



# My Oracle Support Community

Increase productivity with access to online support communities, specific to your Oracle environment.

## MY ORACLE SUPPORT COMMUNITY

Collaborate with an extensive global peer group who share real-world best practices, tips, and tricks. Reduce IT risks and costs with real-time access to Oracle expertise that is relevant to your systems.

With the My Oracle Support platform, you have access to My Oracle Support Community along with Oracle's knowledgebase, patches, and other critical resources—all included as part of Oracle Premier Support.

## A COMMUNITY THAT DELIVERS BUSINESS RESULTS

You can post new questions for other members or moderators to answer and leverage the content already shared in the community. When you add your knowledge to the community by answering questions or contributing information based on your experience, you build your reputation and develop a network of peers.

My Oracle Support Community is part of our exclusive web portal, My Oracle Support, offering you immediate, secure access to the critical information you need for a superior support experience, only from Oracle Premier Support.

## INFORMATION PERSONALIZED TO YOUR NEEDS

In My Oracle Support Community, you can personalize your access to topics and content specific to your applications and interests. You can follow forums relevant to your needs and receive notifications in the community or by email when new activity occurs there. You can search for answers either in the My Oracle Support portal or directly in My Oracle Support Community.

Many product areas within the community also allow you to leverage ideation, where you can suggest ideas for product improvement and vote for the most important enhancements. Expressing your opinions is one of the key ways in which you can influence the direction of future product development.

## GET STARTED

Access to the My Oracle Support portal and the My Oracle Support Community is available as part of your [Oracle Premier Support](#) subscription. To get started, visit <https://community.oracle.com/mosc/> and join the discussion.

<https://blogs.oracle.com/support/>

## Connect with us

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### Key Benefits

Secure, anytime access to Oracle expertise.

Features:

- Direct access to a network of Oracle Support experts.
- Collaboration with an extensive and skilled peer group.
- First to know, early access to product news and support announcements.
- Robust Rewards and Recognition program for valued contributors.

Benefits:

- Personalized—drive greater efficiency with streamlined, relevant content.
- Proactive—avoid unexpected downtime with critical information at your fingertips.
- Collaborative—solve problems faster with real-time access to an expanded circle of influence.

