oracle Cloud Infrastructure Panel



Pinkes Ambvat
CIO & Director
CRIF High Mark - India



Steven Chang
CIO
Kingold - China



Lionel Louie
Chief Commercial Officer
CargoSmart - Hongkong



Louis Mah
Director, IT
Maxim's Caterers - HK

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Oracle Cloud Infrastructure at CRIF

03-Dec-2020

Presentation By: Pinkes Ambvat



PROPRIETARY

WHO WE ARE?

CRIF IS A GLOBAL COMPANY SPECIALIZING IN CREDIT BUREAU, BUSINESS INFORMATION, OUTSOURCING, PROCESSING SERVICES, AND CREDIT SOLUTIONS.

- 30+ country-based operations
- 70+ subsidiary companies
- 5,000+ professionals at your service
- 557 million of euro total revenue (2019)

INDUSTRIES WE SERVE



Lenders



Central Banks



Corporations



Consumers



Telco/Media



Energy Utilities



Insurance companies



Capital Markets

CRIF India

- *CRIF India is one of India's leading provider of Credit Information, Business Information, Analytics, Scoring, Credit Management and Decisions Solutions.*
- *Only full-service bureau in India*
- *6,300 + banks and financial institutions, 55,000+ business clients, 310,000 + consumers*
- *1600mn+ records for individuals*
- *40mn+ records for non individual*
- *Only bureau with combination CIR across databases*

BUSINESS TRANSFORMATION THROUGH TECHNOLOGY

Pinkesh is part of senior executive leadership for CRIF India as 'Chief Information Officer' & 'IT Director'.

- *Driving Digital transformation*
- *Designing IT Strategy*
- *Providing innovative product solutions for Credit Bureaus, open banking, digital banking etc. areas.*
- *IT Cost Optimization*

Surname • day/month/year

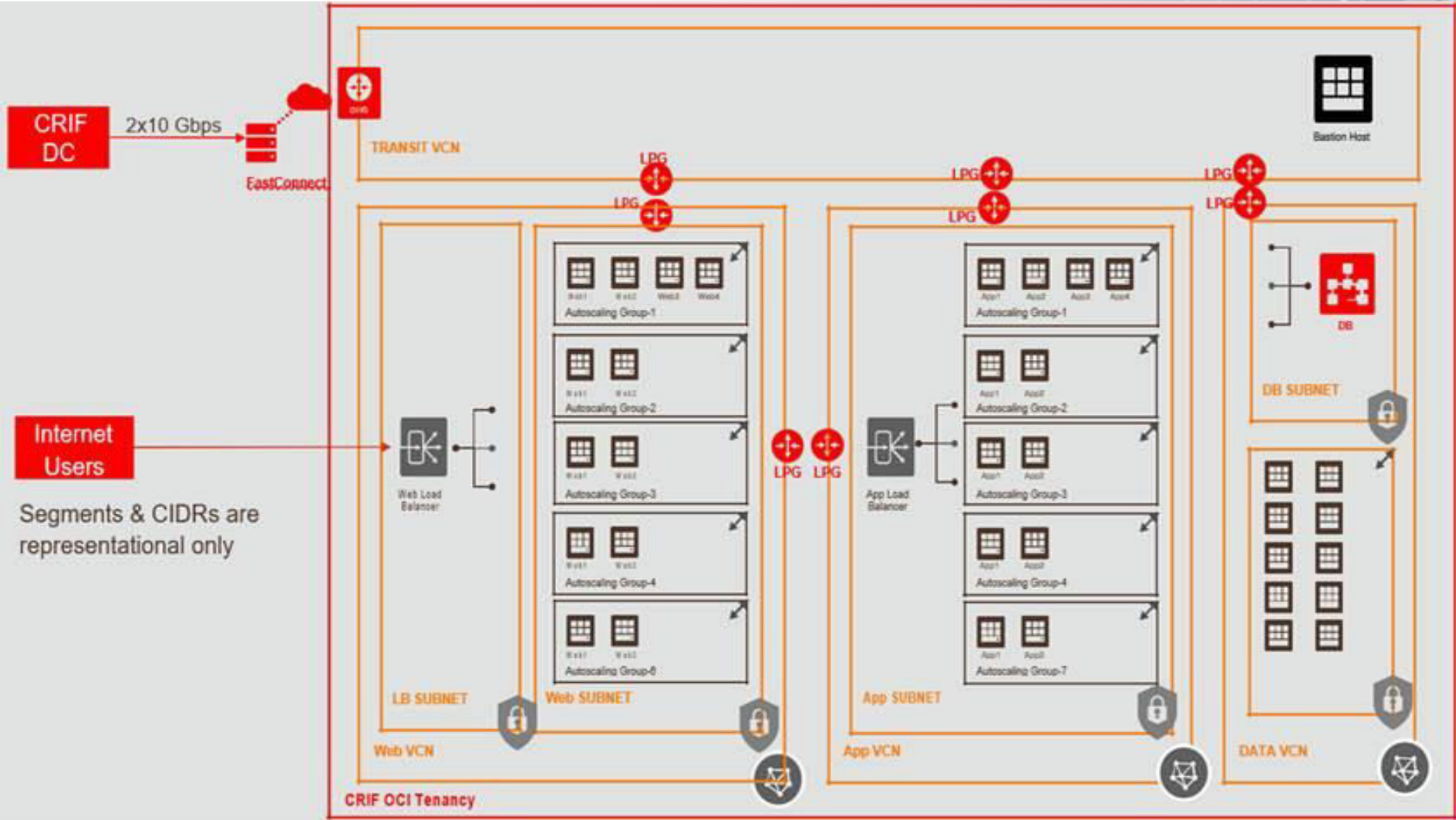
Solution Developed for Credit Bureau

- *Credit Bureau is used by all financial institutions for Underwriting to pull Credit Reports*
- *Helps lenders in taking credit decision making*
- *The credit score reflects the creditworthiness of an individual along with providing an idea of how likely he/she can default for the loan*
- *The credit score for individuals provided by CRIF high mark ranges from 300 to 900.*
- *The closer a credit score is to 900, the higher is the creditworthiness of an individual. The range from 750 to 900 is considered excellent.*

Challenges We Had



OCI Architecture



Lessons Learned for OCI Implementation

- *Ensuring correct Network Configuration*
- *Resource Management and Cost optimization*
- Apprehension About Cloud Security
- Making the Right Moves

Why Oracle Cloud Infrastructure?

Oracle EXADATA
As Service

Improved
response
time &
Performance

Availability of
DR site



Inclusion of
SOC Service

SAS, PAS & IAS
Availability with
single Partner

Universal Credit

OCI Benefits

- *Help in accelerating innovation, improve agility and better support to business*
- *3x more real-time transactions with 3X improvement in performance*
- *30% cost savings in the next 3 years*

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Thank you for your attention !!!



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THE BAYVIEW



IMPERIAL SPRINGS



DR. CHAU CHAK WING BUILDING



KINGOLD CENTURY



Committed to providing exceptional lifestyle choices to people who lead exceptional lives, guided by the belief that everything we do should meet the highest possible standards.

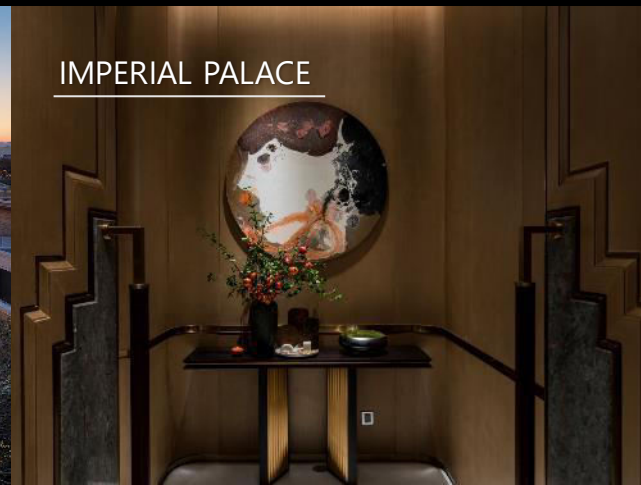
HUAXING BANK



IMPERIAL SPRINGS HEALTH



IMPERIAL PALACE



EDUCATION





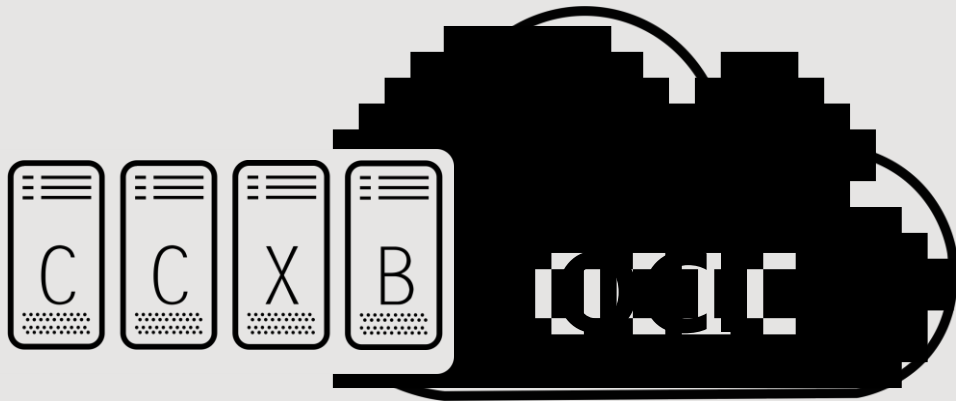
KINGOLD

僑鑫

2018



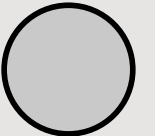
2019



IT Transformation

| | | |
|---------------------|-----------------------------|--------------------------|
| Seamless Experience | All Stack Solution | Turn-key Hybrid Platform |
| Simplification | Data Security & Sovereignty | Justifiable ROI |
| All Data Management | Enterprise Grade | OpEX |

Oracle Cloud TCO



100%
2018



Compute stack

IBM Power Systems •----> **C@C**
(Lift & shift EBS, HPM & FCM)

