

ORACLE

ORACLE WORKFORCE SCHEDULING

Part of Oracle Cloud HCM



Evolving to meet new customer demands and expectations

Volatile markets, labor shortages, and elevated employee expectations have made it difficult for organizations to adapt to unexpected labor changes, meet customer demands, and attract and retain workers.

As organizations rethink how they meet their customer satisfaction goals, boost workforce productivity, stop turnover, keep people motivated, and support revenue growth, prioritizing the deskless worker experience is key to effectively driving change.

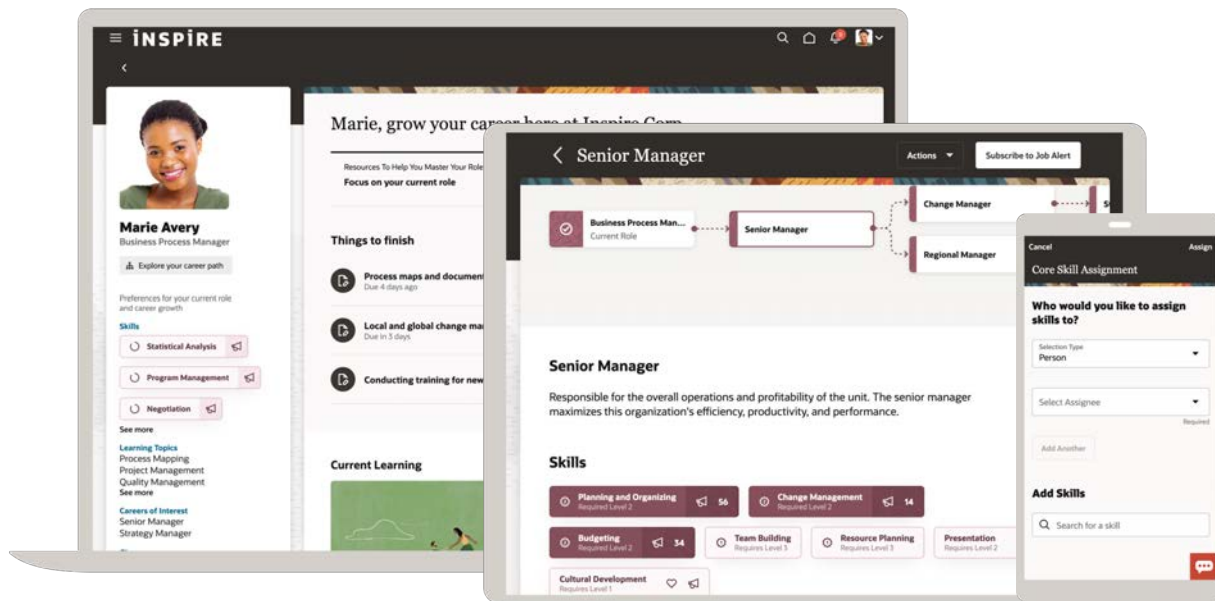
Challenges designing the deskless worker experience

With so much change and organizations trying to do more with less, frontline workers, unfortunately, have taken the brunt, leading to lower productivity and burnout. They're leaving in droves because they lack the tools that will help them be successful personally and professionally.

On top of addressing elevated employee demands and labor shortages, organizations are also reacting to volatile markets and shifting rules and regulations.

Without a clear, connected picture of the workforce, business, and customer demands, organizations aren't able to prioritize evolving customer needs, adapt to new rules and regulations, and retain and develop the skilled workers their business needs to thrive.

Introducing Oracle Workforce Scheduling and Oracle Workforce Labor Optimization



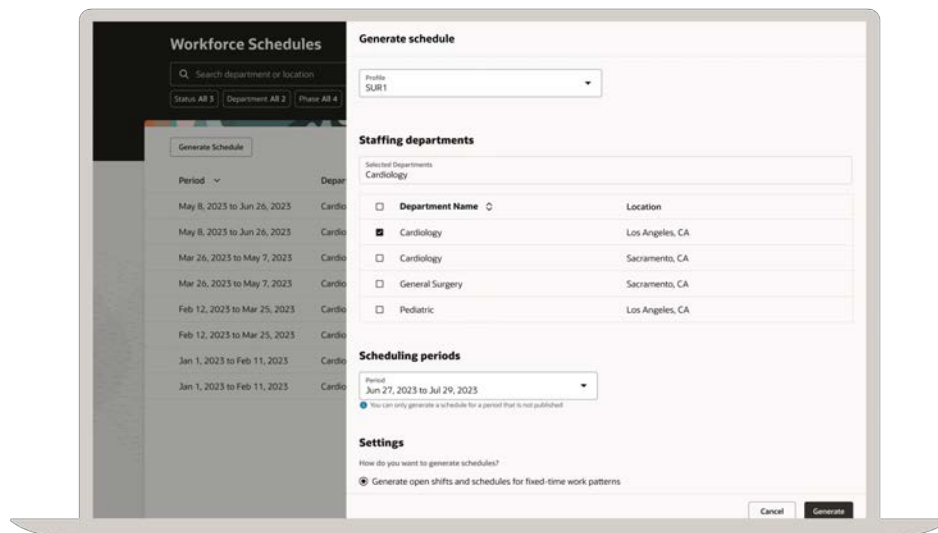
Oracle Workforce Scheduling and Oracle Workforce Labor Optimization, part of Oracle Fusion Cloud HCM, skillfully balance business needs, compliance, and the employee experience by connecting data from across the organization in one native cloud scheduling solution designed to meet the needs of every industry.

Meet demand with an AI scheduling assistant

Because Oracle Workforce Labor Optimization is part of a single cloud platform that extends to HCM, SCM, and ERP, organizations across all industries can reduce labor costs and optimally automate shift creation and the assignment of available people with the right skills to meet expected demand.

