ORACLE

Oracle Public Safety Service Descriptions

Effective Date: 08-August-2024

Contents

METRIC DEFINITIONS

Body Worn Computer is defined as a unique portable device connecting with the Oracle Public Safety Dispatch Command Center System and/or the Oracle Public Safety Records Management System to stream and record digital information.

Hosted Named User is defined as an individual authorized by You to access the Oracle Cloud Service, regardless of whether the individual is actively using the service at any given time and is not transferable. Hosted Named Users may include Business Network Administrators, Endorsing Trading Partners and Participating Trading Partners.

Phone is defined as a unique portable device connecting with the Oracle Public Safety Dispatch Command Center System and/or the Oracle Public Safety Records Management System for which You have subscriptions. For the avoidance of doubt, this definition refers to the connection to the service and not the hardware device.

Sworn Officer is defined as the number of employees or contractors in your agency who ordinarily carry a firearm and a badge, have full arrest powers and are paid from governmental funds allocated specifically for sworn law enforcement and as further described under the Uniform Crime Reporting (UCR) Program.

Workstation is defined as a client computer connecting with the Oracle Public Safety Dispatch Command Center System. For the avoidance of doubt, this definition refers to the connection to the service and not the hardware device.

Interface is defined as a connector to enable the exchange of data between the Oracle Public Safety service and an external system/product.

Tablet is defined as a unique portable device connecting with the Oracle Public Safety features for which You have subscriptions. For the avoidance of doubt, this definition refers to the connection to the service and not the hardware device.

Jail Bed is defined as the quantity of Jail Bed Capacity.

Vehicle Outfitted is defined as vehicle equipped with a mobile computing device with access to the Oracle Public Safety Dispatch Command Center System and/or the Oracle Public Safety Records Management System.

GLOSSARY

Authorized User is a person authorized by You to connect with an Oracle Public Safety service defined below and who meets any additional requirements as may be set forth in the applicable service description and/or order.

Jail Bed Capacity is the total quantity of permanent beds that You maintain in Your facility to be assigned to the use and occupancy by detained individuals.

Sworn Officer is an individual who ordinarily carries a firearm and a badge, has full arrest powers and is paid from governmental funds allocated specifically for sworn law enforcement and as further described under the Uniform Crime Reporting (UCR) Program.

SERVICE DESCRIPTIONS

ORACLE PUBLIC SAFETY

Oracle Public Safety includes the following services. In order to use any of Oracle Public Safety Services, You must purchase Oracle Records Management System (minimum quantities may apply).

- Oracle Public Safety Dispatch Command Center System
- Oracle Public Safety Records Management System
- Oracle Public Safety Personal Communications System
- Oracle Public Safety Vehicle Communications System
- Oracle Public Safety Jail Management System

Usage Limits: The Oracle Public Safety is subject to usage limits below:

- Oracle will provision up to 2 environments total
- Additional Services have their own usage limits which will be set forth in Your order and in these Service Descriptions.

Disaster Recovery and Target Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective, Recovery Point Objective and Target Service Availability Level for the Production Environment:

RECOVERY TIME OBJECTIVE (RTO)	RECOVERY POINT OBJECTIVE (RPO)	TARGET SERVICE AVAILABILITY
4 Hours	1 Hour	99.95%

The Target Service Availability Level does not apply in the event of a major disaster, as declared by Oracle, that leads to loss of a data center and corresponding service unavailability, or a national or global emergency or during Unplanned Downtime. The RTO and RPO do not apply to customizations or third-party software.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Public Safety Dispatch Command Center System - Workstation

Part #: B95766

Authorized Users of Oracle Public Safety Dispatch Command Center System may access the following features:
- Computer Aided Dispatch (CAD) System Administration including audit trail logging, authentication and CJIS security compliance
- CAD business workflow with agency specific configuration and notifications
- Call handling/CAD incident creation for 911 and non-emergency handling
- Dispatch support and unit status updates
- CAD incident management
- Resource/unit management
- CAD incident seamless data integration with Oracle Public Safety Records

Minimum Quantities: You must purchase a minimum quantity of **2** Oracle Public Safety Dispatch Command Center System - Workstations.

Usage Limits: Oracle Public Safety Dispatch Command Center System – Workstations is subject to usage limits based on:
- A maximum number of Workstations as set forth in the order.
- Includes Storage and Storage back-up for usage of the Oracle Public Safety.
- Storage back-ups of Content will be archived on a rolling twelve (12) month period commencing on the date the Content is initially stored into Oracle Public Safety. Access to archived Content will be slower than access to live Content.
- "Content" as used herein shall have the same meaning as set forth in Schedule C – Cloud Services to the Oracle Master Agreement.

Disaster Recovery and Target Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective, Recovery Point Objective and Target Service Availability Level for the Production Environment:

RECOVERY TIME OBJECTIVE	RECOVERY POINT OBJECTIVE	TARGET SERVICE AVAILABILITY
4 Hours	1 Hour	99.95%

The Target Service Availability Level does not apply in the event of a major disaster, as declared by Oracle, that leads to loss of a data center and corresponding service unavailability, or a national or global emergency or during Unplanned Downtime.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Public Safety Records Management System – Sworn Officer

Part #: B95885

Oracle Public Safety Records Management System – Sworn Officer allows Sworn Officers to access the Oracle Public Safety Records Management System from a mobile application or a web browser.

Authorized Users of Oracle Public Safety Records Management System **–** Sworn Officer may access the following features:
- Configure agency information
- Create a user and login
- Configure user permissions
- Use navigation & search
- Case reporting on mobile tablet application and web:
  - Manually generate new/blank case reports
  - Add/edit basic case data

- Add/edit case locations
- Add/edit subjects (persons and organizations)
- Add/edit vehicles
- Add/edit property within a case
- Add/edit narratives

Minimum Quantities: You must purchase a minimum quantity of **10** Oracle Public Safety Records Management System – Sworn Officer

Usage Limits: The Oracle Public Safety Records Management System – Sworn Officer is subject to usage limits based on:

- A maximum number Sworn Officers as set forth in Your order
- Storage back-ups of Content will be archived on a rolling twelve (12) month period commencing on the date the Content is initially stored into Oracle Public Safety. Access to archived Content will be slower than access to live Content.
- "Content" as used herein shall have the same meaning as set forth in Schedule C – Cloud Services to the Oracle Master Agreement.

Disaster Recovery and Target Service Availability
As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective, Recovery Point Objective and Target Service Availability Level for the Production Environment:

RECOVERY TIME OBJECTIVE (RTO)	RECOVERY POINT OBJECTIVE (RPO)	TARGET SERVICE AVAILABILITY
4 Hours	1 Hour	99.95%

The Target Service Availability Level does not apply in the event of a major disaster, as declared by Oracle, that leads to loss of a data center and corresponding service unavailability, or a national or global emergency or during Unplanned Downtime. The RTO and RPO do not apply to customizations or third-party software.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Public Safety Personal Communications System - Phone

Part #: B95768

Authorized Users of the Oracle Public Safety Personal Communications System may access the following features:
- Vehicle License Plate Scan: Local Vehicle Search
- Driver's License Scan: Local Person Search
- Records Search for Persons and Vehicles: Manual Input

- Case Reporting: Main Information View & Adding Field Attachments; Base user navigation & search

Minimum Quantities: You must purchase a minimum quantity of **5** Oracle Public Safety Personal Communications System – Phone

Usage Limits: Oracle Public Safety Personal Communications System – Phone is subject to usage limits based on:

- A maximum number of Phones as set forth in your order.

Disaster Recovery and Target Service Availability
As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective, Recovery Point Objective and Target Service Availability Level for the Production Environment:

RECOVERY TIME OBJECTIVE (RTO)	RECOVERY POINT OBJECTIVE (RPO)	TARGET SERVICE AVAILABILITY
4 Hours	1 Hour	99.95%

The Target Service Availability Level does not apply in the event of a major disaster, as declared by Oracle, that leads to loss of a data center and corresponding service unavailability, or a national or global emergency or during Unplanned Downtime. The RTO and RPO do not apply to customizations or third-party software.

Oracle Cloud Policies and Pillar Documentation:
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Oracle Public Safety Vehicle Communications System - Vehicle Outfitted

Part #: B96459

Oracle Public Safety Vehicle Communications System – Vehicle Outfitted includes:

- Connection of one tablet acquired as part of this Oracle Public Safety Vehicle Communication System to the Oracle Public Safety service for dispatch and field-based interactions.
- One tablet
  - Tablet is covered by Oracle Advanced Parts Exchange for Public Safety Hardware technical support service described below.
- One tablet mount. Some vehicles may require custom hardware and/or installation which will not be provided by Oracle.

Tablet mount including dock kit, optional mount kit, and vehicle specific rail kit is covered by original manufacturer's warranty. Technical support services for Third Party Warranted Hardware, if available, shall be provided by the supplier in accordance with the supplier's terms. Available third party warranties for applicable parts may be found at:

- Certain mounts and components: https://rammount.com/pages/warranty
- Certain USB cables: https://epson.com/w/warranty

Oracle Public Safety Vehicle Communications System - Vehicle Outfitted may access the following features:
- View & update unit status
- Monitor incidents, locations & units
- Respond to incidents
- Self-dispatch to incidents/ call for service
- Monitor & support other units in the field
- Base user navigation & search
- Review case report
- My cases queue

Minimum Quantities: You must purchase a minimum quantity of **5** Oracle Public Safety Vehicle Communications System - Vehicle Outfitted.

Usage Limits: Oracle Public Safety Vehicle Communications System – Vehicle Outfitted is subject to usage limits based on:
- A maximum number of Vehicle Outfitted as set forth in the order.

Note: The tablet is intended to be primarily used with Oracle Public Safety Suite. Addition of 3rd party apps should be monitored as it may impact normal operations of Oracle Public Safety Suite and result in degradation of service. You are responsible for the monitoring of 3rd party app installation.

Disaster Recovery and Target Service Availability
As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective, Recovery Point Objective and Target Service Availability Level for the Production Environment:

RECOVERY TIME OBJECTIVE	RECOVERY POINT OBJECTIVE	TARGET SERVICE AVAILABILITY
4 Hours	1 Hour	99.95%

The Target Service Availability Level does not apply in the event of a major disaster, as declared by Oracle, that leads to loss of a data center and corresponding service unavailability, or a national or global emergency or during Unplanned Downtime.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Public Safety Tablet Communications System - Tablet

Part #: B109338

Oracle Public Safety Tablet Communications System – Tablet includes:

- Connection of one tablet acquired as part of this Oracle Public Safety Tablet Communication System to the Oracle Public Safety service for dispatch and field-based interactions.
- One tablet

- o Tablet is covered by Oracle Advanced Parts Exchange for Public Safety Hardware technical support service described below.

Minimum Quantities: You must purchase a minimum quantity of **1** Oracle Public Safety Vehicle Communications System - Vehicle Outfitted.

Usage Limits: Oracle Public Safety Tablet Communications System – Tablet is subject to usage limits based on:
- A maximum number of Tablet(s) as set forth in the order.

Note: The tablet is intended to be primarily used with Oracle Public Safety Suite. Addition of 3rd party apps should be monitored as it may impact normal operations of Oracle Public Safety Suite and result in degradation of service. You are responsible for the monitoring of 3rd party app installation.

Disaster Recovery and Target Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective, Recovery Point Objective and Target Service Availability Level for the Production Environment:

RECOVERY TIME OBJECTIVE	RECOVERY POINT OBJECTIVE	TARGET SERVICE AVAILABILITY
4 Hours	1 Hour	99.95%

The Target Service Availability Level does not apply in the event of a major disaster, as declared by Oracle, that leads to loss of a data center and corresponding service unavailability, or a national or global emergency or during Unplanned Downtime.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Public Safety Jail Management System – Jail Bed

Part #: B96587

Oracle Public Safety Jail Management System – Jail Bed allows Authorized Users to access the Oracle Public Safety Jail Management System from a mobile application or web browser.

Authorized Users of Oracle Public Safety Jail Management System **–** Jail Bed may access the following features:
- Inmate booking and tracking
  - o Add/Edit Inmate demographic, background, and contact information
  - o Add/Edit Inmate charges and holds
  - o Cell assignment
- Inmate release
- View/search of inmate list

Minimum Quantities:
- You must purchase a minimum quantity of **2 Oracle Public Safety Jail Management System -** Jail Beds.

- You must purchase the quantity of Oracle Public Safety Jail Management System – Jail Beds that is equal to Your Jail Bed Capacity

Usage Limits: The Oracle Public Safety Jail Management System is subject to usage limits based on:

- A maximum number Jail Beds as set forth in Your order
- Storage back-ups of Content will be archived on a rolling twelve (12) month period commencing on the date the Content is initially stored into Oracle Public Safety. Access to archived Content will be slower than access to live Content.
- "Content" as used herein shall have the same meaning as set forth in Schedule C – Cloud Services to the Oracle Master Agreement.

Disaster Recovery and Target Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective, Recovery Point Objective and Target Service Availability Level for the Production Environment:

RECOVERY TIME OBJECTIVE	RECOVERY POINT OBJECTIVE	TARGET SERVICE AVAILABILITY
4 Hours	1 Hour	99.95%

The Target Service Availability Level does not apply in the event of a major disaster, as declared by Oracle, that leads to loss of a data center and corresponding service unavailability, or a national or global emergency or during Unplanned Downtime.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Public Safety Wearable Computer System - Body Worn Computer

Part #: B99040

Oracle Public Safety Wearable Computer System – Body Worn Computer includes:

- Connection of one Body Worn Computer acquired as part of this Oracle Public Safety Wearable Computer System to the Oracle Public Safety service.
  - o allows officer-worn communications and video systems to record interactions between law enforcement and community members.
  - o enables video line of sight to a team member at a remote location to give on-scene responders guidance and support.

Minimum Quantities: You must purchase a minimum quantity of **5** Oracle Public Safety Wearable Computer System – Body Worn Computer.

Usage Limits: Oracle Public Safety Wearable System – Body Worn Computer is subject to usage limits based on:
- A maximum number of Body Worn Computers as set forth in the order.
- A maxium of one Authorized User per Body Worn Computer.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Public Safety, Additional Environment – Instance

Applicable Part # B98173

Oracle Public Safety, Additional Environment – Instance provides for the hosting and maintenance of one additional environment, which is a replica of Your production service environment. The maintenance or update schedule for the additional environment is the same as the associated Oracle Public Safety production environment. Additional licensed options and or modules that have been purchased for the associated Oracle Public Safety also apply to Oracle Public Safety, Additional Environment. Oracle Public Safety, Additional Environment will automatically terminate at the end of the Services Period.

Usage Limits: The Oracle Public Safety, Additional Environment defined above is subject to usage limits based upon:

- Future expansions of Your Oracle Cloud Services may be subject to additional fees.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Public Safety Learning Subscription – Hosted Named User

Part # B108631

This subscription is a collection of web based learning materials, including video content and services focused on Public Safety products and may include content via Training On Demand (TOD) titles. This subscription is made available to You subject to the terms of Your order and the Agreement.

Unauthorized individuals may not view subscription content at any time. This service does not make any content available for download by users.

Usage Limits

This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in Your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in Your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Learning Subscription Services.

You agree that Oracle may collect and process Your personal information in connection with Your registration for, and Oracle's provision of, these Oracle Learning Subscription Services. You also agree that Oracle may collect and process the personal information You have entered into the command

prompt when using these Oracle Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under Your agreement with Oracle. If You are registering for certain Oracle University products and services on behalf of Your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform Your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services

ORACLE PUBLIC SAFETY INTERFACES

Oracle Public Safety Interface, PulsePoint – Interface

Part #: B96532

Oracle Public Safety Interface, PulsePoint is a one-way (export) interface between the Oracle Public Safety Dispatch Command Center (CAD) cloud services and PulsePoint Foundation. This interface automatically exports created and updated CAD Incidents to the PulsePoint CAD API, populating within the public PulsePoint mobile application. CAD Incident data exported includes Incident Number, Dispatcher, Location, Call Nature, Incident Code, and Units responding.

