



**Oracle Fusion Cloud Service Global Price List**

March 7, 2024

Software Investment Guide

**Oracle Fusion Cloud Service**  
**Oracle Fusion Sales and Service Cloud Service**  
**Subscription Services Pricing**

*Note: Standard term length for Oracle Cloud Service subscription services is three (3) years.*

	Monthly Subscription Price	Per Unit Price	Metric	Minimum	Part Number
<b>Oracle Sales and Service Bases</b>					
Oracle Fusion Service Enterprise Cloud Service		200.00	Pooled Named User	360	B95945
Oracle Fusion Sales Enterprise Cloud Service	150.00		Hosted Named User	10	B95942
Oracle Fusion Sales Premium Cloud Service	250.00		Hosted Named User	10	B95943
Oracle Fusion Incentive Compensation Cloud Service	75.00		Compensated Participant	500	B96471

<b>Oracle Sales and Service Options</b>					
Oracle Fusion Digital Customer Service Cloud Service		70.00	1000 Pooled Sessions	10	B96469
Oracle Fusion Digital Collaboration Cloud Service		125.00	Pooled Named User	360	B96465
Oracle Fusion Sales and Service Limited Cloud Service	25.00		Hosted Named User	10	B89673
Oracle Internet of Things Service Monitoring for Connected Assets Cloud Service	50.00		Hosted Named User	125	B89691
Oracle Fusion Sales Intelligence Cloud Service	125.00		Hosted Named User	10	B95944
Fusion Partner Relationship Management for Partners Cloud Service	20.00		Hosted Named User	-	B67281

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Analytics for Fusion</b>				
Oracle Fusion CX Analytics	200.00	Hosted Named User	10	B95495

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Data Quality and Enrichment</b>				
Oracle Fusion Data Quality Cloud Service	10.00	Hosted 1,000 Records	-	B91072

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Intelligent Advisor</b>				
Oracle Intelligent Advisor Cloud Service	250.00	1,000 Interactions	10	B91205
Policy Automation for Workers Cloud Service	1.00	Hosted Employee	1,000	B88872
Additional Test Environment for Oracle Intelligent Advisor Cloud Service	2,500.00	Each	1	B93303
Oracle Intelligent Advisor for United States Government Cloud Service	6,250.00	Each	1	B96472
Oracle Intelligent Advisor for United States Department of Defense Cloud Service	6,250.00	Each	1	B96473
Oracle Intelligent Advisor for United Kingdom Government Cloud Service	6,250.00	Each	1	B96474

	Monthly Subscription Price	Per Unit Price	Metric	Minimum	Part Number
<b>Oracle Field Service - Base Parts</b>					
Oracle Field Service Professional Cloud Service	100.00	100.00	Hosted Named User	50	B90333
			Hosted Named Seat Month	500	B90334
Oracle Field Service Enterprise Cloud Service	225.00	225.00	Hosted Named User	50	B90335
			Hosted Named Seat Month	500	B90336
<b>Oracle Field Service - Add-on Parts</b>					
Oracle Field Service Contingent Worker Cloud Service	5.00		Activity - Pooled Capacity	36,000	B90337
Oracle Field Service Standard Map Cloud Service with Google Maps	0.000	0.000	Hosted Named User	50	B87739
			Hosted Named Seat Month	500	B88504
Oracle Field Service Standard Map Cloud Service with Baidu Maps	0.000	0.000	Hosted Named User	50	B88850
			Hosted Named Seat Month	500	B88851
Oracle Additional Test Environment for Oracle Field Service Cloud Service	2,500.00		Test Environment	-	B79903

**Oracle Fusion Cloud Service**  
**Oracle Fusion Sales and Service Cloud Service**  
**Subscription Services Pricing**

*Note: Standard term length for Oracle Cloud Service subscription services is three (3) years.*

	Annual Subscription Price	Metric	Minimum Annual Fee	Part Number
<b>Optional Services</b>				
Additional Test Environment for Oracle Fusion Analytics Warehouse	75,000.00	Each	-	B93515
Additional Test Environment for Oracle Fusion Cloud Service	75,000.00	Each	-	B84490
Data Masking for Fusion Cloud Services	25,000.00	Each	-	B85243
Database Vault and Break Glass for Fusion Cloud Service	75,000.00	Each	-	B85679
Fusion for Retail Services Cloud Service	150,000.00	Each	-	B84481
Integration Access Cloud Service	500,000.00	Each	-	B82730
HIPAA Advanced Security for Fusion SaaS in the Oracle Public Cloud	100,000.00	Each	-	B87365
	<b>One Time Fee</b>	<b>Metric</b>	<b>Minimum</b>	<b>Part Number</b>
Load Testing Cloud Service for Fusion - Five Business Flows	50,000.00	Each	-	B86074
Load Testing Cloud Service for Fusion - Five Additional Business Flows	10,000.00	Each	-	B85075
	<b>Monthly Subscription Price</b>	<b>Metric</b>	<b>Minimum</b>	<b>Part Number</b>
Additional Storage for Oracle Fusion Cloud Service	10.00	Hosted Month	-	B84491
Additional 50GB File Storage for Live Experience Cloud Service	3.00	Each	1	B92177
Oracle PCI Compliance Cloud Service	100.00	Each	-	B93112
	<b>Annual Subscription Price</b>	<b>Metric</b>	<b>Minimum</b>	<b>Part Number</b>
Fusion for United States Government Cloud Service	150,000.00	Each	-	B87366
Fusion for United Kingdom Government Cloud Service	150,000.00	Each	-	B87368
Fusion for Financial Services Cloud Service	150,000.00	Each	-	B87369
European Union Restricted Access Cloud Service for Oracle Fusion Applications	150,000.00	Each	-	B91905
Oracle SaaS for U.S. Government Disconnected	500,000.00	Each	-	B93962
	<b>One Time Fee</b>	<b>Metric</b>	<b>Minimum</b>	<b>Part Number</b>
<b>Consulting Services</b>				
Oracle Fusion Cloud Sales and Service New Features Assessment	10,000.00	Each	1	B94216
Oracle Fusion Cloud New Features Implementation	10,000.00	Each	1	B94217

**Oracle Fusion Cloud Service**  
**Oracle Fusion Sales and Service Cloud Service**  
**Subscription Services Pricing**

	Annual Subscription Price	Metric	Minimum	Part Number
<b>Data as a Service - Yearly</b>				
Oracle Account Enrichment Cloud Service - Yearly	1.62	Hosted Record	1,000	B75367
	Term Price	Metric	Minimum	Part Number
<b>Verification Cloud Service</b>				
Oracle Address, Email and Phone Verification Cloud Service - Per Verification	0.012	Hosted Record	1,000	B79034
	Monthly Subscription Price	Metric	Minimum	Part Number
Oracle Address, Email and Phone Verification Cloud Service - Unlimited Verification	10,000.00	Hosted Month	12	B79035

