

ORACLE

CSR Impact Assessment Reports

FY 2021-2022



SOULACE CONSULTING PVT LTD

Web: www.soulace.in

Introduction

Oracle Financial Services Software Limited (Oracle) is a world leader in providing financial technology solutions across retail banking, corporate banking, risk and finance, financial crime and compliance management. Oracle, under its CSR program, supports nonprofit and nongovernmental organizations working to advance education, protect the environment, and strengthen communities in India. During FY 2021-22, Oracle continued to direct its efforts to providing pandemic-related relief to the community, including but not limited to delivering critical medical supplies and services, supporting vaccination drives, providing essential services to those impacted by the pandemic. Oracle also supported underserved population through education and community projects, including digital literacy and remedial classes, life skills and vocational training, employment assistance, healthcare services, and water, sanitation, and hygiene (WASH) initiatives.

This study seeks to assess the impacts and outcomes of 2021-22 initiatives.



Number of projects

11



Financial Year

2021-2022



Thematic Area Covered

Health
Education
Skill Development and Livelihood



Project Budget

₹42.87 Cr.



No. of lives touched

74.40 Lakh+



Sustainable Development Goals (SDGs)

The Sustainable Development Goals (SDGs), listed in the Agenda 2030 by United Nation, were adopted by the United Nations in 2015 as a universal call to action to end poverty, protect the planet, and ensure that by 2030 all people enjoy peace and prosperity. The Oracle CSR program are aligned with 12 out of 17 SDG goals:



SDG Goals

- SDG 1 - No poverty
- SDG 2 - Zero hunger
- SDG 3 - Good health and well-being
- SDG 4 - Quality education
- SDG 5 - Gender equality
- SDG 6 - Clean water and sanitation
- SDG 8 - Decent work and economic growth
- SDG 10 - Reduced inequalities
- SDG 11 - Sustainable cities and communities
- SDG 12 - Responsible consumption and production
- SDG 13 - Climate action
- SDG 17 - Partnerships for the goals



Table: FY 2021-22 Program Summary

Project no	Implementing Partners	Program Supported	No. of Beneficiaries
1	Magic Bus Foundation	<ul style="list-style-type: none">• COVID-19 Relief• Life Skill Development• Youth Skilling	13,250 individuals
2	Swades Foundation	<ul style="list-style-type: none">• COVID-19 Relief• Sustainable Livelihood	2,323 Household, (Approx. 11,615 individuals)
3	Save the Children - Bal Raksha Bharat	<ul style="list-style-type: none">• Integrated Child Development• Community Program• COVID-19 Relief	4,23,835 individuals
4	Sewa International	<ul style="list-style-type: none">• Alternative Livelihood and Micro-Enterprise Development• COVID-19 Rehab	36,051 individuals
5	Jal Seva Charitable Foundation - WaterAid India	<ul style="list-style-type: none">• Community Awareness• Water, Sanitation and Hygiene (WASH) in Anganwadi Centres and Primary Health Centres.	34,103 individuals
6	Goonj	<ul style="list-style-type: none">• COVID-19 Relief• COVID-19 Health and Hygiene	30,345 households (Approx. 151,725 individuals)
7	Teach to Lead	<ul style="list-style-type: none">• Teach for India Fellowship Program	3,204 individuals
8	Samarthanam Trust for the Disabled	<ul style="list-style-type: none">• COVID-19 Relief• Skill Development• Higher Education Program	31,147 individuals
9	Sambhav Foundation	<ul style="list-style-type: none">• COVID-19 Vaccination Assistance• COVID-19 Capacity Building• Skill Development	37,682 individuals
10	Narayana Hrudalaya Charitable Trust	<ul style="list-style-type: none">• COVID-19 Vaccination• Financial assistance for life-saving medical treatments	37,850 individuals
11	Going to School	<ul style="list-style-type: none">• Televised Education Programs	66,63,720 individuals *

* The Going to School program beneficiary details based on television viewership data provided by DD National, DD Sahyadri & DD Chandana television channels.

Project 1: COVID 19 Recovery Program, Life skill and Community Learning Centre Program and Youth Skilling Program

Implementing Partner:
Magic Bus Foundation



Study Snapshot

 Year of Implementation	 Type of Beneficiaries	 Sample Covered	 Stakeholders Covered	 Project Location	 Project Budget
FY 2021-22	Community	660 Beneficiaries	Hospital Representatives, School Representative, Parents of the Students	Tamil Nadu, Andhra Pradesh, Karnataka, Maharashtra, Assam	₹4.95 Cr.