Authorized Users of Oracle Public Safety CAD may configure the PulsePoint Interface for with the following CAD Incident criteria, specifying what CAD Incidents are exported:
- Responding Agencies
- Incident Code Types

Usage Limits: The Oracle Public Safety Interface, PulsePoint is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from PulsePoint, complying with any additional terms and conditions required by PulsePoint, and paying any fees owed to PulsePoint for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to PulsePoint providing Oracle with updates to its interface as released. If You are unable to connect to the PulsePoint API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the PulsePoint API is due to PulsePoint's failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, Thales Cogent, Livescan – Interface

Part #: B96539

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, Thales Cogent, Livescan is a one-way (export) interface between the Oracle Public Safety Jail Management System (JMS) cloud services and the Thales Cogent Livescan system. This

interface exports newly created inmate booking records from Oracle JMS, to a Customer or Thales-hosted SFTP directory. JMS booking data exported includes inmate name, demographics, booking and jacket numbers, along with charge details, and optional mugshot photos.

Usage Limits: The Oracle Public Safety Interface, Thales Cogent, Livescan is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from Thales Cogent, complying with any additional terms and conditions required by Thales Cogent, and paying any fees owed to Thales Cogent for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Thales Cogent providing Oracle with updates to its interface as released. If You are unable to connect to the Livescan API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the Livescan API is due to Thales Cogent failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, Jail Management System, Inmate Export – Interface

Part #: B96538

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, Jail Management System, Inmate Export is a one-way (export) interface providing active inmate data for Customers requiring access to this data for a variety of integration needs. This interface is accessible through Oracle Integration Inmates API or through an scheduled file export to a secure Customer-hosted location.

Authorized Users of Oracle Public Safety JMS may configure the Inmate export Interface to retrieve data from the Oracle Inmate API or as a scheduled file export to a secure location accessible from the JMS.

Usage Limits: The Oracle Public Safety Interface, Jail Management System, Inmate Export is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining any additional necessary licenses associated with the use of Oracle Public Safety Interface, Jail Management System, Inmate Export
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, ICJIS, CAD Incident Export – Interface

Part #: B96534

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, ICJIS, CAD Incident Export is a one-way (export) interface between the Oracle Public Safety Dispatch Command Center (CAD) cloud services and the ICJIS RMS system. This interface exports new and updated CAD incidents to the ICJIS RMS system by exporting XML files to a Customer-hosted SFTP directory. CAD incident data exported includes incident number, dispatcher, location, call notes, call nature, and unit(s) responding.

Authorized Users of Oracle Public Safety CAD may configure the ICJIS, CAD Incident Export Interface for the following CAD Incident criteria, specifying what JMS Incidents are exported:
- Responding Agencies
- Incident Code Types

Usage Limits: The Oracle Public Safety Interface, ICJIS, CAD Incident Export is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from ICJIS, complying with any additional terms and conditions required by ICJIS, and paying any fees owed to ICJIS for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, Active911 Paging Export – Interface

Part #: B96533

Oracle Public Safety Interface, Active911 Paging Export is a one-way (export) interface between the Oracle Public Safety Dispatch Command Center (CAD) cloud services and the Active911 system. This interface exports new CAD incidents to the Active911 system using a Customer-specific Active911 assigned email address. CAD incident data exported in the email body includes incident number, dispatcher, location, call nature, and unit(s) responding. Oracle Integration Inmates API or through an scheduled file export to a secure Customer-hosted location.

Authorized Users of Oracle Public Safety CAD may configure the Active911 Paging Export Interface for the following CAD Incident criteria, specifying what CAD Incidents are exported:
- Responding Agencies
- Incident Code Types

Usage Limits: The Oracle Public Safety Interface, Active911 Paging Export is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from Active911, complying with any additional terms and conditions required by Active911, and paying any fees owed to Active911 for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Active911 providing Oracle with updates to its interface as released. If You are unable to connect to the Active911 API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the Active911 API is due to Active911's failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, ePCD Courts, Probable Cause – Interface

Part #: B96535

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, ePCD Courts, Probable Cause is a one-way (export) interface between the Oracle Public Safety Records Management System (RMS) and the ePCD (Electronic Probable Cause Declaration)

Courts system. This interface exports Case Report Probable Cause data from RMS to ePCD. Probably Cause data exported includes suspect name, demographics, narrative and charge details.

Authorized Users of Oracle Public Safety RMS may configure the ePCD Courts, Probable Cause Interface for the following RMS Incident criteria, specifying what JMS Incidents are exported.

Usage Limits: The Oracle Public Safety Interface, Oracle Public Safety Interface, ePCD Courts, Probable Cause maximum number of Interfaces as set forth in Your order.

- You are responsible for obtaining and maintaining the necessary licenses from ePCD Courts, complying with any additional terms and conditions required by ePCD Courts and paying any fees owed to ePCD Courts for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to ePCD Courts providing Oracle with updates to its interface as released. If You are unable to connect to the ePCD Courts API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the ePCD Courts API is due to ePCD Courts failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, ICJIS, District Attorney Case Reports – Interface

Part #: B96536

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, ICJIS, District Attorney Case Reports is a bi-directional interface between the Oracle Public Safety Records Management Service (RMS) cloud services and the ICJIS DA system. This interface exports Oracle RMS Case Reports to the ICJIS DA system by exporting XML files to a Customer-hosted SFTP directory. Updates to the Case Disposition by the District Attorney's office are imported back to the Case Report in Oracle RMS.

Authorized Users of Oracle Public Safety RMS may configure the Inmate export Interface with the following RMS Incident criteria, specifying what RMS Incidents are exported.

Usage Limits: The Oracle Public Safety Interface, ICJIS, District Attorney Case Export is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from ICJIS, complying with any additional terms and conditions required by ICJIS, and paying any fees owed to ICJIS for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, Dispatch Command Center, CAD Incidents Import – Interface

Part #: B96541

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, Dispatch Command Center, CAD Incident Import is a one-way (import) interface providing Customer's the ability to post CAD Incidents to Oracle Public Safety Dispatch Command Center (CAD) cloud services. This interface imports new and updated CAD incidents to Oracle CAD through Oracle CAD Incident APIs. CAD incident data imported may include incident number, dispatcher, location, call notes, call nature, and unit(s) responding.

Authorized Users of Oracle Public Safety CAD may configure the Inmate export Interface with the following CAD Incident criteria, specifying what CAD Incidents are exported:

- Responding Agencies
- Incident Code Types

Usage Limits: Oracle Public Safety Interface, Dispatch Command Center, CAD Incident Import is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining any additional necessary licenses associated with the use of Oracle Public Safety Interface, Dispatch Command Center, CAD Incident Import
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month

- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, e911 ANI ALI – Interface

Part #: B96642

Oracle Public Safety Interface, e911 ANI ALI is a one-way (import) interface between the Oracle Public Safety Dispatch Command Center (CAD) cloud services and the e911 ANI ALI system. This interface imports new CAD incidents to the e911 ANI ALI system using a Customer-specific e911 ANI ALI assigned email address. CAD incident data imported in the email body includes incident number, dispatcher, location, call nature, and unit(s) responding.

Usage Limits: The Oracle Public Safety Interface, e911 ANI ALI is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from Your e911 vendor, complying with any additional terms and conditions required by Your e911 vendor, and paying any fees owed to Your e911 vendor for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Your e911 vendor providing Oracle with updates to its interface as released. If You are unable to connect to the e911 API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the e911 API is due to Your e911 vendor's failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, EagleView – Interface

Part #: B96647

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, EagleView is a one-way (import) interface between the Oracle Public Safety Dispatch Command Center (CAD) cloud services and the EagleView GIS imaging systems.

Usage Limits: The Oracle Public Safety Interface, EagleView is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from EagleView, complying with any additional terms and conditions required by EagleView, and paying any fees owed to EagleView for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to EagleView providing Oracle with updates to its interface as released. If You are unable to connect to the EagleView API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the EagleView API is due to EagleView failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, First Due, Fire RMS – Interface

Part #: B96649

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, First Due, Fire RMS is a one-way (export) interface between the Oracle Public Safety Dispatch Command Center (CAD) cloud services and the First Due Fire RMS systems.

Usage Limits: The Oracle Public Safety Interface, First Due, Fire RMS is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from First Due, complying with any additional terms and conditions required by First Due, and paying any fees owed to First Due for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to First Due providing Oracle with updates to its interface as released. If You are unable to connect to the First Due API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the First Due API is due to First Due failure to provide updates of the interface to

Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, Honeywell, Phoenix G2 Paging – Interface

Part #: B96643

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, Honeywell, Phoenix G2 Paging is a one-way (export) interface between the Oracle Public Safety Dispatch Command Center (CAD) cloud services and the Phoenix G2 Paging system.

Usage Limits: The Oracle Public Safety Interface, Honeywell, Phoenix G2 Paging is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from Honeywell, complying with any additional terms and conditions required by Honeywell, and paying any fees owed to Honeywell for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Honeywell providing Oracle with updates to its interface as released. If You are unable to connect to the Honeywell API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the Honeywell is due to Honeywell failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, ImageTrend, Patient Care – Interface

Part #: B96648

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts

and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, ImageTrend, Patient Care is a one-way (export) interface between the Oracle Public Safety Dispatch Command Center (CAD) cloud services and the ImageTrend Patient Care system.

Usage Limits: The Oracle Public Safety Interface, ImageTrend, Patient Care is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from ImageTrend, complying with any additional terms and conditions required by ImageTrend, and paying any fees owed to ImageTrend for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to ImageTrend providing Oracle with updates to its interface as released. If You are unable to connect to the ImageTrend, Patient Care API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the ImageTrend, Patient Care API is due to ImageTrend failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, Motorola, MCC-7500E Tone Paging – Interface

Part #: B96650

Oracle Public Safety Interface, Motorola, MCC-7500E Tone Paging is a one-way (export) interface between the Oracle Public Safety Dispatch Command Center (CAD) cloud services and the Motorola paging systems.

Usage Limits: The Oracle Public Safety Interface, Motorola, MCC-7500E Tone Paging is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from Motorola, complying with any additional terms and conditions required by Motorola, and paying any fees owed to Motorola for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Motorola providing Oracle with updates to its interface as released. If You are unable to connect Motorola, MCC-7500E Tone Paging API, You must notify Oracle in writing.

If Oracle determines that the inability to connect to the Motorola, MCC-7500E Tone Paging API is due to Motorola failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, NICE, Voice Recorder – Interface

Part #: B96651

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, NICE, Voice Recorder is a one-way (export) interface between the Oracle Public Safety Dispatch Command Center (CAD) cloud services and the NICE voice recorder systems.

Usage Limits: The Oracle Public Safety Interface, NICE, Voice Recorder is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from NICE, complying with any additional terms and conditions required by NICE, and paying any fees owed to NICE Cogent for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to NICE providing Oracle with updates to its interface as released. If You are unable to connect to the NICE, Voice Recorder API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the NICE, Voice Recorder API is due to NICE failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, RapidSOS, LEI – Interface

Part #: B96646

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts

Oracle Public Safety Interface, RapidSOS, LEI is a one-way (import) interface between the Oracle Public Safety Dispatch Command Center (CAD) cloud services and the RapidSOS LEI systems.

Usage Limits: The Oracle Public Safety Interface, RapidSOS, LEI is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from RapidSOS, complying with any additional terms and conditions required by RapidSOS, and paying any fees owed to RapidSOS for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to RapidSOS providing Oracle with updates to its interface as released. If You are unable to connect to the RapidSOS, LEI API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the RapidSOS, LEI API is due to RapidSOS failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
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Oracle Public Safety Interface, ZOLL, FireEMS – Interface

Part #: B96644

Oracle Public Safety Interface, ZOLL, FireRMS is a one-way (export) interface between the Oracle Public Safety Dispatch Command Center (CAD) cloud services and the ZOLL FireRMS system.

Usage Limits: The Oracle Public Safety Interface, ZOLL, FireRMS is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.

- You are responsible for obtaining and maintaining the necessary licenses from ZOLL, complying with any additional terms and conditions required by ZOLL, and paying any fees owed to ZOLL for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to ZOLL providing Oracle with updates to its interface as released. If You are unable to connect to the ZOLL, FireRMS API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the ZOLL, FireRMS API is due to ZOLL failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, Dispatch Command Center System, CAD Incident Export – Interface

Part #: B96645

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, Dispatch Command Center, CAD Incident Export is a one-way (export) interface providing Customer's the ability to export CAD Incidents from Oracle Public Safety Dispatch Command Center through Oracle CAD Incident APIs by exporting XML files to a Customer-hosted SFTP directory. CAD incident data exported includes incident number, dispatcher, location, call notes, call nature, and unit(s) responding.

Usage Limits: The Oracle Public Safety Interface, Dispatch Command Center, CAD Incident Export is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining any additional necessary licenses associated with the use of Oracle Public Safety Interface, Jail Management System, Inmate Export
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, Encartele, Cidnet, Inmate Phones – Interface

Part #: B96694

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, Encartele, Cidnet, Inmate Phones is a one-way (export) interface between the Oracle Public Safety Jail Management System (JMS) cloud services and the Encartele inmate phones system.

Usage Limits: The Oracle Public Safety Interface, Encartele, Cidnet, Inmate Phones is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from Encartele, complying with any additional terms and conditions required by Encartele, and paying any fees owed to Encartele for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Encartele, Cidnet providing Oracle with updates to its interface as released. If You are unable to connect to the Encartele, Cidnet, Inmate Phones API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the Encartele, Cidnet, Inmate Phones API is due to Encartele, Cidnet failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, Equifax, VINE – Interface

Part #: B96540

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, Equifax, VINE is a one-way (export) interface between the Oracle Public Safety Jail Management System (JMS) cloud services and the Equifax VINE victim notification system.

Usage Limits: The Oracle Public Safety Interface, Equifax, VINE is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from Equifax, complying with any additional terms and conditions required by Equifax, and paying any fees owed to Equifax for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Equifax providing Oracle with updates to its interface as released. If You are unable to connect to the Equifax, VINE API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the Equifax, VINE API is due to Equifax failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, Guardian RFID – Interface

Part #: B96543

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, Guardian RFID is a one-way (export) interface between the Oracle Public Safety Jail Management System (JMS) cloud services and the Guardian RFID system.

Usage Limits: Oracle Public Safety Interface, Guardian RFID is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from Guardian RFID, complying with any additional terms and conditions required by Guardian RFID, and paying any fees owed to Guardian RFID for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Guardian providing Oracle with updates to its interface as released. If You are unable to connect to the Guardian RFID API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the Guardian RFID API is due to Guardian failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, City Tele Coin, Inmate Phones – Interface

Part #: B96695

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, City Tele Coin, Inmate Phones is a one-way (export) interface between the Oracle Public Safety Jail Management System (JMS) cloud services and the City Tele Coin inmate phones system.

Usage Limits: The Oracle Public Safety Interface, City Tele Coin, Inmate Phones is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from City Tele Coin, complying with any additional terms and conditions required by City Tele Coin, and paying any fees owed to City Tele Coin for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to City Tele Coin providing Oracle with updates to its interface as released. If You are unable to connect to the City Tele Coin, Inmate Phones API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the City Tele Coin, Inmate Phones API is due to City Tele Coin failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, Tiger Correctional Services, Commissary – Interface

Part #: B96693

Oracle Public Safety Interface, Tiger Correctional Services, Commissary is a one-way (export) interface between the Oracle Public Safety Jail Management System (JMS) cloud services and the Tiger Correctional Services commissary system.

