Oracle University Cloud Services
Service Descriptions and Metrics

October 10th, 2024

Glossary and Metrics

Hosted Named User Hosted Named User: is defined as is an individual authorized by You to access the Oracle Cloud Service, regardless of whether the individual is actively using the service at any given time, and is not transferable. Hosted Named Users may include Business Network Administrators, Endorsing Trading Partners and Participating Trading Partners.

Hosted Employee is defined as (i) all of your full-time, part-time, temporary employees, and (ii) all of your agents, contractors and consultants who have access to, use, or are tracked by the Oracle program to which the applicable products relate. The quantity of the licenses required is determined by the number of employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, the following must be counted for purposes of determining the number of employees: all of the company's full-time employees, part-time employees, temporary employees, agents, contractors and consultants that (i) are providing the outsourcing services and (ii) have access to, use, or are tracked by the programs.

ORACLE UNIVERSITY CLOUD SERVICES - SERVICE DESCRIPTIONS

Administer Oracle Cloud

EDU Administer Oracle Cloud Databases Student Learning Subscription-Hosted Named User

Part #: B109273 (Previous Part #: B94530)

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

Student Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy.
Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are

registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Administer Oracle Cloud Infrastructure Student Learning Subscription- Hosted Named User

Part #: B109265 (Previous Part #: B94521)

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

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Oracle Analytics Cloud for Health Management System

EDU Oracle Analytics Cloud for Health Management System Cloud Learning Subscription (CLS) - Hosted Named User
Part #: B109214 (Previous Part #: B93584)

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

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Service Access Policies
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information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Analytics Cloud for Health Management System Cloud Learning Subscription 12 months LC Drawdown - Hosted Named User

Part #: B109005

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

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Auto Renewal

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Oracle Applications

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EDU Oracle Application Development Event Learning Subscription – Hosted Named User
Part #: B109224 (Previous Part #: B94457)

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.   Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Unauthorized individuals may not view ELS content at any time. You are responsible for meeting the minimum system requirements to order the ELS offerings.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Application Development Event Learning Subscription 3 months LC Drawdown– Hosted Named User
Part #: B109021

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual

instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Unauthorized individuals may not view ELS content at any time. You are responsible for meeting the minimum system requirements to order the ELS offerings.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Application Development on Oracle Cloud Student Learning Subscription-Hosted Named User
Part #: B109263 (Previous Part #: B94519)

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

Student Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

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Oracle BI

EDU Oracle BI – Build Repositories Student Learning Subscription- Hosted Named User

Part #: B94517

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

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Usage Limits: This subscription is subject to usage limits based on:

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EDU Oracle BI 12c – Create Analyses and Dashboards Student Learning Subscription- Hosted Named User

Part #: B94516

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EDU Data Modeling for BI Administrators Student Learning Subscription-Hosted Named User
Part #: B94518

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

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Oracle Big Data

EDU Oracle Big Data Fundamentals Student Learning Subscription- Hosted Named User
Part #: B94534

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Blockchain

EDU Blockchain Development on Oracle Cloud Student Learning Subscription-Hosted Named User

Part #: B109268 (Previous Part #: B94524)

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Oracle Business Intelligence

EDU Oracle Business Intelligence on Oracle Cloud Student Learning Subscription- Hosted Named User

Part #: B109266 (Previous Part #: B94522)

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Oracle Cloud Applications

EDU Oracle Cloud Applications Exam Subscription - Hosted Named User
Part #: B109204 (Previous Part #: B92873)

Exam Learning Subscriptions are purchased in advance as future payment for a specific Oracle Certification exam registration. The exam registration can be requested through the Exam Learning Subscription Exam Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view Exam Learning Subscription content at any time. You are responsible for meeting the minimum system requirements to order the Exam Learning Subscription offerings.

Exam Learning Subscriptions (i) may be used by one person, one time, for one exam discount/fee and only in the country of purchase; (ii) are not valid after the expiration date; (iii) may not be canceled or redeemed for cash,

credit or refund; and (iv) may be used only by the purchaser, except as permitted by a valid Oracle reseller agreement.

Service Access Policies

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EDU Oracle Cloud Applications Exam Subscription 6 Months LC Drawdown - Hosted Named User
Part #: B108934

Exam Learning Subscriptions are purchased in advance as future payment for a specific Oracle Certification exam registration. The exam registration can be requested through the Exam Learning Subscription Exam Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view Exam Learning Subscription content at any time. You are responsible for meeting the minimum system requirements to order the Exam Learning Subscription offerings.

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EDU Oracle Cloud Applications Exam Subscription 12 Months LC Drawdown - Hosted Named User
Part #: B108935

Exam Learning Subscriptions are purchased in advance as future payment for a specific Oracle Certification exam registration. The exam registration can be requested through the Exam Learning Subscription Exam Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view Exam Learning Subscription content at any time. You are responsible for meeting the minimum system requirements to order the Exam Learning Subscription offerings.

Exam Learning Subscriptions (i) may be used by one person, one time, for one exam discount/fee and only in the country of purchase; (ii) are not valid after the expiration date; (iii) may not be canceled or redeemed for cash, credit or refund; and (iv) may be used only by the purchaser, except as permitted by a valid Oracle reseller agreement.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Cloud Applications Learning Subscription - Hosted Named User
Part #: B109206 (Previous Part #: B94110)

Oracle Cloud Applications Learning Subscription provides one year of access to a rich learning ecosystem with content across Oracle's Application portfolio, including HCM, ERP, and Eloqua.

- Users will take digital courses mapped to job roles and apply new skills in hands-on labs.
- Access regularly-updated content that aligns with each application release.
- Attend live sessions with product experts to measure your progress.

The Oracle Cloud Applications Learning Subscription is a collection of web-based learning materials, including video content and services focused on Cloud implementation for Cloud users and may include content via Training on Demand (TOD) titles. Content is presented by various individuals, including Oracle architects, support engineers, and consultants.

The Oracle Cloud Applications Learning Subscription includes three Oracle Certification Program (OCP) exam attempts per subscription during the subscription Service Period. Certification candidates will be required to accept and acknowledge additional OCP-specific terms and conditions.

This subscription is available at http://mylearn.oracle.com/home and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. This service does not make any content available for download by users.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Learning Subscription Services for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Oracle Cloud Applications Business Process

EDU Oracle Cloud Applications Business Process Associate Exam Subscription (6 Months)

Part #: B109205 (Previous Part #: B95477)

The Oracle Cloud Applications Business Process Associate Exam Subscription entitles one (1) user to take the Oracle Cloud Applications Business Process Associate Certification Exam. The Oracle Cloud Applications Business Process Associate Exam Subscription is available at https://education.oracle.com/buy-exam and is made available to you subject to the terms of your order. Oracle Cloud Applications Business Process Associate Exam Subscriptions orders are non-cancelable and non-refundable.

Usage Limits: is subject to usage limits based on:

- A maximum number of users as defined in your order.
- You must take your exam within six (6) months following the effective date of your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/buy-exam, including the Oracle Certification Program Candidate Agreement. Oracle may use third party vendors in the delivery of the exam and you may be required to accept additional terms and policies during the exam registration and delivery process.

Unauthorized individuals may not view Oracle Cloud Applications Business Process Associate Exam Subscription content at any time. You are responsible for meeting the minimum system requirements to order the Oracle Cloud Applications Business Process Associate Exam Subscription offerings.

EDU Oracle Cloud Applications Business Process Associate Exam Subscription 6 Months LC Drawdown

Part #: B109046

The Oracle Cloud Applications Business Process Associate Exam Subscription entitles one (1) user to take the Oracle Cloud Applications Business Process Associate Certification Exam. The Oracle Cloud Applications Business Process Associate Exam Subscription is available at https://education.oracle.com/buy-exam and is made available to you subject to the terms of your order. Oracle Cloud Applications Business Process Associate Exam Subscriptions orders are non-cancelable and non-refundable.

Usage Limits: is subject to usage limits based on:

- A maximum number of users as defined in your order.
- You must take your exam within six (6) months following the effective date of your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/buy-exam, including the Oracle Certification Program Candidate

Agreement. Oracle may use third party vendors in the delivery of the exam and you may be required to accept additional terms and policies during the exam registration and delivery process.

Unauthorized individuals may not view Oracle Cloud Applications Business Process Associate Exam Subscription content at any time. You are responsible for meeting the minimum system requirements to order the Oracle Cloud Applications Business Process Associate Exam Subscription offerings.

Cloud Applications Consultant User Adoption

EDU Cloud Applications Consultant User Adoption – Day

Part #	
B109193 (Previous Part #: B95507)	EDU Cloud Applications Principal Consultant User Adoption - Day
B109194 (Previous Part #: B95508)	EDU Cloud Applications Senior Consultant User Adoption - Day
B109195 (Previous Part #: B95509)	EDU Cloud Applications Staff Consultant User Adoption - Day
B109196 (Previous Part #: B95510)	EDU Cloud Applications Associate Consultant User Adoption - Day
B109197 (Previous Part #: B95511)	EDU Technology Principal Consultant User Adoption - Day
B109198 (Previous Part #: B95512)	EDU Technology Senior Consultant User Adoption - Day
B109199 (Previous Part #: B95513)	EDU Technology Staff Consultant User Adoption - Day

B109200 (Previous Part #: B95514)	EDU Technology Associate Consultant User Adoption - Day

Description of Services

Oracle will provide the following assistance on a per-day basis with the following activities in connection with your Oracle University cloud services.

This is a cloud professional service that is used for Oracle University cloud service end user enablement. At your direction, Oracle will provide the applicable resources listed below and in Your order to assist in the furtherance of the Oracle University cloud service configuration review and recommendations, up to the maximum number of days per resource role as set forth in Your order.

A "day" is defined as one (1) resource working eight (8) hours per day, except in the following countries: Canada (7.5 hours per day), Denmark (7.4 hours per day), Finland (7.5 hours per day), Germany (7.8 hours per day), Israel (8.6 hours per day), and Norway (7.5 hours per day).

Your Service Specific Obligations and Assumptions

In addition to the obligations and assumptions stated in Your order, You acknowledge that Your timely provision of and access to assistance, cooperation, complete and accurate information and data from Your officers, agents, and employees, and suitably configured computer products (collectively, "cooperation") are essential to the performance of the Services as set forth in this Service Description. Oracle will not be responsible for any deficiency in performing the Services under this Service Description if such deficiency results from Your failure to provide full cooperation. You acknowledge that Oracle's ability to perform the Services under this Service Description depends upon Your fulfillment of the following obligations and project assumptions:

Your Obligations

a. You must obtain the applicable Cloud Services under separate contract prior to the commencement of services under this Service Description and maintain such Cloud Services for the duration of the Services provided under this Service Description.
b. If Oracle provides You with access to a third party tool (software or cloud service) to facilitate collaboration between You and Oracle related to the Services ("Third Party Collaboration Tool"), You agree to comply with the applicable terms found here: https://www.oracle.com/a/ocom/docs/corporate/ocs-third-party-tools.pdf. Such applicable terms shall become binding upon You upon any use by You of the corresponding Third Party Collaboration Tool.
c. Limit Oracle's access to any production environments or shared development environments to the extent necessary for Oracle to perform Services.
d. Coordinate activities and resolve conflicts between Your teams regarding the Services hereunder.
e. Provide any notices, and obtain any consents, required for Oracle to perform Services.

Project Assumptions

a. Services are provided in the applicable Oracle cloud service hosted environment.
b. Anything not expressly listed in the description of Services is not included in the scope of, or fees for, the Services.
c. All documentation, presentations, and communications are in English language.
d. All documentation is created using standard Oracle documents, templates and formats.
e. The Services do not include making updates to Your existing configuration of the Oracle Cloud Services or implementing any new features/functions.

Unused Services

The fee for the Service does not include travel and out-of-pocket expenses. The Services must be used within twelve (12) months from Your order's signature date ("Professional Services Period"). Any Services not used within the Twelve (12) months from the date Your order is placed will be automatically forfeited by You, with no further action required of either party, and You will not be entitled to a refund, or any credit toward additional or other Services, for any unused portion of the fees paid for any unused Services. You may not use the fees for any Services other than the Services stated herein.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

Oracle Cloud Infrastructure (OCI)

EDU Oracle Cloud Infrastructure (OCI) Event Learning Subscription - Hosted Named User

Part #: B109220 (Previous Part #: B94453)

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Cloud Infrastructure Event Learning Subscription 3 months LC Drawdown- Hosted Named User
Part #: B109017

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Learning Subscription Services for security and fraud prevention purposes.

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Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Cloud Infrastructure (OCI) Self-Paced Labs Subscription - Hosted Named User
Part #: B109215 (Previous Part #: B97348)

This subscription grants access to users to follow scripted hands-on practice sessions in an Oracle Cloud Infrastructure (OCI) environment. This subscription is available at http://mylearn.oracle.com/home and is made available to you subject to the terms of your order and the referenced agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to use the subscription offerings.

Subscription orders are non-cancelable and non-refundable. This service does not make any content available for download by user.

OCI Self-Paced Lab Environment is available for 12-month and one month Service Periods.

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth

in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Cloud Infrastructure (OCI) Self-Paced Labs Subscription 12 months LC Drawdown - Hosted Named User
Part #: B109051

Oracle Cloud Infrastructure (OCI) Self-Paced Labs provides cloud learning in a hands-on flexible learning model with scripted practice in the Oracle OCI environment. OCI Self-Paced Labs provides access to 140 Micro Labs for learning and are available in 48-hour segments during the Service Period. You may request additional learning segments during the Service Period and Oracle may provide such additional segments subject to system availability and capacity. This service is available in either monthly or annual subscription periods.

OCI Self-Paced Labs are available at http://education.oracle.com/cloud and is made available to You subject to the terms of your order and the Agreement. OCI Self-Paced Labs orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in Your order.

Service Access Policies

Your order for this service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the Agreement, the Oracle Data Processing Agreement does not apply to this service.

You agree that Oracle may collect and process Your personal information in connection with Your registration for, and Oracle's provision of, this service. You also agree that Oracle may collect and process the personal information You have entered into the command prompt when using this service for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

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Oracle Commerce

</div>

EDU Oracle Commerce Event Learning Subscription - Hosted Named User
Part #: B109219 (Previous Part #: B94452)

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal

information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Commerce Event Learning Subscription 3 months LC Drawdown - Hosted Named User

Part #: B109016

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

Oracle Communications

EDU Oracle Communications Cloud Guided Learning Service - Hosted Employee

Part #: B109605 (Previous Part #: B95969)

The EDU Oracle Communications Cloud Guided Learning Service – Hosted Employee provides adoption across your Oracle Communications Cloud Services using in-application guidance across all modules, processes, and roles. Included in the Oracle Communications Cloud Guided Learning Service is:

- Ability to create and deploy unlimited quantity of Oracle Guided Learning (OGL) content items (smart tips, messages, process guides etc.) within the Oracle Communications pillar to deploy across any business process and/or any role.
- A library of pre-built templates (base content) and best-practice use cases to expedite adoption that is updated and maintained by Oracle quarterly.
- Business process training available to all users that have access to Oracle Communications Cloud Services.
- Digital learning content for how to use OGL (build, develop and manage).
- Analytics to measure change and process effectiveness.
- Access to full suite of OGL features, including multi-language deployments and surveys.
- Access to an OGL enablement lead to advise, consult, and assist with your use of these OGL services.

You acknowledge that Oracle's ability to perform the EDU Oracle Communications Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Communications Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your order and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Period provided under your order.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Communications Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Employee Users as defined in your order.

Service Access Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Communications Cloud Guided Learning Service - Hosted Named User

Part #: B109437 (Previous Part #: B95582)

The EDU Oracle Communications Cloud Guided Learning Service – Hosted Named User provides adoption across your Oracle Communications Cloud Services using in-application guidance across all modules, processes, and roles. Included in the Oracle Communications Cloud Guided Learning Service is:

- Ability to create and deploy unlimited quantity of Oracle Guided Learning (OGL) content items (smart tips, messages, process guides etc.) within the Oracle Communications pillar to deploy across any business process and/or any role.
- A library of pre-built templates (base content) and best-practice use cases to expedite adoption that is updated and maintained by Oracle quarterly.
- Business process training available to all users that have access to Oracle Communications Cloud Services.
- Digital learning content for how to use OGL (build, develop and manage).
- Analytics to measure change and process effectiveness.
- Access to full suite of OGL features, including multi-language deployments and surveys.
- Access to an OGL enablement lead to advise, consult, and assist with your use of these OGL services.

You acknowledge that Oracle's ability to perform the EDU Oracle Communications Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Communications Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your order and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Period provided under your order.

b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Oracle Communications Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:

The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Communications Event Learning Subscription - Hosted Named User

Part #: B109230 (Previous Part # B94462)

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals,

including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Communications Event Learning Subscription 3 months LC Drawdown- Hosted Named User
Part #: B109026

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to

the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

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Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

Oracle Configure, Price and Quote (CPQ) Learning Subscription

EDU Oracle Configure, Price and Quote (CPQ) Event Learning Subscription - Hosted Named User
Part #: B109229 (Previous Part #: B94461)

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event

Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

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Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Configure, Price and Quote (CPQ) Event Learning Subscription 3 months LC Drawdown - Hosted Named User
Part #: B109025

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals,

including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

Oracle Construction

EDU Oracle Construction and Engineering Cloud Guided Learning Service-Hosted Employee

Part #: B109607 (Previous Part #: B95970)

The EDU Oracle Construction and Engineering Cloud Guided Learning Service – Hosted Employee provides adoption across your Oracle Construction and Engineering Cloud Services using in-application guidance across all modules, processes, and roles. Included in the Oracle Construction and Engineering Cloud Guided Learning Service is:

- Ability to create and deploy unlimited quantity of Oracle Guided Learning (OGL) content items (smart tips, messages, process guides etc.) within the Oracle Construction and Engineering pillar to deploy across any business process and/or any role.
- A library of pre-built templates (base content) and best-practice use cases to expedite adoption that is updated and maintained by Oracle quarterly.
- Business process training available to all users that have access to Oracle Construction and Engineering Cloud Services.
- Digital learning content for how to use OGL (build, develop and manage).
- Analytics to measure change and process effectiveness.
- Access to full suite of OGL features, including multi-language deployments and surveys.
- Access to an OGL enablement lead to advise, consult, and assist with your use of these OGL services.

You acknowledge that Oracle's ability to perform the EDU Oracle Construction and Engineering Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Construction and Engineering Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your order and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Period provided under your order.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Construction and Engineering Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Employee Users as defined in your order.

Service Access Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and

process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Construction and Engineering Cloud Guided Learning Service-Hosted Named User

Part #: B109441 (Previous Part #: B95583)

The EDU Oracle Construction and Engineering Cloud Guided Learning Service – Hosted Named User provides adoption across your Oracle Construction and Engineering Cloud Services using in-application guidance across all modules, processes, and roles. Included in the Oracle Construction and Engineering Cloud Guided Learning Service is:

- Ability to create and deploy unlimited quantity of Oracle Guided Learning (OGL) content items (smart tips, messages, process guides etc.) within the Oracle Construction and Engineering pillar to deploy across any business process and/or any role.
- A library of pre-built templates (base content) and best-practice use cases to expedite adoption that is updated and maintained by Oracle quarterly.
- Business process training available to all users that have access to Oracle Construction and Engineering Cloud Services.
- Digital learning content for how to use OGL (build, develop and manage).
- Analytics to measure change and process effectiveness.
- Access to full suite of OGL features, including multi-language deployments and surveys.
- Access to an OGL enablement lead to advise, consult, and assist with your use of these OGL services.

You acknowledge that Oracle's ability to perform the EDU Oracle Construction and Engineering Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Construction and Engineering Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your order and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Period provided under your order.
b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Oracle Construction and Engineering Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:

The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

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You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Construction and Engineering Event Learning Subscription - Hosted Named User

Part #: B109231 (Previous Part #: B94463)

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

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Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Construction and Engineering Event Learning Subscription 3 months LC Drawdown - Hosted Named User
Part #: B109027

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

Custom Guided Learning Service

EDU Custom Guided Learning Service - Hosted Named User
Part #: B109455 (Previous Part #: B95590)

The EDU Custom Guided Learning Service – Hosted Named User provides in-application guidance for use with each applicable Oracle Cloud Service to which the user guides relate ("Target Cloud Service"). The Custom Guided Learning Service is available for use with up to three Target Cloud Services. Included in the Custom Guided Learning Service is:

- Creation and deployment of an unlimited quantity of content items (smart tips, messages, process guides etc.) within the Target Cloud Service to deploy across any business process and/or any role.
- Digital learning content for how to use OGL (build, develop and manage).
- Analytics to measure change and process effectiveness.
- Access to full suite of Oracle Guided Learning features, including multi-language deployments and surveys.
- Access to an Oracle Guided Learning enablement lead to advise, consult, and assist with your use of the Custom Guided Learning Service.

You acknowledge that Oracle's ability to deliver the EDU Oracle Custom Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

1. Procure the Target Cloud Service(s) under separate contract prior to (or simultaneously with) the commencement of the Services under your order and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Period provided under your order.
2. Maintain the properly configured hardware/operating system platform to support the Cloud Services.
3. Configure the Target Cloud Service(s) to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
4. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

The Custom Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Custom Guided Learning Service - Hosted Employee

Part #: B109615 (Previous Part #: B95977)

The EDU Custom Guided Learning Service – Hosted Named User provides in-application guidance for use with each applicable Oracle Cloud Service to which the user guides relate ("Target Cloud Service"). The Custom Guided Learning Service is available for use with up to three Target Cloud Services. Included in the Custom Guided Learning Service is:

- Creation and deployment of an unlimited quantity of content items (smart tips, messages, process guides etc.) within the Target Cloud Service to deploy across any business process and/or role.
- Digital learning content for how to use OGL (build, develop and manage).
- Analytics to measure change and process effectiveness.
- Access to full suite of Oracle Guided Learning features, including multi-language deployments and surveys.
- Access to an Oracle Guided Learning enablement lead to advise, consult, and assist with your use of the Custom Guided Learning Service.

You acknowledge that Oracle's ability to deliver the EDU Oracle Custom Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

1. Procure the Target Cloud Service(s) under separate contract prior to (or simultaneously with) the commencement of the Services under your order and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Period provided under your order.
2. Maintain the properly configured hardware/operating system platform to support the Cloud Services.
3. Configure the Target Cloud Service(s) to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
4. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Custom Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Employees as defined in your order.

Service Access Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

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You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

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Oracle CX Marketing

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EDU Oracle CX Marketing Event Learning Subscription - Hosted Named User

Part #: B109251 (Previous Part # B94481)

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

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EDU Oracle CX Marketing Event Learning Subscription 3 months LC Drawdown - Hosted Named User

Part #: B109045

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

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Data Management

EDU Data Management Event Learning Subscription - Hosted Named User

Part #: B109222 (Previous Part #: B94455)

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provisqqded to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Data Management Event Learning Subscription 3 months LC Drawdown-Hosted Named User

Part #: B109019

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

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Data Science

EDU Data Science Student Learning Subscription- Hosted Named User

Part #: B110499

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

Student Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits:

This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies:
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Data Warehousing

EDU Data Warehousing Concepts Student Learning Subscription- Hosted Named User

Part #: B94533

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

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Service Access Policies
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Oracle Database

EDU Oracle Database 12c – Advanced PL_SQL Student Learning Subscription-Hosted Named User
Part #: B94557

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

Student Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
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information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Database 12c – Clusterware Administration Student Learning Subscription- Hosted Named User
Part #: B94558

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

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Usage Limits: This subscription is subject to usage limits based on:

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Service Access Policies
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EDU Oracle Database 12c – Data Guard Administration Student Learning Subscription- Hosted Named User

Part #: B94560

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

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Usage Limits: This subscription is subject to usage limits based on:

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Service Access Policies
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EDU Oracle Database 12c – Implement Partitioning Student Learning Subscription- CHINA ONLY - Hosted Named User

Part #: B109258 (Previous Part #: B97494)

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

Student Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
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EDU Oracle Database 12c – Install and Upgrade Accelerated Student Learning Subscription- Hosted Named User
Part #: B94554

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and

services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

Student Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy.

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EDU Oracle Database 12c – OCM Exam Preparation Workshop Student Learning Subscription- Hosted Named User
Part #: B109424 (Previous Part #: B94561)

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

Student Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
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EDU Oracle Database 12c – Performance Management and Tuning Student Learning Subscription- Hosted Named User
Part #: B94555

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

Student Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you

subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

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Service Access Policies
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EDU Oracle Database 12c – RAC Administration Student Learning Subscription- Hosted Named User
Part #: B94559

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

Student Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription

content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

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Service Access Policies
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EDU Oracle Database 12c – Security, 1.0 Student Learning Subscription-Hosted Named User
Part #: B94556

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

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Usage Limits: This subscription is subject to usage limits based on:

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Service Access Policies

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EDU Oracle Database 19c – Administration Workshop Student Learning Subscription- Hosted Named User

Part #: B94536

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

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Usage Limits: This subscription is subject to usage limits based on:

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Service Access Policies

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EDU Oracle Database 19c – Administration Workshop on Oracle Cloud Student Learning Subscription- Hosted Named User

Part #: B109292 (Previous Part #: B94549)

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

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• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy.

Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle 19c – ASM Administration Workshop Student Learning Subscription- Hosted Named User

Part #: B109426 (Previous Part #: B97491)

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

Student Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

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EDU Oracle 19c – Backup and Recovery Workshop Student Learning Subscription- Hosted Named User

Part #: B109286 (Previous Part #: B94543)

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

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Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
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EDU Oracle 19c – Clusterware Administration Workshop Student Learning Subscription- Hosted Named User

Part #: B109425 (Previous Part #: B97490)

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

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Usage Limits:

This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies:

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy.

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EDU Oracle Database 19c – Data Guard Administration Workshop Student Learning Subscription- CHINA ONLY - Hosted Named User
Part #: B109255 (Previous Part #: B97488)

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

Student Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits:

This subscription is subject to usage limits based on:

 A maximum number of Hosted Named Users as defined in your order.

Service Access Policies:
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy.

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EDU Oracle 19c – Fundamentals for Devs and SysAdmins Student Learning Subscription- Hosted Named User
Part #: B109259 (Previous Part #: B96639)

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

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Usage Limits:
This subscription is subject to usage limits based on:

· A maximum number of Hosted Named Users as defined in your order.

Service Access Policies:

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy.

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EDU Oracle 19c – Multitenant Architecture Student Learning Subscription-Hosted Named User

Part #: B109427 (Previous Part #: B97492)

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

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Usage Limits:
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EDU Oracle 19c – New Features for Administrators Student Learning Subscription- CHINA ONLY - Hosted Named User
Part #: B109257 (Previous Part #: B97493)

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

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Usage Limits:
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Service Access Policies:

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EDU Oracle Database 19c – Performance Tuning Student Learning Subscription- Hosted Named User
Part #: B109287 (Previous Part #: B94544)

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and

services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

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EDU Oracle Database 19c – RAC Administration Workshop Student Learning Subscription- CHINA ONLY - Hosted Named User

Part #: B109256 (Previous Part #: B97489)

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

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Usage Limits:

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Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

EDU Oracle Database Cloud OCP Student Learning Subscription – China ONLY - Hosted Named User
Part #: B109252 (Previous Part #: B94312)

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

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EDU Oracle Database – Data Mining Techniques Student Learning Subscription- Hosted Named User
Part #: B94539

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

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offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

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Service Access Policies

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EDU Oracle Database – Data Warehousing Techniques Student Learning Subscription- Hosted Named User

Part #: B109281 (Previous Part #: B94538)

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

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available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
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EDU Oracle Database Event Learning Subscription - Hosted Named User
Part #: B109221 (Previous Part #: B94454)

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

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Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Database Event Learning Subscription 3 months LC Drawdown-Hosted Named User
Part #: B109018

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

Database Developer

EDU Database Developer on Oracle Cloud Student Learning Subscription-Hosted Named User
Part #: B109274 (Previous Part #: B94531)

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

Student Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you

subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy.

Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Oracle Delta

EDU Oracle Delta Cloud Applications Exam Subscription - Hosted Named User
Part #: B109202 (Previous Part #: B96640)

This single-use exam is for Oracle Cloud Applications Delta recertification exams delivered by Oracle or for a single use exam attempt to take the OCI Multicloud Architect Associate Exam.

Valid only for:

Delta recertification exams where an existing Oracle Certification credential has not already expired prior to the applicable Oracle Certification exam registration date.

Exam Learning Subscriptions are purchased in advance as future payment for a specific Oracle Certification exam registration. The exam registration can be requested through the Exam Learning Subscription. Exam Learning Subscriptions are available at https://mylearn.oracle.com/ou/home and are made available to you subject to the terms of your order and the referenced agreement. Unauthorized individuals may not view Exam Learning Subscription content at any time. You are responsible for meeting the minimum system requirements to order the Exam Learning Subscription offerings.

Exam Learning Subscriptions (i) may be used by one person, one time, for one exam discount/fee and only in the country of purchase; (ii) are not valid after the expiration date; (iii) may not be canceled or redeemed for cash, credit or refund; and (iv) may be used only by the purchaser, except as permitted by a valid Oracle reseller agreement. Oracle Certification credential candidates will be required to acknowledge and accept additional Oracle Certification terms and conditions prior to taking an exam.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Services for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Delta Cloud Applications Exam Subscription 6 months LC Drawdown - Hosted Named User

Part #: B109050

Exam Learning Subscriptions are purchased in advance as future payment for a specific Oracle Certification exam registration. The exam registration can be requested through the Exam Learning Subscription Exam Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view Exam Learning Subscription content at any time. You are responsible for meeting the minimum system requirements to order the Exam Learning Subscription offerings.

Exam Learning Subscriptions (i) may be used by one person, one time, for one exam discount/fee and only in the country of purchase; (ii) are not valid after the expiration date; (iii) may not be canceled or redeemed for cash, credit or refund; and (iv) may be used only by the purchaser, except as permitted by a valid Oracle reseller agreement.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

EDU Oracle E-Business Suite Event Learning Subscription - Hosted Named User
Part #: B109240 (Previous Part # B94471)

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle E-Business Suite Event Learning Subscription 3 months LC Drawdown- Hosted Named User
Part #: B109035)

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

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Enhanced Support Services

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Service Offering	Part #
Oracle Enhanced Support Services for SaaS - Base Fee	B95910
Oracle Enhanced Support Services for SaaS - Proactive	B95911
Oracle Enhanced Support Services for SaaS - Learning	B109601 (Previous Part# B95912)

Description of Services

Oracle Enhanced Support Services for SaaS is available only for Oracle SaaS Cloud Services for which You have separately purchased a subscription (each, a "Supported SaaS Service") and consists of the following activities in accordance with the Service Maximums below (the "Enhanced SaaS Services"):

Service Delivery Management

Oracle will assign a Technical Account Manager ("TAM") who will serve as Your primary contact for the administration of the Enhanced SaaS Services:

Service Initiation:

a. Conduct an orientation to introduce the resources who will assist with service setup and configuration and review the Enhanced SaaS Services with You, including Your cooperation, and applicable processes.

b. Identify and document (i) the key Oracle contacts; (ii) Your technical contacts designated by You to communicate with Oracle regarding the Enhanced SaaS Services ("Customer Contacts"); and (iii) Oracle's escalation procedures.

c. Manage the creation of a joint plan (the "Delivery Plan") that will identify and document (i) Your Supported SaaS Service; (ii) Your Oracle Cloud Guided Learning Service; (iii) Oracle's access requirements to Your Supported SaaS Service; (iv) the target non-production environment(s) for regression testing; (v) test scripts selected by You from the Oracle test

script library for regression testing ("Applicable Test Scripts"); and (vi) your processes and procedures for release management including Oracle SaaS Cloud Service update cycles and associated regression testing execution planning.

Service Management and Governance:

d. Prepare and maintain quarterly service delivery progress reports.

e. Maintain the Delivery Plan.

f. Perform quarterly service reviews.

g. Review all Oracle Support activity for service requests ("SRs") related to the Enhanced SaaS Services , including Your activity in connection with individual SRs logged by You, SR status reports, next steps, and Your SR priorities.

h. Serve as Your designated point of contact for Severity 1 SRs and mutually agreed upon Severity 2 SRs (collectively, "Critical SRs") and incidents affecting Your Oracle SaaS Cloud Services. The severity levels that apply to the Enhanced SaaS Services are defined in the Oracle Cloud Hosting and Delivery Policies, which are available at www.oracle.com/contracts.

i. Facilitate Your access to monthly web conference sessions delivered in English language featuring Oracle products.

Prioritization

Prioritize Your SRs above SRs of the same severity level submitted by other Oracle SaaS Cloud Services customers.

Communicate SRs and incidents to Oracle Product Development, as appropriate.

Oracle Cloud Guided Learning Service

Oracle will provide the Oracle Cloud Guided Learning Service applicable to Your Supported SaaS Service(s) as follows:

Provide in-application guidance and standard step-action user guides ("Base Flows") from Oracle's Base Flow library applicable to Your Supported SaaS Service(s).

j. Your Users will be able to access the Base Flows from within the Supported SaaS Service(s) to facilitate business process training.

k. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle).

Maintain and update the Base Flows as required for new and generally available releases of the Supported SaaS Service(s) during the Services Period specified in Your order.

Supportability Assessment

If required by You prior to go-live, perform one (1) supportability assessment of Your existing functional and technical settings in Your Supported SaaS Service(s) for operational optimization ("Pre-Production Supportability Assessment").

Perform post go-live supportability assessments scheduled in agreement with You ("Post Go-Live Supportability Assessment").

As part of the Pre-Production and Post Go-Live Supportability Assessments, collect assessment data in collaboration with You as follows:

l. Provide You with a guided questionnaire ("Questionnaire") to be completed by You.

m. Collect SR metadata from My Oracle Support.

n. Collect configuration specific data from Your Supported SaaS Service(s) utilizing Oracle-provided scripts that may be executed in the production and/or test environments.

Upon completion of the Pre-Production or Post Go-Live Supportability Assessment, conduct a meeting to present to You findings, analysis, and recommendations as follows:

o. Analysis of the data collected from Your Supported SaaS Service(s).

1. Supportability score based on Your completed Questionnaire.

2. Heat map of specific areas for optimization based on SR analysis.

3. Heat map and/or action plan based on the results of the configuration specific data collection scripts.

Regression Testing

Identify Your Applicable Test Scripts as defined in the Delivery Plan.

Enable the regression test execution framework with testing service accounts for connection to Your Supported SaaS Service(s).

Integrate test data provided by You into each Applicable Test Script.

Execute the Applicable Test Scripts once per test cycle ("Applicable Test Cycle").

Provide a detailed regression testing execution report upon completion of each test cycle.

Maintain the Applicable Test Scripts following changes introduced as part of Your Supported SaaS Service(s) update cycles.

Service Maximums

Enhanced SaaS Services are subject to the following constraints ("Service Maximums").

Service Maximums

Service		Quantity/Frequency/Type
	Technical Account Manager	Local Business Hours

Primary Hours of Operation	Supportability Assessment & Regression Testing	8x5
Service Language		U.S. English
Post Go-Live Supportability Assessments		Annually
Applicable Test Scripts		Five (5) base, plus two (2) additional for every $10,000 USD (or USD equivalent) in annual net fees due for Part Number B95911
Applicable Test Cycles		Quarterly

Your Cooperation and Assumptions

Your Cooperation

Identify each of Your Customer Contacts by name, phone number, e-mail address and other appropriate contact methods, including a designated Customer Contact with the appropriate level of authority to set priorities, coordinate activities and resolve conflicts between Your teams. .

Provide Oracle with necessary user and role access to the Supported SaaS Service(s) as required to deliver the Services. Application user accounts assigned to Oracle resources as required to deliver the Services will be excluded from Your subscription requirements.

Purchase and maintain for the Services Period of the Enhanced SaaS Services a subscription for Your Supported SaaS Service(s).

Configure the Supported SaaS Service(s) to allow for viewing of Base Flows based on instructions provided by Oracle.

If You are registering for Oracle Cloud Guided Learning Services on behalf of Your users, provide all relevant notices to and obtain any consents from Your users required to share the information with Oracle as required to sufficiently inform Your users of the purposes for which personal information is collected.

Agree that Oracle may collect for security and fraud prevention purposes, in accordance with the Oracle Privacy Policy, Your personal information in connection with Your registration for,

and Oracle's provision of, the Oracle Cloud Guided Learning Services, including personal information You have entered into the command prompt when using the Oracle Cloud Guided Learning Services.

Agree that Oracle may engage Oracle affiliates and third party subcontractors to assist in delivering the Oracle Cloud Guided Learning Services.

Assumptions

At Oracle's discretion, the TAM assigned to You may communicate with You in Your local language; however, the TAM will not provide translation support related to the Enhanced SaaS Services on Your behalf.

The Enhanced SaaS Services will be provided by remote delivery resources (not on Your work premises).

The Enhanced SaaS Services may not be available for all Oracle SaaS Cloud programs or Oracle Cloud Services.

Applicable Test Scripts identified in your Delivery Plan are fixed for Services Period of Your Enhanced SaaS Services. Changes or additions to selected tests may be ordered for additional fees.

During the Services Period of Your Enhanced SaaS Services, You may separately purchase EDU Cloud Applications Learning Subscription – Hosted Named User (Part # B109206 (Previous Part # B94110)) for Your Supported SaaS Programs at the discount defined in Your order.

The Oracle Cloud Guided Learning Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts.

Notwithstanding anything to the contrary set forth in the agreement referenced in Your order, the Oracle Data Processing Agreement for Oracle Services does not apply to Oracle Cloud Guided Learning Services, as such Cloud Services only allow You to input certain personal information, such as employee names and business contact details, for which Oracle serves as a data controller and not a data processor.

Any services not expressly identified herein are considered out of scope.

EDU Oracle Enterprise Performance Management Event Learning Subscription - Hosted Named User

Part #: B109236 (Previous Part #: B94468)

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Enterprise Performance Management Event Learning Subscription 3 months LC Drawdown- Hosted Named User
Part #: B109032

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

Exam Vouchers

EDU Exam Voucher – Oracle Certification Pearson Vue Delivered Foundation Exam (6 months) – Japan and China ONLY - Hosted Named User
Part #: B109378

Oracle Cloud Certification (OCC) Exam Subscription Vouchers are purchased and the value is applied to the Single-Use Exam fee as payment to Oracle's authorized testing vendor. The Oracle Cloud Certification Exam Subscription Voucher may be utilized toward a scheduled certification exam within six months of purchase.

Oracle Cloud Certification Exam Subscription Vouchers are available at http://education.oracle.com/buy-exam and are made available to you subject to the terms of your order. Unauthorized individuals may not view Oracle Certification Exam content at any time. Oracle Cloud Certification Exam Subscription Voucher orders are non-cancelable and non-refundable. Once you have registered for your exam, use Oracle Cloud Certification Exam Subscription Vouchers are limited to the date of exam.

Oracle Cloud Certification Exam Subscription Vouchers : (i) may be used by one person, one time, for one exam discount/fee and only in the country of Oracle Cloud Certification Exam Subscription Voucher purchase; (ii) are not valid after the expiration date; (iii) become void if altered or revised in any way; (iv) may not be canceled or redeemed for cash, credit or refund; and (v) may be used only by the purchaser, except as permitted by a valid Oracle reseller agreement. Neither Oracle's authorized testing vendors nor Oracle's partners are responsible for lost or stolen vouchers. Exam registrations paid for with an Oracle Cloud Certification Exam Subscription Voucher must be completed before the voucher expiration date. Expired Oracle Cloud Certification Exam Subscription Voucher shave no value and will not be extended. Oracle University and Oracle University authorized resellers may sell Oracle Cloud Certification Exam Subscription Vouchers. Oracle and Pearson VUE, and any other test delivery partner, do not guarantee the authenticity of vouchers that are obtained from any individuals or entities other than Oracle or Oracle authorized resellers. Individuals who acquire and use counterfeit vouchers and/or certification vouchers obtained from an unauthorized source may be subject to program sanctions at the discretion of Oracle, including a lifetime ban on taking all future exams and the nullification of all previous exam results and certifications. Oracle will not compensate candidates for counterfeit vouchers or vouchers obtained from an unauthorized source.

