

Knowledge-Sharing Services

Oracle Customer Solutions for Industries- Communications - Signalling & 5G Core Technology

Oracle offers its customers a wide array of world-class, formal instructor-led training spanning the entire Oracle portfolio. Through those offerings, Communications Global Industry Unit (CGIU) customers can educate themselves on the general fundamentals of Oracle Communications products. But while standardized conventional training is critical to building out a strong foundation of knowledge, the fact is that everyone's network is different. Fortunately, Oracle Customer Solutions for Industries has developed a custom knowledge-sharing program to enhance education surrounding the CGIU product portfolio. We combine our practical experience with industry best-practices to provide tailored instruction to our customers-guidance based on our wealth of experience with voice & signalling services.

ORACLE

Customer Solutions for Industries
Communications



Get ready for in-depth, knowledge on CGIU Signalling & 5G Core Products

The Knowledge-Sharing services has been built to cater to our customers in a customized manner with more informed understanding and clarity on the CGIU Signalling & 5G Core products. These knowledge-sharing sessions are specific to our customers' complex environment led by the Oracle communications subject matter experts in various formats:

- **Live Virtual training** – customized as per customer's needs & wishes
- **Online pre-recorded modules** – customers can access them through a secure webpage
- **In-person training** based on customers' business applications

These learnings on the CGIU signalling/5G Core products by Oracle Communications experts can be scheduled via live sessions or conveniently accessed via pre-recorded sessions.

Key Benefits of Oracle Customer Solutions for Industries – Communications Knowledge-Sharing Services

- Identify how Oracle Signaling & 5G Core Services can help you to meet your business needs today and, in the future
- Increase the value of your investment in CGIU Signaling & 5G Core products
- Enable your staff to successfully implement and manage CGIU products Modular service portfolio
- Increase the efficiency and performance of your CGIU platforms
- Expedite deployment of your CGIU products

Oracle Communications Signalling & 5G Core knowledge-sharing sessions tailored to your needs

The Knowledge-Sharing program can cover a broad range of CGIU 5G Core & Signalling products from deployment, planning, optimization, and modernization of existing CGIU products. There are numerous topics you can explore to enhance your understanding and use of your platforms. Service providers and enterprises can leverage focused modules that are based on experience and delivered by subject matter experts to ace troubleshooting in their networks and build a robust architecture that can expand as requirements evolve.

The Oracle Communications Solutions for Industries – Communications Knowledge-Sharing sessions are:

- Fully interactive, allowing for ample time for questions and answers with our consultants
- Number of participants in a live knowledge-sharing delivery is not restricted
- Soft copies of session materials from the modules are made available to attendees in addition to a session recording for future reference
- Customized to your specific interest & focused on details applicable to your objectives & network architecture

Key Features of Oracle Customer Solutions for Industries – Communications Knowledge-Sharing

- Technical knowledge sharing and mentoring on CGIU products and technology, tailored to your needs
- Actionable and prioritized recommendations
- End-to-end service management by an experienced Technical Account Manager

A powerful library of knowledge-sharing modules

Our library of knowledge-sharing modules is constantly growing! The following topics are currently available:

MODULE	DESCRIPTION
5G & CORE Overview	This Module provides a general overview of 5G basics, CORE Environment Architecture and Network Functions High Level Functioning and services.
OCCNE Overview	This module touches upon Cloud native concepts, implementation of these in Oracle Cloud Native Environment platform. Gives a brief on Kubernetes also.
NFs Overview (Converged Policy, NRF, SCP, SEPP, BSF, SLF, NSSF, NWDAF, NEF, UDR)	This module provides an Overview of the Oracle Solutions for Industries - Communications 5G CORE Network Functions Architecture and depicts the features and services of these Oracle NFs.
Operations & Maintenance	This module provides guidance on how to effectively examine statistics, KPIs and log documents to diagnose issues on the core Oracle Communications products and teaches the fundamentals of the Common observability services used for monitoring, Alarming, log management and tracing. Also includes System health check and best practices for maintenance.
ATS Testing	This module includes testing basics and how to use Automated testing Suite in Oracle 5G Core Environment.
Installation and Configuration	This module covers the basic deployment steps and post installation configuration for Oracle CNE & Network Functions.

Unleash the potential of your network operations with Oracle Communications knowledge-sharing service

Created by a highly skilled team of Oracle Solutions for Industries - Communications experts, the knowledge-sharing service is an advanced package of interactive or pre-recorded sessions enabling telecom service providers to improve their network performance and management with exceptional customer success. With hundreds of service providers and thousands of enterprises trusting CGIU products to power their networks, Oracle has the experience to help telecom organizations ensure that when it comes to customer satisfaction, your network integrity remains uncompromised.

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