Usage Limits: The Oracle Public Safety Interface, Tiger Correctional Services, Commissary is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from Tiger Correctional Services, complying with any additional terms and conditions required by Tiger Correctional Services, and paying any fees owed to Tiger Correctional Services for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Tiger Correctional Services providing Oracle with updates to its interface as released. If You are unable to connect to the Tiger Correctional Services, Commissary API, You must notify Oracle in writing. If Oracle determines that the inability to connect to Tiger Correctional Services, Commissary API is due to Tiger Correctional Services failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, Tyler Technologies, Odyssey, Court Calendar – Interface

Part #: B96692

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, Tyler Technologies, Odyssey, Court Calendar is a one-way (import) interface between the Oracle Public Safety Jail Management System (JMS) cloud services and the Tyler Technologies, Odyssey system.

Usage Limits: The Oracle Public Safety Interface, Tyler Technologies, Odyssey, Court Calendar is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from Tyler Technologies, complying with any additional terms and conditions required by Tyler Technologies, and paying any fees owed to Tyler Technologies for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Tyler Technologies providing Oracle with updates to its interface as released. If You are unable to connect to Tyler Technologies, Odyssey API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the Tyler Technologies, Odyssey API is due to Tyler Technologies failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, Atomogy, ICJIS, DA Cases – Interface

Part #: B96537

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, Atomogy, ICJIS, DA Cases is a bi-directional interface between the Oracle Public Safety Records Management System (RMS) cloud services and the Atomogy-managed ICJIS DA Cases module.

Usage Limits: The Oracle Public Safety Interface, Atomogy, ICJIS, DA Cases is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from Atomogy, complying with any additional terms and conditions required by Atomogy, and paying any fees owed to Atomogy for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Atomogy providing Oracle with updates to its interface as released. If You are unable to connect to the Atomogy, ICJIS, DA Cases API, You must notify Oracle in writing. If

Oracle determines that the inability to connect to Atomogy, ICJIS, DA Cases API is due to Atomogy failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, AXON, Evidence.com – Interface

Part #: B96542

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, AXON, Evidence.com is a one-way (export) interface between the Oracle Public Safety Records Management System (RMS) cloud services and the AXON Evidence.com system.

Usage Limits: The Oracle Public Safety Interface, AXON, Evidence.com is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from AXON, complying with any additional terms and conditions required by AXON, and paying any fees owed to AXON for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to AXON providing Oracle with updates to its interface as released. If You are unable to connect to the AXON, Evidence.com API, You must notify Oracle in writing. If Oracle determines that the inability to connect to AXON, Evidence.com API is due to AXON failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, LeadsOnline – Interface

Part #: B96667

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, LeadsOnline is a one-way (export) interface between the Oracle Public Safety Records Management System (RMS) cloud services and the LeadsOnline systems.

Usage Limits: The Oracle Public Safety Interface, LeadsOnline is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from LeadsOnline, complying with any additional terms and conditions required by LeadsOnline, and paying any fees owed to LeadsOnline for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to LeadsOnline providing Oracle with updates to its interface as released. If You are unable to connect to the LeadsOnline API, You must notify Oracle in writing. If Oracle determines that the inability to connect to LeadsOnline API is due to LeadsOnline failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, LexisNexis, Accurint, Analytics – Interface

Part #: B96670

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, LexisNexis, Accurint, Analytics is a one-way (export) interface between the Oracle Public Safety Records Management System (RMS) cloud services and the LexisNexis Accurint analytics systems.

Usage Limits: Oracle Public Safety Interface, LexisNexis, Accurint, Analytics is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.

- You are responsible for obtaining and maintaining the necessary licenses from LexisNexis, complying with any additional terms and conditions required by LexisNexis, and paying any fees owed to LexisNexis for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to LexisNexis providing Oracle with updates to its interface as released. If You are unable to connect to the LexisNexis, Accurint, Analytics API, You must notify Oracle in writing. If Oracle determines that the inability to connect to LexisNexis, Accurint, Analytics API is due to LexisNexis failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, PowerBI, Watch Report – Interface

Part #: B96668

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, PowerBI, Watch Report is a one-way (import) interface between the Oracle Public Safety Records Management System (RMS) cloud services and the PowerBI systems.

Usage Limits: The Oracle Public Safety Interface, PowerBI, Watch Report is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from Microsoft PowerBI, complying with any additional terms and conditions required by Microsoft PowerBI, and paying any fees owed to Microsoft PowerBI for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to PowerBI providing Oracle with updates to its interface as released. If You are unable to connect to the PowerBI, Watch Report API, You must notify Oracle in writing. If Oracle determines that the inability to connect to PowerBI, Watch Report API is due to PowerBI failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, Shotspotter, CopLink X – Interface

Part #: B96669

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, Shotspotter, CopLink X is a one-way (export) interface between the Oracle Public Safety Records Management System (RMS) cloud services and the CopLink systems.

Usage Limits: The Oracle Public Safety Interface, Shotspotter, CopLink X is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from Shotspotter, complying with any additional terms and conditions required by Shotspotter, and paying any fees owed to Shotspotter for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Shotspotter providing Oracle with updates to its interface as released. If You are unable to connect to the Shotspotter, CopLink X API, You must notify Oracle in writing. If Oracle determines that the inability to connect to Shotspotter, CopLink X API is due to Shotspotter failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, Tyler Technologies, Brazos, eCitations – Interface

Part #: B96671

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, Tyler Technologies, Brazos, eCitations is a one-way (import) interface between the Oracle Public Safety Records Management System (RMS) cloud services and the Brazos eCitations system.

Usage Limits: The Oracle Public Safety Interface, Tyler Technologies, Brazos, eCitations is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from Tyler Technologies, complying with any additional terms and conditions required by Tyler Technologies, and paying any fees owed to Tyler Technologies for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Tyler Technologies providing Oracle with updates to its interface as released. If You are unable to connect to Tyler Technologies, Brazos API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the Tyler Technologies, Brazos API is due to Tyler Technologies failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, IAmResponding, Paging – Interface

Part #: B96652

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, IAmResponding, Paging is a one-way (export) interface between the Oracle Public Safety Dispatch Command Center System (CAD) cloud services and the IAmResponding paging system.

Usage Limits: The Oracle Public Safety Interface, IAmResponding, Paging is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from IAmResponding, complying with any additional terms and conditions required by IAmResponding, and paying any fees owed to IAmResponding for the use of their products and services

- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to IAmResponding providing Oracle with updates to its interface as released. If You are unable to connect to the IAmResponding, Paging API, You must notify Oracle in writing. If Oracle determines that the inability to connect to IAmResponding, Paging API is due to IAmResponding failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, Loffler, Voice Recorder – Interface

Part #: B96653

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, Loffler, Voice Recorder is a one-way (export) interface between the Oracle Public Safety Dispatch Command Center (CAD) cloud services and the Loffler voice recorder systems.

Usage Limits: The Oracle Public Safety Interface, Loffler, Voice Recorder is subject to usage limits based on: A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from Loffler, complying with any additional terms and conditions required by Loffler, and paying any fees owed to Loffler for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Loffler providing Oracle with updates to its interface as released. If You are unable to connect to the Loffler, Voice Recorder API, You must notify Oracle in writing. If Oracle determines that the inability to connect to Loffler, Voice Recorder API is due to Loffler failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
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Oracle Public Safety Interface, MN, DOC, Statewide Supervision System S3 – Interface

Part #: B96698

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, MN, DOC, Statewide Supervision System (S3) is a one-way (export) interface between the Oracle Public Safety Jail Management System (JMS) cloud services and the MN Department of Corrections S3 system.

Usage Limits: The Oracle Public Safety Interface, MN, DOC, Statewide Supervision System is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from MN DOC, complying with any additional terms and conditions required by MN DOC, and paying any fees owed to MN DOC for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to the MN, DOC providing Oracle with updates to its interface as released. If You are unable to connect to the MN, DOC API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the MN, DOC API API is due to the MN, DOC failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, MN, BCA, MNJIS eCharging – Interface

Part #: B96674

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, MN, BCA, MNJIS eCharging is a bi-directional interface between the Oracle Public Safety Jail Management System (JMS) cloud services and the MN BCA's MNJIS eCharging system.

Usage Limits: The Oracle Public Safety Interface, MN, BCA, MNJIS eCharging is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from MN, BCA, complying with any additional terms and conditions required by MN, BCA, and paying any fees owed to MN, BCA for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to the MN, BCA providing Oracle with updates to its interface as released. If You are unable to connect to the MN, BCA API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the MN, BCA API API is due to the MN, BCA failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, MN, BCA, Crime Reporting System CRS – Interface

Part #: B96673

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, MN, BCA, Crime Reporting System CRS is a one-way (export) interface between the Oracle Public Safety Records Management System (JMS) cloud services and the MN, BCA's CRS System

Usage Limits: The Oracle Public Safety Interface, MN, BCA, Crime Reporting System (CRS) is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from MN, BCA, complying with any additional terms and conditions required by MN, BCA, and paying any fees owed to MN, BCA for the use of their products and services
- Each Interface is limited to 50,000 call per month

- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to the MN, BCA providing Oracle with updates to its interface as released. If You are unable to connect to the MN, BCA API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the MN, BCA API API is due to the MN, BCA failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, MN, DOC, Probation Alerts – Interface

Part #: B96676

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, MN, DOC, Probation Alerts is a one-way (import) interface between the Oracle Public Safety Jail Management System (JMS) cloud services and the MN, DOC's probation alerts system.

Usage Limits: The Oracle Public Safety Interface, MN, DOC, Probation Alerts is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from MN, DOC, complying with any additional terms and conditions required by MN, DOC, and paying any fees owed to Encartele for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to the MN, DOC providing Oracle with updates to its interface as released. If You are unable to connect to the MN, DOC API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the MN, DOC API API is due to the MN, DOC failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, MN, DOT, Crash Reports - Interface

Part #: B96677

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, MN, DOT, Crash Reports is a o Oracle Public Safety Interface, MN, BCA, Crime Reporting System CRS ne-way (export) interface between the Oracle Public Safety Records Management System (RMS) cloud services and the MN, DOT's crash reporting system.

Usage Limits: The Oracle Public Safety Interface, MN, DOT, Crash Reports is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from MN, DOT, complying with any additional terms and conditions required by MN, DOT, and paying any fees owed to MN, DOT for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to the MN, DOT providing Oracle with updates to its interface as released. If You are unable to connect to the MN, DOT API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the MN, DOT API API is due to the MN, DOT failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
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Oracle Public Safety Interface, Karpel, Prosecutor - Interface

Part #: B96672

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You

enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, Karpel, Prosecutor is a one-way (export) interface between the Oracle Public Safety Records Management System (RMS) cloud services and the Karpel Prosecutor system.

Usage Limits: The Oracle Public Safety Interface, Karpel, Prosecutor is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from Karpel, complying with any additional terms and conditions required by Karpel, and paying any fees owed to Karpel for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Karpel providing Oracle with updates to its interface as released. If You are unable to connect to the Karpel, Prosecutor API, You must notify Oracle in writing. If Oracle determines that the inability to connect to Karpel, Prosecutor API is due to Karpel failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, Stellar, Commissary – Interface

Part #: B96700

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, Stellar, Commissary is a one-way (export) interface between the Oracle Public Safety Jail Management System (JMS) cloud services and the Stellar Services commissary system.

Usage Limits: The Oracle Public Safety Interface, Stellar, Commissary is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from Stellar Services, complying with any additional terms and conditions required by Stellar Services, and paying any fees owed to Stellar Services for the use of their products and services
- Each Interface is limited to 50,000 call per month

- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Stellar providing Oracle with updates to its interface as released. If You are unable to connect to the Stellar, Commissary API, You must notify Oracle in writing. If Oracle determines that the inability to connect to Stellar, Commissary API is due to Stellar failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, Reliance, Inmate Phones – Interface

Part #: B96699

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, Reliance, Inmate Phones is a one-way (export) interface between the Oracle Public Safety Jail Management System (JMS) cloud services and the Reliance inmate phones system.

Usage Limits: The Oracle Public Safety Interface, Reliance, Inmate Phones is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from Reliance, complying with any additional terms and conditions required by Reliance, and paying any fees owed to Reliance for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Reliance providing Oracle with updates to its interface as released. If You are unable to connect to the Reliance, Inmate Phones API, You must notify Oracle in writing. If Oracle determines that the inability to connect to Reliance, Inmate Phones API is due to Reliance failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, Verint, Voice Recorder – Interface

Part #: B96654

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, Verint, Voice Recorder is a one-way (export) interface between the Oracle Public Safety Dispatch Command Center (CAD) cloud services and the Verint voice recorder systems.

Usage Limits: The Oracle Public Safety Interface, Verint, Voice Recorder is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from Verint, complying with any additional terms and conditions required by Verint, and paying any fees owed to Verint for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Verint providing Oracle with updates to its interface as released. If You are unable to connect to the Verint, Voice Recorder API, You must notify Oracle in writing. If Oracle determines that the inability to connect to Verint, Voice Recorder API is due to Verint failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, TurnKey Corrections, Commissary – Interface

Part #: B96701

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, TurnKey Corrections, Commissary is a one-way (export) interface between the Oracle Public Safety Jail Management System (JMS) cloud services and the TurnKey Corrections commissary system.

Usage Limits: The Oracle Public Safety Interface, TurnKey Corrections, Commissary is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from TurnKey Corrections, complying with any additional terms and conditions required by TurnKey Corrections, and paying any fees owed to TurnKey Corrections for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to TurnKey Corrections providing Oracle with updates to its interface as released. If You are unable to connect to the TurnKey Corrections, Commissary API, You must notify Oracle in writing. If Oracle determines that the inability to connect to TurnKey Corrections, Commissary API is due to TurnKey Corrections failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, Tyler Technologies, InCode, Warrants – Interface

Part #: B96678

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, Tyler Technologies, InCode, Warrants is a bi-directional interface between the Oracle Public Safety Jail Management System (JMS) cloud services and the Tyler Technologies InCode warrants

Usage Limits: The Oracle Public Safety Interface, Tyler Technologies, InCode, Warrants is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.

- You are responsible for obtaining and maintaining the necessary licenses from Tyler Technologies, complying with any additional terms and conditions required by Tyler Technologies, and paying any fees owed to Tyler Technologies for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Tyler Technologies providing Oracle with updates to its interface as released. If You are unable to connect to Tyler Technologies, InCode API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the Tyler Technologies, InCode API is due to Tyler Technologies failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, MN, BCA, Dataworks Plus, Livescan – Interface

Part #: B96697

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, MN, BCA, Dataworks Plus, Livescan is a one-way (export) interface between the Oracle Public Safety Jail Management System (JMS) cloud services and the MN BCA's Livescan system.

Usage Limits: The Oracle Public Safety Interface, MN, BCA, Dataworks Plus, Livescan is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from Dataworks Plus, complying with any additional terms and conditions required by Dataworks Plus, and paying any fees owed to Dataworks Plus for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to the MN, BCA providing Oracle with updates to its interface as released. If You are unable to connect to the MN, BCA API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the MN, BCA API API is due to the MN, BCA failure to provide

updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, Idemia, Livescan – Interface

Part #: B96696

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, Idemia, Livescan is a one-way (export) interface between the Oracle Public Safety Jail Management System (JMS) cloud services and the Idemia Livescan system.

Usage Limits: The Oracle Public Safety Interface, Idemia, Livescan is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from Idemia, complying with any additional terms and conditions required by Idemia, and paying any fees owed to Idemia for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Idemia providing Oracle with updates to its interface as released. If You are unable to connect to the Idemia, Livescan API, You must notify Oracle in writing. If Oracle determines that the inability to connect to Idemia, Livescan API is due to Idemia failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
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Oracle Public Safety Interface, Controlled Burn Permits Import – Interface

Part #: B96655

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts

and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, Controlled Burn Permits Import is a one-way interface between the Oracle Public Safety Dispatch Command Center System (CAD) cloud services and various county burn permit systems. This interface imports new and updated controlled burn permit files into CAD as new incidents from an SFTP directory. Periodically, this interface checks for new and updated permits from the SFTP. New permit data files are imported, creating new CAD incidents that automatically close at a configurable date and time. Previously created CAD incidents are updated upon subsequent files processed from the SFTP when available. CAD incident data imported include locations, names, and default incident type configured for controlled burns.