Project Background

The Oracle-sponsored CSR Program focused on three key initiatives: COVID-19 Recovery, Life Skill & Community Learning Centre, and Youth Skilling programs reaching 13,250 beneficiaries. This program equipped the Voluntary Health Services (VHS) Hospital with necessary medical resources during a challenging phase of the pandemic. The Life Skills Program emphasized holistic education, while the Community Learning Centre catered to students needing additional support. The Youth Skilling initiative reached out to underprivileged youths across cities like Bengaluru, Chennai, Mumbai, and Hyderabad, successfully assisting many in securing employment.

Findings of the Study



Outreach

13,250 individuals benefited from these programs.



High Course Completion Rate

A high course completion rate of 83% among the youth participants was noted.



Appreciation for the Course

All the students expressed deep appreciation for the richness of inputs received at the community centre.*



Ease of Communication

A significant majority, 90.1% of the beneficiaries, expressed confidence in communication with the opposite gender.*



Functional English Speaking Skills

A sizeable proportion (66.8%) of the youth participants have acquired basic English-speaking abilities.



Youth Employment

Engagement Post-Course: After completing the course, 83.4% of the youth participants pursued job opportunities through interviews.

Impact Created



Task Completion Proficiency

Students consistently accomplish tasks and activities, with 94.5% showcasing this proficiency.



Enhanced Conceptual Grasp

Compared to conventional classroom settings, students show a pronounced improvement in comprehension, evidenced by a 91.8% rate.*



Value Attached to Education

A vast majority, 99.7%, deeply recognize and affirm the importance of education.*

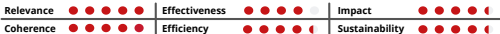


Employment Advancement for Adolescents

Among the adolescent participants, 65% have transitioned to better job roles with improved compensation.

**The collection of responses from minors was conducted under the same stringent standards as those from other participants.*

Rating based on OECD Framework



Index: 5 Points - Very High ; 4 Points - High ; 3 Points - Moderate ; 2 Points - Low ; 1 Point - Very Low

Project 2: Sustainable Livelihood & COVID Relief Health Program

**Implementing Partner:
Swades Foundation**



Study Snapshot

 Year of Implementation	 Type of Beneficiaries	 Sample Covered	 Stakeholders Covered	 Project Location	 Project Budget
FY 2021-22	Community	5 Health Centres and 330 Households	Farmers, Hospital Representatives	Maharashtra	₹4.30 Cr.

Project Background

The Oracle-sponsored CSR Program's Sustainable Livelihood initiative emphasizes sustainable agriculture, income generation, and environmental conservation for economically challenged rural communities with an out reach of 2,323 Household,(Approx. 11,615 individuals) . Activities include distributing goats for steady income, developing plantation orchards, introducing efficient farming methods, optimizing water usage with drip irrigation, and enhancing mango grafting techniques for marketability and eco-friendliness. Additionally, the project bolsters healthcare through the COVID Relief Health Program, which furnishes hospitals with essential medical equipment and supplies while supporting vaccination drives, aiming for lasting improvements in healthcare.

Findings and Impact of the Study

Sustainable Livelihood Program

Orchard Plantation



Program Outreach

Over half, at 54.8%, have benefited from plantation orchard initiatives.



Sapling Distribution

Among the beneficiaries, 82.5% received mango saplings, 57.9% received cashew saplings, 28.1% received coconut saplings, and 22.8% received sapota saplings.



Sapling Survival Rate

The highest survival rates were reported for mango and cashew saplings.



Benefits Accrued

A significant portion of the beneficiaries (92%), who used the system for plantation orchards, are expecting benefits to manifest after 3 to 5 years when their crops started yielding fruits.

Adoption of Drip Irrigation



Introduction to Drip Irrigation

Drip irrigation systems were introduced to address the issue of water scarcity and optimize water usage in agricultural activities.



Increase Crop Cycles

Close to half of the beneficiaries mentioned that they are able to manage two crop cycles annually owing to the availability of water.



Successful Water Conservation

The majority of the beneficiaries found the system effective and reported around 50% reduction in water use through precise watering and low water wastage.



Benefits Accrued

8% of the beneficiaries engaged in vegetable farming reported immediate benefits after adopting drip irrigation, while the remaining who are engaged with orchard plantation are expectant of high yields in the near future.

Adoption of Mandap (vertical) Farming



Provision of Resources for Mandap Farming

Promoted Mandap cultivation for space-limited regions, equipping beneficiaries with durable nylon canopies and binding materials to efficiently grow high-value crops.