ZERO downtime

Financial reports run
16x faster

Legacy Oracle DB •----> **ECC**

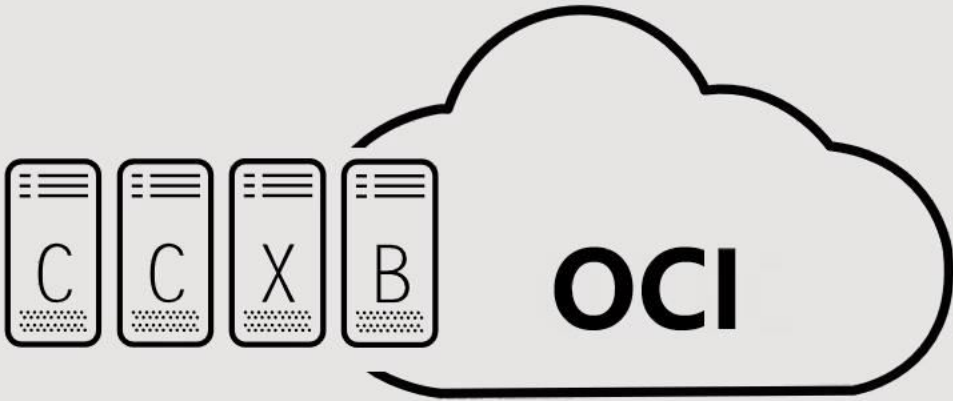
ZERO code amendment

6x SQL performance

2018



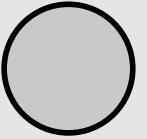
2019



 **IT Transformation**

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2018

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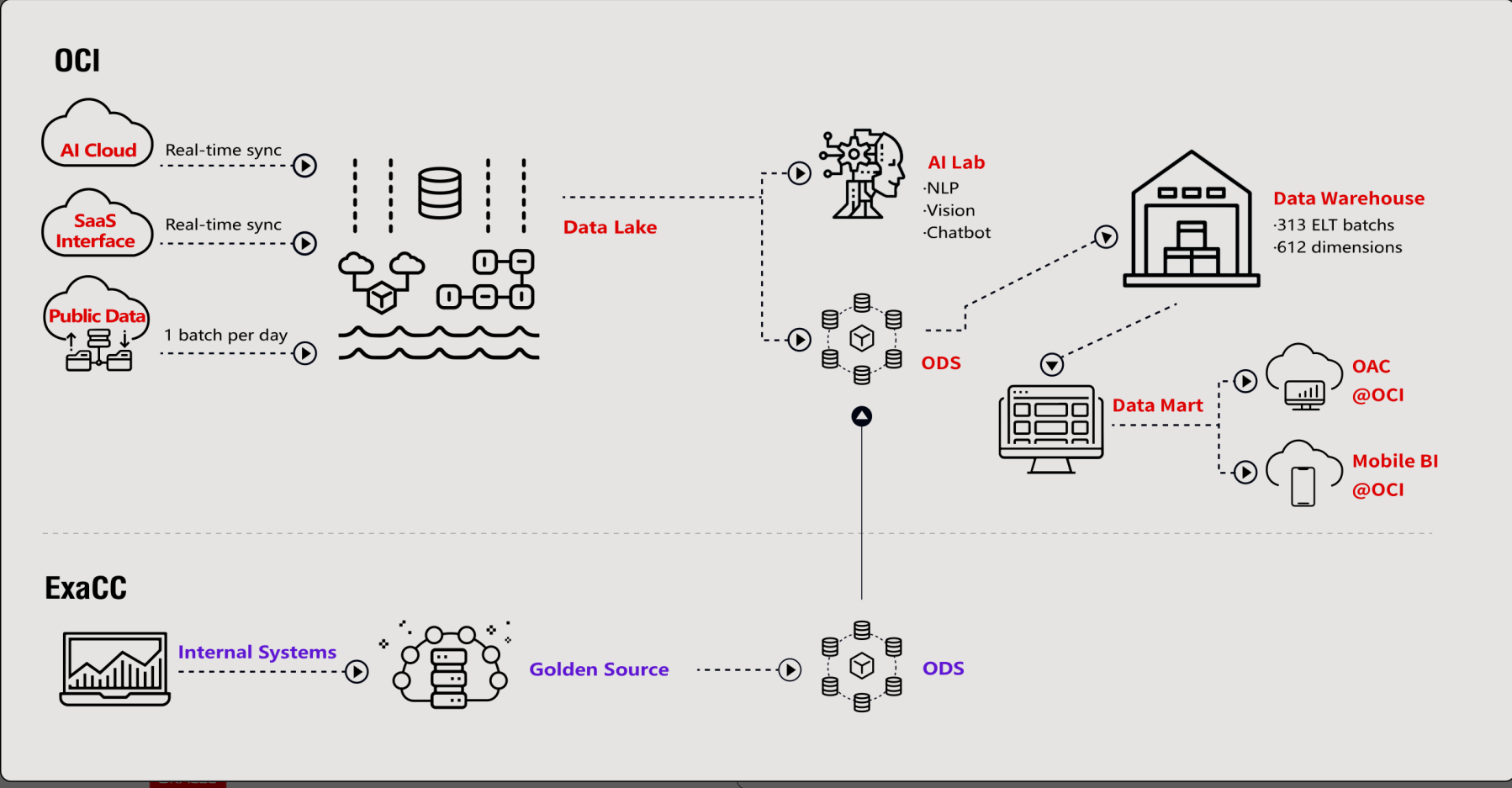
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|--|----------------------------|--|
| IBM Power Systems •---> C@C (Lift & shift EBS, HPM & FCM) | ZERO downtime | Financial reports run 16x faster |
| Legacy Oracle DB •----> ECC | ZERO code amendment | 6x SQL performance |

Data architecture

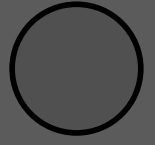
Central Analytics Platform

25% Increase sales opportunities

6x faster Management fee receivable

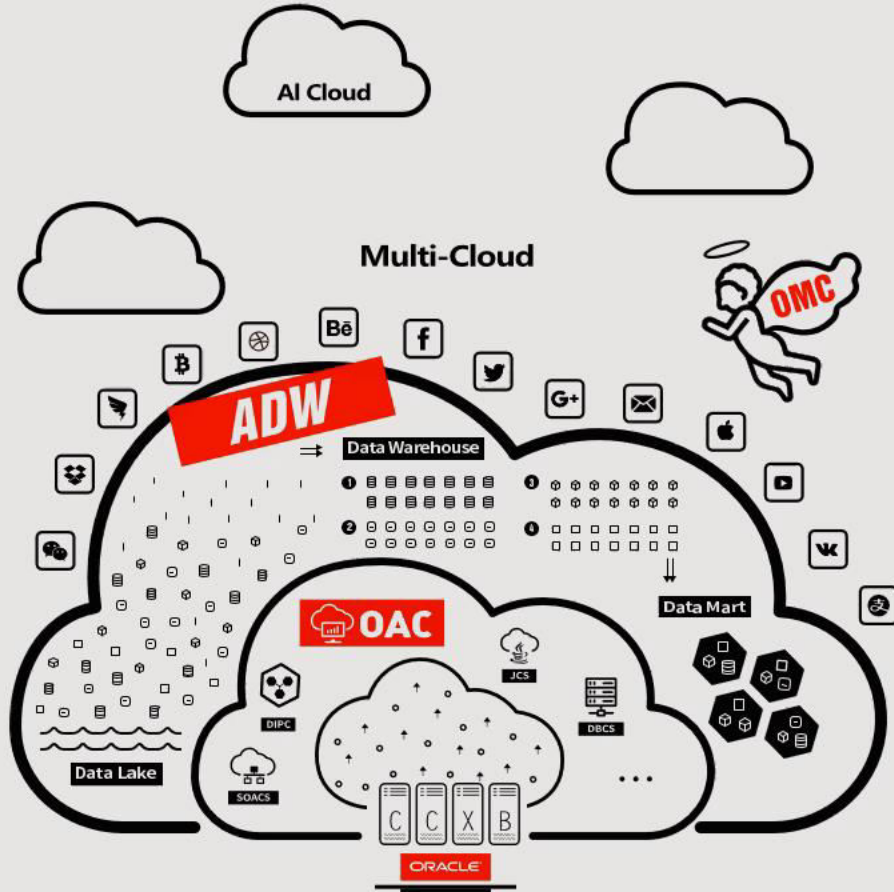


Oracle Cloud TCO



2019

Now



- Central Analytics Platform
- 25% Increase sales opportunities
- 6x faster Management fee receivable
- 24/7 Digital service
- Weeks → Days Iteration & empower users
- Automatically identified Potential risk before system crashed

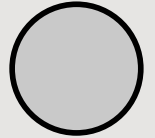
IT transformation

| | | | | |
|---------------------------------|-------------------------|----------------|----------------------|-------|
| 3-tier systems | Waterfall | No DBA | Maintenance | CapEx |
| ↓ | ↓ | ↓ | ↓ | ↓ |
| Cloud | DevOps | Autonomous DBA | Empowerment | OpEx |
| Reactive (experience dependent) | Traditional IT skillset | | | |
| ↓ | ↓ | | | |
| Proactive (data driven) | 100% | | | |
| | Cloud ▶ 30% | | Digital & Data ▶ 70% | |

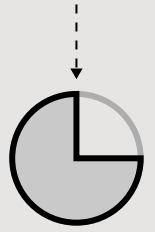
Data empowerment

- Central Data Warehouse**
 - 90%+ Systems integrated
 - 273 Datasets
 - 50x Data increased
 - 90% Less ELT period
- Central Analytics Platform**
 - 155 Analytic projects
 - 1000+ Dimensions
 - 1500+ Users with data insight & analytic
- Single Observability and Management Platform**
 - Cover 100% Local & cloud
 - Identified 982 Potential issues
 - Solved 95% Critical issues
 - Reduced 50% Inspection workload

Oracle Cloud TCO



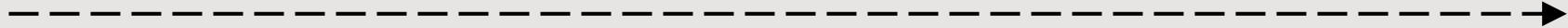
100% 2018



75% Now

Data architecture

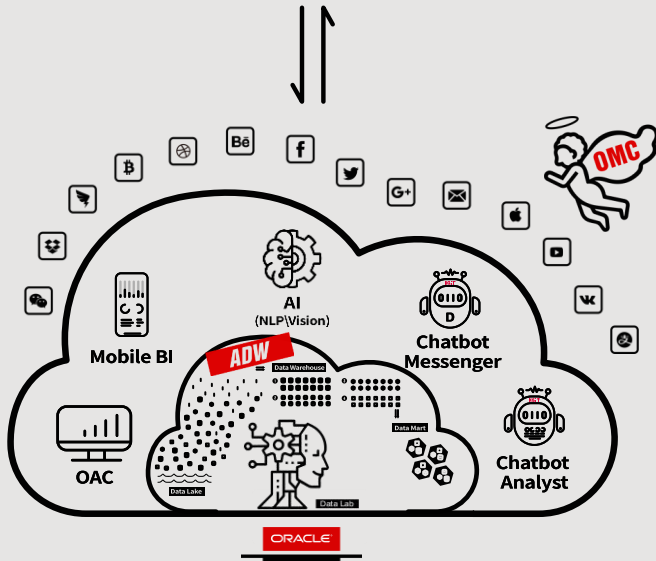
2016



Now

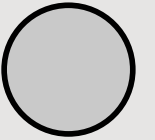


Customer

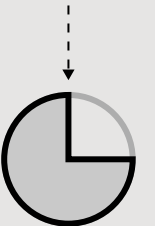


KG Users

Oracle Cloud TCO



100%
2018

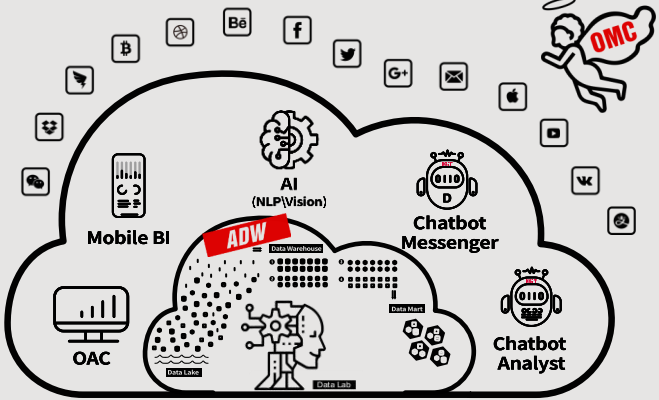
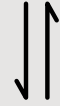


75%
Now

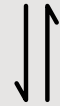
Now



Future



ORACLE



Data empower organization



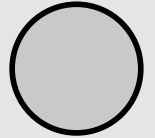
- 1 Self-service personal BI on mobile
- 2 Real-time analysis by Chatbot
- 3 Multiple dimension, application and organization
- 4 Agile and scalable
- 5 BI usage insight



Cover and Empower:

More than **50%** of employees and business units that make up **70%** of revenues

