



Oracle Financial Services Performance Analytics Cloud Service

Retired Service Descriptions and Metrics



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METRICS

\$B in Total Assets is defined as one billion U.S. dollars (based on Oracle's current corporate treasury exchange rate) of Your latest published or internally available "Total Asset Value" defined per GAAP policies as disclosed in Your annual report and/or regulatory filings.

GLOSSARY

Non-Production Environment may be either a Test, UAT or Training Environment provided to You as part of the Cloud Services. The Non-Production Environment(s) are specifically sized and designed for testing and training purposes and may not be used for production purposes or for performance or stress testing. Any service levels, performance targets and disaster recovery described for the applicable Oracle Cloud Service are not applicable to Non-Production Environments.

Production Environment is defined as an environment provided to You as part of the Oracle Cloud Service that is designed for daily commercial use and production operations of live data. Unless otherwise specified, a single Production Environment is provided for an Oracle Cloud Service.

Database Storage is defined as the total space allocated at the operating system level for database operations; not including database executables.

File Storage is defined as the total space allocated for reporting and SFTP access.

Instance is defined as a single Customer Deployment of the Oracle Cloud Service. For details of deployment specific to an Oracle Cloud Service, please refer to the service descriptions/ entitlements associated with that service.

SERVICE DESCRIPTIONS

Oracle Financial Services Price Creation and Discovery Cloud Service – Per \$B in Total Assets

Retired Part #: B90846

Users of the Oracle Financial Services Price Creation and Discovery Cloud Service are authorized to access the following modules and features:

- OFS Price Creation and Discovery Cloud Service

Usage Limits

The Oracle Financial Services Price Creation and Discovery Cloud Service is subject to usage limits based on Asset size of the Bank in \$ Billion

T-Shirt Sizes (\$B in Total Assets)	Number of New Accounts Priced (Daily in UI, excluding batch)	Number of Web Service Calls (Executed Daily)
\$ 20- 50 B (Small)	Up to 1,875	Up to 625
\$51-100 B (Medium)	Up to 5,625	Up to 1,875
\$101-500 B (Large)	Up to 18,750	Up to 6,250
> \$ 500 B (Extra Large)	Up to 90,000	Up to 30,000

- Oracle will provision 3 Environments for this Oracle Cloud Service: 1 Production 1 DR and 1 Non Production.
- Additional Non-Production Environments may be purchased subject to additional fees.
- Production to Non-production refreshes will not be provided.
- The following storage limits apply for this Oracle Cloud Service per the applicable Environment as per the Asset size of the Bank in \$ Billion:

T-Shirt Sizes (\$B in Total Assets)	Database Storage (GB) Production	File Storage (GB) Production
\$ 20- 50 B (Small)	1024	1024
\$51-100 B (Medium)	2048	2048
\$101-500 B (Large)	4096	4096
> \$ 500 B (Extra Large)	8192	8192

Service Level Targets:

For purposes of Disaster Recovery and System Availability Level as described in the Oracle Cloud Policies referenced below, this Oracle Cloud Service has the following Service Level Targets for the Production Environment:

Cloud Service	Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target System Availability
Oracle Price Creation and Discovery Cloud Service	4 hours	60 minutes	99.5%

The Service Level Targets do not apply to the Non-Production Environment(s). The Target System Availability does not apply in the event of a declared disaster. The Recovery Time and Recovery Point Objectives do not apply to customizations or third party software.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and Oracle Industries *Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Financial Services Price Creation and Discovery Cloud Service, Additional Non-Production Environment – Per Instance

Retired Part #s: B90847, B90848, B90849, B90850

The Oracle Price Creation and Discovery Cloud Service, Additional Non-Production Environment is an option available with the Oracle Price Creation and Discovery Cloud Service. The Additional Non-Production Environment Cloud Service is designed for non-production use such as development, product-walk-through, training and testing activities, but not for production operations or stress testing. Certain programs and optional services may not be able to run in the Additional Non-Production Environment.

The maintenance or upgrade schedule for the Additional Non-Production Environment is the same as the schedule for Your Production Environment. Performance standards and Service Level Targets referenced or incorporated into Your contract for the Oracle Price Creation and Discovery Cloud Services are not applicable to the Additional Non-Production Environment.

Usage Limits

The Oracle Price Creation and Discovery Additional Non-Production Environment is subject to usage limits based upon:

- A maximum number of Additional Non-Production Environments as defined in Your order.
- The following usage limits apply per Instance as stated in Your order:

Usage Limits by Metric (\$B in Total Assets)	Part #	Database Storage (GB)	File Storage (GB)
Additional Small Non-Production Environment > 20 \$Billion to <= 50 \$Billion	B90847	1024	500
Additional Medium Non-Production Environment > 50 \$Billion to <= 100 \$Billion	B90848	2048	1000
Additional Large Non-Production Environment > 100 \$Billion to <= 500 \$Billion	B90849	4096	2000
Additional Extra Large Non-Production Environment > 500 \$Billion	B90850	8192	4000

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and Oracle Industries *Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.