

ORACLE

# Oracle Industry Playbook

Education

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# Education

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With all of the challenges facing higher education institutions today - budget cuts, the rising costs of tuition and loans, insufficient and dissatisfied staff, changing student expectations – it's unsurprising that confidence in higher education is at an all-time low. Institutions must embark upon a cloud transformation journey to access the unified data, insights, and technologies they need to conduct groundbreaking research, empower students and staff with highly personalized experiences, optimize resources and funding, and differentiate their institution's reputation.

# Key Imperatives for Education

- 1 Simplify to reduce complexity
- 2 Develop secure, scalable, and automated systems to support innovation
- 3 Drive sustainability and increase reliability while serving all communities equitably

# Forces Shaping the Education Industry

## INDUSTRY CHALLENGES

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### **Changing student expectations**

The pool of traditionally aged students has declined, requiring institutions to use innovative recruitment and retention strategies to meet enrollment goals.



### **Affordability and access**

With the cost of a higher education now averaging at \$36K a year, college increasingly seems expensive, inaccessible, and irrelevant.



### **Retaining Staff and Faculty**

Low wages and difficult work environments created a hiring crisis for administrative staff, while recruiting faculty—and their research grants—is a top priority.



### **Fragmented Systems and Controlling Costs**

Outdated, legacy systems make it difficult to access insights and implement process improvements required to navigate change effectively.



### **Capitalizing on Research Opportunities**

Missed opportunities to increase funding and enhance institutional reputation through research contributions.



## VISION OF SUCCESS

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Engage students across the lifecycle with a personalized experience and proactive intervention services to improve recruitment, retention, and graduation outcomes.

Optimize the financial aid process through greater process transparency and responsible borrowing, while diversifying academic programs and offerings to attract non-traditional learners.

Attract and retain a modern workforce of faculty and staff, enabled with advanced technologies that replace tedious processes for important tasks.

Do more with less funding by investing strategically in unified, connected, and intelligent technologies, providing a consistent view across operations—auxiliary services, athletics, on-campus security, etc.

Increase research contributions and discovery, pursue grants and funding—that also enhance the institution's reputation and attracts talented faculty and students.



# Oracle Industry Suite for Education

Future-proof your business with a secure, scalable, high-performance cloud

## Oracle Applications

### ERP Enterprise Resource Planning

- Global Accounting
- Performance Management
- Procurement
- Projects
- Risk Management and Compliance
- Advanced Grant Management

### SCM Supply Chain and Manufacturing

- Trade and Transportation Management
- Facilities Maintenance Management

### HCM Human Capital Management

- Human Resources
- Payroll
- Talent Acquisition
- Talent Management
- Workforce Management

## Oracle Industry Applications / Solutions

Student Financial Planning

Student Management

## 3rd Party Applications / Partner Solutions

LMS

Payments Gateway

Pre-Award

Fund Raising

Housing

Recruiting

## Platform Services

### PS Platform Services

Compute

Analytics

Extensibility

Data

Integration

Security

AI / ML

## Oracle Cloud Infrastructure (OCI)

Commercial and Industry Specific Clouds

Cloud@Customer



# Oracle Fusion Cloud Applications Suite

A platform for enterprise-wide transformation

## Customer Experience



Marketing  
Sales  
Service

## Supply Chain & Manufacturing



Supply Chain Planning  
Inventory Management  
Manufacturing  
Maintenance  
Product Lifecycle Management  
Procurement  
Order Management  
Logistics

## Enterprise Resource Planning



Financial Management  
Procurement  
Project Management  
Risk Management and Compliance

## Enterprise Performance Management



Planning, budgeting, and forecasting  
Profitability and Cost Management  
Financial Consolidation and Close  
Account Reconciliation  
Tax Reporting  
Enterprise Data Mgmt.

## Human Capital Management



Human Resources  
Talent Management  
Workforce Management  
Payroll

Data Intelligence

Revenue Transformation

Back-office Unification

Customer Experience

Supply Chain Unification

Financial Excellence

Empowered Workforce

Connected Planning



# Oracle Fusion Cloud ERP

## AI-Powered Finance



### Financials

- General Ledger
- Accounting Hub
- Payables & Assets
- Treasury & Payments
- Expense Management
- Receivables & Collections
- Bill & Credit Management
- Revenue Management
- CPQ / Subscription Management
- Joint Venture Management
- Lease Accounting



### Procurement

- Supplier Qualification Management
- Sourcing
- Procurement Contracts
- Self Service Procurement
- Purchasing
- Supplier Portal
- Spend Classification