Usage Limits: The Oracle Public Safety Interface, Controlled Burn Permits Import is subject to usage limits based on:
A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from San Joaquin Valley Air Pollution Control District, complying with any additional terms and conditions required by San Joaquin Valley Air Pollution Control District, and paying any fees owed to San Joaquin Valley Air Pollution Control District for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to San Joaquin Valley Air Pollution Control District providing Oracle with updates to its interface as released. If You are unable to connect San Joaquin Valley Air Pollution Control District API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the San Joaquin Valley Air Pollution Control District API is due to San Joaquin Valley Air Pollution Control District failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
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Oracle Public Safety Interface, CorrecTek, Spark, eMAR – Interface

Part #: B96702

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, CorrecTek, Spark, eMAR is a one-way (export) interface between the Oracle Public Safety Jail Management System (JMS) cloud services and the CorrecTek electronic medical systems.

Usage Limits: The Oracle Public Safety Interface, CorrecTek, Spark, eMAR is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from CorrecTek, complying with any additional terms and conditions required by CorrecTek, and paying any fees owed to CorrecTek for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to CorrecTek providing Oracle with updates to its interface as released. If You are unable to connect to CorrecTek, Spark, eMAR API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the CorrecTek, Spark, eMAR API is due to CorrecTek failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
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Oracle Public Safety Interface, DSS Equature, Voice Recorder – Interface

Part #: B96656

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, DSS Equature, Voice Recorder is a one-way (export) interface between the Oracle Public Safety Dispatch Command Center (CAD) cloud services and the DSS Equature voice recorder systems.

Usage Limits: The Oracle Public Safety Interface, DSS Equature, Voice Recorder is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from DSS Equature, complying with any additional terms and conditions required by DSS Equature, and paying any fees owed to DSS Equature for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to DSS Equature providing Oracle with updates to its interface as released. If You are unable to connect to DSS Equature, Voice Recorder API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the DSS Equature, Voice Recorder API is due to DSS Equature failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
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Oracle Public Safety Interface, FBI, N-DEx, Arrest – Interface

Part #: B96680

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, FBI, N-DEx, Arrest is a one-way (export) interface between the Oracle Public Safety Records Management System (RMS) cloud services and the FBI's N-DEx arrest systems.

Usage Limits: The Oracle Public Safety Interface, FBI, N-DEx, Arrest is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from FBI, complying with any additional terms and conditions required by FBI, and paying any fees owed to FBI for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to the FBI providing Oracle with updates to its interface as released. If You are unable to connect to the FBI, N-DEx API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the FBI, N-DEx API API is due to the FBI failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
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Oracle Public Safety Interface, FBI, N-DEx, Booking – Interface

Part #: B96706

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, FBI, N-DEx, Booking is a one-way (export) interface between the Oracle Public Safety Jail Management System (JMS) cloud services and the FBI's N-DEx incarceration, booking, probation and parole systems.

Usage Limits: The Oracle Public Safety Interface, FBI, N-DEx, Booking is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from FBI, complying with any additional terms and conditions required by FBI, and paying any fees owed to FBI for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to the FBI providing Oracle with updates to its interface as released. If You are unable to connect to the FBI, N-DEx API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the FBI, N-DEx API API is due to the FBI failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
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Oracle Public Safety Interface, Fusion, EMR - Interface

Part #: B96707

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, Fusion, EMR is a one-way (export) interface between the Oracle Public Safety Jail Management System (JMS) cloud services and the Fusion electronic medical records system.

Usage Limits: The Oracle Public Safety Interface, Fusion is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.

- You are responsible for obtaining and maintaining the necessary licenses from Fusion Health, complying with any additional terms and conditions required by Fusion Health, and paying any fees owed to Fusion Health for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Fusion Health providing Oracle with updates to its interface as released. If You are unable to connect to Fusion, EMR API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the Fusion, EMR API is due to Fusion Health failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
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Oracle Public Safety Interface, Geo-Comm, Mapping – Interface

Part #: B96659

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, Geo-Comm, Mapping is a one-way (export) interface between the Oracle Public Safety Dispatch Command Center (CAD) cloud services and the Geo-Comm mapping system.

Usage Limits: The Oracle Public Safety Interface, Geo-Comm, Mapping is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from Geo-Comm, complying with any additional terms and conditions required by Geo-Comm, and paying any fees owed to Geo-Comm for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Geo-Comm providing Oracle with updates to its interface as released. If You are unable to connect to Geo-Comm, Mapping API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the Geo-Comm, Mapping is due to Geo-Comm failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, Hyland, EDM, OnBase - Interface

Part #: B96681

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, Hyland, EDM, OnBase is a one-way (export) interface between the Oracle Public Safety Records Management System (RMS) cloud services and the Hyland EDM and OnBase systems.

Usage Limits: The Oracle Public Safety Interface, Hyland, EDM, OnBase is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from Hyland, complying with any additional terms and conditions required by Hyland, and paying any fees owed to Hyland for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Hyland providing Oracle with updates to its interface as released. If You are unable to connect to Hyland, EDM, OnBase API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the Hyland, EDM, OnBase API is due to Hyland failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
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Oracle Public Safety Interface, IdentoGo, Livescan – Interface

Part #: B96703

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, IdentoGo, Livescan is a one-way (export) interface between the Oracle Public Safety Jail Management System (JMS) cloud services and the IdentoGo Livescan system.

Usage Limits: The Oracle Public Safety Interface, IdentoGo, Livescan is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from IdentoGo, complying with any additional terms and conditions required by , IdentoGo, and paying any fees owed to , IdentoGo for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to IdentoGo providing Oracle with updates to its interface as released. If You are unable to connect to IdentoGo, Livescan API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the IdentoGo, Livescan API is due to CorrecTek IdentoGo failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
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Oracle Public Safety Interface, ImageTrend, Fire RMS – Interface

Part #: B96657

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, ImageTrend, Fire RMS is a one-way (export) interface between the Oracle Public Safety Dispatch Command Center (CAD) cloud services and the ImageTrend Fire RMS system.

Usage Limits: The Oracle Public Safety Interface, ImageTrend, Fire RMS is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from ImageTrend, complying with any additional terms and conditions required by ImageTrend, and paying any fees owed to ImageTrend for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month

- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to ImageTrend providing Oracle with updates to its interface as released. If You are unable to connect to ImageTrend, Fire RMS API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the ImageTrend, Fire RMS API is due to ImageTrend failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
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Oracle Public Safety Interface, Keefe, Commissary – Interface

Part #: B96708

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, Keefe, Commissary is a one-way (export) interface between the Oracle Public Safety Jail Management System (JMS) cloud services and the Keefe commissary system.

Usage Limits: The Oracle Public Safety Interface, Keefe, Commissary is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from Keefe, complying with any additional terms and conditions required by Keefe, and paying any fees owed to Keefe for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Keefe providing Oracle with updates to its interface as released. If You are unable to connect to Keefe, Commissary API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the Keefe, Commissary API is due to Keefe failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
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Oracle Public Safety Interface, MN, BCA, eCitations – Interface

Part #: B96685

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, MN, BCA, eCitations is a one-way (export) interface between the Oracle Public Safety Records Management System (RMS) cloud services and the MN, BCA's eCitation system.

Usage Limits: The Oracle Public Safety Interface, MN, BCA, eCitations is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from MN, BCA, complying with any additional terms and conditions required by MN, BCA, and paying any fees owed to MN, BCA for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to the MN, BCA providing Oracle with updates to its interface as released. If You are unable to connect to the MN, BCA API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the MN, BCA API API is due to the MN, BCA failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
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Oracle Public Safety Interface, MN, BCA, MNJIS eDWI – Interface

Part #: B96682

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, MN, BCA, MNJIS, eDWI is a one-way (export) interface between the Oracle Public Safety Records Management System (RMS) cloud services and the MN, BCA's eDWI system.

Usage Limits: The Oracle Public Safety Interface, MN, BCA, MNJIS, eDWI is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from MN, BCA, complying with any additional terms and conditions required by MN, BCA, and paying any fees owed to MN, BCA for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to the MN, BCA providing Oracle with updates to its interface as released. If You are unable to connect to the MN, BCA API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the MN, BCA API API is due to the MN, BCA failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
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Oracle Public Safety Interface, NCIC, Inmate Phones – Interface

Part #: B96709

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, NCIC, Inmate Phones is a one-way (export) interface between the Oracle Public Safety Jail Management System (JMS) cloud services and the NCIC inmate phone and video visitation systems.

Usage Limits: The Oracle Public Safety Interface, NCIC, Inmate Phones is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from NCIC, complying with any additional terms and conditions required by NCIC, and paying any fees owed to NCIC for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to NCIC providing Oracle with updates to its interface as released. If You are unable to connect to NCIC, Inmate Phones API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the NCIC, Inmate Phones API is due to NCIC failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
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Oracle Public Safety Interface, PowerPhone, Total Response – Interface

Part #: B96658

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, PowerPhone, Total Response is a bi-directional interface between the Oracle Public Safety Dispatch Command Center (CAD) cloud services and the PowerPhone Total Response computer-aided call-handling system.

Usage Limits: The Oracle Public Safety Interface, PowerPhone, Total Response is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from PowerPhone, complying with any additional terms and conditions required by PowerPhone, and paying any fees owed PowerPhone for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to PowerPhone providing Oracle with updates to its interface as released. If You are unable to connect to PowerPhone, Total Response, You must notify Oracle in writing. If Oracle determines that the inability to connect to the PowerPhone, Total Response API is due to PowerPhone failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
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Oracle Public Safety Interface, Records Management System, Case Report Export – Interface

Part #: B96683

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, Records Management System, Case Report Export is a one-way (export) interface providing case report data for Customers requiring access to this data for a variety of integration needs. This interface is accessible through Oracle Integration Case Reports API or through a scheduled file export to a secure Customer-hosted location.

Usage Limits: The Oracle Public Safety Interface, Records Management System, Case Report Export is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining any additional necessary licenses associated with the use of Oracle Public Safety Interface, Records Management System, Case Report Export.
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle Cloud Policies and Pillar Documentation:
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Oracle Public Safety Interface, Timekeeping Systems, Guard1 RFID – Interface

Part #: B96705

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, Timekeeping Systems, Guard1 RFID is a bi-directional interface between the Oracle Public Safety Jail Management System (JMS) cloud services and the Guard1 RFID system.

Usage Limits: The Oracle Public Safety Interface, Timekeeping Systems, Guard1 RFID is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from Timekeeping Systems, complying with any additional terms and conditions required by Timekeeping Systems, and paying any fees owed to Timekeeping Systems for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Timekeeping Systems providing Oracle with updates to its interface as released. If You are unable to connect to Timekeeping Systems, Guard1 RFID API, You must notify Oracle in writing. If Oracle determines that the inability to connect to Timekeeping Systems, Guard1 RFID API is due to Timekeeping Systems failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
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Oracle Public Safety Interface, Tyler Technologies, Odyssey, Case Notifications – Interface

Part #: B96684

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, Tyler Technologies, Odyssey, Case Notifications is a bi-directional interface between the Oracle Public Safety Jail Management System (JMS) cloud services and the Tyler Technologies, Odyssey system.

Usage Limits: Oracle Public Safety Interface, Tyler Technologies, Odyssey, Case Notifications is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from Tyler Technologies, complying with any additional terms and conditions required by Tyler Technologies, and paying any fees owed to Tyler Technologies for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Tyler Technologies providing Oracle with updates to its interface as released. If You are unable to connect to Tyler Technologies, Odyssey, Case Notifications API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the Tyler Technologies, Odyssey, Case Notifications API is due to Tyler Technologies failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
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Oracle Public Safety Interface, Everbridge, Mass Notification – Interface

Part #: B96660

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, Everbridge, Mass Notification is an export interface between the Oracle Public Safety Dispatch Command Center (CAD) cloud services and the Everbridge Mass Notification system.

Usage Limits: The Oracle Public Safety Interface, Everbridge, Mass Notification is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from Everbridge, complying with any additional terms and conditions required by Everbridge, and paying any fees owed to Everbridge for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Everbridge providing Oracle with updates to its interface as released. If You are unable to connect to Everbridge, Mass Notification API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the Everbridge, Mass Notification API is due to Everbridge failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
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Oracle Public Safety Interface, HigherGround, Capture911 Voice Recorder – Interface

Part #: B96661

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, HigherGround, Capture911 Voice Recorder is an export interface between the Oracle Public Safety Dispatch Command Center (CAD) cloud services and the HigherGround Capture911 voice recording system.

Usage Limits: The Oracle Public Safety Interface, HigherGround, Capture911 Voice Recorder is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from HigherGround, complying with any additional terms and conditions required by HigherGround, and paying any fees owed to HigherGround for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to HigherGround providing Oracle with updates to its interface as released. If You are unable to connect to HigherGround, Capture911 Voice Recorder API, You must notify Oracle in writing. If Oracle determines that the inability to connect to HigherGround, Capture911 Voice Recorder API is due to HigherGround failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
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Oracle Public Safety Interface, RapidDeploy, Eclipse Analytics – Interface

Part #: B96686

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You

Oracle Public Safety Interface, RapidDeploy, Eclipse Analytics is an export interface between the Oracle Public Safety Dispatch Command Center (CAD) and Records Management System (RMS) cloud services and the RapidDeploy Eclipse Analytics system.

Usage Limits: The Oracle Public Safety Interface, RapidDeploy, Eclipse Analytics is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from RapidDeploy, complying with any additional terms and conditions required by RapidDeploy, and paying any fees owed to RapidDeploy for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to RapidDeploy providing Oracle with updates to its interface as released. If You are unable to connect to RapidDeploy, Eclipse Analytics API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the RapidDeploy, Eclipse Analytics API is due to RapidDeploy failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
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Oracle Public Safety Interface, RapidDeploy, Radius Mapping – Interface

Part #: B96662

Oracle Public Safety Interface, RapidDeploy, Radius Mapping is an export interface between the Oracle Public Safety Dispatch Command Center (CAD) cloud services and the RapidDeploy Radius Mapping system.

Usage Limits: The Oracle Public Safety Interface, RapidDeploy, Radius Mapping is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.

- You are responsible for obtaining and maintaining the necessary licenses from RapidDeploy, complying with any additional terms and conditions required by RapidDeploy, and paying any fees owed to RapidDeploy for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to RapidDeploy providing Oracle with updates to its interface as released. If You are unable to connect to RapidDeploy, Radius Mapping API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the RapidDeploy, Radius Mapping API is due to RapidDeploy failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

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Oracle Public Safety Interface, MN, BCA, Statute and Offense Service – Interface

Part #: B96687

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, MN BCA, Statute and Offense Service is an import interface between the Oracle Public Safety Records Management System (RMS) cloud services and the MN BCA's Statute and Offense Service.

Usage Limits: The Oracle Public Safety Interface, MN BCA, Statute and Offense Service is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from MN BCA, complying with any additional terms and conditions required by MN BCA, and paying any fees owed to MN BCA for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to the MN, BCA providing Oracle with updates to its interface as released. If You are unable to connect to the MN, BCA API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the MN, BCA API API is due to the MN, BCA failure to provide

updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
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Oracle Public Safety Interface, FEMA, Integrated Public Alert and Warning System IPAWS – Interface

Part #: B96663

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, FEMA, Integrated Public Alert and Warning System (IPAWS) is an export interface between the Oracle Public Safety Dispatch Command Center (CAD) cloud services and the FEMA Integrated Public Alert & Warning System (IPAWS).

