

# Oracle Construction and Engineering Cloud Services

**Retired Service Descriptions and Metrics** 

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# METRIC DEFINITIONS FOR RETIRED CLOUD SERVICES

"Aggregate Annual Construction Value in Millions" is defined as the annual total construction value for all Projects (in Millions) managed by the Cloud Service.

"Construction Project Value in Millions" is defined as the cost for a Construction Project in millions that is managed through the Cloud Service over the duration of the Construction Project.

For Cloud Services other than Oracle Aconex, "Customer" is defined as the customer entity specified on an order. The application may not be used or accessed for the business operations of any third party, including but not limited to external customers, partners, contractors, or affiliates.

For Oracle Aconex Cloud Services, "Customer" or "You" is defined as the customer entity specified on an order. Organizations invited onto the Oracle Aconex Cloud Service are granted usage and access rights specifically to support the scope of work identified in Your order and such organizations will not be considered the Customer for the purposes of this service description.

"Hosted Employee": is defined as

- (i) all of your full-time, part-time, temporary employees, and
- (ii) all of your agents, contractors and consultants who have access to, use, or are tracked by the programs

The quantity of the licenses required is determined by the number of Employees and not the actual number of users.

In addition, if you elect to outsource any business function(s) to another company, the following must be counted for purposes of determining the number of Employees: all of the company's full-time employees, part-time employees, temporary employees, agents, contractors and consultants that (i) are providing the outsourcing services and (ii) have access to, use, or are tracked by the programs.

"Hosted Environment" is defined as the combination of hardware and software components owned, licensed or managed by Oracle to which Oracle grants You and Your Users access as part of the Oracle Cloud Services which You have ordered. A Hosted Environment can be used for only one type of Oracle Program. The number of Production Environments and Nonproduction Environments will be specified in the applicable service description.

"Hosted Named User" is defined as an individual authorized by You to access the Cloud Service, regardless of whether the individual is actively accessing the service at any given time.

"Nonproduction Environment" is defined as a Hosted Environment that is specifically sized and designed (i) for functional testing and validating changes prior to their promotion to the Production Environment, (ii) for recreating events and duplicating issues occurring in the Production Environment for the purposes of troubleshooting and facilitating incident resolution, and (iii) for development, training, and testing purposes. The Nonproduction Environment may not be used for production purposes or for performance or stress testing, and any service levels, performance targets and disaster recovery described for the applicable Oracle Cloud Service are not applicable to Nonproduction Environments. The Nonproduction Environment is limited to 50 concurrent Users. The Nonproduction Environment may be refreshed, at Your request, no more than once per quarter. Note that only the database will be copied over. File repositories and user reports are not copied from production

environment. Oracle periodically makes backups of nonproduction data for Oracle's sole use to limit data loss and service downtime in the event of a disaster.

"100,000 of Project Value" is defined as the cost for a Project, in 100,000 increments, that is managed through the Cloud Service over the duration of the Project.

"1M of Project Value Allowance" is defined as one million U.S. dollars (or the equivalent amount in local currency stated in the order) of the maximum cumulative Project Value Consumption covered by Your order.

"1M of Project Value" is defined as one million U.S. dollars (or the equivalent amount in local currency stated in the order) of the single Project Value covered by Your order.

"\$1M in Total Construction Value" is defined as one Million U.S. Dollars (stated in Millions by local currency) of the annual total construction value managed by you.

"Project" is defined as a temporary collaboration initiated by a company and potentially including participants from other companies, to accomplish a singular goal with a defined scope, budget, and schedule.

## **GLOSSARY**

"Application Program" refers to (a) the software owned or distributed by Oracle that You have ordered under an Oracle master agreement, (b) Program Documentation and (c) any Program updates acquired through technical support. Programs do not include Integrated Software or any Operating System or any software release prior to general availability (e.g., beta releases).

"Automated Clearing House (ACH)" is an electronic network for financial transactions in the United States. ACH processes large volumes of credit and debit transactions in batches. ACH credit transfers include direct deposit, payroll and vendor payments.

"Construction Project" is defined as a Project within Submittal Exchange used during the construction phase of a Project, which provides architects, engineers, contractors, and owners with a collaborative solution for exchanging, reviewing, and archiving construction documents.

"Cost Workspace" is an Oracle Aconex interface for Project Controls or Contract Management that provides You and/or Participant (as applicable) with access to an organization's cost modules, which may include one or more of the following: cost management, cost activity stream, cost reports, and administration.

"Design Project" is defined as a Project within Submittal Exchange used during a design phase of a Construction Project and which facilitates building design including the review and sharing of design documentation.

"Explicit Only Invitation" is defined as an invitation method in which only the Project Owner can invite new participants to the Project.

"Gigabyte" is defined as 1,000,000,000 bytes of storage space.

"Inspector" is a defined Oracle Aconex Field Cloud Service user role that can use the Inspector functionalities on the Oracle Aconex Field Cloud Service.

"Inspector Administrator" is a defined Oracle Aconex Field Cloud Service user role that can use the Inspector Administrator functionalities on the Oracle Aconex Field Cloud Service.

"Location" is defined as a single, physical office location of a client, which can have unlimited users per location.

"Owner" is defined as the party who is paying for and using the constructed building.

"Participant" shall mean the following within these Oracle Aconex Service Descriptions and any applicable document referenced in Your order if Your applicable Agreement referenced in Your order is not the Oracle Cloud Services Agreement or the Oracle Master Agreement with a Schedule C: any entity other than You that participates in the System Project.

"Project" is defined as the scope of work to be managed using the Cloud Service with a defined scope, budget, and schedule identified in Your order.

"Project Owning Organization" or "Project Owner" is the Customer, or an organization authorized by the Customer, to administer a Project using the Oracle Aconex Cloud Services.

"Production Environment" is defined as a Hosted Environment that is designed for daily commercial use and production operations of live data. Unless otherwise specified, a single Production Environment is provided for an Oracle Cloud Service as part of the Oracle Cloud Service.

"Project Value" is defined as the cost for a Project that is managed through the Cloud Service over the duration of the Project.

"Project Value Allowance" or "PVA" is the maximum Project Value Consumption permitted within the Services Period of Your order before additional fees apply. "General Contractor" is defined as a business or person that coordinates work of multiple Subcontractors on behalf of an Owner for a Project.

"Public Planroom" is a virtual collaboration space with an externally available URL designed for storing, reviewing, and exchanging drawings during the preconstruction phase of a Project, often used for distributing documents to bidders.

"Subcontractor" is defined as a business or person that carries out work for a General Contractor as part of a larger Project.

# **ORACLE CONSTRUCTION & ENGNEERING CLOUD SERVICES – RETIRED PART #S**

## PRIMAVERA CLOUD SERVICES - RETIRED PART NUMBERS

#### **Primavera Data Access Cloud Service**

Retired Part #: B86346

Primavera Data Access Cloud Service (DACS) provides read-only Oracle Net access via VPN from Your separate network to a single hosted environment containing one or more of the Oracle Primavera Cloud Services listed below. Each Primavera Cloud Services hosted environment requires a separate purchase of this Primavera Data Access Cloud Service.

To use this Primavera Data Access Cloud Service with your Hosted Environment, You are required to first purchase and maintain one or more of the following Oracle Primavera Cloud Services (base service) for the duration of the Primavera Data Access Cloud Service:

- P6 Enterprise Project Portfolio Management Cloud Service
- Unifier Project Controls Cloud Service
- Unifier Facilities and Asset Management Cloud Service

Each instance of Primavera Cloud Service Additional Nonproduction Environment also requires a separate Data Access Cloud Service subscription.

If the associated base Oracle Primavera Cloud Service lapses or otherwise ends, the Primavera Data Access Cloud Service will also automatically end.

#### **Restrictions on Use:**

Oracle Net access is granted on a read-only basis and only read operations on application tables will be enabled. Oracle will provision a single Primavera database integration account, and related access credentials, for Your use with this Primavera Data Access Cloud Service. This service requires that the database be configured to require the encryption of all Oracle Net transport using the Oracle Network Data Encryption and Integrity option provided as part of this Primavera Data Access Cloud Service.

The VPN-based Oracle Net connection provided by this service is designed solely to facilitate system integrations between Your network and the one of the base Oracle Primavera Cloud Services listed above, and is not intended for access or use by individuals for any other purpose.