### Project Management

- Cost Management & Control
- Billing & Revenue Mgmt
- Planning, Scheduling & Forecasting
- Project Asset Management
- Project Management
- Resource Management
- Program Management
- Grant Management
- Task Management



### Enterprise Performance Management

- Enterprise Planning
- Profitability & Cost Mgmt
- Narrative Reporting
- Financial Consolidation & Close
- Account Reconciliation
- Tax Reporting
- Enterprise Data Management



### Risk Management

- Separation of Duties Reporting (SOD)
- Preventive SOD User Provisioning
- Security Monitoring
- User Access Reviews & Certifications
- Fraud & Payment Monitoring
- Configuration & Audit Monitoring
- Internal Control Assessments
- Risk & Controls Matrix
- Workforce Health & Safety

Touchless Operations

Predictive Insights

Connected Actions



# Oracle Fusion Cloud SCM

Deep Functional Integration Connecting the Digital Thread



## Supply Chain Planning

Demand Management  
Supply Planning  
Sales & Operations Planning  
Supply Chain Collaboration

Strategic Sourcing



## Supply Chain Execution

Inventory  
Costing  
Manufacturing  
Maintenance  
Quality  
Production Monitoring

Smart Operations



## Order Management

Order Management  
Product Configuration  
Order Pricing  
Global Order Promising  
Channel Revenue Management

Perfect Order



## Logistics

Transportation Management  
Global Trade Management  
Warehouse Management  
Logistics Network Modeling

Revenue Transformations



## Product Lifecycle Management

Innovation Management  
Product Hub  
Product Development  
Quality Management

Strategic Sourcing



## Procurement

Sourcing  
Contracts  
Purchasing  
Supplier Management

End to End Visibility





# Oracle Fusion Cloud HCM

Empowering Employee Success for Exceptional Business Outcomes



## Human Resources

- Benefits
- Core HR
- Work Life
- Workforce Modeling & Predictions
- Strategic Workforce Planning
- Advanced HCM Controls



## Talent Management

- Recruiting
- Onboarding
- Learning
- Career Development
- Opportunity Marketplace
- Performance Management
- Compensation
- Succession Planning
- Dynamic Skills



## Workforce Management

- Time & Labor
- Workforce Scheduling
- Workforce Labor Optimization
- Absence Management
- Workforce Health & Safety



## Payroll

- Payroll
- Payroll Core
- Payroll Interface



## Employee Experience

- HCM Communicate
- Journeys
- Connections
- Grow
- Touchpoints
- Celebrate
- HR Help Desk
- Digital Assistant

Intelligent & Automated People Processes

Hyper-Personalized Experiences

End-to-End Visibility



# Oracle Fusion Cloud CX

## Maximizing the Power of Your Enterprise Data and AI



### Marketing

Unity Customer Data Platform  
Eloqua Marketing Automation  
Responsys Campaign Management  
CrowdTwist Loyalty and Engagement



### Sales

Fusion Sales  
Sales Force Automation  
Configure, Price, Quote (CPQ)  
Subscription Management  
Commerce  
Incentive Compensation



### Service

Fusion Service  
Digital Customer Service  
Field Service  
Knowledge Management  
Service Logistics

