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Oracle Financial Services Performance Analytics Cloud Service

Retired Service Descriptions and Metrics

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METRIC DEFINITIONS

"$B in Total Assets" is defined as one billion U.S. dollars (insert equivalent amount of local currency in these parens using the corporate treasury exchange rate found on esource. Check http://esource.oraclecorp.com License>Pricing>Price List>Exchange Rates) of your latest published or internally available "Total Asset Value" defined per GAAP policies as disclosed in your annual report and/or regulatory filings.

GLOSSARY

"Non-Production Environment" is defined as either a Test, UAT or Training Environment provided to You as part of the Cloud Services. The Non-Production Environment(s) are specifically sized and designed for testing and training purposes and may not be used for production purposes or for performance or stress testing. Any service levels, performance targets and disaster recovery described for the applicable Oracle Cloud Service are not applicable to Non-Production Environments.

"Production Environment" is defined as an environment provided to you as part of the Oracle Cloud Service that is designed for daily commercial use and production operations of live data. Unless otherwise specified, a single Production Environment is provided for an Oracle Cloud Service.

"Database Storage" is defined as the total space allocated at the operating system level for database operations; not including database executables.

"File Storage" is defined as the total space allocated for reporting and SFTP access.
Instance is defined as a single Customer Deployment of the Oracle Cloud Service. For details of deployment specific to an Oracle Cloud Service, please refer to the service descriptions/ entitlements associated with that service.

SERVICE DESCRIPTIONS

Oracle Financial Services Performance Analytics Cloud Service – $B in Total Assets

Retired Part #: B90841

Users of the Oracle Financial Services Performance Analytics Cloud Service are authorized to access the following modules and features:

- OFS Performance Analytics Cloud Service

Usage Limits: The Oracle Financial Services Performance Analytics Cloud Service is subject to usage limits based on Asset size of the Bank per $ Billion in Total Assets:

T-Shirt Sizes ($B in Total Assets)	Number of Accounts (Processed Monthly)	Number of Web Service Calls (Executed Daily)
$ 20- 50 B (Small)	Up to 5.6 million	Up to 700
$51-100 B (Medium)	Up to 17 million	Up to 1900
$101-500 B (Large)	Up to 56 million	Up to 6,100
> $ 500 B (Extra Large)	Up to 280 million	Up to 30,200

- Additional Non-Production Environments may be purchased subject to additional fees.
- Production to Non-production refreshes will not be provided.

The following storage limits apply for this Oracle Cloud Service per the applicable Environment as per the Asset size of the Bank in $ Billion:

T-Shirt Sizes ($B in Total Assets)	Production Database Storage (GB)	Production File Storage (GB)
$ 20- 50 B (Small)	1024	500
$51-100 B (Medium)	2048	1000
$101-500 B (Large)	4096	2000
> $ 500 B (Extra Large)	8192	4000

Oracle will provision 3 Environments for this Oracle Cloud Service: 1 Production 1 DR and 1 Non Production.

Service Level Targets: For purposes of Disaster Recovery and System Availability Level as described in the Oracle Cloud Policies referenced below, this Oracle Cloud Service has the following Service Level Targets for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target System Availability

4 hours	1 hour	99.5%

The Service Level Targets do not apply to the Non Production Environment(s). The Target System Availability does not apply in the event of a declared disaster. The Recovery Time and Recovery Point Objectives do not apply to customizations or third party software.

The customer can optionally purchase Oracle Analytics Cloud (OAC) if there is a need for custom-built BI analytics, on top of pre-built analytics that come with service. This is made possible through the Data Gateway that comes with service itself. This option would need to be enabled, as the service does not allow customizing the out-of-the-box BI analytics.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and Global Business Unit Cloud Services Pillar Document, which may be viewed at www.oracle.com/contracts.

Oracle Financial Services Performance Analytics Cloud Service, Additional Non-Production Environment – Instance

Retired Part #s: B90842, B90843, B90844, B90845

The Oracle Performance Analytics Cloud Service, Additional Non-Production Environment is an option available with the Oracle Performance Analytics Cloud Service. The Additional Non-Production Environment Cloud Service is designed for non-production use such as development, product-walk-through, training and testing activities, but not for production operations or stress testing. Certain programs and optional services may not be able to run in the Additional Nonproduction Environment.

The maintenance or upgrade schedule for the Additional Non-Production Environment is the same as the schedule for Your Production Environment. Performance standards and service level targets referenced or incorporated into Your contract for the Oracle Performance Analytics Cloud Services are not applicable to the Additional Non-Production Environment.

The Service Level Targets for the Oracle Performance Analytics Cloud Service do not apply to the Additional Non-Production Environment(s).

Usage Limits: The Oracle Performance Analytics Additional Non-Production Environment is subject to usage limits based upon:

- a maximum number of Additional Non-Production Environments as defined in Your order.
- The following usage limits apply per Instance as stated in Your order:

Usage Limits by Metric ($B in Total Assets)	Part #	Database Storage (GB)	File Storage (GB)
Additional Small Non-Production Environment > 20 $Billion to <= 50 $Billion	B90842	1024	500
Additional Medium Non-Production Environment > 50 $Billion to <= 100 $Billion	B90843	2048	1000
Additional Large Non-Production Environment > 100 $Billion to <= 500 $Billion	B90844	4096	2000
Additional Extra Large Non-Production Environment > 500 $Billion	B90845	8192	4000

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