

ORACLE HEALTH CLOUD SERVICES – GA AND EOL DATES

March 2023

Oracle's obligations under the *Oracle Cloud Hosting and Delivery Policies* (including the Oracle Cloud Service Continuity Policy, the Oracle Cloud Service Level Agreement, and the Oracle Cloud Support Policy) and the *Oracle Global Business Unit Cloud Services Pillar Document* are dependent on Your use of GA versions of Cloud Services as described in the Oracle Cloud Change Management Policy.

Generally Available Releases

"Generally Available" ("GA") means that a software release has not reached End of Life (as described below).

End of Life Releases

"End of Life" ("EOL") means: (i) Oracle is no longer providing product enhancements nor maintenance releases (such as patches) for the software version, (ii) Support issues or requests for Cloud Services on the EOL version are no longer covered by standard Oracle Cloud Support, and (iii) No deployments of Cloud Services are allowed on the version. Oracle is not responsible for performance, functionality, availability, or security issues experienced with Oracle Cloud Services that may result from running EOL versions.

All deployments of Cloud Services must be migrated to a GA release prior to the EOL Date indicated in the table below.

Multi-Tenant Cloud Services

Certain Cloud Services are listed below as "multi-tenant," which means that Oracle keeps all instances of that Cloud Service on the most recent release at all times. For the purposes of such multi-tenant Cloud Services only, Oracle maintains GA version currency on Your behalf, and Your obligations under the Software Versioning section of the *Oracle Cloud Hosting and Delivery Policies* or the Application Upgrades and Updates section of the *Oracle Global Business Unit Cloud Services Pillar Document* are not applicable.

Below are the dates that Oracle Health Cloud Service releases became Generally Available and when releases are scheduled to reach End of Life.

GENERALLY AVAILABLE (GA) ORACLE HEALTH CLOUD SERVICES

| Category | Product Family | Cloud Service(s) | Release | GA Date | EOL Date |
|----------|---------------------------------|--|--------------|--------------------|--------------|
| | Health Immunization Management | Health Immunization Management Cloud Service | 12.x 11.x | February August | 2023 2022 |
| | Health Management System | Health Management System Cloud Service for Government | 12.x 11.x | February August | 2023 2022 |
| | Oracle Healthcare Cloud Service | Healthcare Notifications Cloud Service, Bring your Own SMS | 22.1 | August | 2022 |
| | Oracle Healthcare Cloud Service | Healthcare Notifications Cloud Service, SMS | 22.1 | January | 2022 |
| | Oracle Healthcare Cloud Service | Health Response Readiness Cloud Service | 23.1 | March | 2023 |

END OF LIFE (EOL) ORACLE HEALTH SCIENCES CLOUD SERVICES

Below are Oracle Health Cloud Services versions which have reached end of life for *versions that have reached end of life in the past 24 months are shown*.

| Category | Product Family | Cloud Service(s) | Release | GA Date | EOL Date |
|----------|--------------------------|---|---------|----------|-----------|
| | Health Management System | Health Management System Cloud Service for Government | 10.1 | May 2022 | Sept 2022 |
| | | | 9.x | Dec 2021 | June 2022 |