Usage Limits

The Oracle Cloud Certification Exam Subscription Voucher is subject to usage limits based on:

• Valid for 6 months from date of purchase.

• Valid for Japan and China only

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/buy-exam, including the Oracle Certification Program Candidate Agreement. Oracle may use third party vendors in the delivery of the exam and you may be required to accept additional terms and policies during the exam registration and delivery process.

Unauthorized individuals may not view OCC Certification Exam content at any time. You are responsible for meeting the minimum system requirements to use the Oracle Cloud Certification Exam Subscription Voucher offerings.

Renewal and Transfer

Your order for this offering is neither renewable nor transferable.

EDU Exam Voucher – Oracle Technology Certification Proctored Exam (6 months) – Japan and China ONLY - Hosted Named User
Part #: B109379

Oracle Cloud Certification (OCC) Exam Subscription Vouchers are purchased and the value is applied to the Single-Use Exam fee as payment to Oracle's authorized testing vendor. The Oracle Cloud Certification Exam Subscription Voucher may be utilized toward a scheduled certification exam within six months of purchase.

Oracle Cloud Certification Exam Subscription Vouchers are available at http://education.oracle.com/buy-exam and are made available to you subject to the terms of your order. Unauthorized individuals may not view Oracle Certification Exam content at any time. Oracle Cloud Certification Exam Subscription Voucher orders are non-cancelable and non-refundable. Once you have registered for your exam, use Oracle Cloud Certification Exam Subscription Vouchers are limited to the date of exam.

Oracle Cloud Certification Exam Subscription Vouchers : (i) may be used by one person, one time, for one exam discount/fee and only in the country of Oracle Cloud Certification Exam Subscription Voucher purchase; (ii) are not valid after the expiration date; (iii) become void if altered or revised in any way; (iv) may not be canceled or redeemed for cash, credit or refund; and (v) may be used only by the purchaser, except as permitted by a valid Oracle reseller agreement. Neither Oracle's authorized testing vendors nor Oracle's partners are responsible for lost or stolen vouchers. Exam registrations paid for with an Oracle Cloud Certification Exam Subscription Voucher must be completed before the voucher expiration date. Expired Oracle Cloud Certification Exam Subscription Voucher shave no value and will not be extended. Oracle University and Oracle University authorized resellers may sell Oracle Cloud Certification Exam Subscription Vouchers. Oracle and Pearson VUE, and any other test delivery partner, do not guarantee the authenticity of vouchers that are obtained from any individuals or entities other than Oracle or Oracle authorized resellers. Individuals who acquire and use counterfeit vouchers and/or certification vouchers obtained from an unauthorized source may be subject to program sanctions at the discretion of Oracle, including a lifetime ban on taking all future exams and the nullification of all previous exam results and certifications. Oracle will not compensate candidates for counterfeit vouchers or vouchers obtained from an unauthorized source.

Usage Limits

The Oracle Cloud Certification Exam Subscription Voucher is subject to usage limits based on:

• Valid for 6 months from date of purchase.

• Valid for Japan and China only

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/buy-exam, including the Oracle Certification Program Candidate Agreement. Oracle may use third party vendors in the delivery of the exam and you may be required to accept additional terms and policies during the exam registration and delivery process.

Unauthorized individuals may not view OCC Certification Exam content at any time. You are responsible for meeting the minimum system requirements to use the Oracle Cloud Certification Exam Subscription Voucher offerings.

Renewal and Transfer

Your order for this offering is neither renewable nor transferable.

EDU Exam Voucher – Oracle Certification Pearson Vue Delivered Foundation Exam (6 months) LC Drawdown – Japan and China ONLY - Hosted Named User
Part #: B109474

Oracle Cloud Certification (OCC) Exam Subscription Vouchers are purchased and the value is applied to the Single-Use Exam fee as payment to Oracle's authorized testing vendor. The Oracle Cloud Certification Exam Subscription Voucher may be utilized toward a scheduled certification exam within six months of purchase.

Oracle Cloud Certification Exam Subscription Vouchers are available at http://education.oracle.com/buy-exam and are made available to you subject to the terms of your order. Unauthorized individuals may not view Oracle Certification Exam content at any time. Oracle Cloud Certification Exam Subscription Voucher orders are non-cancelable and non-refundable. Once you have registered for your exam, use Oracle Cloud Certification Exam Subscription Vouchers are limited to the date of exam.

Oracle Cloud Certification Exam Subscription Vouchers : (i) may be used by one person, one time, for one exam discount/fee and only in the country of Oracle Cloud Certification Exam Subscription Voucher purchase; (ii) are not valid after the expiration date; (iii) become void if altered or revised in any way; (iv) may not be canceled or redeemed for cash, credit or refund; and (v) may be used only by the purchaser, except as permitted by a valid Oracle reseller agreement. Neither Oracle's authorized testing vendors nor Oracle's partners are responsible for lost or stolen vouchers. Exam registrations paid for with an Oracle Cloud Certification Exam Subscription Voucher must be completed before the voucher expiration date. Expired Oracle Cloud Certification Exam Subscription Voucher shave no value and will not be extended. Oracle University and Oracle University authorized resellers may sell Oracle Cloud Certification Exam Subscription Vouchers. Oracle and Pearson VUE, and any other test delivery partner, do not guarantee the authenticity of vouchers that are obtained from any individuals or entities other

than Oracle or Oracle authorized resellers. Individuals who acquire and use counterfeit vouchers and/or certification vouchers obtained from an unauthorized source may be subject to program sanctions at the discretion of Oracle, including a lifetime ban on taking all future exams and the nullification of all previous exam results and certifications. Oracle will not compensate candidates for counterfeit vouchers or vouchers obtained from an unauthorized source.

Usage Limits

The Oracle Cloud Certification Exam Subscription Voucher is subject to usage limits based on:

• Valid for 6 months from date of purchase.

• Valid for Japan and China only

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/buy-exam, including the Oracle Certification Program Candidate Agreement. Oracle may use third party vendors in the delivery of the exam and you may be required to accept additional terms and policies during the exam registration and delivery process.

Unauthorized individuals may not view OCC Certification Exam content at any time. You are responsible for meeting the minimum system requirements to use the Oracle Cloud Certification Exam Subscription Voucher offerings.

Renewal and Transfer

Your order for this offering is neither renewable nor transferable.

EDU Exam Voucher – Oracle Technology Certification Proctored Exam (6 months) LC Drawdown – Japan and China ONLY - Hosted Named User
Part #: B109475

Oracle Cloud Certification (OCC) Exam Subscription Vouchers are purchased and the value is applied to the Single-Use Exam fee as payment to Oracle's authorized testing vendor. The Oracle Cloud Certification Exam Subscription Voucher may be utilized toward a scheduled certification exam within six months of purchase.

Oracle Cloud Certification Exam Subscription Vouchers are available at http://education.oracle.com/buy-exam and are made available to you subject to the terms of your order. Unauthorized individuals may not view Oracle Certification Exam content at any time. Oracle Cloud Certification Exam Subscription Voucher orders are non-cancelable and non-refundable. Once you have registered for your exam, use Oracle Cloud Certification Exam Subscription Vouchers are limited to the date of exam.

Oracle Cloud Certification Exam Subscription Vouchers : (i) may be used by one person, one time, for one exam discount/fee and only in the country of Oracle Cloud Certification Exam Subscription Voucher purchase; (ii) are not valid after the expiration date; (iii) become void if altered or revised in any way; (iv) may not be canceled or redeemed for cash, credit or refund; and (v) may be used only by the purchaser, except as permitted by a valid

Oracle reseller agreement. Neither Oracle's authorized testing vendors nor Oracle's partners are responsible for lost or stolen vouchers. Exam registrations paid for with an Oracle Cloud Certification Exam Subscription Voucher must be completed before the voucher expiration date. Expired Oracle Cloud Certification Exam Subscription Voucher shave no value and will not be extended. Oracle University and Oracle University authorized resellers may sell Oracle Cloud Certification Exam Subscription Vouchers. Oracle and Pearson VUE, and any other test delivery partner, do not guarantee the authenticity of vouchers that are obtained from any individuals or entities other than Oracle or Oracle authorized resellers. Individuals who acquire and use counterfeit vouchers and/or certification vouchers obtained from an unauthorized source may be subject to program sanctions at the discretion of Oracle, including a lifetime ban on taking all future exams and the nullification of all previous exam results and certifications. Oracle will not compensate candidates for counterfeit vouchers or vouchers obtained from an unauthorized source.

Usage Limits

The Oracle Cloud Certification Exam Subscription Voucher is subject to usage limits based on:

• Valid for 6 months from date of purchase.

• Valid for Japan and China only

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/buy-exam, including the Oracle Certification Program Candidate Agreement. Oracle may use third party vendors in the delivery of the exam and you may be required to accept additional terms and policies during the exam registration and delivery process.

Unauthorized individuals may not view OCC Certification Exam content at any time. You are responsible for meeting the minimum system requirements to use the Oracle Cloud Certification Exam Subscription Voucher offerings.

Renewal and Transfer

Your order for this offering is neither renewable nor transferable.

Oracle Field Service

EDU Oracle Field Service Event Learning Subscription - Hosted Named User
Part #: B109247 (Previous Part #: B94478)

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals,

including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Field Service Event Learning Subscription 3 months LC Drawdown-Hosted Named User
Part #: B109042

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to

the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

Oracle Financial Services

EDU Oracle Financial Services Cloud Guided Learning Service - Hosted Employee
Part #: B109612 (Previous Part #: B95971)

The EDU Oracle Financial Services Cloud Guided Learning Service – Hosted Employee provides adoption across your Oracle Financial Services Cloud Services using in-application guidance across all modules, processes, and roles. Included in the Oracle Financial Services Cloud Guided Learning Service is:

- Ability to create and deploy unlimited quantity of Oracle Guided Learning (OGL) content items (smart tips, messages, process guides etc.) within the Oracle Financial Services pillar to deploy across any business process and/or any role.
- A library of pre-built templates (base content) and best-practice use cases to expedite adoption that is updated and maintained by Oracle quarterly.
- Business process training available to all users that have access to Oracle Financial Services Cloud Services.
- Digital learning content for how to use OGL (build, develop and manage).
- Analytics to measure change and process effectiveness.
- Access to full suite of OGL features, including multi-language deployments and surveys.
- Access to an OGL enablement lead to advise, consult, and assist with your use of these OGL services.

You acknowledge that Oracle's ability to perform the EDU Oracle Financial Services Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Financial Services Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your order and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Period provided under your order.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Financial Services Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Employee Users as defined in your order.

Service Access Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce

the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Financial Services Cloud Guided Learning Service - Hosted Named User

Part #: B109451 (Previous Part #: B95584)

The EDU Oracle Financial Services Cloud Guided Learning Service – Hosted Named User provides adoption across your Oracle Financial Services Cloud Services using in-application guidance across all modules, processes, and roles. Included in the Oracle Financial Services Cloud Guided Learning Service is:

- Ability to create and deploy unlimited quantity of Oracle Guided Learning (OGL) content items (smart tips, messages, process guides etc.) within the Oracle Financial Services pillar to deploy across any business process and/or any role.
- A library of pre-built templates (base content) and best-practice use cases to expedite adoption that is updated and maintained by Oracle quarterly.
- Business process training available to all users that have access to Oracle Financial Services Cloud Services.
- Digital learning content for how to use OGL (build, develop and manage).
- Analytics to measure change and process effectiveness.
- Access to full suite of OGL features, including multi-language deployments and surveys.
- Access to an OGL enablement lead to advise, consult, and assist with your use of these OGL services.

You acknowledge that Oracle's ability to perform the EDU Oracle Financial Services Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Financial Services Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your order and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Period provided under your order.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Financial Services Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Financial Services Event Learning Subscription - Hosted Named User

Part #: B109232 (Previous Part #: B94464)

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth

in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Financial Services Event Learning Subscription 3 months LC Drawdown- Hosted Named User
Part #: B109028

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Oracle Financials

EDU Oracle Financials Event Learning Subscription - Hosted Named User
Part #: B109238 (Previous Part #: B94470)

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Financials Event Learning Subscription 3 months LC Drawdown - Hosted Named User

Part #: B109034

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal

information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

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Oracle Food & Beverage

</div>

EDU Oracle Food & Beverage Event Learning Subscription - Hosted Named User

Part #: B109248 (Previous Part#: B94299)

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

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such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Food & Beverage Event Learning Subscription 3 months LC Drawdown- Hosted Named User
Part #: B109014

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

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EDU Oracle Food & Beverage Learning Subscription - Hosted Named User

Part #: B109208 (Previous Part #: B94113)

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

 Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Food & Beverage Learning Subscription 12 months LC Drawdown- Hosted Named User

Part #: B109008

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Learning Subscription Services.

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Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Foundations Exam Subscription - Hosted Named User
Part #: B109201 (Previous Part #: B95696)

Exam Learning Subscriptions are purchased in advance as future payment for a specific Oracle Certification exam registration. The exam registration may be requested through the Exam Learning Subscription. Exam Learning Subscriptions are available at https://mylearn.oracle.com/home and are made available to you subject to the terms of your order and the referenced agreement. Unauthorized individuals may not view Exam Learning Subscription content at any time. You are responsible for meeting the minimum system requirements to order the Exam Learning Subscription offerings.

Exam Learning Subscriptions (i) may only be used by one person, one time, for one exam discount/fee and only in the country of purchase; (ii) are not valid after the expiration date; (iii) may not be canceled or redeemed for cash, credit or refund; and (iv) may be used only by the purchaser, except as permitted by a valid Oracle reseller agreement.

Oracle Certification credential candidates will be required to acknowledge and accept additional Oracle Certification terms and conditions prior to taking an exam.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Services for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Foundations Exam Subscription 6 months LC Drawdown- Hosted Named User

Part #: B109049

Exam Learning Subscriptions are purchased in advance as future payment for a specific Oracle Certification exam registration. The exam registration may be requested through the Exam Learning Subscription. Exam Learning Subscriptions are available at https://mylearn.oracle.com/home and are made available to you subject to the terms of your order and the referenced agreement. Unauthorized individuals may not view Exam Learning Subscription content at any time. You are responsible for meeting the minimum system requirements to order the Exam Learning Subscription offerings.

Exam Learning Subscriptions (i) may only be used by one person, one time, for one exam discount/fee and only in the country of purchase; (ii) are not valid after the expiration date; (iii) may not be canceled or redeemed for cash, credit or refund; and (iv) may be used only by the purchaser, except as permitted by a valid Oracle reseller agreement.

Oracle Certification credential candidates will be required to acknowledge and accept additional Oracle Certification terms and conditions prior to taking an exam.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Services for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Oracle Fusion CX Cloud Guided Learning Service

EDU Fusion CX Cloud Guided Learning Service - Hosted Employee
Part #: B109603 (Previous Part #: B95968)

The EDU Fusion CX Cloud Guided Learning Service – Hosted Employee provides adoption across your Oracle Fusion CX Cloud Services using in-application guidance across all modules, processes, and roles. Included in the Fusion CX Cloud Guided Learning Service is:

- Ability to create and deploy unlimited quantity of Oracle Guided Learning (OGL) content items (smart tips, messages, process guides etc.) within the Oracle Fusion CX pillar to deploy across any business process and/or any role.
- A library of pre-built templates (base content) and best-practice use cases to expedite adoption that is updated and maintained by Oracle quarterly.
- Business process training available to all users that have access to Oracle Fusion CX Cloud Services.
- Digital learning content for how to use OGL (build, develop and manage).
- Analytics to measure change and process effectiveness.
- Access to full suite of OGL features, including multi-language deployments and surveys.
- Access to an OGL enablement lead to advise, consult, and assist with your use of these OGL services.

You acknowledge that Oracle's ability to perform the EDU Fusion CX Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Fusion CX Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your order and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Period provided under your order.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Fusion CX Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Employee Users as defined in your order.

Service Access Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Fusion CX Cloud Guided Learning Service - Hosted Named User

Part #: B109433 (Previous Part #: B95581)

The EDU Fusion CX Cloud Guided Learning Service – Hosted Named User provides adoption across your Oracle Fusion CX Cloud Services using in-application guidance across all modules, processes, and roles. Included in the Fusion CX Cloud Guided Learning Service is:

- Ability to create and deploy unlimited quantity of Oracle Guided Learning (OGL) content items (smart tips, messages, process guides etc.) within the Oracle Fusion CX pillar to deploy across any business process and/or any role.
- A library of pre-built templates (base content) and best-practice use cases to expedite adoption that is updated and maintained by Oracle quarterly.
- Business process training available to all users that have access to Oracle Fusion CX Cloud Services.
- Digital learning content for how to use OGL (build, develop and manage).
- Analytics to measure change and process effectiveness.
- Access to full suite of OGL features, including multi-language deployments and surveys.
- Access to an OGL enablement lead to advise, consult, and assist with your use of these OGL services.

You acknowledge that Oracle's ability to perform the EDU Fusion CX Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Fusion CX Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your order and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Period provided under your order.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Fusion CX Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

Oracle Fusion ERPM Cloud Guided Learning Service

EDU Fusion ERPM Cloud Guided Learning Service - Hosted Employee
Part #: B109602 (Previous Part #: B95967)

The EDU Fusion ERPM Cloud Guided Learning Service – Hosted Employee provides adoption across your Oracle Fusion ERPM Cloud Services using in-application guidance across all modules, processes, and roles. Included in the Fusion ERPM Cloud Guided Learning Service is:

- Ability to create and deploy unlimited quantity of Oracle Guided Learning (OGL) content items (smart tips, messages, process guides etc.) within the pillar to deploy across any business process and/or any role.

- A library of pre-built templates (base content) and best-practice use cases to expedite adoption that is updated and maintained by Oracle quarterly.
- Business process training available to all users that have access to Oracle Fusion ERPM Cloud Services.
- Digital learning content for how to use OGL (build, develop and manage).
- Analytics to measure change and process effectiveness.
- Access to full suite of OGL features, including multi-language deployments and surveys.
- Access to an OGL enablement lead to advise, consult, and assist with your use of these OGL services.

You acknowledge that Oracle's ability to perform the EDU Oracle ERPM Cloud Guided Learning Service depends upon
Your fulfillment of the following obligations:

a. Procure the Oracle Fusion ERPM Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your order and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Period provided under your order.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Fusion ERPM Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:

The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Employee Users as defined in your order.

Service Access Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Fusion ERPM Cloud Guided Learning Service - Hosted Named User
Part #: B109431 (Previous Part #: B95580)

The EDU Fusion ERPM Cloud Guided Learning Service – Hosted Named User provides adoption across your Oracle Fusion ERPM Cloud Services using in-application guidance across all modules, processes, and roles. Included in the Fusion ERPM Cloud Guided Learning Service is:

- Ability to create and deploy unlimited quantity of Oracle Guided Learning (OGL) content items (smart tips, messages, process guides etc.) within the Oracle Fusion ERPM pillar to deploy across any business process and/or any role.
- A library of pre-built templates (base content) and best-practice use cases to expedite adoption that is updated and maintained by Oracle quarterly.
- Business process training available to all users that have access to Oracle Fusion ERPM Cloud Services.
- Digital learning content for how to use OGL (build, develop and manage).
- Analytics to measure change and process effectiveness.
- Access to full suite of OGL features, including multi-language deployments and surveys.
- Access to an OGL enablement lead to advise, consult, and assist with your use of these OGL services.

You acknowledge that Oracle's ability to perform the EDU Oracle ERPM Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Fusion ERPM Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your order and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Period provided under your order.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Fusion ERPM Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

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Auto Renewal
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Oracle Fusion HCM Cloud Guided Learning Service

EDU Oracle Fusion HCM Cloud Guided Learning Service - Hosted Employee
Part #: B109604 (Previous Part #: B95966)

The EDU Fusion HCM Cloud Guided Learning Service – Hosted Employee provides adoption across your Oracle Fusion HCM Cloud Services using in-application guidance across all modules, processes, and roles. Included in the Fusion HCM Cloud Guided Learning Service is:

- Ability to create and deploy an unlimited quantity of Oracle Guided Learning (OGL) content items (smart tips, messages, process guides etc.) within the Oracle Fusion HCM Cloud Services pillar to deploy across any business process and/or any role.
- A library of pre-built templates (base content) and best-practice use cases to expedite adoption that is updated and maintained by Oracle quarterly.
- Business process training available to all users that have access to Fusion HCM Cloud Services.
- Digital learning content for how to use OGL (build, develop and manage).
- Analytics to measure change and process effectiveness.
- Access to full suite of OGL features, including , multi-language deployments and surveys.
- Access to an OGL enablement lead to advise, consult, and assist with your use of these OGL services.

You acknowledge that Oracle's ability to perform the EDU Oracle HCM Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Fusion HCM Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your order and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Period provided under your order.
b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Oracle Fusion HCM Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:

The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

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You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Fusion HCM Cloud Guided Learning Service - Hosted Named User

Part #: B109435 (Previous Part #: B95579)

The EDU Fusion HCM Cloud Guided Learning Service – Hosted Named User provides adoption across your Oracle Fusion HCM Cloud Services using in-application guidance across all modules, processes, and roles. Included in the Fusion HCM Cloud Guided Learning Service is:

- Ability to create and deploy unlimited quantity of Oracle Guided Learning (OGL) content items (smart tips, messages, process guides etc.) within the Oracle Fusion HCM Cloud Services pillar to deploy across any business process and/or any role.
- A library of pre-built templates (base content) and best-practice use cases to expedite adoption that is updated and maintained by Oracle quarterly.
- Business process training available to all users that have access to Fusion HCM Cloud Services.

- Digital learning content for how to use OGL (build, develop and manage).
- Analytics to measure change and process effectiveness.
- Access to full suite of OGL features, including multi-language deployments and surveys.
- Access to an OGL enablement lead to advise, consult, and assist with your use of these OGL services.

You acknowledge that Oracle's ability to perform the EDU Oracle HCM Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Fusion HCM Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your order and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Period provided under your order.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Fusion HCM Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:

The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Employee Users as defined in your order.

Service Access Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contractsNotwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Oracle may deliver certain additional web-based learning materials with this Oracle Cloud Service, including video content and services focused on cloud implementation for cloud users and content via Training on Demand (TOD) titles. Notwithstanding anything to the contrary in your order, the data center region applicable to such additional learning content is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

Oracle Global Human Resources

EDU Oracle Global Human Resources Event Learning Subscription - Hosted Named User

Part #: B109233 (Previous Part #: B94465)

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to

the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Global Human Resources Event Learning Subscription 3 months LC Drawdown - Hosted Named User
Part #: B109029

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Generative AI

EDU Generative AI Student Learning Subscription - Hosted Named User
Part #: B110498

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

Student Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits:

This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies:

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy.

Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Guided Learning Managed Service

EDU Guided Learning Managed Service Package - Each

Part #: B109616 (Previous Part #: B94872)

For each Guided Learning Managed Service Package ordered, Oracle will develop and maintain up to a total of fifty (50) Base Guides, or up to 10 New Guides as determined between You and Oracle during the Service Term specified in your order. For the purposes of calculation, each New Guide shall equate to 5 Base Guides.

A Base Guide shall consist of any of the following:
   a)   A Base Guide – provided by Oracle, that is implemented and personalized to Your requirements.
   b)   A Guided Pop-up Message – used for messaging to your users.
   c)   A Beacon – a blinking notification to provide information and/or links.
   d)   A Smart Tip – provides static information to a user when they place their cursor/mouse over the icon.
   e)   A Task List – a grouping of related guides in a logical order.
   f)   A Mobile guide - Configuring any guide for Mobile Deployment

A New Guide consists of a new, customized guide defining a new process flow within your licensed Oracle Cloud Service.

Oracle will analyze your Guided Learning requirements based on the Guided Learning modules you have ordered. Working with your team, Oracle will identify the roles within the Cloud Service that require Guided Learning

services, the guides that each role will map to and any subsequent customization or tailoring of these flows to fit with your business flows. Oracle will maintain and update these Guides as required for new and generally available releases of your licensed Oracle Cloud Service during the Service Term specified in your order not to exceed 20 days of effort over each annual period. Oracle will utilize available Machine Translation technology, for available languages, to translate your Managed Guides from English into your requested languages where available.

You acknowledge that Oracle's ability to perform the Guided Learning Managed Service depends upon Your fulfillment of the following obligations:

a) Procure and maintain Guided Learning services for the applicable Oracle Cloud Service(s) that will utilize the Managed Service Package Guides.
b) Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.
c) Maintain the properly configured hardware/operating system platform to support the Services.
d) Allow Oracle's access to any production environment or shared development environments to the extent necessary for Oracle to perform services , including all Oracle identified resources which may be located in an international location
e) Provide, for all Oracle resources performing services at your site (if applicable), a safe and healthful workspace (e.g., a workspace that is free from recognized hazards that are causing, or likely to cause, death or serious physical harm, a workspace that has proper ventilation, sound levels acceptable for resources performing services in the workspace, and ergonomically correct work stations, etc.
f) Provide any notices, and obtain any consents, required for Oracle to perform services.
g) As required by U.S. Department of Labor regulations (20 CFR 655.734), allow Oracle to post a Notice regarding Oracle H1-B employee(s) at the work site prior to the employee's arrival on site (if applicable).

Usage Limits: The Guided Learning Managed Service Package is subject to usage limits based on:

- The maximum number of users that You have licensed for the applicable Oracle Guided Learning module.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar Document, which may be viewed at www.oracle.com/contracts.

Definition of Guide Types

Flow Customization Type	Description
Base Guide	- A guide that is provided by Oracle as a part of its Base Guide library for the Guided Learning service you have procured separately.
New Guide	- A guide that covers different process navigation for a non-generic job role or covers different process navigation for a different business unit, subsidiary or country.
Guided Pop-up	- Pop up message, with guide attached. - Role and page driven. - Can be used for any type of messaging.

Smart Pop-up	• Pop up message, no guide attached.
	• Role and page driven.
	• Can be used for any type of messaging.
Beacon	• A beacon is a blinking dot which can be placed next to an element or field.
	• Launch a tip with information and/or links.
	• Launch a Guided Learning flow.
Smart Tip	• A Smart Tip is a static tip next to fields.
	• Information is displayed when user 'hovers' over the tip icon.
	• Not dependent on a guide being launched. Tip is always available on the page.
Task List	• A Task list is a grouping of related guides or links in a logical order.
	• Multiple task lists can be configured and can be switched from within the Guided Learning system.
	• Can initiate system flows or link to non-system related tasks.
	• Task completed when guide/action completed.

Oracle may deliver certain additional web-based learning materials with this Oracle Cloud Service, including video content and services focused on cloud implementation for cloud users and content via Training on Demand (TOD) titles. Notwithstanding anything to the contrary in your order, the data center region applicable to such additional learning content is North America.

Oracle Guided Learning United Kingdom Government

EDU Oracle Guided Learning Managed Services for United Kingdom Government Cloud Service (per annum) – Each

United Kingdom Only
Applicable SKU #: B109614 (Previous Applicable SKU #: B98267)

For each Guided Learning Managed Service Package ordered, Oracle will use UK Nationals to develop and maintain up to a total of fifty (50) Base Guides within the OC4 UK Gov Cage, or up to 10 New Guides as determined between You and Oracle during the Service Term specified in your order. For the purposes of calculation, each New Guide shall equate to 5 Base Guides.

UK Nationals with access to your transactional data will also have a minimum of SC Clearance provided that (i) Oracle has the continued ability to sponsor applications for SC clearance; and/or (ii) a central government department has agreed to sponsor individuals for SC clearance where required by Oracle (if requested to do so).

A Base Guide shall consist of any of the following:

    a) A Base Guide – provided by Oracle, that is implemented and personalized to Your requirements.
    b) A Guided Pop-up Message – used for messaging to your users.
    c) A Beacon – a blinking notification to provide information and/or links.

d) A Smart Tip – provides static information to a user when they place their cursor/mouse over the icon.

e) A Task List – a grouping of related guides in a logical order.

f) A Mobile guide - Configuring any guide for Mobile Deployment

A New Guide consists of a new, customized guide defining a new process flow within your licensed Oracle Cloud Service.

Oracle will analyze your Guided Learning requirements based on the Guided Learning modules you have ordered. Working with your team, Oracle will identify the roles within the Cloud Service that require Guided Learning services, the guides that each role will map to and any subsequent customization or tailoring of these flows to fit with your business flows. Oracle will maintain and update these Guides as required for new and generally available releases of your licensed Oracle Cloud Service during the Service Term specified in your order not to exceed 20 days of effort over each annual period. Oracle will utilize available Machine Translation technology, for available languages, to translate your Managed Guides from English into your requested languages where available.

You acknowledge that Oracle's ability to perform the Guided Learning Managed Service depends upon Your fulfillment of the following obligations:

a) Procure and maintain Guided Learning services for the applicable Oracle Cloud Service(s) that will utilize the Managed Service Package Guides.

b) Provide Oracle with full access to the relevant functional, technical, and business resources with adequate skills and knowledge to support the performance of Services.

c) Maintain the properly configured hardware/operating system platform to support the Services.

d) Allow Oracle's access to Your transactional data to the extent necessary for Oracle to perform the Services, which will be restricted to UK Nationals who are residing in UK, unless You provide prior written consent to grant temporary access to Your transactional data to specific Oracle employee(s) who may not be UK national or residing in the UK where it is strictly necessary to aid in the resolution of a specified issue raised by You that cannot be resolved by a UK SC Cleared Oracle employee.
Temporary access will be removed by You once the raised issue has been resolved.

e) Provide, for all Oracle resources performing services at your site (if applicable), a safe and healthful workspace (e.g., a workspace that is free from recognized hazards that are causing, or likely to cause, death or serious physical harm, a workspace that has proper ventilation, sound levels acceptable for resources performing services in the workspace, and ergonomically correct workstations, etc.

f) Provide any notices, and obtain any consents, required for Oracle to perform services.

Usage Limits: The Guided Learning Managed Service Package is subject to usage limits based on:

• The maximum number of users that You have licensed for the applicable Oracle Guided Learning module.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services, which may be viewed at www.oracle.com/contracts.

Definition of Guide Types

Flow Customization Type	Description
Base Guide	• A guide that is provided by Oracle as a part of its Base Guide library for the Guided Learning service you have procured separately.
New Guide	• A guide that covers different process navigation for a non-generic job role or covers different process navigation for a different business unit, subsidiary or country.
Guided Pop-up	• Pop up message, with guide attached. • Role and page driven. • Can be used for any type of messaging
Smart Pop-up	• Pop up message, with guide attached. • Role and page driven. • Can be used for any type of messaging
Beacon	• A beacon is a blinking dot which can be placed next to an element or field. • Launch a tip with information and/or links. • Launch a Guided Learning flow
Smart Tip	• A Smart Tip is a static tip next to fields. • Information is displayed when user 'hovers' over the tip icon. • Not dependent on a guide being launched. Tip is always available on the page.
Task Lift	• A Task list is a grouping of related guides or links in a logical order. • Multiple task lists can be configured and can be switched from within the Guided Learning system. • Can initiate system flows or link to non-system related tasks. • Task completed when guide/action completed.

EDU Oracle Guided Learning United Kingdom Government Cloud Service (per annum) – Each

United Kingdom Only

Applicable SKU #: B109613 (Previous Applicable SKU #: B98266)

For this Oracle Guided Learning for United Kingdom Government Cloud Service, Your Content is hosted within a UK based data center for both primary and DR.

Oracle's access to Your transactional data stored in the cloud service will be restricted to UK Nationals who are residing in UK unless You provide prior written consent. UK Nationals with access to Your transactional data will also have a minimum of SC Clearance provided that (i) Oracle has the continued ability to sponsor applications for SC clearance; and/or (ii) a central government department has agreed to sponsor individuals for SC clearance where required by Oracle. If requested to do so.

The Oracle Guided Learning for United Kingdom Government Cloud Service includes support from a UK Cloud Operations public sector compliance analyst to assist You with Your initial assessment against the Supplier Assurance Framework and Cloud Security Principles.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, including the Oracle SaaS Public Cloud Services Pillar Document, which may be viewed at www.oracle.com/contracts.

Oracle Health Sciences

EDU Oracle Health Sciences Cloud Guided Learning Service - Hosted Employee
Part #: B109610 (Previous Part #: B95972)

The EDU Oracle Health Sciences Cloud Guided Learning Service – Hosted Employee provides adoption across your Oracle Health Sciences Cloud Services using in-application guidance across all modules, processes, and roles. Included in the Oracle Health Sciences Cloud Guided Learning Service is:

- Ability to create and deploy unlimited quantity of Oracle Guided Learning (OGL) content items (smart tips, messages, process guides etc.) within the Oracle Health Sciences pillar to deploy across any business process and/or any role.
- A library of pre-built templates (base content) and best-practice use cases to expedite adoption that is updated and maintained by Oracle quarterly.
- Business process training available to all users that have access to Oracle Health Sciences Cloud Services.
- Digital learning content for how to use OGL (build, develop and manage).
- Analytics to measure change and process effectiveness.
- Access to full suite of OGL features, including multi-language deployments and surveys.
- Access to an OGL enablement lead to advise, consult, and assist with your use of these OGL services.

You acknowledge that Oracle's ability to perform the EDU Oracle Health Sciences Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Health Sciences Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your order and maintain such Cloud Services in the same or greater

quantities than those included herein for the Guided Learning services for the duration of the Service Period provided under your order.

b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Oracle Health Sciences Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:

The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Employee Users as defined in your order.

Service Access Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Health Sciences Cloud Guided Learning Service - Hosted Named User

Part #: B109447 (Previous Part #: B95585)

The EDU Oracle Health Sciences Cloud Guided Learning Service – Hosted Named User provides adoption across your Oracle Health Sciences Cloud Services using in-application guidance across all modules, processes, and roles. Included in the Oracle Health Sciences Cloud Guided Learning Service is:

- Ability to create and deploy unlimited quantity of Oracle Guided Learning (OGL) content items (smart tips, messages, process guides etc.) within the Oracle Health Sciences pillar to deploy across any business process and/or any role.
- A library of pre-built templates (base content) and best-practice use cases to expedite adoption that is updated and maintained by Oracle quarterly.
- Business process training available to all users that have access to Oracle Health Sciences Cloud Services.
- Digital learning content for how to use OGL (build, develop and manage).
- Analytics to measure change and process effectiveness.
- Access to full suite of OGL features, including multi-language deployments and surveys.
- Access to an OGL enablement lead to advise, consult, and assist with your use of these OGL services.

You acknowledge that Oracle's ability to perform the EDU Oracle Health Sciences Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Health Sciences Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your order and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Period provided under your order.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Health Sciences Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

Oracle Hospitality

EDU Oracle Hospitality Cloud Guided Learning Service - Hosted Employee
Part #: B109609 (Previous Part #: B95973)

The EDU Oracle Hospitality Cloud Guided Learning Service – Hosted Employee provides adoption across your Oracle Hospitality Cloud Services using in-application guidance across all modules, processes, and roles. Included in the Oracle Hospitality Cloud Guided Learning Service is:

- Ability to create and deploy unlimited quantity of Oracle Guided Learning (OGL) content items (smart tips, messages, process guides etc.) within the Oracle Hospitality pillar to deploy across any business process and/or any role.
- A library of pre-built templates (base content) and best-practice use cases to expedite adoption that is updated and maintained by Oracle quarterly.
- Business process training available to all users that have access to Oracle Hospitality Cloud Services.
- Digital learning content for how to use OGL (build, develop and manage).
- Analytics to measure change and process effectiveness.
- Access to full suite of OGL features, including multi-language deployments and surveys.
- Access to an OGL enablement lead to advise, consult, and assist with your use of these OGL services.

You acknowledge that Oracle's ability to perform the EDU Oracle Hospitality Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Hospitality Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your order and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Period provided under your order.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Hospitality Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Employee as defined in your order.

Service Access Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Hospitality Cloud Guided Learning Service - Hosted Named User
Part #: B109445 (Previous Part #: B95586)

The EDU Oracle Hospitality Cloud Guided Learning Service – Hosted Named User provides adoption across your Oracle Hospitality Cloud Services using in-application guidance across all modules, processes, and roles. Included in the Oracle Hospitality Cloud Guided Learning Service is:

- Ability to create and deploy unlimited quantity of Oracle Guided Learning (OGL) content items (smart tips, messages, process guides etc.) within the Oracle Hospitality pillar to deploy across any business process and/or any role.
- A library of pre-built templates (base content) and best-practice use cases to expedite adoption that is updated and maintained by Oracle quarterly.
- Business process training available to all users that have access to Oracle Hospitality Cloud Services.
- Digital learning content for how to use OGL (build, develop and manage).
- Analytics to measure change and process effectiveness.
- Access to full suite of OGL features, including multi-language deployments and surveys.
- Access to an OGL enablement lead to advise, consult, and assist with your use of these OGL services.

You acknowledge that Oracle's ability to perform the EDU Oracle Hospitality Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Hospitality Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your order and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Period provided under your order.

b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Oracle Hospitality Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Hyperion and Essbase Event Learning Subscription - Hosted Named User

Part #: B109237 (Previous Part B94469)

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Hyperion and Essbase Event Learning Subscription 3 months LC Drawdown - Hosted Named User

Part #: B10933

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Implement Machine Learning

EDU Implement Machine Learning using Oracle Data Miner and Oracle APEX Student Learning Subscription- Hosted Named User

Part #: B94527

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

Student Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy.
Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Insurance Cloud Guided Learning Service

EDU Oracle Insurance Cloud Guided Learning Service - Hosted Employee
Part #: B109611 (Previous Part #: B95974)

The EDU Oracle Insurance Cloud Guided Learning Service – Hosted Employee provides adoption across your Oracle Insurance Cloud Services using in-application guidance across all modules, processes, and roles. Included in the Oracle Insurance Cloud Guided Learning Service is:

- Ability to create and deploy unlimited quantity of Oracle Guided Learning (OGL) content items (smart tips, messages, process guides etc.) within the Oracle Insurance pillar to deploy across any business process and/or any role.
- A library of pre-built templates (base content) and best-practice use cases to expedite adoption that is updated and maintained by Oracle quarterly.
- Business process training available to all users that have access to Oracle Insurance Cloud Services.
- Digital learning content for how to use OGL (build, develop and manage).
- Analytics to measure change and process effectiveness.
- Access to full suite of OGL features, including multi-language deployments and surveys.
- Access to an OGL enablement lead to advise, consult, and assist with your use of these OGL services.

You acknowledge that Oracle's ability to perform the EDU Oracle Insurance Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Insurance Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your order and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Period provided under your order.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Insurance Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Employee as defined in your order.

Service Access Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Insurance Cloud Guided Learning Service - Hosted Named User

Part #: B109449 (Previous Part #: B95587)

The EDU Oracle Insurance Cloud Guided Learning Service – Hosted Named User provides adoption across your Oracle Insurance Cloud Services using in-application guidance across all modules, processes, and roles. Included in the Oracle Insurance Cloud Guided Learning Service is:

- Ability to create and deploy unlimited quantity of Oracle Guided Learning (OGL) content items (smart tips, messages, process guides etc.) within the Oracle Insurance pillar to deploy across any business process and/or any role.
- A library of pre-built templates (base content) and best-practice use cases to expedite adoption that is updated and maintained by Oracle quarterly.
- Business process training available to all users that have access to Oracle Insurance Cloud Services.
- Digital learning content for how to use OGL (build, develop and manage).
- Analytics to measure change and process effectiveness.
- Access to full suite of OGL features, including multi-language deployments and surveys.
- Access to an OGL enablement lead to advise, consult, and assist with your use of these OGL services.