Oracle Cloud TCO



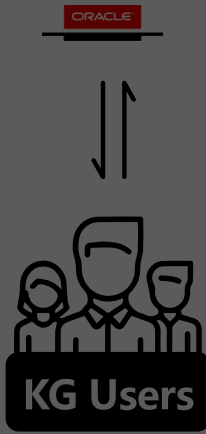
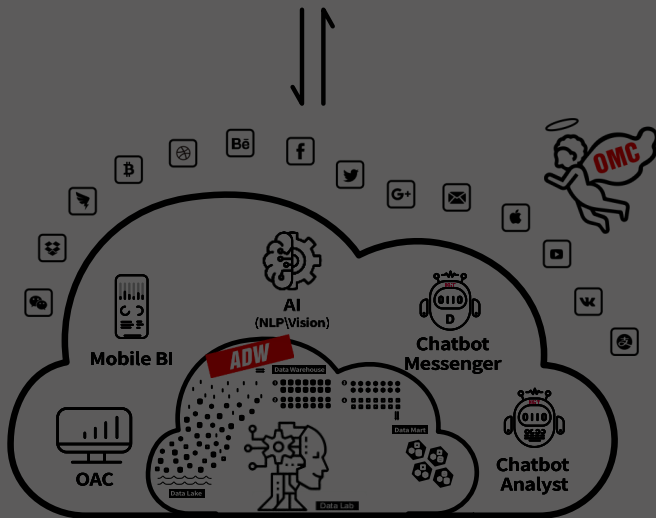
100% 2018



75% Now

Now

Future



Data empower organization



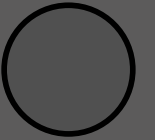
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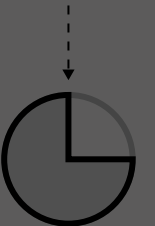
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Oracle Cloud TCO

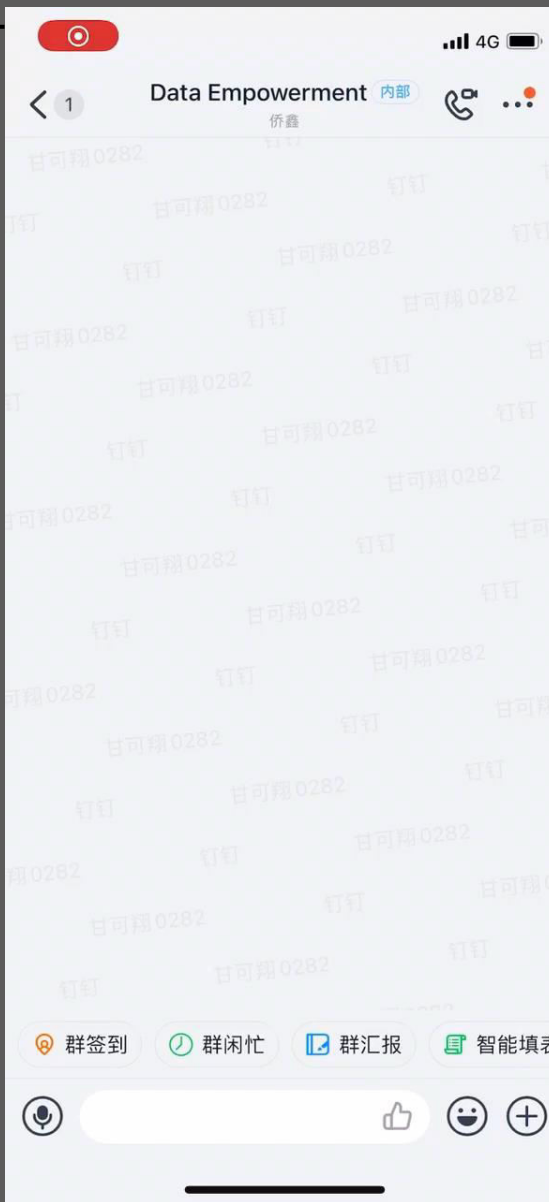
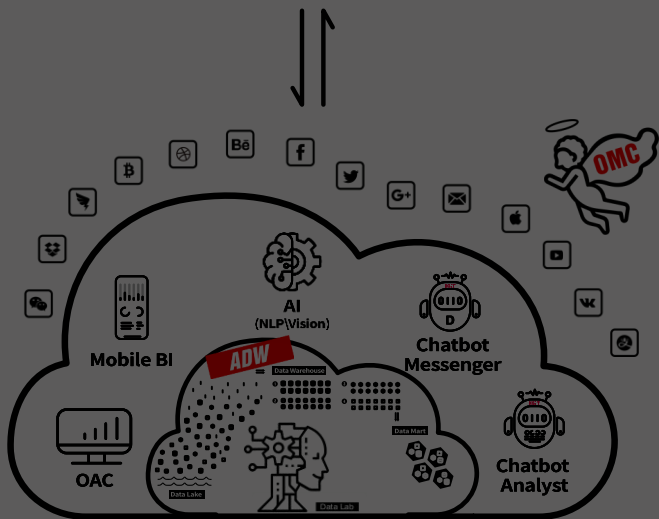


100%
2018



75%
Now

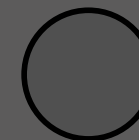
Now



BI usage insight

Future

Oracle Cloud TCO



100%
2018



75%
Now



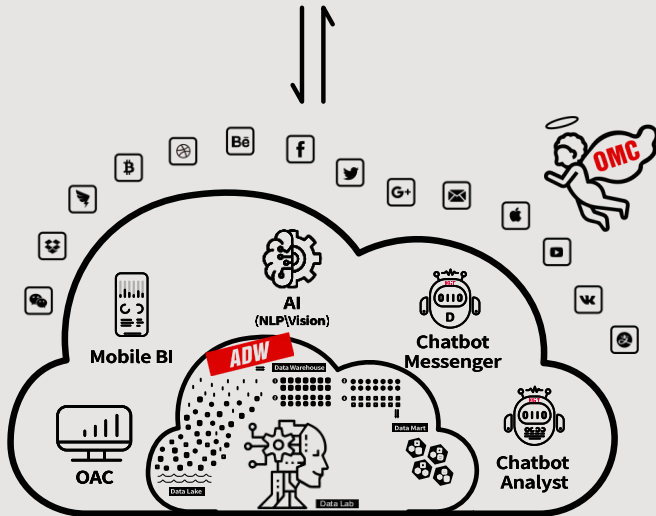
Cover and Empower:

More than **50%** of employees and business units that make up **70%** of revenues

and organization

Now

Future



Empowerment & Innovation

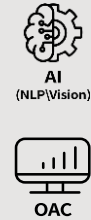
Customer Engagement

| | 2019 | 2020 | 2021 |
|--------------|------|------|------|
| Traditional | 100% | 80% | 50% |
| Digital & AI | 0% | 20% | 50% |

- 1 Central customer platform & App
- 2 Digital O2O experience
- 3 User behavior insight
- 4 Data driven proactive service
- 5 End to end customer service integration

95% Customer service SLA committed

24/7 Digital service committed



Data empower organization



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Cover and Empower:
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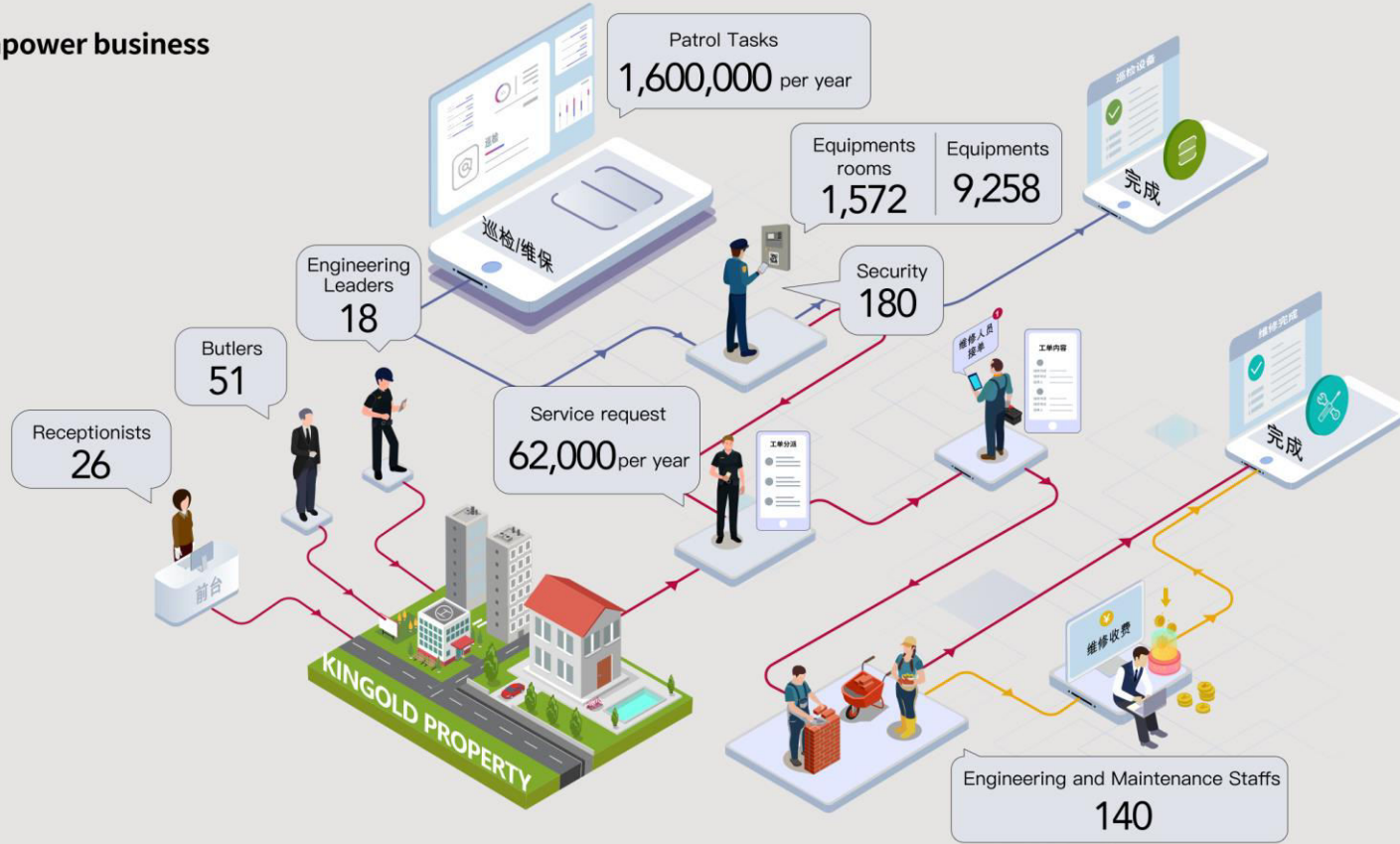
Oracle Cloud TCO



Now

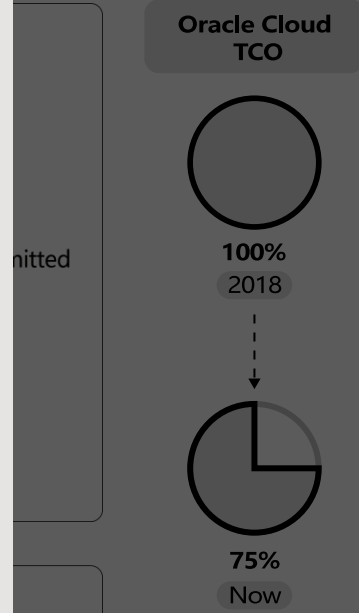
Future

AI empower business



- 1 Self-service personal BI on mobile
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More than **50%** of employees and business units that make up **70%** of revenues



Now



Future



Oracle Cloud TCO



100%
2018



75%
Now



- Multiple dimension, application and organization
- Agile and scalable
- BI usage insight

revenues

Now

Future

Model: patrol_model_v1
Confidence threshold: 0.8

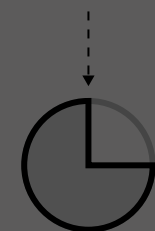
Summary Metrics:
 影像总数: 6,951
 测试项数量: 722
 精确率: 99.85%
 召回率: 95.15%

