

Drop Tank Data Platform Progression Global Leaders Program

September 2, 2020

About Drop Tank







Founded in 2012 to deliver end-to-end loyalty solutions for U.S.-based fuel brands



Delivering consistent loyalty experiences across thousands of independent gas stations



Launched MakeItCount[™], a loyalty solution for Marathon Petroleum in May 2018; Partnered with Southwest Airlines & Wyndham Hotels



Actively running loyalty solutions in over 4,000 U.S. gas stations, and growing.

Challenge / Opportunity

- Rapid integrations with partners
- Scaling trx volume and retail connections
- Data capture and analysis for loyalty



"We are NOT a Loyalty Company"

David VanWiggeren, CEO Drop Tank LLC

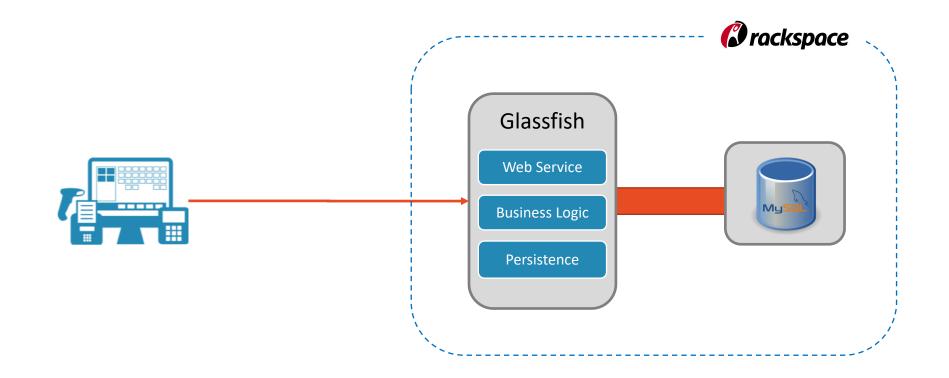
The Challenge – Create a consistent and effective Price Per Gallon (PPG) rollback across thousands branded gas stations:

- Anonymous product, no PII
- Manage PPG Rewards, Transactions, Site Connectivity

The Volume

- 2100 Stations
- 2500 Transactions at Peak







"We need to transform into a Loyalty Company"

David VanWiggeren, CEO Drop Tank LLC

The Challenge – Introduce the new capabilities

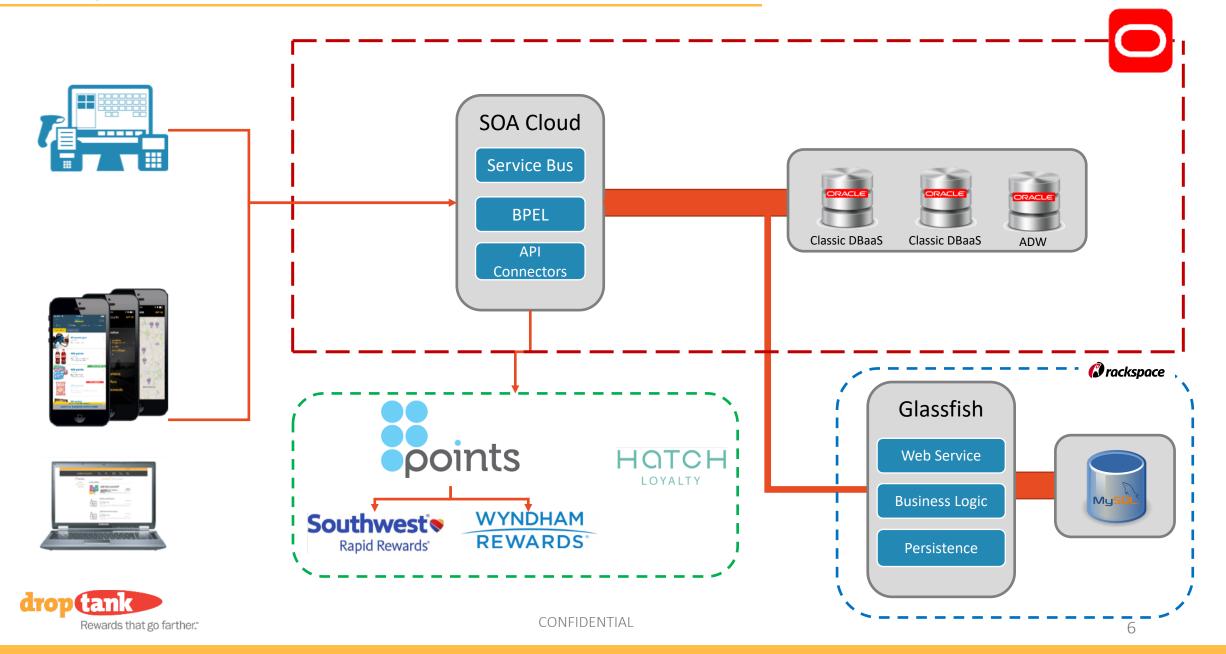
- Manage Member Information (PII)
- Earn and Burn (Points)
- Offer Management
- Mobile/Web Applications