You acknowledge that Oracle's ability to perform the EDU Oracle Insurance Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Insurance Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your order and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Period provided under your order.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Insurance Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

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You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

Oracle IT Infrastructure

EDU Oracle IT Infrastruture Event Learning Subscription - Hosted Named User
Part #: B109226 (Previous Part #: B94458)

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning

Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

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Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle IT Infrastruture Event Learning Subscription 3 months LC Drawdown- Hosted Named User
Part #: B109022

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to

the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

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Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

Oracle Java

EDU Oracle Java Event Learning Subscription - Hosted Named User

Part #: B109225 (Previous Part #: B94417)

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

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Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Java Event Learning Subscription 3 months LC Drawdown - Hosted Named User
Part #: B109015

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

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Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Java Development on Oracle Cloud Student Learning Subscription- Hosted Named User

Part #: B109264 (Previous Part #: B94520)

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

Student Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
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You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Learning Subscription Services for security and fraud prevention purposes.

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EDU Develop Applications for the Java EE 7 Platform Student Learning Subscription- Hosted Named User

Part #: B109288 (Previous Part #: B94545)

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

Student Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

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Service Access Policies
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EDU Java SE – Programming I Student Learning Subscription- Hosted Named User

Part #: B109289 (Previous Part #: B94546)

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and

services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

Student Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy.

Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Learning Subscription Services for security and fraud prevention purposes.

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EDU Java SE – Programming II Student Learning Subscription- Hosted Named User
Part #: B94547

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

Student Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy.

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EDU JavaScript and HTML5 – Develop Web Applications Student Learning Subscription- Hosted Named User
Part #: B94548

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

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offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
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EDU Oracle Java Cloud OCP Student Learning Subscription – China ONLY - Hosted Named User
Part #: B109253 (Previous Part #: B94313)

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

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Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy.

Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Java Foundation Student Learning Subscription - Hosted Named User

Part #: B110497

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

Student Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits:

This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies:

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy.

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Oracle JD Edwards

EDU Oracle JD Edwards Event Learning Subscription - Hosted Named User
Part #: B109241 (Previous Part #: B94472)

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle JD Edwards Event Learning Subscription 3 months LC Drawdown - Hosted Named User
Part #: B109036

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

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Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

Machine Learning

EDU Machine Learning on Oracle Cloud Student Learning Subscription- Hosted Named User
Part #: B109267 (Previous Part #: B94523)

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

Student Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription

offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy.
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Oracle Master Learning Subscriptions – JAPAN ONLY

EDU ORACLE MASTER Bronze/Silver Learning Subscription (CLS)– Japan ONLY - Hosted Named User

Part #: B109210 (Previous Part #: B94115)

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

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Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU ORACLE MASTER Bronze/Silver Learning Subscription 12 months LC Drawdown– Japan ONLY - Hosted Named User

Part #: B109010

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. This service does not make any content available for download by users.

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Service Access Policies
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Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU ORACLE MASTER Gold Learning Subscription (CLS)– Japan ONLY - Hosted Named User

Part #: B109211 (Previous Part #: B94116)

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

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Service Access Policies
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Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU ORACLE MASTER Gold Learning Subscription 12 months LC Drawdown- Japan ONLY - Hosted Named User

Part #: B109011

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. This service does not make any content available for download by users.

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Service Access Policies

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Auto Renewal

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EDU ORACLE MASTER Platinum Learning Subscription (CLS)– Japan ONLY - Hosted Named User

Part #: B109212 (Previous Part #: B94117)

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. This service does not make any content available for download by users.

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Service Access Policies
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EDU ORACLE MASTER Platinum Learning Subscription 12 months LC Drawdown– Japan ONLY - Hosted Named User

Part #: B109012

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Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

MySQL

EDU Administer MySQL Student Learning Subscription- Hosted Named User
Part #: B94532

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

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Usage Limits: This subscription is subject to usage limits based on:

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Service Access Policies
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EDU Administer MySQL on Oracle Cloud Student Learning Subscription-Hosted Named User
Part #: B109422 (Previous Part #: B94550)

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and

services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

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Service Access Policies
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EDU Build MySQL Database for Applications Student Learning Subscription-Hosted Named User
Part #: B94537

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support

engineers, consultants and other instructors, will present content.

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Usage Limits: This subscription is subject to usage limits based on:

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EDU Build MySQL Database for Applications Student Learning Subscription-Hosted Named User
Part #: B94537

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

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Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Build MySQL Database for Applications on Oracle Cloud Student Learning Subscription- Hosted Named User
Part #: B109423 (Previous Part #: B94551)

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

Student Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made

available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy.

Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle MySQL Database Administrator Student Learning Subscription – China ONLY - Hosted Named User
Part #: B109254 (Previous Part #: B94515)

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

Student Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy.

Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle MySQL for DataScientist Student Learning Subscription - Hosted Named User

Part #: B109157

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

Student Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits:

This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies:

 Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy.

Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle MySQL Event Learning Subscription - Hosted Named User
Part #: B109223 (Previous Part #: B94456)

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle MySQL Event Learning Subscription 3 months LC Drawdown - Hosted Named User

Part #: B109020

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

NoSQL Database

EDU Oracle NoSQL Database for Administrators Student Learning Subscription- Hosted Named User
Part #: B94541

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

Student Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy.

Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle NoSQL Database for Developers Student Learning Subscription-Hosted Named User

Part #: B94540

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

Student Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy.

Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

OCI "Free" Learning Subscription

EDU OCI "Free" Learning Subscription - Hosted Named User
Part #: B109213 (Previous Part #: B94112)

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

OCI Adoption Programs

EDU OCI Foundational Enterprise Adoption Program 12 months
Part #: B109218 (Previous Part #: B108054)

Oracle University EDU OCI Foundational Enterprise Adoption Program is a collection of web-based learning materials, including video content and services focused on cloud implementation. The specific materials included with your subscription is described in more detail below. This program provides easy access to OCI skills and training to your employee Users, with self-paced learning and additional resources including the provision and use of training consumption reports to establish targets, engage with stakeholders to drive skill adoption and promotion across your business.

The program is available at http://mylearn.oracle.com/home and is made available to you subject to the terms of your order and the agreement referenced in your order. Unauthorized individuals may not view program content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings.

Orders are non-cancelable and non-refundable. This service does not make any content available for download by Users. Oracle University EDU OCI Foundational Enterprise Adoption Program has a 12-month Services Period.

The Cloud Services may include learning materials pertaining to the following Oracle University learning paths described in more detail at https://education.oracle.com/learn/oracle-cloud-infrastructure/pPillar_640:

OCI Foundation Associate (including Certification)
OCI Architect Associate
OCI Architect Professional
OCI DevOps Professional
Data Management Foundation Associate
Autonomous Database Specialist
Oracle Database Admin Specialist
Oracle Cloud Database Service Specialist
Java SE 17 Developer
APEX Cloud Developer
Learning Explorer content (learning and accreditation): over 60 Explorer badges (HCM, EPM, Talent, ERP, SCM, CX, Data Management, OCI, OMC Marketing, Sales, Projects, Database, Java Cloud, MySQL, Application Development, Apex)
Cloud Applications Business Process (ERP, HCM, CX)

Customized Access Portal

Oracle will provide you with access to a co-branded customized access portal to allow your Users a single URL to access these Cloud Services. The User must have an Oracle Single-Sign-On account to access the Portal and the Cloud Services.

Usage Limits:

You have the limited right to provide access to the Oracle University OCI Foundational Enterprise Adoption Program - Free Tier subscriptions listed above solely to your full-time employee Users registered and verified by You and who have an e-mail address provided by you exclusively for such Users' personal training use. The specific learning materials comprising the Cloud Services and available for use are limited to those made generally-available by Oracle at any given time during the Services Period and Oracle may modify the learning materials offered as part of the Cloud Services at any time in its sole discretion.

Service Access Policies

Your order for this Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the

agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Learning Subscription Services.

In order to take an Oracle Certification Program exam as part of this Cloud Service, Your Users shall be required to acknowledge and agree to the terms set forth in the Oracle Certification Program Candidate Agreement.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which

is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices

to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle University OCI Learning Portal Enterprise Adoption Program

Part #: B109216 (Previous Part #: B99041)

Oracle University OCI Learning Portal Enterprise Adoption Program is a collection of web-based learning materials, including video content and services focused on cloud implementation. The specific materials included with your subscription is described in more detail below. This program provides easy access to OCI skills and training to your employee Users, with self-paced learning and additional resources including the provision and use of training consumption reports to establish targets, engage with stakeholders to drive skill adoption and promotion across your business.

The program is available at http://mylearn.oracle.com/home and is made available to you subject to the terms of your order and the agreement referenced in your order. Unauthorized individuals may not view program content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings.

Orders are non-cancelable and non-refundable. This service does not make any content available for download by Users. Oracle University OCI Learning Portal Enterprise Adoption Program has a 12-month Services Period.

Package includes the following services:

- **Event Learning Subscriptions**
    o   Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud

implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

- **Oracle Cloud Infrastructure (OCI) Self-Paced Lab Subscriptions**
  o Oracle Cloud Infrastructure (OCI) Self-Paced Lab Subscriptions provide cloud learning in a hands-on flexible learning model with scripted practice in the Oracle OCI environment and access to micro labs for learning and are available in 48 hour segments during the Services Period. You may request additional learning segments during the Services Period. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

- **Exam Learning Subscriptions**
  o Exam Learning Subscriptions are purchased in advance as future payment for a specific Oracle Certification Exam registration. The exam registration can be requested through the Exam Learning Subscription. Unauthorized individuals may not view Exam Learning Subscription content at any time. Exam Learning Subscriptions (i) may be used by one person, one time, for one exam discount/fee and only in the country of purchase; (ii) are not valid after the expiration date; (iii) may not be canceled or redeemed for cash, credit or refund; and (iv) may be used only by the purchaser, except as permitted by a valid Oracle reseller agreement.

  In order to take an Oracle Certification Program exam as part of this Oracle University OCI Learning Portal offering, your Users shall be required to acknowledge and agree to the terms set forth in the Oracle Certification Program Candidate Agreement.

- **OCI and Technology Cloud Learning Subscriptions**
  o This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings.

- **Cloud Applications Senior Consultant User Adoption – Day**
  o Oracle will provide the following assistance on a per-day basis with the following activities in connection with your Oracle University cloud services. Oracle's assistance will be to provide guidance on maximizing the usage of these Cloud Services within your organization. This is a cloud professional service that is used for Oracle University cloud service User enablement. At your direction, Oracle will provide the applicable resources listed below and in your order to assist in the furtherance of the Oracle University cloud service configuration review and recommendations, up to the maximum number of days per resource role as set forth in your order. A "day" is defined as one (1) resource working eight (8) hours per day, except in the following countries: Canada (7.5 hours per day), Denmark (7.4 hours per day), Finland (7.5 hours per day), Germany (7.8 hours per day), Israel (8.6 hours per day), and Norway (7.5 hours per day). The fee for the Service does not include travel and out-of-pocket expenses. The Services must be used within twelve (12) months from Your order's signature date ("Professional Services Period"). Any Services not used within such period will be automatically forfeited by you, with no further action required of either party, and you will not be entitled to a refund, or any credit toward additional or other Services, for any unused portion of the fees paid for any unused Services. You may not use the fees for any services other than the Services stated herein.

- **Customized Access Portal**
  - o Oracle will provide you with access to a co-branded Customized Access Portal to allow your Users a single URL to access these Cloud Services. The User must have an Oracle Single-Sign-On account to access the Portal and the Cloud Services.

Usage Limits: Oracle University OCI Learning Portal Enterprise Adoption Program is subject to the following usage limits, unless otherwise indicated in Your ordering document:

- Event Learning Subscriptions: eight (8) subscriptions.
- OCI Self-Paced Lab Subscriptions: five hundred (500) subscriptions.
- Exam Learning Subscriptions: one thousand (1,000) exam registrations.
- OCI and Technology Cloud Learning Subscriptions: twenty (20) subscriptions.
- Cloud Applications Senior Consultant User Adoption Day: five (5) kick-off/intro days and twenty-six (26) program management days.
- Customized Access Portal: one (1).

You have the limited right to provide access to the Oracle University OCI Learning Portal Enterprise Adoption Program subscriptions listed above solely to your registered and verified full-time employee Users who have an e-mail address provided by you exclusively for such Users' personal training use. Subscriptions available for use as part of the program are limited to those made generally-available by Oracle at any given time during the Services Period.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle University OCI Learning Portal Enterprise Adoption Program - Maintenance

Part #: B109217 (Previous Part #: B99042)

Oracle University OCI Learning Portal Enterprise Adoption Program - Maintenance is a collection of web-based learning materials, including video content and services focused on cloud implementation and is intended as a continuing annual offering for Oracle customers who have already subscribed to the Oracle University OCI Learning Portal Enterprise Adoption Program. The specific materials included with your subscription is described in more detail below.

You acknowledge that Oracle's ability to perform the OCI Learning Portal Enterprise Adoption Program Maintenance Service depends upon Your fulfillment of the following obligations:

> a. Procure and maintain the separate Oracle University OCI Learning Portal Enterprise Adoption Program offering under separate contract for a minimum Service Period of twelve (12) months prior to the commencement of the Services under your order.

> b. Maintain the properly configured hardware/operating system platform to support the Services.

The service is available at http://mylearn.oracle.com/home and is made available to you subject to the terms of your order and the agreement referenced in your order ("Agreement"). Unauthorized individuals may not view service content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings.

Orders are non-cancelable and non-refundable. This Service does not make any content available for download by Users. Oracle University OCI Learning Portal Enterprise Adoption Program – Maintenance has a 12-month Service Period and is a customizable program as noted below.

This service includes the following:

- **Oracle Cloud Infrastructure (OCI) Self-Paced Lab Subscriptions**
  - o Oracle Cloud Infrastructure (OCI) Self-Paced Lab Subscriptions provide cloud learning in a hands-on flexible learning model with scripted practice in the Oracle OCI environment and access to micro labs for learning and are available in 48 hour segments during the Service Period. You may request additional learning segments during the Service Period. In the event that any Oracle programs are made available for download as part of the Service, then use of such programs is subject to the terms of the Agreement.

- **Cloud Applications Senior Consultant User Adoption – Day**
  - o Oracle will provide the following assistance on a per-day basis with the following activities in connection with your Oracle University cloud services. Oracle's assistance will be to provide guidance on maximizing the usage of these Services within your organization. This is a cloud professional service that is used for Oracle University cloud service User enablement. At your direction, Oracle will provide the applicable resources listed below and in your order to assist in the furtherance of the Oracle University cloud service configuration review and recommendations, up to the maximum number of days per resource role as set forth in your order. A "day" is defined as one (1) resource working eight (8) hours per day, except in the following countries: Canada (7.5 hours per day), Denmark (7.4 hours per day), Finland (7.5 hours per day), Germany (7.8 hours per day), Israel (8.6 hours per day), and Norway (7.5 hours per

day). The fee for the Service does not include travel and out-of-pocket expenses. The Services must be used within twelve (12) months from your order's signature date ("Professional Services Period"). Any Services not used within such period will be automatically forfeited by you, with no further action required of either party, and you will not be entitled to a refund, or any credit toward additional or other Services, for any unused portion of the fees paid for any unused Services. You may not use the fees for any services other than the Services stated herein.

- **Customized Access Portal**
    o Oracle will provide you with access to a co-branded Customized Access Portal to allow your Users a single URL to access these Services. The User must have an Oracle Single-Sign-On account to access the Portal and the Services.

Usage Limits: Oracle University OCI Learning Portal Enterprise Adoption Program - Maintenance is subject to the following usage limits, unless otherwise indicated in Your ordering document:

- OCI Self-Paced Lab Subscriptions: two hundred (200) subscriptions.
- Cloud Applications Senior Consultant User Adoption Day: twelve (12) program management days.
- Customized Access Portal: one (1).

You have the limited right to provide access to the Oracle University OCI Learning Portal Enterprise Adoption Program – Maintenance subscriptions listed above solely to your registered and verified full-time employee Users who have an e-mail address provided by you exclusively for such Users' personal training use. Subscriptions available for use as part of the program are limited to those made generally-available by Oracle at any given time during the Service Period.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

Oracle OCM Certification

EDU Oracle OCM Certification Exam Subscription - Hosted Named User

Part #: B109227 (Previous Part #: B94459)

OCM Certification Exam Subscription is to be delivered in a flexible learning model, utilizing digital and live asset delivery. The OCM Certification Exam Subscription includes a collection of web based learning materials, video content, and virtual or in-person proctors to facilitate a performance-based exam. OCM Certification Exam Subscription is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. OCM Certification Exam Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy.

Unauthorized individuals may not view OCM Certification Exam Subscription content at any time. You are responsible for meeting the minimum system requirements to order the OCM Certification Exam Subscription offerings.

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle OCM Certification Exam Subscription 3 months Drawdown - Hosted Named User

Part #: B109023

OCM Certification Exam Subscription is to be delivered in a flexible learning model, utilizing digital and live asset delivery. The OCM Certification Exam Subscription includes a collection of web based learning materials, video content, and virtual or in-person proctors to facilitate a performance-based exam. OCM Certification Exam Subscription is available at http://education.oracle.com/cloud and is made available to you subject to the terms of

your order and the Agreement. OCM Certification Exam Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy.

Unauthorized individuals may not view OCM Certification Exam Subscription content at any time. You are responsible for meeting the minimum system requirements to order the OCM Certification Exam Subscription offerings.

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle OCM Certification Exam Retake Subscription - Hosted Named User
Part #: B109228 (Previous Part #: B94460)

OCM Certification Exam Retake Subscription is to be delivered in a flexible learning model, utilizing digital and live asset delivery. The OCM Certification Exam Retake Subscription includes a collection of web based learning materials, video content, virtual or in-person proctors to facilitate a performance-based exam. OCM Certification Exam Retake Subscription is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. OCM Certification Exam Retake Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

EDU Oracle OCM Certification Exam Retake Subscription 3 months LC Drawdown - Hosted Named User
Part #: B109024

OCM Certification Exam Retake Subscription is to be delivered in a flexible learning model, utilizing digital and live asset delivery. The OCM Certification Exam Retake Subscription includes a collection of web based learning materials, video content, virtual or in-person proctors to facilitate a performance-based exam. OCM Certification Exam Retake Subscription is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. OCM Certification Exam Retake Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Oracle PeopleSoft

EDU Oracle PeopleSoft Event Learning Subscription - Hosted Named User
Part #: B109235 (Previous Part # B94467)

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth

in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle PeopleSoft Event Learning Subscription 3 months LC Drawdown - Hosted Named User

Part #: B109031

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

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Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

Object-Oriented Analysis

EDU Object-Oriented Analysis and Design Using UML Student Learning Subscription- Hosted Named User
Part #: B94535

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

Student Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy.

Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

PL_SQL

EDU PL_SQL Fundamentals Student Learning Subscription- Hosted Named User
Part #: B94553

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

Student Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

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Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy.

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EDU PL_SQL on Oracle Cloud Student Learning Subscription- Hosted Named User
Part #: B109270 (Previous Part #: B94526)

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

Student Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy.
Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Oracle Procurement

EDU Oracle Procurement Event Learning Subscription - Hosted Named User
Part #: B109243 (Previous Part #: B94474)

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

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Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Procurement Event Learning Subscription 3 months LC Drawdown - Hosted Named User

Part #: B109038

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

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Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Project Portfolio Management Event Learning Subscription - Hosted Named User

Part #: B109239 (Previous Part #: B94298)

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

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Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Project Portfolio Management Event Learning Subscription 3 months LC Drawdown- Hosted Named User
Part #: B109013

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

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Data Center

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Auto Renewal

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Python for Data Analytics

EDU Python for Data Analytics and Machine Learning Student Learning Subscription- Hosted Named User
Part #: B94529

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

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Usage Limits: This subscription is subject to usage limits based on:

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Service Access Policies
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You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce

the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Oracle Retail

EDU Oracle Retail Cloud Guided Learning Service - Hosted Employee
Part #: B109608 (Previous Part #: B95975)

The EDU Oracle Retail Cloud Guided Learning Service – Hosted Employee provides adoption across your Oracle Retail Cloud Services using in-application guidance across all modules, processes, and roles. Included in the Oracle Retail Cloud Guided Learning Service is:

- Ability to create and deploy unlimited quantity of Oracle Guided Learning (OGL) content items (smart tips, messages, process guides etc.) within the Oracle Retail pillar to deploy across any business process and/or any role.
- A library of pre-built templates (base content) and best-practice use cases to expedite adoption that is updated and maintained by Oracle quarterly.
- Business process training available to all users that have access to Oracle Retail Cloud Services.
- Digital learning content for how to use OGL (build, develop and manage).
- Analytics to measure change and process effectiveness.
- Access to full suite of OGL features, including multi-language deployments and surveys.
- Access to an OGL enablement lead to advise, consult, and assist with your use of these OGL services.

You acknowledge that Oracle's ability to perform the EDU Oracle Retail Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Retail Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your order and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Period provided under your order.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Retail Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Employee as defined in your order.

Service Access Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Retail Cloud Guided Learning Service - Hosted Named User
Part #: B109443 (Previous Part #: B95588)

The EDU Oracle Retail Cloud Guided Learning Service – Hosted Named User provides adoption across your Oracle Retail Cloud Services using in-application guidance across all modules, processes, and roles. Included in the Oracle Retail Cloud Guided Learning Service is:

- Ability to create and deploy unlimited quantity of Oracle Guided Learning (OGL) content items (smart tips, messages, process guides etc.) within the Oracle Retail pillar to deploy across any business process and/or any role.
- A library of pre-built templates (base content) and best-practice use cases to expedite adoption that is updated and maintained by Oracle quarterly.
- Business process training available to all users that have access to Oracle Retail Cloud Services.
- Digital learning content for how to use OGL (build, develop and manage).
- Analytics to measure change and process effectiveness.
- Access to full suite of OGL features, including multi-language deployments and surveys.
- Access to an OGL enablement lead to advise, consult, and assist with your use of these OGL services.

You acknowledge that Oracle's ability to perform the EDU Oracle Retail Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Retail Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your order and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Period provided under your order.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Retail Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

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You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Retail Event Learning Subscription - Hosted Named User
Part #: B109249 (Previous Part #: B94479)

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual

instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Retail Event Learning Subscription 3 months LC Drawdown-Hosted Named User

Part #: B109043

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Sales Event Learning Subscription - Hosted Named User

Part #: B109244 (Previous Part #: B94475)

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

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Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Sales Event Learning Subscription 3 months LC Drawdown- Hosted Named User

Part #: B109039

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

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Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

Oracle Service

EDU Oracle Service Event Learning Subscription - Hosted Named User
Part #: B109246 (Previous Part #: B94477)

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

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Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Service Event Learning Subscription 3 months LC Drawdown-Hosted Named User
Part #: B109041

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

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Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

Oracle Siebel

EDU Oracle Siebel Event Learning Subscription - Hosted Named User
Part #: B109245 (Previous Part #: B94476)

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

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such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Siebel Event Learning Subscription 3 months LC Drawdown-Hosted Named User
Part #: B109040

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

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relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

Skills Development

EDU Skills Development Student Learning Subscription- Hosted Named User
Part #s: D110046, D110047, D110048, D110049

Skills Development Student Learning Subscription (SDI SLS) is a collection of web based learning materials, including video content and services. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. SDI SLS is available at http://education.oracle.com/wdp. SDI SLS is made available on a hosted named user basis for a six month Services Period; and unauthorized individuals may not view SDI SLS content at any time. You are responsible for meeting the minimum system requirements to order the SDI SLS offerings. SDI SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the SDI SLS offerings, then use of such programs is subject to the terms of the agreement referenced in your order.

Usage Limits:

This subscription is subject to usage limits based on:

· A maximum number of Hosted Named Users as defined in your order.

Service Access Policies:

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy.

Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Learning Subscription Services.

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SQL

EDU Introduction to Oracle SQL Student Learning Subscription- Hosted Named User
Part #: B94552

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

Student Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy.

Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Learning Subscription Services for security and fraud prevention purposes.

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EDU SQL on Oracle Cloud Student Learning Subscription- Hosted Named User
Part #: B109269 (Previous Part #: B94525)

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

Student Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy.

Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Learning Subscription Services. You also agree that Oracle may collect and process

the personal information you have entered into the command prompt when using these Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU SQL Database for Developers Student Learning Subscription- Hosted Named User
Part #: B94540

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

Student Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy.

Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU SQL and PL_SQL Fundamentals Student Learning Subscription- Hosted Named User

Part #: B94542

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

Student Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy.

Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce

the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Oracle Supply Chain Management

EDU Oracle Supply Chain Management Event Learning Subscription - Hosted Named User

Part #: B109242 (Previous Part #: B94473)

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and

such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Supply Chain Management Event Learning Subscription 3 months LC Drawdown - Hosted Named User
Part #: B109037

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all

relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

Talent Management

EDU Oracle Talent Management Event Learning Subscription - Hosted Named User

Part #: B109234 (Previous Part #: B94466)

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Talent Management Event Learning Subscription 3 months LC Drawdown - Hosted Named User
Part #: B109030

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce

the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

Oracle Technology

EDU Technology Learning Subscription - Hosted Named User
Part #: B109207 (Previous Part #: B94111)

Oracle Technology Learning Subscription covers the entire Oracle Technology portfolio, including Java, JD Edwards, MySQL, Oracle APEX, Autonomous database, BI, OCI, and Database.

Oracle's technologies evolve quickly, with new features and capabilities likely to be added over the course of twelve months. To make sure you don't miss out on these exciting new features and capabilities, Oracle University training is designed to evolve at the same rate as our products.

- Users will take digital courses mapped to job roles and apply new skills in hands-on labs.
- Access regularly-updated content that aligns with each Technology product release.
- Attend live sessions with product experts to measure your progress.

The Oracle Technology Learning Subscription is a collection of web-based learning materials, including video content and services focused on Oracle Technologies, and may include content via Training on Demand (TOD) titles. Content is presented by various individuals, including Oracle architects, support engineers, and consultants.

The Oracle Cloud Technology Learning Subscription includes three Oracle Certification Program (OCP) exam attempts per subscription during the subscription Service Period. Certification candidates will be required to accept and acknowledge additional OCP-specific terms and conditions. This subscription is available at http://mylearn.oracle.com/home and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. This service does not make any content available for download by users.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Learning Subscription Services for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Technology Learning Subscription 12 months LC Drawdown- Hosted Named User

Part #: B109006

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Learning Subscription Services. You also agree that Oracle may collect and

process the personal information you have entered into the command prompt when using these Oracle Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement

EDU Oracle Technology Exam Learning Subscription - Hosted Named User
Part #: B109203 (Previous Part #: B92872)

Exam Learning Subscriptions are purchased in advance as future payment for a specific Oracle Certification exam registration. The exam registration can be requested through the Exam Learning Subscription Exam Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view Exam Learning Subscription content at any time. You are responsible for meeting the minimum system requirements to order the Exam Learning Subscription offerings.

Exam Learning Subscriptions (i) may be used by one person, one time, for one exam discount/fee and only in the country of purchase; (ii) are not valid after the expiration date; (iii) may not be canceled or redeemed for cash, credit or refund; and (iv) may be used only by the purchaser, except as permitted by a valid Oracle reseller agreement.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject

to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Technology Exam Learning Subscription 6 Months LC Drawdown - Hosted Named User

Part #: B109004

Exam Learning Subscriptions are purchased in advance as future payment for a specific Oracle Certification exam registration. The exam registration can be requested through the Exam Learning Subscription Exam Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view Exam Learning Subscription content at any time. You are responsible for meeting the minimum system requirements to order the Exam Learning Subscription offerings.

Exam Learning Subscriptions (i) may be used by one person, one time, for one exam discount/fee and only in the country of purchase; (ii) are not valid after the expiration date; (iii) may not be canceled or redeemed for cash, credit or refund; and (iv) may be used only by the purchaser, except as permitted by a valid Oracle reseller agreement.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle University Travel and Expenses

Part #: B109342 (Previous Part #: B97145)

Travel and Expenses related to the Delivery of Services

Oracle University Travel and Expenses are travel and other expenses related to the Delivery of Services. Oracle University Travel and Expenses are charged on a per-event, per-day basis. Oracle University live event fees are exclusive of travel, expenses and room rental fees.

Delivery of Services is defined as the applicable Oracle University services provided by a non-local delivery resource at your desired location. Such services will be provided by local delivery resources (i.e., delivery resources local to your location) if available as of the effective date of your order. If local delivery resources are not available, on-site services will be provided by non-local delivery resources. In addition to the services fees set forth in your order, you agree to pay Oracle the travel expenses related to providing on-site Services at your location.

You are responsible for paying the Oracle University Travel and Expenses listed in your order for the applicable Oracle University service.

Oracle University Universal Credits

EDU Oracle University Universal Credits – Currency Unit

Part #: B108230

Oracle University Universal Credits may be used to acquire education products and services offered in the Oracle University online catalogue posted at shop.oracle.com, with the exception of Oracle Guided Learning, User Adoption Services and Student Learning Subscriptions. Oracle University Universal Credits may only be used to acquire products and services at the list price in effect at the time you order the relevant product or service, may not be used for any product or service that is subject to a discount or a promotion when you acquire the relevant product or service, and may not be used to make purchases pursuant to a price hold. The list price will be reduced by applying the Oracle University Universal Credits discount specified in your Oracle University Universal Credits purchase.

Notwithstanding anything to the contrary in the previous three sentences, Oracle University Universal Credits may also be used to pay for materials and/or expenses related to your order; however, the Oracle University Universal Credits discount will not be applied to such materials and/or expenses. Oracle University Universal Credits are valid

for the period stated in your order from the date your order is accepted by Oracle, and you must acquire products and must use any acquired services prior to the end of such period.

You may only use Oracle University Universal Credits in the country in which you acquired them, you may not use them as a payment method for additional Oracle University Universal Credits, and you may not use different Oracle University Universal Credits accounts to acquire a single product or service or to payfor materials and/or expenses. Oracle University Universal Credits are non-transferable and non-assignable. You may be required to execute standard Oracle ordering materials when using Learning Credits to order products or services.

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Oracle Utilities

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EDU Oracle Utilities Cloud Guided Learning Service - Hosted Employee
Part #: B109606 (Previous Part #: B95976)

The EDU Oracle Utilities Cloud Guided Learning Service – Hosted Employee provides adoption across your Oracle Utilities Cloud Services using in-application guidance across all modules, processes, and roles. Included in the Oracle Utilities Cloud Guided Learning Service is:

- Ability to create and deploy unlimited quantity of Oracle Guided Learning (OGL) content items (smart tips, messages, process guides etc.) within the Oracle Utilities pillar to deploy across any business process and/or any role.
- A library of pre-built templates (base content) and best-practice use cases to expedite adoption that is updated and maintained by Oracle quarterly.
- Business process training available to all users that have access to Oracle Utilities Cloud Services.
- Digital learning content for how to use OGL (build, develop and manage).
- Analytics to measure change and process effectiveness.
- Access to full suite of OGL features, including multi-language deployments and surveys.
- Access to an OGL enablement lead to advise, consult, and assist with your use of these OGL services.

You acknowledge that Oracle's ability to perform the EDU Oracle Utilities Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Utilities Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your order and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Period provided under your order.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Utilities Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Employee Users as defined in your order.

Service Access Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Utilities Cloud Guided Learning Service - Hosted Named User
Part #: B109439 (Previous Part #: B95589)

The EDU Oracle Utilities Cloud Guided Learning Service – Hosted Named User provides adoption across your Oracle Utilities Cloud Services using in-application guidance across all modules, processes, and roles. Included in the Oracle Utilities Cloud Guided Learning Service is:

- Ability to create and deploy unlimited quantity of Oracle Guided Learning (OGL) content items (smart tips, messages, process guides etc.) within the Oracle Utilities pillar to deploy across any business process and/or any role.
- A library of pre-built templates (base content) and best-practice use cases to expedite adoption that is updated and maintained by Oracle quarterly.
- Business process training available to all users that have access to Oracle Utilities Cloud Services.
- Digital learning content for how to use OGL (build, develop and manage).
- Analytics to measure change and process effectiveness.
- Access to full suite of OGL features, including multi-language deployments and surveys.

- Access to an OGL enablement lead to advise, consult, and assist with your use of these OGL services.

You acknowledge that Oracle's ability to perform the EDU Oracle Utilities Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Utilities Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your order and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Period provided under your order.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Utilities Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Utilities Event Learning Subscription - Hosted Named User
Part #: B109250 (Previous Part #: B94480)

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Utilities Event Learning Subscription 3 months LC Drawdown - Hosted Named User

Part #: B109044

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

Appendix: Retired Offerings

EDU Account Reconciliation Cloud Guided Learning Service - Hosted Named User

Part #: B94809 (Previous Part #: B89891)

The Account Reconciliation Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Account Reconciliation Cloud Service. Your users will be able to access such Base Flows from within the Account Reconciliation Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Account Reconciliation Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Account Reconciliation Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Account Reconciliation Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Account Reconciliation Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information,

Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Accounting Hub Reporting Cloud Guided Learning Service - Hosted Named User

Part #: B94774 (Previous Part #: B89856)

The Accounting Hub Reporting Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Accounting Hub Reporting Cloud Service. Your users will be able to access such Base Flows from within the Accounting Hub Reporting Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Accounting Hub Reporting Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Accounting Hub Reporting Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Accounting Hub Reporting Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Accounting Hub Reporting Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Aconex Contract Management Enterprise Cloud Guided Learning Service - Hosted Named User

Part #: B94665 (Previous Part #: B94137)

The Oracle Aconex Contract Management Enterprise Cloud Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Aconex Contract Management Enterprise Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Oracle Aconex Contract Management Enterprise Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Aconex Contract Management Enterprise Cloud Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Aconex Contract Management Enterprise Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Aconex Contract Management Enterprise Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Aconex Core Enterprise Cloud Guided Learning Service - Hosted Named User

Part #: B94729 (Previous Part #: B94132)

The Oracle Aconex Core Enterprise Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Aconex Core Enterprise Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Aconex Core Enterprise Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Aconex Core Enterprise Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Aconex Core Enterprise Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Aconex Core Enterprise Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Aconex Field Enterprise Cloud Guided Learning Service - Hosted Named User

Part #: B94730 (Previous Part #: B94133)

The Oracle Aconex Field Enterprise Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Aconex Field Enterprise Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Aconex Field Enterprise Cloud Service during the Service Term specified in your Ordering Document.
You acknowledge that Oracle's ability to perform the Oracle Aconex Field Enterprise Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Aconex Field Enterprise Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Aconex Field Enterprise Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Aconex Project Controls Cloud Guided Learning Service - Hosted Named User

Part #: B94731 (Previous Part #: B94134)

The Oracle Aconex Project Controls Enterprise Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Aconex Project Controls Enterprise Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Oracle Aconex Project Controls Enterprise Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Aconex Project Controls Enterprise Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Aconex Project Controls Enterprise Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Oracle Aconex Project Controls Enterprise Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Aconex Supplier Documents Enterprise Cloud Guided Learning Service - Hosted Named User
Part #: B94690 (Previous Part #: B94136)

The Oracle Aconex Supplier Documents Enterprise Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Aconex Supplier Documents Enterprise Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Oracle Aconex Supplier Documents Enterprise Cloud Service during the Service Term specified in your Ordering Document.
You acknowledge that Oracle's ability to perform the Oracle Aconex Supplier Documents Enterprise Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Aconex Supplier Documents Enterprise Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain

such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Oracle Aconex Supplier Documents Enterprise Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Aconex Tenders Enterprise Cloud Guided Learning Service - Hosted Named User

Part #: B94732 (Previous Part #: B94135)

The Oracle Aconex Tenders Enterprise Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Aconex Tenders Enterprise Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Oracle Aconex Tenders Enterprise Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Aconex Tenders Enterprise Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Aconex Tenders Enterprise Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Aconex Tenders Enterprise Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Additional Guided Learning Flow Expansion Pack - Each
Part #: B89899

For each Guided Learning Expansion Pack ordered, Oracle will provide up to a total of twenty (20) New Flows and/or Customized Flows tailored for the Guided Learning Service(s) listed in your Ordering Document.
A New Flow is:

a. A Flow that is not included as a Base Flow under the applicable Service description and as determined by Oracle.
b. A Flow that exists in the applicable standard Base Flow library, but 60% or more of the navigation step-action structure is then customized.
c. A copy of a Base Flow, but with a new ID. A copied Flow may cover different process navigation for a non-generic job role or may cover different process navigation specific to your licensed Cloud Services.

A Customized Flow is defined as:

d. A Flow that exists in the applicable standard Base Flow library, but between 30% and 60% of the guide step-action navigation structure is then modified to your target applications.
e. A Flow that exists in the applicable standard Base Flow library, but more than 80% of the user guide education instruction text is then modified to your target applications and your client's business processes and procedures.
f. A Flow that exists in the applicable standard Base Flow library, but three (3) or more hyperlinks are then added to provide access to your business processes, procedures or other documentation.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

EDU Advanced Access Controls Cloud Guided Learning Service - Hosted Employee

Part #: B94883 (Previous Part# B91271)

The Advanced Access Controls Cloud Guided Learning Service includes standard step -action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Advanced Access Controls Cloud Service. Your users will be able to access such Base Flows from within the Advanced Access Controls Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Advanced Access Controls Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Advanced Access Controls Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Advanced Access Controls Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Advanced Access Controls Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:

The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Employees as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Advanced Collections Cloud Guided Learning Service - Hosted Named User

Part #: B94775 (Previous Part #: B89857)

The Advanced Collections Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Advanced Collections Cloud Service. Your users will be able to access such Base Flows from within the Advanced Collections Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Advanced Collections Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Advanced Collections Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Advanced Collections Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Advanced Collections Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.
oracel

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Advanced Collections Cloud Guided Learning Service – Hosted Employee

Part #: B94880 (Previous Part #: B91268)

The Advanced Collections Cloud Guided Learning Service includes standard step -action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Advanced Collections Cloud Service. Your users will be able to access such Base Flows from within the Advanced Collections Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Advanced Collections Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Advanced Collections Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Advanced Collections Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your ordering Document and maintain such Cloud Services in the same

or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Advanced Collections Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:

The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Employees as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Advanced Financial Controls Cloud Guided Learning Service - Hosted Named User

Part #: B94776 (Previous Part #: B89858)

The Advanced Financials Controls Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Advanced Financials Controls Cloud Service. Your users will be able to access such Base Flows from within the Advanced Financials Controls Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Advanced Financials Controls Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Advanced Financials Controls Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Advanced Financials Controls Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Advanced Financials Controls Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Advanced Financial Controls Cloud Guided Learning Service - Hosted Employee

Part #: B94882 (Previous Part #: B91270)

The Advanced Financial Controls Cloud Guided Learning Service includes standard step -action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Advanced Financial Controls Cloud Service. Your

users will be able to access such Base Flows from within the Advanced Financial Controls Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Advanced Financial Controls Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Advanced Financial Controls Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a) Procure the Advanced Financial Controls Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b) Maintain the properly configured hardware/operating system platform to support the Services.
c) Configure the Advanced Financial Controls Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d) Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:
- A maximum number of Hosted Employees as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU All Education Cloud Apps Learning Subscription - Hosted Named User
Part #: B92815

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at **learn.oracle.com** and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU All Education Tech Learning Subscription - Hosted Named User
Part #: B92816

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at **learn.oracle.com** and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Analytics Cloud Guided Learning Service - Hosted Named User
Part #: B94685 (Previous Part #: B92779)

The Oracle Analytics Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Analytics Cloud Service. Your users will be able to access such Base Flows from within the Oracle Analytics Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Oracle Analytics Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Analytics Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a.   Procure the Oracle Analytics CloudService under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b.   Maintain the properly configured hardware/operating system platform to support the Services.
c.   Configure the Oracle Analytics Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d.   Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Application Administrator OCP Student Learning Subscription – China ONLY - Hosted Named User
Part #: B94046

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

Student Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy.

Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Application Development Cloud Learning Subscription - Hosted Named User formerly known as EDU Oracle Application Development Cloud Services Learning Subscription (CLS)- Hosted Named User

Part #: B90133

CLS is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. CLS is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS content at any time. You are responsible for meeting the minimum system requirements to order the CLS offerings. CLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Application Development Event Learning Subscription – Hosted Named User

Part #: B92850

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.   Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Unauthorized individuals may not view ELS content at any time. You are responsible for meeting the minimum system requirements to order the ELS offerings.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Automated Invoice Processing Cloud Guided Learning Service - Hosted Employee

Part #: B94881 (Previous Part #: B91269)

The Automated Invoice Processing Cloud Guided Learning Service includes standard step -action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Automated Invoice Processing Cloud Service. Your users will be able to access such Base Flows from within the Automated Invoice Processing Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Automated Invoice Processing Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Automated Invoice Processing Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Automated Invoice Processing Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Automated Invoice Processing Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:
• A maximum number of Hosted Employees as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided

Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Autonomous Database Cloud Services Learning Subscription formerly known as EDU Oracle Autonomous Database Cloud Services Learning Subscription Complete Edition (CLS-CE) – Hosted Named User
Part #: B91149

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Banking Digital Experience Base Cloud Guided Learning Service - Hosted Named User

Part #: B94678 (Previous Part #: B94150)

The Oracle Banking Digital Experience Base Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Banking Digital Experience Base Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Oracle Banking Digital Experience Base Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Banking Digital Experience Base Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Banking Digital Experience Base Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Oracle Banking Digital Experience Base Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- The maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Big Data Learning Subscription Complete Edition (CLS-CE) – Developed – Hosted Named User
EDU Oracle Big Data Learning Subscription Complete Edition (CLS-CE) – Developing – Hosted Named User
EDU Oracle Big Data Learning Subscription Complete Edition (CLS-CE) – Emerging – Hosted Named User

Part #: B85938, B85939, B85940

CLS-CE is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. CLS-CE is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS-CE content at any time. You are responsible for meeting the minimum system requirements to order the CLS-CE offerings. CLS-CE orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS-CE is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle BlueKai Cloud Learning Subscription – LVC & Digital - Hosted Named User

Part #: B90962This Pass is defined as a collection of web based learning materials, video content (onDemand) and Live Virtual Classes (LVC) focused on Oracle's Marketing Cloud community. Content will be presented by various instructors. Courses for this pass are available within our Oracle University Marketing Cloud Training Portal at https://oracle.learn.taleo.net/mcacademy and access is made available to assigned pass holders subject to the

terms of your order and the Agreement. All LVC courses associated with this pass must be taken during the term of the pass subscription and access is subject to the following additional terms:

- Entitles a single hosted named user to attend publicly scheduled Instructor-Led Live Virtual Courses, onDemand and web-based training for the applicable service term specified with the pass.
- The total length of access to training will not exceed the pass subscription term.
- Each pass hosted named user may attend each LVC course included with this pass once during the subscription term. Users have unlimited access during the subscription term to any onDemand and web-based training courses included with this pass.
- Students must enroll for LVC sessions via the Oracle University Marketing Cloud Training Portal.
- Oracle will schedule LVC courses based on overall customer demand.
- Hosted named users must register for, and attend, courses within the subscription term.
- Hosted named users may cancel course attendance via the Oracle University Marketing Cloud Training Portal up to 24 hours prior to the start of the course.
- Hosted named users must request cancellations less than 24 hours prior to the start of the course via the Oracle University Marketing Cloud Help Desk. Failing to provide notice of absence will result in "no show" status for the course.
- This pass will be suspended for any hosted named user with two (2) "no shows" until the hosted named user has contacted the Oracle University Marketing Cloud Help Desk for pass reinstatement.
- Classes may not be recorded or shared in any manner.
- An unused pass is transferable for the remaining balance of the subscription period.
- A pass may only be transferred if:
    - The pass is a multi-year subscription and the original hosted named user has left the employment of the applicable organization;
    - The transfer is effective upon an anniversary of the multi-year pass activation date and there is at least 1 annual pass subscription period remaining.
- **Except as expressly permitted by Oracle above, a pass may not be shared or distributed to third parties. Unauthorized pass sharing will result in revocation.**

Usage Limits: This pass is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU BlueKai (DMP) Education Pass – LVC & Digital – Hosted Named User

Part #: B87718

This Pass is defined as a collection of web based learning materials, video content (onDemand) and Live Virtual Classes (LVC) focused on Oracle's Marketing Cloud community. Content will be presented by various instructors. Courses for this pass are available within our Oracle University Marketing Cloud Training Portal at https://oracle.learn.taleo.net/mcacademy and access is made available to assigned pass holders subject to the terms of your order and the Agreement. All LVC courses associated with this pass must be taken during the term of the pass subscription and access is subject to the following additional terms:

- Entitles a single hosted named user to attend publicly scheduled Instructor-Led Live Virtual Courses, onDemand and web-based training for the applicable service term specified with the pass.
- The total length of access to training will not exceed the pass subscription term.
- Each pass hosted named user may attend each LVC course included with this pass once during the subscription term. Users have unlimited access during the subscription term to any onDemand and web-based training courses included with this pass.
- Students must enroll for LVC sessions via the Oracle University Marketing Cloud Training Portal.
- Oracle will schedule LVC courses based on overall customer demand.
- Hosted named users must register for, and attend, courses within the subscription term.
- Hosted named users may cancel course attendance via the Oracle University Marketing Cloud Training Portal up to 24 hours prior to the start of the course.
- Hosted named users must request cancellations less than 24 hours prior to the start of the course via the Oracle University Marketing Cloud Help Desk. Failing to provide notice of absence will result in "no show" status for the course.
- This pass will be suspended for any hosted named user with two (2) "no shows" until the hosted named user has contacted the Oracle University Marketing Cloud Help Desk for pass reinstatement.
- Classes may not be recorded or shared in any manner.
- An unused pass is transferable for the remaining balance of the subscription period.
- A pass may only be transferred if:
    - The pass is a multi-year subscription and the original hosted named user has left the employment of the applicable organization;
    - The transfer is effective upon an anniversary of the multi-year pass activation date and there is at least 1 annual pass subscription period remaining.
- **Except as expressly permitted by Oracle above, a pass may not be shared or distributed to third parties. Unauthorized pass sharing will result in revocation.**

Usage Limits: This pass is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle BlueKai Private ILT On-Site – Event per day

Part #: B88452

A Private Event is defined as an instructor-led training event, delivered for your employees and not made generally-available to others. Private Events may be conducted either onsite at your location or at an Oracle Authorized training center. Except as otherwise agreed with Oracle in writing, attendance at Private Events is limited to a maximum of 16 students.

Private Events are charged on a per-event, per-day basis. Private Event fees are exclusive of instructor travel, expenses and room rental fees.

You are required to schedule and complete the Private Event within 90 days from the date the order is booked.

You are responsible for

1. Providing Standard Teleconference or Voice-Over-IP (VOIP) capability, if required.
2. Access to properly configured hardware/operating system platforms to support web conference services and lab environment connections.

The cancellation policy for Private Events is:

Private Events *	
If you…	Oracle will assess…
cancel your class 14 or more calendar days before the scheduled start date of the class	no charge
reschedule your class 1-13 calendar days prior to the class start day	50% of the class fee
cancel your class 1-13 calendar days prior to the class start date	50% of the class fee
do not show up for the class, or **cancel** on the day of the class	100% of the class fee

Service Access Policies

Your order for this Oracle Cloud Service will be in accordance with the Oracle University Terms and Conditions. These terms and conditions, including scheduling, confirmation and cancellation policies, are specified at http://education.oracle.com/us/terms/termspolicies030115.html.

EDU Oracle BlueKai Private LVC – Event per day
Part #: B88453

A Private Event is defined as an instructor-led training event, delivered for your employees and not made generally-available to others. Private Events may be conducted either onsite at your location or at an Oracle Authorized training center. Except as otherwise agreed with Oracle in writing, attendance at Private Events is limited to a maximum of 16 students.

Private Events are charged on a per-event, per-day basis. Private Event fees are exclusive of instructor travel, expenses and room rental fees.

You are required to schedule and complete the Private Event within 90 days from the date the order is booked.

You are responsible for

1. Providing Standard Teleconference or Voice-Over-IP (VOIP) capability, if required.
2. Access to properly configured hardware/operating system platforms to support web conference services and lab environment connections.

The cancellation policy for Private Events is:

Private Events *	
If you...	Oracle will assess...
cancel your class 14 or more calendar days before the scheduled start date of the class	no charge
reschedule your class 1-13 calendar days prior to the class start day	50% of the class fee
cancel your class 1-13 calendar days prior to the class start date	50% of the class fee
do not show up for the class, or **cancel** on the day of the class	100% of the class fee

Service Access Policies

Your order for this Oracle Cloud Service will be in accordance with the Oracle University Terms and Conditions. These terms and conditions, including scheduling, confirmation and cancellation policies, are specified at http://education.oracle.com/us/terms/termspolicies030115.html

EDU Oracle Business Analytics Cloud Services Learning Subscription - Hosted Named User

Part #: B90134

CLS is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. CLS is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS content at any time. You are responsible for meeting the minimum system requirements to order the CLS offerings. CLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Capital Expenditure Planning Cloud Guided Learning Service - Hosted Named User

Part #: B94813 (Previous Part #: B89895)

The Capital Expenditure Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Capital Expenditure Cloud Service. Your users will be able to access such Base Flows from within the Capital Expenditure Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Capital Expenditure Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Capital Expenditure Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
   a. Procure the Capital Expenditure Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in

the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Capital Expenditure Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Career Development Cloud Guided Learning Service - Hosted Named User

Part #: B94745 (Previous Part #: B89846)

The Career Development Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Career Development Cloud Service. Your users will be able to access such Base Flows from within the Career Development Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Career Development Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Career Development Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Career Development Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Career Development Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle University Cloud Learning Credits – Per Dollar
Part #: B94290

Oracle University Cloud Learning Credits may be used to acquire education products and services offered in the Oracle University online catalogue posted at education.oracle.com. Learning Credits may only be used to acquire products and services at the list price in effect at the time you order the relevant product or service, and may not

be used for any product or service that is subject to a discount or a promotion when you acquire the relevant product or service. The list price will be reduced by applying the Learning Credits discount specified in your Learning Credits purchase. Notwithstanding anything to the contrary in the previous three sentences, Learning Credits may also be used to pay taxes, materials and/or expenses related to your order; however, the Learning Credit discount will not be applied to such taxes, materials and/or expenses. Learning Credits are valid for a period of 12 months* from the date your order is accepted by Oracle, and you must acquire products and must use any acquired services prior to the end of such period. You may only use Learning Credits in the country in which you acquired them, you may not use them as a payment method for additional Learning Credits, and you may not use different Learning Credits accounts to acquire a single product or service or to pay related taxes, materials and/or expenses. Learning Credits are non-transferable and non-assignable. You may be required to execute standard Oracle ordering materials when using Learning Credits to order products or services.

*Learning Credits purchased using a valid Oracle agreement co-terminate with the expiration date on the agreement used for purchase or after the term of 12 months, whichever is sooner. This may impact the term of your Learning Credits. Learning Credit accounts will be suspended if payment is not received per the invoice terms of payment.

EDU Oracle University Technology Learning Credits – Per Dollar
Part #: B94292

Oracle University Technology Learning Credits may be used to acquire education products and services offered in the Oracle University online catalogue posted at education.oracle.com. Learning Credits may only be used to acquire products and services at the list price in effect at the time you order the relevant product or service, and may not be used for any product or service that is subject to a discount or a promotion when you acquire the relevant product or service. The list price will be reduced by applying the Learning Credits discount specified in your Learning Credits purchase. Notwithstanding anything to the contrary in the previous three sentences, Learning Credits may also be used to pay taxes, materials and/or expenses related to your order; however, the Learning Credit discount will not be applied to such taxes, materials and/or expenses. Learning Credits are valid for a period of 12 months* from the date your order is accepted by Oracle, and you must acquire products and must use any acquired services prior to the end of such period. You may only use Learning Credits in the country in which you acquired them, you may not use them as a payment method for additional Learning Credits, and you may not use different Learning Credits accounts to acquire a single product or service or to pay related taxes, materials and/or expenses. Learning Credits are non-transferable and non-assignable. You may be required to execute standard Oracle ordering materials when using Learning Credits to order products or services.

*Learning Credits purchased using a valid Oracle agreement co-terminate with the expiration date on the agreement used for purchase or after the term of 12 months, whichever is sooner. This may impact the term of your Learning Credits. Learning Credit accounts will be suspended if payment is not received per the invoice terms of payment.

EDU Oracle Cloud Learning Subscription PLUS (CLS+) Hosted Named User
Part #: B92536

CLS+ is an add-on option available to a current base Cloud Learning Subscription (CLS) hosted named user.   CLS+ provides additional features to the CLS hosted named user, including:

- Exclusive digital recordings on the following topics: integrations, exam preparation and use cases;
- Oracle Certification exam preparation materials;

- An Oracle Certification Exam retake vouchers; and
- Live expert sessions as scheduled and available by Oracle (limited to 3 per hosted named user). Session topics include exam preparation, new technologies and best practices.

In order to procure CLS+, You must procure the applicable base CLS prior to (or simultaneously with) the commencement of the CLS+ listed in your order and maintain such base CLS in the same or greater quantities than those for the CLS+ for the duration of the Service Term listed in your order. CLS offerings are collections of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. CLS+ is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS+ content at any time.

You are responsible for meeting the minimum system requirements to order the CLS+ offerings. CLS+ orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits:

CLS+ is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Cloud Platform (PaaS) Learning Subscription Complete Edition (CLS-CE) – Hosted Named User

Part #: B85899

CLS-CE is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other

instructors. CLS-CE is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS-CE content at any time. You are responsible for meeting the minimum system requirements to order the CLS-CE offerings. CLS-CE orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS-CE is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud

EDU Oracle Cloud Platform (PaaS) Learning Subscription Complete Edition (CLS-CE) – Developing – Hosted Named User
EDU Oracle Cloud Platform (PaaS) Learning Subscription Complete Edition (CLS-CE) – Emerging – Hosted Named User

Part #: B85900, B85901

CLS-CE is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. CLS-CE is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS-CE content at any time. You are responsible for meeting the minimum system requirements to order the CLS-CE offerings. CLS-CE orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS-CE is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Cloud Training Needs Analysis for Guided Learning Service Learning Credits – Per Dollar
Part #: B94291

Training Needs Analysis for Guided Learning Service Learning Credits may be used to acquire Guided Learning Training Needs Analysis services. For the Guided Learning Training Needs Analysis service, Oracle will analyze your Guided Learning requirements based on the Guided Learning modules you have ordered. Working with your team, Oracle's analysis will identify the roles within the Cloud Services that require Guided Learning services, the flows that each role will map to and any subsequent customization or tailoring of these flows to fit with your business flows.

You acknowledge that your timely provision of and access to office accommodations, facilities, equipment, assistance, cooperation, complete and accurate information and data from your officers, agents, and employees, and suitably configured computer products (collectively, "cooperation") are essential to the performance of Services. Oracle will not be responsible for any deficiency in performing services if such deficiency results from your failure to provide full cooperation.

You acknowledge that Oracle's ability to perform the services and any estimate related depends upon the following project assumptions and your fulfillment of the following obligations:

•Maintain the properly configured hardware/operating system platform to support the services.

•Maintain the applicable Oracle cloud services throughout the term of the services.

•Provide Oracle with full access to relevant functional, technical and business resources with adequate skills and knowledge to support the performance of services.

•Provide, for all Oracle resources performing services at your site, a safe and healthful workspace (e.g., a workspace that is free from recognized hazards that are causing, or likely to cause, death or serious physical harm, a workspace that has proper ventilation, sound levels acceptable for resources performing services in the workspace, and ergonomically correct work stations, etc.

•Provide any notices, and obtain any consents, required for Oracle to perform services.

•Limit Oracle's access to any production environment or shared development environments to the extent necessary for Oracle to perform services.

•As required by U.S. Department of Labor regulations (20 CFR 655.734), allow Oracle to post a Notice regarding Oracle H1-B employee(s) at the work site prior to the employee's arrival on site.

•Designate personnel with subject matter expertise in the subject matter area to be available in a timely manner for interviews when needed as specified by the project lead.

•Provide Oracle with your basic end-user and technical specifications, including end-user availability, to enable Oracle to plan the training curriculum and schedule.

•Provide ongoing systems administration support, as required, during the term of the project.

•Oracle reserves the right to use subcontractors to perform the services.

Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

The Learning Credits may only be used to acquire the services at the list price in effect at the time you order the service, and may not be used for any product or service that is subject to a discount or a promotion when you acquire the service. The list price will be reduced by applying the Learning Credits discount specified in your Learning Credits purchase. Notwithstanding anything to the contrary in the previous three sentences, Learning Credits may also be used to pay taxes, materials and/or expenses related to your order; however, the Learning Credit discount will not be applied to such taxes, materials and/or expenses. Learning Credits are valid for a period of 12 months* from the date your order is accepted by Oracle, and you must acquire the services prior to the end of such period. You may only use Learning Credits in the country in which you acquired them, you may not use them as a payment method for additional Learning Credits, and you may not use different Learning Credits accounts to acquire a single product or service or to pay related taxes, materials and/or expenses. Learning Credits are non-transferable and non-assignable.

*Learning Credits purchased using a valid Oracle agreement co-terminate with the expiration date on the agreement used for purchase or after the term of 12 months, whichever is sooner. This may impact the term of your Learning Credits. Learning Credit accounts will be suspended if payment is not received per the invoice terms of payment.

EDU Cloud Training Needs Analysis for Guided Learning Service Learning Credits

Part #: B89379

For the Guided Learning Training Needs Analysis service, Oracle will analyze your Guided Learning requirements based on the Guided Learning modules you have ordered. Working with your team, Oracle's analysis will identify the roles within the Cloud Services that require Guided Learning services, the flows that each role will map to and any subsequent customization or tailoring of these flows to fit with your business flows.

You acknowledge that your timely provision of and access to office accommodations, facilities, equipment, assistance, cooperation, complete and accurate information and data from your officers, agents, and employees, and suitably configured computer products (collectively, "cooperation") are essential to the performance of Services. Oracle will not be responsible for any deficiency in performing services if such deficiency results from your failure to provide full cooperation.

You acknowledge that Oracle's ability to perform the services and any estimate related depends upon the following project assumptions and your fulfillment of the following obligations:

- Maintain the properly configured hardware/operating system platform to support the services.
- Maintain the applicable Oracle cloud services throughout the term of the services.
- Provide Oracle with full access to relevant functional, technical and business resources with adequate skills and knowledge to support the performance of services.
- Provide, for all Oracle resources performing services at your site, a safe and healthful workspace (e.g., a workspace that is free from recognized hazards that are causing, or likely to cause, death or serious physical harm, a workspace that has proper ventilation, sound levels acceptable for resources performing services in the workspace, and ergonomically correct work stations, etc.
- Provide any notices, and obtain any consents, required for Oracle to perform services.
- Limit Oracle's access to any production environment or shared development environments to the extent necessary for Oracle to perform services.
- As required by U.S. Department of Labor regulations (20 CFR 655.734), allow Oracle to post a Notice regarding Oracle H1-B employee(s) at the work site prior to the employee's arrival on site.
- Designate personnel with subject matter expertise in the subject matter area to be available in a timely manner for interviews when needed as specified by the project lead.
- Provide Oracle with your basic end-user and technical specifications, including end-user availability, to enable Oracle to plan the training curriculum and schedule.
- Provide ongoing systems administration support, as required, during the term of the project.
- Oracle reserves the right to use subcontractors to perform the services.

Your Guided Learning Training Needs Analysis Learning Credits will be valid for a period of 12 months from the date your Ordering Document is executed.

Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Commerce Event Learning Subscription – Hosted Named User
Part #: B92842

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Unauthorized individuals may not view ELS content at any time. You are responsible for meeting the minimum system requirements to order the ELS offerings.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Commerce Cloud Learning Subscription formerly known as EDU Oracle Commerce Cloud Learning Subscription Complete Edition (CLS-CE) - Hosted Named User

Part #: B91909

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Communications Event Learning Subscription – Hosted Named User

Part #: B92853

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event

Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Unauthorized individuals may not view ELS content at any time. You are responsible for meeting the minimum system requirements to order the ELS offerings.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Communications Learning Subscription - Hosted Named User
Part #: B92648

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at **learn.oracle.com** and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Configurator Modeling Cloud Guided Learning Service - Hosted Named User

Part #: B94649 (Previous Part #: B89879)

The Configurator Modeling Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Configurator Modeling Cloud Service. Your users will be able to access such Base Flows from within the Configurator Modeling Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Configurator Modeling Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Configurator Modeling Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Configurator Modeling Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Configurator Modeling Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the

information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Configure, Price and Quote (CPQ) Cloud Learning Subscription Complete Edition (CLS-CE) – Developing – Hosted Named User
EDU Oracle Configure, Price and Quote (CPQ) Cloud Learning Subscription Complete Edition (CLS-CE) – Emerging – Hosted Named User

Part #: B85903, B85904

CLS-CE is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. CLS-CE is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS-CE content at any time. You are responsible for meeting the minimum system requirements to order the CLS-CE offerings. CLS-CE orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS-CE is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Configure, Price, and Quote (CPQ) Cloud Learning Subscription End User Edition (CLS-EU) – Hosted Named User

Part #: B85905

CLS-EU is a collection of web based learning materials for end user tasks. Training On Demand is not available through CLS-EU. CLS-EU is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS-EU content at any time.

You are responsible for meeting the minimum system requirements to order the CLS-EU offerings. CLS-EU orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS-EU is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Construction and Engineering Cloud Guided Learning Service-Hosted Employee
Part #: B95595

The EDU Oracle Construction and Engineering Cloud Guided Learning Service - Hosted Employee includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Construction and Engineering Cloud Service. Your users will be able to access such Base Flows from within the Oracle Construction and Engineering Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Construction and Engineering Cloud Service during the Service Period specified in your Order.

You acknowledge that Oracle's ability to perform the EDU Oracle Construction and Engineering Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Construction and Engineering Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Order and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Period provided under your Order.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Construction and Engineering Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:

The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Employees as defined in your order.

Service Access Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Construction Intelligence Cloud Advisor Cloud Guided Learning Service- Hosted Named User

Part #: B94702 (Previous Part #: B94128)

The Oracle Construction Intelligence Cloud Advisor Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Construction Intelligence Cloud Advisor Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Construction Intelligence Cloud Advisor Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Construction Intelligence Cloud Advisor Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Construction Intelligence Cloud Advisor Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.

    c.   Configure the Oracle Construction Intelligence Cloud Advisor Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

    d.   Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Content and Experience Cloud Services Learning Subscription (CLS)- Hosted Named User
Part #: B90140

CLS is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. CLS is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS content at any time. You are responsible for meeting the minimum system requirements to order the CLS offerings. CLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Content Marketing (OCM) Cloud Learning Subscription - Digital Only - Hosted Named User formerly known as Oracle Content Marketing (OCM) Education Pass – Digital Only – Hosted Named User

Part #: B87726

The Pass is defined as a collection of web based learning materials and onDemand video content (Digital) focused on Oracle's Cloud Marketing community. Content will be presented by various instructors. Courses for this pass are available within our Oracle University Marketing Cloud Training Portal at https://oracle.learn.taleo.net/mcacademy and access is made available to you subject to the terms of your order and the Agreement. The pass subscription is subject to the following additional terms:

- The total length of access to training will not exceed the pass subscription term.
- Users have unlimited access during the subscription term to any onDemand video and web-based training courses included with the pass. .
- An unused pass is transferable for the remaining balance of the subscription period.
- A pass may only be transferred if:
  – The pass is a multi-year subscription and the original hosted named user has left the employment of the applicable organization;
  – The transfer is effective upon an anniversary of the multi-year pass activation date and there is at least one (1) annual pass subscription period remaining.
- **Except as expressly permitted by Oracle above, a pass may not be shared or distributed to third parties. Unauthorized pass sharing will result in revocation**

Usage Limits: The Pass is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Content Marketing (OCM) Education Pass – LVC & Digital – Hosted Named User

Part #: B87719

This Pass is defined as a collection of web based learning materials, video content (onDemand) and Live Virtual Classes (LVC) focused on Oracle's Marketing Cloud community. Content will be presented by various instructors. Courses for this pass are available within our Oracle University Marketing Cloud Training Portal at https://oracle.learn.taleo.net/mcacademy and access is made available to assigned pass holders subject to the terms of your order and the Agreement. All LVC courses associated with this pass must be taken during the term of the pass subscription and access is subject to the following additional terms:

- Entitles a single hosted named user to attend publicly scheduled Instructor-Led Live Virtual Courses, onDemand and web-based training for the applicable service term specified with the pass.
- The total length of access to training will not exceed the pass subscription term.
- Each pass hosted named user may attend each LVC course included with this pass once during the subscription term. Users have unlimited access during the subscription term to any onDemand and web-based training courses included with this pass.
- Students must enroll for LVC sessions via the Oracle University Marketing Cloud Training Portal.
- Oracle will schedule LVC courses based on overall customer demand.
- Hosted named users must register for, and attend, courses within the subscription term.
- Hosted named users may cancel course attendance via the Oracle University Marketing Cloud Training Portal up to 24 hours prior to the start of the course.
- Hosted named users must request cancellations less than 24 hours prior to the start of the course via the Oracle University Marketing Cloud Help Desk. Failing to provide notice of absence will result in "no show" status for the course.
- This pass will be suspended for any hosted named user with two (2) "no shows" until the hosted named user has contacted the Oracle University Marketing Cloud Help Desk for pass reinstatement.
- Classes may not be recorded or shared in any manner.
- An unused pass is transferable for the remaining balance of the subscription period.
- A pass may only be transferred if:
  - o The pass is a multi-year subscription and the original hosted named user has left the employment of the applicable organization;
  - o The transfer is effective upon an anniversary of the multi-year pass activation date and there is at least 1 annual pass subscription period remaining.
- **Except as expressly permitted by Oracle above, a pass may not be shared or distributed to third parties. Unauthorized pass sharing will result in revocation.**

Usage Limits: This pass is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Cloud Infrastructure Learning Subscription formerly known as EDU Oracle Cloud Infrastructure Learning Subscription Complete Edition (CLS-CE) – Hosted Named User
Part #: B89695

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Communications Cloud Guided Learning Service - Hosted Employee
Part #: B95594

The EDU Oracle Communications Cloud Guided Learning Service - Hosted Employee includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Communications Cloud Service. Your users will be able to access such Base Flows from within the Oracle Communications Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Communications Cloud Service during the Service Period specified in your Order.

You acknowledge that Oracle's ability to perform the EDU Oracle Communications Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Communications Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Order and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Period provided under your Order.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Communications Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:

The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Employees as defined in your order.

Service Access Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Configure, Price and Quote (CPQ) Cloud Learning Subscription formerly known as EDU Oracle Configure, Price and Quote (CPQ) Cloud Learning Subscription Complete Edition (CLS-CE) – Hosted Named User

Part #: B85902

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Configure, Price and Quote (CPQ) Event Learning Subscription – Hosted Named User

Part #: B92840

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Unauthorized individuals may not view ELS content at any time. You are responsible for meeting the minimum system requirements to order the ELS offerings.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Construction & Engineering Event Learning Subscription – Hosted Named User
Part #: B92856

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.   Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Unauthorized individuals may not view ELS content at any time. You are responsible for meeting the minimum system requirements to order the ELS offerings.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Construction & Engineering Learning Subscription - Hosted Named User

Part #: B92643

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at **learn.oracle.com** and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

 Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement

EDU CPQ Channel User Cloud Guided Learning Service - Hosted Named User

Part #: B94801 (Previous Part #: B89836)

The CPQ Channel User Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the CPQ Channel User Cloud Service. Your users will be able to access such Base Flows from within the CPQ Channel User Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the CPQ Channel User Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the CPQ Channel User Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
a.   Procure the CPQ Channel User Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b.   Maintain the properly configured hardware/operating system platform to support the Services.
c.   Configure the CPQ Channel User Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d.   Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU CPQ Cloud Guided Learning Service - Hosted Named User
Part #: B94800 (Previous Part #: B89835)

The CPQ Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the CPQ Cloud Service. Your users will be able to access such Base Flows from within the CPQ Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the CPQ Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the CPQ Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
a.   Procure the CPQ Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b.   Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the CPQ Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU CPQ for ERP Cloud Guided Learning Service - Hosted Named User

Part #: B94754 (Previous Part #: B91414)

The CPQ for ERP Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the CPQ for ERP Cloud Service. Your users will be able to access such Base Flows from within the CPQ for ERP Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the CPQ for ERP Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the CPQ for ERP Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the CPQ for ERP Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same

or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the CPQ for ERP Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU CRM Base Cloud Guided Learning Service - Hosted Named User

Part #: B94824 (Previous Part #: B89826)

The CRM Base Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the CRM Base Cloud Service. Your users will be able to access such Base Flows from within the CRM Base Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the CRM Base Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the CRM Base Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the CRM Base Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the CRM Base Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Custom Guided Learning Service - Hosted Employee

Part #: B95602

The EDU Custom Guided Learning Service - Hosted Employee will provide access to Oracle's Guided Learning application "editor" functionality for Your Users to create their own step-action user guides for use with the applicable Oracle Cloud Service to which the user guides related (Target Cloud Service"). Your Users will be able to

access the guides from within the Custom Guided Learning Service. Oracle will provision the editor for Your use in creating step-action user guides.

You acknowledge that Oracle's ability to deliver the EDU Oracle Custom Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

1. Procure the Target Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Order and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Period provided under your order.
2. Maintain the properly configured hardware/operating system platform to support the Cloud Services.
3. Configure the Target Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
4. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:

The Custom Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Employees as defined in your order.

Service Access Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Oracle may deliver certain additional web-based learning materials with this Oracle Cloud Service, including video content and services focused on cloud implementation for cloud users and content via Training on Demand (TOD)

titles. Notwithstanding anything to the contrary in your order, the data center region applicable to such additional learning content is North America.

EDU Oracle Custom Guided Learning Service - Hosted Named User
Part #: B94681 (Previous Part #:B91143)

The Oracle Custom Guided Learning Service will provide access to Oracle's Guided Learning application "editor" functionality for You to create Your own step-action user guides for use with Your nominated product. Your Users will be able to access the guides from within this Custom Guided Learning Service product.

Oracle will provision the editor for Your use in creating step-action user guides.

You acknowledge that Oracle's ability to deliver the Oracle Custom Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Maintain the properly configured hardware/operating system platform to support the Oracle Custom Guided Learning Service.
b. Configure the specified application to allow for viewing of help guides. Oracle will provide instructions on the proper configuration, which may require the purchase of separate Professional Services.

Usage Limits: The Oracle Custom Guided Learning Service is subject to usage limits based on:

*   A maximum number of Hosted Named Users as defined in Your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.
You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Oracle may deliver certain additional web-based learning materials with this Oracle Cloud Service, including video content and services focused on cloud implementation for cloud users and content via Training on Demand (TOD) titles. Notwithstanding anything to the contrary in your order, the data center region applicable to such additional learning content is North America.

EDU Custom Designed Guided Learning Service - Hosted Named User
Part #: B94682 (Previous Part #: B89898)

The Custom Designed Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the target application identified in your Ordering Document ("Target Application"). Your users will be able to access such Base Flows from within the Target Application. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Target Application during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Custom Designed Guided Learning Service depends upon Your fulfillment of the following obligations:
   a. Procure the Target Application cloud services under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
   b. Maintain the properly configured hardware/operating system platform to support the Services.
   c. Configure the Target Application to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
   d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.
You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your

agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Customer Data Management Cloud Guided Learning Service - Hosted Named User

Part #: B94826 (Previous Part #: B89828)

The Customer Data Management Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Customer Data Management Cloud Service. Your users will be able to access such Base Flows from within the Customer Data Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Customer Data Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Customer Data Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Customer Data Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Customer Data Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information,

Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU CX Cloud Learning Subscription – Japan Only (CLS) – Hosted Named User
Part #: B88520

CLS is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. CLS is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS content at any time. You are responsible for meeting the minimum system requirements to order the CLS offerings. CLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle CX Marketing Event Learning Subscription – Hosted Named User
Part #: B92838

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.   Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Unauthorized individuals may not view ELS content at any time. You are responsible for meeting the minimum system requirements to order the ELS offerings.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle CX Marketing Cloud Learning Subscription - Hosted Named User formerly known as EDU Oracle CX Marketing Cloud Learning Subscription - Digital Only - Hosted Named User, EDU Oracle Eloqua (B2B) Cloud Learning Subscription - Digital Only - Hosted Named User and Oracle Eloqua (B2B) Education Pass – Digital Only – Hosted Named User
Part #: B87727

This subscription provides access to a collection of web-based learning materials and video content (onDemand) focused on the Oracle CX Marketing suite of applications. Content available within this subscription is available for review   at: https://learn.oracle.com/ords/training/dl4_pages.getpage?page=dl4homepage&get_params=offering:37002

Access is made available to hosted named users subject to the terms of your order and the Agreement. The subscription is subject to the following additional terms:
• The total length of access to training will not exceed the Services Period specified in your order.

- Users have unlimited access during the Services Period to any onDemand video and web-based training courses included with the subscription.
- An unused hosted named user subscription is transferable for the remaining balance of the applicable Services Period, subject to the following restrictions.
- A subscription may only be transferred if:
  - The subscription is a multi-year subscription and the original hosted named user has left the employment of your organization;
  - The transfer is effective upon an anniversary of the multi-year subscription activation date and there is at least one (1) annual subscription period remaining.
- Except as expressly permitted by Oracle above, access may not be shared or distributed to third parties. Unauthorized sharing will result in revocation.

Usage Limits: The Pass is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement does not apply to these Oracle Cloud Services.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle CX Marketing Cloud Learning Subscription - LVC & Digital - Hosted Named User formerly known as EDU Oracle Eloqua (B2B) Cloud Learning Subscription – LVC & Digital - Hosted Named User formerly known as Oracle Eloqua (B2B) Education Pass – LVC & Digital – Hosted Named User

Part #: B87720

This subscription provides access to a collection of web-based learning materials, video content (onDemand) and Live Virtual Classes (LVC) focused on the Oracle CX Marketing suite of applications. Content available within this subscription is available for review at
https://learn.oracle.com/ords/training/dl4_pages.getpage?page=dl4homepage&get_params=offering:37002

Access is made available to hosted named users subject to the terms of your order and the Agreement. All LVC courses associated with this subscription must be taken during the applicable Services Period and access is subject to the following additional terms:

- Entitles a single hosted named user to attend publicly scheduled Instructor-Led Live Virtual Courses, onDemand and web-based training for the applicable Services Period specified in your order.
- The total length of access to training will not exceed the applicable Services Period specified in your order.

- Each hosted named user may attend each LVC course included with this subscription once during the Services Period. Users have unlimited access during the Services Period to any onDemand and web-based training courses included with this subscription.
- Students must enroll for LVC sessions via the Oracle University CX Marketing Learning Subscription Training Portal.
- Oracle will schedule LVC courses based on overall customer demand.
- Hosted named users must register for, and attend, courses within the Services Period.
- Hosted named users may cancel course attendance via the Oracle University CX Marketing Learning Subscription Training Portal up to 24 hours prior to the start of the course.
- Hosted named users must request cancellations less than 24 hours prior to the start of the course via the Oracle University Cloud Help Desk (oucloud_ww@oracle.com). Failing to provide notice of absence will result in "no show" status for the course.
- This subscription will be suspended for any hosted named user with two (2) "no shows" until the hosted named user has contacted the Oracle University Marketing Cloud Help Desk for pass reinstatement.
- Classes may not be recorded or shared in any manner.
- A hosted named user subscription is transferable for the remaining balance of the Services Period, subject to the following restrictions.
- A subscription may only be transferred if:
  - o The subscription is a multi-year subscription and the original hosted named user has left the employment of your organization;
  - o The transfer is effective upon an anniversary of the multi-year subscription activation date and there is at least one (1) annual subscription period remaining.
- Except as expressly permitted by Oracle above, access may not be shared or distributed to third parties. Unauthorized sharing will result in revocation.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement does not apply to these Oracle Cloud Services.

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Data Cloud Platform (BlueKai) Cloud Learning Subscription - Digital Only - Hosted Named User formerly known as EDU Oracle BlueKai (DMP) Cloud Learning Subscription - Digital Only - Hosted Named User formerly known as Oracle BlueKai (DMP) Education Pass – Digital Only – Hosted Named User

Part #: B87725

The Pass is defined as a collection of web based learning materials and onDemand video content (Digital) focused on Oracle's Cloud Marketing community. Content will be presented by various instructors. Courses for this pass are available within our Oracle University Marketing Cloud Training Portal at https://oracle.learn.taleo.net/mcacademy and access is made available to you subject to the terms of your order and the Agreement. The pass subscription is subject to the following additional terms:

- The total length of access to training will not exceed the pass subscription term.
- Users have unlimited access during the subscription term to any onDemand video and web-based training courses included with the pass. .
- An unused pass is transferable for the remaining balance of the subscription period.
- A pass may only be transferred if:
  - The pass is a multi-year subscription and the original hosted named user has left the employment of the applicable organization;
  - The transfer is effective upon an anniversary of the multi-year pass activation date and there is at least one (1) annual pass subscription period remaining.
- **Except as expressly permitted by Oracle above, a pass may not be shared or distributed to third parties. Unauthorized pass sharing will result in revocation**

Usage Limits: The Pass is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Data Integration Learning Subscription - Hosted Named User
Part #: B92639

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at **learn.oracle.com** and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Data Management Event Learning Subscription – Hosted Named User
Part #: B92848

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Unauthorized individuals may not view ELS content at any time. You are responsible for meeting the minimum system requirements to order the ELS offerings.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Data Management Cloud Learning Subscription formerly known as EDU Data Management Cloud Learning Subscription Complete Edition (CLS-CE) - Hosted Named User formerly known as EDU Data Management Cloud Services Learning Subscription Complete Edition (CLS-CE) - Hosted Named User
Part #: B89694

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Database Event Learning Subscription – Hosted Named User
Part #: B92847

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.   Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable In the event that

any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Unauthorized individuals may not view ELS content at any time. You are responsible for meeting the minimum system requirements to order the ELS offerings.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Database Learning Subscription - Hosted Named User
Part #: B92654

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at **learn.oracle.com** and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

 Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle E-Business Suite Learning Subscription – Hosted Named User
Part #: B92858

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.   Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Unauthorized individuals may not view ELS content at any time. You are responsible for meeting the minimum system requirements to order the ELS offerings.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Demand Management Cloud Guided Learning Service - Hosted Named User

Part #: B94653 (Previous Part #: B89883)
The Demand Management Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Demand Management `Cloud Service. Your users will be able to access such Base Flows from within the Demand Management `Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Demand Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Demand Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
   a. Procure the Demand Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
   b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Demand Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle E-Business Suite Learning Subscription - Hosted Named User
Part #: B92655

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at **learn.oracle.com** and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Eloqua Private ILT On-Site – Event per day

Part #: B88446

A Private Event is defined as an instructor-led training event, delivered for your employees and not made generally-available to others. Private Events may be conducted either onsite at your location or at an Oracle Authorized training center. Except as otherwise agreed with Oracle in writing, attendance at Private Events is limited to a maximum of 16 students.