Low Uptake Rates

Only 2% of the farmers adopted the method owing to high initial and upkeep costs.

Goat Rearing



Provision of Goats for Income Diversification

Distributed 6-20 goats per household to augment income through selling goat-derived products.



Goat Welfare & Security Measures

Most respondents reported receiving replacement goats to offset losses from mortality. Further, over half availed of insurance coverage for their goats.



Program Buy-in

A significant majority of the beneficiaries expressed deep appreciation for the program and its significance in offering them an alternative means of livelihood

COVID Relief Health Program



Provision of critical care equipment and medical supplies to Civil Hospital, Nashik, and General Hospital, Malegaon.



Improved quality of medical care due to the timely supply of essential equipment and accessories.



Increased capacity to serve a larger number of patients during the COVID-19 pandemic.



Enhanced patient recovery through the availability of critical care equipment.



Successful organization of vaccination programs targeting senior citizens and essential service workers.



High ratings and positive feedback from stakeholders regarding the effectiveness of Oracle-sponsored CSR program support.

Rating based on OECD Framework









Index : 5 Points - Very High ; 4 Points - High ; 3 Points - Moderate ; 2 Points - Low ; 1 Point - Very Low

Project 3: COVID-19 Relief Activities and Integrated Child Development Services

Implementing Partner:
Save The Children -
Bal Raksha Bharat



Study Snapshot

 Year of Implementation	 Type of Beneficiaries	 Sample Covered	 Stakeholders Covered	 Project Location	 Project Budget
FY 2021-22	Community	112 beneficiaries	School Management Committee members, Child Cabinet Committee members, Self Help Group members, Health department officials, District program officer, Anganwadi workers, ICDS workers, Parents and Community members	Haryana, West Bengal, Maharashtra and Madhya Pradesh	₹4.78 Cr.

Project Background

Oracle's CSR program, in combined efforts with Save the Children, initiated the "COVID-19 Relief Activities and Integrated Child Development Services" program in Haryana, West Bengal, Maharashtra, and Madhya Pradesh with a total outreach of 4,23,835 individuals. The program catered to immediate pandemic requirements, delivering medical supplies, supporting vaccination efforts, and assisting vulnerable individuals. It also established Integrated Child Development Service centers for comprehensive health, nutrition, and education services, benefiting across these regions.

Findings of the Study



Active Participation in School Sports

Majority of the beneficiaries actively participated in school sports activities.*



Engagement in School Improvement

Majority (89.3%) of the beneficiaries addressed the issues of sanitation and library management respectively at schools.*



School Greening Efforts

94.6% of the beneficiaries shared that they discussed the plantation issue during child cabinet meetings.*



High Satisfaction Level

A majority (87.5%) of the beneficiaries expressed satisfaction with the adequacy of materials at schools.*

Impact Created



High Participation Rate

Majority of the beneficiaries attended the personal hygiene workshop and participated in discussions on various topics. *



High Satisfaction Level with Sports

93% of the beneficiaries expressed extreme satisfaction with the sports classes. *



Collaborative Sanitation Action Plan

All beneficiaries (100%) collaborated to develop an action plan addressing sanitation issues at the school and community levels. *



Dedication to School Greening

A significant majority of the beneficiaries (87.5%) made a resolution to address plantation issues at the school and community levels.*



Consistent Hygiene Practices

A majority of the beneficiaries (78.6%) regularly washed their hands before meals and after using the toilet.*

**The collection of responses from minors was conducted under the same stringent standards as those from other participants.*

Rating based on OECD Framework



Index : 5 Points - Very High ; 4 Points - High ; 3 Points - Moderate ; 2 Points - Low ; 1 Point - Very Low

Project 4: Alternative Livelihood and Entrepreneurship & Holistic Health Program

Implementing Partner:
Sewa International



Study Snapshot

					
Year of Implementation	Type of Beneficiaries	Sample Covered	Stakeholders Covered	Project Location	Project Budget
FY 2021-22	Farmers, Women entrepreneurs, Self Help Groups, Adolescent girls	a) COVID-19 Rehab project - 377 Households b) Livelihood & Micro-Enterprise Development- 166 Trainee and 20 Entrepreneurs	Farmers, Women entrepreneurs, Self Help Groups, Adolescent girls	Uttarakhand, Karnataka, Delhi, Maharashtra	₹2.60 Cr.