**Oracle Fusion Cloud Service  
Oracle Industry Solutions Cloud Service  
Subscription Services Pricing**

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Customer Experience for Communications</b>				
Oracle Customer Experience for Communications - Fusion Launch Cloud Service	4,500.00	100K Subscribers	10	B92714
Oracle Customer Experience for Communications - Fusion Launch Cloud Service	4,500.00	50M Revenue Under Management	10	B92715
Oracle Customer Experience for Communications - Buying Cloud Service	15,000.00	100K Subscribers	10	B92811
Oracle Customer Experience for Communications - Buying Cloud Service	8,500.00	50M Revenue Under Management	10	B92812
Oracle Customer Experience for Communications - Fusion Care Cloud Service	10,500.00	100K Subscribers	10	B92716
Oracle Customer Experience for Communications - Fusion Care Cloud Service	6,000.00	50M Revenue Under Management	10	B92717
<b>Customer Experience for Communications Options</b>				
Additional Test Environment for Oracle Customer Experience for Communications - Buying Cloud Service	6,250.00	Each	1	B93287
Oracle PCI Compliance Cloud Service	100.00	Each	1	B93112
<b>Customer Experience for Utilities</b>				
Oracle Customer Experience for Utilities - Fusion Agent Service Cloud Service			10,000	B95373
Up to 125,000 Billable Service Customers	0.360	Billable Service Customer		
125,001 to 250,000 Billable Service Customers	0.330	Billable Service Customer		
250,001 to 750,000 Billable Service Customers	0.320	Billable Service Customer		
750,001+ Billable Service Customers	0.300	Billable Service Customer		
Oracle Customer Experience for Utilities - Fusion Sales Cloud Service	350.00	Hosted Named User	10	B98206

**Oracle Fusion Cloud Service**  
**Oracle Fusion Human Capital Management (HCM) Cloud Service**  
**Subscription Services Pricing**

*Note: Standard term length for Oracle Cloud Service subscription services is three (3) years.*

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Fusion Human Capital Management Cloud Service</b>				
Fusion Human Capital Management Base Cloud Service	15.00	Hosted Employee	500	B85800
<b>Oracle Fusion Human Capital Management Cloud Service Options</b>				
Fusion Advanced Human Capital Management Controls Cloud Service	3.00	Hosted Employee	500	B89448
Fusion HCM Communicate Cloud Service	2.00	Hosted Employee	500	B95499
Fusion Human Resources Help Desk Cloud Service	4.00	Hosted Employee	500	B87388
Fusion Recruiting Cloud Service	8.00	Hosted Employee	500	B87675
Fusion Recruiting Booster Cloud Service	3.00	Hosted Employee	500	B95763
Fusion Workforce Compensation Cloud Service	4.00	Hosted Employee	500	B94933
Fusion Workforce Health and Safety Incidents Cloud Service	2.00	Hosted Employee	500	B89482
Fusion Learning Cloud Service	5.00	Hosted Named User	500	B85242
Fusion Learning Connect Cloud Service	2.00	Hosted Named User	500	B95657
Fusion Talent Management Cloud Service	7.00	Hosted Named User	500	B94925
Fusion Time and Labor Cloud Service	3.00	Hosted Named User	500	B75365
Fusion Touchpoints Cloud Service	2.00	Hosted Named User	500	B95573
Fusion Workforce Scheduling Cloud Service	7.00	Hosted Named User	500	B98207
Fusion Workforce Labor Optimization Cloud Service	3.00	Hosted Managed Resource	500	B107959
<b>Oracle Fusion Human Capital Management Payroll Cloud Service Options</b>				
Fusion Payroll Cloud Service for Canada	7.00	Hosted Employee	1,000	B86335
Fusion Payroll Cloud Service for China	7.00	Hosted Employee	1,000	B86337
Fusion Payroll Cloud Service for India	7.00	Hosted Employee	1,000	B95762
Fusion Payroll Cloud Service for Mexico	7.00	Hosted Employee	1,000	B90216
Fusion Payroll Cloud Service for Gulf Cooperation Council (GCC)	7.00	Hosted Employee	500	B90764
Fusion Payroll Cloud Service for United States	7.00	Hosted Employee	1,000	B86334
Fusion Payroll Cloud Service for United Kingdom	7.00	Hosted Employee	1,000	B86336
Fusion Payroll Core Cloud Service	5.00	Hosted Employee	1,000	B94175
<b>Oracle Fusion HCM Options for ERP Customers</b>				
Fusion Journeys Cloud Service	3.00	Hosted Employee	1,000	B93556
Fusion Journeys Cloud Service	50.00	Hosted Named User	100	B93557
Fusion Payroll for ERP Cloud Service for United States	7.00	Hosted Employee	1,000	B94413
Fusion Payroll for ERP Cloud Service for United Kingdom	7.00	Hosted Employee	1,000	B94414
<b>Oracle Analytics for Fusion</b>				
Fusion HCM Analytics	5.00	Hosted Employee	1,000	B92354

**Oracle Fusion Cloud Service**  
**Oracle Fusion Human Capital Management (HCM) Cloud Service**  
**Subscription Services Pricing**

*Note: Standard term length for Oracle Cloud Service subscription services is three (3) years.*

	Annual Subscription Price	Metric	Minimum Annual Fee	Part Number
<b>Optional Services</b>				
Additional Test Environment for Oracle Fusion Analytics Warehouse	75,000.00	Each	-	B93515
Additional Test Environment for Oracle Fusion Cloud Service	75,000.00	Each	-	B84490
Data Masking for Fusion Cloud Services	25,000.00	Each	-	B85243
Database Vault and Break Glass for Fusion Cloud Service	75,000.00	Each	-	B85679
Fusion for Retail Services Cloud Service	150,000.00	Each	-	B84481
Integration Access Cloud Service	500,000.00	Each	-	B82730
HIPAA Advanced Security for Fusion SaaS in the Oracle Public Cloud	100,000.00	Each	-	B87365
	<b>One Time Fee</b>	<b>Metric</b>	<b>Minimum</b>	<b>Part Number</b>
Load Testing Cloud Service for Fusion - Five Business Flows	50,000.00	Each	-	B86074
Load Testing Cloud Service for Fusion - Five Additional Business Flows	10,000.00	Each	-	B86075
	<b>Monthly Subscription Price</b>	<b>Metric</b>	<b>Minimum</b>	<b>Part Number</b>
Additional Storage for Oracle Fusion Cloud Service	10.00	Hosted Month	-	B84491
Oracle PCI Compliance Cloud Service	100.00	Each	-	B93112
	<b>Annual Subscription Price</b>	<b>Metric</b>	<b>Minimum</b>	<b>Part Number</b>
Fusion for United States Government Cloud Service	150,000.00	Each	-	B87366
Fusion for United Kingdom Government Cloud Service	150,000.00	Each	-	B87368
Fusion for Financial Services Cloud Service	150,000.00	Each	-	B87369
European Union Restricted Access Cloud Service for Oracle Fusion Applications	150,000.00	Each	-	B91905
Oracle SaaS for U.S. Government Disconnected	500,000.00	Each	-	B93962
	<b>One Time Fee</b>	<b>Metric</b>	<b>Minimum</b>	<b>Part Number</b>
<b>Consulting Services</b>				
Oracle Fusion Cloud Human Capital Management Base New Features Assessment	10,000.00	Each	1	B94213
Oracle Fusion Cloud Human Capital Management Talent Management New Features Assessment	10,000.00	Each	1	B94214
Oracle Fusion Cloud Human Capital Management Workforce Management New Features Assessment	10,000.00	Each	1	B94215
Oracle Fusion Cloud New Features Implementation	10,000.00	Each	1	B94217