Private Events are charged on a per-event, per-day basis. Private Event fees are exclusive of instructor travel, expenses and room rental fees.

You are required to schedule and complete the Private Event within 90 days from the date the order is booked.

You are responsible for

1. Providing Standard Teleconference or Voice-Over-IP (VOIP) capability, if required.
2. Access to properly configured hardware/operating system platforms to support web conference services and lab environment connections.

The cancellation policy for Private Events is:

Private Events *	
If you...	Oracle will assess...
cancel your class 14 or more calendar days before the scheduled start date of the class	no charge
reschedule your class 1-13 calendar days prior to the class start day	50% of the class fee
cancel your class 1-13 calendar days prior to the class start date	50% of the class fee
do not show up for the class, or **cancel** on the day of the class	100% of the class fee

Service Access Policies

Your order for this Oracle Cloud Service will be in accordance with the Oracle University Terms and Conditions. These terms and conditions, including scheduling, confirmation and cancellation policies, are specified at http://education.oracle.com/us/terms/termspolicies030115.html

EDU Oracle Eloqua Private LVC – Event per day
Part #: B88447

A Private Event is defined as an instructor-led training event, delivered for your employees and not made generally-available to others. Private Events may be conducted either onsite at your location or at an Oracle Authorized training center. Except as otherwise agreed with Oracle in writing, attendance at Private Events is limited to a maximum of 16 students.

Private Events are charged on a per-event, per-day basis. Private Event fees are exclusive of instructor travel, expenses and room rental fees.

You are required to schedule and complete the Private Event within 90 days from the date the order is booked.

You are responsible for

1. Providing Standard Teleconference or Voice-Over-IP (VOIP) capability, if required.
2. Access to properly configured hardware/operating system platforms to support web conference services and lab environment connections.

The cancellation policy for Private Events is:

Private Events *	
If you...	Oracle will assess...
cancel your class 14 or more calendar days before the scheduled start date of the class	no charge
reschedule your class 1-13 calendar days prior to the class start day	50% of the class fee
cancel your class 1-13 calendar days prior to the class start date	50% of the class fee
do not show up for the class, or **cancel** on the day of the class	100% of the class fee

Service Access Policies

Your order for this Oracle Cloud Service will be in accordance with the Oracle University Terms and Conditions. These terms and conditions, including scheduling, confirmation and cancellation policies, are specified at http://education.oracle.com/us/terms/termspolicies030115.html

EDU Engagement Cloud Guided Learning Service - Hosted Named User
Part #: B94827 (Previous Part #: B89829)

The Engagement Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Engagement Cloud Service. Your users will be able to access such Base Flows from within the Engagement Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Engagement Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Engagement Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
   a. Procure the Engagement Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
   b. Maintain the properly configured hardware/operating system platform to support the Services.
   c. Configure the Engagement Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
   d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

 • A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.
You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Enterprise Contracts Cloud Guided Learning Service - Hosted Named User

Part #: B94779 (Previous Part #: B89834)

The Enterprise Contracts Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Enterprise Contracts Cloud Service. Your users will be able to access such Base Flows from within the Enterprise Contracts Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Enterprise Contracts Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Enterprise Contracts Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

    a. Procure the Enterprise Contracts Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

    b. Maintain the properly configured hardware/operating system platform to support the Services.

    c. Configure the Enterprise Contracts Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

    d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and

such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Enterprise Data Management Cloud Guided Learning Service - Hosted Employee
Part #: B94451

The Enterprise Data Management Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Enterprise Data Management Cloud Service. Your users will be able to access such Base Flows from within the Enterprise Data Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Enterprise Data Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Enterprise Data Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
- e. Procure the Enterprise Data Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
- f. Maintain the properly configured hardware/operating system platform to support the Services.
- g. Configure the Enterprise Data Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
- h. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Employees as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Enterprise Performance Management Enterprise Cloud Guided Learning Service - Hosted Named User

Part #: B94803 (Previous Part #: B91423)

The Oracle Enterprise Performance Management Enterprise Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Enterprise Performance Management Enterprise Cloud Service. Your users will be able to access such Base Flows from within the Oracle Enterprise Performance Management Enterprise Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Enterprise Performance Management Enterprise Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Enterprise Performance Management Enterprise Guided Learning Service depends upon Your fulfillment of the following obligations:
a. Procure the Oracle Enterprise Performance Management Enterprise Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Enterprise Performance Management Enterprise Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

* A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Enterprise Performance Management Enterprise Cloud Guided Learning Service - Hosted Employee

Part #: B94894 (Previous Part #: B91431)

The Oracle Enterprise Performance Management Enterprise Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Enterprise Performance Management Enterprise Cloud Service. Your users will be able to access such Base Flows from within the Oracle Enterprise Performance Management Enterprise Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Oracle Enterprise Performance Management Enterprise Cloud Service during the Service Term specified in your Ordering Document.
You acknowledge that Oracle's ability to perform the Oracle Enterprise Performance Management Enterprise Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Enterprise Performance Management Enterprise Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Enterprise Performance Management Enterprise Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:
- A maximum number of Hosted Employees as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything

to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Enterprise Performance Management Cloud Learning Subscription – Hosted Named User

Part #: B88519

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Enterprise Performance Management Standard Cloud Guided Learning Service - Hosted Named User

Part #: B94802 (Previous Part # B91422)

The Oracle Enterprise Performance Management Standard Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Enterprise Performance Management Standard Cloud Service. Your users will be able to access such Base Flows from within the Oracle Enterprise Performance Management Standard Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Enterprise Performance Management Standard Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Enterprise Performance Management Standard Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Enterprise Performance Management Standard Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Enterprise Performance Management Standard Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the

information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Enterprise Performance Management Event Learning Subscription – Hosted Named User
Part #: B92837

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Unauthorized individuals may not view ELS content at any time. You are responsible for meeting the minimum system requirements to order the ELS offerings.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Enterprise Performance Reporting Cloud Guided Learning Service - Hosted Named User
Part #: B94807 (Previous Part #: B89889)

The Enterprise Performance Reporting Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Enterprise Performance Reporting Cloud Service. Your users will be able to access such Base Flows from within the Enterprise Performance Reporting Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Enterprise Performance Reporting Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Enterprise Performance Reporting Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Enterprise Performance Reporting Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Enterprise Performance Reporting Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Enterprise Planning and Budgeting Cloud Guided Learning Service - Hosted Named User

Part #: B94806 (Previous Part #: B89888)

The Enterprise Planning and Budgeting Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Enterprise Planning and Budgeting Cloud

Service. Your users will be able to access such Base Flows from within the Enterprise Planning and Budgeting Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Enterprise Planning and Budgeting Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Enterprise Planning and Budgeting Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

e. Procure the Enterprise Planning and Budgeting Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
f. Maintain the properly configured hardware/operating system platform to support the Services.
g. Configure the Enterprise Planning and Budgeting Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
h. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Exam Voucher – Oracle Certification Pearson Vue Delivered Foundation Exam – Japan and China ONLY (6 Months)

Part #: B95483

Oracle Cloud Certification (OCC) Exam Vouchers are purchased and the value is applied to the Single-Use Exam fee as payment to Oracle's authorized testing vendor. The Oracle Cloud Certification Exam Voucher may be utilized toward a scheduled certification exam within six months of purchase.

Exam Learning Subscriptions are available at http://education.oracle.com/buy-exam and are made available to you subject to the terms of your order. Unauthorized individuals may not view Oracle Certification Exam content at any time. OCC Exam Voucher orders are non-cancelable and non-refundable. Once you have registered for your exam, use OCC Exam Vouchers are limited to the date of exam.

OCC Exam Vouchers: (i) may be used by one person, one time, for one exam discount/fee and only in the country of Oracle Certification Exam Voucher purchase; (ii) are not valid after the expiration date; (iii) become void if altered or revised in any way; (iv) may not be canceled or redeemed for cash, credit or refund; and (v) may be used only by the purchaser, except as permitted by a valid Oracle reseller agreement. Neither Oracle's authorized testing vendors nor Oracle's partners are responsible for lost or stolen vouchers. Exam registrations paid for with an OCC Exam Voucher must be completed before the voucher expiration date. Expired Oracle Certification Exam Vouchers have no value and will not be extended. Oracle University and Oracle University authorized resellers may sell OCC Exam Vouchers. Oracle and Pearson VUE, and any other test delivery partner, do not guarantee the authenticity of vouchers that are obtained from any individuals or entities other than Oracle or Oracle authorized resellers. Individuals who acquire and use counterfeit vouchers and/or certification vouchers obtained from an unauthorized source may be subject to program sanctions at the discretion of Oracle, including a lifetime ban on taking all future exams and the nullification of all previous exam results and certifications. Oracle will not compensate candidates for counterfeit vouchers or vouchers obtained from an unauthorized source.

Usage Limits The exam voucher is subject to usage limits based on:

- Valid for 6 months from date of purchase.
- Valid for Japan and China only

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/buy-exam, including the Oracle Certification Program Candidate Agreement. Oracle may use third party vendors in the delivery of the exam and you may be required to accept additional terms and policies during the exam registration and delivery process.

Unauthorized individuals may not view OCC Certification Exam content at any time. You are responsible for meeting the minimum system requirements to use the OCC Certification Exam Voucher offerings.

Renewal and Transfer

Your order for this offering is neither renewable nor transferable.

EDU Exam Voucher: Oracle Technology Certification Proctored Exam – Japan and China ONLY (6 Months)
Part #: B95484

Oracle Cloud Certification (OCC) Exam Vouchers are purchased and the value is applied to the Single-Use Exam fee as payment to Oracle's authorized testing vendor. The Oracle Cloud Certification Exam Voucher may be utilized toward a scheduled certification exam within six months of purchase.

Exam Learning Subscriptions are available at http://education.oracle.com/buy-exam and are made available to you subject to the terms of your order. Unauthorized individuals may not view Oracle Certification Exam content at any time. OCC Exam Voucher orders are non-cancelable and non-refundable. Once you have registered for your exam, use OCC Exam Vouchers are limited to the date of exam.

OCC Exam Vouchers: (i) may be used by one person, one time, for one exam discount/fee and only in the country of Oracle Certification Exam Voucher purchase; (ii) are not valid after the expiration date; (iii) become void if altered or revised in any way; (iv) may not be canceled or redeemed for cash, credit or refund; and (v) may be used only by the purchaser, except as permitted by a valid Oracle reseller agreement. Neither Oracle's authorized testing vendors nor Oracle's partners are responsible for lost or stolen vouchers. Exam registrations paid for with an OCC Exam Voucher must be completed before the voucher expiration date. Expired Oracle Certification Exam Vouchers have no value and will not be extended. Oracle University and Oracle University authorized resellers may sell OCC Exam Vouchers. Oracle and Pearson VUE, and any other test delivery partner, do not guarantee the authenticity of vouchers that are obtained from any individuals or entities other than Oracle or Oracle authorized resellers. Individuals who acquire and use counterfeit vouchers and/or certification vouchers obtained from an unauthorized source may be subject to program sanctions at the discretion of Oracle, including a lifetime ban on taking all future exams and the nullification of all previous exam results and certifications. Oracle will not compensate candidates for counterfeit vouchers or vouchers obtained from an unauthorized source.

Usage Limits: is subject to usage limits based on:

- Valid for 6 months from date of purchase.
- Valid for Japan and China only

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/buy-exam, including the Oracle Certification Program Candidate Agreement. Oracle may use third party vendors in the delivery of the exam and you may be required to accept additional terms and policies during the exam registration and delivery process.

Unauthorized individuals may not view OCC Certification Exam content at any time. You are responsible for meeting the minimum system requirements to use the OCC Certification Exam Voucher offerings.

Renewal and Transfer

Your order for this offering is neither renewable nor transferable.

EDU Exam Voucher – Oracle Cloud Certification Pearson Vue Proctored Exam (6 Months)
Part #: B95480

Oracle Cloud Certification (OCC) Exam Vouchers are purchased and the value is applied to the Single-Use Exam fee as payment to Oracle's authorized testing vendor. The Oracle Cloud Certification Exam Voucher may be utilized toward a scheduled certification exam within six months of purchase.

Exam Learning Subscriptions are available at http://education.oracle.com/buy-exam and are made available to you subject to the terms of your order. Unauthorized individuals may not view Oracle Certification Exam content at any time. OCC Exam Voucher orders are non-cancelable and non-refundable. Once you have registered for your exam, use OCC Exam Vouchers are limited to the date of exam.

OCC Exam Vouchers: (i) may be used by one person, one time, for one exam discount/fee and only in the country of Oracle Certification Exam Voucher purchase; (ii) are not valid after the expiration date; (iii) become void if altered or revised in any way; (iv) may not be canceled or redeemed for cash, credit or refund; and (v) may be used only by the purchaser, except as permitted by a valid Oracle reseller agreement. Neither Oracle's authorized testing vendors nor Oracle's partners are responsible for lost or stolen vouchers. Exam registrations paid for with an OCC Exam Voucher must be completed before the voucher expiration date. Expired Oracle Certification Exam Vouchers have no value and will not be extended. Oracle University and Oracle University authorized resellers may sell OCC Exam Vouchers. Oracle and Pearson VUE, and any other test delivery partner, do not guarantee the authenticity of vouchers that are obtained from any individuals or entities other than Oracle or Oracle authorized resellers. Individuals who acquire and use counterfeit vouchers and/or certification vouchers obtained from an unauthorized source may be subject to program sanctions at the discretion of Oracle, including a lifetime ban on taking all future exams and the nullification of all previous exam results and certifications. Oracle will not compensate candidates for counterfeit vouchers or vouchers obtained from an unauthorized source.

Usage Limits The exam voucher is subject to usage limits based on:

- Valid for 6 months from date of purchase.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/buy-exam, including the Oracle Certification Program Candidate Agreement. Oracle may use third party vendors in the delivery of the exam and you may be required to accept additional terms and policies during the exam registration and delivery process.

Unauthorized individuals may not view OCC Certification Exam content at any time. You are responsible for meeting the minimum system requirements to use the OCC Certification Exam Voucher offerings.

Renewal and Transfer

Your order for this offering is neither renewable nor transferable.

EDU Exam Voucher – Oracle Certification Pearson Vue Proctored Exam (6 Months)
Part #: B95481

Oracle Cloud Certification (OCC) Exam Vouchers are purchased and the value is applied to the Single-Use Exam fee as payment to Oracle's authorized testing vendor. The Oracle Cloud Certification Exam Voucher may be utilized toward a scheduled certification exam within six months of purchase.

Exam Learning Subscriptions are available at http://education.oracle.com/buy-exam and are made available to you subject to the terms of your order. Unauthorized individuals may not view Oracle Certification Exam content at any time. OCC Exam Voucher orders are non-cancelable and non-refundable. Once you have registered for your exam, use OCC Exam Vouchers are limited to the date of exam.

OCC Exam Vouchers: (i) may be used by one person, one time, for one exam discount/fee and only in the country of Oracle Certification Exam Voucher purchase; (ii) are not valid after the expiration date; (iii) become void if altered or revised in any way; (iv) may not be canceled or redeemed for cash, credit or refund; and (v) may be used only by the purchaser, except as permitted by a valid Oracle reseller agreement. Neither Oracle's authorized testing vendors nor Oracle's partners are responsible for lost or stolen vouchers. Exam registrations paid for with an OCC Exam Voucher must be completed before the voucher expiration date. Expired Oracle Certification Exam Vouchers have no value and will not be extended. Oracle University and Oracle University authorized resellers may sell OCC Exam Vouchers. Oracle and Pearson VUE, and any other test delivery partner, do not guarantee the authenticity of vouchers that are obtained from any individuals or entities other than Oracle or Oracle authorized resellers. Individuals who acquire and use counterfeit vouchers and/or certification vouchers obtained from an unauthorized source may be subject to program sanctions at the discretion of Oracle, including a lifetime ban on taking all future exams and the nullification of all previous exam results and certifications. Oracle will not compensate candidates for counterfeit vouchers or vouchers obtained from an unauthorized source.

Usage Limits The exam voucher is subject to usage limits based on:

- Valid for 6 months from date of purchase.

Service Access Policies

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Unauthorized individuals may not view OCC Certification Exam content at any time. You are responsible for meeting the minimum system requirements to use the OCC Certification Exam Voucher offerings.

Renewal and Transfer

Your order for this offering is neither renewable nor transferable.

EDU Exam Voucher – Oracle Certification Pearson Vue Delivered Foundations Associate Exam (6 Months)

Part #: B95482

Oracle Cloud Certification (OCC) Exam Vouchers are purchased and the value is applied to the Single-Use Exam fee as payment to Oracle's authorized testing vendor. The Oracle Cloud Certification Exam Voucher may be utilized toward a scheduled certification exam within six months of purchase.

Exam Learning Subscriptions are available at http://education.oracle.com/buy-exam and are made available to you subject to the terms of your order. Unauthorized individuals may not view Oracle Certification Exam content at any time. OCC Exam Voucher orders are non-cancelable and non-refundable. Once you have registered for your exam, use OCC Exam Vouchers are limited to the date of exam.

OCC Exam Vouchers: (i) may be used by one person, one time, for one exam discount/fee and only in the country of Oracle Certification Exam Voucher purchase; (ii) are not valid after the expiration date; (iii) become void if altered or revised in any way; (iv) may not be canceled or redeemed for cash, credit or refund; and (v) may be used only by the purchaser, except as permitted by a valid Oracle reseller agreement. Neither Oracle's authorized testing vendors nor Oracle's partners are responsible for lost or stolen vouchers. Exam registrations paid for with an OCC Exam Voucher must be completed before the voucher expiration date. Expired Oracle Certification Exam Vouchers have no value and will not be extended. Oracle University and Oracle University authorized resellers may sell OCC Exam Vouchers. Oracle and Pearson VUE, and any other test delivery partner, do not guarantee the authenticity of vouchers that are obtained from any individuals or entities other than Oracle or Oracle authorized resellers. Individuals who acquire and use counterfeit vouchers and/or certification vouchers obtained from an unauthorized source may be subject to program sanctions at the discretion of Oracle, including a lifetime ban on taking all future exams and the nullification of all previous exam results and certifications. Oracle will not compensate candidates for counterfeit vouchers or vouchers obtained from an unauthorized source.

Usage Limits The exam voucher is subject to usage limits based on:

- Valid for 6 months from date of purchase.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/buy-exam, including the Oracle Certification Program Candidate Agreement. Oracle may use third party vendors in the delivery of the exam and you may be required to accept additional terms and policies during the exam registration and delivery process.

Unauthorized individuals may not view OCC Certification Exam content at any time. You are responsible for meeting the minimum system requirements to use the OCC Certification Exam Voucher offerings.

Renewal and Transfer

Your order for this offering is neither renewable nor transferable.

EDU Expenses Cloud Guided Learning Service - Hosted Named User

Part #: B94773 (Previous Part #: B89855)

The Expenses Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Expenses Cloud Service. Your users will be able to access such Base Flows from within the Expenses Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Expenses Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Expenses Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Expenses Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Expenses Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Expenses Cloud Guided Learning Service – Hosted Employee User

Part #: B94879 (Previous Part #: B91267)

The Expenses Cloud Guided Learning Service includes standard step -action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Expenses Cloud Service. Your users will be able to access such Base Flows from within the Expenses Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Expenses Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Expenses Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a) Procure the Expenses Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b) Maintain the properly configured hardware/operating system platform to support the Services.
c) Configure the Expenses Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d) Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:
• A maximum number of Hosted Employees as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Express CPQ Cloud Learning Subscription (CLS) – Hosted Named User
Part #: B85949

CLS is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. CLS is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS content at any time. You are responsible for meeting the minimum system requirements to order the CLS offerings. CLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Field Guided Learning Service Enterprise Cloud Guided Learning Service - Hosted Named User
Part #: B94836 (Previous Part #: B92780)

The Field Guided Learning Service Enterprise Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Field Guided Learning Service Enterprise Cloud Service. Your users will be able to access such Base Flows from within the Field Guided Learning Service Enterprise Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Field Guided Learning Service Enterprise Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Field Guided Learning Service Enterprise Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
a. Procure the Field Guided Learning Service Enterprise Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.

c.   Configure the Field Guided Learning Service Enterprise Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d.   Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Field Guided Learning Service Professional Cloud Guided Learning Service - Hosted Named User

Part #: B94837 (Previous Part #: B92781)

The Field Guided Learning Service Professional Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Field Guided Learning Service Professional Cloud Service. Your users will be able to access such Base Flows from within the Field Guided Learning Service Professional Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Field Guided Learning Service Professional Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Field Guided Learning Service Professional Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Field Guided Learning Service Professional Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Field Guided Learning Service Professional Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Field Service Enterprise Cloud Guided Learning Service - Hosted Named User

Part #: B94835 (Previous Part #: B92965)

The Oracle Field Service Enterprise Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Field Service Enterprise Cloud Service. Your

users will be able to access such Base Flows from within the Oracle Field Service Enterprise `Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Field Service Enterprise Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Field Service Enterprise Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Field Service Enterprise Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Field Service Enterprise Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

The Oracle Field Service Professional Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Field Service Professional Cloud Service. Your users will be able to access such Base Flows from within the Oracle Field Service Professional `Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Field Service Professional Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Field Service Professional Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Field Service Professional Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Field Service Professional Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Field Service Professional Cloud Guided Learning Service - Hosted Named User
Part #: B94834 (Previous Part #: B92964)

The Oracle Field Service Professional Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Field Service Professional Cloud Service. Your users will be able to access such Base Flows from within the Oracle Field Service Professional `Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Field Service Professional Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Field Service Professional Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
  e. Procure the Oracle Field Service Professional Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
  f. Maintain the properly configured hardware/operating system platform to support the Services.
  g. Configure the Oracle Field Service Professional Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

h.   Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Event Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Event Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Event Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Field Service Cloud Learning Subscription formerly known as EDU Oracle Field Service Cloud Learning Subscription Complete Edition (CLS-CE) – Hosted Named User
Part #: B87735

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Field Service Event Learning Subscription – Hosted Named User
Part #: B92843

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.   Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Unauthorized individuals may not view ELS content at any time. You are responsible for meeting the minimum system requirements to order the ELS offerings.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Financial Consolidation and Close Cloud Guided Learning Service - Hosted Named User
Part #: B94808 (Previous Part #: B89890)

The Financial Consolidation and Close Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Financial Consolidation and Close Cloud Service. Your users will be able to access such Base Flows from within the Financial Consolidation and Close `Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Financial Consolidation and Close Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Financial Consolidation and Close Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Financial Consolidation and Close Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Financial Consolidation and Close Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Financial Reporting Compliance Cloud Guided Learning Service - Hosted Named User

Part #: B94772 (Previous Part #: B89854)

The Financial Reporting Compliance Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Financial Reporting Compliance Cloud Service. Your users will be able to access such Base Flows from within the Financial Reporting Compliance Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Financial Reporting Compliance Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Financial Reporting Compliance Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

    a. Procure the Financial Reporting Compliance Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

    b. Maintain the properly configured hardware/operating system platform to support the Services.

    c. Configure the Financial Reporting Compliance Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

    d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Financial Reporting Compliance Cloud Guided Learning Service - Hosted Employee

Part #: B94878 (Previous Part #: B91266)

The Financial Reporting Compliance Cloud Guided Learning Service includes standard step -action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Financial Reporting Compliance Cloud Service. Your users will be able to access such Base Flows from within the Financial Reporting Compliance Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Financial Reporting Compliance Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Financial Reporting Compliance Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Financial Reporting Compliance Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Financial Reporting Compliance Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:
*   A maximum number of Hosted Employees as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information,

Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Financial Services Cloud Guided Learning Service - Hosted Employee

Part #: B95596

The EDU Oracle Financial Services Cloud Guided Learning Service - Hosted Employee includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Financial Services Cloud Service. Your users will be able to access such Base Flows from within the Oracle Financial Services Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Financial Services Cloud Service during the Service Period specified in your Order.

You acknowledge that Oracle's ability to perform the EDU Oracle Financial Services Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Financial Services Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Order and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Period provided under your Order.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Financial Services Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:

The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Employees as defined in your order.

Service Access Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything

to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Financial Services Event Learning Subscription – Hosted Named User
Part #: B92835

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Unauthorized individuals may not view ELS content at any time. You are responsible for meeting the minimum system requirements to order the ELS offerings.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Financial Services Learning Subscription - Hosted Named User

Part #: B92644

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at **learn.oracle.com** and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Financial Services Lending and Leasing Cloud Guided Learning Service - Hosted Named User

Part #: B94677 (Previous Part #: B94149)

The Financial Services Lending and Leasing Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Financial Services Lending and Leasing Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Financial Services Lending and Leasing Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Financial Services Lending and Leasing Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Financial Services Lending and Leasing Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Financial Services Lending and Leasing Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Financial Statement Planning Cloud Guided Learning Service - Hosted Named User

Part #: B94812 (Previous Part #: B89894)

The Financial Statement Planning Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Financial Statement Planning Cloud Service. Your users will be able to access such Base Flows from within the Financial Statement Planning Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Financial Statement Planning Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Financial Statement Planning Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Financial Statement Planning Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Financial Statement Planning Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Financials Cloud Guided Learning Service - Hosted Named User
Part #: B94771 (Previous Part #: B89853)

The Financials Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Financials Cloud Service. Your users will be able to access such Base Flows from within the Financials Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Financials Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Financials Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Financials Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Financials Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Financials Cloud Guided Learning Service - Hosted Employee
Part #: B94877 (Previous Part #: B91265)

The Financials Cloud Guided Learning Service includes standard step -action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Financials Cloud Service. Your users will be able to access such Base Flows from within the Financials Cloud Service. Oracle will provide Base Flows for commonly used tasks (as

determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Financials Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Financials Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Financials Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Financials Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:
- A maximum number of Hosted Employees as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Financials Cloud Learning Subscription formerly known as EDU Oracle Financials Cloud Learning Subscription Complete Edition (CLS-CE) – Hosted Named User

Part #: B85906

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Financials Cloud Learning Subscription Complete Edition (CLS-CE) – Developing – Hosted Named User
EDU Oracle Financials Cloud Learning Subscription Complete Edition (CLS-CE) – Emerging – Hosted Named User

Part #: B85907, B85908

CLS-CE is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. CLS-CE is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS-CE content at any time. You are responsible for meeting the minimum system requirements to order the CLS-CE offerings. CLS-CE orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS-CE is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Financials Cloud Learning Subscription End User Edition (CLS-EU) – Hosted Named User

Part #: B85909

CLS-EU is a collection of web based learning materials for end user tasks. Training On Demand is not available through CLS-EU. CLS-EU is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS-EU content at any time. You are responsible for meeting the minimum system requirements to order the CLS-EU offerings. CLS-EU orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS-EU is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle FLEXCUBE Learning Subscription - Hosted Named User
Part #: B92645

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at **learn.oracle.com** and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings.

Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

 Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Food & Beverage Event Learning Subscription – Hosted Named User
Part #: B92857

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable. Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Unauthorized individuals may not view ELS content at any time. You are responsible for meeting the minimum system requirements to order the ELS offerings.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Food & Beverage Learning Subscription - Hosted Named User
Part #: B92652

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at **learn.oracle.com** and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

 Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Food and Beverage Simphony Cloud Learning Subscription formerly known as EDU Oracle Hospitality Simphony Cloud Learning Subscription – Hosted Named User

Part #: B89687

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Fusion Advanced Human Capital Management Controls Cloud Guided Learning Service - Hosted Named User
Part #: B94737 (Previous Part #: B92770)

The Oracle Fusion Advanced Human Capital Management Controls Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Fusion Advanced Human Capital Management Controls Cloud Service. Your users will be able to access such Base Flows from within the Oracle Fusion Advanced Human Capital Management Controls `Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Advanced Human Capital Management Controls Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Fusion Advanced Human Capital Management Controls Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
a. Procure the Oracle Advanced Human Capital Management Controls Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Advanced Human Capital Management Controls Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information,

Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Fusion CX Cloud Guided Learning Service - Hosted Employee
Part #: B95593

The EDU Fusion CX Cloud Guided Learning Service - Hosted Employee includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle CX Cloud Service. Your users will be able to access such Base Flows from within the Oracle CX Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle CX Cloud Service during the Service Period specified in your Order.

You acknowledge that Oracle's ability to perform the EDU Oracle CX Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle CX Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Order and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Period provided under your Order.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle CX Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:

The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Employees as defined in your order.

Service Access Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Fusion Demand Management Cloud Guided Learning Service - Hosted Named User

Part #: B94795 (Previous Part #: B91420)

The Oracle Fusion Demand Management Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Fusion Demand Management Cloud Service. Your users will be able to access such Base Flows from within the Oracle Fusion Demand Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Fusion Demand Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Fusion Demand Management Guided Learning Service depends upon Your fulfillment of the following obligations:
a. Procure the Oracle Fusion Demand Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Fusion Demand Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Fusion Engagement Cloud Essential User Cloud Guided Learning Service - Hosted Named User

Part #: B94833 (Previous Part #: B92782)

The Oracle Fusion Engagement Cloud Essential User Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Fusion Engagement Cloud Essential User Cloud Service. Your users will be able to access such Base Flows from within the Oracle Fusion Engagement Cloud Essential User Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Fusion Engagement Cloud Essential User Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Fusion Engagement Cloud Essential User Guided Learning Service depends upon Your fulfillment of the following obligations:
a. Procure the Oracle Fusion Engagement Cloud Essential User Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Fusion Engagement Cloud Essential User Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Fusion Enterprise Resource Planning Cloud Guided Learning Service - Hosted Named User

Part #: B94751 (Previous Part #: B91411)

The Oracle Fusion Enterprise Resource Planning Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Fusion Enterprise Resource Planning Cloud Service. Your users will be able to access such Base Flows from within the Oracle Fusion Enterprise Resource Planning Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Fusion Enterprise Resource Planning Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Fusion Enterprise Resource Planning Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Fusion Enterprise Resource Planning Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such

Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Oracle Fusion Enterprise Resource Planning Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Fusion Enterprise Resource Planning Cloud Guided Learning Service - Hosted Employee

Part #: B94875 (Previous Part #: B91424)

The Oracle Fusion Enterprise Resource Planning Cloud Guided Learning Service includes standard step -action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Fusion Enterprise Resource Planning Cloud Service. Your users will be able to access such Base Flows from within the Oracle Fusion Enterprise Resource Planning Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Oracle Fusion Enterprise Resource Planning Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Fusion Enterprise Resource Planning Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Fusion Enterprise Resource Planning Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Fusion Enterprise Resource Planning Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:
- A maximum number of Hosted Employees as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Fusion Enterprise Resource Planning for Self Service Cloud Guided Learning Service - Hosted Named User

Part #: B94752 (Former Part #: B91412)

The Oracle Fusion Enterprise Resource Planning for Self Service Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Fusion Enterprise

Resource Planning for Self Service Cloud Service. Your users will be able to access such Base Flows from within the Oracle Fusion Enterprise Resource Planning for Self Service Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Fusion Enterprise Resource Planning for Self Service Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Fusion Enterprise Resource Planning for Self Service Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Fusion Enterprise Resource Planning for Self Service Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Fusion Enterprise Resource Planning for Self Service Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Fusion ERPM Cloud Guided Learning Service - Hosted Employee
Part #: B95592

The EDU Fusion ERPM Cloud Guided Learning Service - Hosted Employee includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle ERPM Cloud Service. Your users will be able to access such Base Flows from within the Oracle ERPM Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle ERPM Cloud Service during the Service Period specified in your Order.

You acknowledge that Oracle's ability to perform the EDU Oracle ERPM Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle ERPM Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Order and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Period provided under your Order.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle ERPM Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:

The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Employees as defined in your order.

Service Access Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and

such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Fusion Global Order Promising User Cloud Guided Learning Service - Hosted Named User

Part #: B94787 (Previous Part #: B92771)

The Oracle Fusion Global Order Promising User Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Fusion Global Order Promising User Cloud Service. Your users will be able to access such Base Flows from within the Oracle Fusion Global Order Promising User Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Fusion Global Order Promising User Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Fusion Global Order Promising User Guided Learning Service depends upon Your fulfillment of the following obligations:
a. Procure the Oracle Fusion Global Order Promising User Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Fusion Global Order Promising User Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information,

Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Fusion HCM Cloud Guided Learning Service - Hosted Employee
Part #: B95591

The EDU Fusion HCM Cloud Guided Learning Service - Hosted Employee includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle HCM Cloud Service. Your users will be able to access such Base Flows from within the Oracle HCM Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle HCM Cloud Service during the Service Period specified in your Order.

You acknowledge that Oracle's ability to perform the EDU Oracle HCM Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle HCM Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Order and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Period provided under your Order.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle HCM Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:

The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Employees as defined in your order.

Service Access Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

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EDU Oracle Fusion Order Management Cloud Guided Learning Service - Hosted Named User

Part #: B94791 (Previous Part #: B91416)

The Oracle Fusion Order Management Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Fusion Order Management Cloud Service. Your users will be able to access such Base Flows from within the Oracle Fusion Order Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Fusion Order Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Fusion Order Management Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Fusion Order Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Fusion Order Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contractsNotwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

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EDU Oracle Fusion Order Management Cloud Guided Learning Service - Hosted Employee

Part #: B94892 (Previous Part #: B91427)

The Oracle Fusion Order Management Cloud Guided Learning Service includes standard step -action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Fusion Order Management Cloud Service. Your users will be able to access such Base Flows from within the Oracle Fusion Order Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Oracle Fusion Order Management Cloud Service during the Service Term specified in your Ordering Document.
You acknowledge that Oracle's ability to perform the Oracle Fusion Order Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Fusion Order Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Fusion Order Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Employees as defined in your order.

Service Access Policies

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EDU Fusion Payroll Cloud Guided Learning Service for Canada - Hosted Named User

Part #: B94738 (Previous Part #: B92772)

The Oracle Fusion Payroll Cloud Guided Learning Service for Canada includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Fusion Payroll for Canada Cloud Service. Your users will be able to access such Base Flows from within the Oracle Fusion Payroll for Canada Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Fusion Payroll for Canada Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Fusion Payroll Cloud Guided Learning Service for Canada depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Fusion Payroll for Canada Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Fusion Payroll for Canada Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

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EDU Fusion Payroll Cloud Guided Learning Service for Mexico - Hosted Named User

Part #: B94739 (Previous Part # B92773)

The Oracle Fusion Payroll Cloud Guided Learning Service for Mexico includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Fusion Payroll for Mexico Cloud Service. Your users will be able to access such Base Flows from within the Oracle Fusion Payroll for Mexico Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Fusion Payroll for Mexico Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Fusion Payroll Cloud Guided Learning Service for Mexico depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Fusion Payroll for Mexico Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in

the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

b.   Maintain the properly configured hardware/operating system platform to support the Services.

c.   Configure the Oracle Fusion Payroll for Mexico Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d.   Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

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EDU Fusion Payroll Cloud Guided Learning Service for Middle East - Hosted Named User

Part #: B94740 (Previous Part #: B92774)

The Oracle Fusion Payroll Cloud Guided Learning Service for Middle East includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Fusion Payroll for Middle East Cloud Service. Your users will be able to access such Base Flows from within the Oracle Fusion Payroll for Middle East Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Fusion Payroll for Middle East Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Fusion Payroll Cloud Guided Learning Service for Middle East depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Fusion Payroll for Middle East Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Oracle Fusion Payroll for Middle East Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

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EDU Fusion Payroll Cloud Guided Learning Service for United Kingdom - Hosted Named User

Part #: B94741 (Previous Part #: B92775)

The Oracle Fusion Payroll Cloud Guided Learning Service for United Kingdom includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Fusion Payroll for United Kingdom Cloud Service. Your users will be able to access such Base Flows from within the Oracle Fusion Payroll for United

Kingdom Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Fusion Payroll for United Kingdom Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Fusion Payroll Cloud Guided Learning Service for United Kingdom depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Fusion Payroll for United Kingdom Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Fusion Payroll for United Kingdom Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

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EDU Fusion Payroll Cloud Guided Learning Service for United States - Hosted Named User

Part #: B94742 (Previous Part # B92776)

The Oracle Fusion Payroll Cloud Guided Learning Service for Mexico includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Fusion Payroll for United States Cloud Service. Your users will be able to access such Base Flows from within the Oracle Fusion Payroll for United States Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Fusion Payroll for United States Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Fusion Payroll Cloud Guided Learning Service for United States depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Fusion Payroll for United States Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Fusion Payroll for United States Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

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EDU Oracle Fusion Procurement Cloud Guided Learning Service - Hosted Named User

Part #: B94790 (Previous Part #: B91415)

The Oracle Fusion Procurement Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Fusion Procurement Cloud Service. Your users will be able to access such Base Flows from within the Oracle Fusion Procurement Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Fusion Procurement Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Fusion Procurement Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Fusion Procurement Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Fusion Procurement Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

*   A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
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EDU Oracle Fusion Procurement Cloud Guided Learning Service - Hosted Employee

Part #: B94891 (Previous Part #: B91426)

The Oracle Fusion Procurement Cloud Guided Learning Service includes standard step -action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Fusion Procurement Cloud Service. Your users will be able to access such Base Flows from within the Oracle Fusion Procurement Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Oracle Fusion Procurement Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Fusion Procurement Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a.   Procure the Oracle Fusion Procurement Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b.   Maintain the properly configured hardware/operating system platform to support the Services.
c.   Configure the Oracle Fusion Procurement Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d.   Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:
   - A maximum number of Hosted Employees as defined in your order.