Usage Limits: The Oracle Public Safety Interface, FEMA, Integrated Public Alert and Warning System is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from FEMA, complying with any additional terms and conditions required by FEMA, and paying any fees owed to FEMA for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to FEMA providing Oracle with updates to its interface as released. If You are unable to connect to FEMA, Integrated Public Alert and Warning System API, You must notify Oracle in writing. If Oracle determines that the inability to connect to FEMA, Integrated Public Alert and Warning System API is due to FEMA failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
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Oracle Public Safety Interface, Avaya, Caller Location Import – Interface

Part #: B96664

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, Avaya, Caller Location Import is an export interface between the Oracle Public Safety Dispatch Command Center (CAD) cloud services and the Avaya 911Inform system.

Usage Limits: The Oracle Public Safety Interface, Avaya, Caller Location Import is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from Avaya, complying with any additional terms and conditions required by Avaya, and paying any fees owed to Avaya for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Avaya providing Oracle with updates to its interface as released. If You are unable to connect to Avaya, Caller Location API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the Avaya, Caller Location API is due to Avaya failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

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Oracle Public Safety Interface, Tyler Technologies, Munis ERP – Interface

Part #: B96665

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, Tyler Technologies, Munis ERP is an export interface between the Oracle Public Safety Dispatch Command Center (CAD) cloud services and the the Tyler Technologies Munis ERP system.

Usage Limits: The Oracle Public Safety Interface, Tyler Technologies, Munis ERP is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from Tyler Technologies, complying with any additional terms and conditions required by Tyler Technologies, and paying any fees owed to Tyler Technologies for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Tyler Technologies providing Oracle with updates to its interface as released. If You are unable to connect to Tyler Technologies, Munis ERP API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the Tyler Technologies, Munis ERP API is due to Tyler Technologies failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
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Oracle Public Safety Interface, PowerSchool, eSchoolPlus SIS - Interface

Part #: B96666

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, PowerSchool, eSchoolPlus SIS is a one-way (import) interface between the Oracle Public Safety Dispatch Command Center (CAD) cloud services and the eSchoolPlus SIS K-12 Student Information System.

Usage Limits: The Oracle Public Safety Interface, PowerSchool, eSchoolPlus SIS is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from PowerSchool, complying with any additional terms and conditions required by PowerSchool, and paying any fees owed to PowerSchool for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to PowerSchool providing Oracle with updates to its interface as released. If You are unable to connect to PowerSchool, eSchoolPlus SIS API, You must notify Oracle in writing. If Oracle determines that the inability to connect to PowerSchool, eSchoolPlus SIS API is due to PowerSchool failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
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Oracle Public Safety Interface, Mutualink, LNK360 – Interface

Part #: B97238

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, Mutualink, LNK360 is a bi-directional interface between the Oracle Public Safety Dispatch Command Center (CAD) cloud services and the Mutualink LNK360 system.

Usage Limits: The Oracle Public Safety Interface, Mutualink, LNK360 is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from Mutualink, complying with any additional terms and conditions required by Mutualink, and paying any fees owed to Mutualink for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Mutualink providing Oracle with updates to its interface as released. If You are unable to connect to Mutualink, LNK360 API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the Mutualink, LNK360 API is due to Mutualink failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Public Safety Interface, Motorola, Watchguard Evidence Library – Interface

Part #: B96688

Oracle Public Safety Interface, Motorola, Watchguard Evident Library is an export interface between the Oracle Public Safety Records Management System (RMS) cloud services and the Motorola Watchguard system.

Usage Limits: The Oracle Public Safety Interface, Motorola, Watchguard Evident Library is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from Motorola, complying with any additional terms and conditions required by Motorola, and paying any fees owed to Motorola for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Motorola providing Oracle with updates to its interface as released. If You are unable to connect Motorola, Watchguard Evident Library API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the Motorola, Watchguard Evident Library API is due to Motorola failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
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Oracle Public Safety Interface, Tyler Technologies, Odyssey, Warrants Status and Notifications – Interface

Part #: B96689

Oracle Public Safety Interface, Tyler Technologies, Odyssey, Warrants Status and Notifications is a bi-directional interface between the Oracle Public Safety Records Management System (RMS) cloud services and the Tyler Technologies, Odyssey system.

Usage Limits: The Oracle Public Safety Interface, Tyler Technologies, Odyssey, Warrants Status and Notifications is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from Tyler Technologies, complying with any additional terms and conditions required by Tyler Technologies, and paying any fees owed to Tyler Technologies for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Tyler Technologies providing Oracle with updates to its interface as released. If You are unable to connect to Tyler Technologies, Odyssey, Warrants Status API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the Tyler Technologies, Odyssey, Warrants Status API is due to Tyler Technologies failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
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Oracle Public Safety Interface, JailCore, Inmate Roster - Interface

Part #: B96710

Oracle Public Safety Interface, JailCore, Inmate Roster is an export interface between the Oracle Public Safety Jail Management System (JMS) cloud services and the JailCore system. Active Inmate Roster files are sent as XML files to the JailCore-hosted SFTP. Inmate data includes name, demographics, location, charges, no contact restrictions and mugshots.

Usage Limits: The Oracle Public Safety Interface, JailCore, Inmate Roster is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from JailCore, complying with any additional terms and conditions required by JailCore, and paying any fees owed to JailCore for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to JailCore providing Oracle with updates to its interface as released. If You are unable to connect to JailCore, Inmate Roster API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the JailCore, Inmate Roster API is due to JailCore failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, Priority Dispatch, ProQA - Interface

Part #: B97239

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, Priority Dispatch, ProQA is a bi-directional interface between the Oracle Public Safety Dispatch Command Center (CAD) cloud services and the ProQA system. CAD users can manually launch the ProQA application, for any discipline (Law, Fire, Medical) from a CAD incident, or automatically through the configuration of specified incident types.

Usage Limits: The Oracle Public Safety Interface, Priority Dispatch, ProQA is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from ProQA, complying with any additional terms and conditions required by ProQA, and paying any fees owed to ProQA for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Priority Dispatch providing Oracle with updates to its interface as released. If You are unable to connect to Priority Dispatch, ProQA API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the Priority Dispatch, ProQA API is due to Priority Dispatch failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, SafeFleet, Nexus – Interface

Part #: B96690

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, SafeFleet, Nexus is an export interface between the Oracle Public Safety Records Management System (RMS) cloud services and the Safe Fleet Nexus video management system.

Usage Limits: The Oracle Public Safety Interface, SafeFleet, Nexus is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from SafeFleet, complying with any additional terms and conditions required by SafeFleet, and paying any fees owed to SafeFleet for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to SafeFleet providing Oracle with updates to its interface as released. If You are unable to connect SafeFleet, Nexus API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the SafeFleet, Nexus API is due to SafeFleet failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, HomeWAV, Inmate Communication System – Interface

Part #: B96711

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, SafeFleet, Nexus , Inmate Communication System is an export interface between the Oracle Public Safety Records Management System (RMS) cloud services and the HomeWAV inmate communication system.

Usage Limits: The HomeWAV, Inmate Communication System is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from HomeWAV, complying with any additional terms and conditions required by HomeWAV, and paying any fees owed to HomeWAV for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to SafeFleet providing Oracle with updates to its interface as released. If You are unable to connect SafeFleet, Nexus , Inmate Communication System API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the SafeFleet, Nexus , Inmate Communication System API is due to SafeFleet failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, PayTel, Inmate Phone System – Interface

Part #: B96712

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, Paytel, Inmate Phone System is an export interface between the Oracle Public Safety Records Management System (RMS) cloud services and the Paytel inmate phone system.

Usage Limits: The Oracle Public Safety Interface, Paytel, Inmate Phone System is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from Paytel, complying with any additional terms and conditions required by Paytel, and paying any fees owed to Paytel for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month

- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Paytel providing Oracle with updates to its interface as released. If You are unable to connect to Paytel, Inmate Phone System API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the Paytel, Inmate Phone System API is due to Paytel failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, McDaniel Supply, Commissary – Interface

Part #: B96713

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, McDaniel Supply, Commissary is an export interface between the Oracle Public Safety Records Management System (RMS) cloud services and the McDaniel Supply commissary system..

Usage Limits: The Oracle Public Safety Interface, McDaniel Supply, Commissary is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from McDaniel Supply, complying with any additional terms and conditions required by McDaniel Supply, and paying any fees owed to McDaniel Supply for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to McDaniel Supply providing Oracle with updates to its interface as released. If You are unable to connect to McDaniel Supply, Commissary API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the McDaniel Supply, Commissary API is due to McDaniel Supply failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, GovCIO, Voyager Victim Notification – Interface

Part #: B96714

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, GovCIO, Voyager, Victim Notification is an export interface between the Oracle Public Safety Records Management System (RMS) cloud services and the GovCIO Voyager victim notification system.

Usage Limits: The Oracle Public Safety Interface, GovCIO, Voyager, Victim Notification is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from GovCIO, complying with any additional terms and conditions required by GovCIO, and paying any fees owed to GovCIO for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to GovCIO providing Oracle with updates to its interface as released. If You are unable to connect to GovCIO, Voyager, Victim Notification API, You must notify Oracle in writing. If Oracle determines that the inability to connect to GovCIO, Voyager, Victim Notification API is due GovCIO failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
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Oracle Public Safety Interface, LexisNexis, Coplogic Ethos – Interface

Part #: B96691

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, LexisNexis, Coplogic Ethos is a two-way (bi-directional) interface between the Oracle Public Safety Records Management System (RMS) cloud services and the LexisNexis Coplogic Ethos system.

Usage Limits: The Oracle Public Safety Interface, LexisNexis, Coplogic Ethos is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from LexisNexis, complying with any additional terms and conditions required by LexisNexis, and paying any fees owed to LexisNexis for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to LexisNexis providing Oracle with updates to its interface as released. If You are unable to connect to LexisNexis, Coplogic Ethos API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the LexisNexis, Coplogic Ethos API is due to LexisNexis failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
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Oracle Public Safety Interface, Securus, Inmate Phone – Interface

Part #: B96715

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, Securus, Inmate Phones is a one-way (export) interface between the Oracle Public Safety Jail Management System (JMS) cloud services and the Securus inmate phone and video visitation system..

Usage Limits: The Oracle Public Safety Interface, Securus, Inmate Phones is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from Securus, complying with any additional terms and conditions required by Securus, and paying any fees owed to Securus for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Securus providing Oracle with updates to its interface as released. If You are unable to connect to Securus, Inmate Phones API, You must notify Oracle in writing. If Oracle

determines that the inability to connect to the Securus, Inmate Phones API is due to Securus failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, Aramark, Commissary – Interface

Part #: B96716

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, Aramark, Commissary is a one-way (export) interface between the Oracle Public Safety Jail Management System (JMS) cloud services and the Aramark commissary system.

Usage Limits: The Oracle Public Safety Interface, Aramark, Commissary is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from Aramark, complying with any additional terms and conditions required by Aramark, and paying any fees owed to Aramark for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Aramark providing Oracle with updates to its interface as released. If You are unable to connect to Aramark, Commissary API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the Aramark, Commissary API is due to Aramark failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
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Oracle Public Safety Interface, CorEMR, CWS Medical Records – Interface

Part #: B97288

Oracle Public Safety Interface, CorEMR, CWS Medical Records is a one-way (export) interface between the Oracle Public Safety Jail Management System (JMS) cloud services and the CorEMR Medical Records, CorEMR Web Services (CWS) system.

Usage Limits: The Oracle Public Safety Interface, CorEMR, CWS Medical Records is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from CorEMR, complying with any additional terms and conditions required by CorEMR, and paying any fees owed to CorEMR for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to CorEMR providing Oracle with updates to its interface as released. If You are unable to connect to CorEMR, CWS Medical Records API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the CorEMR, CWS Medical Records API is due to CorEMR failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, Carolina Recording Systems, Optimum Public Safety Recorder – Interface

Part #: B97240

Oracle Public Safety Interface, Carolina Recording Systems, Optimum Public Safety Recorder is an export interface between the Oracle Public Safety Dispatch Command Center (CAD) cloud services and the Carolina Recording Systems Optimum voice recording system.

Usage Limits: The Oracle Public Safety Interface, Carolina Recording Systems, Optimum Public Safety Recorder is subject to usage limits based on:

- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from Carolina Recording Systems, complying with any additional terms and conditions required by Carolina Recording Systems, and paying any fees owed to Carolina Recording Systems for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Carolina Recording Systems providing Oracle with updates to its interface as released. If You are unable to connect to Carolina Recording Systems, Optimum Public Safety Recorder API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the Carolina Recording Systems, Optimum Public Safety Recorder API due to Carolina Recording Systems failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
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Oracle Public Safety Interface, TX DPS, NIBRS Data Broker – Interface

Part #: B97263

Oracle Public Safety Interface, TX DPS, NIBRS Data Broker is a one-way (export) interface between the Oracle Public Safety Records Management System (RMS) cloud services and TX DPS's Data Broker system.

Usage Limits: The Oracle Public Safety Interface, TX DPS, NIBRS Data Broker is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from TX DPS, complying with any additional terms and conditions required by TX DPS, and paying any fees owed to TX DPS for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to TX DPS providing Oracle with updates to its interface as released. If You are unable to connect to NIBRS Data Broker API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the NIBRS Data Broker API is due to TX DPS failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, Integration on Demand – Interface

Part #: B97264

Oracle Public Safety Interface, Integration on Demand, is a one-way export interface between the Oracle Public Safety Records Management System (JMS) cloud services and user-configured SFTP/Rest endpoints.

Usage Limits: The Oracle Public Safety Interface, Integration on Demand is subject to usage limits based on:
- For each Interface purchased, you may enable up to five instances of this interface
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from any third party the Oracle Public Safety Interface, Integration on Demand interface with, complying with any additional terms and conditions required by the associated third party, and paying any fees owed to the associated third party for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, SSI, InterOp RMS, eCitations - Interface

Part #: B97265

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, SSI, InterOp RMS, eCitations is a one-way (import) interface between the Oracle Public Safety Records Management System (RMS) cloud services and the SSI InterOp RMS system..

Usage Limits: The Oracle Public Safety Interface, SSI, InterOp RMS, eCitations is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from SSI, complying with any additional terms and conditions required by SSI, and paying any fees owed to SSI for the use of their products and services

- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to SSI providing Oracle with updates to its interface as released. If You are unable to connect to InterOp RMS, eCitations API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the InterOp RMS, eCitations API is due to SSI failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, SSI, InterOp CAD Import – Interface

Part #: B97266

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, SSI, InterOp CAD Import is a one-way (import) interface between the Oracle Public Safety Records Management System (RMS) cloud services and the SSI InterOp CAD system.

Usage Limits: The Oracle Public Safety Interface, SSI, InterOp CAD Import is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from SSI, complying with any additional terms and conditions required by SSI, and paying any fees owed to SSI for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to SSI providing Oracle with updates to its interface as released. If You are unable to connect to InterOp CAD Import API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the InterOp CAD Import API is due to SSI failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
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Oracle Public Safety Interface, FL DHSMV, TraCS, Crash Reports – Interface

Part #: B97267

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, FL DHSMV, TraCS, Crash Reports is a one-way (export) interface between the Oracle Public Safety Records Management System (RMS) cloud services and the Florida Department of Highway Safety and Motor Vehicles (DHSMV) Crash Reporting system.

Usage Limits: The Oracle Public Safety Interface, FL DHSMV, TraCS, Crash Reports is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from FL DHSMV, complying with any additional terms and conditions required by FL DHSMV, and paying any fees owed to FL DHSMV for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to FL DHSMV providing Oracle with updates to its interface as released. If You are unable to connect to TraCS, Crash Reports API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the TraCS, Crash Reports API is due to FL DHSMV failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, Motorola, Avigilon – Interface

Part #: B97241

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, Motorola Avigilon is a one-way (import) interface between the Oracle Public Safety Dispatch Command Center (CAD) cloud services and the Motorola Avigilon Camera system.