**Oracle Fusion Cloud Service**  
**Fusion Enterprise Resource Planning (ERP) Cloud Service**  
**Subscription Services Pricing**

*Note: Standard term length for Oracle Cloud Service subscription services is three (3) years.*

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Fusion ERP Cloud Service</b>				
Oracle Fusion Enterprise Resource Planning Cloud Service	625.00	Hosted Named User	10	B91079
Oracle Fusion Enterprise Resource Planning for Self Service Cloud Service	20.00	Hosted Named User	100	B91080
Oracle Fusion Risk Management Cloud Service	180.00	Hosted Named User	10	B91081
Oracle Fusion Financial Reporting Compliance Cloud Service	175.00	Hosted Named User	10	B81510
Oracle Fusion Accounting Hub Cloud Service	10.00	Hosted 1,000 Records	500	B87855
Oracle Fusion Accounting Hub Analytics	4.00	Hosted 1,000 Records	500	B99587
Oracle Fusion Document Recognition Cloud Service	60.00	Hosted 1,000 Records	10	B99686
Oracle Fusion Payroll for ERP Cloud Service for United States	7.00	Hosted Employee	1,000	B94413
Oracle Fusion Payroll for ERP Cloud Service for United Kingdom	7.00	Hosted Employee	1,000	B94414

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Fusion Procurement Cloud Service</b>				
Oracle Fusion Procurement Cloud Service	625.00	Hosted Named User	10	B91082
Oracle Fusion Procurement Self Service Cloud Service	8.00	Hosted Named User	100	B91083

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Fusion Supply Chain Management Cloud Service</b>				
Oracle Fusion Order Management Cloud Service	875.00	Hosted Named User	10	B93429
Oracle Fusion Product Management Cloud Service	500.00	Hosted Named User	10	B91056
Oracle Fusion Product Management Reviewer Cloud Service	100.00	Hosted Named User	50	B95242
Oracle Fusion Supply Chain Execution Cloud Service	350.00	Hosted Named User	10	B91057
Oracle Fusion Supply Planning Cloud Service	1,250.00	Hosted Named User	10	B91059
Oracle Fusion Demand Management Cloud Service	1,250.00	Hosted Named User	10	B91060
Oracle Fusion Sales and Operations Planning Cloud Service	625.00	Hosted Named User	10	B91061
Fusion Enterprise Contracts Cloud Service	150.00	Hosted Named User	10	B86732
Oracle Fusion Supply Chain Collaboration Cloud Service	625.00	Hosted Named User	10	B87862

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Analytics for Fusion</b>				
Fusion ERP Analytics	450.00	Hosted Named User Per Month	10	B91150
Fusion ERP Analytics	15.00	Hosted Employee	1,000	B93514
Fusion SCM Analytics	450.00	Hosted Named User	10	B94572
Fusion SCM Analytics	15.00	Hosted Employee	1,000	B95478

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Student Cloud Service</b>				
Oracle Student Aid Eligibility Cloud Service	2.00	Student Aid Applicant	6000	B96220
Oracle Student Financial Planning Cloud Service	7.00	Student Aid Recipient	2000	B96221
Additional Test Environment for Oracle Student Financial Planning Cloud Service	6,250.00	Each	1	B91435
Fusion Student Management Cloud Service	7.00	Hosted FTE Student	2000	B86932



**Oracle Cloud Service  
Warehouse Management  
Subscription Services Pricing**

*Note: Standard term length for Oracle Cloud Service subscription services is three (3) years.*

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Warehouse Management Cloud Service</b>				
Oracle Warehouse Management Enterprise Cloud Service	550.00	Hosted Named User	20	B90536
Oracle Warehouse Workforce Management Cloud Service	75.00	Hosted Named User	20	B90537
Oracle Warehouse Management Automation Cloud Service	10,000.00	Warehouse Facility	1	B90538

	Annual Subscription Price	Metric	Minimum	Part Number
<b>Optional Services</b>				
Oracle Additional Test Environment for Warehouse Management Cloud Service	75,000.00	Test Environment	-	B87752
Oracle Warehouse Management for United Kingdom Government Cloud Service	150,000.00	Each	-	B99702

**Oracle Fusion Cloud Service**  
**Fusion Enterprise Resource Planning (ERP) Cloud Service**  
**Subscription Services Pricing**

*Note: Standard term length for Oracle Cloud Service subscription services is three (3) years.*

	Annual Subscription Price	Metric	Minimum Annual Fee	Part Number
<b>Optional Services</b>				
Additional Test Environment for Oracle Fusion Analytics Warehouse	75,000.00	Each	-	B93515
Additional Test Environment for Oracle Fusion Cloud Service	75,000.00	Each	-	B84490
Data Masking for Fusion Cloud Services	25,000.00	Each	-	B85243
Database Vault and Break Glass for Fusion Cloud Service	75,000.00	Each	-	B85679
Fusion for Retail Services Cloud Service	150,000.00	Each	-	B84481
Integration Access Cloud Service	500,000.00	Each	-	B82730
HIPAA Advanced Security for Fusion SaaS in the Oracle Public Cloud	100,000.00	Each	-	B87365
	<b>One Time Fee</b>	<b>Metric</b>	<b>Minimum</b>	<b>Part Number</b>
Load Testing Cloud Service for Fusion - Five Business Flows	50,000.00	Each	-	B86074
Load Testing Cloud Service for Fusion - Five Additional Business Flows	10,000.00	Each	-	B86075
	<b>Monthly Subscription Price</b>	<b>Metric</b>	<b>Minimum</b>	<b>Part Number</b>
Additional Storage for Oracle Fusion Cloud Service	10.00	Hosted Month	-	B84491
Oracle PCI Compliance Cloud Service	100.00	Each	-	B93112
	<b>Annual Subscription Price</b>	<b>Metric</b>	<b>Minimum</b>	<b>Part Number</b>
Fusion for United States Government Cloud Service	150,000.00	Each	-	B87366
Fusion for United Kingdom Government Cloud Service	150,000.00	Each	-	B87368
Fusion for Financial Services Cloud Service	150,000.00	Each	-	B87369
European Union Restricted Access Cloud Service for Oracle Fusion Applications	150,000.00	Each	-	B91905
Oracle SaaS for U.S. Government Disconnected	500,000.00	Each	-	B93962
	<b>One Time Fee</b>	<b>Metric</b>	<b>Minimum</b>	<b>Part Number</b>
<b>Consulting Services</b>				
Oracle Fusion Cloud Enterprise Resource Planning New Features Assessment	10,000.00	Each	1	B94211
Oracle Fusion Cloud Supply Chain Management New Features Assessment	10,000.00	Each	1	B94212
Oracle Fusion Cloud New Features Implementation	10,000.00	Each	1	B94217

**Oracle Fusion Cloud Service  
Enterprise Performance Management (EPM) Cloud Service  
Subscription Services Pricing**

*Note: Standard term length for Oracle Cloud Service subscription services is three (3) years.*