Project Background

Oracle-sponsored CSR programs focused on socio-economic development, offering livelihood and entrepreneurship solutions alongside holistic health interventions benefiting 36,051 individuals. These initiatives equipped individuals with the skills and resources to establish businesses or diversify income, leading to poverty alleviation, economic upliftment, and social empowerment. The health programs ensured comprehensive care, encompassing both physical and societal aspects, by running awareness drives and providing healthcare services. Overall, these endeavors bolster sustainable growth, fortify community resilience, and improve individual livelihoods and health.

Findings of the Study

Seed Bank Project



Project Involvement

57.1% of the respondents connected with the Seed Bank through the project intervention while 85.7% actively participated in seedling development.



Increased Cropping Cycles

Close to half of the beneficiaries engaged in multiple cultivation cycles.



Benefits of Training

Seed treatment and sowing training for garlic and onions benefited 42.9% of respondents.

Knitting Machine Project



Targeted Support to Unemployed

88.9% of the respondents had no previous income.



Sustained Involvement & Association

Local connections played a vital role in project engagement and a majority, 61.1%, have been associated with the production unit for one year.



Formation of Local Collectives

22.2% of the respondents reported forming the group through meetings, while 55.6% formed the group through project intervention.

Organic Farm Produce Agriculture Supply Chain Management



Economic Empowerment

Improved livelihoods and increased annual income was reported by traditional and organic farmers.



Enhanced marketing and distribution processes were reported.



Access to training programs on vermicompost production, apiculture, and organic farming techniques was reported.

Model Migrant Village Enterprise Development Project



Boost in Income

Income of ₹ 91,500 was made through musical services during weddings.



Food Processing Training

Organization of three fruit processing trainings, with 50 participants, was done.

Mobile Health Van Project



Enhanced Access to Healthcare

Healthcare needs of 90% of the respondents were addressed.

E-Consultation Health Project



Understanding Healthcare Needs

The project identified prevalent communicable diseases and assessed the available healthcare facilities.



E-Consultations and Information Availability

Virtual Healthcare Access: E-consultations were conducted, providing remote healthcare services to the beneficiaries.



COVID-19 Support

Beneficiaries also had access to health drinks and comprehensive COVID-19 health information.



Consistent E-Health Access

Beneficiaries had consistent access to e-health centers.



Satisfactory Service Experience

Feedback indicated a high level of satisfaction with the quality of services provided.

Kishori Group Project



Nutritional & Hygiene Awareness

Improved nutrition and menstrual hygiene knowledge were achieved.



Sanitary Practices

Adoption of hygienic practices and proper disposal of sanitary napkins were achieved.



Enhanced Well-being

Positive community impact and enhanced emotional well-being were reported.

Impact Created

Seed Bank Project



Increased Yield

A significant portion of the beneficiaries achieved an average production of 100 kilograms with 43% reporting an increase by 75%.



Seed Supply Frequency

57.1% supplied seeds occasionally, while 42.9% did so consistently.



Sales & Increase Income

More than half of the respondents sold 100 kg of their production while a majority 57.1% reported an annual income between ₹35,000-40,000.

Organic Farm Produce Agriculture Supply Chain Management



Marketing & Sales

70 tons of organic produce was marketed and sold amounting to ₹19,60,000.



Produce Grading

Grading was carried out for 50 tons of produce.

Model Migrant Village Enterprise Development Project



Increased Production:

Production of 949 liters of juice and 14 kg of apple jam and chutney was done.



Income Generation: Marketing of Ringal products benefited practitioners with an annual income of ₹39,150.

Knitting Machine Project



Formation of Collectives

55.6% of the respondents formed the group through project intervention.



Sale of Products

50% sold products within their neighborhood.



Appreciation for Training & Marketing Support

Training and marketing support were highly valued by all respondents.

Mobile Health Van Project



Access to basic Medication

A total of 60% of the respondents availed medicines from mobile health van services, reducing medicine purchases from outside.



Access to Healthcare during Pandemic

90% received healthcare services during the pandemic.



High Satisfaction Levels

100% satisfaction was reported with the mobile health van services.

E-Consultation Health Project



Access to High Quality Healthcare

Better quality of service compared to government centers was perceived.



Reduced Burden of Diseases

Improvement in health condition and reduction in seasonal diseases took place.



Enhanced Well-being

Prevention of severe illnesses and improved emotional well-being was brought about.



Increased Independence

Positive community impact and independent group functioning were achieved.