混淆矩阵 (Confusion Matrix):

| 真实标签 \ 预测标签 | point-128 | point-144 | point-227 | point-240 | point-110 | point-050 | point-112 | point-070 | point-072 | point-045 |
|-------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| point-128 | 89% | 11% | - | - | - | - | - | - | - | - |
| point-144 | - | 100% | - | - | - | - | - | - | - | - |
| point-227 | - | - | 92% | 8% | - | - | - | - | - | - |
| point-240 | - | - | - | 67% | - | - | - | - | - | - |
| point-110 | - | - | - | - | 82% | 18% | - | - | - | - |
| point-050 | - | - | - | - | - | 100% | - | - | - | - |
| point-112 | - | - | - | - | - | - | 87% | 13% | - | - |
| point-070 | - | - | - | - | - | - | - | 100% | - | - |
| point-072 | - | - | - | - | - | - | - | - | 87% | 13% |
| point-045 | - | - | - | - | - | - | - | - | - | 100% |

Confidence interval

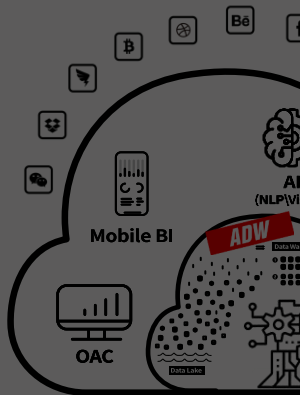
Oracle Cloud TCO



- Multiple dimension, application and organization
- Agile and scalable
- BI usage insight

revenues

Now



KG Users

Vision

型号: property_issues_clf_modl

信息中心

数据集

过滤标签

模型

所有标签

- complaint
- compliment
- consultation
- issue
- recommendation

patrol_1120

导入 映像 训练 评估 测试和使用

型号: patrol_modelLv1

您的模型已部署, 可用于在线预测请求。了解详情

面向测试版用户的说明: 我们已安排在发布 GA 后删除 v1beta1 API 端点。如果未 redeployed since October 17, 2019 您的测试版模型, 请尽

Test your model

UPLOAD IMAGES

一次最多可上传 10 张图片

预测

1个对象

point-154 0.70

Auto label

Future

- Multiple dimension, application and organization
- Agile and scalable
- BI usage insight

Oracle Cloud TCO



100% 2018

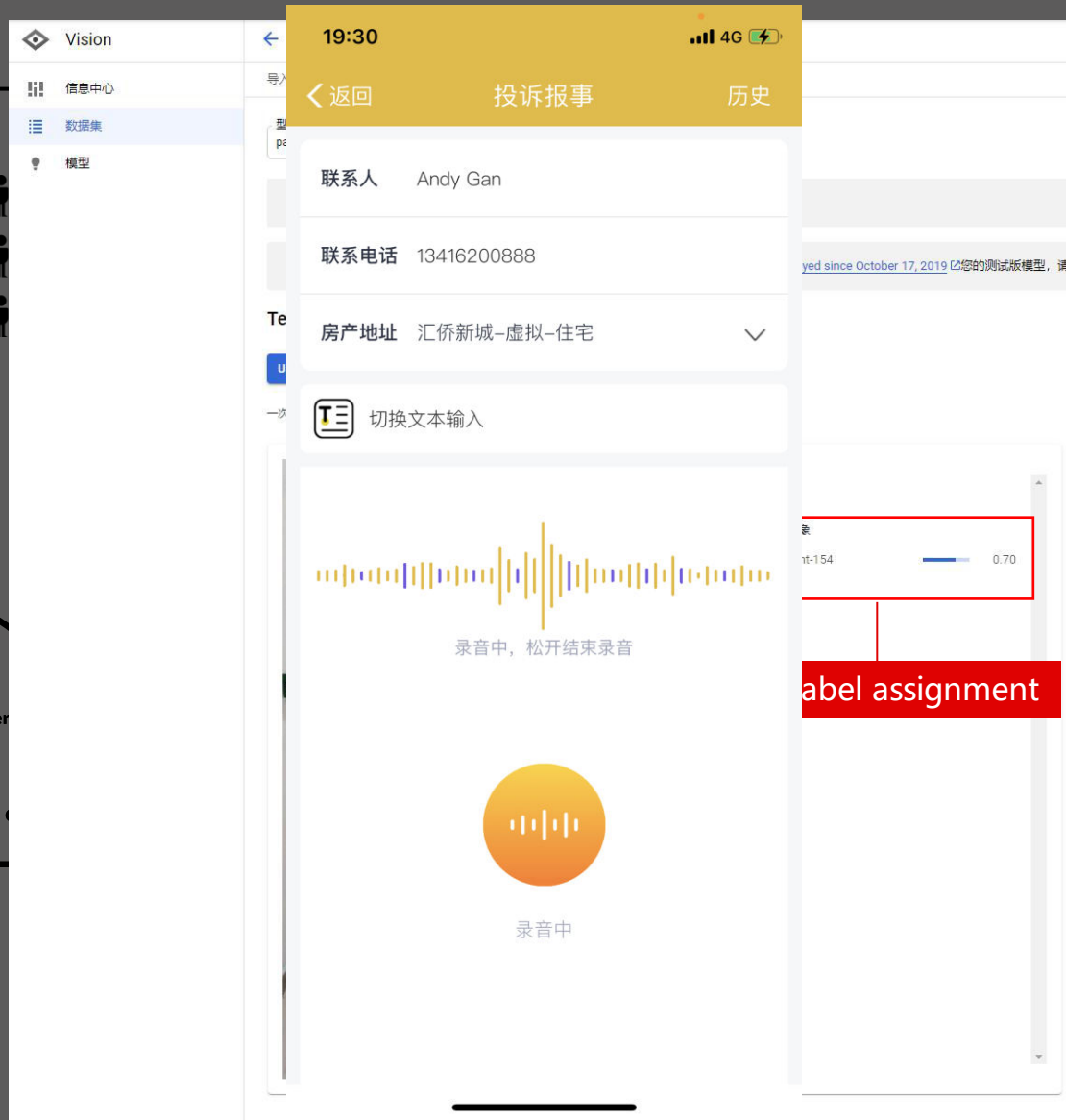
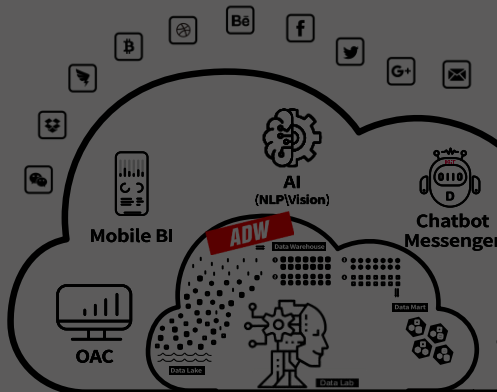


75% Now

employees and revenues

Now

Future



- Multiple dimension, application and organization
- Agile and scalable
- BI usage insight

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100% 2018

More than 50% of employees and business units that make up 70% of revenues

Oracle Cloud TCO

75% Now

More than 50% of employees and business units that make up 70% of revenues



Now

Future

19:30 4G

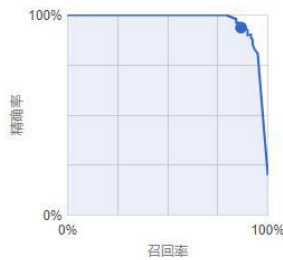
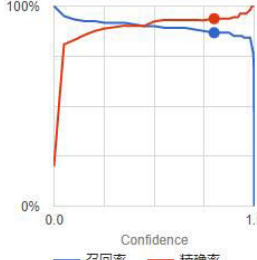
型号: property_issues_clf_model_1023 Confidence threshold: 0.8

过滤标签: 所有标签, complaint, compliment, consultation, issue, recommendation

所有标签

测试项数量: 120
精确率: 93.69%
召回率: 86.67%

Use the slider to see which confidence threshold works best for your model on the precision-recall tradeoff curve. [Learn more about these metrics and graphs.](#)

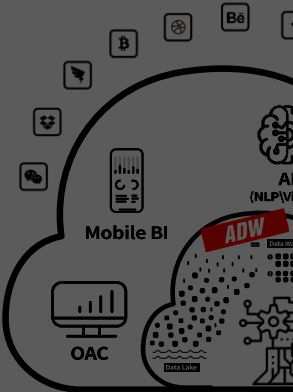



混淆矩阵

此表显示了模型对每个标签正确分类的频率 (蓝色), 以及哪些标签最常与该标签混淆 (灰色)。如果您的标签数超过 10 个, 则此表仅包含错误预测最多的 10 个标签。

| 真实标签 \ 预测的标签 | complaint | compliment | consultation | issue | recommendation |
|----------------|-----------|------------|--------------|-------|----------------|
| complaint | 80% | - | - | 17% | 3% |
| compliment | - | 80% | - | 20% | - |
| consultation | - | - | 97% | 3% | - |
| issue | - | - | - | 100% | - |
| recommendation | 11% | - | - | - | 89% |

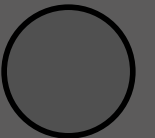
Confidence interval



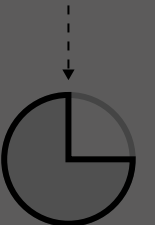
- Multiple dimension, application and organization
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employees and up 70% of

Oracle Cloud TCO



100% 2018



75% Now

employees and business units that make up 70% of revenues

更多

| | | | | | | | |
|--------|---|------|---------------------|----------------------|---------------------|---------|---------------------|
| 任务编号 | HQXC20201100562 | 地址 | 汇景新城 | 服务请求人 | 张三 | 联系电话 | 134*****88 |
| 任务状态 | 已关闭 | 任务类型 | 其他 | 业态 | 住宅 | 报修区域 | 个人住宅 |
| 任务分类 | 建议类 | 紧急程度 | 般 | Auto task assignment | | 受理人/处理人 | 汇侨新城管理员/关权能 |
| 受理时间 | 2020-11-19 11:33:10 | 派单时间 | 2020-11-19 11:33:10 | 接单时间 | 2020-11-19 12:27:28 | 接单时限 | 2020-11-19 13:33:10 |
| 实际完成时间 | 2020-11-19 12:28:08 | 处理时限 | 2020-11-19 14:27:28 | 关闭时间 | 2020-11-19 12:30:23 | 关闭时限 | 2020-11-19 14:28:08 |
| 关闭状态 | 正常关闭 | 金额 | | | | | |
| 详情描述 | 我呢建议灭蚊时如果系下水道嗰度最好用啲湿报纸封住嗰个沙井盖啲咁样啲,约就可以更加有效咁样唔会散发出嚟第二呢渠啲啲死左啲啲甲白呀啲啲蚊呀又唔会再飞出嚟搞到成地尸骸啲 | | | | | | |
| 音频文件 | ▶ 0:00 / 0:00 | | | | | | |
| 整改前后照片 | | | | | | | |
| 关闭凭证 | | | | | | | |
| 其他 | | | | | | | |

操作记录

| 操作类型 | 记录状态 | 操作记录 | 操作时间 | 操作人 | 操作人岗位 | 附件 |
|--------|------|---|---------------------|---------|-----------------|--------------------|
| 同意对外回复 | 已关闭 | 同意对外回复 | 2020-11-19 12:30:23 | 刘伟琨 | 客服经理 | |
| 处理完成 | 处理中 | 对内回复: 灭蚊工作是公司聘请的专业灭蚊公司进行操作, 经咨询相关工作人员了解情况, 此操作属正常灭蚊的操作流程规范处理, 不需要盖报纸。谢谢你的宝贵建议! 对外回复: 灭蚊工作是公司聘请的专业灭蚊公司进行操作, 经咨询相关工作人员了解情况, 此操作属正常灭蚊的操作流程规范处理, 不需要盖报纸。谢谢你的宝贵建议! | 2020-11-19 12:28:08 | 关权能 | 运营中心-用户管理, 客服前台 | |
| 汇报进展 | 处理中 | 灭蚊工作是公司聘请的专业灭蚊公司进行操作, 经咨询相关工作人员了解情况, 此操作属正常灭蚊的操作流程规范处理, 不需要盖报纸。谢谢你的宝贵建议! | 2020-11-19 12:27:53 | 关权能 | 运营中心-用户管理, 客服前台 | |
| 新增问题 | 待处理 | 我呢建议灭蚊时如果系下水道嗰度最好用啲湿报纸封住嗰个沙井盖啲咁样啲,约就可以更加有效咁样唔会散发出嚟第二呢渠啲啲死左啲啲甲白呀啲啲蚊呀又唔会再飞出嚟搞到成地尸骸啲 | 2020-11-19 11:33:10 | 汇侨新城管理员 | 项目管理员 | 附件 |