Service Access Policies
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You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

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You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Fusion Product Management Cloud Guided Learning Service - Hosted Named User

Part #: B94792 (Previous Part #: B91417)

The Oracle Fusion Product Management Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Fusion Product Management Cloud Service. Your users will be able to access such Base Flows from within the Oracle Fusion Product Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Fusion Product Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Fusion Product Management Guided Learning Service depends upon Your fulfillment of the following obligations:
a. Procure the Oracle Fusion Product Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Fusion Product Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Fusion Product Management Cloud Guided Learning Service. You also agree

that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Fusion Product Management Cloud Guided Learning Service, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Fusion Product Management Cloud Guided Learning Service - Hosted Employee

Part #: B94893 (Previous Part #: B91428)

The Oracle Fusion Product Management Cloud Guided Learning Service includes standard step -action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Fusion Product Management Cloud Service. Your users will be able to access such Base Flows from within the Oracle Fusion Product Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Oracle Fusion Product Management Cloud Service during the Service Term specified in your Ordering Document.
You acknowledge that Oracle's ability to perform the Oracle Fusion Product Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Fusion Product Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Fusion Product Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:
• A maximum number of Hosted Employees as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Fusion Product Management Cloud Guided Learning Service. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Fusion Product Management Cloud Guided Learning Service, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

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EDU Fusion Purchasing Cloud Guided Learning Service - Hosted Named User
Part #: B94778 (Previous Part #: B89860)

The Fusion Purchasing Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Fusion Purchasing Cloud Service. Your users will be able to access such Base Flows from within the Fusion Purchasing Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Fusion Purchasing Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Fusion Purchasing Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
   a.   Procure the Fusion Purchasing Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
   b.   Maintain the properly configured hardware/operating system platform to support the Services.
   c.   Configure the Fusion Purchasing Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
   d.   Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Fusion Purchasing Cloud Guided Learning Service. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

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EDU Fusion Risk Management Cloud Guided Learning Service - Hosted Named User

Part #: B94753 (Former Part #: B91413)

The Oracle Fusion Risk Management Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Fusion Risk Management Cloud Service. Your users will be able to access such Base Flows from within the Oracle Fusion Risk Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Fusion Risk Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Fusion Risk Management Guided Learning Service depends upon Your fulfillment of the following obligations:

a.   Procure the Oracle Fusion Risk Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b.   Maintain the properly configured hardware/operating system platform to support the Services.
c.   Configure the Oracle Fusion Risk Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d.   Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

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EDU Fusion Risk Management Cloud Guided Learning Service - Hosted Employee

Part #: B94876 (Previous Part #: B91425)

The Oracle Fusion Risk Management Cloud Guided Learning Service includes standard step -action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Fusion Risk Management Cloud Service. Your users will be able to access such Base Flows from within the Oracle Fusion Risk Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Oracle Fusion Risk Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Fusion Risk Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Fusion Risk Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Oracle Fusion Risk Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:

The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Employees as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

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EDU Fusion Sales and Service Standard Cloud Guided Learning Service - Hosted Named User

Part #: B94820 (Previous Part#: B91407)

The Oracle Fusion Sales and Service for Communications Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Fusion Sales and Service for Communications Cloud Service. Your users will be able to access such Base Flows from within the Oracle Fusion Sales and Service for Communications Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Fusion Sales and Service for Communications Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Fusion Sales and Service for Communications Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Fusion Sales and Service for Communications Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Oracle Fusion Sales and Service for Communications Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

* A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

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EDU Fusion Sales and Service Standard Cloud Guided Learning Service - Hosted Named User

Part #: B94821 (Previous Part #: B91408)

The Oracle Fusion Sales and Service for Consumer Goods Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Fusion Sales and Service for Consumer Goods Cloud Service. Your users will be able to access such Base Flows from within the Oracle Fusion Sales and Service for Consumer Goods Cloud Service. Oracle will provide Base Flows for commonly

used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Fusion Sales and Service for Consumer Goods Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Fusion Sales and Service for Consumer Goods Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Fusion Sales and Service for Consumer Goods Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Fusion Sales and Service for Consumer Goods Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

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EDU Fusion Sales and Service for Financial Services Cloud Guided Learning Service - Hosted Named User

Part #: B94822 (Previous Part #: B91409)

The Oracle Fusion Sales and Service for Financial Services Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Fusion Sales and Service for Financial Services Cloud Service. Your users will be able to access such Base Flows from within the Oracle Fusion Sales and Service for Financial Services Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Fusion Sales and Service for Financial Services Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Fusion Sales and Service for Financial Services Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Fusion Sales and Service for Financial Services Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Fusion Sales and Service for Financial Services Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

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EDU Fusion Sales and Service for High Tech and Manufacturing Cloud Guided Learning Service - Hosted Named User

Part #: B94823 (Previous Part #: B91410)

The Oracle Fusion Sales and Service for High Tech and Manufacturing Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Fusion Sales and Service for High Tech and Manufacturing Cloud Service. Your users will be able to access such Base Flows from within the Oracle Fusion Sales and Service for High Tech and Manufacturing Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Fusion Sales and Service for High Tech and Manufacturing Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Fusion Sales and Service for High Tech and Manufacturing Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Fusion Sales and Service for High Tech and Manufacturing Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Fusion Sales and Service for High Tech and Manufacturing Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

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EDU Fusion Sales and Service Enterprise Cloud Guided Learning Service - Hosted Named User

Part #: B94817 (Previous Part #: B91404)

The Oracle Fusion Sales and Service Enterprise Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Fusion Sales and Service Enterprise Cloud Service. Your users will be able to access such Base Flows from within the Oracle Fusion Sales and Service Enterprise Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Fusion Sales and Service Enterprise Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Fusion Sales and Service Enterprise Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Fusion Sales and Service Enterprise Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Fusion Sales and Service Enterprise Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

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EDU Fusion Sales and Service Premium Cloud Guided Learning Service - Hosted Named User

Part #: B94818 (Previous Part #: B91405)

The Oracle Fusion Sales and Service Premium Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Fusion Sales and Service Premium Cloud Service. Your users will be able to access such Base Flows from within the Oracle Fusion Sales and Service Premium Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Fusion Sales and Service Premium Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Fusion Sales and Service Premium Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Fusion Sales and Service Premium Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Fusion Sales and Service Premium Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
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You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Fusion Sales and Service Standard Cloud Guided Learning Service - Hosted Named User

Part #: B94816 (Previous Part #: B91403)

The Oracle Fusion Sales and Service Standard Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Fusion Sales and Service Standard Cloud Service. Your users will be able to access such Base Flows from within the Oracle Fusion Sales and Service Standard Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Fusion Sales and Service Standard Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Fusion Sales and Service Standard Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Fusion Sales and Service Standard Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Fusion Sales and Service Standard Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Fusion Student Management Cloud Guided Learning Service - Hosted Named User

Part #: B94788 (Previous Part #: B92777)

The Oracle Fusion Student Management Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Fusion Student Management Cloud Service. Your users will be able to access such Base Flows from within the Oracle Fusion Student Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Fusion Student Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Fusion Student Management Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Fusion Student Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Fusion Student Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d.   Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Fusion Supply Chain Execution Cloud Guided Learning Service - Hosted Named User

Part #: B94793 (Previous Part #: B91418)

The Oracle Fusion Supply Chain Execution Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Fusion Supply Chain Execution Cloud Service. Your users will be able to access such Base Flows from within the Oracle Fusion Supply Chain Execution Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Fusion Supply Chain Execution Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Fusion Supply Chain Execution Guided Learning Service depends upon Your fulfillment of the following obligations:
a.   Procure the Oracle Fusion Supply Chain Execution Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain

such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Fusion Supply Chain Execution Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Fusion Supply Chain Execution Cloud Guided Learning Service. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Fusion Supply Chain Execution Cloud Guided Learning Service, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Fusion Supply Chain Execution Cloud Guided Learning Service - Hosted Employee

Part #: B94864 (Previous Part #: B91429)

The Oracle Fusion Supply Chain Execution Cloud Guided Learning Service includes standard step -action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Fusion Supply Chain Execution Cloud Service. Your users will be able to access such Base Flows from within the Oracle Fusion Supply Chain Execution Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle

will maintain and update these Base Flows as required for new and generally available releases of Oracle Fusion Supply Chain Execution Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Fusion Supply Chain Execution Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Fusion Supply Chain Execution Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Fusion Supply Chain Execution Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:
  * A maximum number of Hosted Employees as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Fusion Supply Chain Execution Cloud Guided Learning Service. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Fusion Supply Chain Execution Cloud Guided Learning Service, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

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EDU Oracle Fusion Supply Planning Cloud Guided Learning Service - Hosted Named User

Part #: B94794 (Previous Part #: B91419)

The Oracle Fusion Supply Planning Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Fusion Supply Planning Cloud Service. Your users will be able to access such Base Flows from within the Oracle Fusion Supply Planning Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Fusion Supply Planning Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Fusion Supply Planning Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Fusion Supply Planning Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Fusion Supply Planning Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Fusion Supply Chain Execution Cloud Guided Learning Service. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Fusion Supply Planning Cloud Guided Learning Service - Hosted Employee

Part #: B94865 (Previous Part #: B91430)

The Oracle Fusion Supply Planning Cloud Guided Learning Service includes standard step -action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Fusion Supply Planning Cloud Service. Your users will be able to access such Base Flows from within the Oracle Fusion Supply Planning Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Oracle Fusion Supply Planning Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Fusion Supply Planning Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Fusion Supply Planning Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Fusion Supply Planning Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:
- A maximum number of Hosted Employees as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

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EDU Fusion Talent Management and Workforce Compensation Cloud Guided Learning Service - Hosted Named User
Part #: B94841 (Previous Part #: B91402)

The Fusion Talent Management and Workforce Compensation Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Fusion Talent Management and Workforce Compensation Cloud Service. Your users will be able to access such Base Flows from within the Fusion Talent Management and Workforce Compensation Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Fusion Talent Management and Workforce Compensation Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Fusion Talent Management and Workforce Compensation Guided Learning Service depends upon Your fulfillment of the following obligations:

a.   Procure the Fusion Talent Management and Workforce Compensation Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b.   Maintain the properly configured hardware/operating system platform to support the Services.
c.   Configure the Fusion Talent Management and Workforce Compensation Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d.   Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Fusion Transactional Business Intelligence Cloud Guided Learning Service - Hosted Named User

Part #: B94743 (Previous Part #: B92778)

The Fusion Transactional Business Intelligence Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Fusion Transactional Business Intelligence Cloud Service. Your users will be able to access such Base Flows from within the Fusion Transactional Business Intelligence Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Fusion Transactional Business Intelligence Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Fusion Transactional Business Intelligence Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Fusion Transactional Business Intelligence Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Fusion Transactional Business Intelligence Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Global Human Resources Event Learning Subscription – Hosted Named User
Part #: B92833

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.
Unauthorized individuals may not view ELS content at any time. You are responsible for meeting the minimum system requirements to order the ELS offerings.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Global Human Resources Cloud Learning Subscription Complete Edition (CLS-CE) – Developing – Hosted Named User
EDU Oracle Global Human Resources Cloud Learning Subscription Complete Edition (CLS-CE) – Emerging – Hosted Named User

Part #: B85911, B85912

CLS-CE is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. CLS-CE is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS-CE content at any time. You are responsible for meeting the minimum system requirements to order the CLS-CE offerings. CLS-CE orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS-CE is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Global Human Resources Cloud Learning Subscription formerly known as EDU Oracle Global Human Resources Cloud Learning Subscription Complete Edition (CLS-CE) – Hosted Named User
Part #: B85910

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are

made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Global Human Resources Cloud Learning Subscription End User Edition (CLS-EU) – Hosted Employee

Part #: B85913

CLS-EU is a collection of web based learning materials for end user tasks. Training On Demand is not available through CLS-EU. CLS-EU is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS-EU content at any time. You are responsible for meeting the minimum system requirements to order the CLS-EU offerings. CLS-EU orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS-EU is subject to usage limits based on:

- A maximum number of Hosted Employees as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Global Trade Management Cloud Guided Learning Service - Hosted Named User

Part #: B94659 (Previous Part #: B92783)

The Oracle Global Trade Management Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Global Trade Management Cloud Service. Your users will be able to access such Base Flows from within the Oracle Global Trade Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Global Trade Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Global Trade Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Global Trade Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Global Trade Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the

information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Global Trade Management Cloud Guided Learning Service - Hosted Named User

Part #: B94659 (Previous Part #: B92783)

The Oracle Global Trade Management Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Global Trade Management Cloud Service. Your users will be able to access such Base Flows from within the Oracle Global Trade Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Global Trade Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Global Trade Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

e. Procure the Oracle Global Trade Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

f. Maintain the properly configured hardware/operating system platform to support the Services.

g. Configure the Oracle Global Trade Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

h. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information,

Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Goal Management Cloud Guided Learning Service - Hosted Named User

Part #: B94746 (Previous Part #: B89847)

The Goal Management Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Goal Management Cloud Service. Your users will be able to access such Base Flows from within the Goal Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Goal Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Goal Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Goal Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Goal Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Grants Management Cloud Guided Learning Service - Hosted Named User
Part #: B94784 (Previous Part #: B89871)

The Grants Management Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Grants Management Cloud Service. Your users will be able to access such Base Flows from within the Grants Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Grants Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Grants Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
   a. Procure the Grants Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
   b. Maintain the properly configured hardware/operating system platform to support the Services.
   c. Configure the Grants Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
   d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Grants Management Cloud Guided Learning Service - Hosted Employee
Part #: B94890 (Previous Part #: B91284)

The Grants Management Cloud Guided Learning Service includes standard step -action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Grants Management Cloud Service. Your users will be able to access such Base Flows from within the Grants Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Grants Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Grants Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a) Procure the Grants Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b) Maintain the properly configured hardware/operating system platform to support the Services.
c) Configure the Grants Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d) Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:
- A maximum number of Hosted Employees as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Health Sciences Cloud Guided Learning Service - Hosted Employ

Part #: B95597

The EDU Oracle Health Sciences Cloud Guided Learning Service - Hosted Employee includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Health Services Cloud Service. Your users will be able to access such Base Flows from within the Oracle Health Services Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Health Services Cloud Service during the Service Period specified in your Order.

You acknowledge that Oracle's ability to perform the EDU Oracle Health Services Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

   a. Procure the Oracle Health Services Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Order and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Period provided under your Order.
   b. Maintain the properly configured hardware/operating system platform to support the Services.
   c. Configure the Oracle Health Services Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
   d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:

The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Employees as defined in your order.

Service Access Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Hospitality Cloud Guided Learning Service - Hosted Employee
Part #: B95598

The EDU Oracle Hospitality Cloud Guided Learning Service - Hosted Employee includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Hospitality Cloud Service. Your users will be able to access such Base Flows from within the Oracle Hospitality Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Hospitality Cloud Service during the Service Period specified in your Order.

You acknowledge that Oracle's ability to perform the EDU Oracle Hospitality Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

   a. Procure the Oracle Hospitality Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Order and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Period provided under your Order.

b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Oracle Hospitality Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:

The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Employees as defined in your order.

Service Access Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

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EDU Oracle Hospitality OPERA Central Sales Cloud Guided Learning Service - Hosted Named User
Part #: B94676 (Previous Part #: B94148)

The Oracle Hospitality OPERA Central Sales Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Hospitality OPERA Central Sales Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Oracle Hospitality OPERA Central Sales Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Hospitality OPERA Central Sales Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Hospitality OPERA Central Sales Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Hospitality OPERA Central Sales Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

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EDU Oracle Hospitality OPERA Customer Loyalty Tracking Cloud Guided Learning Service - Hosted Named User
Part #: B94675 (Previous Part #: B94147)

The Oracle Hospitality OPERA Customer Loyalty Tracking Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Hospitality OPERA

Customer Loyalty Tracking Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Oracle Hospitality OPERA Customer Loyalty Tracking Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Hospitality OPERA Customer Loyalty Tracking Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Hospitality OPERA Customer Loyalty Tracking Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Hospitality OPERA Customer Loyalty Tracking Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

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EDU Oracle Hospitality OPERA Property Management Enterprise Foundation Cloud Guided Learning Service - Hosted Named User
Part #: B94671 (Previous Part #: B94143)

The Oracle Hospitality OPERA Property Management Enterprise Foundation Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Hospitality OPERA Property Management Enterprise Foundation Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Oracle Hospitality OPERA Property Management Enterprise Foundation Cloud Service during the Service Term specified in your Ordering Document.
You acknowledge that Oracle's ability to perform the Oracle Hospitality OPERA Property Management Enterprise Foundation Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Hospitality OPERA Property Management Enterprise Foundation Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Hospitality OPERA Property Management Enterprise Foundation Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

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such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

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EDU Oracle Hospitality OPERA Property Management Professional Foundation Cloud Guided Learning Service - Hosted Named User

Part #: B94670 (Previous Part #: B94142)

The Oracle Hospitality OPERA Property Management Professional Foundation Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Hospitality OPERA Property Management Professional Foundation Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Oracle Hospitality OPERA Property Management Professional Foundation Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Hospitality OPERA Property Management Professional Foundation Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Hospitality OPERA Property Management Professional Foundation Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Hospitality OPERA Property Management Professional Foundation Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

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EDU Oracle Hospitality OPERA Property Standard Guided Learning Service - Hosted Named User
Part #: B94672 (Previous Part #: B94144)

The Oracle Hospitality OPERA Property Standard Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Hospitality OPERA Property Standard Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Oracle Hospitality OPERA Property Standard Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Hospitality OPERA Property Standard Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Hospitality OPERA Property Standard Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Hospitality OPERA Property Standard Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

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You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and

process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

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You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Hospitality OPERA Room Reservation Cloud Guided Learning Service - Hosted Named User

Part #: B94674 (Previous Part #: B94146)

The Oracle Hospitality OPERA Room Reservations Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Hospitality OPERA Room Reservations Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Oracle Hospitality OPERA Room Reservations Cloud Service during the Service Term specified in your Ordering Document. You acknowledge that Oracle's ability to perform the Oracle Hospitality OPERA Room Reservations Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Hospitality OPERA Room Reservations Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Hospitality OPERA Room Reservations Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Hospitality OPERA Sales and Catering Standard Guided Learning Service - Hosted Named User

Part #: B94673 (Previous Part #: B94145)

The Oracle Hospitality OPERA Sales and Catering Standard Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Hospitality OPERA Sales and Catering Standard Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Oracle Hospitality OPERA Sales and Catering Standard Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Hospitality OPERA Sales and Catering Standard Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Hospitality OPERA Sales and Catering Standard Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Hospitality OPERA Sales and Catering Standard Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Human Resources Help Desk Cloud Guided Learning Service - Hosted Named User

Part #: B94848 (Previous Part #: B89841)

The Human Resources Help Desk Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Human Resources Help Desk Cloud Service. Your users will be able to access such Base Flows from within the Human Resources Help Desk Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Human Resources Help Desk Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Human Resources Help Desk Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
   a. Procure the Human Resources Help Desk Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
   b. Maintain the properly configured hardware/operating system platform to support the Services.
   c. Configure the Human Resources Help Desk Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
   d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Health Sciences InForm Cloud Learning Subscription End User Edition (CLS-EU) – Hosted Named User

Part #: B85914

CLS-EU is a collection of web based learning materials for end user tasks. Training On Demand is not available through CLS-EU. CLS-EU is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS-EU content at any time. You are responsible for meeting the minimum system requirements to order the CLS-EU offerings. CLS-EU orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS-EU is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Hospitality Simphony Cloud Learning Subscription – Property Expert Edition (CLS- PE) – Hosted Named User
Part #: B88521

CLS-PE is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. CLS-PE is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS-PE content at any time. You are responsible for meeting the minimum system requirements to order the CLS-PE offerings. CLS-PE orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS-PE is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Human Capital Management Base Cloud Guided Learning Service - Hosted Named User
Part #: B94844 (Previous Part #: B89837)

The Human Capital Management Base Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Human Capital Management Base Cloud Service. Your users will be able to access such Base Flows from within the Human Capital Management Base Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Human Capital Management Base Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Human Capital Management Base Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Human Capital Management Base Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Human Capital Management Base Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

workforce

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Hyperion and Essbase Event Learning Subscription – Hosted Named User
Part #: B92862

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.   Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Unauthorized individuals may not view ELS content at any time. You are responsible for meeting the minimum system requirements to order the ELS offerings.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Hyperion and Essbase Learning Subscription - Hosted Named User
Part #: B92658

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at **learn.oracle.com** and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Incentive Compensation Cloud Guided Learning Service - Hosted Named User

Part #: B94314 (Previous Part # B89831)

The Incentive Compensation Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Incentive Compensation Cloud Service. Your users will be able to access such Base Flows from within the Incentive Compensation Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Incentive Compensation Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Incentive Compensation Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Incentive Compensation Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Incentive Compensation Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Infinity Cloud Learning Subscription Complete Edition (CLS-CE) – Hosted Named User

Part #: B90396

CLS-CE is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. CLS-CE is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS-CE content at any time. You are responsible for meeting the minimum system requirements to order the CLS-CE offerings. CLS-CE orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS-CE is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Innovation Management Cloud Guided Learning Service - Hosted Named User

Part #: B94647 (Previous Part #: B89877)

The Innovation Management Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Innovation Management Cloud Service. Your users will be able to access such Base Flows from within the Innovation Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Innovation Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Innovation Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Innovation Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Innovation Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the

information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Integration Cloud Services Learning Subscription (CLS) - Hosted Named User
Part #: B90135

CLS is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. CLS is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS content at any time. You are responsible for meeting the minimum system requirements to order the CLS offerings. CLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Insurance Cloud Guided Learning Service - Hosted Employee
Part #: B95599

The EDU Oracle Insurance Cloud Guided Learning Service - Hosted Employee includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Insurance Cloud Service. Your users will be able to access such Base Flows from within the Oracle Insurance Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Insurance Cloud Service during the Service Period specified in your Order.

You acknowledge that Oracle's ability to perform the EDU Oracle Insurance Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Insurance Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Order and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Period provided under your Order.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Insurance Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:

The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Employees as defined in your order.

Service Access Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Insurance Revenue Management and Billing Cloud Guided Learning Service - Hosted Named User

Part #: B94679 (Previous Part #: B94151)

The Oracle Insurance Revenue Management and Billing Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Insurance Revenue Management and Billing Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Oracle Insurance Revenue Management and Billing Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Insurance Revenue Management and Billing Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Insurance Revenue Management and Billing Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Insurance Revenue Management and Billing Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Internet of Things Asset Monitoring Cloud Guided Learning Service - Hosted Named User

Part #: B94686 (Previous Part #: B92784)

The Oracle Internet of Things Asset Monitoring Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Internet of Things Asset Monitoring Cloud Service. Your users will be able to access such Base Flows from within the Oracle Internet of Things Asset Monitoring Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Internet of Things Asset Monitoring Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Internet of Things Asset Monitoring Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Internet of Things Asset Monitoring Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Oracle Internet of Things Asset Monitoring Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your

users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Internet of Things Connected Worker Cloud Guided Learning Service - Hosted Named User

Part #: B94687 (Previous Part #: B92785)

The Oracle Internet of Things Connected Worker Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Internet of Things Connected Worker Cloud Service. Your users will be able to access such Base Flows from within the Oracle Internet of Things Connected Worker Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Internet of Things Connected Worker Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Internet of Things Connected Worker Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
a.   Procure the Oracle Internet of Things Connected Worker Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b.   Maintain the properly configured hardware/operating system platform to support the Services.
c.   Configure the Oracle Internet of Things Connected Worker Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d.   Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided

Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Internet of Things Fleet Monitoring Cloud Guided Learning Service - Hosted Named User

Part #: B94688 (Previous Part# B92786)

The Oracle Internet of Things Fleet Monitoring Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Internet of Things Fleet Monitoring Cloud Service. Your users will be able to access such Base Flows from within the Oracle Internet of Things Fleet Monitoring Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Internet of Things Fleet Monitoring Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Internet of Things Fleet Monitoring Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Internet of Things Fleet Monitoring Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Internet of Things Fleet Monitoring Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Internet of Things Production Monitoring Cloud Guided Learning Service - Hosted Named User

Part #: B94689 (Previous Part #: B92761)

The Oracle Internet of Things Production Monitoring Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Internet of Things Production Monitoring Cloud Service. Your users will be able to access such Base Flows from within the Oracle Internet of Things Production Monitoring Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Internet of Things Production Monitoring Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Internet of Things Production Monitoring Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
a. Procure the Oracle Internet of Things Production Monitoring Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Internet of Things Production Monitoring Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Inventory Management Cloud Guided Learning Service - Hosted Named User

Part #: B94643 (Previous Part #: B89873)

The Inventory Management Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Inventory Management Cloud Service. Your users will be able to access such Base Flows from within the Inventory Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Inventory Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Inventory Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
a. Procure the Inventory Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the

same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Inventory Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Inventory Management Cloud Guided Learning Service - Hosted Employee
Part #: B94871 (Previous Part #: B91285)

The Inventory Management Cloud Guided Learning Service includes standard step -action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Inventory Management Cloud Service. Your users will be able to access such Base Flows from within the Inventory Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Inventory Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Inventory Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Inventory Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Inventory Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Employees as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle IT Infrastructure Event Learning Subscription – Hosted Named User
Part #: B92863

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.   Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable In the event that

any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Unauthorized individuals may not view ELS content at any time. You are responsible for meeting the minimum system requirements to order the ELS offerings.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle IT Infrastructure Learning Subscription - Hosted Named User
Part #: B92641

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at **learn.oracle.com** and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Java Event Learning Subscription – Hosted Named User
Part #: B92851

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.   Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Unauthorized individuals may not view ELS content at any time. You are responsible for meeting the minimum system requirements to order the ELS offerings.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Java Cloud OCP Student Learning Subscription – China ONLY - Hosted Named User
Part #: B94047

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

Student Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy.

Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Java Learning Subscription - Hosted Named User
Part #: B92650

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at **learn.oracle.com** and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle JD Edwards Event Learning Subscription – Hosted Named User
Part #: B92860

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.   Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Unauthorized individuals may not view ELS content at any time. You are responsible for meeting the minimum system requirements to order the ELS offerings.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle JD Edwards Learning Subscription - Hosted Named User
Part #: B92647

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at **learn.oracle.com** and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Learning Cloud Guided Learning Service - Hosted Named User

Part #: B94748 (Previous Part #: B89850)

The Learning Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Learning Cloud Service. Your users will be able to access such Base Flows from within the Learning Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Learning Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Learning Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Learning Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Learning Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Maintenance Cloud Guided Learning Service - Hosted Named User
Part #: B94645 (Previous Part #: B89875)

The Maintenance Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Maintenance Cloud Service. Your users will be able to access such Base Flows from within the Maintenance Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Maintenance Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Maintenance Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
   a. Procure the Maintenance Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
   b. Maintain the properly configured hardware/operating system platform to support the Services.
   c. Configure the Maintenance Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
   d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

   • A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information,

Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Management Cloud Services Learning Subscription (CLS) - Hosted Named User
Part #: B90138

CLS is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. CLS is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS content at any time. You are responsible for meeting the minimum system requirements to order the CLS offerings. CLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Manufacturing Cloud Guided Learning Service - Hosted Named User
Part #: B94644 (Previous Part #: B89874)

The Manufacturing Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Manufacturing Cloud Service. Your users will be able to access such Base Flows from within the Manufacturing Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Manufacturing Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Manufacturing Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Manufacturing Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Manufacturing Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Marketing Cloud Enterprise Cloud Learning Subscription - Hosted Named User formerly known as Oracle Eloqua Enterprise Web-Based Training – Unlimited Users

Part #: B87721

Oracle Eloqua Enterprise Web-Based Training is defined as a collection of web based learning materials for Oracle Eloqua Basics, Revenue Performance Management (RPM) and Sales Tools. Oracle Eloqua Enterprise Web-Based Training is available within our Oracle University Marketing Cloud Training Portal at https://oracle.learn.taleo.net/mcacademy and is made available to you subject to the terms of your order and the Agreement.

Usage Limits: Oracle Eloqua Enterprise Web-Based Training is available to an unlimited number of users.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Marketing Cloud Learning Subscription Complete formerly known as EDU Oracle Marketing Cloud Learning Subscription Complete Edition (CLS-CE) – Hosted Named User

EDU Oracle Marketing Cloud Responsys (B2C) Learning Subscription formerly known as EDU Oracle Marketing Cloud Responsys (B2C) Learning Subscription Complete Edition (CLS-CE) - Hosted Named User

EDU Oracle Marketing Cloud Eloqua (B2B) Learning Subscription formerly known as EDU Oracle Marketing Cloud Eloqua (B2B) Learning Subscription Complete Edition (CLS-CE) - Hosted Named User

Part #: B87163, B87166, B87169

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement.   Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Marketing Cloud Cloud Learning Subscription - Digital Only - Hosted Named User formerly known as Oracle All Products Education Pass – Digital Only – Hosted Named User

Part #: B87730

The Pass is defined as a collection of web based learning materials and onDemand video content (Digital) focused on Oracle's Cloud Marketing community. Content will be presented by various instructors. Courses for this pass are available within our Oracle University Marketing Cloud Training Portal at https://oracle.learn.taleo.net/mcacademy and access is made available to you subject to the terms of your order and the Agreement. The pass subscription is subject to the following additional terms:

- The total length of access to training will not exceed the pass subscription term.
- Users have unlimited access during the subscription term to any onDemand video and web-based training courses included with the pass. .
- An unused pass is transferable for the remaining balance of the subscription period.
- A pass may only be transferred if:
  - The pass is a multi-year subscription and the original hosted named user has left the employment of the applicable organization;
  - The transfer is effective upon an anniversary of the multi-year pass activation date and there is at least one (1) annual pass subscription period remaining.
- **Except as expressly permitted by Oracle above, a pass may not be shared or distributed to third parties. Unauthorized pass sharing will result in revocation**

Usage Limits: The Pass is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Marketing Cloud Cloud Learning Subscription – LVC & Digital - Hosted Named User formerly known as Oracle All Products Education Pass – LVC & Digital – Hosted Named User

Part #: B87724

This Pass is defined as a collection of web based learning materials, video content (onDemand) and Live Virtual Classes (LVC) focused on Oracle's Marketing Cloud community. Content will be presented by various instructors. Courses for this pass are available within our Oracle University Marketing Cloud Training Portal at https://oracle.learn.taleo.net/mcacademy and access is made available to assigned pass holders subject to the terms of your order and the Agreement. All LVC courses associated with this pass must be taken during the term of the pass subscription and access is subject to the following additional terms:

- Entitles a single hosted named user to attend publicly scheduled Instructor-Led Live Virtual Courses, onDemand and web-based training for the applicable service term specified with the pass.
- The total length of access to training will not exceed the pass subscription term.

- Each pass hosted named user may attend each LVC course included with this pass once during the subscription term. Users have unlimited access during the subscription term to any onDemand and web-based training courses included with this pass.
- Students must enroll for LVC sessions via the Oracle University Marketing Cloud Training Portal.
- Oracle will schedule LVC courses based on overall customer demand.
- Hosted named users must register for, and attend, courses within the subscription term.
- Hosted named users may cancel course attendance via the Oracle University Marketing Cloud Training Portal up to 24 hours prior to the start of the course.
- Hosted named users must request cancellations less than 24 hours prior to the start of the course via the Oracle University Marketing Cloud Help Desk. Failing to provide notice of absence will result in "no show" status for the course.
- This pass will be suspended for any hosted named user with two (2) "no shows" until the hosted named user has contacted the Oracle University Marketing Cloud Help Desk for pass reinstatement.
- Classes may not be recorded or shared in any manner.
- An unused pass is transferable for the remaining balance of the subscription period.
- A pass may only be transferred if:
    – The pass is a multi-year subscription and the original hosted named user has left the employment of the applicable organization;
    – The transfer is effective upon an anniversary of the multi-year pass activation date and there is at least one (1) annual pass subscription period remaining.

- **Except as expressly permitted by Oracle above, a pass may not be shared or distributed to third parties. Unauthorized pass sharing will result in revocation.**

Usage Limits: This pass is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU ORACLE MASTER Bronze/Silver Learning Subscription (CLS)– Japan ONLY - Hosted Named User
Part #: B93163

CLS is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles.   Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. CLS is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement.   Unauthorized individuals may not view CLS content at any time. You are responsible for meeting the minimum system requirements to order the CLS offerings. CLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

 Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to the Oracle Security Cloud Services Learning Subscription.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Security Cloud Services Learning Subscription. You also agree that Oracle may

collect and process the personal information you have entered into the command prompt when using the Oracle Security Cloud Services Learning Subscription, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

Further, Oracle may provide information to your employer (as identified by you and/or as evidenced by your use of your employer's email domain), regarding your Oracle Learning Subscription history.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU ORACLE MASTER Gold Learning Subscription (CLS)– Japan ONLY - Hosted Named User
Part #: B93164

CLS is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles.   Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. CLS is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement.   Unauthorized individuals may not view CLS content at any time. You are responsible for meeting the minimum system requirements to order the CLS offerings. CLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

 Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to the Oracle Security Cloud Services Learning Subscription.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Security Cloud Services Learning Subscription. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Security Cloud Services Learning Subscription, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

Further, Oracle may provide information to your employer (as identified by you and/or as evidenced by your use of your employer's email domain), regarding your Oracle Learning Subscription history.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU ORACLE MASTER Platinum Learning Subscription (CLS)– Japan ONLY - Hosted Named User

Part #: B93165

CLS is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles.   Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. CLS is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement.   Unauthorized individuals may not view CLS content at any time. You are responsible for meeting the minimum system requirements to order the CLS offerings. CLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

 Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to the Oracle Security Cloud Services Learning Subscription.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Security Cloud Services Learning Subscription. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Security Cloud Services Learning Subscription, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

Further, Oracle may provide information to your employer (as identified by you and/or as evidenced by your use of your employer's email domain), regarding your Oracle Learning Subscription history.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Maxymiser (OTO) Cloud Learning Subscription - Digital Only - Hosted Named User formerly known as Oracle Maxymiser (OTO) Education Pass – Digital Only – Hosted Named User

Part #: B87728
The Pass is defined as a collection of web based learning materials and onDemand video content (Digital) focused on Oracle's Cloud Marketing community. Content will be presented by various instructors. Courses for this pass are available within our Oracle University Marketing Cloud Training Portal at https://oracle.learn.taleo.net/mcacademy and access is made available to you subject to the terms of your order and the Agreement. The pass subscription is subject to the following additional terms:

- The total length of access to training will not exceed the pass subscription term.
- Users have unlimited access during the subscription term to any onDemand video and web-based training courses included with the pass. .
- An unused pass is transferable for the remaining balance of the subscription period.
- A pass may only be transferred if:
    - The pass is a multi-year subscription and the original hosted named user has left the employment of the applicable organization;

- The transfer is effective upon an anniversary of the multi-year pass activation date and there is at least one (1) annual pass subscription period remaining.
- **Except as expressly permitted by Oracle above, a pass may not be shared or distributed to third parties. Unauthorized pass sharing will result in revocation**

Usage Limits: The Pass is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Maxymiser (OTO) Cloud Learning Subscription – LVC & Digital - Hosted Named User formerly known as Oracle Maxymiser (OTO) Education Pass – LVC & Digital – Hosted Named User
Part #: B87722

This Pass is defined as a collection of web based learning materials, video content (onDemand) and Live Virtual Classes (LVC) focused on Oracle's Marketing Cloud community. Content will be presented by various instructors. Courses for this pass are available within our Oracle University Marketing Cloud Training Portal at https://oracle.learn.taleo.net/mcacademy and access is made available to assigned pass holders subject to the terms of your order and the Agreement. All LVC courses associated with this pass must be taken during the term of the pass subscription and access is subject to the following additional terms:

- Entitles a single hosted named user to attend publicly scheduled Instructor-Led Live Virtual Courses, onDemand and web-based training for the applicable service term specified with the pass.
- The total length of access to training will not exceed the pass subscription term.
- Each pass hosted named user may attend each LVC course included with this pass once during the subscription term. Users have unlimited access during the subscription term to any onDemand and web-based training courses included with this pass.
- Students must enroll for LVC sessions via the Oracle University Marketing Cloud Training Portal.
- Oracle will schedule LVC courses based on overall customer demand.
- Hosted named users must register for, and attend, courses within the subscription term.
- Hosted named users may cancel course attendance via the Oracle University Marketing Cloud Training Portal up to 24 hours prior to the start of the course.

- Hosted named users must request cancellations less than 24 hours prior to the start of the course via the Oracle University Marketing Cloud Help Desk. Failing to provide notice of absence will result in "no show" status for the course.
- This pass will be suspended for any hosted named user with two (2) "no shows" until the hosted named user has contacted the Oracle University Marketing Cloud Help Desk for pass reinstatement.
- Classes may not be recorded or shared in any manner.
- An unused pass is transferable for the remaining balance of the subscription period.
- A pass may only be transferred if:
  - The pass is a multi-year subscription and the original hosted named user has left the employment of the applicable organization;
  - The transfer is effective upon an anniversary of the multi-year pass activation date and there is at least 1 annual pass subscription period remaining.
- **Except as expressly permitted by Oracle above, a pass may not be shared or distributed to third parties. Unauthorized pass sharing will result in revocation.**

Usage Limits: This pass is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Maxymiser Private ILT On-Site – Event per day
Part #: B88448
A Private Event is defined as an instructor-led training event, delivered for your employees and not made generally-available to others. Private Events may be conducted either onsite at your location or at an Oracle Authorized training center. Except as otherwise agreed with Oracle in writing, attendance at Private Events is limited to a maximum of 16 students.

Private Events are charged on a per-event, per-day basis. Private Event fees are exclusive of instructor travel, expenses and room rental fees.

You are required to schedule and complete the Private Event within 90 days from the date the order is booked.

You are responsible for

1. Providing Standard Teleconference or Voice-Over-IP (VOIP) capability, if required.

2. Access to properly configured hardware/operating system platforms to support web conference services and lab environment connections.

The cancellation policy for Private Events is:

Private Events *	
If you...	Oracle will assess...
cancel your class 14 or more calendar days before the scheduled start date of the class	no charge
reschedule your class 1-13 calendar days prior to the class start day	50% of the class fee
cancel your class 1-13 calendar days prior to the class start date	50% of the class fee
do not show up for the class, or **cancel** on the day of the class	100% of the class fee

Service Access Policies

Your order for this Oracle Cloud Service will be in accordance with the Oracle University Terms and Conditions. These terms and conditions, including scheduling, confirmation and cancellation policies, are specified at http://education.oracle.com/us/terms/termspolicies030115.html

EDU Oracle Maxymiser Private LVC – Event per day
Part #: B88449

A Private Event is defined as an instructor-led training event, delivered for your employees and not made generally-available to others. Private Events may be conducted either onsite at your location or at an Oracle Authorized training center. Except as otherwise agreed with Oracle in writing, attendance at Private Events is limited to a maximum of 16 students.

Private Events are charged on a per-event, per-day basis. Private Event fees are exclusive of instructor travel, expenses and room rental fees.

You are required to schedule and complete the Private Event within 90 days from the date the order is booked.

You are responsible for

1. Providing Standard Teleconference or Voice-Over-IP (VOIP) capability, if required.
2. Access to properly configured hardware/operating system platforms to support web conference services and lab environment connections.

The cancellation policy for Private Events is:

Private Events *	
If you...	Oracle will assess...
cancel your class 14 or more calendar days before the scheduled start date of the class	no charge
reschedule your class 1-13 calendar days prior to the class start day	50% of the class fee
cancel your class 1-13 calendar days prior to the class start date	50% of the class fee
do not show up for the class, or **cancel** on the day of the class	100% of the class fee

Service Access Policies

Your order for this Oracle Cloud Service will be in accordance with the Oracle University Terms and Conditions. These terms and conditions, including scheduling, confirmation and cancellation policies, are specified at http://education.oracle.com/us/terms/termspolicies030115.html

EDU Oracle MySQL Event Learning Subscription – Hosted Named User
Part #: B92849

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.   Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Unauthorized individuals may not view ELS content at any time. You are responsible for meeting the minimum system requirements to order the ELS offerings.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle MySQL Learning Subscription - Hosted Named User

Part #: B92651

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at **learn.oracle.com** and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Order Management User Cloud Guided Learning Service - Hosted Named User

Part #: B94650 (Previous Part #: B89880)

The Order Management User Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Order Management User Cloud Guided Learning Service Cloud Service. Your users will be able to access such Base Flows from within the Order Management User Cloud Guided Learning Service Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Order Management User Cloud Guided Learning Service Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Order Management User Cloud Guided Learning Service Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

    a.   Procure the Order Management User Cloud Guided Learning Service Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein

for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Order Management User Cloud Guided Learning Service Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Partner Relationship Management for Channel Managers Cloud Guided Learning Service - Hosted Named User

Part #: B94829 (Previous Part #: B89832)

The Partner Relationship Management for Channel Managers Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Partner Relationship Management for Channel Managers Cloud Service. Your users will be able to access such Base Flows from within the Partner Relationship Management for Channel Managers Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for

new and generally available releases of the Partner Relationship Management for Channel Managers Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Partner Relationship Management for Channel Managers Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Partner Relationship Management for Channel Managers Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Partner Relationship Management for Channel Managers Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Partner Relationship Management for Partners Cloud Guided Learning Service - Hosted Named User

Part #: B94830 (Previous Part #: B89833)

The Partner Relationship Management for Partners Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Partner Relationship Management for Partners Cloud Service. Your users will be able to access such Base Flows from within the Partner Relationship Management for Partners Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Partner Relationship Management for Partners Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Partner Relationship Management for Partners Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Partner Relationship Management for Partners Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Partner Relationship Management for Partners Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Payroll Cloud Guided Learning Service - Hosted Named User
Part #: B94846 (Previous Part #: B89839)

The Payroll Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Payroll Cloud Service. Your users will be able to access such Base Flows from within the Payroll Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Payroll Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Payroll Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Payroll Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Payroll Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your

users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle PeopleSoft Event Learning Subscription – Hosted Named User
Part #: B92859

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Unauthorized individuals may not view ELS content at any time. You are responsible for meeting the minimum system requirements to order the ELS offerings.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle PeopleSoft Learning Subscription - Hosted Named User
Part #: B92656

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at **learn.oracle.com** and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings.

Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Performance Management Cloud Guided Learning Service - Hosted Named User
Part #: B94735 (Previous Part #: B89848)

The Performance Management Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Performance Management Cloud Service. Your users will be able to access such Base Flows from within the Performance Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Performance Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Performance Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
   a. Procure the Performance Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
   b. Maintain the properly configured hardware/operating system platform to support the Services.
   c. Configure the Performance Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
   d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything

to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Planning and Budgeting Cloud Guided Learning Service - Hosted Named User

Part #: B94805 (Previous Part #: B89887)

The Planning and Budgeting Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Planning and Budgeting Cloud Service. Your users will be able to access such Base Flows from within the Planning and Budgeting Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Planning and Budgeting Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Planning and Budgeting Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
a. Procure the Planning and Budgeting Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Planning and Budgeting Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Planning and Budgeting Cloud Subscription Complete Edition (CLS-CE) – Hosted Named User

Part #: B87172

CLS-CE is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. CLS-CE is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS-CE content at any time. You are responsible for meeting the minimum system requirements to order the CLS-CE offerings. CLS-CE orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS-CE is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Planning Central User Cloud Guided Learning Service - Hosted Named User

Part #: B94656 (Previous Part #: B89886)

The Planning Central User Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Planning Central User Cloud Service. Your users will be able to access such Base Flows from within the Planning Central User Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Planning Central User Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Planning Central User Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
   a. Procure the Planning Central User Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
   b. Maintain the properly configured hardware/operating system platform to support the Services.
   c. Configure the Planning Central User Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
   d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information,

Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Policy Automation Agent Cloud Guided Learning Service - Hosted Named User

Part #: B94838 (Previous Part #: B92762)

The Oracle Policy Automation Agent Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Policy Automation Agent Cloud Service. Your users will be able to access such Base Flows from within the Oracle Policy Automation Agent Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Policy Automation Agent Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Policy Automation Agent Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
a. Procure the Oracle Policy Automation Agent Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Policy Automation Agent Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything

to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Policy Automation Collaboration Cloud Guided Learning Service - Hosted Named User

Part #: B94839 (Previous Part #: B92763)

The Oracle Policy Automation Collaboration Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Policy Automation Collaboration Cloud Service. Your users will be able to access such Base Flows from within the Oracle Policy Automation Collaboration Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Policy Automation Collaboration Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Policy Automation Collaboration Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
a. Procure the Oracle Policy Automation Collaboration Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Policy Automation Collaboration Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Policy Automation Mobile Cloud Guided Learning Service - Hosted Named User
Part #: B94840 (Previous Part #: B92764)

The Oracle Policy Automation Mobile Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Policy Automation Mobile Cloud Service. Your users will be able to access such Base Flows from within the Oracle Policy Automation Mobile Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Policy Automation Mobile Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Policy Automation Mobile Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
a. Procure the Oracle Policy Automation Mobile Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Oracle Policy Automation Mobile Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Primavera Analytics Cloud Guided Learning Service - Hosted Named User
Part #: B94701 (Previous Part #: B94127)

The Primavera Analytics Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Primavera Analytics Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Primavera Analytics Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Primavera Analytics Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Primavera Analytics Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Primavera Analytics Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Primavera P6 Enterprise Project Portfolio Management Cloud Guided Learning Service - Hosted Named User
Part #: B94696 (Previous Part #: B94122)

The Primavera P6 Enterprise Project Portfolio Management Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Primavera P6 Enterprise Project Portfolio Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally

available releases of the Primavera P6 Enterprise Project Portfolio Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Primavera P6 Enterprise Project Portfolio Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Primavera P6 Enterprise Project Portfolio Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Primavera P6 Enterprise Project Portfolio Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Primavera P6 Professional Advanced Rel 16 Student Learning Subscription- Hosted Named User

Part #: B109429 (Previous Part #: B94563)

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

Student Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy.

Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Primavera P6 Professional Fundamentals Rel 16 Student Learning Subscription- Hosted Named User
Part #: B109428 (Previous Part #: B94562)

Student Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Student Learning Subscription (SLS) includes a collection of web based learning materials, video content and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.

Student Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. SLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy.

Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Primavera Unifier Earned Value Management Cloud Guided Learning Service - Hosted Named User
Part #: B94698 (Previous Part #: B94124)

The Primavera Unifier Earned Value Management Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Primavera Unifier Earned Value Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Primavera Unifier Earned Value Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Primavera Unifier Earned Value Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Primavera Unifier Earned Value Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Primavera Unifier Earned Value Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Primavera Unifier Facilities and Asset Management Cloud Guided Learning Service - Hosted Named User

Part #: B94727 (Previous Part #: B94130)

The Oracle Primavera Unifier Facilities and Asset Management Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Primavera Unifier Facilities and Asset Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Primavera Unifier Facilities and Asset Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Primavera Unifier Facilities and Asset Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Primavera Unifier Facilities and Asset Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Primavera Unifier Facilities and Asset Management Planning Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and

such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Primavera Unifier Project Controls Cloud Guided Learning Service - Hosted Named User

Part #: B94699 (Previous Part #: B94125)

The Primavera Unifier Project Controls Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Primavera Unifier Project Controls Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Primavera Unifier Project Controls Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Primavera Unifier Project Controls Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Primavera Unifier Project Controls Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Primavera Unifier Project Controls Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject

to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

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EDU Primavera Unifier Team for External Collaborators Cloud Guided Learning Service - Hosted Named User

Part #: B94700 (Previous Part #: B94126)

The Primavera Unifier Team for External Collaborators Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Primavera Unifier Team for External Collaborators Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Primavera Unifier Team for External Collaborators Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Primavera Unifier Team for External Collaborators Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Primavera Unifier Team for External Collaborators Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Primavera Unifier Team for External Collaborators Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and

process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Primavera P6 Progress Reporter Cloud Guided Learning Service - Hosted Named User

Part #: B94697 (Previous Part #: B94123)

The Primavera P6 Progress Reporter Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Primavera P6 Progress Reporter Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Primavera P6 Progress Reporter Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Primavera P6 Progress Reporter Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Primavera P6 Progress Reporter Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Primavera P6 Progress Reporter Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything

to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Primavera Portfolio Planning Cloud Guided Learning Service - Hosted Named User

Part #: B94703 (Previous Part #: B94129)

The Oracle Primavera Portfolio Planning Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Primavera Portfolio Planning Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Primavera Portfolio Planning Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Primavera Portfolio Planning Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

   a. Procure the Oracle Primavera Portfolio Planning Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
   b. Maintain the properly configured hardware/operating system platform to support the Services.
   c. Configure the Oracle Primavera Portfolio Planning Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
   d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

   • A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Primavera P6 Enterprise Project Portfolio Management Cloud Learning Subscription End User Edition (CLS-EU) – Hosted Named User
EDU Primavera Unifier Cloud Learning Subscription End User Edition (CLS-EU) - Hosted Named User

Part #: B94696 (Previous Part #: B86957)
        B86958

CLS-EU is a collection of web based learning materials for end user tasks. Training On Demand is not available through CLS-EU. CLS-EU is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS-EU content at any time. You are responsible for meeting the minimum system requirements to order the CLS-EU offerings. CLS-EU orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS-EU is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Primavera Unifier Facilities and Asset Management Cloud Guided Learning Service - Hosted Named User

Part #: B94727 (Previous Part #: B94130)

The Oracle Primavera Unifier Facilities and Asset Management Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Primavera Unifier Facilities and Asset Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Primavera Unifier Facilities and Asset Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Primavera Unifier Facilities and Asset Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Primavera Unifier Facilities and Asset Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Primavera Unifier Facilities and Asset Management Planning Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Prime Projects Cloud Learning Subscription End User Edition (CLS-EU) – Hosted Named User
EDU Oracle Prime Portfolios Cloud Learning Subscription End User Edition (CLS-EU) – Hosted Named User

Part #: B86959, B86960

CLS-EU is a collection of web based learning materials for end user tasks. Training On Demand is not available through CLS-EU. CLS-EU is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS-EU content at any time. You are responsible for meeting the minimum system requirements to order the CLS-EU offerings. CLS-EU orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS-EU is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Procurement Cloud Learning Subscription formerly known as EDU Oracle Procurement Cloud Learning Subscription Complete Edition (CLS-CE) – Hosted Named User

Part #: B85915

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Procurement Cloud Learning Subscription Complete Edition (CLS-CE) – Developing – Hosted Named User
EDU Oracle Procurement Cloud Learning Subscription Complete Edition (CLS-CE) – Emerging – Hosted Named User

Part #:B85916, B85917

CLS-CE is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. CLS-CE is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS-CE content at any time. You are responsible for meeting the minimum system requirements to order the CLS-CE offerings. CLS-CE orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS-CE is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Procurement Cloud Learning Subscription End User Edition (CLS-EU) – Hosted Named User

Part #: B85918

CLS-EU is a collection of web based learning materials for end user tasks. Training On Demand is not available through CLS-EU. CLS-EU is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS-EU content at any time. You are responsible for meeting the minimum system requirements to order the CLS-EU offerings. CLS-EU orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS-EU is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Procurement Contracts Cloud Guided Learning Service - Hosted Named User

Part #: B94658 (Previous Part #: B89865)

The Procurement Contracts Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Procurement Contracts Cloud Service. Your users will be able to access such Base Flows from within the Procurement Contracts Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Procurement Contracts Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Procurement Contracts Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Procurement Contracts Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Procurement Contracts Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the

information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Procurement Contracts Cloud Guided Learning Service - Hosted Employee
Part #: B94869 (Previous Part #: B91276)

The Procurement Contracts Cloud Guided Learning Service includes standard step -action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Procurement Contracts Cloud Service. Your users will be able to access such Base Flows from within the Procurement Contracts Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Procurement Contracts Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Procurement Contracts Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Procurement Contracts Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Procurement Contracts Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:
- A maximum number of Hosted Employees as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your

agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Procurement Event Learning Subscription – Hosted Named User
Part #: B92845

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.   Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.
Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Unauthorized individuals may not view ELS content at any time. You are responsible for meeting the minimum system requirements to order the ELS offerings.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Product Development Cloud Guided Learning Service - Hosted Named User
Part #: B94646 (Previous Part #: B89876)

The Product Development Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Product Development Cloud Service. Your users will be able to access such Base Flows from within the Product Development Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as

required for new and generally available releases of the Product Development Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Product Development Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Product Development Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Product Development Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Profitability and Cost Management Cloud Guided Learning Service - Hosted Named User

Part #: B94811 (Previous Part #: B89893)

The Profitability and Cost Management Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Profitability and Cost Management Cloud Service. Your users will be able to access such Base Flows from within the Profitability and Cost Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Profitability and Cost Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Profitability and Cost Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Profitability and Cost Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Profitability and Cost Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the

information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Project Contract Billing Cloud Guided Learning Service - Hosted Named User

Part #: B94785 (Previous Part #: B89872)

The Project Contact Billing Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Project Contact Billing Cloud Service. Your users will be able to access such Base Flows from within the Project Contact Billing Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Project Contact Billing Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Project Contact Billing Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
a. Procure the Project Contact Billing Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Project Contact Billing Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Project Contract Billing Cloud Guided Learning Service - Hosted Employee
Part #: B94885 (Previous Part # B91278)

The Project Contract Billing Cloud Guided Learning Service includes standard step -action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Project Contract Billing Cloud Service. Your users will be able to access such Base Flows from within the Project Contract Billing Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Project Contract Billing Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Project Contract Billing Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Project Contract Billing Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Project Contract Billing Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:
*   A maximum number of Hosted Employees as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information,

Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Project Financial Planning Cloud Guided Learning Service - Hosted Named User

Part #: B94815 (Previous Part #: B89897)

The Project Financial Planning Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Project Financial Planning Cloud Service. Your users will be able to access such Base Flows from within the Project Financial Planning Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Project Financial Planning Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Project Financial Planning Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Project Financial Planning Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Project Financial Planning Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

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EDU Project Financials Cloud Guided Learning Service - Hosted Named User

Part #: B94781 (Previous Part #: B89867)

The Project Financials Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Project Financials Cloud Service. Your users will be able to access such Base Flows from within the Project Financials Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Project Financials Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Project Financials Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
   a. Procure the Project Financials Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
   b. Maintain the properly configured hardware/operating system platform to support the Services.
   c. Configure the Project Financials Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
   d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything

to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

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EDU Project Financials Cloud Guided Learning Service - Hosted Employee

Part #: B94886 (Previous Part # B91279)

The Project Financials Cloud Guided Learning Service includes standard step -action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Project Financials Cloud Service. Your users will be able to access such Base Flows from within the Project Financials Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Project Financials Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Project Financials Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Project Financials Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Project Financials Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:
- A maximum number of Hosted Employees as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

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EDU Project Management Cloud Guided Learning Service - Hosted Named User
Part #: B94780 (Previous Part #: B89866)

The Project Management Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Project Management Cloud Service. Your users will be able to access such Base Flows from within the Project Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Project Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Project Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
   a. Procure the Project Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
   b. Maintain the properly configured hardware/operating system platform to support the Services.
   c. Configure the Project Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
   d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

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You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Project Management Cloud Guided Learning Service - Hosted Employee

Part #: B94887 (Previous Part #: B91281)

The Project Management Cloud Guided Learning Service includes standard step -action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Project Management Cloud Service. Your users will be able to access such Base Flows from within the Project Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Project Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Project Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Project Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Project Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:

The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Employees as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Project Portfolio Management Cloud Learning Subscription formerly known as EDU Oracle Project Portfolio Management Cloud Learning Subscription Complete Edition (CLS-CE) – Hosted Named User

Part #: B85919

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Project Portfolio Management Cloud Learning Subscription Complete Edition (CLS-CE) – Developing – Hosted Named User
EDU Oracle Project Portfolio Management Cloud Learning Subscription Complete Edition (CLS-CE) – Emerging – Hosted Named User

Part #: B85920, B85921

CLS-CE is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. CLS-CE is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS-CE content at any time. You are responsible for meeting the minimum system requirements to order the CLS-CE offerings. CLS-CE orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS-CE is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Project Portfolio Management Cloud Learning Subscription End User Edition (CLS-EU) – Hosted Named User

Part #: B85922

CLS-EU is a collection of web based learning materials for end user tasks. Training On Demand is not available through CLS-EU. CLS-EU is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS-EU content at any time. You are responsible for meeting the minimum system requirements to order the CLS-EU offerings. CLS-EU orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS-EU is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Project Portfolio Management Event Learning Subscription – Hosted Named User
Part #: B92836

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Unauthorized individuals may not view ELS content at any time. You are responsible for meeting the minimum system requirements to order the ELS offerings.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Project Resource Management Cloud Guided Learning Service - Hosted Named User
Part #: B94782 (Previous Part #: B89869)

The Project Resource Management Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Project Resource Management Cloud Service. Your users will be able to access such Base Flows from within the Project Resource Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Project Resource Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Project Resource Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
   a. Procure the Project Resource Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
   b. Maintain the properly configured hardware/operating system platform to support the Services.
   c. Configure the Project Resource Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
   d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information,

Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Project Resource Management Cloud Guided Learning Service - Hosted Employee

Part #: B94888 (Previous Part #: B91282)

The Project Resource Management Cloud Guided Learning Service includes standard step -action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Project Resource Management Cloud Service. Your users will be able to access such Base Flows from within the Project Resource Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Project Resource Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Project Resource Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Project Resource Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Project Resource Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:
- A maximum number of Hosted Employees as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Purchasing Cloud Guided Learning Service - Hosted Employee
Part #: B94884 (Previous Part #: B91272)

The Purchasing Cloud Guided Learning Service includes standard step -action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Purchasing Cloud Service. Your users will be able to access such Base Flows from within the Purchasing Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Purchasing Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Purchasing Cloud Guided Learning Service depends upon Your fulfilment of the following obligations:

a. Procure the Purchasing Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Purchasing Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:
- A maximum number of Hosted Employees as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything

to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Quality Management Cloud Guided Learning Service - Hosted Named User
Part #: B94648 (Previous Part #: B89878)

The Quality Management Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Quality Management Cloud Service. Your users will be able to access such Base Flows from within the Quality Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Quality Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Quality Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
   a. Procure the Quality Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
   b. Maintain the properly configured hardware/operating system platform to support the Services.
   c. Configure the Quality Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
   d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Recruiting Cloud Guided Learning Service - Hosted Named User

Part #: B94744 (Previous Part #: B89842)

The Recruiting Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Recruiting Cloud Service. Your users will be able to access such Base Flows from within the Recruiting Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Recruiting Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Recruiting Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
   a. Procure the Recruiting Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
   b. Maintain the properly configured hardware/operating system platform to support the Services.
   c. Configure the Recruiting Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
   d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Responsys (B2C) Cloud Learning Subscription - Digital Only - Hosted Named User formerly known as Oracle Responsys (B2C) Education Pass – Digital Only – Hosted Named User

Part #: B87729

The Pass is defined as a collection of web based learning materials and onDemand video content (Digital) focused on Oracle's Cloud Marketing community. Content will be presented by various instructors. Courses for this pass are available within our Oracle University Marketing Cloud Training Portal at https://oracle.learn.taleo.net/mcacademy and access is made available to you subject to the terms of your order and the Agreement. The pass subscription is subject to the following additional terms:

- The total length of access to training will not exceed the pass subscription term.
- Users have unlimited access during the subscription term to any onDemand video and web-based training courses included with the pass. .
- An unused pass is transferable for the remaining balance of the subscription period.
- A pass may only be transferred if:
    - The pass is a multi-year subscription and the original hosted named user has left the employment of the applicable organization;

- The transfer is effective upon an anniversary of the multi-year pass activation date and there is at least one (1) annual pass subscription period remaining.
- **Except as expressly permitted by Oracle above, a pass may not be shared or distributed to third parties. Unauthorized pass sharing will result in revocation**

Usage Limits: The Pass is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Responsys (B2C) Cloud Learning Subscription – LVC & Digital - Hosted Named User formerly known as Oracle Responsys (B2C) Education Pass– LVC & Digital – Hosted Named User
Part #: B87723

This Pass is defined as a collection of web based learning materials, video content (onDemand) and Live Virtual Classes (LVC) focused on Oracle's Marketing Cloud community. Content will be presented by various instructors. Courses for this pass are available within our Oracle University Marketing Cloud Training Portal at https://oracle.learn.taleo.net/mcacademy and access is made available to assigned pass holders subject to the terms of your order and the Agreement. All LVC courses associated with this pass must be taken during the term of the pass subscription and access is subject to the following additional terms:

- Entitles a single hosted named user to attend publicly scheduled Instructor-Led Live Virtual Courses, onDemand and web-based training for the applicable service term specified with the pass.
- The total length of access to training will not exceed the pass subscription term.
- Each pass hosted named user may attend each LVC course included with this pass once during the subscription term. Users have unlimited access during the subscription term to any onDemand and web-based training courses included with this pass.
- Students must enroll for LVC sessions via the Oracle University Marketing Cloud Training Portal.
- Oracle will schedule LVC courses based on overall customer demand.
- Hosted named users must register for, and attend, courses within the subscription term.
- Hosted named users may cancel course attendance via the Oracle University Marketing Cloud Training Portal up to 24 hours prior to the start of the course.

- Hosted named users must request cancellations less than 24 hours prior to the start of the course via the Oracle University Marketing Cloud Help Desk. Failing to provide notice of absence will result in "no show" status for the course.
- This pass will be suspended for any hosted named user with two (2) "no shows" until the hosted named user has contacted the Oracle University Marketing Cloud Help Desk for pass reinstatement.
- Classes may not be recorded or shared in any manner.
- An unused pass is transferable for the remaining balance of the subscription period.
- A pass may only be transferred if:
  - The pass is a multi-year subscription and the original hosted named user has left the employment of the applicable organization;
  - The transfer is effective upon an anniversary of the multi-year pass activation date and there is at least 1 annual pass subscription period remaining.
- **Except as expressly permitted by Oracle above, a pass may not be shared or distributed to third parties. Unauthorized pass sharing will result in revocation.**

Usage Limits: This pass is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Responsys Private ILT On-Site – Event per day
Part #: B88450

A Private Event is defined as an instructor-led training event, delivered for your employees and not made generally-available to others. Private Events may be conducted either onsite at your location or at an Oracle Authorized training center. Except as otherwise agreed with Oracle in writing, attendance at Private Events is limited to a maximum of 16 students.

Private Events are charged on a per-event, per-day basis. Private Event fees are exclusive of instructor travel, expenses and room rental fees.

You are required to schedule and complete the Private Event within 90 days from the date the order is booked.

You are responsible for

1. Providing Standard Teleconference or Voice-Over-IP (VOIP) capability, if required.
2. Access to properly configured hardware/operating system platforms to support web conference services and lab environment connections.

The cancellation policy for Private Events is:

Private Events *	
If you...	Oracle will assess...
cancel your class 14 or more calendar days before the scheduled start date of the class	no charge
reschedule your class 1-13 calendar days prior to the class start day	50% of the class fee
cancel your class 1-13 calendar days prior to the class start date	50% of the class fee
do not show up for the class, or **cancel** on the day of the class	100% of the class fee

Service Access Policies

Your order for this Oracle Cloud Service will be in accordance with the Oracle University Terms and Conditions. These terms and conditions, including scheduling, confirmation and cancellation policies, are specified at http://education.oracle.com/us/terms/termspolicies030115.html

EDU Oracle Responsys Private LVC – Event per day
Part #: B88451

A Private Event is defined as an instructor-led training event, delivered for your employees and not made generally-available to others. Private Events may be conducted either onsite at your location or at an Oracle Authorized training center. Except as otherwise agreed with Oracle in writing, attendance at Private Events is limited to a maximum of 16 students.

Private Events are charged on a per-event, per-day basis. Private Event fees are exclusive of instructor travel, expenses and room rental fees.

You are required to schedule and complete the Private Event within 90 days from the date the order is booked.

You are responsible for

1. Providing Standard Teleconference or Voice-Over-IP (VOIP) capability, if required.
2. Access to properly configured hardware/operating system platforms to support web conference services and lab environment connections.

The cancellation policy for Private Events is:

Private Events *	
If you...	Oracle will assess...
cancel your class 14 or more calendar days before the scheduled start date of the class	no charge
reschedule your class 1-13 calendar days prior to the class start day	50% of the class fee
cancel your class 1-13 calendar days prior to the class start date	50% of the class fee
do not show up for the class, or **cancel** on the day of the class	100% of the class fee

Service Access Policies

Your order for this Oracle Cloud Service will be in accordance with the Oracle University Terms and Conditions. These terms and conditions, including scheduling, confirmation and cancellation policies, are specified at http://education.oracle.com/us/terms/termspolicies030115.html

EDU Oracle Retail Brand Compliance Management Cloud Guided Learning Service - Hosted Named User
Part #: B94667 (Previous Part #: B94139)

The Oracle Retail Brand Compliance Management Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Retail Brand Compliance Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Oracle Retail Brand Compliance Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Retail Brand Compliance Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Retail Brand Compliance Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Retail Brand Compliance Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Retail Cloud Guided Learning Service - Hosted Employee
Part #: B95600

The EDU Oracle Retail Cloud Guided Learning Service - Hosted Employee includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Retail Cloud Service. Your users will be able to access such Base Flows from within the Oracle Retail Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Retail Cloud Service during the Service Period specified in your Order.

You acknowledge that Oracle's ability to perform the EDU Oracle Retail Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Retail Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Order and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Period provided under your Order.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Retail Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:

The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Employees as defined in your order.

Service Access Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Retail Cloud Learning Subscription: Brand Compliance and Supply Chain (CLS-EU) - Hosted Named User
Part #: B90468

CLS-EU is a collection of web based learning materials for end user tasks. Training On Demand is not available through CLS-EU. CLS-EU is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS-EU content at any time. You are responsible for meeting the minimum system requirements to order the CLS-EU offerings. CLS-EU orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS-EU is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Retail Cloud Learning Subscription: Merchandise Operations (CLS-EU) - Hosted Named User

Part #: B90619

CLS-EU is a collection of web based learning materials for end user tasks. Training On Demand is not available through CLS-EU. CLS-EU is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS-EU content at any time. You are responsible for meeting the minimum system requirements to order the CLS-EU offerings. CLS-EU orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS-EU is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Retail Cloud Learning Subscription: Planning and Optimization (CLS-EU) - Hosted Named User

Part #: B90469

CLS-EU is a collection of web based learning materials for end user tasks. Training On Demand is not available through CLS-EU. CLS-EU is available at http://education.oracle.com/cloud and is made available to you subject to

the terms of your order and the Agreement. Unauthorized individuals may not view CLS-EU content at any time. You are responsible for meeting the minimum system requirements to order the CLS-EU offerings. CLS-EU orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS-EU is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Retail Cloud Learning Subscription: Stores and Commerce (CLS-EU) - Hosted Named User
Part #: B90620

CLS-EU is a collection of web based learning materials for end user tasks. Training On Demand is not available through CLS-EU. CLS-EU is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS-EU content at any time. You are responsible for meeting the minimum system requirements to order the CLS-EU offerings. CLS-EU orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS-EU is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Retail Event Learning Subscription – Hosted Named User
Part #: B92854

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.   Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Unauthorized individuals may not view ELS content at any time. You are responsible for meeting the minimum system requirements to order the ELS offerings.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Retail Learning Subscription - Hosted Named User
Part #: B92649

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at **learn.oracle.com** and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Retail Learning Subscription - Hosted Named User
Part #: B94114

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. This service does not make any content available for download by users.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://education.oracle.com/hosting-policy. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Learning Subscription Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Learning Subscription Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Learning Subscription Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal

information is collected. You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Retail Learning Subscription: Brand Compliance and Supply Chain End User Edition (CLS-EU) - Hosted Named User
Part #: B90015

CLS-EU is a collection of web based learning materials for end user tasks. Training On Demand is not available through CLS-EU. CLS-EU is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS-EU content at any time. You are responsible for meeting the minimum system requirements to order the CLS-EU offerings. CLS-EU orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS-EU is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

EDU Oracle Retail Learning Subscription: Merchandise Operations End User Edition (CLS-EU) - Hosted Named User

Part #: B90016

CLS-EU is a collection of web based learning materials for end user tasks. Training On Demand is not available through CLS-EU. CLS-EU is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS-EU content at any time. You are responsible for meeting the minimum system requirements to order the CLS-EU offerings. CLS-EU orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS-EU is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

EDU Oracle Retail Learning Subscription: Planning and Optimization End User Edition (CLS-EU) - Hosted Named User

Part #: B90017

CLS-EU is a collection of web based learning materials for end user tasks. Training On Demand is not available through CLS-EU. CLS-EU is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS-EU content at any time. You are responsible for meeting the minimum system requirements to order the CLS-EU offerings. CLS-EU orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS-EU is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

EDU Oracle Retail Learning Subscription: Stores and Commerce End User Edition (CLS-EU) - Hosted Named User

Part #: B90018

CLS-EU is a collection of web based learning materials for end user tasks. Training On Demand is not available through CLS-EU. CLS-EU is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS-EU content at any time. You are responsible for meeting the minimum system requirements to order the CLS-EU offerings. CLS-EU orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS-EU is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

EDU Oracle Retail Merchandise Financial Planning Cloud Guided Learning Service - Hosted Named User
Part #: B94669 (Previous Part # B94141)

The Oracle Retail Merchandise Financial Planning Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Retail Merchandise Financial Planning Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Oracle Retail Merchandise Financial Planning Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Retail Merchandise Financial Planning Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Retail Merchandise Financial Planning Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Retail Merchandise Financial Planning Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Retail Merchandising Foundation Cloud Guided Learning Service - Hosted Named User

Part #: B95666 (Previous Part #: B94138)

The Oracle Retail Merchandising Foundation Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Retail Merchandising Foundation Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Oracle Retail Merchandising Foundation Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Retail Merchandising Foundation Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Retail Merchandising Foundation Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Retail Merchandising Foundation Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Retail Open Commerce Platform Cloud Guided Learning Service - Hosted Named User
Part #: B94668 (Previous Part #: B94140)

The Oracle Retail Open Commerce Platform Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Retail Open Commerce Platform Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Oracle Retail Open Commerce Platform Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Retail Open Commerce Platform Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Retail Open Commerce Platform Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Retail Open Commerce Platform Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Revenue Management Cloud Guided Learning Service - Hosted Named User

Part #: B94777 (Previous Part #: B89859)

The Revenue Management Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Revenue Management Cloud Service. Your users will be able to access such Base Flows from within the Revenue Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Revenue Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Revenue Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
a. Procure the Revenue Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud

Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Revenue Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Fusion Sales and Operations Planning Cloud Guided Learning Service - Hosted Named User

Part #: B94796 (Previous Part #: B91421)

The Oracle Fusion Sales and Operations Planning Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Fusion Sales and Operations Planning Cloud Service. Your users will be able to access such Base Flows from within the Oracle Fusion Sales and Operations Planning Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of

the Oracle Fusion Sales and Operations Planning Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Fusion Sales and Operations Planning Guided Learning Service depends upon Your fulfillment of the following obligations:

a.   Procure the Oracle Fusion Sales and Operations Planning Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b.   Maintain the properly configured hardware/operating system platform to support the Services.
c.   Configure the Oracle Fusion Sales and Operations Planning Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d.   Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Sales Cloud Learning Subscription formerly known as EDU Oracle Sales Cloud Learning Subscription Complete Edition (CLS-CE) –Hosted Named User

Part #: B85923

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Sales Cloud Learning Subscription Complete Edition (CLS-CE)-Developing – Hosted Named User
EDU Oracle Sales Cloud Learning Subscription Complete Edition (CLS-CE) – Emerging – Hosted Named User

Part #: B85924, B85925

CLS-CE is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. CLS-CE is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS-CE content at any time. You are responsible for meeting the minimum system requirements to order the CLS-CE offerings. CLS-CE orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS-CE is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Sales Cloud Learning Subscription End User Edition (CLS-EU) – Hosted Named User

Part #: B85926

CLS-EU is a collection of web based learning materials for end user tasks. Training On Demand is not available through CLS-EU. CLS-EU is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS-EU content at any time. You are responsible for meeting the minimum system requirements to order the CLS-EU offerings. CLS-EU orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS-EU is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Sales Contracts Cloud Guided Learning Service - Hosted Named User

Part #: B94828 (Previous Part #: 89830)

The Sales Contracts Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Sales Contracts Cloud Service. Your users will be able to access

such Base Flows from within the Sales Contracts Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Sales Contracts Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Sales Contracts Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

    a. Procure the Sales Contracts Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

    b. Maintain the properly configured hardware/operating system platform to support the Services.

    c. Configure the Sales Contracts Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

    d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Sales Event Learning Subscription – Hosted Named User
Part #: B92839

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.   Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Unauthorized individuals may not view ELS content at any time. You are responsible for meeting the minimum system requirements to order the ELS offerings.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Sales and Operations Planning User Cloud Guided Learning Service - Hosted Named User
Part #: B94655 (Previous Part #: B89885)

The Sales and Operations Planning User Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Sales and Operations Planning User Cloud Service. Your users will be able to access such Base Flows from within the Sales and Operations Planning User Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Sales and Operations Planning User Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Sales and Operations Planning User Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
    a.   Procure the Sales and Operations Planning User Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain

such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

b.   Maintain the properly configured hardware/operating system platform to support the Services.

c.   Configure the Sales and Operations Planning User Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d.   Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Sales Performance Management Cloud Guided Learning Service - Hosted Named User

Part #: B94825 (Previous Part # B89827)

The Sales Performance Management Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Sales Performance Management Cloud Service. Your users will be able to access such Base Flows from within the Sales Performance Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and

update these Base Flows as required for new and generally available releases of the Sales Performance Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Sales Performance Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Sales Performance Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Sales Performance Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Sales Planning Cloud Guided Learning Service - Hosted Named User

Part #: B94819 (Previous Part #: B91406)

The Oracle Sales Planning Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Sales Planning Cloud Service. Your users will be able to access such Base Flows from within the Oracle Sales Planning Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Sales Planning Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Sales Planning Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Sales Planning Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Sales Planning Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Security Cloud Services Learning Subscription (CLS) - Hosted Named User

Part #: B90139

CLS is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. CLS is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS content at any time. You are responsible for meeting the minimum system requirements to order the CLS offerings. CLS orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Self Service Procurement Cloud Guided Learning Service - Hosted Named User

Part #: B94786 (Previous Part #: B89861)

The Self Service Procurement Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Self Service Procurement Cloud Service. Your users will be able to access such Base Flows from within the Self Service Procurement Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Self Service Procurement Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Self Service Procurement Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Self Service Procurement Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Self Service Procurement Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Self Service Procurement Cloud Guided Learning Service - Hosted Employee

Part #: B94870 (Previous Part #: B91277)

The Self Service Procurement Cloud Guided Learning Service includes standard step -action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Self Service Procurement Cloud Service. Your users will be able to access such Base Flows from within the Self Service Procurement Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as

required for new and generally available releases of Self Service Procurement Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Self Service Procurement Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Self Service Procurement Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Self Service Procurement Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:
*   A maximum number of Hosted Employees as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Service Cloud Learning Subscription formerly known as EDU Oracle Service Cloud Learning Subscription Complete Edition (CLS-CE) – Hosted Named User

Part #: B85927

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Service Cloud Learning Subscription Complete Edition (CLS-CE) – Developing – Hosted Named User
EDU Oracle Service Cloud Learning Subscription Complete Edition (CLS-CE) – Emerging – Hosted Named User

Part #: B85928, B85929

CLS-CE is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. CLS-CE is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS-CE content at any time. You are responsible for meeting the minimum system requirements to order the CLS-CE offerings. CLS-CE orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS-CE is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Service Cloud Learning Subscription End User Edition (CLS-EU) – Hosted Named User

Part #: B85930

CLS-EU is a collection of web based learning materials for end user tasks. Training On Demand is not available through CLS-EU. CLS-EU is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS-EU content at any time. You are responsible for meeting the minimum system requirements to order the CLS-EU offerings. CLS-EU orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS-EU is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Service Contracts Cloud Guided Learning Service - Hosted Named User
Part #: B94651 (Previous Part #: B89881)

The Service Contracts Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Service Contracts Cloud Service. Your users will be able to access such Base Flows from within the Service Contracts Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and

generally available releases of the Service Contracts Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Service Contracts Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Service Contracts Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Service Contracts Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Service Event Learning Subscription – Hosted Named User
Part #: B92841

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.   Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Unauthorized individuals may not view ELS content at any time. You are responsible for meeting the minimum system requirements to order the ELS offerings.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Siebel Event Learning Subscription – Hosted Named User
Part #: B92861

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.   Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Unauthorized individuals may not view ELS content at any time. You are responsible for meeting the minimum system requirements to order the ELS offerings.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Siebel Learning Subscription - Hosted Named User

Part #: B92642

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at **learn.oracle.com** and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

 Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Social Cloud Learning Subscription - Digital Only - Hosted Named User

Part #: B91910

The Pass is defined as a collection of web based learning materials and onDemand video content (Digital) focused on Oracle's Cloud Marketing community. Content will be presented by various instructors. Courses for this pass are available within our Oracle University Marketing Cloud Training Portal at https://oracle.learn.taleo.net/mcacademy and access is made available to you subject to the terms of your order and the Agreement. The pass subscription is subject to the following additional terms:

- The total length of access to training will not exceed the pass subscription term.
- Users have unlimited access during the subscription term to any onDemand video and web-based training courses included with the pass. .
- An unused pass is transferable for the remaining balance of the subscription period.
- A pass may only be transferred if:
  - The pass is a multi-year subscription and the original hosted named user has left the employment of the applicable organization;
  - The transfer is effective upon an anniversary of the multi-year pass activation date and there is at least one (1) annual pass subscription period remaining.
- **Except as expressly permitted by Oracle above, a pass may not be shared or distributed to third parties. Unauthorized pass sharing will result in revocation**

Usage Limits: The Pass is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Sourcing Cloud Guided Learning Service - Hosted Named User
Part #: B94657 (Previous Part #: B89864)

The Sourcing Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Sourcing Cloud Service. Your users will be able to access such Base Flows from within the Sourcing Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Sourcing Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Sourcing Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
a. Procure the Sourcing Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Sourcing Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Sourcing Cloud Guided Learning Service - Hosted Employee
Part #: B94868 (Previous Part #: B91275)

The Sourcing Cloud Guided Learning Service includes standard step -action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Sourcing Cloud Service. Your users will be able to access such Base Flows from within the Sourcing Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Sourcing Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Sourcing Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a) Procure the Sourcing Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your ordering Document and maintain such Cloud Services in the

same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

b) Maintain the properly configured hardware/operating system platform to support the Services.

c) Configure the Sourcing Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d) Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:
- A maximum number of Hosted Employees as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

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EDU Strategic Workforce Planning Cloud Guided Learning Service - Hosted Named User
Part #: B94843 (Previous Part #: B91026)

The Strategic Workforce Planning Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Strategic Workforce Planning Cloud Service. Your users will be able to access such Base Flows from within the Strategic Workforce Planning Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Strategic Workforce Planning Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Strategic Workforce Planning Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Strategic Workforce Planning Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Strategic Workforce Planning Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

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EDU Supplier Portal Cloud Guided Learning Service - Hosted Named User

Part #: B94831 (Previous Part #: B89862)

The Supplier Portal Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Supplier Portal Cloud Service. Your users will be able to access such Base Flows from within the Supplier Portal Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and

generally available releases of the Supplier Portal Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Supplier Portal Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Supplier Portal Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Supplier Portal Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Supplier Portal Cloud Guided Learning Service - Hosted Employee

Part #: B94866 (Previous Part #: B91273)

The Supplier Portal Cloud Guided Learning Service includes standard step -action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Supplier Portal Cloud Service. Your users will be able to access such Base Flows from within the Supplier Portal Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Supplier Portal Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Supplier Portal Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a) Procure the Supplier Portal Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b) Maintain the properly configured hardware/operating system platform to support the Services.
c) Configure the Supplier Portal Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d) Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:
- A maximum number of Hosted Employees as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

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EDU Supplier Qualification Management Cloud Guided Learning Service - Hosted Named User

Part #: B94832 (Previous Part #: B89863)

The Supplier Qualification Management Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Supplier Qualification Management Cloud Service. Your users will be able to access such Base Flows from within the Supplier Qualification Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Supplier Qualification Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Supplier Qualification Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Supplier Qualification Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Supplier Qualification Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

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information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Supplier Qualification Management Cloud Guided Learning Service - Hosted Employee

Part #: B94867 (Previous Part #: B91274)

The Supplier Qualification Management Cloud Guided Learning Service includes standard step -action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Supplier Qualification Management Cloud Service. Your users will be able to access such Base Flows from within the Supplier Qualification Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Supplier Qualification Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Supplier Qualification Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a) Procure the Supplier Qualification Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b) Maintain the properly configured hardware/operating system platform to support the Services.
c) Configure the Supplier Qualification Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d) Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:
- A maximum number of Hosted Employees as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Supply Chain Collaboration Cloud Guided Learning Service - Hosted Named User

Part #: B94652 (Previous Part #: B89882)

The Supply Chain Collaboration Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Supply Chain Collaboration Cloud Service. Your users will be able to access such Base Flows from within the Supply Chain Collaboration Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Supply Chain Collaboration Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Supply Chain Collaboration Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
   a. Procure the Supply Chain Collaboration Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
   b. Maintain the properly configured hardware/operating system platform to support the Services.
   c. Configure the Supply Chain Collaboration Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
   d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and

process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Supply Planning User Cloud Guided Learning Service - Hosted Named User

Part #: B94654 (Previous Part # B89884)

The Supply Planning User Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Supply Planning User Cloud Service. Your users will be able to access such Base Flows from within the Supply Planning User Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Supply Planning User Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Supply Planning User Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
  a. Procure the Supply Planning User Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
  b. Maintain the properly configured hardware/operating system platform to support the Services.
  c. Configure the Supply Planning User Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
  d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything

to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

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EDU Supplier Qualification Management Cloud Guided Learning Service - Hosted Employee

Part #: B91274

The Supplier Qualification Management Cloud Guided Learning Service includes standard step -action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Supplier Qualification Management Cloud Service. Your users will be able to access such Base Flows from within the Supplier Qualification Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Supplier Qualification Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Supplier Qualification Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Supplier Qualification Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Supplier Qualification Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:
- A maximum number of Hosted Employees as defined in your order.

