ORACLE

ORACLE WORKFORCE SCHEDULING

6

Part of Oracle Cloud HCM

Evolving to meet new customer demands and expectations

Volatile markets, labor shortages, and elevated employee expectations have made it difficult for organizations to adapt to unexpected labor changes, meet customer demands, and attract and retain workers.

As organizations rethink how they meet their customer satisfaction goals, boost workforce productivity, stop turnover, keep people motivated, and support revenue growth, prioritizing the deskless worker experience is key to effectively driving change.

Challenges designing the deskless worker experience

With so much change and organizations trying to do more with less, frontline workers, unfortunately, have taken the brunt, leading to lower productivity and burnout. They're leaving in droves because they lack the tools that will help them be successful personally and professionally.

On top of addressing elevated employee demands and labor shortages, organizations are also reacting to volatile markets and shifting rules and regulations.

Without a clear, connected picture of the workforce, business, and customer demands, organizations aren't able to prioritize evolving customer needs, adapt to new rules and regulations, and retain and develop the skilled workers their business needs to thrive.

Introducing Oracle Workforce Scheduling and Oracle Workforce Labor Optimization

■ INSPIRE <			
	Marie, grow your cares		cribe to Job Alert
Marie Avery Business Process Manager Explore your career path Preferences for your current role	Things to finish Process maps and documen Due 4 days ago	Business Process Man Senior Manager Regional Manager	Cancel Core Skill Assignment
C) Statistical Analysis	Local and global change may Due in 3 days		Who would you like to assign skills to?
Program Management 51 Negotiation 51	Conducting training for new	Senior Manager Responsible for the overall operations and profitability of the unit. The senior manager maximizes this organization's efficiency, productivity, and performance.	Person Select Assignee
See more Learning Topics Process Mapping Project Management Quality Management See more	Current Learning	Skills	Add Another
Careers of Interest Senior Manager Strategy Manager	~.>	Planning and Organizing S 56 Charge Managament Required Liver 2 Section	Q. Search for a skill

Oracle Workforce Scheduling and Oracle Workforce Labor Optimization, part of Oracle Fusion Cloud HCM, skillfully balance business needs, compliance, and the employee experience by connecting data from across the organization in one native cloud scheduling solution designed to meet the needs of every industry.

Meet demand with an AI scheduling assistant

Because Oracle Workforce Labor Optimization is part of a single cloud platform that extends to HCM, SCM, and ERP, organizations across all industries can reduce labor costs and optimally automate shift creation and the assignment of available people with the right skills to meet expected demand.

With Oracle Workforce Labor Optimization, you can

- Automatically generate schedules, down to 15-minute increments, that adhere to labor laws and union regulations
- Optimize labor resources with AI-driven recommendations based on all business data
- Prioritize multiple business and employee needs, such as FTE hours and worker preferences, with a single cloud platform

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	use All 4	SUR1	•
	-		
Generate Schedule		Staffing departments	
Period ~	Depar	Selected Departments Cardiology	
May 8, 2025 to Jun 26, 2023	Cardio	Department Name 0	Location
May B, 2025 to Jun 26, 2025	Cardio	Cardiology	Los Angeles, CA
Mar 26, 2023 to May 7, 2023	Cardio	Cardiology	Sacramento, CA
Mar 26, 2023 to May 7, 2023	Cardio	General Surgery	Sacramento, CA
Feb 12, 2023 to Mar 25, 2023	Cardio	Pediatric	Los Angeles, CA
Feb 12, 2023 to Mar 25, 2023	Cardio		
Jan 1, 2023 to Feb 11, 2023	Cardio	Scheduling periods	
Jan 1, 2023 to Feb 11, 2023	Cardio	Period Jun 27, 2023 to Jul 29, 2023	-
		O You can only generate a schedule for a period that is not publish	ad
		Settings	
		How do you want to generate schedules?	

Schedule the right people with a couple clicks

Oracle Workforce Scheduling helps reduce the burden on managers by making it easy to adapt to labor changes and fill open shifts with holistic, connected HCM, ERP, SCM, and CX insights.