- Multiple dimension, application and organization
- Agile and scalable
- BI usage insight

revenues

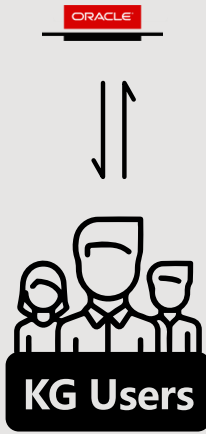
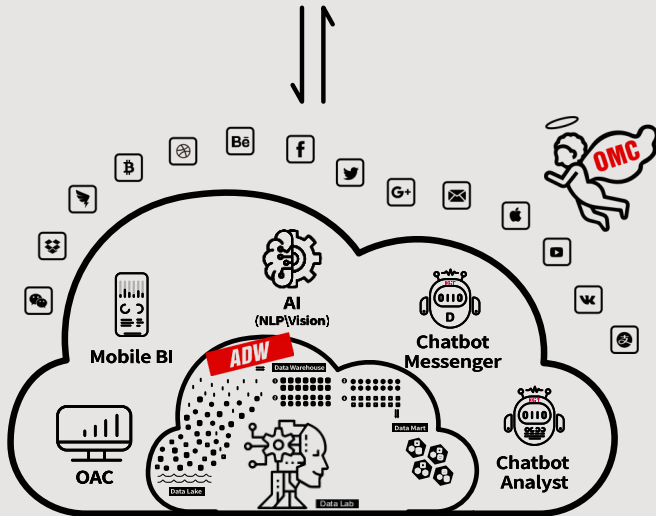
icle Cloud
TCO

100%
2018

75%
Now

Now

Future



Empowerment & Innovation

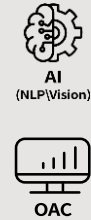
Customer Engagement

| | 2019 | 2020 | 2021 |
|--------------|------|------|------|
| Traditional | 100% | 80% | 50% |
| Digital & AI | 0% | 20% | 50% |

- 1 Central customer platform & App
- 2 Digital O2O experience
- 3 User behavior insight
- 4 Data driven proactive service
- 5 End to end customer service integration

95% Customer service SLA committed

24/7 Digital service committed



Data empower organization

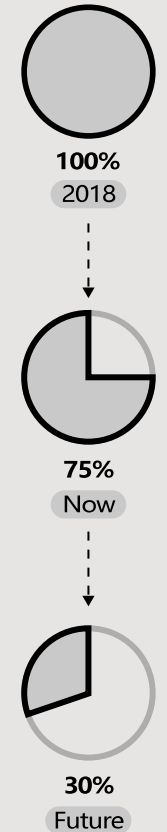


- 1 Self-service personal BI on mobile
- 2 Real-time analysis by Chatbot
- 3 Multiple dimension, application and organization
- 4 Agile and scalable
- 5 BI usage insight

Cover and Empower:
More than **50%** of employees and business units that make up **70%** of revenues



Oracle Cloud TCO



Do more, Spend less

MY OCI

ORACLE

Oracle Global Leaders Program

Oracle Global Leaders Meeting APAC 2020

Oracle Cloud Infrastructure Panel



Pinkes Ambvat
CIO & Director
CRIF High Mark - India



Steven Chang
CIO
Kingold - China



Lionel Louie
Chief Commercial Officer
CargoSmart - Hongkong



Louis Mah
Director, IT
Maxim's Caterers - HK

CargoSmart & IQAX



- Leading ocean carrier portal since 2000
- Innovative solutions provider to drive digital transformation in the shipping industry
- Practitioner and innovator in applying AI, Blockchain and IoT technologies to solve real-life business problems

- Founded in 2020, Spin-off from CargoSmart
- Vision: to spearhead shipping digitalization and create a harmonized global trade environment
- Dedicated in building the new Blockchain-based shipping ecosystem
- Delivering the next generation intelligent solutions

The Imperatives of Global Trade



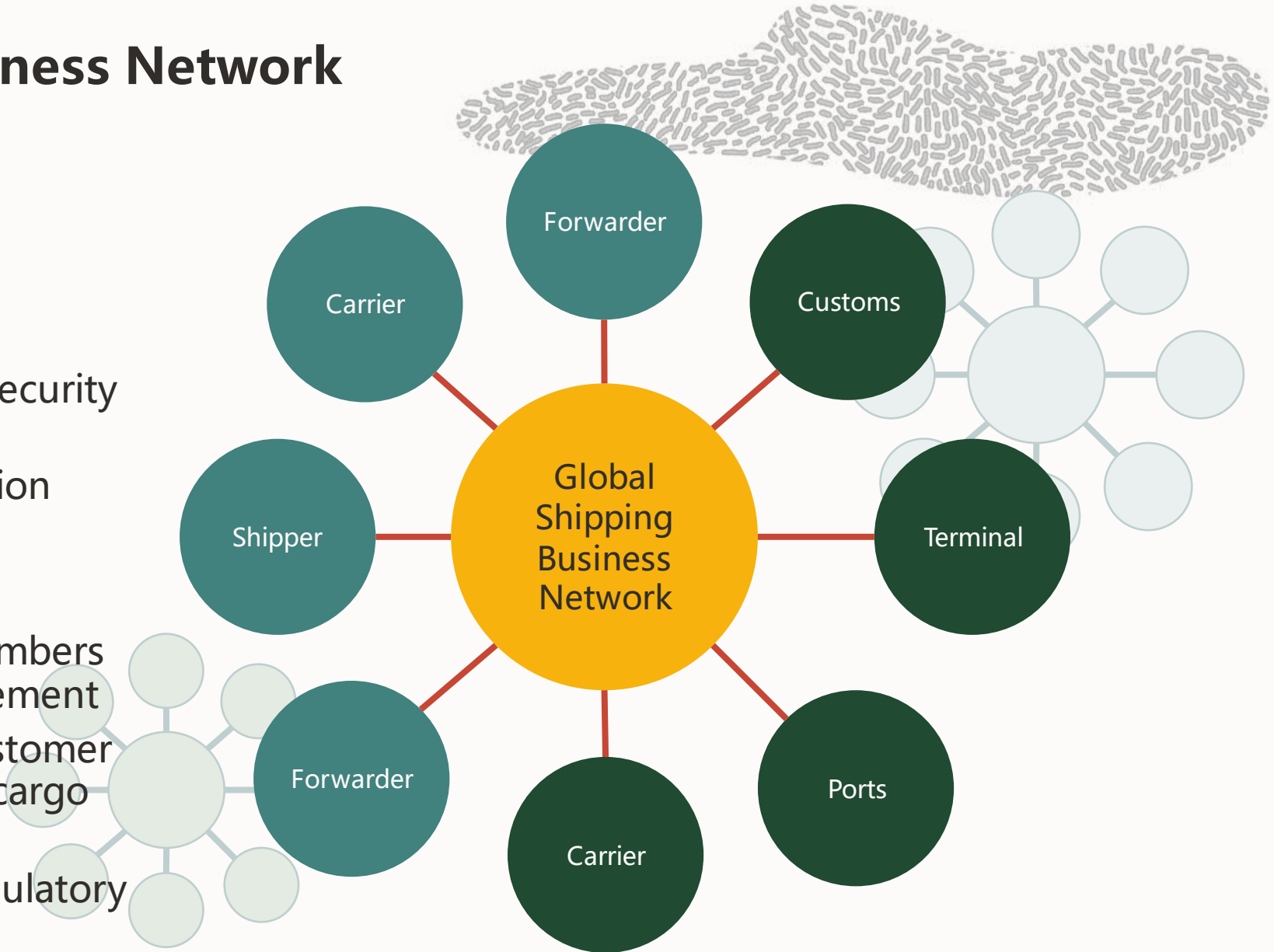
Global Shipping Business Network

Project Status

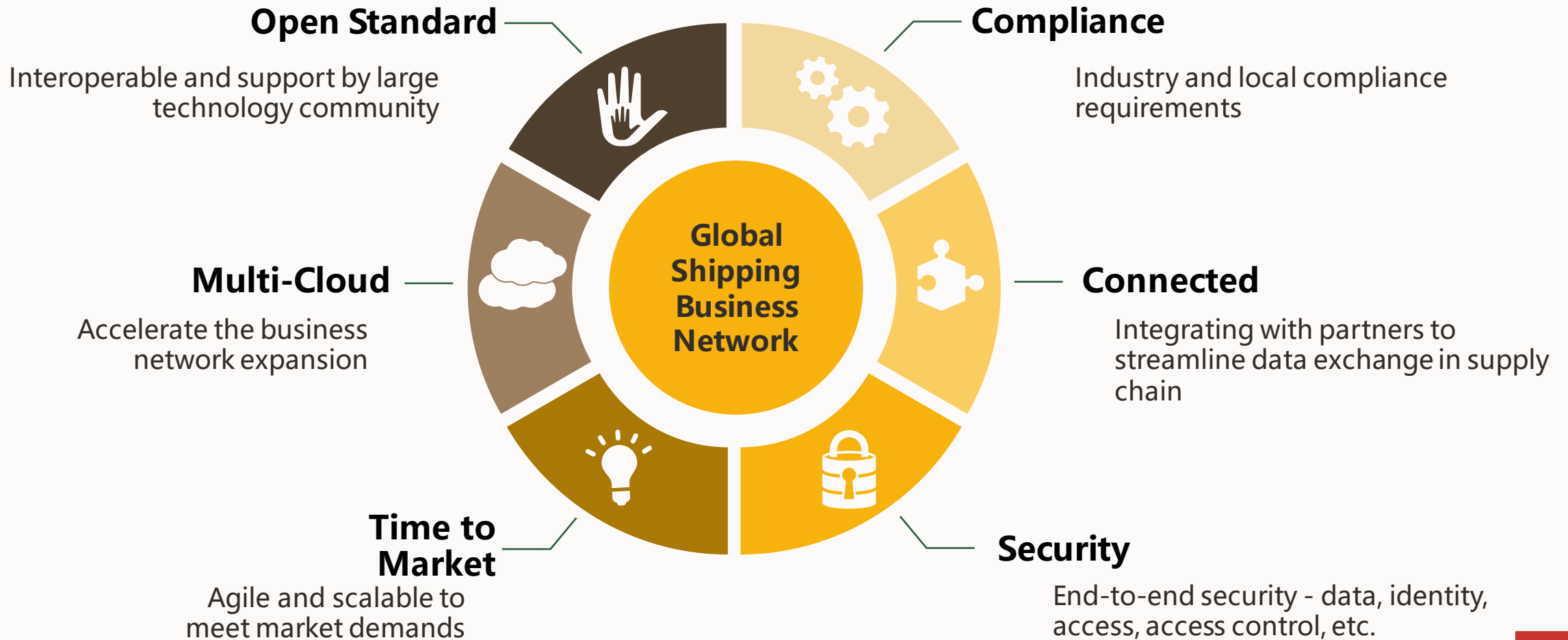
- Multi-Cloud blockchain infrastructure in-place
- 3rd party pre-production, security assessment in progress
- Final stage before production