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Enterprise Performance Management Cloud Service</b>				
Oracle Enterprise Performance Management Standard Cloud Service	250.00	Hosted Named User	10	B91073
Oracle Additional Application for Oracle Enterprise Performance Management Standard Cloud Service	2,500.00	Hosted Environment	1	B91076
Oracle Enterprise Performance Management Enterprise Cloud Service	500.00	Hosted Named User	25	B91074
Oracle Enterprise Performance Management Enterprise Cloud Service	40.00	Hosted Employee	5000	B91075
Oracle Additional Application for Oracle Enterprise Performance Management Enterprise Cloud Service	0.000	Hosted Environment	1	B91077
Enterprise Data Management (EDM) Cloud Service	1,500.00	Hosted 1,000 Records	5	B91920
Enterprise Data Management Cloud Service	12.00	Hosted Employee	5000	B91078
Oracle Additional Environments for Enterprise Data Management (EDM) Cloud Service	2,500.00	Test Environment	1	B94392

	Annual Subscription Price	Metric	Min Annual Fee	Part Number
<b>Optional Services</b>				
Enterprise Performance Management for United States Government Cloud Service	150,000.00	Each	-	B82309
Enterprise Performance Management for United Kingdom Government Cloud Service	150,000.00	Each	-	B88524
Oracle European Union Restricted Access Cloud Service for Enterprise Performance Management	150,000.00	Each	-	B93432

**Oracle Cloud Service  
Logistics Cloud Service  
Subscription Services Pricing**

*Note: Standard term length for Oracle Cloud Service subscription services is three (3) years.*

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Transportation Management Cloud Service</b>				
Transportation Management Cloud Service	450.00	Hosted \$M in Freight Under Management	20	B91099
<b>Oracle Transportation Management Cloud Service Options</b>				
Transportation Operational Planning Cloud Service	200.00	Hosted \$M in Freight Under Management	20	B91100
Fleet Management Cloud Service	125.00	Hosted \$M in Freight Under Management	20	B85238
Logistics Network Modeling Cloud Service	250.00	Hosted \$M in Freight Under Management	20	B90903
<b>Oracle Global Trade Management Cloud Service</b>				
Global Trade Management Cloud Service	30.00	Hosted \$ Million in Revenue	400	B91101

	Annual Subscription Price	Metric	Minimum Annual Fee	Part Number
<b>Optional Services</b>				
Additional Test Environment for Oracle Transportation and Global Trade Management Cloud Service	75,000.00	Test Environment	-	B78958
Oracle Database Vault and Break Glass for Transportation and Global Trade Management Cloud Service	75,000.00	Each	-	B95266
Oracle Database Replication Enablement for Oracle Transportation and Global Trade Management Cloud Service	100,000.00	Each	-	B91919
Oracle Transportation and Global Trade Management for United Kingdom Government Cloud Service	150,000.00	Each	-	B95498

**Oracle Cloud Service  
Oracle Permitting and Licensing  
Subscription Services Pricing**  
*Note: Standard term length is a 1-year term.*

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Permitting and Licensing</b>				
Oracle Fusion Public Sector Community Development Cloud Service	625.00	Hosted Named User	10	B90142
Oracle Fusion Business Licenses for Public Sector Community Development Cloud Service	100.00	Hosted Named User	10	B92535
Oracle Fusion Public Sector Business Licenses Cloud Service	625.00	Hosted Named User	10	B92534

**Oracle Cloud Service**  
**Fusion Subscriptions Cloud Service**  
**Subscription Services Pricing**

*Note: Standard term length for Oracle Cloud Service subscription services is three (3) years.*

	Annual Subscription Price	Metric	Minimum	Part Number
<b>Oracle Fusion Subscriptions Cloud Service</b>				
Oracle Fusion Subscription Management Cloud Service	6,000.00	1,000 Subscriptions	10	B90647
Oracle Fusion Subscription Management Cloud Service	10.00	1,000 in ARR	5000	B90648

**Oracle Managed Cloud Services**  
(Offered on the Oracle Managed Cloud Services Price List)

	Part Number	Application Cloud Monthly Fee	Setup / One Time Fee	Minimum	Metric
<b>Options for Oracle Applications Cloud - SaaS</b>					
MCS - Oracle Mission Critical Support for SaaS, Entry - Standard Governance	B95738	4,427.50	N/A	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS - Entry - Regional Governance	B95739	5,508.50	N/A	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS - Basic - Standard Governance	B95740	7,716.50	N/A	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS - Basic - Regional Governance	B95741	9,637.00	N/A	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Standard - Standard Governance	B95742	13,788.50	N/A	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS - Standard - Regional Governance	B95743	17,238.50	N/A	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Advanced - Standard Governance	B95744	19,297.00	N/A	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS - Advanced - Regional Governance	B95745	24,138.50	N/A	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Entry - Extended Support Coverage 16 Hours x 5 Days	B88099	1,035.00	N/A	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Entry - Extended Support Coverage 24 Hours x 7 Days	B88100	1,840.00	N/A	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Entry - Translation Support - Additional One (1x) Language	B88374	805.00	N/A	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Basic - Extended Support Coverage 16 Hours x 5 Days	B88101	1,840.00	N/A	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Basic - Extended Support Coverage 24 Hours x 7 Days	B88102	3,335.00	N/A	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Basic - Translation Support - Additional One (1x) Language	B88375	1,495.00	N/A	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Standard - Extended Support Coverage 16 Hours x 5 Days	B88103	3,335.00	N/A	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Standard - Extended Support Coverage 24 Hours x 7 Days	B88104	5,865.00	N/A	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Standard - Translation Support - Additional One (1x) Language	B88376	2,530.00	N/A	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Advanced - Extended Support Coverage 16 Hours x 5 Days	B88105	4,600.00	N/A	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Advanced - Extended Support Coverage 24 Hours x 7 Days	B88106	8,165.00	N/A	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Advanced - Translation Support - Additional One (1x) Language	B88377	3,680.00	N/A	-	List Per Month
MCS - Oracle Business Help Desk for SaaS - Standard Governance	B95746	10,005.00	N/A	-	List Per Month
MCS - Oracle Business Help Desk for SaaS - Regional Governance	B95747	12,500.50	N/A	-	List Per Month
MCS - Oracle Business Help Desk for SaaS - Extended Support Coverage 16 Hours x 5 Days	B90056	2,415.00	N/A	-	List Per Month
MCS - Oracle Business Help Desk for SaaS - Extended Support Coverage 24 Hours x 7 Days	B90057	4,255.00	N/A	-	List Per Month
MCS - Oracle Business Help Desk for SaaS - Translation Support - Additional One (1x) Language	B90058	1,840.00	N/A	-	List Per Month
MCS - Oracle Extensions and Integrations Support for SaaS - Standard Governance	B95748	6,152.50	N/A	-	List Per Month
MCS - Oracle Extensions and Integrations Support for SaaS - Regional Governance	B95749	7,682.00	N/A	-	List Per Month
MCS - Oracle Extensions and Integrations Support for SaaS - Extended Support Coverage 16 Hours x 5 Days	B95752	1,495.00	N/A	-	List Per Month
MCS - Oracle Extensions and Integrations Support for SaaS - Extended Support Coverage 24 Hours x 7 Days	B95753	2,645.00	N/A	-	List Per Month
MCS - Oracle Extensions and Integrations Support for SaaS - Translation Support - Additional One (1x) Language	B95754	1,150.00	N/A	-	List Per Month
MCS - Oracle Regression Testing Services for SaaS - Standard Governance	B95750	4,048.00	N/A	-	List Per Month
MCS - Oracle Regression Testing Service for SaaS - Regional Governance	B95751	5,048.50	N/A	-	List Per Month
MCS - Oracle Regression Testing Service for SaaS - Additional Test Executions	B90406	345.00	N/A	-	List Per Month
MCS - Oracle Critical Process Management for SaaS - Standard Governance	B95752	7,475.00	N/A	-	List Per Month
MCS - Oracle Critical Process Management for SaaS - Regional Governance	B95753	9,372.50	N/A	-	List Per Month
MCS - Oracle Critical Process Management for SaaS - Additional Five (5x) Critical Processes	B90049	1,380.00	N/A	-	List Per Month
<b>Options for Oracle Technology and Applications Cloud</b>					
MCS - Oracle Cloud Service Unit	B87404	N/A	168.00	100	Cloud Service Unit One Time Fee