The performance of Your associated base Primavera Cloud Services could be adversely affected by Your or Your Users' use of this Primavera Data Access Cloud Service, including queries generated by You or Your Users. By opting to use this Primavera Data Access Cloud Service inclusive of the Oracle Net access model, You acknowledge and agree that Oracle bears no responsibility for any database performance obligations or other problems with the associated base Primavera Cloud Services caused by such use. You agree and consent to Oracle's temporary suspension of this Primavera Data Access Cloud Service if Oracle determines that any such access or use is causing critical incidents with the associated base Primavera Cloud Services.

# Your Obligations:

You acknowledge that Oracle's ability to deliver this Oracle Cloud Service depends upon Your fulfillment of the following:

- 1. Change password immediately upon receipt of the password from Oracle.
- 2. Protect Oracle Primavera Data Access Cloud Service database passwords and prevent use of passwords by multiple individuals.
- 3. Change passwords every 90 days to prevent account lockout.
- 4. Understand that the User account that connects through Data Access Cloud Service provides read-only access to all business data in Your cloud Environment(s).
- 5. Separately acquire a VPN solution, and work with Oracle to establish the VPN connection to facilitate communications between Oracle servers and Your network.
- 6. Separately acquire and implement an Oracle Net client with Your network that can successfully operate using Oracle Network Data Encryption and Integrity transport encryption provided as part of this Oracle Primavera Data Access Cloud Service.
- 7. Remove and modify any integrations that may impact performance of this Oracle Cloud Service or any of the associated base Primavera Cloud Services listed above, upon notification by Oracle.

**Service Level Targets:** For purposes of Recovery Time Objective pursuant to Disaster Recovery, and System Availability as described in the Oracle Cloud Policies referenced below, this Cloud Service has the following service level targets for the Production Environment:

| RECOVERY TIME OBJECTIVE (RTO) | RECOVERY POINT OBJECTIVE (RPO) | TARGET SYSTEM AVAILABILITY |
|-------------------------------|--------------------------------|----------------------------|
| 72 hours                      | 2 hours                        | 99.5%                      |

The Service Level Targets do not apply to the Nonproduction Environment(s). The Target System Availability does not apply in the event of a declared disaster. The Recovery Time and Recovery Point Objectives do not apply to customizations or third party software.

#### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document, which may be viewed at www.oracle.com/contracts.

# Primavera Submittal Exchange Design Project Cloud Service – Per Construction Project Value in Millions

Part #: B88658

Users of the Primavera Submittal Exchange Design Project Cloud Service are authorized to access the following modules or functionalities for the named Project as defined in your order:

- Primavera Submittal Exchange Design Project
- Primavera Submittal Exchange Public Planroom

Your Users will be required to accept the Terms of Use prior to being granted access to the Cloud Service.

**Usage Limits:** The following storage limits apply for the Production Environment of this Oracle Cloud Service for the named Project as defined in your order:

# **FILE STORAGE (GB)**

10

**Service Level Targets:** For purposes of Disaster Recovery and System Availability Level as described in the Oracle Cloud Policies referenced below, this Oracle Cloud Service has the following Service Level Targets:

## **TARGET SYSTEM AVAILABILITY**

99.5%

The Target System Availability does not apply in the event of a declared disaster.

### **Oracle Cloud Policies and Pillar Documentation:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document, which may be viewed at www.oracle.com/contracts.

# Primavera P6 Standard Project Portfolio Management Cloud Service – Per Hosted Named User

Part #: B87640

Users of the Primavera P6 Standard Project Portfolio Management Cloud Service are authorized to access the following modules or functionalities:

- Primavera P6 Enterprise Project Portfolio Management
- Primavera P6 Professional
- Primavera P6 Enterprise Project Portfolio Management Web Services
- Primavera P6 Team Member
- Primavera P6 Email Statusing
- Oracle Analytics Publisher \*
- On Premise to Cloud Migration Support; as described in Appendix 1 to these Service Descriptions.
- \* Usage is restricted to functionality integrated with Primavera P6 Standard Project Portfolio Management Cloud Service. Direct access to Oracle Analytics Publisher is limited to users with BlAuthor role and for the sole purpose of creating or editing reports.

**Usage Limits:** The Primavera P6 Standard Project Portfolio Management Cloud Service is subject to usage limits based on:

a maximum number of Hosted Named Users as defined in your order which is capped at 150 users. The total number of Hosted Named Users is calculated by combining the number of users from all services on the order, including optional Primavera P6 Enterprise Project Portfolio Management Web Services Cloud Service and P6 Progress Reporter Cloud Service. Additional users will require a migration to Primavera P6 Enterprise Project Portfolio Management Cloud Service.

- Oracle will provision a single production environment for this Oracle Cloud Service. The
  environment is dedicated for production use and will be periodically updated with latest patches
  and upgrades
- Additional environments cannot be added for this Oracle Cloud Service.
- Services that can be combined with this offering:
  - Primavera P6 Cloud Service or Primavera Unifier Cloud Service, Additional 10 GB Database Storage
  - o Primavera P6 Enterprise Project Portfolio Management Web Services Cloud Service
  - Primavera P6 Progress Reporter Cloud Service
- Any additional services purchased will require a migration to Primavera P6 Enterprise Project Portfolio Management Cloud Service.

The following usage limits apply per environment:

| DATABASE STORAGE (GB) | FILE STORAGE (MB) |
|-----------------------|-------------------|
| 150                   | N/A*              |

<sup>\*</sup> Primavera P6 Standard Project Portfolio Management Cloud Service stores documents in the database.

**Service Level Targets:** For purposes of Recovery Time Objective and Recovery Point Objective pursuant to Disaster Recovery, and System Availability as described in the Oracle Cloud Policies referenced below, this Cloud Service has the following service level targets for the Environment:

| RECOVERY TIME OBJECTIVE (RTO) | RECOVERY POINT OBJECTIVE (RPO) | TARGET SYSTEM AVAILABILITY |
|-------------------------------|--------------------------------|----------------------------|
| N/A                           | N/A                            | 99.5%                      |

<sup>\*</sup>Oracle does not offer Disaster Recovery with defined Recovery-Point Objectives (RPO) and Recovery-Time Objectives (RTO) with this offering. Rather, Oracle periodically makes backups of production data for Oracle's sole use to limit data loss and service downtime in the event of a disaster.

#### **Oracle Cloud Policies and Pillar Documentation:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document, which may be viewed at www.oracle.com/contracts.

# Primavera P6 Cloud Service or Primavera Unifier Cloud Service, Additional 50 GB Database Storage

(Formerly known as Primavera Cloud Service Additional 50 GB Database Storage and Primavera Cloud Service Additional 50 GB File Storage)

Part #: B82785

A block of Primavera Additional Database Storage consists of 50 GB. Each block of Additional Database Storage purchased under the ordering document entitles You to consume 50 GB of additional Database Storage and applies for the duration of the Service Period of the Primavera Cloud Service under the ordering document.

#### **Oracle Cloud Policies and Pillar Documentation:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at <a href="https://www.oracle.com/contracts">www.oracle.com/contracts</a>.

# Primavera P6 Cloud Service or Primavera Unifier Cloud Service, Additional 10 GB Database Storage

(Formerly known as Primavera Cloud Service Additional 10 GB Database Storage)

Part #: B82784

A block of Primavera Additional Database Storage consists of 10 GB. Each block of Additional Database Storage purchased under the ordering document entitles You to utilize 10 GB of additional database storage and applies for the duration of the Service Period of the Primavera Cloud Service under the ordering document.

## **Oracle Cloud Policies and Pillar Documentation:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at <a href="https://www.oracle.com/contracts">www.oracle.com/contracts</a>.

# **ORACLE PRIMAVERA CLOUD SERVICES – RETIRED PART NUMBERS**

# **Oracle Prime Projects Cloud Service – Per Hosted Named User**

Retired Part #: B86062

Users of the Oracle Prime Projects Cloud Service are authorized to access the following modules:

- Oracle Prime Projects
- Oracle Prime Progress
- Oracle BI Publisher \*

**Usage Limits:** The Oracle Prime Projects Cloud Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in Your order.
- Oracle will provision a single production environment for this Oracle Cloud Service.
- The environment is dedicated for production use and will be periodically updated with latest patches and upgrades
- Additional environments cannot be added for this Oracle Cloud Service.