The Volume

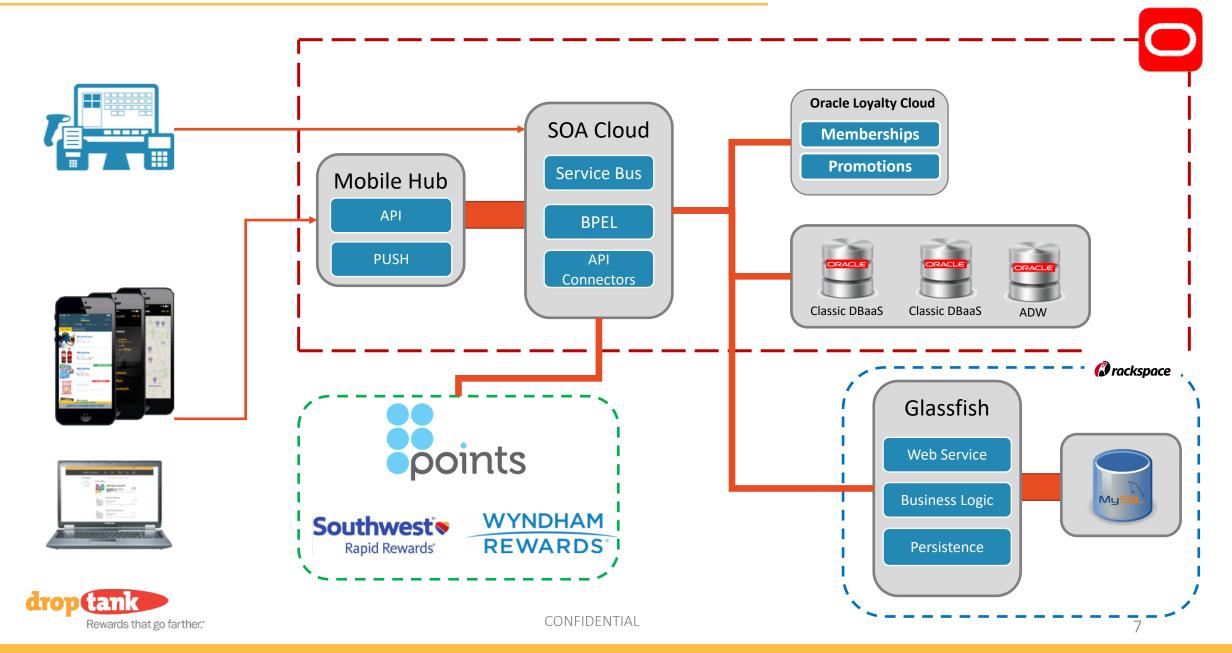
- 5,000 Stations
- 20,000 Transactions at Peak