With Oracle Workforce Labor Optimization, you can

- ☑ Automatically generate schedules, down to 15-minute increments, that adhere to labor laws and union regulations
- ☑ Optimize labor resources with AI-driven recommendations based on all business data
- ☑ Prioritize multiple business and employee needs, such as FTE hours and worker preferences, with a single cloud platform

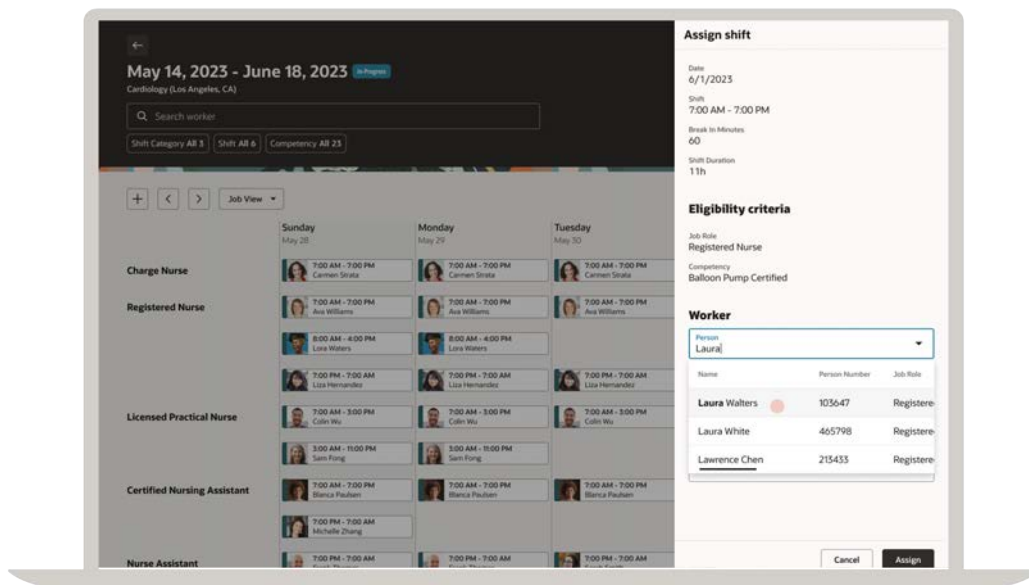


Schedule the right people with a couple clicks

Oracle Workforce Scheduling helps reduce the burden on managers by making it easy to adapt to labor changes and fill open shifts with holistic, connected HCM, ERP, SCM, and CX insights.

With Oracle Workforce Scheduling, managers can

- ✔ Get real-time visibility into customer and workforce data to match best-fit workers with customer needs
- ✔ Easily adapt to changes and fill open shifts with holistic HCM, ERP, and SCM insights
- ✔ Staff the right people with a single cloud that keeps information about individual skills and certifications up to date

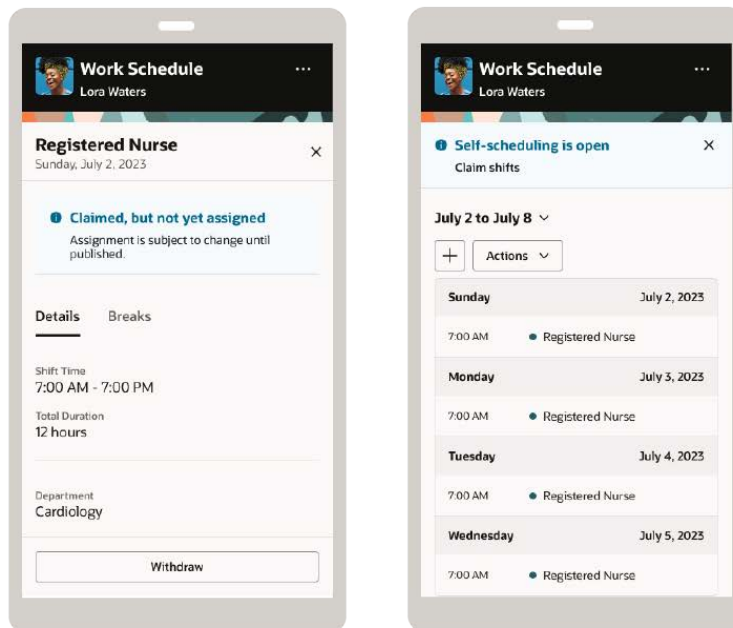


Let all types of workers choose how they work

With Oracle Workforce Scheduling, you can let all types of workers, including full-time and contract workers, choose when and where they want to work, share sentiment about their shifts, and manage their schedules from any device with the same user experience.

With Oracle Workforce Scheduling, you can

- ☑ Increase employee satisfaction by empowering individuals with tools to make their own schedules and specify preferences
- ☑ Give employees visibility into all job opportunities and help them feel supported with regular check-ins
- ☑ Help employees deliver better customer service by simplifying scheduling and shift swapping with one experience across all devices



Prioritize your customers and people

Oracle Workforce Scheduling and Oracle Workforce Labor Optimization, part of Oracle Cloud HCM, bring you the full set of capabilities you need to create a strong frontline worker experience to improve employee satisfaction, reduce costs, and exceed customer expectations. Because Oracle Workforce Scheduling and Oracle Workforce Labor Optimization are part of a single cloud platform connected to HCM, ERP, SCM, and CX data, you can be confident that you're equipped to focus on and deliver strong customer service and outcomes with technology solutions that help cultivate the right skills and provide an outstanding, strategy-aligned employee experience.

[Learn more about Oracle Workforce Scheduling](#)

[Take a tour](#)

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