The following usage limits apply per Hosted Named User per Environment:

<sup>\*</sup> Usage is restricted to functionality integrated with Oracle Prime Projects Cloud Service. Direct access to BI Publisher is limited to users with BIAuthor role and for the sole purpose of creating or editing reports.

| DATABASE STORAGE<br>(MB) | FILE STORAGE (GB) | BANDWIDTH |
|--------------------------|-------------------|-----------|
| 120                      | 1000              | N/A       |

**Service Level Targets:** For purposes of Recovery Time Objective and Recovery Point Objective pursuant to Disaster Recovery, and System Availability as described in the Oracle Cloud Policies referenced below, this Cloud Service has the following service level targets for the Production Environment:

| RECOVERY TIME OBJECTIVE (RTO) | RECOVERY POINT OBJECTIVE (RPO) | TARGET SYSTEM AVAILABILITY |
|-------------------------------|--------------------------------|----------------------------|
| 72 HOURS                      | 2 HOURS                        | 99.5%                      |

The Service Level Targets do not apply to the Nonproduction Environment(s). The Target System Availability does not apply in the event of a declared disaster. The Recovery Time and Recovery Point Objectives do not apply to customizations or third party software.

#### **Oracle Cloud Policies and Pillar Documentation:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document, which may be viewed at www.oracle.com/contracts.

# **Oracle Prime Projects Cloud Service – Per Hosted Named User**

Retired Part #: B87815

Users of the Oracle Prime Projects Cloud Service are authorized to access the following modules in a multi-tenant environment:

- Oracle Prime
- Oracle BI Publisher \*
- \* Usage is restricted to functionality integrated with Oracle Prime Projects Cloud Service. Direct access to BI Publisher is limited to users with BIAuthor role and for the sole purpose of creating or editing reports.

**Usage Limits:** The Oracle Prime Projects Cloud Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in Your order. Your tenant supports both Production and Nonproduction data and will be periodically updated with latest patches and upgrades.
- Your Oracle Prime Project Cloud Service tenant is restricted to the specified subscription metric
  and all Cloud Services to be provisioned in a tenant must be licensed with the same metric.
  Cloud Services based on another metric must be provisioned in a separate, independent tenant.
- For Your Oracle Prime Project Cloud Service, files uploaded to Oracle Prime, including but not limited to documents, drawings, and photographs, should be directly related to the corresponding Prime Project.

**Service Level Targets:** For purposes of Recovery Time Objective and Recovery Point Objective pursuant to Disaster Recovery, and System Availability as described in the Oracle Cloud Policies

referenced below, this Cloud Service has the following service level targets for the Production Environment:

| RECOVERY TIME OBJECTIVE (RTO) | RECOVERY POINT OBJECTIVE (RPO) | TARGET SYSTEM AVAILABILITY |
|-------------------------------|--------------------------------|----------------------------|
| 12 HOURS                      | 1 HOUR                         | 99.5%                      |

The Target System Availability does not apply in the event of a declared disaster. The Recovery Time and Recovery Point Objectives do not apply to customizations or third party software.

#### **Oracle Cloud Policies and Pillar Documentation:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document, which may be viewed at www.oracle.com/contracts.

# **Oracle Primavera Schedule Cloud Service, First Edition – Per Hosted Named User**

(Formerly known as Oracle Prime Schedule Cloud Service and Oracle Primavera Schedule Cloud Service)

Part #: B90208

Users of the Oracle Primavera Schedule Cloud Service, First Edition are authorized to access the following modules:

- Contracts & Commitments
- Costs and Funds
- Documents
- Resources
- Risk
- Schedule
- Scope
- Tasks
- Oracle BI Publisher\*

**Usage Limits:** The Oracle Primavera Schedule Cloud Service, First Edition is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in Your order. Your tenant supports both Production and Non-Production data and will be periodically updated with latest patches and upgrades.
- Your Oracle Primavera Schedule Cloud Service, First Edition tenant is restricted to the specified subscription metric and all Cloud Services to be provisioned in a tenant must be licensed with the same metric. Cloud Services based on another metric must be provisioned in a separate, independent tenant.
- For Your Oracle Primavera Schedule Cloud Service, First Edition, files uploaded to Oracle Primavera Cloud, including but not limited to documents, drawings, and photographs, should be directly related to the corresponding Primavera Cloud Project.

<sup>\*</sup> Usage is restricted to functionality integrated with Oracle Primavera Schedule Cloud Service, First Edition. Direct access to BI Publisher is limited to users with BIAuthor role and for the sole purpose of creating or editing reports.

**Service Level Targets:** For purposes of Recovery Time Objective and Recovery Point Objective pursuant to Disaster Recovery, and System Availability as described in the Oracle Cloud Policies referenced below, this Cloud Service has the following service level targets for the Production Environment:

| RECOVERY TIME OBJECTIVE (RTO) | RECOVERY POINT OBJECTIVE (RPO) | TARGET SYSTEM AVAILABILITY |
|-------------------------------|--------------------------------|----------------------------|
| 12 HOURS                      | 1 HOUR                         | 99.5%                      |

The Target System Availability does not apply in the event of a declared disaster. The Recovery Time and Recovery Point Objectives do not apply to customizations or third party software.

#### **Oracle Cloud Policies and Pillar Documentation:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document, which may be viewed at www.oracle.com/contracts.

# Oracle Primavera Field Cloud Service – Per Hosted Named User

(Formerly known as Oracle Prime Field Cloud Service.)

Part #: B90209

Users of the Oracle Primavera Field Cloud Service are authorized to access the following modules in a multi-tenant environment:

- Field
- Oracle BI Publisher\*
- \* Usage is restricted to functionality integrated with Oracle Primavera Field Cloud Service. Direct access to BI Publisher is limited to users with BIAuthor role and for the sole purpose of creating or editing reports.

Usage Limits: The Oracle Primavera Field Cloud Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in Your order. Your tenant supports both Production and Non-Production data and will be periodically updated with latest patches and upgrades.
- Your Oracle Primavera Field Cloud Service tenant is restricted to the specified subscription metric and all Cloud Services to be provisioned in a tenant must be licensed with the same metric. Cloud Services based on another metric must be provisioned in a separate, independent tenant.
- For Your Oracle Primavera Field Cloud Service, files uploaded to Oracle Primavera Cloud, including but not limited to documents, drawings, and photographs, should be directly related to the corresponding Primavera Cloud Project.

**Service Level Targets:** For purposes of Recovery Time Objective and Recovery Point Objective pursuant to Disaster Recovery, and System Availability as described in the Oracle Cloud Policies referenced below, this Cloud Service has the following service level targets for the Production Environment:

| RECOVERY TIME OBJECTIVE (RTO) | RECOVERY POINT OBJECTIVE (RPO) | TARGET SYSTEM AVAILABILITY |
|-------------------------------|--------------------------------|----------------------------|
| 12 HOURS                      | 1 HOUR                         | 99.5%                      |

The Target System Availability does not apply in the event of a declared disaster. The Recovery Time and Recovery Point Objectives do not apply to customizations or third party software.

To use this Oracle Primavera Field Cloud Service, You are required to first purchase and maintain the Oracle Primavera Schedule Cloud Service.

#### **Oracle Cloud Policies and Pillar Documentation:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document, which may be viewed at www.oracle.com/contracts.

## Oracle Primavera Idea Cloud Service – Per Hosted Named User

(Formerly known as Oracle Prime Idea Cloud Service.)

Part #: B90211

**Usage Limits:** The Oracle Primavera Idea Cloud Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in Your order. Your tenant supports both Production and Non-Production data and will be periodically updated with latest patches and upgrades.
- Your Oracle Primavera Idea Cloud Service tenant is restricted to the specified subscription metric and all Cloud Services to be provisioned in a tenant must be licensed with the same metric. Cloud Services based on another metric must be provisioned in a separate, independent tenant.
- For Your Oracle Primavera Idea Cloud Service, files uploaded to Oracle Primavera Cloud, including but not limited to documents, drawings, and photographs, should be directly related to the corresponding Primavera Cloud Idea.

**Service Level Targets:** For purposes of Recovery Time Objective and Recovery Point Objective pursuant to Disaster Recovery, and System Availability as described in the Oracle Cloud Policies referenced below, this Cloud Service has the following service level targets for the Production Environment:

| RECOVERY TIME OBJECTIVE (RTO) | RECOVERY POINT OBJECTIVE (RPO) | TARGET SYSTEM AVAILABILITY |
|-------------------------------|--------------------------------|----------------------------|
| 12 HOURS                      | 1 HOUR                         | 99.5%                      |

The Target System Availability does not apply in the event of a declared disaster. The Recovery Time and Recovery Point Objectives do not apply to customizations or third party software.