Drop Tank 2.0 - 2017/18



Drop Tank 2.1 - 2019



Drop Tank 2.1 Reporting Examples

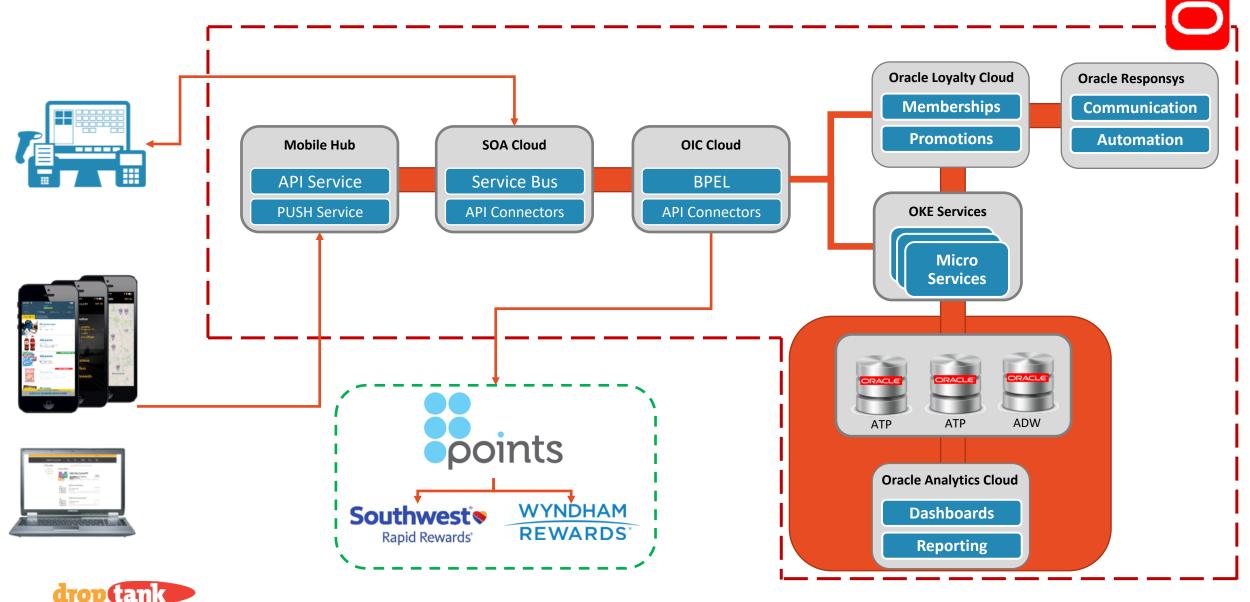
2018	New	Total	Total	Total	% Total	Total	Avg	Total		Avg	Total	Total	Avg
	Confirmed		Members	Members	Members	Loyalty	Loyalty	Loyalty		Loyalty	Loyalty	Loyalty	Loyalty
	Members	Members (EoM)*	(EoM)	w/ 1+ Trx	w/ 1+ Trx	Trx	Trx/Member		Spend	Ticket Size	Fuel Trx	Fuel Gallons	Gallons/Fill
MAY		(EOIVI)	72,739	24,479	34%	85,390	1.2	Ś	2,410,116	\$ 28.22	70,510	753,865	10.69
JUN			89,715	23,881	27%	89,017	1.2	ې S	2,570,316	\$ 28.87	68,609		10.03
					27%	89,017	-	ې S	2,662,011	\$ 29.65	69,729	826,410	11.32
JUL	50.002	FC 092	99,500	23,258	23%			ې \$		1			11.85
AUG	56,982	56,982	108,293	22,832		91,919			2,811,041	1	72,634	883,411	-
SEP	7,296	64,278	117,834	22,277	19%	88,078		\$	2,771,079	\$ 31.46	70,379	870,970	12.38
ОСТ	8,875	73,153	126,879	22,805	18%	95,108		\$	3,212,522	\$ 33.78	77,010	1,007,160	13.08
NOV	17,004	· · · ·	143,521	26,429	18%	98,644	0.7	\$	3,137,546	\$ 31.81	77,553	1,066,243	13.75
DEC	23,666	113,823	168,101	33,637	20%	126,294	0.8	\$	3,462,241	\$ 27.41	97,044	1,332,816	
2019	New	Total	Total	Total	% Total	Total	Avg	Total		Avg	Total	Total	Avg
	Confirmed Members	Members	Members (EoM)	Members w/ 1+ Trx	Members w/ 1+ Trx	Loyalty Trx	Loyalty Trx/Member		Loyalty Spend	Loyalty Ticket Size	Loyalty Fuel Trx	Loyalty Fuel Gallons	Loyalty Gallons/Fill
	Weinbers	(EoM)	(EOIVI)	W/ 1+ IIX	W/ 1+ IIX	11X	ITX/ Welliber		spenu	ficket Size	Fuer IIX	Fuel Gallons	Gallons/ Fill
JAN	24,801	138,624	193,819	40,569	21%	172,068	0.9	\$	4,535,861	\$ 26.36	129,681	1,770,988	13.66
FEB	25,818	164,442	220,710	52,594	24%	228,006	1.0	\$	5,998,045	\$ 26.31	168,081	2,218,826	13.20
MAR	32,371	196,813	255,197	73,827	29%	340,391	1.3	\$	8,859,214	\$ 26.03	234,539	3,027,548	12.91
APR	35,188	232,001	293,511	88,454	30%	407,123	1.4	\$ 1	10,913,931	\$ 26.81	285,063	3,538,027	12.41
May	36,289	268,290	333,409	106,521	32%	516,810	1.6	\$ 1	13,323,766	\$ 25.78	351,843	4,348,841	12.36
June	37,148	305,438	374,209	112,053	30%	525,393	1.4	\$ 1	13,173,049	\$ 25.07	363,028	4,533,644	12.49
July	46,398	351,836	424,777	123,919	29%	605,532	1.4	\$ 1	15,704,099	\$ 25.93	432,169	5,255,212	12.16
Aug	43,591	395,427	471,622	131,777	28%	651,641	1.4	\$ 1	19,377,563	\$ 29.74	545,938	6,771,409	12.40
Sept	41,711	437,138	517,679	134,338	26%	632,248	1.2	\$ 1	18,990,465	\$ 30.04	538,780	6,683,920	12.41
Oct	44,932	482,070	567,095	144,687	26%	687,507	1.2	\$ 2	21,208,128	\$ 30.85	592,542	7,514,131	12.68
Nov	47,337	529,407	619,865	153,003	25%	680,735	1.1	\$ 2	20,720,644	\$ 30.44	588,879	7,529,442	12.79
Dec	51,280	580,687	677,310	144,998	21%	588,698	0.9		18,149,635	\$ 30.83	525,586	6,623,772	12.60

