

# Facts Matter. Your Investment in Real Support Matters.

Be aware of the risks of doing business with Rimini Street, a company built on infringement of Oracle's software.

Since 2010, Oracle has been in a legal battle with Rimini Street over copyright infringement where Rimini Street was found to have infringed Oracle's copyrights, destroyed evidence, and engaged in other misconduct. And in September 2020, Rimini Street was found to continue to infringe Oracle's intellectual property. Find out how Rimini Street support could impact your business and your security strategy.

**Read some of the statements Seth Ravin made in court (and yes, he really did say this) to see how Rimini Street really feels about protecting your IT investment.**

## **FACT: YOUR SECURITY MATTERS—JUST DON'T ASK RIMINI STREET TO HELP**

Rimini Street does not take their customers' security seriously. In fact, Rimini Street has said that they expect their customers to manage the security of their own environments.

*Rimini Street's CEO Says: Customers are "responsible for their own firewalls and their own security protections"*

Oracle, on the other hand, has always taken security and protecting your software investment seriously. Oracle stands behind 40 years of providing uncompromising support services—based on a world-class, industry-proven security foundation—for more than 430,000 customers worldwide. We help ensure your reputation and business interests are protected by acting as a proven, trusted partner.

## **FACT: SECURITY PATCHING MATTERS—BUT RIMINI STREET CAN'T GET TO THE KEY SOURCE CODE**

Proactive maintenance with upgrades and security patches to protect against vulnerabilities and cyber threats are crucial parts of comprehensive, strategic enterprise management.

*Rimini Street's CEO reveals: "we can't provide security patches because we don't have those parts of source code for Oracle products"*

### **Trusted**

- Oracle's solid business reputation is built on more than 40 years of providing award-winning service to customers globally to help ensure their technology investments are effective, efficient, risk-resistant, and competitive.
- Oracle helps to protect your Oracle investment, including rigorously tested updates, innovative upgrades, and security patches.
- More than 430,000 customers choose Oracle, and rely on Oracle Support, to protect their technology investment.

### **Secure**

- Security features at every layer of the software stack.
- Security patching is essential and is standard operating practice—Oracle has the tools, owns the source code, and has the ability to develop security updates.
- Regression testing across the full stack at the core application/database code level.

### **Comprehensive**

- Leverage consistent, ongoing, unparalleled innovation.
- Rely on Oracle to deliver integrated support and product updates with a single point of accountability.

Seth Ravin believes security patches “aren’t necessary.” Here at Oracle, we know this is not true. We know that a firewall is not enough, which is why we help our customers manage their security and provide security updates for them. Since Rimini Street cannot access the relevant source code, they cannot provide these security patches. We own the source code, and can provide security features at the source with patches at every layer of the software stack. Only Oracle can provide critical security for Oracle software and for our customers’ systems.

## **FACT: TRUST MATTERS—RIMINI STREET CAN’T FULLY PROTECT YOUR INVESTMENT**

Seth Ravin said it himself. Rimini Street can’t offer you what Oracle can.

*“Oracle does some things we can’t”—Seth Ravin*

Only Oracle can deliver complete, dependable, fully integrated, and tested products for your business now and for what’s next, on premises and in Oracle Cloud. We understand your investment with us and we continuously innovate to provide options that can help you solve business challenges and grow your business. We provide broad protection with a single point of accountability and consistent service worldwide.

As you continue to review your IT strategy and maximize your Oracle investment to support your business goals, it is important to review the recent enhancements to Oracle’s Lifetime Support Policy for certain Oracle Applications Unlimited products: Oracle E-Business Suite, JD Edwards EnterpriseOne, PeopleSoft, Siebel, and Hyperion. These changes include updates to the product roadmaps and to the Lifetime Support Policy that help extend your planning through at least 2035.

Your applications should grow with your business; Applications Unlimited provides new customer driven features and avoids application upgrades—giving you more time to focus on your business.

<https://www.oracle.com/rimini-street/index.html>

<https://www.oracle.com/applications/applications-unlimited/>

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