To use this Oracle Primavera Idea Cloud Service, You are required to first purchase and maintain the Oracle Primavera Portfolio Cloud Service.

#### **Oracle Cloud Policies and Pillar Documentation:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document, which may be viewed at www.oracle.com/contracts.

# **Oracle Primavera Enterprise Cloud Service – Per \$1M in Total Construction Value**

(Formerly known as Oracle Prime Projects Enterprise Cloud Service)

Part #: B90250

Users of the Oracle Primavera Enterprise Cloud Service per \$1M in Total Construction Value are authorized to access the following modules or functionalities:

- Contracts & Commitments
- Costs and Funds
- Files
- Resources
- Risk
- Schedule
- Scope
- Lean
- Field
- Portfolio Analysis
- Strategic Alignment
- Ideas
- Oracle Analytics Publisher\*

**Usage Limits:** The Oracle Primavera Enterprise Cloud Service is subject to usage limits based on:

- Unlimited projects up to a maximum quantity of \$1M in Total Construction Value as defined in your order.
- Your Oracle Primavera Enterprise Cloud Service tenant is restricted to the specified subscription metric.
- For Your Oracle Primavera Enterprise Cloud Service, files uploaded to Oracle Primavera Cloud, including but not limited to documents, drawings, and photographs, should be directly related to the corresponding Primavera Cloud Project.

**Service Level Targets:** For purposes of Recovery Time Objective and Recovery Point Objective pursuant to Disaster Recovery, and System Availability as described in the Oracle Cloud Policies referenced below, this Cloud Service has the following service level targets for the Production Environment:

| RECOVERY TIME OBJECTIVE (RTO) | RECOVERY POINT OBJECTIVE (RPO) | TARGET SYSTEM AVAILABILITY |
|-------------------------------|--------------------------------|----------------------------|
| 12 HOURS                      | 1 HOUR                         | 99.5%                      |

<sup>\*</sup> Usage of Oracle Analytics Publisher is restricted to functionality integrated with Oracle Primavera Enterprise Cloud Service. Direct access to Oracle Analytics Publisher is limited to users with BlAuthor role and for the sole purpose of creating or editing reports.

The Target System Availability does not apply in the event of a declared disaster. The Recovery Time and Recovery Point Objectives do not apply to customizations or third party software.

### **Oracle Cloud Policies and Pillar Documentation:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document, which may be viewed at www.oracle.com/contracts.

#### ORACLE ACONEX CLOUD SERVICES – RETIRED PART NUMBERS

#### Oracle Aconex for Outlook – Per Hosted Named User

Part #: B91344

Oracle Aconex for Outlook provides integration with Oracle Aconex Cloud Services and is provided to users of Your organization.

**Usage Limits:** The Oracle Aconex for Outlook Cloud Services are subject to usage limits based on:

- A maximum number of Hosted Named Users as identified in Your order.
- Files uploaded and stored in Your Oracle Aconex environment, including but not limited to emails, documents, drawings, models and photographs, must be directly related to the corresponding Project.

#### **Data Center Region**

For this Cloud Service, you have the ability to deploy it in any of Oracle's eligible cloud regions. Oracle will continue to bill you from the Oracle entity reflected on Your order. Oracle reserves the right to update these practices to support our internal operating model.

#### **Application Program Component of Cloud Service**

Oracle Aconex for Outlook contains a downloadable component that shall be used solely with Your licensed Program at Your location. The obligations for download and execution related to the Oracle Aconex for Outlook shall be Your responsibility. These obligations and assumptions shall include, but are not limited to:

- Executing the Application Program download.
- Executing the Application Program that connects to the Oracle Aconex environment.

#### **Oracle Cloud Policies and Pillar Documentation**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at <a href="https://www.oracle.com/contracts">www.oracle.com/contracts</a>.

The Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document, Data Processing Agreement, and Oracle security practices do not apply to the downloadable Application Program component.

The *Oracle Aconex Cloud Services Terms of Use* shall not apply to Oracle Aconex for Outlook.

**Service Level Targets:** The Service Level Targets for Oracle Aconex for Outlook are identical to those listed under Oracle Aconex Core Cloud Services.

# **Oracle Aconex Early Access Cloud Services**

| Part # | Service Offering  |
|--------|---|
| B91331 | Oracle Aconex Early Access Enterprise Cloud Service, First Edition – Customer                         |
|        | (Formerly known as Oracle Aconex Early Access Enterprise Cloud Service – Customer                     |
| B91498 | Oracle Aconex Early Access Single Project Cloud Service, First Edition – Per 1M of Project Value      |
|        | (Formerly known as Oracle Aconex Early Access Single Project Cloud Service – Per 1M of Project Value) |

The Oracle Aconex Early Access Cloud Service is dedicated for production use and users are authorized to access the following Oracle Aconex modules or functionalities:

- Documents
- Workflows
- Directories
- Tasks
- Mail
- Mobile
- APIs
- Model Explore
- Organizational 2-Step Verification
- Single Sign-On

Your onboarding order of Oracle Aconex Early Access Cloud Service requires the Oracle Aconex Setup Service. Your onboarding or renewal order of Oracle Aconex Early Access Enterprise Cloud Service requires the Oracle Aconex Template Development Service.

**Usage Limits:** The Oracle Aconex Early Access Enterprise Cloud Service is subject to usage limits based on:

- A maximum quantity of the applicable metric as identified in Your order.
- Single Sign-On is limited to You (the "Paying Organization") as well as Your subsidiaries and/or Your parent company (or parent companies), where applicable.
- Files uploaded and stored in Your Oracle Aconex environment, including but not limited to documents, drawings, models and photographs, must be directly related to the corresponding Project.

#### Non-Production Project for Oracle Aconex Early Access Single Project Cloud Services

The following applies to Oracle Aconex Early Access Single Project Cloud Service – Per 1M of Project Value (B91498).

For Your Oracle Aconex Early Access Single Project order, per Your request to Oracle, You may obtain a single non-production Project alongside Your single production Project with the following requirements and limitations:

- Oracle requires You to purchase and use one day of the Oracle Aconex Consulting Service. This day may
  be consumed from an existing Professional Services order or by purchasing a new Professional Services
  order with any of the eligible Oracle Aconex Consulting Services offerings (1-day, 5-day, or 20-day).
- You are limited to one non-production Project for Your production Project.
- Access to the non-production Project will terminate when the Project is at the latter of: the final Services
  Period of Your Oracle Aconex Early Access Single Project, or, if the Project is subsequently managed
  through Oracle Aconex Core Single Project Cloud Service, the final Services Period of Your Oracle Aconex
  Core Single Project Cloud Service.

 Oracle will provision a non-production Project with the same set of cloud services as Your production Early Access Single Project with the following exclusions, if applicable: any Oracle Aconex Cloud Service containing "Archive" in its name.

## **Oracle Aconex Supplemental Terms**

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in the <u>Oracle Aconex Operating Model Terms</u> section of these Service Descriptions.

#### **Aconex API Terms**

Your use of the Aconex APIs is subject to the Oracle Terms and Conditions for Aconex APIs ("Aconex API Terms"), which may be viewed at <a href="http://oracle.com/contracts">http://oracle.com/contracts</a>. The Aconex API Terms apply solely to your use of the Aconex APIs and do not apply to any other Oracle products or services acquired under Your order. No other terms other than the Aconex API Terms shall apply to or govern Your use of the Aconex APIs under Your order.

## **Application Program Components of Cloud Service**

Oracle Aconex Early Access provides downloadable components, as specified in the Program Documentation, that shall be used solely with Your licensed Program at Your location. The obligations for download and execution related to the downloadable component shall be Your responsibility. These obligations and assumptions shall include, but are not limited to:

- Executing the Application Program download
- Executing the Application Program that connects to the Oracle Aconex environment

#### **Oracle Cloud Policies and Pillar Documentation**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at <a href="https://www.oracle.com/contracts">www.oracle.com/contracts</a>.

The Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document, Data Processing Agreement, Oracle security practices, and Oracle Aconex Cloud Services Terms of Use do not apply to the downloadable Application Program components.