**Oracle Cloud Service  
Commerce Cloud Service  
Subscription Services Pricing**

*Note: Standard term length for Commerce Cloud Service subscription services is three (3) years.*

	Annual Subscription Price	Price Band	Metric	Minimum	Part Number
<b>Oracle Commerce Cloud Service</b>					
Commerce Standard Cloud Service	20.00	First 20,000	1,000 Page Views	20,000	B87812
	3.00	Over 20,000	1,000 Page Views	-	
Commerce Premium Cloud Service	800.00	First 1,000	1,000 Page Views	1,000	B90482
	3.00	Over 1,000	1,000 Page Views	-	
Commerce Premium Cloud Service	800.00	First 1,000	Order	1,000	B94601
	3.00	Over 1,000	Order	-	

	Annual Subscription Price	Metric	Minimum	Part Number
<b>Oracle Commerce Cloud Service Options</b>				
Commerce Agent Console Cloud Service	3,500.00	Hosted Named User	5	B82520

	Annual Subscription Price	Price Band	Metric	Minimum	Part Number
Commerce External API Access Cloud Service	3.00	First 10,000	1,000 Requests	10,000	B82521
	1.00	Over 10,000	1,000 Requests	-	

	Annual Subscription Price	Metric	Minimum	Part Number
<b>Optional Services</b>				
Additional Test Environment for Commerce Cloud Service	75,000.00	Each	-	B85346

	One Time Fee	Metric	Minimum	Part Number
<b>Consulting Services</b>				
Oracle Commerce Cloud Requirements and Design	150,000.00	Each	-	B91324
Oracle Commerce Cloud Foundation Implementation - B2B	275,000.00	Each	-	B92054
Oracle Commerce Cloud Foundation Application Maintenance Services (Quarterly)	45,000.00	Each	-	B92055
Oracle Commerce Consulting Usability Assessment	18,000.00	Each	-	B91207
Oracle Commerce Consulting Taxonomy Navigation Assessment	30,000.00	Each	-	B91208
Oracle Commerce Consulting Personas Creation	40,000.00	Each	-	B91209
Oracle Commerce Cloud Usability Testing and Interviews	48,500.00	Each	-	B91322
Oracle Commerce Cloud Advanced Technical Training	19,750.00	Each	-	B91326
Oracle Commerce Cloud Business and Administrative User Training	16,500.00	Each	-	B91325
Oracle Commerce Cloud Consulting Advisory: 80 hours	18,000.00	Each	-	B91323



**Oracle Cloud Service  
Other Oracle Cloud Services  
Subscription Services Pricing**

*Note: Standard term length for Oracle Cloud Service subscription services is three (3) years.*

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Digital Assistant Platform for Oracle SaaS</b>				
Oracle Digital Assistant Platform for Oracle SaaS	6.00	Hosted Named User	500	B91938
Oracle Digital Assistant Platform for Oracle SaaS	3.00	Hosted Employee	1000	B91939
Oracle Digital Assistant Platform for Oracle SaaS	275.00	1000 Sessions	20	B91940

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Process Automation for Fusion Applications</b>				
Oracle Process Automation for Fusion Applications	12.00	Hosted Named User	10	B94926
Oracle Process Automation for Fusion Applications	3.00	Hosted Employee	500	B94927

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Maps Cloud Service for PeopleSoft</b>				
Oracle Maps Cloud Service for PeopleSoft	0.0125	Hosted Employee	5,000	B85253
Oracle Maps Cloud Service for PeopleSoft	0.125	\$M in Revenue	500	B85254
<b>Oracle Maps Cloud Service for JD Edwards</b>				
Oracle Maps Cloud Service for JD Edwards	0.0125	Hosted Employee	5,000	B86800
Oracle Maps Cloud Service for JD Edwards	0.125	\$M in Revenue	500	B86801
<b>Oracle Maps Cloud Service</b>				
Oracle Maps Cloud Service for Asset Tracking	1.00	Hosted Managed Resource	50	B86908
	1.00	100 Appointments	50	B86909
Oracle Maps Cloud Service for Asset Optimization	3.00	Hosted Managed Resource	50	B86910
	3.00	100 Appointments	50	B86911

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Supplier Network Cloud Service</b>				
Oracle Supplier Network Adapter for Partner Cloud Service	2,000.00	500 Hosted Trading Partners	-	B85692

*- Available through the Oracle Business Process Services (BPS) program and not to be sold direct under any circumstances; No exceptions.*

**PaaS - Integration Cloud Service for Oracle SaaS**  
**Subscription Services Pricing**

*Note: Standard term length is a 1-year term.*

The following services are not eligible for purchase using Universal Credits, Pre-Paid Subscription, or Pay as You Go.

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Integration Cloud Service for Oracle SaaS</b>				
Oracle Integration Cloud Service for Oracle SaaS - Standard	600.00	1 Million Messages	2	B91109
Oracle Integration Cloud Service for Oracle SaaS - Enterprise	1,200.00	1 Million Messages	2	B91110

**Oracle Internet of Things Applications Cloud Service  
Cloud Services Pricing**

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Internet of Things Applications</b>				
Oracle Internet of Things Intelligent Applications Cloud Service	600.00	Hosted Named User	10	B92519
	<b>Annual Subscription Price</b>			
Additional Test Environment for Oracle Internet of Things Intelligent Applications Cloud Service	75,000.00	Each	1	B92521
	<b>Monthly Subscription Price</b>			
Oracle Mobile Worker for Internet of Things Intelligent Applications Cloud Service	8.00	Hosted Named User	100	B92520
Oracle Internet of Things, 3D Digital Twin Cloud Service	1,000.00	Hosted Environment	1	B92132
<b>Oracle Intelligent Track and Trace</b>				
Oracle Intelligent Track and Trace Cloud Service	1,000.00	Hosted Named User	20	B91001
Oracle Intelligent Track and Trace Cloud Service	15.00	Hosted Employee	1000	B93021
Oracle Intelligent Track and Trace, Additional Endorsing User Option Cloud Service	200.00	Hosted Named User	5	B91002
Oracle Intelligent Track and Trace, Additional Participating User Option Cloud Service	50.00	Hosted Named User	5	B91003