Rating based on OECD Framework



Index : 5 Points - Very High ; 4 Points - High ; 3 Points - Moderate ; 2 Points - Low ; 1 Point - Very Low

Project 5: Water, Sanitation, and Hygiene Initiatives

Implementing Partner:
Jal Seva Charitable Foundation
- WaterAid India



Study Snapshot

 Year of Implementation FY 2021-22	 Type of Beneficiaries Community Members	 Sample Covered 50 Primary health centres and Anganwadi Centres	 Stakeholders Covered Community Members, PHC Representatives, Anganwadi Sevika, NGO representatives	 Project Location Maharashtra, Uttar Pradesh, and Karnataka	 Project Budget ₹210 Cr.
--	--	---	---	---	--

Project Background

Oracle's CSR initiatives, in collaboration with Jal Seva Charitable Foundation - Water Aid India, focus on enhancing infrastructure at Anganwadi centres (AWCs) and Primary Health Centres (PHCs) which benefitted 34,103 individuals. Addressing prior sanitation and hygiene issues, the projects introduce COVID-19 awareness, toilets, hand wash stations, waste management, water supply systems, and automatic sanitizer dispensers. This implementation significantly elevates facility standards, ensuring safer sanitation, better hygiene, efficient waste disposal, and reliable water access.

Findings of the Study



Awareness Generation

81.8% of respondents received information and awareness about COVID-19 from an Oracle-sponsored CSR program.



Access to Toilets

Construction of toilets in Anganwadi Centres.



Facilitation of Sanitary Practices

Provision of hand wash units in Anganwadi Centres.

Impact Created



Adoption of Hygienic Practices

90.9% of respondents regularly used soap and water for handwashing, while a significant proportion stored drinking water in steel vessels.



Reduction in Open Defecation

90.9% of respondents used toilets instead of practicing open defecation after the program, showing improved sanitation practices.



Sustained Practices

81.8% of respondents continued to follow the practices during and after the pandemic, indicating lasting impact.

Rating based on OECD Framework

Relevance ●●●●●	Effectiveness ●●●●●	Impact ●●●●●
Coherence ●●●●●	Efficiency ●●●●●	Sustainability ●●●●●


Index: 5 Points - Very High ; 4 Points - High ; 3 Points - Moderate ; 2 Points - Low ; 1 Point - Very Low

Project 6: COVID – 19 relief activities and Health & Hygiene program

Implementing Partner:
Goonj



Study Snapshot

 Year of Implementation FY 2021-22	 Type of Beneficiaries Community	 Sample Covered 380	 Stakeholders Covered School Principal, School Teachers, Parents, Goonj Volunteers, Panchayat Members, ASHA Workers, Local Community Based Organisation members	 Project Location Andhra Pradesh, Karnataka, Madhya Pradesh, Maharashtra, Rajasthan, Tamil Nadu, Telangana, Uttar Pradesh	 Project Budget ₹4.95 Cr.
--	--	---	---	---	---

Project Background

In light of the COVID-19 pandemic's impact on marginalized communities, Oracle's CSR program teamed up with Goonj for the COVID-19 Relief Activities and Health & Hygiene program with an outreach of 30,345 households (Approx. 151,725 individuals). Targeting daily wage workers and those in unorganized sectors, especially in rural areas, the initiative spanned eight states. It holistically tackled health, hygiene, nutrition, and sanitation. By collaborating with local communities, the program promoted collective problem-solving and improved livelihoods, emphasizing food, hygiene, medical supplies, and empowerment. The initiative positively impacted approx. 151,725 individuals, addressing critical needs effectively.

Findings of the Study



Program Outreach

Approx. 151,725 individuals benefited from the project, a significant proportion (89%) of which were Below Poverty Line cardholders. It also successfully provided COVID-19 relief facilities to 70.6% of the working-age population in the region.



Timely Delivery of Medical Kits

100% of the ASHA workers reported that the medical kit provided saved the lives of villagers during the second wave of COVID-19.



Enhanced Preventive & Curative Care

94.8 % of the beneficiaries actively participated in health check-up camps that ensured access to necessary medical services and support.

Impact Created



Enhanced Food Security

All the beneficiaries received ration kits that ensured food security and well-being.



Increased Preventive Measures

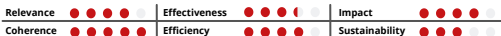
A large majority of beneficiaries learned about COVID-related health problems and followed instructions like using masks & sanitizers, which helped in improving health outcomes and reducing transmission risks.



High Appreciation for the Program

Close to 96% of the beneficiaries expressed high satisfaction with the project's impact.

