



ORACLE

Oracle Construction and Engineering Global Business Unit

Oracle Preconstruction Service Descriptions & Metrics



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METRIC DEFINITIONS

Customer is defined as the customer entity specified on an order. The application may not be used or accessed for the business operations of any third party, including but not limited to external customers, partners, contractors, or affiliates.

Hosted Named User is defined as an individual authorized by You to access the Cloud Service as part of the General Contractor organization, regardless of whether the individual is actively accessing the service at any given time.

GLOSSARY

Bid Package (also known as **Tender Package**) is defined as the invitation to tender for a particular area of work on a project and associated documents.

General Contractor is defined as a business or person that coordinates work of multiple Subcontractors on behalf of an Owner for a Project, who executed an order with Oracle for Oracle Preconstruction Bid Management General Contractor Cloud Service – Hosted Named User.

Oracle Preconstruction or Oracle Preconstruction Cloud Services is defined as Oracle Preconstruction Bid Management General Contractor Cloud Service – Hosted Named User, Oracle Preconstruction Bid Management Subcontractor Premium Cloud Service – Customer and/or Oracle Preconstruction Bid Management Subcontractor Basic Cloud Service – Customer (Free).

Owner is defined as the party who is paying the General Contractor in relation to the asset.

Subcontractor is defined as a business or person that carries out work for a General Contractor as part of a larger Project and can be invited by a General Contractor to respond to Bid Packages. For the avoidance of doubt, Subcontractors need to contract with Oracle separately to access Oracle Preconstruction Cloud Services.

ORACLE PRECONSTRUCTION CLOUD SERVICE DESCRIPTIONS

Oracle Preconstruction Bid Management General Contractor Cloud Service – Hosted Named User

Part #: B93208

Users of the Oracle Preconstruction Bid Management General Contractor Cloud Service are authorized to access the following modules or functionalities:

- Projects
- Bid/Tender Packages

Usage Limits: The Oracle Preconstruction Bid Management General Contractor Cloud Service supports Production data only and is subject to usage limits based on:

- The maximum number of Hosted Named Users as identified in Your order.
- Access to Subcontractors and other General Contractors within the Oracle Preconstruction Cloud Services is limited to the Subcontractors and other General Contractors available on the Oracle Preconstruction Cloud Services (1) in the same Data Center Region identified within Your order, and (2), with the exception of users of the Oracle Preconstruction Bid Management Subcontractor Basic Cloud Service, only in the following countries listed below, depending on Your location as stated in Your order:
 - Canada and the United States OR
 - Australia and New Zealand

Service Level Targets: For purposes of Recovery Time Objective and Recovery Point Objective pursuant to Disaster Recovery, and Service Availability as described in the Oracle Cloud policies referenced below, this Cloud Service has the following service level targets:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability
12 hours	1 hour	99.5%

The Target Service Availability does not apply in the event of a declared disaster. The Recovery Time and Recovery Point Objectives do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Preconstruction Bid Management Subcontractor Basic Cloud Service – Customer (Free)

Users of the Oracle Preconstruction Bid Management Subcontractor Basic Cloud Service are authorized to access the following modules or functionalities:

- Browse open tender/bid packages
- Receive invitations to bid

- Submit bids

Access to Bid Packages and General Contractors is limited to the ones available on the Oracle Preconstruction Cloud Services location You registered for.

Oracle Preconstruction Bid Management Subcontractor Premium Cloud Service – Customer

Part #: B93209

Users of the Oracle Preconstruction Bid Management Subcontractor Premium Cloud Service are authorized to access the following modules and functionalities:

- Browse open tender/bid packages
- Receive invitations to bid
- Submit bids
- Premium features that may assist with facilitating Subcontractor decision making in relation to available Bid Packages
- Access to Bid Packages and General Contractors within the Oracle Preconstruction Cloud Services is limited to the ones available on the Oracle Preconstruction Cloud Services (1) in the same Data Center Region identified within Your order, and (2) only in the following countries listed below, depending on Your location as stated in Your order:
 - Canada and the United States OR
 - Australia and New Zealand

Service Level Targets: For purposes of Recovery Time Objective and Recovery Point Objective pursuant to Disaster Recovery, and Service Availability as described in the Oracle Cloud Policies referenced below, this Cloud Service has the following service level targets for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability
12 hours	1 hour	99.5%

The Target Service Availability does not apply in the event of a declared disaster. The Recovery Time and Recovery Point Objectives do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

The Terms of Service for ‘Oracle Preconstruction Bid Management Subcontractor Basic Cloud Service – Customer (Free)’ do not apply.