#### **Service Availability**

As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has the following Target Service Availability Level:

Target System
Availability Level

99.5%

The Target System Availability Level does not apply in the event of a declared disaster.

## **Oracle Aconex Core Cloud Services**

| Part # | Service Offering  |  |  |
|--------|---|--|--|
| B91329 | Oracle Aconex Core Enterprise Cloud Service - per 1M of Project Value Allowance |  |  |
| B91330 | Oracle Aconex Core Enterprise Cloud Service - per Hosted Named User             |  |  |
| B91338 | Oracle Aconex Core Single Project Cloud Service - per 1M of Project Value       |  |  |
| B91339 | Oracle Aconex Core Single Project Cloud Service - per Hosted Named User         |  |  |

The Oracle Aconex Core Cloud Service is dedicated for production use and users are authorized to access the following Oracle Aconex modules or functionalities:

- Documents
- Workflows
- Directories
- Tasks
- Mail
- Mobile
- APIs
- Model Explore
- Organizational 2-Step Verification
- Single Sign-On

Your onboarding order of Oracle Aconex Core Cloud Service requires the Oracle Aconex Setup Service. Your onboarding or renewal order of Oracle Aconex Core Enterprise Cloud Service requires the Oracle Aconex Template Development Service.

**Usage Limits:** The Oracle Aconex Core Cloud Service is subject to usage limits based on:

- A maximum quantity of the applicable metric as identified in Your order.
- Single Sign-On is limited to You (the "Paying Organization") as well as Your subsidiaries and/or Your parent company (or parent companies), where applicable.
- Files uploaded and stored in Your Oracle Aconex environment, including but not limited to documents, drawings, models and photographs, must be directly related to the corresponding Project.

#### **Defects Liability Period for Oracle Aconex Core Enterprise Cloud Services**

The following applies to Core Enterprise Cloud Services (B91329, Oracle Aconex Core Enterprise Cloud Service - per 1M of Project Value Allowance and B91330, Oracle Aconex Core Enterprise Cloud Service - per Hosted Named User).

Each Project that is completed during the term of Your Oracle Aconex Core Enterprise Cloud Service order includes a 12-month Defects Liability period with the following restrictions:

- The Defects Liability period is available only if You maintain Your Oracle Aconex Core Enterprise Cloud Service related to that Project.
- Defects Liability is valid for a 12-month period and does not include any implementation, training or other consulting services.
- Activity (defined as the number of transactions recorded on the Oracle Aconex Cloud Services) during the
  Defects Liability period is limited to a maximum of 20% of the monthly average Activity before the
  commencement of the Defects Liability period.

If Your Oracle Aconex Core Enterprise Cloud Service ends, or if You require an extension to the 12-month
Defects Liability period for a given Project, You can purchase Oracle Aconex Defects Liability Single
Project Cloud Service (per 1M of Project Value, or per Hosted Named User).

#### **Non-Production Project for Oracle Aconex Core Single Project Cloud Services**

The following applies to Core Single Project Cloud Services (B91338, Oracle Aconex Core Single Project Cloud Service - per 1M of Project Value and B91339, Oracle Aconex Core Single Project Cloud Service - per Hosted Named User).

For Your Oracle Aconex Core Single Project order, per Your request to Oracle, You may obtain a single non-production Project alongside Your single production Project with the following requirements and limitations:

- Oracle requires You to purchase and use one day of the Oracle Aconex Consulting Service. This day may
  be consumed from an existing Professional Services order or by purchasing a new Professional Services
  order with any of the eligible Oracle Aconex Consulting Services offerings (1-day, 5-day, or 20-day).
- You are limited to one non-production Project for Your production Project.
- Access to the non-production Project will terminate at the end of Your Oracle Aconex Core Single Project Services Period, including any extension to the Services Period.
- Oracle will provision a non-production Project with the same set of cloud services as Your production Project with the following exclusions, if applicable: any Oracle Aconex Cloud Service containing "Archive" in its name and Oracle Aconex Handover Cloud Service
- For Oracle Aconex Core Single Project Cloud Service per Hosted Named User (B91339), each unique User
  participating in the non-production Project but not participating in the production Project will count
  towards the maximum quantity as identified in Your Cloud Services order.

## **Oracle Aconex Supplemental Terms**

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in the <u>Oracle Aconex Operating Model Terms</u> section of these Service Descriptions.

#### **Aconex API Terms**

Your use of the Aconex APIs is subject to the Oracle Terms and Conditions for Aconex APIs ("Aconex API Terms"), which may be viewed at <a href="http://oracle.com/contracts">http://oracle.com/contracts</a>. The Aconex API Terms apply solely to your use of the Aconex APIs and do not apply to any other Oracle products or services acquired under Your order. No other terms other than the Aconex API Terms shall apply to or govern Your use of the Aconex APIs under Your order.

#### **Application Program Components of Cloud Service**

Oracle Aconex Core provides downloadable components, as specified in the Program Documentation, that shall be used solely with Your licensed Program at Your location. The obligations for download and execution related to the downloadable component shall be Your responsibility. These obligations and assumptions shall include, but are not limited to:

- Executing the Application Program download
- Executing the Application Program that connects to the Oracle Aconex environment

#### **Oracle Cloud Policies and Pillar Documentation**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at <a href="https://www.oracle.com/contracts">www.oracle.com/contracts</a>.

The Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document, Data Processing Agreement, Oracle security practices, and Oracle Aconex Cloud Services Terms of Use do not apply to the downloadable Application Program components.

#### **Service Availability**

As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has the following Target Service Availability Level:

# Target System Availability Level

99.5%

The Target System Availability Level does not apply in the event of a declared disaster.

#### **Oracle Aconex Field Cloud Services**

| Part # | Service Offering   |  |  |
|--------|--|--|--|
| B91453 | Oracle Aconex Field Enterprise Cloud Service - per 1M of Project Value Allowance |  |  |
| B91454 | Oracle Aconex Field Enterprise Cloud Service - per Hosted Named User             |  |  |
| B91487 | Oracle Aconex Field Single Project Cloud Service - per 1M of Project Value       |  |  |
| B91488 | Oracle Aconex Field Single Project Cloud Service - per Hosted Named User         |  |  |

The Oracle Aconex Field Cloud Service is dedicated for production use and users are authorized to access the following Oracle Aconex modules or functionalities:

- Field
- Mobile (for use with Field)
- Single Sign-On

Unless You are adding Oracle Aconex Field Cloud Service to an existing or new Oracle Aconex Core Cloud Service:

- Your onboarding order requires the Oracle Aconex Setup Service
- Your onboarding and renewal order of Oracle Aconex Field Enterprise Cloud Service requires the Oracle Aconex Template Development Service.

## **Usage Limits:** The Oracle Aconex Field Cloud Service is subject to usage limits based on:

- A maximum quantity of the applicable metric as identified in Your order.
- For Oracle Aconex Field Cloud Services with metric Hosted Named User, users assigned the Inspector or Inspector Administrator role are counted as a Hosted Named User.
- If You use Oracle Aconex Field Cloud Services in conjunction with Your use of the Oracle Aconex Core
  Cloud Services (as identified above) acquired by You with a Hosted Named User metric, each Oracle
  Aconex Field Cloud Services' Hosted Named User must also be a Hosted Named User under Your existing
  Oracle Aconex Core Cloud Service subscription.
- Files uploaded and stored in Your Oracle Aconex environment, including but not limited to forms and photographs, must be directly related to the corresponding Project.
- Single Sign-On is limited to You (the "Paying Organization") as well as Your subsidiaries and/or Your parent company (or parent companies), where applicable.

For clarity, this cloud service is accessible by other Participants invited to the applicable System Project, subject to the usage limits and the order.

**Setup:** The Oracle Aconex Field Cloud Service includes the following setup services for each System Project in Your order:

- Configuration of basic layout (top of hierarchy)
- One (1) upload of Your supplied Field Project hierarchy (prior to use of the Field functionality)

Any additional customizations (e.g., levels/areas) will require You to acquire additional professional services through a separate order with Oracle.

#### **Oracle Aconex Supplemental Terms**

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in the <u>Oracle Aconex Operating Model Terms</u> section of these Service Descriptions.

#### **Oracle Cloud Policies and Pillar Documentation**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at <a href="https://www.oracle.com/contracts">www.oracle.com/contracts</a>.

