

Deployment and Configuration Services

Oracle Customer Solutions for Industries- Communications

Oracle Customer Solutions for Industries - Communications is your trusted advisor and specialist team with the most extensive expertise in deploying Communications Global Industries Unit (CGIU) products worldwide. Employing our best practice processes and tools, your product or project will be deployed and implemented by the best specialist, with accountability and responsibility.

We provide solutions to 20 of the top 20 communications customers and continually growing list of Enterprise customers. Our communications networking software routes 1 billion calls and text messages, connects 80 million conference minutes, and delivers 8.3 billion email messages per day. We have deep expertise in scaling, securing and managing over 2000 communications and enterprise networks per day.

Customer Solutions for Industries – Comms Service Engagement Value

Oracle Customer Solutions for Industries - Comms is dedicated to delivering value to you and are with you for the duration of the project to ensure the desired business and technology outcomes. This provides our customers with lower total cost and reduced risk, increased capacity for innovation and an accelerated time to market.

With access to unmatched Oracle expertise, we make your complex projects and integrations appear seamless. We have proven Best Practices, Automation and Methodologies that set us apart as your Project Partner. Furthermore, single- vendor accountability eliminates those costly communication issues and delays.

Key Benefits and Value proposition

- Reduction in CAPEX
- Reduction in OPEX
- More Value FASTER

Products Covered

Including, but not limited to, the following Oracle Communications products:

- Session Border Controller (SBC)
- Enterprise Session Border Controller (E-SBC)
- Session Router (SR)
- Subscriber-Aware Load Balancer (SLB)
- Enterprise Operations Monitor (EOM)
- Enterprise Communications Broker (ECB)
- Interactive Session Recorder (ISR)
- Session Delivery Manager (SDM)
- SD-WAN

Lower Total Cost of Ownership; Accelerate time to Value with Oracle Customer Solutions for Industries - Comms

With decades of intimate knowledge of the products and environments, we have developed configurations and know-how to provide you with the best in service. We take a collaborative workshop approach to your project to ensure all your technology needs are being met. We also align our designs with Oracle R&D investment to future-proof your investment and for maximum efficiency.

With Fixed Price Project options and a blended delivery approach, we can reduce customization and maintenance needs for your network. Drawing on our experience, reusable assets and proven project accelerators, we can deliver your project at unparalleled speeds meaning your network is ready for operation sooner with your single-vendor product and service strategy.

Oracle Customer Solutions for Industries – Communications: Array of Available Services

Plan the Project	Implementation for Success	Operate for Live
<ul style="list-style-type: none"> • Solution Analysis & Design\Project & Program Management • High- & Low-Level Design • Integration Planning • Testing Planning • Migration Planning 	<ul style="list-style-type: none"> • Solution Development & Integration • Software Installation • Internal Verification • Network Integration • Solution Testing & Acceptance • Migration • Handover & Documentation 	<ul style="list-style-type: none"> • Release updates • Testing services • Optimization services • Operational Management
<p>*Enrolment in the Oracle Customer Solutions for Industries – Communications services program results in expedited root cause analysis by bringing in specialized global Subject Matter Experts with intimate knowledge of the inner workings of the customer's unique network, who utilize Oracle's proven set of best practices, processes and procedures while leveraging key internal Oracle-to-Oracle relationships to expedite incident resolution.</p>		

Our Mission

To provide integrated communications through on-premises and cloud solutions to unleash innovative business models and new revenue.

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