Rating based on OECD Framework



Index : 5 Points - Very High ; 4 Points - High ; 3 Points - Moderate ; 2 Points - Low ; 1 Point - Very Low

Project 7: Teach for India Fellowship Program

Implementing Partner: Teach to Lead



Study Snapshot



Year of Implementation

FY 2021-22



Type of Beneficiaries

Fellows and students



Sample Covered

75 fellows
251 students



Stakeholders Covered

Teach to Lead team, Oracle CSR team, Principals, Teachers, Parents, Students



Project Location

Hyderabad, Chennai, Bengaluru



Project Budget

₹ 4.20 Cr.

Project Background

The Oracle-sponsored CSR program collaborated with Teach to Lead (also known as "Teach For India") to fuel the education landscape and improve student outcomes in particular cities such as; Bengaluru (Karnataka), Chennai (Tamil Nadu), and Hyderabad (Telangana), where the beneficiaries are children in government and low-income private schools. Fellows are given the opportunity to grow personally and acquire leadership skills through training and eventual employment as teachers. This initiative successfully reached out to 3,204 beneficiaries in Hyderabad (Telangana), Chennai (Tamil Nadu) and Bengaluru (Karnataka).

Findings of the Study



Motivation for Joining

A majority (90.4%) of the fellows wanted to pursue a career in the teaching sector, hence, were motivated to join the program.



Receipt of Monthly Stipend

All the fellows reported that they received a stipend per month during the fellowship period.



Participation in Induction

All the fellows mentioned that they had undergone the induction process before being acquainted with the school.



Engaging Learning Methods

Most of the students (98%) reported that they had participated in activity-based classes.*



Leveraging Online Modality

A majority of the students reported attending online classes during the pandemic and using WhatsApp for submitting assignments.*

Impact Created



Parental Buy-in

All the fellows had oriented student's parents with the content and teaching process.



Standardized Assessment Procedure

Most of the fellows followed the program's standard procedure for individual assessment.



High Attendance Rates

Most of the students (96.8%) reported that they attended the entire academic session.*



Enhanced Learning Outcomes

Most of the students (99.6%) scored good grades in their school examinations and attributed it to the program.*



High Satisfaction Levels

A majority of the fellows as well as the students expressed satisfaction with the program design and the teaching methodology.

**The collection of responses from minors was conducted under the same stringent standards as those from other participants.*

Rating based on OECD Framework



Project 8: COVID-19 RT PCR Kit Distribution, Skilling project, Higher Education Program

Implementing Partner:
Samarthanam Trust for the Disabled



Study Snapshot

 Year of Implementation	 Type of Beneficiaries	 Sample Covered	 Stakeholders Covered	 Project Location	 Project Budget
FY 2021-22	People with Disability and economically poor	COVID-19 - 380, Skilling Project - 168, Higher Education - 265	Implementing Organization, Oracle CSR team, School Principals, Doctors, Hospital Administration	Chennai, Mumbai, Delhi, Kerala and Bengaluru	₹4.85 Cr.

Project Background

Oracle-sponsored CSR program collaborated with Samarthanam Trust to implement three distinct CSR programs aimed at supporting disabled and underprivileged individuals benefitting 31,147 individuals. The COVID-19 relief program, which prioritizes assisting institutions by providing RT PCR kits, focusing on alleviating the impacts of the COVID-19 pandemic. The skilling program, which seeks to empower disabled and disadvantaged individuals through IT/ITES skill training. This program aims to equip these individuals with the necessary skills to improve their livelihoods and economic prospects. The higher education program, which supports disadvantaged and disabled students academically, particularly those disabled and affected by the pandemic. This program aims to ensure that these individuals have access to quality education, thereby improving their future prospects.

Findings of the Study



Program Outreach

The programs directly benefited 31,147 individuals.



Safety-measures Taken

RT-PCR testing was conducted on 30,000 beneficiaries using the kits.



High Participation Rate

74% of those surveyed participated in a workshop sponsored by the Higher Education Program.



Quality of Facilitation Support

96% of program participants said the lecturers were kind and supportive.

Impact Created



Economic Empowerment

After getting a job, 86.7% of the respondents provided for their families financially.



Placement Support

69.6% of respondents got employment with the assistance of the Oracle-sponsored CSR program team as part of the skilling program.



Improved Livelihood Options

87.9% of respondents said the higher education program had improved their career options and general well-being.

