ORACLE

Oracle Data Services Pillar Documentation

December 2021

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SCOPE

This document applies to Oracle Advertising Data as a Service (OA-DaaS) purchased by You, and supplements the *Oracle Cloud Hosting and Delivery Policies* (the "Delivery Policies") incorporated into Your order. Terms specific to Oracle Advertising, as well as exceptions to the Delivery Policies, are set forth below.

OTHER CUSTOMER SECURITY RELATED OBLIGATIONS

This section is not applicable.

INPUT CONTROL

This section is not applicable.

MEASUREMENT OF AVAILABILITY

This section is not applicable.

REPORTING OF AVAILABILITY

This section is not applicable.

ORACLE CLOUD CHANGE MANAGEMENT AND MAINTENANCE

Oracle will *not* provide notice of modifications to the standard maintenance period

DATA CENTER MIGRATIONS

Oracle Advertising reserves the right to migrate Oracle Advertising services between production data centers and cloud providers, with no notification. In the event that downtime is planned with regard to the migration, Oracle Advertising will provide reasonable notification to customers.

ORACLE CLOUD SUPPORT POLICY

If applicable to the relevant Oracle Advertising services, Oracle Advertising support may be provided by Oracle organizations other than Oracle Cloud Customer Support, including but not limited to Oracle Advertising's Account Management team, or through a portal or means other than the Cloud Customer Support Portal.

TERMINATION OF CLOUD SERVICES

This section is not applicable.