With Oracle Workforce Scheduling, managers can

- Get real-time visibility into customer and workforce data to match best-fit workers with customer needs
- Easily adapt to changes and fill open shifts with holistic HCM, ERP, and SCM insights
- Staff the right people with a single cloud that keeps information about individual skills and certifications up to date

May 14, 2023 - Ju Cardiology (Los Angeles, CA)	ine 18, 2023 🔤			Date 6/1/2023 Svit		
				7:00 AM - 7:00 PM		
				Break to Minutes 60		
				Shift Duration 11h		
+ < > Job View				Eligibility criteria		
	Sunday May 28	Monday May 29	Tuesday May 30	Job Role Registered Nurse		
Charge Nurse	TOD AM - 7:00 PM Carmon Strata	7:00 AM - 7:00 PM Carenen Strata	7:00 AM + 7:00 PM Camen Strata	Competency Balloon Pump Certified		
Registered Nurse	TOD AM - 7:00 PM Ava Williams	7:00 AM - 7:00 FM Ava Williams	TOD AM - TIED PM Ava Williams	Worker		
	E:00 AM - 4:00 PM Lore Waters	E.CO AM - 4:00 PM Lors Waters		Person Laura]		•
	2.00 FM - 7:00 AM	7:00 PM - 7:00 AM	7.00 PM - 7:00 AM	Name	Person Number	Job Role
Licensed Practical Nurse	7.00 AM - 5:00 PM	7:00 AM - 3:00 PM	7:00 AM - 3:00 PM	Laura Walters 🔴	103647	Registe
	Calin We		Coles Wu	Laura White	465798	Registe
	3.00 AM - 11:00 PM Sam Fong	Sam Fong		Lawrence Chen	215433	Register
Certified Nursing Assistant	TOD AM - 7:00 PM Blanca Plauhan	TOD AM - 7:00 PM Blanca Poulsen	7:00 AM - 7:00 PM Ellenca Paulsen	1		
	7.00 FM - 7.00 AM Michelle Zhang					
	T-00 PM - 7:00 AM	7/00 PM - 7:00 AM	7:00 PM - 7:00 AM		Cancel	Assign

Let all types of workers choose how they work

With Oracle Workforce Scheduling, you can let all types of workers, including full-time and contract workers, choose when and where they want to work, share sentiment about their shifts, and manage their schedules from any device with the same user experience.

With Oracle Workforce Scheduling, you can

- Increase employee satisfaction by empowering individuals with tools to make their own schedules and specify preferences
- Give employees visibility into all job opportunities and help them feel supported with regular check-ins
- Help employees deliver better customer service by simplifying scheduling and shift swapping with one experience across all devices

Work Schedule		Work Sched	ule ·
Registered Nurse Sunday, July 2, 2023	×	Self-scheduling is of Claim shifts	open
Claimed, but not yet assigned Assignment is subject to change until published.		July 2 to July 8 ~ + Actions ~	
Details Breaks		Sunday 7:00 AM • Registr	July 2, 202
Shift Time 7:00 AM - 7:00 PM		Monday	July 3, 202
Total Duration 12 hours		7:00 AM • Registe Tuesday	ared Nurse July 4, 202
Department Cardiology			ered Nurse
Withdraw		7:00 AM • Register	July 5, 202

Prioritize your customers and people

Oracle Workforce Scheduling and Oracle Workforce Labor Optimization, part of Oracle Cloud HCM, bring you the full set of capabilities you need to create a strong frontline worker experience to improve employee satisfaction, reduce costs, and exceed customer expectations. Because Oracle Workforce Scheduling and Oracle Workforce Labor Optimization are part of a single cloud platform connected to HCM, ERP, SCM, and CX data, you can be confident that you're equipped to focus on and deliver strong customer service and outcomes with technology solutions that help cultivate the right skills and provide an outstanding, strategy-aligned employee experience.

> Learn more about Oracle Workforce Scheduling

Take a tour



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