Usage Limits: The Oracle Public Safety Interface, Motorola Avigilon is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from Motorola Avigilon, complying with any additional terms and conditions required by Motorola Avigilon, and paying any fees owed to Motorola Avigilon for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to Motorola Avigilon providing Oracle with updates to its interface as released. If You are unable to connect to Motorola Avigilon API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the Motorola Avigilon API is due to Motorola Avigilon failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, FL DHSMV, TraCS, eCitations – Interface

Part #: B97268

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, FL DHSMV, TraCS, eCitations is a one-way (export) interface between the Oracle Public Safety Records Management System (RMS) cloud services and the Florida Department of Highway Safety and Motor Vehicles (DHSMV) eCitation system.

Usage Limits: The Oracle Public Safety Interface, FL DHSMV, TraCS, eCitations is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from FL DHSMV, complying with any additional terms and conditions required by FL DHSMV, and paying any fees owed to FL DHSMV for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month

- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to FL DHSMV providing Oracle with updates to its interface as released. If You are unable to connect to TraCS, eCitations API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the TraCS, eCitations API is due to FL DHSMV failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

Oracle Public Safety Interface, State of Colorado, eDiscovery – Interface

Part #: TBD

Disclaimer: This interface is currently in a development phase and is not commercially available. While Oracle intends to continue its development efforts, Oracle may, in its sole discretion, determine to cease such efforts and therefore makes no representations that the interface will be commercially available in the future. If You enter into an order for the purchase of this interface before it is commercially available, You will not be invoiced until and unless it becomes commercially available.

Oracle Public Safety Interface, State of Colorado, eDiscovery is a one-way (export) interface between the Oracle Public Safety Records Management System cloud services and the State of Colorado's eDiscovery system.

Usage Limits: The Oracle Public Safety Interface, State of Colorado, eDiscovery is subject to usage limits based on:
- A maximum number of Interfaces as set forth in Your order.
- You are responsible for obtaining and maintaining the necessary licenses from the State of Colorado complying with any additional terms and conditions required by the State of Colorado, and paying any fees owed to the State of Colorado for the use of their products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle's ability to provide this interface is subject to the State of Colorado providing Oracle with updates to its interface as released. If You are unable to connect to the State of Colorado, eDiscovery API, You must notify Oracle in writing. If Oracle determines that the inability to connect to the State of Colorado, eDiscovery API is due to the State of Colorado's failure to provide updates of the interface to Oracle, then Oracle may terminate the service and You will not be responsible for the payment of any associated fees incurred as of the date of termination.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts

ORACLE PUBLIC SAFETY INTERFACES, ESRI

Oracle Public Safety, GIS powered by ESRI, Basemaps Location Service from ArcGIS Platform – Interface

Part #: B96562

Oracle Public Safety, GIS powered by ESRI, Basemaps Location Service from ArcGIS Platform is a service connecting the Oracle Public Safety cloud services and Oracle Public Safety, GIS powered by ESRI, Basemaps Location Service from ArcGIS .

Authorized Users of the Oracle Public Safety, GIS powered by ESRI, Basemaps Location Service from ArcGIS may access the following ESRI modules and features:

- World Imagery
- Open Streetmap
- Open Streetmap (with Relief)
- Open Streetmap (Streets with Relief)
- Open Street (Light grey canvas)
- Open Street (Dark grey canvas)

Usage Limits: Oracle Public Safety, GIS powered by ESRI, Basemaps Location Service from ArcGIS is subject to usage limits based on:

- You are responsible for obtaining and maintaining the necessary licenses from ESRI that are not included in this service, complying with any additional terms and conditions required by ESRI and paying any fees owed to ESRI for the use of its products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Public Safety, GIS powered by ESRI, Geocoding and Routing Location Services from ArcGIS Platform up to 10 workstations total - Interface

Part #: B96563

Oracle Public Safety, GIS powered by ESRI, Geocoding and Routing Location Services from ArcGIS Platform up to 10 workstations total is a service connecting the Oracle Public Safety cloud services and Oracle Public Safety, GIS powered by ESRI, Geocoding and Routing Location Services from ArcGIS Platform.

Authorized Users of the Oracle Public Safety, GIS powered by ESRI, Geocoding Geocoding and Routing Location Services from ArcGIS Platform may access the following ESRI Location modules and features:

- Geocoding
- Routing

Usage Limits: Oracle Public Safety, GIS powered by ESRI, Geocoding and Routing Location Services from ArcGIS Platform up to 10 workstations total is subject to usage limits based on:

- A maximum number of 10 workstations.
- You are responsible for obtaining and maintaining the necessary licenses from ESRI that are not included in this service, complying with any additional terms and conditions required by ESRI and paying any fees owed to ESRI for the use of its products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Public Safety, GIS powered by ESRI, Geocoding and Routing Location Services from ArcGIS Platform up to 30 workstations total - Interface

Part #: B96564

Oracle Public Safety, GIS powered by ESRI, Geocoding and Routing Location Services from ArcGIS Platform up to 30 workstations total is a service connecting the Oracle Public Safety cloud services and Oracle Public Safety, GIS powered by ESRI, Geocoding and Routing Location Services from ArcGIS Platform.

Authorized Users of the Oracle Public Safety, GIS powered by ESRI, Geocoding and Routing Location Services from ArcGIS Platform may access the following ESRI Location modules and features:

- Geocoding
- Routing

Usage Limits: Oracle Public Safety, GIS powered by ESRI, Geocoding and Routing Location Services from ArcGIS Platform up to 30 workstations total is subject to usage limits based on:

- A maximum number of 30 workstations.
- You are responsible for obtaining and maintaining the necessary licenses from ESRI that are not included in this service, complying with any additional terms and conditions required by ESRI and paying any fees owed to ESRI for the use of its products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Public Safety, GIS powered by ESRI, Geocoding and Routing Location Services from ArcGIS Platform up to 60 workstations total - Interface

Part #: B96565

Oracle Public Safety, GIS powered by ESRI, Geocoding and Routing Location Services from ArcGIS Platform up to 60 workstations total is a service connecting the Oracle Public Safety cloud services and Oracle Public Safety, GIS powered by ESRI, Geocoding and Routing Location Services from ArcGIS Platform.

Authorized Users of the Oracle Public Safety, GIS powered by ESRI, Geocoding and Routing Location Services from ArcGIS Platform may access the following ESRI Location modules and features:

- Geocoding
- Routing

Usage Limits: Oracle Public Safety, GIS powered by ESRI, Geocoding and Routing Location Services from ArcGIS Platform up to 60 workstations total is subject to usage limits based on:

- A maximum number of 60 workstations.
- You are responsible for obtaining and maintaining the necessary licenses from ESRI that are not included in this service, complying with any additional terms and conditions required by ESRI and paying any fees owed to ESRI for the use of its products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Public Safety, GIS powered by ESRI, Geocoding and Routing Location Services from ArcGIS Platform for additional workstations up to 30 workstations total - Interface

Part #: B96566

Oracle Public Safety, GIS powered by ESRI, Geocoding and Routing Location Services from ArcGIS Platform for additional workstations up to 30 workstations total is a service connecting the Oracle Public Safety cloud services and Oracle Public Safety, GIS powered by ESRI, Geocoding and Routing Location Services from ArcGIS Platform. This is an add-on for customers who have purchased part B96563.

Authorized Users of the Oracle Public Safety, GIS powered by ESRI, Geocoding and Routing Location Services from ArcGIS Platform for additional workstations up to 30 workstations total may access the following ESRI Location modules and features:

- Geocoding
- Routing

Usage Limits: Oracle Public Safety, GIS powered by ESRI, Geocoding and Routing Location Services from ArcGIS Platform for additional workstations up to 30 workstations total is subject to usage limits based on:

- A maximum number of 30 workstations.
- You are responsible for obtaining and maintaining the necessary licenses from ESRI that are not included in this service, complying with any additional terms and conditions required by ESRI and paying any fees owed to ESRI for the use of its products and services
- Each Interface is limited to 50,000 call per month

- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Public Safety, GIS powered by ESRI, Geocoding and Routing Location Services from ArcGIS Platform for additional workstations up to 60 workstations total - Interface

Part #: B96567

Oracle Public Safety, GIS powered by ESRI, Geocoding and Routing Location Services from ArcGIS Platform for additional workstations up to 60 workstations total is a service connecting the Oracle Public Safety cloud services and Oracle Public Safety Interface, ESRI Geocoding and Routing Location Services from ArcGIS Platform. This is an add-on for customers who have purchased part B96564.

Authorized Users of the Oracle Public Safety, GIS powered by ESRI, Geocoding and Routing Location Services from ArcGIS Platform for additional workstations up to 60 workstations total may access the following ESRI Location modules and features:

- Geocoding
- Routing

Usage Limits: Oracle Public Safety, GIS powered by ESRI, Geocoding and Routing Location Services from ArcGIS Platform for additional workstations up to 60 is subject to usage limits based on:

- A maximum number of 60 workstations.
- You are responsible for obtaining and maintaining the necessary licenses from ESRI that are not included in this service, complying with any additional terms and conditions required by ESRI and paying any fees owed to ESRI for the use of its products and services
- Each Interface is limited to 50,000 call per month
- Each Interface is limited to 250,000 compute gigabyte seconds per month
- Each Interface is limited to 100 gigabytes of transferred data per month

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts.

ORACLE PUBLIC SAFETY, NCIC POWERED BY DATAMAXX

Oracle Public Safety, NCIC powered by Datamaxx, (Up to Quantity) – Sworn Officer

Part #: B98174

Oracle Public Safety, NCIC powered by Datamaxx, (Up to Quantity) – Sworn Officer is a service connecting the Oracle Public Safety cloud services and Oracle Public Safety Service, NCIC powered by Datamaxx. This interface connects Oracle Public Safety Products to the Datamaxx Omnixx Edge API, allowing Authorized Users of the interface to run critical NCIC/NLETS queries to their state's message switch via the Datamaxx Omnixx Edge API.

Authorized Users of the Oracle Public Safety, NCIC powered by Datamaxx, (Up to Quantity) may run NCIC/NLETS queries from the following Oracle Public Safety Products:
* Dispatch Command Center
* Records Management System
* Jail Management System
* Personal Communication System
* Vehicle Communication System

Usage Limits: Oracle Public Safety, NCIC powered by Datamaxx, (Up to Quantity) is subject to usage limits based on:
* A maxium number of Sworn Officers as set forth in Your order.

Disaster Recovery and Target Service Availability
This Oracle Cloud Service has the following Recovery Time Objective, Recovery Point Objective and Target Service Availability Level for the Production Environment:

RECOVERY TIME OBJECTIVE (RTO)	RECOVERY POINT OBJECTIVE (RPO)	TARGET SERVICE AVAILABILITY
4 Hours	1 Hour	99.0%

The Target Service Availability Level does not apply in the event of a major disaster, as declared by Oracle, that leads to loss of a data center and corresponding service unavailability, or a national or global emergency or during Unplanned Downtime. The RTO and RPO do not apply to customizations or third-party software.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Public Safety, NCIC powered by Datamaxx, Additional Agency – Each

Part #: B98176

Oracle Public Safety, NCIC powered by Datamaxx, Additional Agency – Each is a service connecting the Oracle Public Safety cloud services and Oracle Public Safety Service, NCIC powered by Datamaxx. This interface connects

Oracle Public Safety Products to the Datamaxx Omnixx Edge API, allowing Authorized Users of the interface to run critical NCIC/NLETS queries to their state's message switch via the Datamaxx Omnixx Edge API.

Authorized Users of the Oracle Public Safety Service, NCIC powered by Datamaxx may run NCIC/NLETS queries from the following Oracle Public Safety Products:
- Dispatch Command Center
- Records Management System
- Jail Management System
- Personal Communication System
- Vehicle Communication System

Usage Limits: Oracle Public Safety, NCIC powered by Datamaxx is subject to usage limits based on:
- One additional Agency as set forth in Your order.

Disaster Recovery and Target Service Availability
This Oracle Cloud Service has the following Recovery Time Objective, Recovery Point Objective and Target Service Availability Level for the Production Environment:

RECOVERY TIME OBJECTIVE (RTO)	RECOVERY POINT OBJECTIVE (RPO)	TARGET SERVICE AVAILABILITY
4 Hours	1 Hour	99.0%

The Target Service Availability Level does not apply in the event of a major disaster, as declared by Oracle, that leads to loss of a data center and corresponding service unavailability, or a national or global emergency or during Unplanned Downtime. The RTO and RPO do not apply to customizations or third-party software.

Oracle Cloud Policies and Pillar Documentation:
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Public Safety, NCIC powered by Datamaxx, Cloud Connector – Each

Part #: B98175
Oracle Public Safety, NCIC powered by Datamaxx, Cloud Connector – Each is a service connecting the Oracle Public Safety cloud services and Oracle Public Safety Service, NCIC powered by Datamaxx, Cloud Connector . The Datamaxx Cloud Connector provides the connection from the secure local agency network to the Datamaxx Omnixx Edge API, which provides Authorized Users running NCIC/NLETS queries from Oracle Products the ability to transmit these requests to the state message switch.

Authorized Users of the Oracle Public Safety Service, NCIC powered by Datamaxx, Cloud Connector may run NCIC/NLETS queries from the following Oracle Public Safety Products:
- Dispatch Command Center
- Records Management System
- Jail Management System
- Personal Communication System

- Vehicle Communication System

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting* and *Delivery Policies and Oracle Global Business Unit Cloud Service Pillar Document*, which may be viewed at www.oracle.com/contracts.

PROFESSIONAL SERVICES SERVICE DESCRIPTIONS

Oracle Public Safety, NCIC powered by CommSys, Implementation Services – 250/350/500/750/1000 Sworn Officers – Each

Sworn Officers	1-225	226-350	351-500	501-750	751-1000
SKU	B99054	B108008	B108009	B108010	B108011

Prerequisite: You must purchase **Oracle Public Safety License Subscription, NCIC powered by CommSys** separately.

Oracle Public Safety, NCIC powered by CommSys, Implementation Services consist of:

a. Remote installation SQL Express or connect to your SQL server or SQL cluster as appropriate.
b. Remote installation and configuration of CommSys ConnectCIC using the state checklist with the proper settings to connect to the state CJIS environment.
c. Remote establishment and verification of the applicable state CJIS system connectivity to the state CJIS system's test environment (if available).
d. Assistance with the submission of test transaction(s) to the state CJIS system using CommSys ConnectCIC query tester.
e. Confirmation of connectivity between Oracle Public Safety service and CommSys ConnectCIC
f. Assistance with State System Certification Testing, if required.
g. Configuration of the CommSys ConnectCIC state connection to the state CJIS system's production environment (if applicable).
h. Performance of end-to-end testing to confirm that Oracle Public Safety service can access CJIS data using CommSys ConnectCIC.

Requirements for Implementation Services

Oracle's ability to provide the Implementation Services are contingent upon and subject to your compliance and acknowledgement of the following:

- You must identify a designated contact to work with Oracle and/or CommSys, with the appropriate level of authority, to set priorities, coordinate activities and resolve conflicts.
- You must limit Oracle's access to any production environments or shared development environments to the extent necessary for Oracle to perform the Implementation Services.
- Prior to the commencement of the Implementation Services, you must inform Oracle of any storage, server, system, application, equipment, or environment modifications that may affect Oracle's performance of the Implementation Services.
- You must ensure that you have the appropriate approvals from the applicable State CJIS agency to permit to installation of **Oracle Public Safety License Subscription, NCIC powered by CommSys**.

- You must provide the server environment and all associated costs, including all hardware and third-party software required to install the purchased **Oracle Public Safety License Subscription, NCIC powered by CommSys** software.
- **Oracle Public Safety License Subscription, NCIC powered by CommSys** products operate in Microsoft Windows based environment. Servers may be virtualized or physical. CommSys will provide You with the current Hardware/3rd Party Software Requirements documents prior to installation.
- The state CJIS system will require a network route. You are responsible for any changes to the network including firewall changes required to support state CJIS system access.
- You are responsible for the creation, installation, configuration, maintenance of Secure Sockets Layer (SSL) Certificates, if required for the implementation or subsequently during support.
- You are responsible for providing escorted remote access to the server(s) where **Oracle Public Safety License Subscription, NCIC powered by CommSys** will be installed. Remote escorted access is required for implementation and ongoing support.