**Oracle Cloud Service  
Professional Services Pricing**

	Price	Metric	Minimum	Part Number
<b>Professional Services - HCM Remote Systems Administration</b>				
HCM Cloud Remote Systems Administration - 6 Months (40 Hours)(NA Only)	2,000.00	Each	-	B81109
HCM Cloud Remote Systems Administration - 6 Months (80 Hours)(NA Only)	3,800.00	Each	-	B85415
HCM Cloud Remote Systems Administration - 6 Months (130 Hours)(NA Only)	5,900.00	Each	-	B81110
HCM Cloud Remote Systems Administration - 6 Months (260 Hours)(NA Only)	11,500.00	Each	-	B81111
HCM Cloud Remote Systems Administration - 6 Months (390 Hours)(NA Only)	17,000.00	Each	-	B81112

**Advanced Customer Services Pricing**

	Monthly Price	Metric	Minimum	Part Number
<b>Cloud Priority Support</b>				
Cloud Priority Support for SaaS	10% of Net Subscription Fee	Each	-	B86668
Cloud Priority Support for SaaS - Base Fee	1,250.00	Each	-	B86669
<b>Solution Support Center</b>				
Oracle Solution Support Center for SaaS: Base Fee	10,000.00	Monthly		B90813
Oracle Solution Support Center for SaaS	12% of Net Subscription Fee	Each		B90626
<b>Enhanced Support Services for SaaS</b>				
Oracle Enhanced Support Services for SaaS - Base Fee	1,667	Each		B95910
Oracle Enhanced Support Services for SaaS – Proactive	10% of SaaS Subscription ARR	Each		B95911
Oracle Enhanced Support Services for SaaS – Learning	10% of SaaS Subscription ARR	Each		B95912

## Definitions

**1 Million Messages:** is defined as the number of 1,000,000 message quantities per month used as part of the Oracle Cloud Service. A message is defined as up to 50Kb of in-and-out transmission from/to the Oracle Cloud Service. Any messages over 50Kb in size must be counted as multiple messages, with each 50Kb or portion thereof counting as equivalent to one message (e.g., 210Kb would be counted as 5 messages). Each named user for the process automation and/or the Visual Apps features is equal to 5,000 messages.

**1000 Pooled Sessions:** defined as 1000 Sessions per Service Period. A Session is a unique individual who accesses the service during a 24 hour period using a specific channel (e.g. web site, mobile app) and is identified through the use of cookie, device id, IP or session id. Access across multiple channels counts for multiple visitor sessions.

Oracle will sum the sessions each calendar month and decrement that amount from the total session pool.

**100K Subscribers:** 100K Subscribers is defined as one hundred thousand (100,000) individuals who are authorized by You to use one or more of Your licensed services with which the Oracle Fusion Customer Experience for Communications services listed herein (the "CX4C Cloud Services") are used.

For example, an individual subscriber may be tracked as a customer record/account in Your licensed service or other related subscriber databases such as a customer master, ordering system, etc. An individual subscriber is counted once, regardless of the number of licensed services used.

For CX4C Cloud Services, a subscriber is defined as an individual that purchases one or more licensed services from the service provider that utilizes launch, buying or care capabilities of the applicable service.

**Activity - Pooled Capacity:** is defined as the maximum of one Activity per Service Period. If at any time use of the Oracle Field Service Cloud exceeds the purchased quantity of Pooled Activities, then you are out of compliance and you must pay Oracle for back-compliance charges for the overage and purchase additional Pooled Activities to accommodate your increased usage.

An Activity (e.g., work order, office visit, lunch break, warehouse visit, etc.) is scheduled on a contingent workers route within Oracle Field Service Cloud. An Activity may have a defined status (e.g., pending, started, completed, not done, suspended, cancelled, etc.) and may have a defined time of start and end. If an Activity requires several activities (e.g., there is pre-work before the actual work begins, work is performed in several places, work is performed over multiple days/segments, work is suspended and returned to at a future time, etc.), each such activity is unique and considered to be a separate Activity in Oracle Field Service Cloud with a unique "aid" (appointment id).

For the purpose of Oracle Field Service, an Activity is determined by each unique "aid" assigned to a contingent workers route where the users User Classification is "contingent". At the end of each month, Oracle will look at the previous month's activity count and decrement that amount from the total pooled activities count.

**Additional Resource Capacity:** is defined as an additional 10TB of storage and required computer added to your configuration to run Oracle machine learning and other algorithms, services, and supporting resources required for processing additional data and to which Oracle grants you access as part of the Oracle Cloud Services orders by you.

**Billable Service Customer:** is defined as the total number of Your and Your Affiliates' individual utilities services that are billable to each of Your and Your Affiliates' Customers. If You will bill multiple utility services to one Customer, each service will count as a single billable service. If a Customer will be billed for utility services at multiple locations (e.g., a chain store, an apartment building, or a municipality), each utility service for each such location shall count as a single billable service.

**Compensated participant:** is defined as an active participant whose compensation or compensation calculations may be generated by the programs (even if zero dollars or non-monetary). The term Compensated Participant includes, but is not limited to, your employees, contractors, partners, retirees, and any other person or other entity (i.e. company).

**Hosted Compensated Individual:** is defined as an individual whose compensation or compensation calculations are generated by the programs. The term Compensated Individual includes, but is not limited to, your employees, contractors, partners, retirees, and any other Person.

**Hosted Employee:** is defined as

(i) all of your full-time, part-time, temporary employees, and

(ii) all of your agents, contractors and consultants who have access to, use of, or are tracked by, the programs. The quantity of the licenses required is determined by the number of Hosted Employees and not the actual number of users.

In addition, if you elect to outsource any business function(s) to another company, the following must be counted for purposes of determining the number of Hosted Employees: all of the other company's full-time employees, part-time employees, temporary employees, agents, contractors and consultants that (i) are providing the outsourcing services and (ii) have access to, use of, or are tracked by, the programs.

**Hosted Expense Report:** is defined as the total number of expense reports processed by Oracle Fusion Expenses Cloud Service during a month period.

**Hosted Full Time Equivalent (FTE) Student:** Any full-time student enrolled in your institution and earning academic credit counts as 100% of an FTE Student, any part-time student enrolled in your institution and earning academic credit counts as 25% of an FTE Student, and any student enrolled in your institution but not earning academic credit (for example, continuing education students) counts as 17.5% of an FTE Student. The definition of "full-time" and "part-time" is based on your policies for student classification. If the total number of FTE Students is a fraction, that number will be rounded up to the nearest whole number.

**Hosted \$M in Freight Under Management (FUM):** is defined as one million U.S. dollars (or the equivalent amount in local currency stated in the order) of the total transportation value of tendered orders for all shipments for a given calendar year during the term of the Oracle Transportation Management Cloud Service. FUM shall include the combined total of actual freight purchased by you, plus the cost of freight for shipments managed by you, and any transportation management services provided by you for your clients. Freight that is paid by a third party shall also be included in the FUM total (e.g., inbound shipments from suppliers to you with freight terms of prepaid).