Rating based on OECD Framework




Index : 5 Points - Very High ; 4 Points - High ; 3 Points - Moderate ; 2 Points - Low ; 1 Point - Very Low

Project 9: COVID-19 Vaccination Assistance & COVID-19 Capacity Building Program, Skill Development Program

**Implementing Partner:
Sambhav Foundation**



Study Snapshot

 Year of Implementation FY 2021-22	 Type of Beneficiaries Community, Young people	 Sample Covered COVID 19 - 381 Capacity building - 236 & Skill Development - 164	 Stakeholders Covered PHCs, Community members, Health workers, NGO team, Oracle CSR team	 Project Location Mumbai, Bengaluru	 Project Budget ₹2.69 Cr.
--	--	--	--	---	---

Project Background

Oracle's CSR team collaborated with the Sambhav Foundation on a project in Mumbai and Bengaluru with a total outreach of 37,682 individuals. The COVID-19 Vaccination Assistance was designed to encourage specific beneficiaries to understand the advantages of vaccination and register them on the CoWin App. The program pinpointed suitable medical facilities for vaccination, arranged extensive vaccination campaigns at construction sites with the aid of Public Health Centres, and educated beneficiaries on how to handle post-vaccination reactions.

The COVID-19 Capacity Building Program developed tailored content for community mobilisers and vaccinators, engaging NGOs, volunteers, ASHA workers, and students.

The Skill Development Program provided both online and offline training for relevant vocational courses, culminating in third-party evaluations and job placement assistance for those who successfully completed the program.

Findings of the Study



Program Outreach
37,682 Individuals directly benefited from the three programs.



Preferred Courses
82.9% of the respondents enrolled for Data entry operator under Skill Development Program.



Safety Measures Taken
83.5% of beneficiaries received safety gear under the COVID-19 Capacity Building Program.

Impact Created



Augmented Vaccination Efforts

Majority of the respondents received 1st & 2nd dose under Vaccination Assistance Program.



Capacity Building

99.2% of the respondents enhanced their skills and capabilities after completing the COVID-19 Capacity Building Program.



Economic Empowerment

Majority (79.2%) of the employed respondents contribute financially to their family after completing the skill development program.



Sustained Employment

78.7% of the employed respondents are still in the same job that they secured with the help of the Oracle sponsored Skill Development program.

Rating based on OECD Framework



Index: 5 Points - Very High ; 4 Points - High ; 3 Points - Moderate ; 2 Points - Low ; 1 Point - Very Low

Project 10: COVID Vaccination and Financial assistance for life-saving medical treatments Project

Implementing Partner: Narayana Hrudayalaya Charitable Trust



Study Snapshot

 Year of Implementation	 Type of Beneficiaries	 Sample Covered	 Stakeholders Covered	 Project Location	 Project Budget
FY 2021-22	Community Members	489	Hospital Representatives, NGO Representatives	Maharashtra, Karnataka, Rajasthan, West Bengal, Chhattisgarh, and Delhi-NCR	₹5.00 Cr.

Project Background

OFSS collaborated with Narayana Hrudayalaya Charitable Trust (NHCT) to implement the Financial assistance for life-saving medical treatments and COVID Vaccination project in Maharashtra, Karnataka, Rajasthan, West Bengal, Chhattisgarh, and Delhi-NCR. The direct beneficiaries of the program were 37,850 individuals for the Free Vaccination Program and the Financial assistance for life-saving medical treatments Program.

Findings and Impact of the Study

COVID Vaccination

Key Output



High Preference for NHCT

Narayana Hrudayalaya was a preferred choice for the second dose of the COVID vaccine, as indicated by 66.9% of respondents and 63% of their families receiving their second dose from the hospital.

Impact Created



High Vaccination Coverage

Successful vaccination coverage was observed, with 59.0% of respondents reporting that all adult members of their family received vaccines from NHCT.



High Satisfaction Levels

71.4% of respondents reported being very much satisfied with the COVID vaccination service provided by NHCT, meeting the expectations of the majority.

Financial assistance for life-saving medical treatments Program

Key Output



High Preference for NHCT

61.1% of patients received free follow-up consultations and tests from Narayana Hospital, indicating approachability and preference.



Support for Financial Constraints

84.3% of patients did not face denial of treatment due to inability to arrange funds, highlighting the hospital's support for patients in need.



Treatment Efficacy

44.4% of patients reported being completely cured, while 26.9% were gradually recovering, indicating successful treatment outcomes.

Impact Created



Equitable Access to Comprehensive Healthcare

Narayana Hospital provides comprehensive care with free follow-up consultations and tests. It has been supportive of patients in need as patients did not face denial of treatment.