Milestones

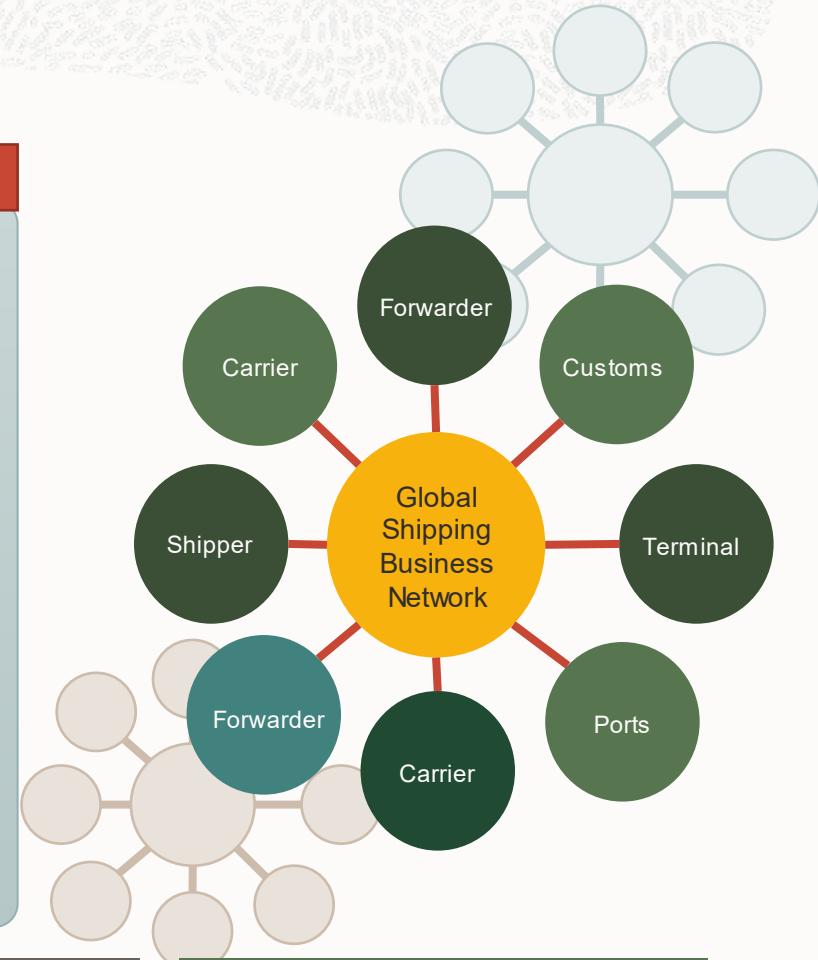
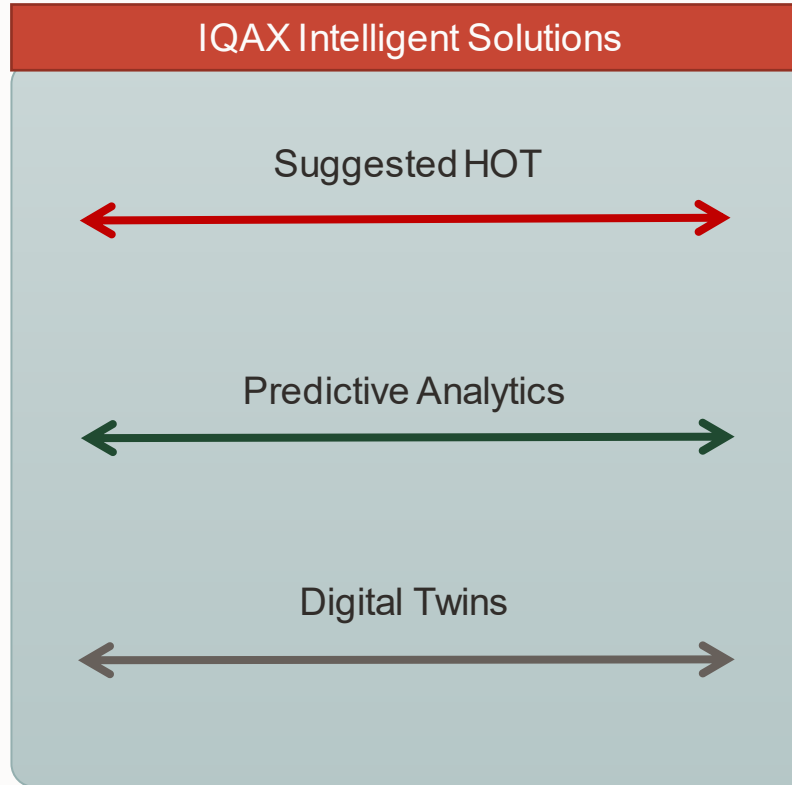
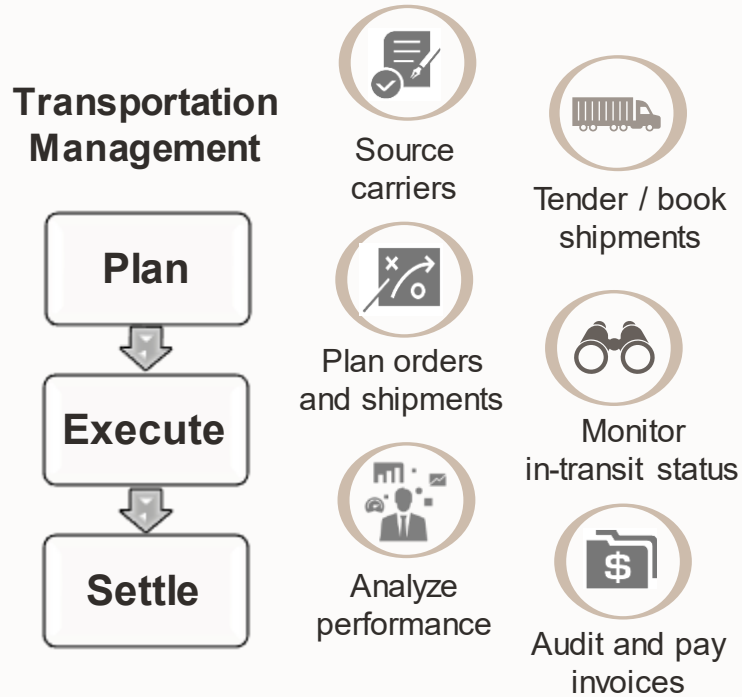
- Feb 2020 – 9 founding members signed shareholder’s agreement
- April 2020 – Successful customer pilot of blockchain-based cargo release process
- Oct 2020 – all required regulatory approval completed



Blockchain Ecosystem with Oracle Cloud Infrastructure



Unlock Values in Transportation Management with IQAX



THANK YOU



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Louis Mah
Director, IT
Maxim's Caterers - HK



Maxim's

Louis Mah

Dec 2020

Agenda

1. Introduction
2. About Maxim's Caterers Limited
3. Our Business Challenges
4. Maxim's & Oracle
 - Oracle Cloud Projects and Solutions

Introduction

Introduction

Louis Mah

- IT Director consisting with a team size over 100 members in different location bases.; oversee all technology related and formulate strategy as per business growth. Louis is responsible for IT Operations and Supporting to various Brands and Departments. In past 3 years, also leading the Mobile Apps implementation and enhancing the eCommerce functions as part of Digital Transformation; furthermore architecture design, systems and applications upgrade are continuously in progress to cope with Business expansion.
- Prior to joining Maxim's, Louis worked in a Multi-national retail chain group from 1999 – 2015, being a Business Solutions Managers and implemented ERP, CRM and Store Solutions across Asia Markets. Louis was appointed to be IT Director in Taiwan on 2011, apart from the IT management related, also implemented eCommerce platform with millions of membership; leading the Digital Transformation from Web to App eCommerce.



About Maxim's Caterers Limited

Founded in 1956, Maxim's Caterers Limited is a leading F&B company in HK as a base, comprised of Chinese, Asian and European restaurants, quick service restaurants, bakery shops, coffee shops, Japanese chain restaurants, institutional catering and Foods Manufacturing.

Operates over 1,800 outlets in Hong Kong, China, Vietnam, Cambodia, Malaysia, Thailand and Singapore. Maxim's is also the licensee of renowned brands including Starbucks Coffee, Genki Sushi, IPPUDO Ramen, The Cheesecake Factory, and Shake Shack in various territories.

Maxim's is going through the Cloud Transformation Journey; the goal is to move "Everything-To-Cloud" with different cloud services.



Business Challenges

- ❖ New Markets and Brands
 - Rapidly expansion and growth
 - Develop, Maintain and Enhance

- ❖ Various Back-office Systems and front-end applications, on premise and on Cloud, need strong feasibility, collaboration and connectivity.

- ❖ The Information Exchange needs to be timely and reliable; handling huge data on daily
 - Feasible and Capable Integration Ability

- ❖ Mobility Support Various front-ends (New Retail & Normal)
 - Real time accessibility and operations
 - Speed

Maxim's & Oracle

Maxim's Project with Oracle

Oracle Cloud Solutions

- SOA Cloud Service
- Exadata Cloud @Customer
- Autonomous Database (ADW)
- Essbase Cloud
- Autonomous Integration Cloud (AIC)
- Supply Chain and Planning (SCP)

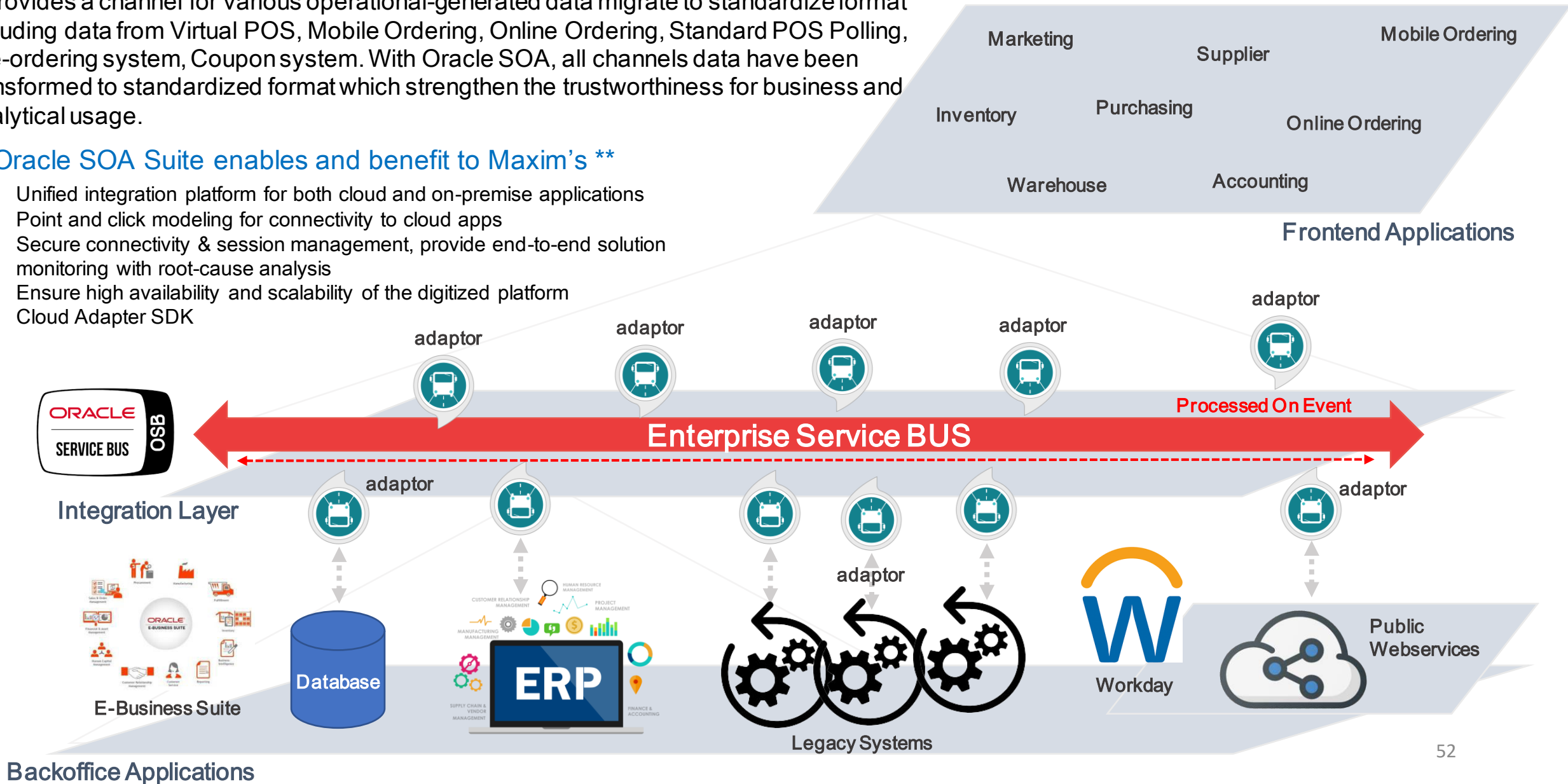
Oracle SOA Cloud Service

Oracle SOA is introduced and applied in Maxim's since 2017.