Any other services not expressly identified herein are considered out of scope.

Oracle Public Safety Suite, NCIC powered by CommSys, State Interface Certification Services – Each

Part #: B108012

Oracle Public Safety, NCIC powered by CommSys, State Interface Certification Services consist of:

- Testing and Certification of the the CommSys ConnectCIC interface to the NCIC database in one state.

Requirements for Certification Services

Oracle's ability to provide the Certification Services are contingent upon and subject to your compliance and acknowledgement of the following:

- You must identify a designated contact to work with Oracle and/or CommSys, with the appropriate level of authority, to set priorities, coordinate activities and resolve conflicts.

Any other services not expressly identified herein are considered out of scope.

Oracle Public Safety Suite, NCIC powered by CommSys, Additional State Interface Certification Services – Each

Part #: B108013

Oracle Public Safety, NCIC powered by CommSys, Additional State Interface Certification Services consist of:

- Testing and Certification of the the CommSys ConnectCIC interface to the NCIC database in additional states.

This service is an add on to Oracle Public Safety Suite, NCIC powered by CommSys, State Interface Certification Services where You are connecting the CommSys ConnectCIC interface to the NCIC databases of more than one state.

Requirements for Certification Services

Oracle's ability to provide the Certification Services are contingent upon and subject to your compliance and acknowledgement of the following:

- You must identify a designated contact to work with Oracle and/or CommSys, with the appropriate level of authority, to set priorities, coordinate activities and resolve conflicts.

Any other services not expressly identified herein are considered out of scope.

ORACLE PUBLIC SAFETY, NCIC POWERED BY COMMSYS

NOTE: THIS IS A LICENSE SUBSCRIPTION. THE FOLLOWING IS FOR INFORMATIONAL PURPOSES ONLY.

Oracle Public Safety License Subscription, NCIC Powered by CommSys, Standard, Region 1, (Up to Quantity) – Sworn Officer

Part #: B99157

Oracle Public Safety License Subscription, NCIC Powered by CommSys, Standard, Region 2, (Up to Quantity) – Sworn Officer

Part #: B108091

Oracle Public Safety License Subscription, NCIC Powered by CommSys, Standard, Region 1/2, Maximum Number of Officers – Sworn Officer allows licensed users to run basic inquiries to the state specific message switch using the CommSys ConnectCIC application and access to Computerized Criminal History (where allowed) as further set forth below.

Licensed users of the Oracle Public Safety License Subscription, NCIC Powered by CommSys, Standard may access the following CommSys modules and features subject to any restrictions or requirements imposed by Commsys:

- ConnectCIC application with state specific basic inquiry package
- Computerized Criminal History

Usage Limits: Oracle Public Safety License Subscription, NCIC Powered by CommSys, Standard, is subject to usage limits based on:

- A maximum number of Sworn Officers as set forth in Your order.

Oracle Public Safety License Subscription, NCIC Powered by CommSys, Standard Plus, Region 1, (Up to Quantity) – Sworn Officer

Part #: B108092

Oracle Public Safety License Subscription, NCIC Powered by CommSys, Standard Plus, Region 2, (Up to Quantity) – Sworn Officer

Part #: B108093

Oracle Public Safety License Subscription, NCIC Powered by CommSys, Standard Plus, Region 1/2, Maximum Number of Officers – Sworn Officer allows licensed users to run basic inquiries to the state specific message switch using the CommSys ConnectCIC application and access to Computerized Criminal History (where allowed) as further set forth below.

Licensed users of the Oracle Public Safety License Subscription, NCIC Powered by CommSys, Standard Plus may access the following CommSys modules and features subject to any restrictions or requirements imposed by Commsys:

- ConnectCIC application with state specific basic inquiry package
- Computerized Criminal History
- (AOS) Administrative & Operations Support
- (WMP-I) Wanted Missing Persons Inquiry

Usage Limits: Oracle Public Safety License Subscription, NCIC Powered by CommSys, Standard Plus, is subject to usage limits based on:

> • A maximum number of Sworn Officers as set forth in Your order.

Oracle Public Safety License Subscription, NCIC Powered by CommSys, Premium, Region 1, (Up to Quantity) – Sworn Officer

Part #: B108094

Oracle Public Safety License Subscription, NCIC Powered by CommSys, Premium, Region 2, (Up to Quantity) – Sworn Officer

Part #: B99160

Oracle Public Safety License Subscription, NCIC Powered by CommSys, Premium, Region 1/2, Maximum Number of Officers – Sworn Officer allows licensed users to run basic inquiries to the state specific message switch using the CommSys ConnectCIC application and access to Computerized Criminal History (where allowed) as further set forth below.

Licensed users of the Oracle Public Safety License Subscription, NCIC Powered by CommSys, Premium may access the following CommSys modules and features subject to any restrictions or requirements imposed by Commsys:

> • ConnectCIC application with state specific basic inquiry package
> • Computerized Criminal History
> • (AOS) Administrative & Operations Support
> • (WMP-I) Wanted Missing Persons Inquiry
> • (PE-W) Wanted Persons Entry
> • (PE-M) Missing Persons Entry
> • (PE-P) Protection Order Entry

Usage Limits: Oracle Public Safety License Subscription, NCIC Powered by CommSys, Premium, is subject to usage limits based on:

> • A maximum number of Sworn Officers as set forth in Your order.

Oracle Public Safety License Subscription, NCIC Powered by CommSys, Premium Plus, Region 1, (Up to Quantity) – Sworn Officer

Part #: B108095

Oracle Public Safety License Subscription, NCIC Powered by CommSys, Premium Plus, Region 2, (Up to Quantity) – Sworn Officer

Part #: B108096

Oracle Public Safety License Subscription, NCIC Powered by CommSys, Premium Plus, Region 1/2, Maximum Number of Officers – Sworn Officer allows licensed users to run basic inquiries to the state specific message switch using the CommSys ConnectCIC application and access to Computerized Criminal History (where allowed) as further set forth below.

Licensed users of the Oracle Public Safety License Subscription, NCIC Powered by CommSys, Premium Plus may access the following CommSys modules and features subject to any restrictions or requirements imposed by Commsys:

- ConnectCIC application with state specific basic inquiry package
- Computerized Criminal History
- (AOS) Administrative & Operations Support
- (WMP-I) Wanted Missing Persons Inquiry
- (PE-W) Wanted Persons Entry
- (PE-M) Missing Persons Entry
- (PE-P) Protection Order Entry
- (PE-O) Sexual Offender Person Entry
- (PE-S) Supervised Release Person Entry
- (PE-U) Unidentified Person Entry
- (PE-D) Dental Data Person Entry

Usage Limits: Oracle Public Safety License Subscription, NCIC Powered by CommSys, Premium Plus, is subject to usage limits based on:

- A maximum number of Sworn Officers as set forth in Your order.

Oracle Public Safety License Subscription, NCIC powered by CommSys, Response Reassembly - Each

Part #: B108098

Oracle Public Safety License Subscription, NCIC Powered by CommSys, Response Reassembly allows licensed users to access the Response Reassembly feature as required per state.

Oracle Public Safety License Subscription, NCIC powered by CommSys, Data Mining Per State, Up to 225 Sworn Officers - Each

Part #: B109360

Oracle Public Safety License Subscription, NCIC powered by CommSys, Data Mining Per State, Up to 225 Sworn Officers allows licensed users to access Nlets DMV Data Mining (Per State).

Usage Limits: Oracle Public Safety License Subscription, NCIC powered by CommSys, Data Mining Per State, Up to 225 Sworn Officers, is subject to usage limits based on:

- A maximum number of states as set forth in Your order.

Oracle Public Safety License Subscription, NCIC powered by CommSys, Data Mining Per State, Up to 350 Sworn Officers - Each

Part #: B109361

Oracle Public Safety License Subscription, NCIC powered by CommSys, Data Mining Per State, Up to 350 Sworn Officers allows licensed users to access Nlets DMV Data Mining (Per State).

Usage Limits: Oracle Public Safety License Subscription, NCIC powered by CommSys, Data Mining Per State, Up to 350 Sworn Officers, is subject to usage limits based on:

- A maximum number of states as set forth in Your order.

Oracle Public Safety License Subscription, NCIC powered by CommSys, Data Mining Per State, Up to 500 Sworn Officers - Each

Part #: B109362

Oracle Public Safety License Subscription, NCIC powered by CommSys, Data Mining Per State, Up to 500 Sworn Officers allows licensed users to access Nlets DMV Data Mining (Per State).

Usage Limits: Oracle Public Safety License Subscription, NCIC powered by CommSys, Data Mining Per State, Up to 500 Sworn Officers, is subject to usage limits based on:

- A maximum number of states as set forth in Your order.

Oracle Public Safety License Subscription, NCIC powered by CommSys, Data Mining Per State, Up to 750 Sworn Officers - Each

Part #: B109363

Oracle Public Safety License Subscription, NCIC powered by CommSys, Data Mining Per State, Up to 750 Sworn Officers allows licensed users to access Nlets DMV Data Mining (Per State).

Usage Limits: Oracle Public Safety License Subscription, NCIC powered by CommSys, Data Mining Per State, Up to 750 Sworn Officers, is subject to usage limits based on:

- A maximum number of states as set forth in Your order.

Oracle Public Safety License Subscription, NCIC powered by CommSys, Data Mining Per State, Up to 1000 Sworn Officers - Each

Part #: B109364

Oracle Public Safety License Subscription, NCIC powered by CommSys, Data Mining Per State, Up to 1000 Sworn Officers allows licensed users to access Nlets DMV Data Mining (Per State).

Usage Limits: Oracle Public Safety License Subscription, NCIC powered by CommSys, Data Mining Per State, Up to 1000 Sworn Officers, is subject to usage limits based on:

- A maximum number of states as set forth in Your order.

Oracle Public Safety License Subscription, NCIC powered by CommSys, Nlets DMV Data Mining (All States) – Sworn Officer

Part #: B108100

Oracle Public Safety License Subscription, NCIC Powered by CommSys, Nlets DMV Data Mining (All States) allows licensed users to access the Nlets DMV Data Mining (All States).

ADVANCED PARTS EXCHANGE FOR PUBLIC SAFETY HARDWARE TECHNICAL SUPPORT SERVICE

Part #: B95700

Oracle Advanced Parts Exchange for Public Safety Hardware technical support service consists of the support services described below in support of Public Safety Hardware. Oracle Advanced Parts Exchange for Public Safety Hardware technical support service expires at the end of the Services Period applicable to each hardware unit.

Oracle Advanced Parts Exchange for Public Safety Hardware consists of:

- Non-technical customer service during normal business hours
- Access to the Oracle Local Government Customer Support Portal (24 x 7 web-based customer support systems), including the ability to log service requests online
- Assistance with service requests 24 hours per day, 7 days a week
- Next business day parts exchange
- No fault coverage for accidental damage
- Customer retention of hardware units including damaged or malfunctioning hardware units

Reasonable efforts will be made to respond to service requests per the Response Times set forth in the guidelines below; however, Oracle's failure to adhere to the times stated will not constitute a breach by Oracle. The guidelines are for informational purposes only and subject to change at Oracle's discretion.

SEVERITY LEVEL	RESPONSE TIME GOAL	UPDATE OR RESOLUTION
Severity 1	15 minutes	1 hour
Severity 2	2 hours	4 hours
Severity 3	1 Business Day	2 Business Days
Severity 4	2 Business Days	4 Business Days

Severity 1 and 2 issues will be responded to 24 x 7. Severity 3 and 4 issues will be responded to during business hours.

System Maintenance
You agree to perform system maintenance on the Public Safety Hardware as prescribed by Oracle in the relevant product documentation.

Replacement Public Safety Hardware
If Oracle determines that the replacement of Public Safety Hardware is necessary, Oracle will send replacement Public Safety Hardware to your location. Oracle will use commercially reasonable efforts to send replacement hardware using next business day shipment to your location.

Retention and Destruction Public Safety Hardware

If Oracle sends replacement Public Safety Hardware to you for any reason, you will destroy the damaged or malfunctioning hardware unit being replaced in accordance with the current Federal Bureau of Investigation Criminal Justice Information Services Security Policy ("CJIS SP"), that describes the requirements for agencies to maintain written documentation of the steps taken to sanitize or destroy electronic media. Oracle assumes no liability or responsibility for the storage or disposal of the devices. You must take appropriate measures to securely store and sanitize the devices prior to releasing the devices from Your control. In addition, You must ensure the devices are securely disposed of by authorized personnel in accordance with CJIS SP guidelines, any applicable state laws, local E-waste regulations, and guidelines for safe disposal of devices containing lithium batteries.

Oracle Local Government Customer Support Portal
The Oracle Local Government Customer Support Portal is Oracle's customer support website for Public Safety Hardware support. Access to the Oracle Local Government Customer Support Portal is governed by the Oracle Support Portal Terms of Use. The Oracle Support Portal Terms of Use are subject to change at Oracle's discretion. Access to the Oracle Local Government Customer Support Portal is limited to your designated technical contacts.

APPENDIX A: CJIS SUPPLEMENTAL TERMS AND CONDITIONS

ORACLE   **Criminal Justice Information Services**
   Supplemental Terms and Conditions

1. **Definitions**

   Capitalized terms used but not defined in these Criminal Justice Information Services Supplemental Terms and Conditions ("CJIS Supplemental Terms and Conditions") have the meanings set forth in the Master Agreement entered between the parties, the terms of which govern the use of the Oracle Public Safety Suite products and services.

   1.1 "CJIS Security Policy" means the Federal Bureau of Investigation (FBI) CJIS Security Policy document as published by the FBI CJIS Information Security Officer that describes security controls for Criminal Justice Information ("CJI").

   1.2 "Covered Personnel" means Oracle's employees with authorized access to unencrypted CJI that are required to undergo background fingerprint screening and security awareness training under the CJIS Security Policy as provided in these CJIS Supplemental Terms and Conditions.

   1.3 "**Covered Services**" means the Products and Service Offerings that are provided by Oracle within Oracle's Government data center region in accordance with the requirements of the CJIS Security Policy.

2. **Terms and Conditions**

   2.1 Covered Services and Responsibilities. These CJIS Supplemental Terms and Conditions shall govern Your use of the Covered Services in accordance with the CJIS Security Policy. The CJIS Security Policy establishes a shared management philosophy for security and these CJIS Supplemental Terms and Conditions allocates responsibility between You and Oracle to meet the applicable CJIS Security Policy requirements when working with CJI and the Covered Services.

   2.2 Data Protection Laws. Oracle shall comply with the federal (and applicable state) data privacy and data protection laws or regulations of the United States that are applicable to a data processor. You shall comply with all applicable federal (and applicable state) data privacy and data protection laws or regulations of the United Sates that are applicable to a data controller. You represent that you are not subject to the EU General Data Protection Regulation EU/2016/679, as supplemented by applicable EU Member State law and as incorporated into the EEA Agreement, the Swiss Federal Act of 19 June 1992 on Data Protection, as amended; or the UK Data Protection Act 2018.

   2.3 Sub-processors. Oracle may engage third party sub-processors for the purposes of providing the Covered Services and will be responsible for the sub-processors compliance with Oracle's obligations under the Master Agreement.

   2.4 CJIS Security Addendum. These CJIS Supplemental Terms and Conditions incorporate the CJIS Security Policy and the CJIS Security Addendum (Appendix A). The parties agree that the Covered Services will be delivered consistent with these CJIS Supplemental Terms, the Master Agreement, the applicable provisions of the CJIS Security Policy and the CJIS Security Addendum.