31-Dec	7-Jan	# of Sites	Category
		+2	Network-Net Wins/Losses
		5,986	Open Sites
		2,583	Direct Connects
71%	71%	4,277	Capable vs Open Sites
65%	65%	3,917	Active- HB within 0- 7 days, % of Open Sites
2%	2%	100	Inactive- HB within 8-90 days, % of Open Sites
33%	33%	1,969	Needs Deployed - HB 91+ Days + Never Had HB, % of Open Sites
28-Dec	4-Jan	# of Members	
		583,988	Total Confirmed Members
25%	24%	141,759	Active Members - 1+ transaction within 30 days, % of Confirmed Members

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	22-Oct	29-Oct	5-Nov	12-Nov	19-Nov	Nov	3-Dec	10-Dec	17-Dec	23-Dec	31-Dec	7-Jan
Active with 7 Day Heartbeat		3,860	3,879	3,878	3,877	3,898	3,891	3,910	3,929	3,939	3,915	3,917
TOTAL WINS		36	35	21	22	35	15	30	30	29	10	14
New to Network	4	18	18	7	9	11	6	15	18	17	3	5
Reinstated Heartbeat in Last Week	18	18	17	14	13	24	9	15	12	12	7	9
TOTAL LOSSES (Dropped Heartbeat)	-27	-17	-16	-22	-23	-14	-22	-11	-11	-19	-34	-12*
Closed/Dealer Changes/Deactivations	-3	-3	-4	-6	-1	-1	-1	-1	-3	-1	-2	-2
NET GAIN/LOSS		19	19	-1	-1	21	-7	19	19	10	-24	2



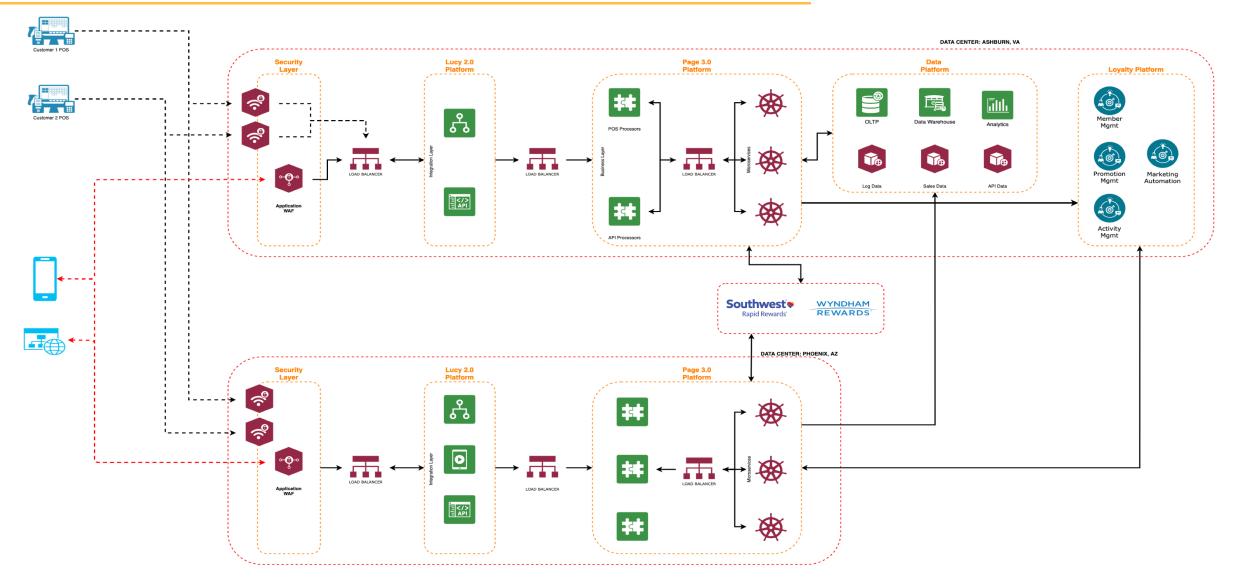
Drop Tank Plan - January 2020



Rewards that go farther."

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Drop Tank 3.0 - March 2020





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Drop Tank Data Platform