It provides a channel for various operational-generated data migrate to standardize format including data from Virtual POS, Mobile Ordering, Online Ordering, Standard POS Polling, Pre-ordering system, Coupon system. With Oracle SOA, all channels data have been transformed to standardized format which strengthen the trustworthiness for business and analytical usage.

** Oracle SOA Suite enables and benefit to Maxim's **

- ✓ Unified integration platform for both cloud and on-premise applications
- ✓ Point and click modeling for connectivity to cloud apps
- ✓ Secure connectivity & session management, provide end-to-end solution monitoring with root-cause analysis
- ✓ Ensure high availability and scalability of the digitized platform
- ✓ Cloud Adapter SDK



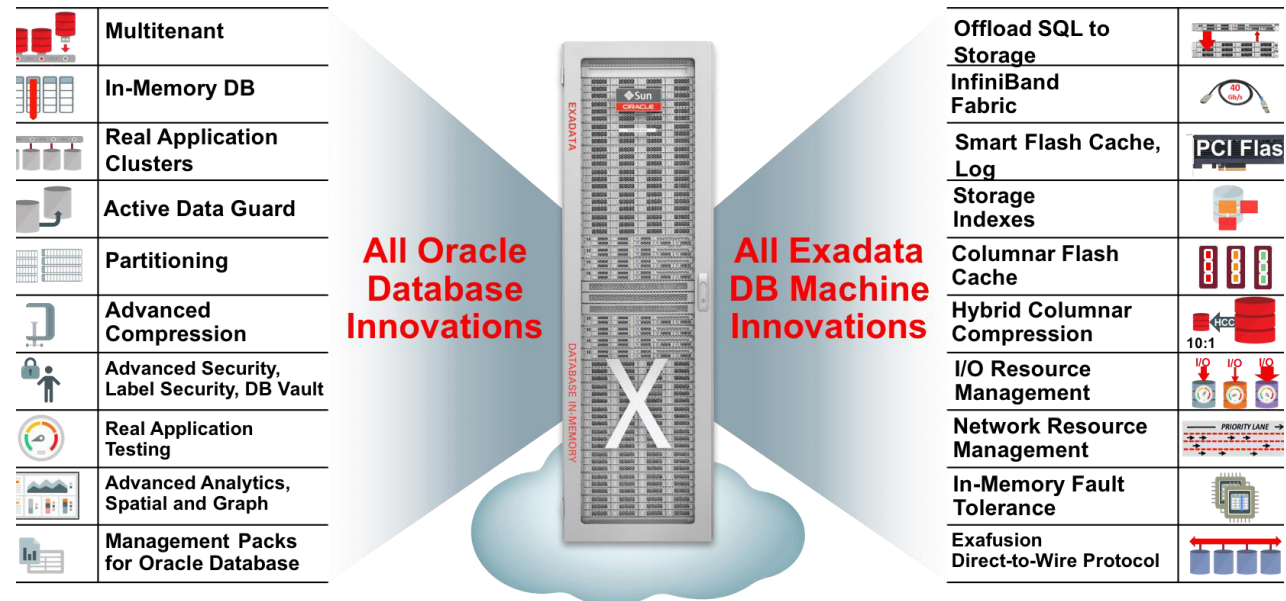
Oracle Exadata Cloud @Customer (Next Agenda)

Oracle Exadata Cloud dedicate X8M infrastructure to allow database to

- improve performance, security and reduce the downtime of application.
- a powerful in-memory database with the features of multitenant and clusters of application, active data guard for data extraction, reduce data size with advanced compression rate.
- It operates at a private cloud environment and all the features benefits to ERP application's database.

Oracle Exadata Cloud will be applied in Maxim's on Dec 2020.

- It will replace existing E-Business Suite's on-premise X5 Exadata. Currently, E-Business Suite is operation Maxim's Group ERP system for Finance and Supply-chain purpose. It obtains highly customized features and concurrent requests which requires a powerful database for the operation and execution.
- With the cloud-based infrastructure and X8M improvements, E-Business Suite with Exadata Cloud will become more stable, faster and expanded multi-threat concurrent request execution which benefits both Finance and Supply-chain section.



Oracle Autonomous Database (ADW)

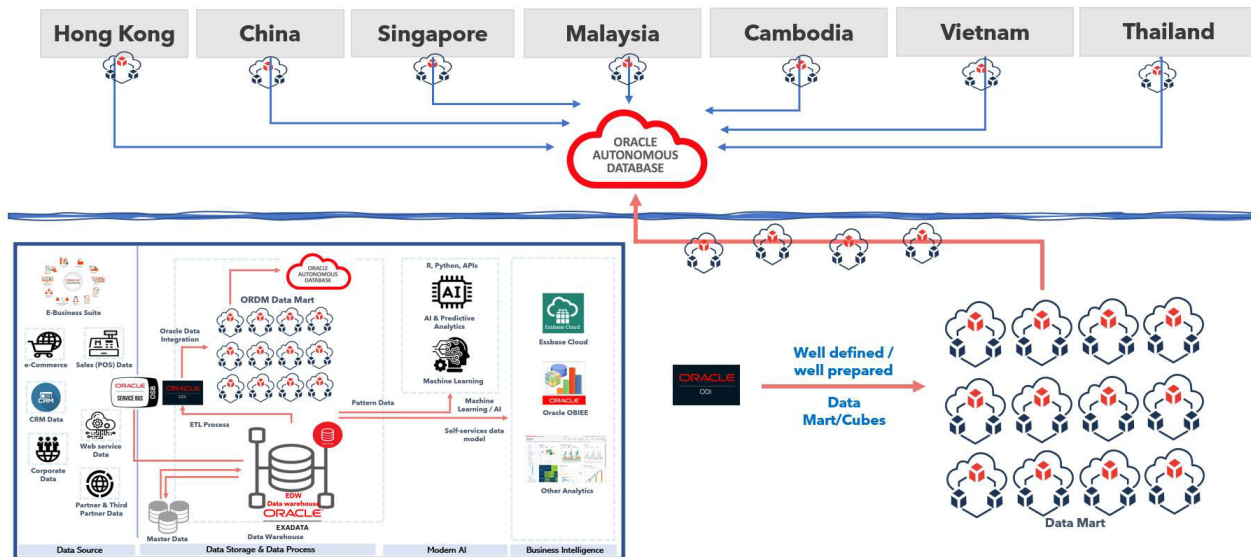
Oracle Autonomous Data Warehouse (ADW) features automated database performance tuning and security, storage scaling to reduce the daily effort of maintaining the data warehouse operation, data security and focus the resources on business and analytics. It offers the public cloud for ADW.

Oracle ADW has been adopted in Maxim's since 2019. With Maxim's business expansion to South-East Asia (SEA) region, regionalized data analytics to obtain fast insight is crucial.

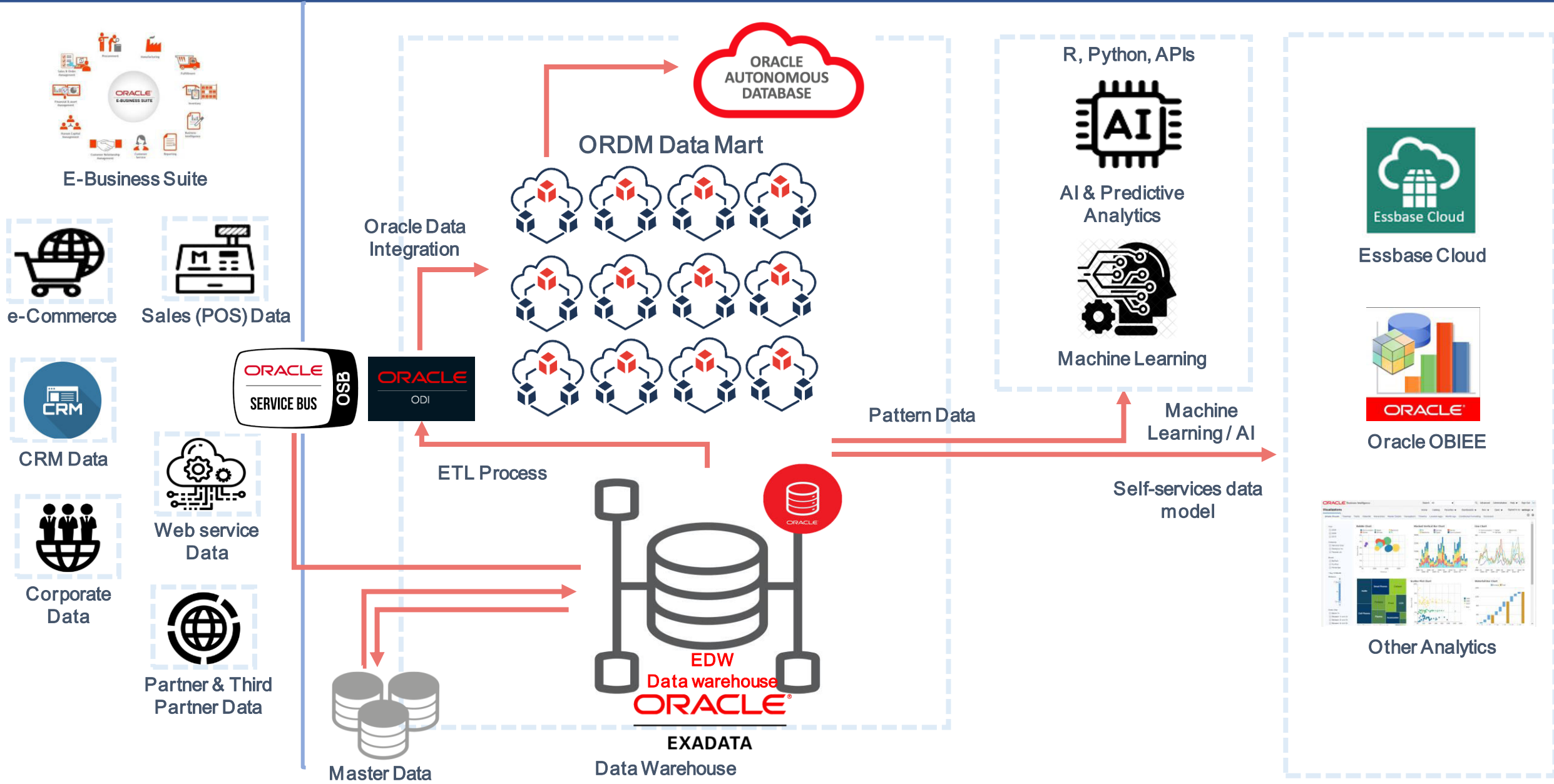
ADW's auto tuning feature reduces almost 50% querying time to retrieve analytical result.