Increased Productivity

Successful treatment outcomes were observed and after treatment patients fully resumed work or studies, while some of them were in the process of resuming but had not been successful yet.



Reduced Health Expenses

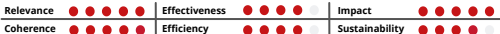
The support provided by Narayana significantly reduced the financial burden of patients.



High Satisfaction Levels

NHCT's support program received high satisfaction ratings, with 80.6% of patients reporting being very much satisfied with the support provided.

Rating based on OECD Framework



Index : 5 Points - Very High ; 4 Points - High ; 3 Points - Moderate ; 2 Points - Low ; 1 Point - Very Low

Project 11: Play City & Children's Scrappy News Service

Implementing Partner: Going to School



Study Snapshot



Year of Implementation

FY 2021-22



Type of Beneficiaries

Children & Community



Sample Covered

120 Beneficiaries



Stakeholders Covered

Implementing Organization



Project Location

Mumbai & Bengaluru



Project Budget

₹245 Cr.

Project Background

OFSS collaborated with Going to School to launch the "Play City" and "Children's Scrappy News" projects in Mumbai and Bengaluru. The initiative supported the creation of Scrappy TV episodes, broadcast on national TV, reaching over 6.6 million underprivileged children without internet access. Additionally, "Play City" was introduced as a platform to equip students with digital STEM and design thinking skills, helping them address issues like climate change. This multifaceted approach engaged students online, on TV, and in government schools across both cities.

Findings of the Study



Environmental Insights

A negative impact of climate change on their surroundings was noted by 70% of the students while 80% have observed changes in weather and greenery in their local environments*



70% of students believe that climate change is negatively affecting their local environment.*



Marine Life Concerns

75% of the children have seen or heard about marine animals being affected by plastic pollution in the oceans.*



Coastal Conservation

Majority (85%) believe that mangroves are important for protecting coastal areas from storms and erosion.*



Utility of Train Travel

90% of the participants shared that using trains can help beat traffic congestion while 80% shared that nighttime train-travel is safer for women.*

Impact Created



Advocacy for Sustainable Waste Management

75% recognize the negative impact of single-use plastics and aim to influence household choices against their use and have an appreciation for recycling and composting, with a belief in their potential to decrease oceanic plastic waste.*



Understanding of Pollution Mitigation

An understanding resonated with 80% that adopting electric vehicles, prioritizing walking or cycling and tree plantation can be effective counters to air pollution.*



Advocacy for Eco-friendly Habits

A significant majority intend to promote eco-friendly practices like public transportation, cycling and gardening within their families and have conviction in the role of education and awareness campaigns in driving eco-friendly behavioral changes.*



Value of Environmental Education & Climate Action

A resounding 95% of students affirm the criticality of learning about environmental conservation and have grasped the profound influence of tree plantation in combating the adverse impacts of climate change.*

**The collection of responses from minors was conducted under the same stringent standards as those from other participants.*

Rating based on OECD Framework



Index : 5 Points - Very High ; 4 Points - High ; 3 Points - Moderate ; 2 Points - Low ; 1 Point - Very Low

Research Methodology



Application of Quantitative Techniques

The quantitative study was used to assess the impact of divergent CSR Activities of Oracle Financial Services Software Limited (Oracle) through the Structured tool of Interview Schedule. This helped in getting quantifiable information.



Application of Qualitative Techniques

For better accuracy, to ensure anonymity, and at the same time to cover a larger sample population, Qualitative Techniques were used. Qualitative Techniques of Interviews with Key Project Stakeholders and interviews with Community People were adopted for a better understanding of the problem alongside Quantitative Research.



Ensuring Triangulation

The findings of the Quantitative research have been verified with the insights from Qualitative Research and the report has also been structured to reflect this point. Qualitative information gleaned from minors/students was given equal weightage to validate the quantitative data.



The OECD-DAC Evaluation Framework

The research study utilized the OECD-DAC framework for evaluation, ensuring adherence to internationally recognized standards and norms. This framework provided a robust and standardized approach to assess the project's impact, maintaining the credibility and relevance of the research findings.

RELEVANCE

is the intervention doing the right things?

EFFECTIVENESS

is the intervention achieving its objectives?

IMPACT

what difference does the intervention make?



COHERENCE

how well does the intervention fit?

EFFICIENCY

how well are resources being used?

SUSTAINABILITY

will the benefits last?