#### **Service Availability**

As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has the following Target Service Availability Level:

Target System
Availability Level
99.5%

The Target System Availability Level does not apply in the event of a declared disaster.

# **Oracle Aconex Project Controls Cloud Services**

| Part # | Service Offering  |
|--------|---|
| B91455 | Oracle Aconex Project Controls Enterprise Cloud Service, First Edition - per 1M of Project Value Allowance      |
|        | (Formerly known as Oracle Aconex Project Controls Enterprise Cloud Service - per 1M of Project Value Allowance) |
| B91456 | Oracle Aconex Project Controls Enterprise Cloud Service, First Edition - per Hosted Named User                  |
|        | (Formerly known as Oracle Aconex Project Controls Enterprise Cloud Service - per<br>Hosted Named User)          |
| B91489 | Oracle Aconex Project Controls Single Project Cloud Service - per 1M of Project Value                           |
| B91490 | Oracle Aconex Project Controls Single Project Cloud Service - per Hosted Named User                             |

The Oracle Aconex Project Controls Cloud Service is dedicated for production use and users are authorized to access the following Oracle Aconex modules or functionalities:

- Budget Management
- Forecast & Progress Management
- Change Management
- Oracle Aconex Contract Management Cloud Service
- Single Sign-On

Unless You are adding Oracle Aconex Project Controls Cloud Service to an existing or new Oracle Aconex Core Cloud Service:

- Your onboarding order requires the Oracle Aconex Setup Service.
- Your onboarding or renewal order of Oracle Aconex Project Controls Enterprise Cloud Service requires the Oracle Aconex Template Development Service.

**Usage Limits:** The Oracle Aconex Project Controls Cloud Service is subject to usage limits based on:

- A maximum quantity of the applicable metric as identified in Your order.
- For Oracle Aconex Project Controls Cloud Services with metric Hosted Named User, each of the (i)
  Participants' users with access to Your Cost Workspace; and (ii) Your Users with access to the Oracle
  Aconex Project Controls Cloud Services, are counted as a Hosted Named User.
- Data uploaded to Oracle Aconex must be directly related to the corresponding Project.
- Single Sign-On is limited to You (the "Paying Organization") as well as Your subsidiaries and/or Your parent company (or parent companies), where applicable.

For clarity, this cloud service is accessible by other Participants invited to the applicable System Project, subject to the usage limits and the order.

## **Oracle Aconex Supplemental Terms**

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in the <u>Oracle Aconex Operating Model Terms</u> section of these Service Descriptions.

#### **Oracle Cloud Policies and Pillar Documentation**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at <a href="https://www.oracle.com/contracts">www.oracle.com/contracts</a>.

# **Service Availability**

As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has the following Target Service Availability Level:

Target System Availability Level 99.5%

The Target System Availability Level does not apply in the event of a declared disaster.

## **Oracle Aconex Australian Government Cloud Services**

| Part # | Service Offering  |
|--------|---|
| B91496 | Oracle Aconex Australian Government Single Project Cloud Service, First Edition - per 1M of Project Value                     |
|        | (Formerly known as Oracle Aconex Australian Government Single Project Cloud Service - per 1M of Project Value)                |
| B91497 | Oracle Aconex Australian Government Single Project Cloud Service, First Edition - per<br>Hosted Named User                    |
|        | (Formerly known as Oracle Aconex Australian Government Single Project Cloud Service - per Hosted Named User)                  |
| B91485 | Oracle Aconex Australian Government Single Project Cloud Service for Enterprise, First Edition - per 1M of Project Value      |
|        | (Formerly known as Oracle Aconex Australian Government Single Project Cloud Service for Enterprise - per 1M of Project Value) |
| B91486 | Oracle Aconex Australian Government Single Project Cloud Service for Enterprise, First Edition - per Hosted Named User        |

(Formerly known as Oracle Aconex Australian Government Single Project Cloud Service for Enterprise - per Hosted Named User)

For this Oracle Aconex Australian Government Cloud Service, Your Content is hosted within an Australian-based data center for both production and disaster recovery data centers.

Oracle Aconex Australian Government Cloud Services are hosted within IRAP compliant Australian data centers and are administered within Australia by Australian nationals only. The hosting environments are certified by the Australian Cyber Security Centre (ACSC) to the level of PROTECTED.

The hosting service IRAP compliance does not apply to the Oracle Aconex Cloud Service and does not absolve any User from responsibility for their own compliance under the specification.

The Oracle Aconex Australian Government Cloud Service is dedicated for production use and users are authorized to access the following Oracle Aconex modules or functionalities:

- Documents
- Workflows
- Directories
- Tasks
- Mail
- Mobile
- APIs
- Model Explore
- 2-Step Verification enabled for all Projects and organizations

**Usage Limits:** The Oracle Aconex Australian Government Cloud Services are subject to usage limits based on:

- A maximum quantity of the applicable metric as identified in Your order.
- Files uploaded and stored in Your Oracle Aconex environment, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Project.
- Oracle will configure the service as Explicit Invitation mode. You will be responsible for the authorization and access of users to the Service.
- For Oracle Aconex Australian Government Single Project Cloud Service for Enterprise with metric Hosted Named User, each Hosted Named User must also be a Hosted Named User under Your existing Oracle Aconex Core Enterprise Cloud Service subscription.

Each onboarding order of Oracle Aconex Australian Government Cloud Services requires the Oracle Aconex Setup Service.

#### **Oracle Aconex Supplemental Terms**

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in the <u>Oracle Aconex Operating Model Terms</u> section of these Service Descriptions.

#### **Aconex API Terms**

Your use of the Aconex APIs is subject to the Oracle Terms and Conditions for Aconex APIs ("Aconex API Terms"), which may be viewed at <a href="http://oracle.com/contracts">http://oracle.com/contracts</a>. The Aconex API Terms apply solely to your use of the Aconex APIs and do not apply to any other Oracle products or services acquired under Your order. No other terms other than the Aconex API Terms shall apply to or govern Your use of the Aconex APIs under Your order.

#### **Oracle Cloud Policies and Pillar Documentation**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at <a href="https://www.oracle.com/contracts">www.oracle.com/contracts</a>.

## **Service Availability**

As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has the following Target Service Availability Level:

Target System
Availability Level
99.5%

The Target System Availability Level does not apply in the event of a declared disaster.

## **Oracle Aconex Tenders Cloud Services**

| Part # | Service Offering  |
|--------|---|
| B91332 | Oracle Aconex Tenders Enterprise Cloud Service - per 1M of Project Value Allowance        |
| B91333 | Oracle Aconex Tenders Enterprise Cloud Service - per Hosted Named User                    |
| B91341 | Oracle Aconex Tenders Single Project Cloud Service - per 1M of Project Value              |
| B91342 | Oracle Aconex Tenders Single Project Cloud Service - per Hosted Named User                |
| B91335 | Oracle Aconex Tenders Early Access Enterprise Cloud Service – Customer                    |
| B91509 | Oracle Aconex Tenders Early Access Single Project Cloud Service – per 1M of Project Value |

**Usage Limits:** The Oracle Aconex Tenders Cloud Services are subject to usage limits based on:

- A maximum quantity of the applicable metric as identified in Your order.
- Files uploaded and stored in Your Oracle Aconex environment, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Project.

For clarity, this cloud service is accessible by other Participants invited to the applicable System Project, subject to the usage limits and the order.

## **Oracle Aconex Supplemental Terms**

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in the <u>Oracle Aconex Operating Model Terms</u> section of these Service Descriptions.

#### **Oracle Cloud Policies and Pillar Documentation**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at <a href="https://www.oracle.com/contracts">www.oracle.com/contracts</a>.

## **Service Availability**

The Target Service Availability Level of this Oracle Cloud Service is identical to that listed under <u>Oracle Aconex</u> <u>Core Cloud Services</u>.

# **Oracle Aconex Supplier Documents Cloud Services**

| Part # | Service Offering   |
|--------|--|
| B91458 | Oracle Aconex Supplier Documents Enterprise Cloud Service - per 1M of Project Value Allowance        |
| B91459 | Oracle Aconex Supplier Documents Enterprise Cloud Service - per Hosted Named User                    |
| B91499 | Oracle Aconex Supplier Documents Single Project Cloud Service - per 1M of Project Value              |
| B91500 | Oracle Aconex Supplier Documents Single Project Cloud Service - per Hosted Named User                |
| B91470 | Oracle Aconex Supplier Documents Early Access Enterprise Cloud Service – Customer                    |
| B91510 | Oracle Aconex Supplier Documents Early Access Single Project Cloud Service – per 1M of Project Value |

**Usage Limits:** The Oracle Aconex Supplier Documents Cloud Services are subject to usage limits based on:

- A maximum quantity of the applicable metric as identified in Your order.
- Files uploaded and stored in Your Oracle Aconex environment, including but not limited to documents, drawings, models and photographs, must be directly related to the corresponding Project.

