Oracle Onsite Spares

Running mission-critical applications requires proactive service and support options to help drive the highest system availability. Oracle Onsite Spares is a secure, up-to-date spare parts program tailored to customer-specific system configurations and optimized to meet critical business requirements.

KEEP YOUR BUSINESS RUNNING SMOOTHLY

Oracle Onsite Spares provides a full complement of spare parts at your location, under your control, in a secure location at up-to-date quality levels. This value-added service ensures that all components are inventoried for applicability, evaluated for revision and Field Change Order (FCO) levels, backfilled upon each replacement, and scaled to the demands of your data center.

To keep organizations agile and maintain the service levels the business expects, proactive maintenance and operational best practices are essential. When traditional parts delivery is not an option, Oracle Onsite Spares provides the necessary parts replacement program needed to help attain optimal system performance. Oracle Onsite Spares eliminates the need to keep track of your parts inventory or worry about engineering change orders. This annual service is available to Oracle Premier Support customers and provides Oracle parts kits that are securely stored on-site and regularly maintained for the term of the support contract.

Spare parts are the property of Oracle and not considered capital or expense items for customers, therefore, only the service fee needs to be budgeted by you.

ACCESS THE RIGHT PARTS - WHEN YOU NEED THEM

Oracle engineers keep the spares stocked, organized, and readily available at each customer's site. Oracle's fully managed parts program helps ensure that each part required for your unique server configuration is always up-to-date and regularly maintained. Oracle engineers periodically visit your site and maintain replacement parts inventory to the latest Engineering Change Order (ECO) and FCO specifications.

ELIMINATE THE RISK OF OWNING OBSOLETE OR EXCESS PARTS

Oracle engineers perform a periodic cycle count and inventory purge process, so all parts kits remain up-to-date. Oracle Onsite Spares customers also receive automatic notice of FCOs, including documentation of actions taken.

Key Features

- Onsite spare parts kit.
- Securely stored and regularly maintained.
- Customized parts for each client's unique system configuration.

Key Benefits

- Reduce risk of downtime and increase system availability with instant access to spare parts.
- Save on high quality replacement parts customized for your specific system configurations.
- Decrease risk of owning obsolete or excess parts.

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