**Hosted \$M in Revenue:** is defined for purposes of Oracle Global Trade Management Cloud Service as one million United States dollars (or the equivalent amount in local currency stated in the order) in all income (interest income and non-interest income) before adjustments for expenses and taxes generated by you during a fiscal year.

**Hosted \$50M Revenue Under Management (RUM):** Hosted \$50M RUM is defined as 50 million U.S. dollars of all income (interest income and non-interest income), before adjustments for expenses and taxes, generated in the preceding 12 months by Your businesses that use the CX4C Cloud Services.

**Hosted Managed Resource:** is defined as a physical asset subject to the applicable service (such as a truck or a train) and individual users of the service, as well as all your employees, contractors, partners, and any other individual or entity managed by the service.

**Hosted Named User:** is defined as an individual authorized by you to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time. Hosted Named Users may include Business Network Administrators, Endorsing Trading Partners and Participating Trading Partners.

For the purposes of Talent Review & Succession Management Cloud Service, Talent Review & Succession Management for Midsize Cloud Service, Fusion Talent Management for Coexistence Cloud Service, Workforce Compensation Cloud Service, Workforce Compensation for Midsize Cloud Service and Fusion Talent Management and Workforce Compensation Cloud Service, Hosted Named User is calculated on a 12-month rolling basis.

**Hosted Named User Per Month:** is defined as an individual authorized by you to access the hosted service in a calendar month, regardless of whether the individual is actively accessing the hosted service at any given time.

**Interaction:** An Interaction is a combination of all interactions that contain an Adaptive Intelligent offer, recommendation, action etc. across all channels with which a brand communicates with its customers. An Interaction is defined as: Web visit = 1 Interaction; Email sent is calculated as 5 emails = 1 Interaction; SMS/Chatbot sent is calculated as 5 SMS = 1 Interaction. May include multiple offers, recommendations or actions within a single Interaction

**100 Daily Visitor Sessions:** is defined as 100 Daily Visitor Sessions where a Daily Visitor Session is defined as a unique individual who accesses the service during a 24 hour period using a specific channel (e.g. web site, mobile app) and is identified through the use of cookie, device id, IP or session id. Access across multiple channels counts for multiple visitor sessions.

## Definitions (continued)

**Hosted 1,000 Order Lines** is defined as the total number of distinct order lines entered into the Oracle program from any source (including manually entered by licensed users) during a 12 month period. This includes order lines originating as external EDI/XML transactions and/or sourced from other Oracle and non-Oracle applications. You may not exceed the licensed number of order lines during any 12 month period.

### **Hosted 1,000 Planned Item Locations**

- Is defined as (The number of planned items) x (The number of planned locations) where,

- **Planned Items:** The total number of unique, active, and planned product records used by the enterprise in the hosted service at any given time. This includes end items, assemblies, components, skis, styles, models and options but does not include any non-planned items, item configurations, organization assignments, or revisions/version of the same item.
- **Planned Locations:** The total number of planned locations where inventory is tracked or used in the hosted service at any given time. This includes physical locations such as plants and warehouses as well as virtual locations used to model inventory holdings such as consigned inventory.

**Hosted 1,000 Records:** is defined as 1,000 unique customer database records stored in the hosted service.

For the purposes of Fusion Customer Management Foundation for Organizations Cloud Service, a customer database record is a unique business entity or company record which is stored as an account or organization in the hosted service.

For the purposes of Fusion Customer Management Foundation for Persons Cloud Service, a customer database record is a unique consumer (i.e., physical person) record, which is stored as a contact or a person in the hosted service.

For the purposes of Fusion Data Quality Address Cleansing Cloud Service, the number of records should match the number of records of Fusion Customer Management Foundation for Organizations Cloud Service and/or Fusion Customer Management Foundation for Persons Cloud Service.

For the purposes of Fusion Data Quality Matching Cloud Service, the number of records should match the number of records of Fusion Customer Management Foundation for Organizations Cloud Service and/or Fusion Customer Management Foundation for Persons Cloud Service.

For the purposes of Fusion Automated Invoice Processing Cloud Service (and Fusion Document Recognition Cloud Service / old name: Fusion Webcenter Forms Recognition Cloud Service), a record is a unique invoice header, in the hosted service, entered during the month.

For the purposes of Product Hub Cloud Service, a product record is defined by a unique product that is used by an enterprise in the hosted service at any given time. A unique product record would include all items including but not limited to finished goods, phantom items, style items, sku items, pack items, assemblies, components, model and option items but does not include any instance items (i.e. star items), or organization assignments, or revisions/versions of the same item, or items.

For the purposes of Product Hub Portal Cloud Service a hosted product record is defined by a unique record that is uploaded through the Product Hub Portal Cloud Service.

For the purposes of Fusion Accounting Hub Cloud Service, record is a unique external transaction row uploaded to Accounting Hub Cloud Service during the month, and stored in the hosted service. It will be based on unique records in the subledger accounting lines table.

For the purposes of Fusion Accounting Hub Analytics Cloud Service, record is a unique external transaction row uploaded to Accounting Hub Cloud Service during the month, and stored in the hosted service. It will be based on unique records in the subledger accounting lines table.

For the purposes of Enterprise Data Management Cloud Service, a record is defined as a unique instance by name of a specific business entity -- called a node -- such as, but not limited to, company, account, cost center, product, customer, location, departments, or other critical business element that is managed within the hosted service.

**Hosted Environment:** is the combination of systems and supporting resources to which Oracle grants you access as part of the Oracle Cloud Services ordered by you, that is (i) configured for the Oracle Programs operating on it and for specific uses as part of the Oracle Public Cloud Services, and (ii) used by Oracle to perform the Oracle Cloud Services. The Hosted Environment consists of the Production Environment, and any non-Production Environment(s), as referenced in the applicable Ordering Document and services policies.

**Hosted Named Seat Month:** is defined as an individual authorized by you to access the hosted service by enabling a unique staff account in Oracle RightNow's management and configuration, regardless of whether the individual is actively accessing the hosted service at any given time during one service period month. The Hosted Named Seat Months are pooled for the Service Period stated on the Order Form. You can consume as many units as you need for each month, but will need to buy more units to fill your pool if you run out of capacity before the Service Period End Date. This is monitored retroactively. At the end of each month, Oracle will look at the previous month's daily peak enabled staff account count, find the maximum number and decrement that amount from the total seat pool. If you go over your purchased capacity prior to purchasing more, you will owe Oracle for back-compliance.

**Monitored Service User** is defined as individuals in the Customer's Cloud/SaaS applications who are authorized by the Customer to be monitored by the Service. Users may include but are not limited to Customer's and Customer's affiliates' employees, customers, partners, consultants, contractors and agents.

**Pooled Named User:** is defined as an individual authorized by you to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time during one calendar month.

The Pooled Named Users are pooled for the Service Period stated on the Order Document. You can consume as many units as you need for each month, but will need to buy more units to fill your pool if you run out of capacity before the Service Period End Date. This is monitored retroactively. At the end of each calendar month, Oracle will look at the previous month's provisioned unique user count, find the maximum number used during the calendar month and decrement that amount from the total User pool.