   2.5 Confidential Information. Oracle may provide you with Confidential Information pertaining to its Covered Personnel if You are responsible for performing background checks required under the CJIS Security Policy. In addition to Your obligations concerning Confidential Information set forth in Section 8 (Nondisclosure) of the General Terms of the Master Agreement, You further agree to protect the Confidential Information pertaining to the Covered Personnel using measures that You take to protect your own information of similar sensitivity or importance. Your obligation to protect that Confidential Information for as long as You retain it.

   If You are responsible for performing background checks of Covered Personnel, upon termination of the Master Agreement, You must delete or destroy all Confidential Information received under the Master Agreement unless required by law to retain such information. If You determine that You are required to disclose such Confidential Information to comply with a court order or other requirement in accordance with applicable law, You will seek the highest level of protection available prior to disclosing the information and will provide Oracle with such notice as is reasonable under the circumstances to give Oracle the opportunity to seek a protective court order or take such other legal steps to protect its interests in the Confidential Information.

   2.6 CJIS Security Policy Requirements. In accordance with the CJIS Security Policy, the CGA and Oracle determined

that the Covered Services do not encounter all of the CJIS policy areas. The parties agree that certain requirements of the CJIS Security Policy and CJIS Security Addendum will be supported with respect to the Covered Services, as set forth below.

2.6.1 Policy Area 2: Security Awareness Training

Oracle will provide security awareness training to Covered Personnel as needed to meet the requirements of CJIS Security Policy Section 5.2. Such training will take place within six months of the later of (i) the date the parties execute the Master Agreement, or (ii) the date You notify Oracle that Covered Personnel have passed required personnel screening.   Oracle will maintain, and You will have access to, the training records through an online portal (www.cjisonline.com).

2.6.2 Policy Area 3: Incident Response

The parties agree that in the event of a security incident, the security incident response shall be handled in accordance with the Master Agreement, including Oracle's Data Processing Agreement, and Oracle's Hosting and Delivery Policies.

2.6.3 Policy Area 11: Formal Audits

a.   **Audits by FBI CJIS Division.** In the event the FBI CJIS Division desires to perform an audit of the Covered Services to assess compliance with the CJIS Security Policy, Oracle agrees to cooperate in good faith. The FBI may be permitted to request that You provide access to Your Content in connection with an audit, but not data or content belonging to other customers in the multi-tenant environment from which the Covered Services are delivered. If the FBI identifies what it believes to be deficiencies in the Covered Services as a result of the audit, You and Oracle will work together in good faith to resolve the FBI's concerns through discussion and interaction between Oracle, You and the FBI.

Oracle agrees to maintain accurate books and records related to Your order(s) in accordance with the Master Agreement and Oracle's legal or archival requirements, external accounting standards, and applicable regulatory requirements. Upon reasonable written notice to Oracle, the FBI CJIS Division may audit applicable records provided by Oracle, no more than once every 12 months, and provided that such audit does not unreasonably interfere with Oracle's normal business operations.

b.   **Audits by State CJIS Systems Agency (CSA).** In the event a State CSA desires to perform an audit of the Covered Services to assess compliance with the CJIS Security Policy, Oracle agrees to support Your support of the CSA audit. The CSA may request that You provide access to Your Content in connection with such audit, but not data belonging to other customers in the multi-tenant environment from which the Covered Services are delivered. If the CSA identifies what it believes to be deficiencies in the Covered Services as a result of the audit, You and Oracle will work together in good faith to resolve the CSA's concerns through discussion and interaction between Oracle, You and the CSA, and if necessary, the FBI. Any such audit must be conducted in a manner consistent with the Master Agreement, including the Service Specifications for the Covered Services, and Oracle's Hosting and Delivery Policies.

c.   **Confidentiality of Audit Materials.** Any information provided by Oracle in support of an audit conducted by the FBI CJIS Division, a State CSA, or You shall be deemed Confidential Information and shall be protected as such in accordance with the Master Agreement.

d.   **Request for an Audit.** To request an audit, Oracle must be provided with at least two (2) weeks advanced notice of a proposed audit data and a detailed proposed audit plan. The proposed audit plan must describe the proposed scope, duration, and start date of the audit. Oracle will review the proposed audit plan and provide a written response detailing any concerns or questions that it may have with regard to the proposed audit plan. Oracle will collaborate with You to agree on a final audit plan.

e.   **Performance of Audit.** The audit must be conducted during regular business hours at the applicable facility, subject to the final audit plan and Oracle's health and safety or other relevant policies, and may not reasonably interfere with Oracle business activities.

f.   **Costs of Audit.** Oracle shall not be obligated to bear any costs in relation to the performance of an audit.

g.   **Audit Report.** Upon completion of an audit, You will provide Oracle with a copy of the audit report, which is subject to the confidentiality provisions of the Master Agreement. You may use the audit reports only for the purposes of meeting Your regulatory audit requirements and/or confirming compliance with the CJIS Security Policy.

2.6.4 Policy Area 12: Personnel Security

The following provisions apply if <u>only</u> if You are performing the personnel screening of Covered Personnel.

    a.   Oracle shall permit You to conduct state of residency and national fingerprint-based record checks for Covered Personnel in accordance with Section 5.12 of the CJIS Security Policy.

    b.   You may, at the CGA's sole expense, conduct a background check of Oracle Covered Personnel, provided that (i) the background check complies with all applicable local, state and federal laws, including the Federal Fair Credit Reporting Act and any applicable state and local fair credit reporting laws; (ii) the background check is completed before the Covered Personnel commences performing services for You; and (iii) You obtain written consent from the Covered Personnel prior to conducting the background check.

    c.   Oracle will provide You with a list of the Covered Personnel along with each of the Covered Personnel's state of residence and fingerprint records via a mutually agreed mechanism to enable You to conduct the personnel screening.

    d.   You are responsible for confirming that the requisite personnel screening of Covered Personnel has been completed. You will notify Oracle whether the Covered Personnel has or has not passed, or has declined to participate in, such background screening. No other information, including any detail about the checks performed or results obtained, will be provided by You to Oracle. If You notify Oracle that an Oracle employee has not passed, or has declined to participate in, such background check, Oracle will not assign that Oracle employee to perform Services for You which are required to be performed by a Covered Personnel.

    e.   You acknowledge and agree that any information requested from, provided by, and/or obtained about ("background check information"), Covered Personnel: (1) is and shall be limited only to information that is strictly required for the background check and relevant to the Services provided by the Covered Personnel; (2) is Oracle confidential information; and (3) shall not be disclosed to Oracle, any third party, or employee or other individuals or entities who do not need to know the results for the purpose of determining whether, according to Your written security requirements, the Covered Personnel will be permitted to perform Services for You. Such recipients must be bound by terms consistent with this section. You further acknowledge and agree that background check information that You obtain about Covered Personnel shall be collected, handled and maintained by You in a secure manner consistent with its sensitivity and applicable data privacy and security laws. This shall include implementing reasonable security measures designed to prevent unauthorized access to the background check information, such as:

    i.   Notifying Oracle promptly if there is any unauthorized access to or loss of background check information that compromises or could compromise its security or confidentiality;

    ii.   Using industry standard encryption for transmission of the data across public networks and when storing it on any laptop, removable media, or other portable device;

    iii.   Deleting background check information when the Services are completed in a manner that prevents it from being reconstructed or read. However, You may keep a single copy if and for so long as required by law.

    f.   If Oracle personnel who have not undergone or completed the requisite personnel screening require temporary access to the Covered Services, such temporary access shall be permitted under the supervision of personnel who have been successfully screened by You or who are otherwise authorized by You to exercise temporary access.

3. CJIS Security Addendum. To ensure consistency with these CJIS Supplemental Terms and Conditions, the parties agree to the following clarifications to the CJIS Security Addendum.

    a.   Section 2.0 (Responsibilities of the Contracting Government Agency): This section shall apply with respect to Covered Personnel only.

    b.   Section 3.0 (Responsibilities of the Contractor): Oracle shall maintain a security program consistent with the Agreement, applicable federal and state laws, regulations, and standards (including the CJIS Security Policy in effect when the Master Agreement is executed and all subsequent versions).

c. Section 5.0 (Audit): Any audits shall be conducted in accordance with the Master Agreement and these Supplemental Terms and Conditions.

d. Section 5.3 (Incident Response):   Oracle has implemented controls and policies designed to protect and promptly respond to incidents that create suspicion of or indicate destruction, loss, alteration, unauthorized disclosure or access to CJI transmitted, stored or otherwise processed by the Covered Services. Oracle will promptly define escalation paths to investigate such incidents in order to confirm if a breach of CJI has occurred and to take reasonable measures designed to identify the root cause(s) of the breach, mitigate any possible adverse effects and prevent a recurrence. Oracle will notify You of a confirmed breach of CJI without undue delay but at the latest within 24 hours. As information regarding the breach of CJI is collected or otherwise reasonably becomes available to Oracle, Oracle will also provide You with (a) a description of the nature and reasonably anticipated consequences of the breach of the CJI; (b) the measures taken to mitigate any possible adverse effects and prevent a recurrence; (c) where possible, information about the types of CJI that were the subject of the CJI breach. You agree to coordinate with Oracle on the content of Your intended public statements or required notices for the affected individuals and/or notices to the relevant regulators regarding the CJI breach

4. **Notices.** Any notices required in connection with the Covered Services shall be delivered to You in accordance with the Master Agreement. You shall be responsible for determining whether these or any other notices are required to be delivered to the CSA or the FBI CJIS Division and for effecting such delivery, as needed.

5. **Your Compliance with CJIS Security Policy.** Prior to entering into the Master Agreement, You are responsible for reviewing the Services Specifications (defined in Schedule C, section 15.3), Oracle Data Processing Agreement, and the Hosting and Delivery Policies, available at http://www.oracle.com/contracts. You are responsible for determining that your use of the Covered Services in accordance with these terms complies with the requirements of the CJIS Security Policy, including any necessary approvals from the FBI. Your compliance with the CJIS Security Policy will be dependent, in part, upon Your configuration of the Covered Services and Your compliance with applicable guidance.

Appendix A

FEDERAL BUREAU OF INVESTIGATION

CRIMINAL JUSTICE INFORMATION SERVICES

SECURITY ADDENDUM

The goal of this document is to augment the CJIS Security Policy to ensure adequate security is provided for criminal justice systems while (1) under the control or management of a private entity or (2) connectivity to FBI CJIS Systems has been provided to a private entity (contractor). Adequate security is defined in Office of Management and Budget Circular A130 as "security commensurate with the risk and magnitude of harm resulting from the loss, misuse, or unauthorized access to or modification of information."

The intent of this Security Addendum is to require that the Contractor maintain a security program consistent with federal and state laws, regulations, and standards (including the CJIS Security Policy in effect when the contract is executed), as well as with policies and standards established by the Criminal Justice Information Services (CJIS) Advisory Policy Board (APB).

This Security Addendum identifies the duties and responsibilities with respect to the installation and maintenance of adequate internal controls within the contractual relationship so that the security and integrity of the FBI's information resources are not compromised. The security program shall include consideration of personnel security, site security, system security, and data security, and technical security.

The provisions of this Security Addendum apply to all personnel, systems, networks and support facilities supporting and/or acting on behalf of the government agency.

1.00 Definitions

1.01 Contracting Government Agency (CGA) - the government agency, whether a Criminal Justice Agency or a Noncriminal Justice Agency, which enters into an agreement with a private contractor subject to this Security Addendum.

1.02 Contractor - a private business, organization or individual which has entered into an agreement for the administration of criminal justice with a Criminal Justice Agency or a Noncriminal Justice Agency.

2.00 Responsibilities of the Contracting Government Agency

2.01 The CGA will ensure that each Contractor employee receives a copy of the Security Addendum and the CJIS Security Policy and executes an acknowledgment of such receipt and the contents of the Security Addendum. The signed acknowledgments shall remain in the possession of the CGA and available for audit purposes. The acknowledgement may be signed by hand or via digital signature (see glossary for definition of digital signature).

3.00 Responsibilities of the Contractor

3.01 The Contractor will maintain a security program consistent with federal and state laws, regulations, and standards (including the CJIS Security Policy in effect when the contract is executed and all subsequent versions), as well as with policies and standards established by the Criminal Justice Information Services (CJIS) Advisory Policy Board (APB).

4.00 Security Violations

4.01 The CGA must report security violations to the CJIS Systems Officer (CSO) and the Director, FBI, along with indications of actions taken by the CGA and Contractor.

4.02 Security violations can justify termination of the appended agreement.

4.03 Upon notification, the FBI reserves the right to:

a. Investigate or decline to investigate any report of unauthorized use;

b. Suspend or terminate access and services, including telecommunications links. The FBI will provide the CSO with timely written notice of the suspension. Access and services will be reinstated only after satisfactory assurances have been provided to the FBI by the CGA and Contractor. Upon termination, the Contractor's records containing CHRI must be deleted or returned to the CGA.

5.00 Audit

5.01 The FBI is authorized to perform a final audit of the Contractor's systems after termination of the Security Addendum.

6.00 Scope and Authority

6.01 This Security Addendum does not confer, grant, or authorize any rights, privileges, or obligations on any persons other than the Contractor, CGA, CJA (where applicable), CSA, and FBI.

6.02 The following documents are incorporated by reference and made part of this agreement: (1) the Security Addendum; (2) the NCIC 2000 Operating Manual; (3) the CJIS Security Policy; and (4) Title 28, Code of Federal Regulations, Part 20. The parties are also subject to applicable federal and state laws and regulations.

6.03 The terms set forth in this document do not constitute the sole understanding by and between the parties hereto; rather they augment the provisions of the CJIS Security Policy to provide a minimum basis for the security of the system and contained information and it is understood that there may be terms and conditions of the appended Agreement which impose more stringent requirements upon the Contractor.

6.04 This Security Addendum may only be modified by the FBI, and may not be modified by the parties to the appended Agreement without the consent of the FBI.

6.05 All notices and correspondence shall be forwarded by First Class mail to:

Information Security Officer

Criminal Justice Information Services Division, FBI

1000 Custer Hollow Road

Clarksburg, West Virginia 26306

FEDERAL BUREAU OF INVESTIGATION

CRIMINAL JUSTICE INFORMATION SERVICES

SECURITY ADDENDUM

CERTIFICATION

I hereby certify that I am familiar with the contents of (1) the Security Addendum, including its legal authority and purpose; (2) the NCIC Operating Manual; (3) the CJIS Security Policy; and (4) Title 28, Code of Federal Regulations, Part 20, and agree to be bound by their provisions.

I recognize that criminal history record information and related data, by its very nature, is sensitive and has potential for great harm if misused. I acknowledge that access to criminal history record information and related data is therefore limited to the purpose(s) for which a government agency has entered into the contract incorporating this Security Addendum. I understand that misuse of the system by, among other things: accessing it without authorization; accessing it by exceeding authorization; accessing it for an improper purpose; using, disseminating or re-disseminating information received as a result of this contract for a purpose other than that envisioned by the contract, may subject me to administrative and criminal penalties. I understand that accessing the system for an appropriate purpose and then using, disseminating or re-disseminating the information received for another purpose other than execution of the contract also constitutes misuse. I further understand that the occurrence of misuse does not depend upon whether or not I receive additional compensation for such authorized activity. Such exposure for misuse includes, but is not limited to, suspension or loss of employment and prosecution for state and federal crimes.

_____ _____

Printed Name/Signature of Contractor Employee   Date

_____ _____

Printed Name/Signature of Contractor Representative   Date

_____

Organization and Title of Contractor Representative

THIS FORM IS PRESENTED AS AN EXHIBIT ONLY. EACH COVERED PERSONNEL WILL SIGN THE ABOVE CERTIFICATION AFTER A MASTER AGREEMENT HAS BEEN ENTERED WITH ORACLE AMERICA, INC. TO WHICH THIS FORM IS APPENDED. THIS CERTIFICATION IS ONLY VALID AFTER DATE OF COMPLETED EXECUTION.