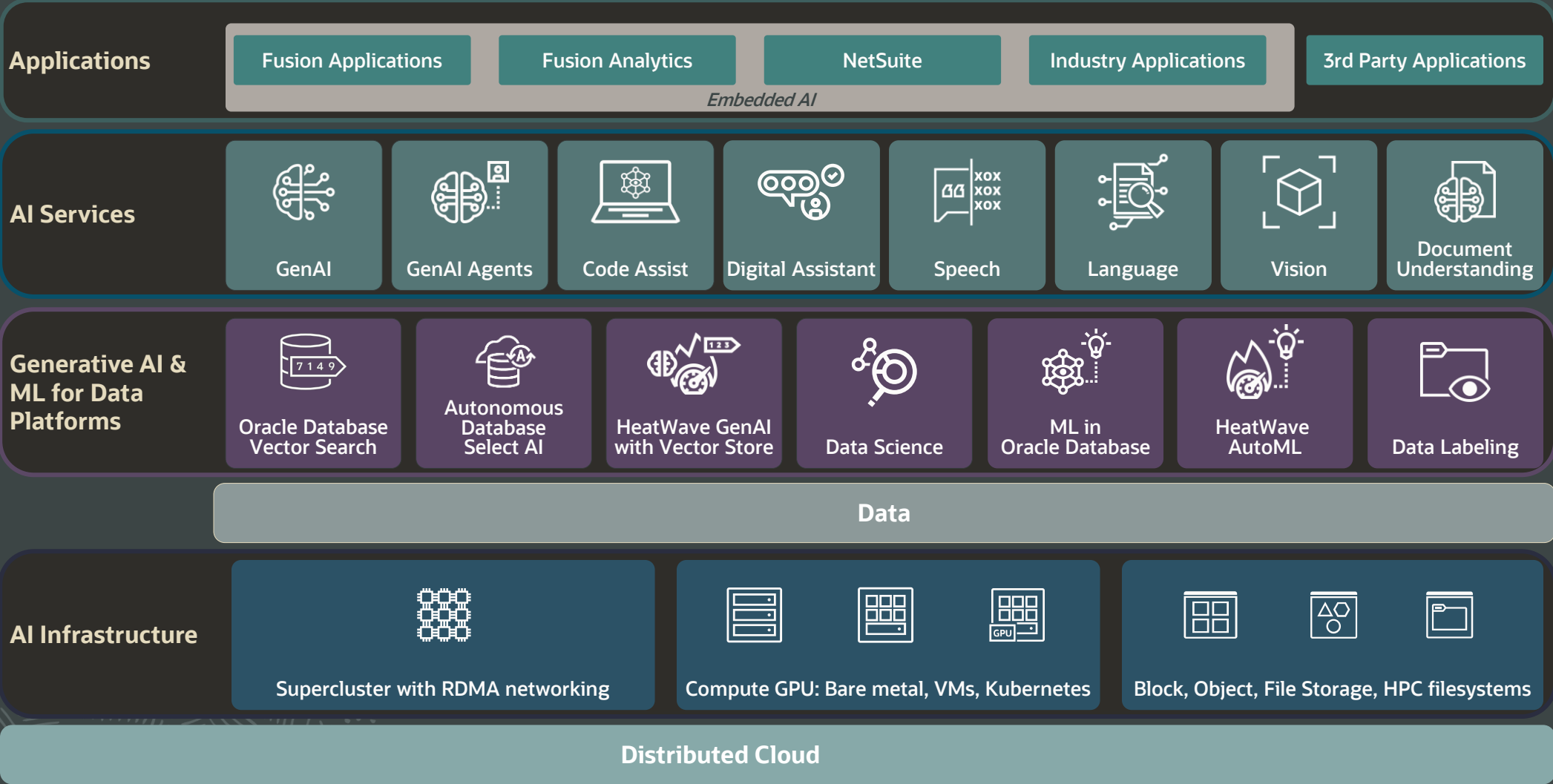
Revenue Transformation

Service Automation

Marketing and Sales Unification

Single Customer View

# The Oracle AI Stack



AI Partners and ISVs



# Extensive Partner and ISV Ecosystem

 **accenture**

**Deloitte.**

**IBM**

 **pwc**

**Infosys**

 **cognizant**

 **KPMG**

**tcs**

 **NVIDIA.**

 **wipro**

 **Informatica**

 **Palantir**

**+20,000**  
Partners and ISVs

# More Industry and Leadership Awards Than Any Other SaaS Company

ERP	SCM	HCM	CX
<b>28X</b>	<b>10X</b>	<b>8X</b>	<b>22X</b>

Gartner, Forrester, IDC, Omdia

Number of times top-tier analyst firms placed Oracle in a leadership position over the last 36 months

# Why Oracle?

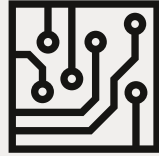


## Complete Suite

Best-of-breed apps designed and built for changing customer needs—with machine learning, process automation, and other customer-driven innovations.

Finance, HR, supply chain, manufacturing, marketing, sales, service and analytics built to work together.

100s of new features each quarter.



## Best Technology

Next-generation cloud infrastructure (OCI) designed for Fusion Applications.

The only public cloud with the performance, security and availability to run your mission-critical operations.

40 cloud regions worldwide for commercial and government with 9 more planned.



## Applications Platform

Award-winning consumer-grade+ user experience built with Redwood Design System.

The same tools for all developers to easily personalize, extend and build applications.

Self-learning and self-improving applications.

The logo icon is a red square with rounded corners. At the top, there are three horizontal white lines representing a book's pages. In the center, there is a white outline of the Oracle logo, which is a stylized letter 'O' with a horizontal bar through its middle.

# Oracle Playbook