**Student Aid Applicant (SAA):** is defined as the quantity of individuals who have submitted an Institutional Student Information Record (ISIR) to your institution within the prior 365 days, inclusive of the date of measurement.

**Student Aid Recipient (SAR):** is defined as the quantity of your students who have received any form of Financial Aid (including grants, scholarships, loans, work-study, stipends) processed through the system within the prior 365 days, inclusive of the date of measurement.

**Test Environment** is defined as a single test environment provided to Customer as part of the Cloud Services. A test environment is used by Oracle for testing and validating changes prior to promotion to the production environment as well as for recreating events and duplicating issues occurring in the production environment for the purposes of troubleshooting and facilitating incident resolution.

For the purposes of the following programs: Financial Consolidation and Close Cloud Service, Account Reconciliation Cloud Service, Tax Reporting Cloud Service, Enterprise Planning and Budgeting Cloud Service, Planning and Budgeting Cloud Service, Enterprise Performance Reporting Cloud Service, Oracle Profitability and Cost Management Cloud Service or Enterprise Data Management Cloud Service, the Test Environment option will provide either (a) two additional non-production environments for use with the associated Cloud Service or (b) two additional standby environments for use with the associated Cloud Service for use during service disruption only.

**Video Pack (500 Videos - 500 GB) Per Month:** is defined as up to 500 Videos consuming up to 500gb of Storage per month.

**Warehouse Facility:** is defined as a warehouse location where Oracle Warehouse Management Enterprise Edition Cloud Service is integrated with one or more types of material handling equipment systems. Examples of material handling equipment include: conveyors, pick/put-to-light systems, carton sorters, tilt tray sorters, automated storage and retrieval systems.

**1,000 Page Views:** is defined as 1,000 Page Views per Month where one Page View is defined an instance of an Internet user visiting a particular page on a website.

**1,000 Sessions:** is 1,000 Sessions where Session is defined as a user who accesses the Oracle Digital Assistant (ODA) through a specific channel (such as Slack, Web Client, MS Team, etc.), and can have as many interactions with the ODA through that channel until the user has closed the chat client or after the session has timed out (Maximum Value = 24 Hours).

**1,000 Unique Viewers:** is defined as 1,000 unique visitors where a unique visitor is defined as a unique individual that interacts with the service through a specific channel (website, app, API, email, etc) regardless of frequency of visits during a specific period of time. Unique visitors are tracked thru the use of cookie, user id, device id, token, IP or session id.

For the purpose of Oracle Content and Experience Cloud, anonymous access to the service is tracked as unique visitors during a 24-hour period. The service also tracks authenticated unique visitors based on the role given in the service during a 24-hour period. In addition, during the 24-hour period, the service tracks the number of API calls made to the service. If the number of API calls exceeds the API calls that are entitled per unique visitors, a new unique visitor is added.

## Definitions (continued)

**\$1,000 in Revenue:** is defined for purposes of Oracle Commerce Cloud Service as one thousand United States dollars (or the equivalent amount in local currency stated in the order) of goods and services successfully purchased using the site's shopping cart, valued at the actual purchase price and excluding the value of separately identified shipping and sales tax charges. Site revenue is unaffected by downstream returns or cancellations except those that are communicated back to the Cloud Service in the same month in which the original sale occurred.

**10,000 Hosted Customer Records per Month:** is defined as 10,000 unique Customer Records accessed using the program during a calendar month, including contact records and unconverted lead records (i.e. prospects). Accessed Customer Records include all records accessed through campaigns (static, workflow, adaptive), microsites, web forms, lead scoring, web tracking, import, and response processing.

Customer Records do not include shared references that may be essential for data management purposes and excludes anonymous website visitors.

Customer Records do include contact or prospect records that are stored in the system temporarily during the subscription term (for example for rented prospect data).

Accounts with no associated contacts but are communicated to using the program are calculated as 1 contact per account.

**50,000 Messages:** is defined as 50,000 email message sent to marketing contacts (including contacts, customers, prospects, or employees) from the Oracle Fusion Marketing system. Unused or partially used email blocks expire at the end of the subscription term and do not rollover to a new term.

**25,000 Transactions Per Hour** is defined as 25,000 Transactions Per Hour where one transaction represents one external API request per hour and this service increases the contractual limit set forth in the "External API Transaction Processing Peak Capacity Limit" table by an additional 25,000 transactions per hour.

**50 Gigabytes** is defined as 50 Gigabytes of additional computer storage space used by a storage filer equal to fifty billion bytes through the Cloud Service. For products such as Oracle Planning and Budgeting Cloud Service, that include two environments per Subscription ID, "50 Gigabytes" provides entitlement to an additional 50 Gigabytes of storage per environment (production and non-production).

**Hosted Record (For Oracle Account Enrichment and Contact Enrichment Cloud Service):** For the purposes of the Oracle Account Enrichment, Oracle Contact Enrichment, Oracle Account Enrichment Additional Application and Oracle Contact Enrichment Additional Application Cloud Services, a Hosted Record is defined as database record in the Cloud Service that has a collection of attributes or fields containing data about Accounts (aka Companies) and Contacts provided by Dun & Bradstreet (D&B).

A database record that is created and first processed (e.g., when the record is either downloaded or matched to enrich/clean an existing Hosted Record) constitutes a new Hosted Record for purposes of the order including pricing. Further processing of that Hosted Record within the twelve (12) months of the first time the record is processed does not constitute a new Hosted Record for pricing purposes.

**Hosted Record (for Oracle Address Verification Cloud Service):** For purposes of the Oracle Address Verification Cloud Service, a Hosted Record is defined as database record in the Cloud Service that has a collection of attributes or fields containing data such as street, city, country, etc. about a postal address. A Hosted Record in this context is the result of the submission of one address record for purposes of either searching or verifying or cleaning an address. Each submission of an address constitutes a new Hosted Record for purposes of the order including pricing. Multiple submissions of a single address will be treated as separate records.

**1,000 Subscriptions:** Is defined as one thousand subscription lines where each is an individual, billable service or managed asset with recurring billing processed by Oracle Subscription Management Cloud Service.

**1,000 in ARR:** Is defined for purposes of Subscription Management Cloud Service as one thousand U.S. dollars (or the equivalent amount in local currency stated in the order) of the total subscriptions ARR in a given period processed by Oracle Subscription Management Cloud Service.

**5,000 Assets Per Month:** is defined as 5,000 Assets Per Month, where one (1) asset is one (1) item of any type (published or not published) stored in an Oracle Content Management Cloud Service asset repository. An asset stored in the asset repository can be either a file-based asset (e.g., a document, an image, a video) or a content item and a content item is a block of information created using a content type. Every twenty (20) files of any type stored in the Oracle Content Management documents file repository counts as one (1) asset; Every one hundred (100) files of any type stored in an Oracle Content Management business asset repository counts as one (1) asset; And every two hundred (200) files of any type that has been archived counts as one (1) asset.

**Gigabyte Outbound Data Transfer Per Month:** is defined as the quantity during a month of the Oracle Cloud Service of both the data You download from the Oracle Cloud Service and any transfer of data from the Oracle Cloud Service over the internet including responses to Your client requests.