For clarity, this cloud service is accessible by other Participants invited to the applicable System Project, subject to the usage limits and the order.

### **Oracle Aconex Supplemental Terms**

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in the <u>Oracle Aconex Operating Model Terms</u> section of these Service Descriptions.

#### **Oracle Cloud Policies and Pillar Documentation**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

## **Service Availability**

The Target Service Availability Level of this Oracle Cloud Service is identical to that listed under <u>Oracle Aconex</u> Core Cloud Services.

# **Oracle Aconex Packages Cloud Services**

| Part # | Service Offering   |
|--------|--|
| B91460 | Oracle Aconex Packages Enterprise Cloud Service - per 1M of Project Value Allowance        |
| B91461 | Oracle Aconex Packages Enterprise Cloud Service - per Hosted Named User                    |
| B91501 | Oracle Aconex Packages Single Project Cloud Service - per 1M of Project Value              |
| B91502 | Oracle Aconex Packages Single Project Cloud Service - per Hosted Named User                |
| B91471 | Oracle Aconex Packages Early Access Enterprise Cloud Service – Customer                    |
| B91511 | Oracle Aconex Packages Early Access Single Project Cloud Service – per 1M of Project Value |

**Usage Limits:** The Oracle Aconex Packages Cloud Services are subject to usage limits based on:

- A maximum quantity of the applicable metric as identified in Your order.
- Files uploaded and stored in Your Oracle Aconex environment, including but not limited to documents, drawings, models and photographs, must be directly related to the corresponding Project.

For clarity, this cloud service is accessible by other Participants invited to the applicable System Project, subject to the usage limits and the order.

#### **Oracle Aconex Supplemental Terms**

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in the <u>Oracle Aconex Operating Model Terms</u> section of these Service Descriptions.

#### **Oracle Cloud Policies and Pillar Documentation**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at <a href="https://www.oracle.com/contracts">www.oracle.com/contracts</a>.

#### **Service Availability**

The Target Service Availability Level of this Oracle Cloud Service is identical to that listed under <u>Oracle Aconex</u> Core Cloud Services.

# **Oracle Aconex Contract Management Cloud Services**

| Part # | Service Offering   |
|--------|--|
| B91462 | Oracle Aconex Contract Management Enterprise Cloud Service - per 1M of Project Value Allowance |
| B91463 | Oracle Aconex Contract Management Enterprise Cloud Service - per Hosted Named User             |
| B91503 | Oracle Aconex Contract Management Single Project Cloud Service - per 1M of Project Value       |
| B91504 | Oracle Aconex Contract Management Single Project Cloud Service - per Hosted Named User         |

The Oracle Aconex Contract Management Cloud Service is dedicated for production use and users are authorized to access the following Oracle Aconex modules or functionalities:

- Contract Management
- Payment Applications
- Contract Changes

Usage Limits: The Oracle Aconex Contract Management Cloud Services are subject to usage limits based on:

- A maximum quantity of the applicable metric as identified in Your order.
- For Oracle Aconex Contract Management Cloud Services with metric Hosted Named User, each of the (i)
  Participants' users with access to Your Cost Workspace; and (ii) Your Users with access to the Oracle
  Aconex Contract Management Cloud Services, counted as a Hosted Named User.
- Files uploaded and stored in Your Oracle Aconex environment, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Project.

For clarity, this cloud service is accessible by other Participants invited to the applicable System Project, subject to the usage limits and the order.

#### **Oracle Aconex Supplemental Terms**

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in the <u>Oracle Aconex Operating Model Terms</u> section of these Service Descriptions.

#### **Oracle Cloud Policies and Pillar Documentation**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at <a href="https://www.oracle.com/contracts">www.oracle.com/contracts</a>.

# **Service Availability**

The Target Service Availability Level of this Oracle Cloud Service is provided with the applicable base Cloud Service.

# **Oracle Aconex Online Archive Cloud Services**

| Part # | Service Offering  |  |  |
|--------|---|--|--|
| B91468 | Oracle Aconex Online Archive Enterprise Cloud Service - per 1M of Project Value Allowance |  |  |
| B91469 | Oracle Aconex Online Archive Enterprise Cloud Service - per Hosted Named User             |  |  |

Oracle Aconex Online Archive Cloud Service provides:

- Read-only ongoing access to Your Content on the Oracle Aconex Cloud Service for the selected Project(s)
  in accordance with the Usage Limits below, provided that the data and content related to such Project(s)
  is available.
- Single Sign-On

## **Usage Limits:** The Oracle Aconex Online Archive Cloud Services is subject to usage limits based on:

- A maximum quantity of the applicable metric as identified in Your order.
- For Part #B91468 (Oracle Aconex Online Archive Enterprise Cloud Service per 1M of Project Value) or B91469 (Oracle Aconex Online Archive Enterprise Cloud Service per Hosted Named User):
  - Read-only online archive access is granted to You only following completion of each of Your Projects which used the Oracle Aconex Cloud Services, and
  - Read-only online archive access may be granted for any Project where You participated as a Non-Paying Organization and You request online read-only archive access to such Project from Oracle. Access is granted for the duration of Your online archive's Service Period, provided that the data and content related to such Project is available.
  - Read-only online archive access is granted to the Oracle Aconex Cloud Services currently active on Your subscription.
- Single Sign-On is limited to You (the "Paying Organization") as well as Your subsidiaries and/or Your parent company (or parent companies), where applicable.

Your Content may not include any sensitive or secret data that imposes specific data security or data transfer obligations on Oracle that are in addition to or different from those obligations specified in the Service Specifications or the order. For the avoidance of doubt, Your Content (whether You are a Paying Organization or a Non-Paying Organization) may not include any data that You would not be allowed to transfer, whether in whole or in part, outside of any territory at any time during the Agreement.

## **Oracle Aconex Supplemental Terms**

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in the <u>Oracle Aconex Operating Model Terms</u> section of these Service Descriptions.

#### **Oracle Cloud Policies and Pillar Documentation**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

#### **Service Availability**

The Target Service Availability Level of this Oracle Cloud Service is identical to that listed under <u>Oracle Aconex</u> <u>Core Cloud Services</u>.

## **Oracle Aconex Event Stream Cloud Service – Per Customer**

Part #: B91343

Oracle Aconex Event Stream Cloud Service is provided at Your organization (customer) level.

## **Data Center Region**

For this Cloud Service, you have the ability to deploy it in any of Oracle's eligible cloud regions. Oracle will continue to bill you from the Oracle entity reflected on Your order. Oracle reserves the right to update these practices to support our internal operating model.

#### **Oracle Cloud Policies and Pillar Documentation**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at <a href="https://www.oracle.com/contracts">www.oracle.com/contracts</a>.

## **Service Availability**

As described in the Oracle Global Business Unit Cloud Services Pillar Document, the Target Service Availability Level of this Oracle Cloud Service is identical to that listed under Oracle Aconex Core Cloud Services.

#### ORACLE CONJECT – RETIRED PART NUMBERS

# Oracle conjectPM Single Project Cloud Service (Europe Only) – Per 1M of Project Value

Part #: B91624

**Usage Limits:** Your Oracle conjectPM Cloud Service (Europe Only) is dedicated to production use only and is subject to usage limits based on:

- A maximum quantity of Project Value as identified in Your order.
- Files uploaded and stored in Oracle conjectPM, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Oracle conjectPM Project.