Rather than concerning the rapid performance, Maxim's also approach "Single Source of Truth". All regions data are migrated to Maxim's group Data Warehouse.

ADW serves in a public cloud environment, it smoothens the connectivity between the group data warehouse and localized SEA team. Localized analytics becomes effective and efficient.



Data Architecture Flow



Data Source

Data Storage & Data Process

Modern AI

Business Intelligence

Oracle Analytic Cloud • Analytic

Analytics Hyperion Essbase

Hyperion Essbase

offers an Online Analytical Processing (OLAP) cube architecture which optimized to process aggregated queries rather than in transaction level. Essbase support multidimensional cube with hierarchical drill-up and down features, which is not available in traditional relational database management system (RDBMS).

** In Maxim's, Business users require a flexible self-service environment with speedy drill-through at different dimensional level platform. With multidimensional features and business focused calculation on trustworthy data, Essbase fulfills their needs.

2018

- Maxim's Group adopted Essbase as BI analytical tools for a decade. Oracle acquired Hyperion Solution Corporation in 2007 and suggested Maxim's Group to migrate existing On-premise service to Oracle Analytic Cloud (OAC) in US in 2018. It derived a more stable and reliable analytical platform to Maxims'.

2020

- With technology improvement in Asia, OAC data center located in Tokyo supported the Essbase service in 2019. With Oracle customer service team support, Maxim's Group OAC Hyperion Essbase migrated to Japan with a speedier performance.

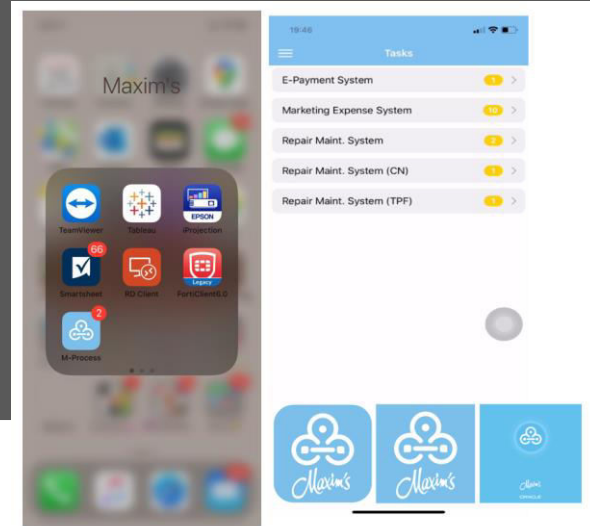


Oracle Autonomous Integration Cloud (AIC)

Oracle Autonomous Integration Cloud (AIC) provides a secure, self-managing, and self-optimizing integration layer that integrates connectivity between Oracle Cloud related, on-premises applications and/or third-party software as a service (SaaS).

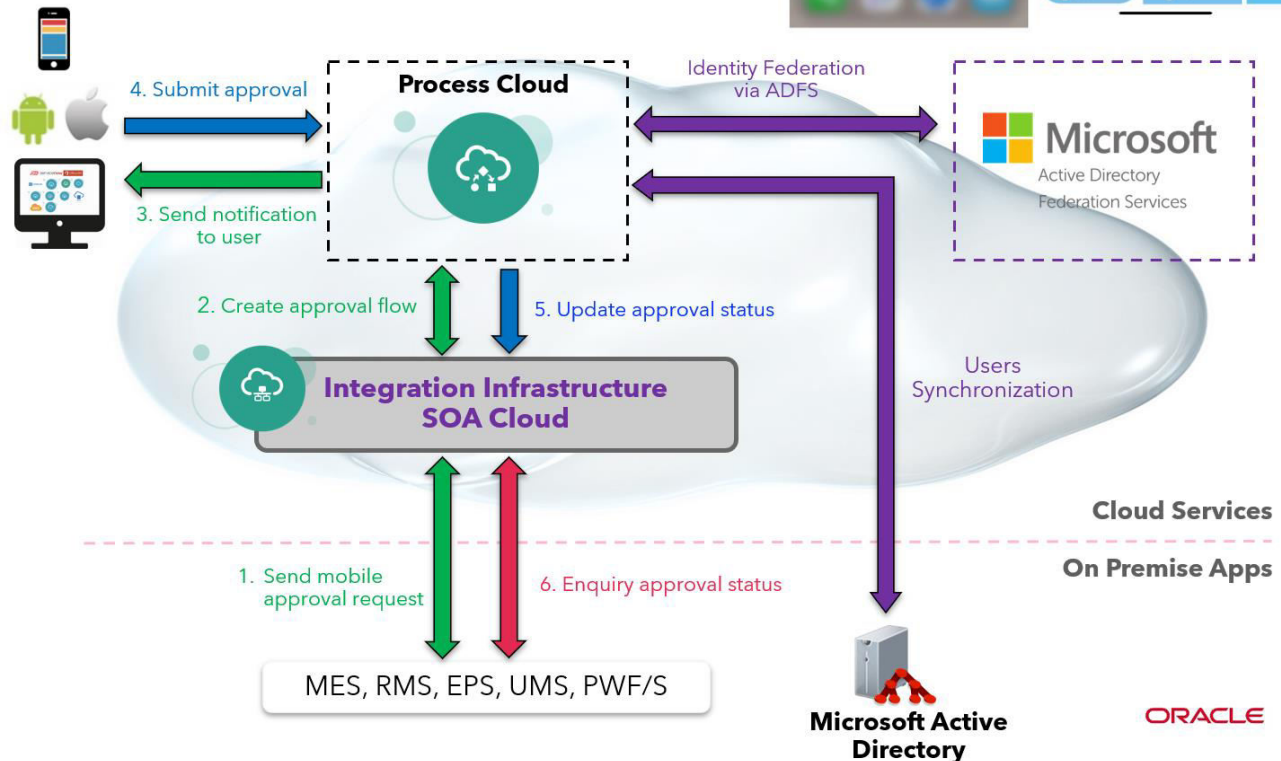


Approval Workflow



AIC contains run-ready process automation templates, intuitive visual app builder which extend the flexibility to various business application. With its features, an enriched, real-time trusted data from different cloud and on-premises source are gathered for meaning process and flows.

Oracle Autonomous Integration Cloud (AIC) is adopted in Maxim's from 2019.



"M-Process"

Is a customized Maxim's application for mobile approval. It is available on Apple store and Google Play.

With the improvement of business and operation standard in Maxim's, various kinds of approval process has been derived. Those approval process which including

- New branch opening or amendment approval/workflow
- Financial applications workflow approval

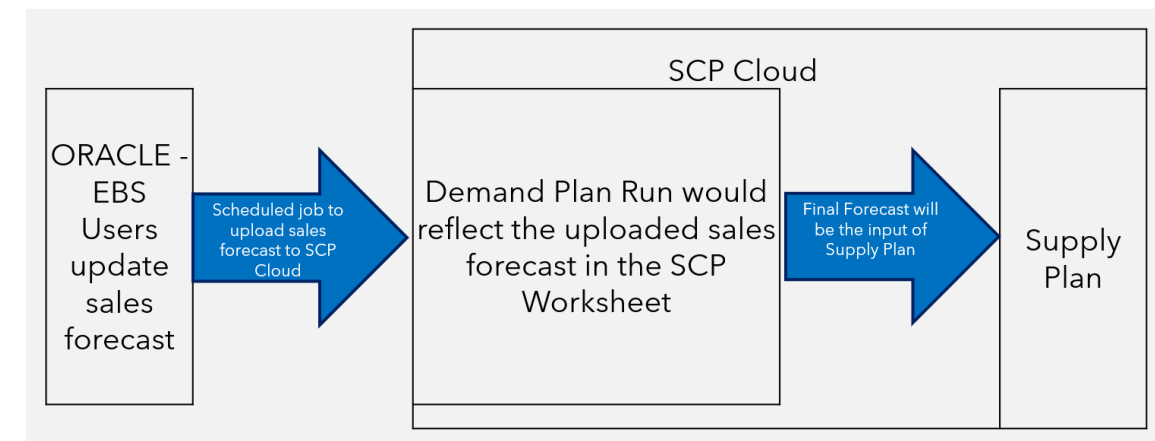
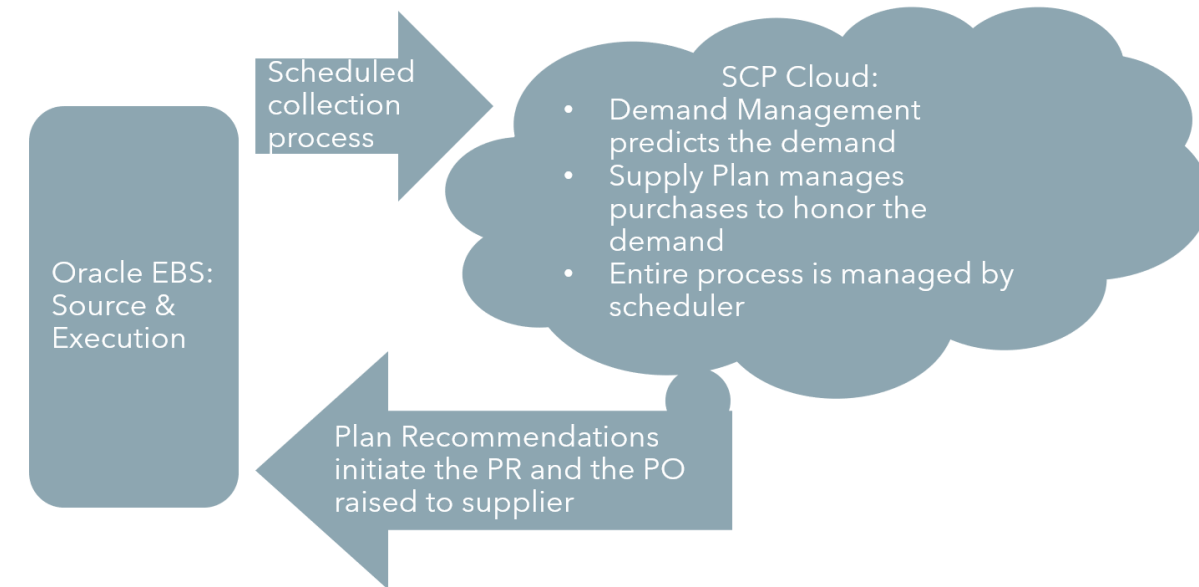
It requires management and operation team to proceed in office with paper works or different transactional legacy systems. After AIC has been introduced, management and operation team proceed all approvals in one single AIC portal with mobile access. They are available to proceed the approval process

Supply Chain and Planning

- Enable supply chain driven built-in machine learning process to provide effortless combine demand insights with including customized supply constraints, stakeholder input for the analytics and forecasting.
- Oracle Supply Chain and Planning adopted in Maxim's since 2019.

Due to branches expansion of different BUs, supply chain related operation becomes challenging.

With Supply Chain and Planning forecasting on inventory, suggesting the better planning on supply chain materials, business plan on demand and supply will be optimized and cost of each inventory will be reduced.



**We shared our
journey with Oracle**

**The adaption and
Plan for Oracle
Solutions**

Maxim's

- Long Term Strategic Partner
- Profession Consultation and Solution Advice
- Flexible & Simplify Integration Works
- Fast Development and Sustainable
- Systematic Data Interchange Between Legacy and New Applications
- Reliable Data Transport & Accuracy
- Support Mobile Front-Ends
- Secure, High Availability and Disaster Recovery

