Oracle Documaker Desktop

ORACLE

INSURANCE

KEY FEATURES

- Interactive, dynamic publishing for real-time, on-demand documents

- Legacy conversion capabilities, helping maintain the intelligence and integrity of your data

- Support for the widest variety of formats, platforms, databases, integration methods, and print streams for the insurance industry

- Industry-leading support for high-volume output and enterprisewide document output management

- Enhanced reporting capabilities, including a reporting tool that enables easy data extraction and compilation of Lloyd's Bordereau, historical, marketing and other reports.

- PDF print driver enables users to distribute policies and other documents electronically

- XML data import/export eliminates manual processes and ensures accuracy

- Development tools enable creation of documents for any carrier and any line of business, and automates policy issuance

Managing policy issuance efficiently and cost-effectively is a critical core competency in maintaining and growing your business in a today's highly dynamic insurance industry. Oracle Documaker Desktop is an adaptive enterprise document automation solution for Excess & Surplus and Specialty insurance lines that provides industry-leading policy creation, presentment, printing, archival, retrieval and Web-enabling capabilities.

All Documents. All Channels. All Systems

Oracle Documaker Desktop is a powerful, dynamic publishing platform used by insurers worldwide to acquire, create, manage, and present structured (batch), on-demand, and interactive customer communications. It is designed to put power in the hands of business users, giving them the flexibility to create interactive, dynamic documents on demand.

Spanning the entire lifecycle of an insurance policy, Oracle Documaker Desktop helps insurers manage customer communications enterprisewide—including policy production, correspondence, and cross-selling campaigns—across all locations and lines of business. The industry-leading platform offers a cost-effective way to address the design, production, and multichannel distribution of a broad array of customer-facing insurance documents. With robust functionality and cutting-edge technical capabilities, it maximizes efficiencies, ensures compliance, and enhances customer service.

As with all Oracle products, Oracle Documaker Desktop is based on open standards and integrates easily into today's service-oriented architecture environments. Oracle Documaker Desktop enables the agility and flexibility insurers need to roll out new products quickly and remain competitive.

Increase Efficiency with Easy-to-Use Design and Reporting Tools

Oracle Documaker Desktop's intuitive, easy-to-use design tools empower business users to create powerful, persuasive customer communications, minimizing their reliance on IT staff. Marketing executives, claims representatives, and line-of-business managers can all produce dynamic, "intelligent" transactional documents that transmit data and content.

Companies who use it can dramatically improve the time required to write new business—in some cases reducing policy issuance time by as much as 80 percent and issuance costs up to 70 percent. One customer reported that the benefit of "once and done" data entry has reduced errors by as much as 80 percent during the underwriting

ORACLE

process by eliminating the need for duplicate data reentry.

In addition to enhanced reporting capabilities, Oracle Documaker Desktop includes a reporting tool that enables the easy extraction of data to compile reports such as Lloyd's Bordereaus, historical reports, marketing reports and much more. Insurers can save countless hours avoiding duplicate entry and additional report verification by using the tool to access policy production data and quickly generate reports. One customer using the tool to generate Bordereaus reduced data-entry labor from days to hours.

Designed Specifically for the Insurance Industry

With Oracle Documaker Desktop you can automate lines of business that were previously considered too small, too specialized, or too expensive. The solution handles production for any user-defined transaction, such as new policies, quotes, endorsements, cancellations and renewals. Its feature-rich capabilities include:

• Form groups based on company and line of business

• Automatic and manual policy number controls

• "Once and done" form-based data entry

• Work-In-Progress (WIP); workflow, assignment and routing

• Sample insurance forms library for installation verification

• Support for package policies, including multiple lines of business per policy with master declaration and sub-declaration pages

And by re-engineering your paper-intensive processes into electronic work flows, you can dramatically shorten the time to realize revenue, while promoting a green work environment via paperless procedures and interactive, on-demand processes.

Oracle Insurance: Transforming the Insurance Enterprise

Oracle believes that insurers should be able to leverage technology to help transform their business. Oracle Insurance provides adaptive, rules-driven systems that let insurance companies easily change business processes as their business needs change. This positions insurers to readily respond to dynamic market conditions and take advantage to new opportunities as they arise.

ORACLE®