**Users:** Where you are inviting users to Your Project environments within Oracle conjectPM Cloud Services, the following terms shall apply:

- 1. You may invite third party organizations and their users to access the Oracle Cloud Services ("Conject Participants") subject to the terms of the applicable order and provided that the Conject Participants' users (including any party subsequently invited by same, if such functionality is available) will be Users. You are responsible for the Conject Participants and Users' use of the Cloud Services and compliance with, and breach of, the terms of the Agreement and the applicable order. You acknowledge and agree, and shall ensure that all Conject Participants and Users acknowledge and agree, that Conject Participants and Users do not have any claims or rights against Oracle and You shall indemnify Oracle against any claim by a Conject Participant or User related to their use of the Cloud Services under the applicable order or Oracle's provision of same.
- 2. You hereby authorize Oracle to allow Conject Participants to (i) retrieve Your Content that their Users uploaded, transmitted or received through the Oracle Cloud Services in accordance with the Service Specifications; and (ii) acquire archive services for Your Content directly from Oracle. Nothing in this section shall obligate Oracle to provide archive services to any party.
- 3. You acknowledge and agree that:
  - (a) all rights and obligations under the Data Processing Agreement, including providing instructions to Oracle, are exercisable exclusively by You. Notwithstanding the foregoing, You further acknowledge and agree that (i) should Oracle receive any instructions directly from the Conject Participants, such instructions will be considered made by You, and (ii) Oracle has no obligation to ensure the compatibility or accuracy of such instructions with any other instructions received from You, and Oracle is not responsible for the effect of any conflicting instructions;
  - (b) a User may be directly disabled from the Project environment and/or the Cloud Services by a Conject Participant; and
  - (c) For the purposes of archive services or data retrieval under the Service Specifications, there may be data or content within Your Content that is not visible or available to You.

#### **Disaster Recovery and Service Availability**

As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time and Recovery Point Objectives and Target Service Availability Level:

| Recovery Time Objective (RTO) | Recovery Point Objective (RPO) | Target Service<br>Availability Level |
|-------------------------------|--------------------------------|--------------------------------------|
| 12 hours                      | 1 hour                         | 99.5%                                |

The Target Service Availability Level does not apply in the event of a major disaster, as declared by Oracle that leads to loss of a data center and corresponding service unavailability, or a national or global emergency or during Unplanned Downtime.

#### **Oracle Cloud Policies and Pillar Documentation:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at <a href="https://www.oracle.com/contracts">www.oracle.com/contracts</a>.

# TEXTURA PAYMENT MANAGEMENT CLOUD SERVICES – RETIRED PART NUMBERS

# **Textura Early Payment Cloud Service – Per Customer**

Part #: B88703

Oracle will provide You with access to the Oracle Textura Early Payment Cloud Service (EPP Cloud Service) which grants you the ability to offer early payments to Subcontractors who are active participants in the same Textura Payment Management Project.

## **Usage Limits:**

- If offered by You for a given Textura Payment Management Project, Your Subcontractors have the option to enroll in the Early Payment Program (EPP) through Textura Payment Management to expedite payments from You to them.
- If enrolled, you are granting the rights for the Subcontractor to receive early settlement of its approved invoice(s).
- EPP is available to Subcontractors on a per Contract basis.

#### **Oracle Textura Supplemental Terms**

You will establish EFT terms separately, and You may leverage the Textura Early Payment Cloud Service for the electronic exchange of conditional and unconditional lien waivers. Additional terms specific to Your use of the EPP Cloud Services will apply. Applicable terms may be found in Appendix 1 to these Service Descriptions.

**Service Level Targets:** For purposes of Disaster Recovery and System Availability Level as described in the Oracle Cloud Policies referenced below, this Oracle Cloud Service has the following Service Level Targets:

| RECOVERY TIME OBJECTIVE (RTO) | RECOVERY POINT OBJECTIVE (RPO) | TARGET SYSTEM AVAILABILITY |
|-------------------------------|--------------------------------|----------------------------|
| 4 HOURS                       | 30 MINUTES                     | 99.5%                      |

The Target System Availability does not apply in the event of a declared disaster.

#### **Oracle Cloud Policies and Pillar Documentation:**

Your order is subject to the Oracle Cloud Hosting and Delivery Policies and Oracle GBU Cloud Services Pillar Document, which may be viewed at www.oracle.com/contracts.

# TEXTURA PRE-QUALIFICATION MANAGEMENT CLOUD SERVICES – RETIRED PART NUMBERS

# Textura Pre-Qualification Management Business Cloud Service for GC & Owner – Per Aggregate Annual Construction Value in Millions

Retired Part #: B88690

Users of the Textura Pre-Qualification Management Business Cloud Service for GC & Owner are authorized to access the following modules or functionalities for production use only:

- Standard Qualification and Submission Forms
- Subcontractor On-boarding

**Service Level Targets:** For purposes of Disaster Recovery and System Availability Level as described in the Oracle Cloud Policies referenced below, this Oracle Cloud Service has the following Service Level Targets:

| RECOVERY TIME OBJE<br>(RTO) | RECOVERY POINT OBJECTIVE (RPO) | TARGET SYSTEM AVAILABILITY |
|-----------------------------|--------------------------------|----------------------------|
| 4 HOURS                     | 1 HOUR                         | 99.5%                      |

The Target System Availability does not apply in the event of a declared disaster.

#### **Oracle Cloud Policies and Pillar Documentation:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and Oracle GBU Cloud Services Pillar Document, which may be viewed at www.oracle.com/contracts.

# Textura Pre-Qualification Management Enterprise Cloud Service for GC & Owner – Per Aggregate Annual Construction Value in Millions

Retired Part #: B88691

Users of the Textura Pre-Qualification Management Enterprise Cloud Service for GC & Owner are authorized to access the following modules or functionalities for production use only:

- Standard Qualification and Submission Forms
- Subcontractor On-boarding
- Customized Qualification Forms
- Approval Workflow
- Standard Financial Ratios

**Service Level Targets:** For purposes of Disaster Recovery and System Availability Level as described in the Oracle Cloud Policies referenced below, this Oracle Cloud Service has the following Service Level Targets:

| RECOVERY TIME OBJECTIVE (RTO) | RECOVERY POINT OBJECTIVE (RPO) | TARGET SYSTEM AVAILABILITY |
|-------------------------------|--------------------------------|----------------------------|
| 4 HOURS                       | 1 HOUR                         | 99.5%                      |

The Target System Availability does not apply in the event of a declared disaster.

#### **Oracle Cloud Policies and Pillar Documentation:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and Oracle GBU Cloud Services Pillar Document, which may be viewed at www.oracle.com/contracts.

# Textura Pre-Qualification Management Enterprise Plus Cloud Service for GC & Owner – Per Aggregate Annual Construction Value in Millions

Retired Part #: B88692

Users of the Textura Pre-Qualification Management Enterprise Plus Cloud Service for GC & Owner are authorized to access the following modules or functionalities for production use only:

- Standard Qualification and Submission Forms
- Subcontractor On-boarding
- Customized Qualification Forms
- Approval Workflow
- Standard Financial Ratios
- Custom Financial Analytics and Reporting

**Service Level Targets:** For purposes of Disaster Recovery and System Availability Level as described in the Oracle Cloud Policies referenced below, this Oracle Cloud Service has the following Service Level Targets:

| RECOVERY TIME OBJECTIVE (RTO) | RECOVERY POINT OBJECTIVE (RPO) | TARGET SYSTEM AVAILABILITY |
|-------------------------------|--------------------------------|----------------------------|
| 4 HOURS                       | 1 HOUR                         | 99.5%                      |

#### **Oracle Cloud Policies and Pillar Documentation:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and Oracle GBU Cloud Services Pillar Document, which may be viewed at www.oracle.com/contracts.

#### ORACLE LATISTA CLOUD SERVICE – RETIRED PART NUMBERS

# **Oracle Latista Project Cloud Service – Per Construction Project Value in Millions**

Retired Part #: B89669

Users are authorized to access the Oracle Latista Project Cloud Service modules or functionalities for the named Project as defined in your order:

**Service Level Targets:** For purposes of Recovery Time Objective and Recovery Point Objective pursuant to Disaster Recovery, and System Availability as described in the Oracle Cloud Policies referenced below, this Cloud Service has the following service level targets for the Production Environment:

| RECOVERY TIME OBJECTIVE (RTO) | RECOVERY POINT OBJECTIVE (RPO) | TARGET SYSTEM AVAILABILITY |
|-------------------------------|--------------------------------|----------------------------|
| 12 HOURS                      | 1 HOUR                         | 99.5%                      |

The Target System Availability does not apply in the event of a declared disaster. The Recovery Time and Recovery Point Objectives do not apply to customizations or third party software.

#### **Oracle Cloud Policies and Pillar Documentation:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and Oracle Industry Cloud Services pillar documentation, which may be viewed at www.oracle.com/contracts.