Service Access Policies

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You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Supply Chain Management Cloud Learning Subscription formerly known as EDU Oracle Supply Chain Management Cloud Learning Subscription Complete Edition (CLS-CE) – Hosted Named User

Part #: B87717

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.85906

EDU Oracle Supply Chain Management Cloud Learning Subscription End User Edition (CLS-CE) – Hosted Named User

Part #: B88213

CLS-EU is a collection of web based learning materials for end user tasks. Training On Demand is not available through CLS-EU. CLS-EU is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS-EU content at any time. You are responsible for meeting the minimum system requirements to order the CLS-EU offerings. CLS-EU orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS-EU is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Supply Chain Management Event Learning Subscription – Hosted Named User

Part #: B92844

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.   Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable In the event that

any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Unauthorized individuals may not view ELS content at any time. You are responsible for meeting the minimum system requirements to order the ELS offerings.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Systems Learning Subscription Complete Edition (CLS-CE) – Developed – Hosted Named User
EDU Oracle Systems Learning Subscription Complete Edition (CLS-CE) – Developing – Hosted Named User
EDU Oracle Systems Learning Subscription Complete Edition (CLS-CE) – Emerging – Hosted Named User

Part #: B85931, B85932, B85933

CLS-CE is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. CLS-CE is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS-CE content at any time. You are responsible for meeting the minimum system requirements to order the CLS-CE offerings. CLS-CE orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS-CE is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

The Talent Acquisition Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Talent Acquisition Cloud Service. Your users will be able to access such Base Flows from within the Talent Acquisition Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Talent Acquisition Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Talent Acquisition Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Talent Acquisition Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Talent Acquisition Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Talent Acquisition Cloud Guided Learning Service - Hosted Named User
Part #: B94749 (Previous Part #: B89851)

The Talent Acquisition Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Talent Acquisition User Cloud Service. Your users will be able to access such Base Flows from within the Talent Acquisition User Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Talent Acquisition User Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Talent Acquisition User Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
   e. Procure the Talent Acquisition User Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
   f. Maintain the properly configured hardware/operating system platform to support the Services.
   g. Configure the Talent Acquisition User Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
   h. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

   • A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided

Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Talent Management Cloud Guided Learning Service - Hosted Named User

Part #: B94315 (Previous Part #: B89845)

The Talent Management Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Talent Management Cloud Service. Your users will be able to access such Base Flows from within the Talent Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Talent Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Talent Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
a. Procure the Talent Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Talent Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything

to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Talent Management Event Learning Subscription – Hosted Named User
Part #: B92834

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals, including Oracle architects, support engineers, consultants and other instructors, will present content.   Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Unauthorized individuals may not view ELS content at any time. You are responsible for meeting the minimum system requirements to order the ELS offerings.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Talent Management Cloud Learning Subscription Complete Edition (CLS-CE) – Developing – Hosted Named User
EDU Oracle Talent Management Cloud Learning Subscription Complete Edition (CLS-CE) – Emerging – Hosted Named User

Part #: B85935, B85936

CLS-CE is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. CLS-CE is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS-CE content at any time. You are responsible for meeting the minimum system requirements to order the CLS-CE offerings. CLS-CE orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS-CE is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Talent Management Cloud Learning Subscription formerly known as EDU Oracle Talent Management Cloud Learning Subscription Complete Edition (CLS-CE) – Developed – Hosted Named User

Part #: B85934

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will

be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Talent Management Cloud Learning Subscription End User Edition (CLS-EU) – Hosted Employee

Part #: B85937

CLS-EU is a collection of web based learning materials for end user tasks. Training On Demand is not available through CLS-EU. CLS-EU is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS-EU content at any time. You are responsible for meeting the minimum system requirements to order the CLS-EU offerings. CLS-EU orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS-EU is subject to usage limits based on:

- A maximum number of Hosted Employees as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Talent Review and Succession Management Cloud Guided Learning Service - Hosted Named User

Part #: B94747 (Previous Part #: B89849)

The Talent Review and Succession Management Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Talent Review and Succession Management Cloud Service. Your users will be able to access such Base Flows from within the Talent Review and Succession Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Talent Review and Succession Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Talent Review and Succession Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Talent Review and Succession Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Talent Review and Succession Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the

information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Taleo Business Edition Learning Subscription formerly known as EDU Oracle Taleo Business Edition Learning Subscription Complete Edition (CLS-CE) – Hosted Named User

Part #: B86423

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Taleo Business Edition Learning Subscription Complete Edition (CLS-CE) – Developing – Hosted Named User
EDU Oracle Taleo Business Edition Learning Subscription Complete Edition (CLS-CE) – Emerging – Hosted Named User

Part #: B86424, B86425

CLS-CE is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. CLS-CE is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS-CE content at any time. You are responsible for meeting the minimum system requirements to order the CLS-CE offerings. CLS-CE orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS-CE is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Taleo Learn Cloud Guided Learning Service - Hosted Named User
Part #: B94750 (Previous Part #: B89852)

The Taleo Learn Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Taleo Learn Cloud Service. Your users will be able to access such Base Flows from within the Taleo Learn Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Taleo Learn Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Taleo Learn Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
   a. Procure the Taleo Learn Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
   b. Maintain the properly configured hardware/operating system platform to support the Services.
   c. Configure the Taleo Learn Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
   d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Task Management Cloud Guided Learning Service - Hosted Named User

Part #: B94783 (Previous Part #: B89870)

The Task Management Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Task Management Cloud Service. Your users will be able to access such Base Flows from within the Task Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Task Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Task Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
  a. Procure the Task Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
  b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Task Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Task Management Cloud Guided Learning Service - Hosted Employee

Part #: B94889 (Previous Part #: B91283)

The Task Management Cloud Guided Learning Service includes standard step -action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Task Management Cloud Service. Your users will be able to access such Base Flows from within the Task Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Task Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Task Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a) Procure the Task Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your ordering Document and maintain such Cloud Services in

the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

b) Maintain the properly configured hardware/operating system platform to support the Services.
c) Configure the Task Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d) Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Employees as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Tax Reporting Cloud Guided Learning Service - Hosted Named User
Part #: B94810 (Previous Part #: B89892)

The Tax Reporting Cloudprof Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Tax Reporting Cloud Service. Your users will be able to access such Base Flows from within the Tax Reporting Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Tax Reporting Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Tax Reporting Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Tax Reporting Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Tax Reporting Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Textura Payment Management Cloud Guided Learning Service - Hosted Named User

Part #: B94728 (Previous Part #: B94131)

The Textura Payment Management Cloud Guided Learning Services includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Textura Payment Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and

update these Base Flows as required for new and generally available releases of the Textura Payment Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Textura Payment Management Cloud Guided Learning Services depends upon Your fulfillment of the following obligations:

a. Procure the Textura Payment Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Textura Payment Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Time and Labor Cloud Guided Learning Service - Hosted Named User
Part #: B94847 (Previous Part #: B89840)

The Time and Labor Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Time and Labor Cloud Service. Your users will be able to access such Base Flows from within the Time and Labor Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Time and Labor Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Time and Labor Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Time and Labor Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Time and Labor Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Time and Labor for Projects Cloud Guided Learning Service - Hosted Named User

Part #: B94736 (Previous Part #: B89868)

The Time and Labor for Projects Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Time and Labor for Projects Cloud Service. Your users will be able to access such Base Flows from within the Time and Labor for Projects Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Time and Labor for Projects Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Time and Labor for Projects Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Time and Labor for Projects Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Time and Labor for Projects Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your

users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Time and Labor for Projects Cloud Guided Learning Service - Hosted Employee

Part #: B94895 (Previous Part #: B91280)

The Time and Labor for Projects Cloud Guided Learning Service includes standard step -action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Time and Labor for Projects Cloud Service. Your users will be able to access such Base Flows from within the Time and Labor for Projects Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Time and Labor for Projects Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Time and Labor for Projects Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

   a. Procure the Time and Labor for Projects Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
   b. Maintain the properly configured hardware/operating system platform to support the Services.
   c. Configure the Time and Labor for Projects Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
   d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:
The Cloud Guided Learning Service is subject to usage limits based on:
   • A maximum number of Hosted Employees as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Translation Fee per Guided Learning Service Module

Part #: B94873 (Previous Part # B90470)

For the Translation Fee per Guided Learning Service Module offering, Oracle will deliver the standard step-action user guides (or "Base Flows") from Oracle's base flow library applicable to the applicable Guided Learning service identified in your order, translated into the identified language. This offering is only available for Base Flows that Oracle already makes available in English.

You acknowledge that Oracle's ability to deliver the Translation Fee per Guided Learning Service Module offering is based on your fulfilment of the following obligations:

- You have purchased the applicable Guided Learning Service Module under the same or a separate order in the same or greater quantities than those listed for the Translation Fee per Guided Learning Service Module offering for the duration of the Service Term applicable to such Guided Learning Service.
- You provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Translation Fee per Guided Learning Service Module is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

EDU Translation Maintenance per Guided Learning Service Module (per annum)

Part #: B94874 (Previous Part #: B90472)

The Translation Maintenance per Guided Learning Service Module includes maintenance of any translated versions of standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Guided Learning Services purchased on your order. Specifically, Oracle will update the applicable translated Base Flows as required for new and generally available releases of the applicable Guided Learning service during the Service Term in consultation with your implantation plans.

EDU Translation Fee per Guided Learning Service Expansion Pack (per annum)

Part #: B90471

For each Translation Fee per Guided Learning Expansion Pack, Oracle will provide translation services into one identified language for each Expansion Pack listed in your ordering document. This offering is an annual service and includes translation for any New Flows and/or Customized Flows that change during the applicable annual period. This offering is only available for New Flows and/or Customized Flows that are already available in English. The definition of a New Flow and a Customized Flow is set forth in the EDU Additional Guided Learning Flow Expansion Pack service description.

EDU Oracle Transportation Management Cloud Guided Learning Service - Hosted Named User

Part #: B94660 (Previous Part #: B92765)

The Transportation Management Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Transportation Management Cloud Service. Your users will be able to access such Base Flows from within the Transportation Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Transportation Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Transportation Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Transportation Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Transportation Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

* A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and

process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Transportation Operational Planning Cloud Guided Learning Service - Hosted Named User

Part #: B94661 (Previous Part #: B92766)

The Transportation Operational Planning Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Transportation Operational Planning Cloud Service. Your users will be able to access such Base Flows from within the Transportation Operational Planning Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Transportation Operational Planning Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Transportation Operational Planning Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
a. Procure the Transportation Operational Planning Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Transportation Operational Planning Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle University Cloud Learning Credits

Part #: B89378

Oracle University Cloud Learning Credits may be used to acquire education products and services offered in the Oracle University online catalogue posted at education.oracle.com. Learning Credits may only be used to acquire products and services at the list price in effect at the time you order the relevant product or service, and may not be used for any product or service that is subject to a discount or a promotion when you acquire the relevant product or service. The list price will be reduced by applying the Learning Credits discount specified in your Learning Credits purchase. Notwithstanding anything to the contrary in the previous three sentences, Learning Credits may also be used to pay taxes, materials and/or expenses related to your order; however, the Learning Credit discount will not be applied to such taxes, materials and/or expenses. Learning Credits are valid for a period of 12 months* from the date your order is accepted by Oracle, and you must acquire products and must use any acquired services prior to the end of such period. You may only use Learning Credits in the country in which you acquired them, you may not use them as a payment method for additional Learning Credits, and you may not use different Learning Credits accounts to acquire a single product or service or to pay related taxes, materials and/or expenses. Learning Credits are non-transferable and non-assignable. You may be required to execute standard Oracle ordering materials when using Learning Credits to order products or services.

*Learning Credits purchased using a valid Oracle agreement co-terminate with the expiration date on the agreement used for purchase or after the term of 12 months, whichever is sooner. This may impact the term of your Learning Credits.

Learning Credit accounts will be suspended if payment is not received per the invoice terms of payment.

Oracle University Learning Credits

Part #: D12734

Learning Credits may be used to acquire education products and services offered in the Oracle University online catalogue posted at education.oracle.com. Learning Credits may only be used to acquire products and services at the list price in effect at the time you order the relevant product or service, and may not be used for any product or service that is subject to a discount or a promotion when you acquire the relevant product or service. The list price will be reduced by applying the Learning Credits discount specified in your Learning Credits purchase. Notwithstanding anything to the contrary in the previous three sentences, Learning Credits may also be used to pay taxes, materials and/or expenses related to your order; however, the Learning Credit discount will not be applied to such taxes, materials and/or expenses. Learning Credits are valid for a period of 12 months* from the date your order is accepted by Oracle, and you must acquire products and must use any acquired services prior to the end of such period. You may only use Learning Credits in the country in which you acquired them, you may not use them as a payment method for additional Learning Credits, and you may not use different Learning Credits accounts to acquire a single product or service or to pay related taxes, materials and/or expenses. Learning Credits are non-transferable and non-assignable. You may be required to execute standard Oracle ordering materials when using Learning Credits to order products or services.

*Learning Credits purchased using a valid Oracle agreement co-terminate with the expiration date on the agreement used for purchase or after the term of 12 months, whichever is sooner. This may impact the term of your Learning Credits.

Learning Credit accounts will be suspended if payment is not received per the invoice terms of payment.

EDU Oracle University Technology Learning Credits

Part #: B92636

Oracle University Technogy Learning Credits may be used to acquire education products and services offered in the Oracle University online catalogue posted at education.oracle.com. Learning Credits may only be used to acquire products and services at the list price in effect at the time you order the relevant product or service, and may not be used for any product or service that is subject to a discount or a promotion when you acquire the relevant product or service. The list price will be reduced by applying the Learning Credits discount specified in your Learning Credits purchase. Notwithstanding anything to the contrary in the previous three sentences, Learning Credits may also be used to pay taxes, materials and/or expenses related to your order; however, the Learning Credit discount will not be applied to such taxes, materials and/or expenses. Learning Credits are valid for a period of 12 months* from the date your order is accepted by Oracle, and you must acquire products and must use any acquired services prior to the end of such period. You may only use Learning Credits in the country in which you acquired them, you may not use them as a payment method for additional Learning Credits, and you may not use different Learning Credits accounts to acquire a single product or service or to pay related taxes, materials and/or expenses. Learning Credits are non-transferable and non-assignable. You may be required to execute standard Oracle ordering materials when using Learning Credits to order products or services.

*Learning Credits purchased using a valid Oracle agreement co-terminate with the expiration date on the agreement used for purchase or after the term of 12 months, whichever is sooner. This may impact the term of your Learning Credits.

Learning Credit accounts will be suspended if payment is not received per the invoice terms of payment.

EDU Oracle Utilities Advanced Meter Solution Cloud Learning Service - Hosted Named User

Part #: B94726 (Previous Part #: B94118)

The Oracle Utilities Advanced Meter Solution Cloud Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Utilities Advanced Meter Solution Cloud Learning Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Utilities Advanced Meter Solution Cloud Learning Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Utilities Advanced Meter Solution Cloud Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Utilities Advanced Meter Solution Cloud Learning Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Utilities Advanced Meter Solution Cloud Learning Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Utilities Cloud Guided Learning Service - Hosted Employee
Part #: B95601

The EDU Oracle Utilities Cloud Guided Learning Service - Hosted Employee includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Utilities Cloud Service. Your users will be able to access such Base Flows from within the Oracle Utilities Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Utilities Cloud Service during the Service Period specified in your Order.

You acknowledge that Oracle's ability to perform the EDU Oracle Utilities Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Utilities Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Order and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Period provided under your Order.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Utilities Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:

The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Employees as defined in your order.

Service Access Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are

registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Utilities Cloud Guided Learning Service - Hosted Named User
Part #: B95589

The EDU Oracle Utilities Cloud Guided Learning Service - Hosted Named User includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Utilities Cloud Service. Your users will be able to access such Base Flows from within the Oracle Utilities Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Utilities Cloud Service during the Service Period specified in your Order.

You acknowledge that Oracle's ability to perform the EDU Oracle Utilities Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Utilities Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Order and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Period provided under your Order.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Utilities Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits:

The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Utilities Billing Cloud Guided Learning Service - Hosted Named User

Part #: B94705 (Previous Part #: B94078)

The Oracle Utilities Billing Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Utilities Billing Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Utilities Billing Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Utilities Billing Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Utilities Billing Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Utilities Billing Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

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EDU Oracle Utilities Customer Care and Billing Cloud Guided Learning Service - Hosted Named User

Part #: B94704 (Previous Part #: B94077)

The Oracle Utilities Customer Care and Billing Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Utilities Customer Care and Billing Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Utilities Customer Care and Billing Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Utilities Customer Care and Billing Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Utilities Customer Care and Billing Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Utilities Customer Care and Billing Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Utilities Customer Cloud Guided Learning Service - Hosted Named User

Part #: B94664 (Previous Part #: B94074)

The Oracle Utilities Customer Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Utilities Customer Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Utilities Customer Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Utilities Customer Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Utilities Customer Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Utilities Customer Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

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EDU Oracle Utilities Customer to Meter Integration Suite Cloud Learning Service - Hosted Named User

Part #: B94722 (Previous Part #: B94095)

The Oracle Utilities Customer to Meter Integration Suite Cloud Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Utilities Customer to Meter Integration Suite Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Utilities Customer to Meter Integration Suite Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Utilities Customer to Meter Integration Suite Cloud Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Utilities Customer to Meter Integration Suite Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Oracle Utilities Customer to Meter Integration Suite Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

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EDU Oracle Utilities Live Energy Connect Cloud Learning Service - Hosted Named User

Part #: B94693 (Previous Part #: B94119)

The Oracle Utilities Live Energy Connect Cloud Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Utilities Live Energy Connect Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Utilities Live Energy Connect Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Utilities Live Energy Connect Cloud Learning Service depends upon Your fulfillment of the following obligations:

e. Procure the Oracle Utilities Live Energy Connect Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

f. Maintain the properly configured hardware/operating system platform to support the Services.

g. Configure the Oracle Utilities Live Energy Connect Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

h. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

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You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Utilities Market Settlements Management Cloud Learning Service - Hosted Named User

Part #: B94723 (Previous Part #: B94096)

The Oracle Utilities Market Settlements Management Cloud Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Utilities Market Settlements Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the

Oracle Utilities Market Settlements Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Utilities Market Settlements Management Cloud Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Utilities Market Settlements Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Utilities Market Settlements Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

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EDU Oracle Utilities Meter Data Management Cloud Learning Service - Hosted Named User

Part #: B94724 (Previous Part #: B94097)

The Oracle Utilities Meter Data Management Cloud Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Utilities Meter Data Management Cloud Learning Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Utilities Meter Data Management Cloud Learning Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Utilities Meter Data Management Cloud Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Utilities Meter Data Management Cloud Learning Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Utilities Meter Data Management Cloud Learning Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Utilities Meter Solution Cloud Guided Learning Service - Hosted Named User

Part #: B94692 (Previous Part #: B94076)

The Oracle Utilities Meter Solution Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Utilities Meter Solution Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Utilities Meter Solution Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Utilities Meter Solution Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

e. Procure the Oracle Utilities Meter Solution Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

f. Maintain the properly configured hardware/operating system platform to support the Services.

g. Configure the Oracle Utilities Meter Solution Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

h. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

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EDU Oracle Utilities Opower Bill Ready Notification Cloud Guided Learning Service - Hosted Named User

Part #: B94720 (Previous Part #: B94093)

The Oracle Utilities Opower Bill Ready Notification Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Utilities Opower Bill Ready Notification Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Utilities Opower Bill Ready Notification Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Utilities Opower Bill Ready Notification Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Utilities Opower Bill Ready Notification Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Utilities Opower Bill Ready Notification Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

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registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

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EDU Oracle Utilities Opower Non-Advanced Metering Infrastructure High Bill Alerts Cloud Guided Learning Service - Hosted Named User
Part #: B94719 (Previous Part #: B94092)

The Oracle Utilities Opower Non-Advanced Metering Infrastructure High Bill Alerts Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Utilities Opower Non-Advanced Metering Infrastructure High Bill Alerts Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Utilities Opower Non-Advanced Metering Infrastructure High Bill Alerts Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Utilities Opower Non-Advanced Metering Infrastructure High Bill Alerts Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Utilities Opower Non-Advanced Metering Infrastructure High Bill Alerts Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Utilities Opower Non-Advanced Metering Infrastructure High Bill Alerts Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

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process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

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EDU Oracle Utilities Opower Behavorial Load Shaping Cloud Guided Learning Service - Hosted Named User

Part #: B94708 (Previous Part #: B94081)

The Oracle Utilities Opower Behavioral Load Shaping Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Utilities Opower Behavioral Load Shaping Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Utilities Opower Behavioral Load Shaping Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Utilities Opower Behavioral Load Shaping Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Utilities Opower Behavioral Load Shaping Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Utilities Opower Behavioral Load Shaping Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything

to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Utilities Business Customer Engagement Portal Cloud Guided Learning Service - Hosted Named User

Part #: B94718 (Previous Part #: B94091)

The Oracle Utilities Business Customer Engagement Portal Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Utilities Business Customer Engagement Portal Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Utilities Business Customer Engagement Portal Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Utilities Business Customer Engagement Portal Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Utilities Business Customer Engagement Portal Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Utilities Business Customer Engagement Portal Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

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EDU Oracle Utilities Opower Customer Engagement Platform, Enterprise Edition Cloud Guided Learning Service - Hosted Named User

Part #: B94717 (Previous Part #: B94090)

The Oracle Utilities Opower Customer Engagement Platform, Enterprise Edition Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Utilities Opower Customer Engagement Platform, Enterprise Edition Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Utilities Opower Customer Engagement Platform, Enterprise Edition Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Utilities Opower Customer Engagement Platform, Enterprise Edition Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Utilities Opower Customer Engagement Platform, Enterprise Edition Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Utilities Opower Customer Engagement Platform, Enterprise Edition Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

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EDU Oracle Utilities Opower Customer Service Interface Cloud Guided Learning Service - Hosted Named User

Part #: B94714 (Previous Part #: B94087)

The Oracle Utilities Opower Customer Service Interface Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Utilities Opower Customer Service Interface Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Utilities Opower Customer Service Interface Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Utilities Opower Customer Service Interface Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Utilities Opower Customer Service Interface Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and

maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Oracle Utilities Opower Customer Service Interface Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

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EDU Oracle Utilities Opower Device Control Cloud Guided Learning Service - Hosted Named User

Part #: B94709 (Previous Part #: B94082)

The Oracle Utilities Opower Device Control Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Utilities Opower Device Control Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Utilities Opower Device Control Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Utilities Opower Device Control Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Utilities Opower Device Control Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Utilities Opower Device Control Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

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EDU Oracle Utilities Opower Digital Self Service, Energy Management Cloud Guided Learning Service - Hosted Named User

Part #: B94710 (Previous Part #: B94083)

The Oracle Utilities Opower Digital Self Service, Energy Management Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Opower Digital

Self Service, Energy Management Cloud Guided Learning Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Utilities Opower Digital Self Service, Energy Management Cloud Guided Learning Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Utilities Opower Digital Self Service, Energy Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Utilities Opower Digital Self Service, Energy Management Cloud Guided Learning Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Utilities Opower Digital Self Service, Energy Management Cloud Guided Learning Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

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EDU Oracle Utilities Opower Digital Self Service, Energy Management Advanced Metering Infrastructure Cloud Guided Learning Service - Hosted Named User

Part #: B94712 (Previous Part #: B94085)

The Oracle Utilities Opower Digital Self Service, Energy Management Advanced Metering Infrastructure Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Opower Digital Self Service, Energy Management Advanced Metering Infrastructure Cloud Guided Learning Service includes. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Opower Digital Self Service, Energy Management Advanced Metering Infrastructure Cloud Guided Learning Service includes during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Opower Digital Self Service, Energy Management Advanced Metering Infrastructure Cloud Guided Learning Service includes depends upon Your fulfillment of the following obligations:

a. Procure the Opower Digital Self Service, Energy Management Advanced Metering Infrastructure Cloud Guided Learning Service includes under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Opower Digital Self Service, Energy Management Advanced Metering Infrastructure Cloud Guided Learning Service includes to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

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EDU Oracle Utilities Opower Digital Self Service, Transactions Cloud Guided Learning Service - Hosted Named User

Part #: B94713 (Previous Part #: B94086)

The Oracle Utilities Opower Digital Self Service, Transactions Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Utilities Opower Digital Self Service, Transactions Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Utilities Opower Digital Self Service, Transactions Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Utilities Opower Digital Self Service, Transactions Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Utilities Opower Digital Self Service, Transactions Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Utilities Opower Digital Self Service, Transactions Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

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EDU Oracle Utilities Opower Distributed Energy Resources Customer Engagement Cloud Guided Learning Service - Hosted Named User

Part #: B94711 (Previous Part #: B94084)

The Oracle Utilities Opower Distributed Energy Resources Customer Engagement Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Utilities Opower Distributed Energy Resources Customer Engagement Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Utilities Opower Distributed Energy Resources Customer Engagement Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Utilities Opower Distributed Energy Resources Customer Engagement Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Utilities Opower Distributed Energy Resources Customer Engagement Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Utilities Opower Distributed Energy Resources Customer Engagement Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

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EDU Oracle Utilities Opower Energy Efficiency and Report Generation Cloud Guided Learning Service - Hosted Named User

Part #: B94706 (Previous Part #: B94079)

The Oracle Utilities Opower Energy Efficiency and Report Generation Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Utilities Opower Energy Efficiency and Report Generation Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Utilities Opower Energy Efficiency and Report Generation Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Utilities Opower Energy Efficiency and Report Generation Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Utilities Opower Energy Efficiency and Report Generation Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Utilities Opower Energy Efficiency and Report Generation Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

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EDU Oracle Utilities Opower Peak Management: Behavorial Demand Response Cloud Guided Learning Service - Hosted Named User

Part #: B94707 (Previous Part #: B94080)

The Oracle Utilities Opower Peak Management: Behavioral Demand Response Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Utilities Opower Peak Management: Behavioral Demand Response Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Utilities Opower Peak Management: Behavioral Demand Response Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Utilities Opower Peak Management: Behavioral Demand Response Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Utilities Opower Peak Management: Behavioral Demand Response Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those

included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

b.   Maintain the properly configured hardware/operating system platform to support the Services.

c.   Configure the Oracle Utilities Opower Peak Management: Behavioral Demand Response Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d.   Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

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EDU Oracle Utilities Opower Proactive Alerts Cloud Guided Learning Service - Hosted Named User

Part #: B94715 (Previous Part #: B94088)

The Oracle Utilities Opower Proactive Alerts Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Utilities Opower Proactive Alerts Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Utilities Opower Proactive Alerts Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Utilities Opower Proactive Alerts Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a.   Procure the Oracle Utilities Opower Proactive Alerts Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

b.   Maintain the properly configured hardware/operating system platform to support the Services.

c.   Configure the Oracle Utilities Opower Proactive Alerts Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d.   Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Utilities Opower Rates Engagement Cloud Guided Learning Service - Hosted Named User

Part #: B94716 (Previous Part #: B94089)

The Oracle Utilities Opower Rates Engagement Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Utilities Opower Rates

Engagement Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Utilities Opower Rates Engagement Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Utilities Opower Rates Engagement Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Utilities Opower Rates Engagement Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Utilities Opower Rates Engagement Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Utilities Service Order Management Cloud Learning Service - Hosted Named User

Part #: B94695 (Previous Part#: B94121)

The Oracle Utilities Service Order Management Cloud Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Utilities Service Order Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Utilities Service Order Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Utilities Service Order Management Cloud Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Utilities Service Order Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Utilities Service Order Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Utilities Smart Device Management Cloud Learning Service - Hosted Named User

Part #: B94725 (Previous Part #: B94098)

The Oracle Utilities Smart Device Management Cloud Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Utilities Smart Device Management Cloud Learning Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Utilities Smart Device Management Cloud Learning Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Utilities Smart Device Management Cloud Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Utilities Smart Device Management Cloud Learning Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Utilities Smart Device Management Cloud Learning Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject

to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Utilities Smart Grid Gateway Cloud Learning Service - Hosted Named User

Part #: B94694 (Previous Part # B94120)

The Oracle Utilities Smart Grid Gateway Cloud Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Utilities Smart Grid Gateway Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Utilities Smart Grid Gateway Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Utilities Smart Grid Gateway Cloud Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Utilities Smart Grid Gateway Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Utilities Smart Grid Gateway Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Utilities Work and Asset Cloud Guided Learning Service - Hosted Named User

Part #: B94691 (Previous Part #: B94075)

The Oracle Utilities Work and Asset Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Utilities Work and Asset Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Utilities Work and Asset Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Utilities Work and Asset Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Utilities Work and Asset Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Utilities Work and Asset Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Oracle Utilities Work and Asset Management Enterprise Edition Cloud Learning Service - Hosted Named User

Part #: B94721 (Previous Part #: B94094)

The Oracle Utilities Work and Asset Management Enterprise Edition Cloud Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Oracle Utilities Work and Asset Management Enterprise Edition Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Oracle Utilities Work and Asset Management Enterprise Edition Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Oracle Utilities Work and Asset Management Enterprise Edition Cloud Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Oracle Utilities Work and Asset Management Enterprise Edition Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Oracle Utilities Work and Asset Management Enterprise Edition Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, these Oracle Guided Learning Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using these Oracle Guided Learning Services for security and fraud prevention purposes.

With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html. The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Unlimited Cloud Learning Subscription (UCLS) – Hosted Named User

Part #: B87350

UCLS includes Training On Demand and Learning Streams access.

Training On Demand (TOD) is a web based learning environment that provides on demand access to self-paced training content. TOD can be a streaming, web-based learning environment delivered via a hosted environment that provides on-demand access to recordings of certain live Instructor-Led Training courses and, if applicable, associated eKit materials; or a web-based learning environment hosted by Oracle that provides on-demand access to either an individual training course or to limited content subsets of training courses.

Learning Streams is a collection of video content and services for technology professionals to stay current on Oracle technology. Content will be presented by various individuals at Oracle, including architects, support engineers, consultants, and instructors. Content may include program documentation, webinars, speeches, curriculum and service updates sent *via* e-mail.

Usage Limits: UCLS is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Terms and Conditions,* which may be viewed at http://education.oracle.com/us/terms/termspolicies030115.html.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Unlimited Learning Subscription (ULS) – Developed - Per Hosted Named User
EDU Unlimited Learning Subscription (ULS) – Developing - Per Hosted Named User
EDU Unlimited Learning Subscription (ULS) – Emerging - Per Hosted Named User

Part #s: B85956, B85957, B85958

ULS includes Training On Demand and Learning Streams access.

Training On Demand (TOD) is a web based learning environment that provides on demand access to self-paced training content. TOD can be a streaming, web-based learning environment delivered via a hosted environment that provides on-demand access to recordings of certain live Instructor-Led Training courses and, if applicable, associated eKit materials; or a web-based learning environment hosted by Oracle that provides on-demand access to either an individual training course or to limited content subsets of training courses.

Learning Streams is a collection of video content and services for technology professionals to stay current on Oracle technology. Content will be presented by various individuals at Oracle, including architects, support engineers, consultants, and instructors. Content may include program documentation, webinars, speeches, curriculum and service updates sent *via* e-mail.

Usage Limits: ULS is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Terms and Conditions,* which may be viewed at http://education.oracle.com/us/terms/termspolicies030115.html.

Data Center

Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Unlimited Cloud Learning Subscription PaaS/OCI (UCLS)- Hosted Named User

Part #: B90136

UCLS includes Training On Demand and Learning Streams access.

Training On Demand (TOD) is a web based learning environment that provides on demand access to self-paced training content. TOD can be a streaming, web-based learning environment delivered via a hosted environment that provides on-demand access to recordings of certain live Instructor-Led Training courses and, if applicable, associated eKit materials; or a web-based learning environment hosted by Oracle that provides on-demand access to either an individual training course or to limited content subsets of training courses.

Learning Streams is a collection of video content and services for technology professionals to stay current on Oracle technology. Content will be presented by various individuals at Oracle, including architects, support engineers, consultants, and instructors. Content may include program documentation, webinars, speeches, curriculum and service updates sent *via* e-mail.

Usage Limits: UCLS is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Terms and Conditions,* which may be viewed at http://education.oracle.com/us/terms/termspolicies030115.html.

Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Unlimited Cloud Learning Subscription SaaS (UCLS)- Hosted Named User

Part #: B90137

UCLS includes Training On Demand and Learning Streams access.

Training On Demand (TOD) is a web based learning environment that provides on demand access to self-paced training content. TOD can be a streaming, web-based learning environment delivered via a hosted environment that provides on-demand access to recordings of certain live Instructor-Led Training courses and, if applicable, associated eKit materials; or a web-based learning environment hosted by Oracle that provides on-demand access to either an individual training course or to limited content subsets of training courses.

Learning Streams is a collection of video content and services for technology professionals to stay current on Oracle technology. Content will be presented by various individuals at Oracle, including architects, support

engineers, consultants, and instructors. Content may include program documentation, webinars, speeches, curriculum and service updates sent *via* e-mail.

Usage Limits: UCLS is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Terms and Conditions,* which may be viewed at http://education.oracle.com/us/terms/termspolicies030115.html.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Unlimited Learning Subscription – All Technology - Hosted Named User formerly known as EDU Unlimited Product Learning Subscription - Hosted Named User
Part #: B92653

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at **learn.oracle.com** and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Utilities Event Learning Subscription – Hosted Named User
Part #: B92852

Event Learning Subscriptions are delivered in a flexible learning model, utilizing digital and live asset delivery. The Event Learning Subscription (ELS) includes a collection of web based learning materials, video content, virtual instructor led programs and services focused on cloud implementation for cloud users. Various individuals,

including Oracle architects, support engineers, consultants and other instructors, will present content. Event Learning Subscriptions are available at http://education.oracle.com/cloud and are made available to you subject to the terms of your order and the Agreement. ELS orders are non-cancelable and non-refundable In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Event Learning Subscriptions will be limited to 5 hours of additional digital consumption over the course of 90 consecutive days.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Unauthorized individuals may not view ELS content at any time. You are responsible for meeting the minimum system requirements to order the ELS offerings.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.utili

EDU Oracle Utilities Learning Subscription - Hosted Named User
Part #: B92646

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at **learn.oracle.com** and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

• A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

 Auto Renewal

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Oracle Utilities Learning Subscription Complete Edition (CLS-CE) – Developed – Hosted Named User
EDU Oracle Utilities Learning Subscription Complete Edition (CLS-CE) – Developing – Hosted Named User
EDU Oracle Utilities Learning Subscription Complete Edition (CLS-CE) – Emerging – Hosted Named User

Part #: B85941, B85942, B85943

CLS-CE is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. CLS-CE is available at http://education.oracle.com/cloud and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view CLS-CE content at any time. You are responsible for meeting the minimum system requirements to order the CLS-CE offerings. CLS-CE orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: CLS-CE is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the *Oracle University Online Hosting Access Policies,* which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Data Center
Notwithstanding anything to the contrary in your order, the Data Center Region for this Oracle Cloud Service is North America.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Vocado Student Financial Planning Cloud Guided Learning Service - Hosted Named User
Part #: B94789 (Previous Part #: B92767)

The Vocado Student Financial Planning Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Vocado Student Financial Planning Cloud Service. Your users will be able to access such Base Flows from within the Vocado Student Financial Planning Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and

update these Base Flows as required for new and generally available releases of the Vocado Student Financial Planning Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Vocado Student Financial Planning Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Vocado Student Financial Planning Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Vocado Student Financial Planning Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Warehouse Management Enterprise Cloud Guided Learning Service - Hosted Named User

Part #: B94662 (Previous Part #: B92768)

The Warehouse Management Enterprise Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Warehouse Management Enterprise Cloud Service. Your users will be able to access such Base Flows from within the Warehouse Management Enterprise Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Warehouse Management Enterprise Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Warehouse Management Enterprise Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
a. Procure the Warehouse Management Enterprise Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Warehouse Management Enterprise Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

The Oracle Privacy Policy is subject to change at Oracle's discretion; however, Oracle changes to the Oracle Privacy Policy will not materially reduce the level of protection provided to such personal information under your agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Warehouse Workforce Management Cloud Guided Learning Service - Hosted Named User

Part #: B94663 (Previous Part #: B92769)

The Warehouse Workforce Management Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Warehouse Workforce Management Cloud Service. Your users will be able to access such Base Flows from within the Warehouse Workforce Management Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Warehouse Workforce Management Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Warehouse Workforce Management Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
a. Procure the Warehouse Workforce Management Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Warehouse Workforce Management Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

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agreement with Oracle. If you are registering for certain Oracle University products and services on behalf of your users, You agree to provide all relevant notices to and obtain any consents from those users required to share the information with Oracle and such notices and consents must sufficiently inform your users of the aforementioned purposes for which personal information is collected.

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EDU Oracle WebLogic Server Learning Subscription - Hosted Named User

Part #: B92640

This subscription is a collection of web based learning materials, including video content and services focused on cloud implementation for cloud users and may include content via Training on Demand (TOD) titles. Content will be presented by various individuals, including Oracle architects, support engineers, consultants, instructors and other instructors. This subscription is available at **learn.oracle.com** and is made available to you subject to the terms of your order and the Agreement. Unauthorized individuals may not view subscription content at any time. You are responsible for meeting the minimum system requirements to order the subscription offerings. Subscription orders are non-cancelable and non-refundable. In the event that any Oracle programs are made available for download as part of the service, then use of such programs is subject to the terms of the Agreement.

Usage Limits: This subscription is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies
Your order for this Oracle Cloud Service is subject to the Oracle University Online Hosting Access Policies, which may be viewed at https://www.oracle.com/us/education/hosting-policies-079011.html.

Auto Renewal
Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

EDU Workforce Compensation Cloud Guided Learning Service - Hosted Named User

Part #: B94845 (Previous Part #: B89838)

The Workforce Compensation Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Workforce Compensation Cloud Service. Your users will be able to access such Base Flows from within the Workforce Compensation Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of the Workforce Compensation Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Workforce Compensation Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:
a.   Procure the Workforce Compensation Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the

same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Workforce Compensation Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

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You agree that Oracle University may engage Oracle affiliates and third party subcontractors to assist in delivering the products and services.

EDU Workforce Health and Safety Incidents Cloud Guided Learning Service - Hosted Named User

Part #: B94734 (Previous Part #: B89844)

The Workforce Health and Safety Incidents Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Workforce Health and Safety Incidents Cloud Service. Your users will be able to access such Base Flows from within the Workforce Health and Safety Incidents Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Workforce Health and Safety Incidents Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Workforce Health and Safety Incidents Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Workforce Health and Safety Incidents Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.

b. Maintain the properly configured hardware/operating system platform to support the Services.

c. Configure the Workforce Health and Safety Incidents Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.

d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

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EDU Workforce Planning Cloud Guided Learning Service - Hosted Named User

Part #: B94814 (Previous Part #: B89896)

The Workforce Planning Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Workforce Planning Cloud Service. Your users will be able to

access such Base Flows from within the Workforce Planning Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Workforce Planning Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Workforce Planning Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a. Procure the Workforce Planning Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b. Maintain the properly configured hardware/operating system platform to support the Services.
c. Configure the Workforce Planning Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

You agree that Oracle may collect and process your personal information in connection with your registration for, and Oracle's provision of, the Oracle Guided Learning Cloud Services. You also agree that Oracle may collect and process the personal information you have entered into the command prompt when using the Oracle Guided Learning Cloud Services, for security and fraud prevention purposes. With respect to such personal information, Oracle will abide by the Oracle Privacy Policy, a current version of which is set forth at https://www.oracle.com/legal/privacy/privacy-policy.html.

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EDU Work Life Cloud Guided Learning Service - Hosted Named User

Part #: B94733 (Previous Part #: B89843)

The Work Life Cloud Guided Learning Service includes standard step-action user guides (or "Base Flows") from Oracle's Base Flow library applicable to the Work Life Cloud Service. Your users will be able to access such Base Flows from within the Work Life Cloud Service. Oracle will provide Base Flows for commonly used tasks (as determined by Oracle). Oracle will maintain and update these Base Flows as required for new and generally available releases of Work Life Cloud Service during the Service Term specified in your Ordering Document.

You acknowledge that Oracle's ability to perform the Work Life Cloud Guided Learning Service depends upon Your fulfillment of the following obligations:

a.   Procure the Work Life Cloud Service under separate contract prior to (or simultaneously with) the commencement of the Services under your Ordering Document and maintain such Cloud Services in the same or greater quantities than those included herein for the Guided Learning services for the duration of the Service Term provided under your Ordering Document.
b.   Maintain the properly configured hardware/operating system platform to support the Services.
c.   Configure the Work Life Cloud Service to allow for viewing of help guides. Oracle will provide instructions on the proper configuration.
d.   Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of Services.

Usage Limits: The Cloud Guided Learning Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as defined in your order.

Service Access Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and SaaS Cloud Services Pillar document, which may be viewed at https://www.oracle.com/contracts. Notwithstanding anything to the contrary set forth in the agreement referenced in your order, the Oracle Data Processing Agreement for Oracle Services does not apply to these Oracle Guided Learning Cloud Services.

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