

JD Edwards Component Global Price List July 11, 2022 Software Investment Guide

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|   | Component<br>License Price | Software Update<br>License & Support | License Metric                       | Minimum |
|---|----------------------------|--------------------------------------|--------------------------------------|---------|
| EnterpriseOne<br>Customer Relationship Management       |                            |                                      |                                      |         |
| Advanced Pricing  | 2,295.00                   | 504.90                               | Application User                     | 5       |
| Auvanceu i neing  | 2,235.00                   | 50.60                                | Connected Device                     | 50      |
| Case Management   | 2,375.00                   | 522.50                               | Application User                     | 5       |
|   | 238.00                     | 52.36                                | Connected Device                     | 50      |
| CRM Foundation  | 640.00                     | 140.80                               | Application User                     | 5       |
|   | 64.00                      | 14.08                                | Connected Device                     | 50      |
| Customer Self Service                                   | 1,025.00                   | 225.50                               | Application User                     | 5       |
|   | 103.00                     | 22.66                                | Connected Device                     | 50      |
| Fulfillment Management                                  | 4,595.00                   | 1,010.90                             | Application User                     | 5       |
|   | 460.00                     | 101.20                               | Connected Device                     | 50      |
| Sales Force Automation                                  | 1,200.00                   | 264.00                               | Application User                     | 5       |
|   | 120.00                     | 26.40                                | Connected Device                     | 50      |
| Sales Order Management                                  | 4,595.00                   | 1,010.90                             | Application User                     | 5       |
|   | 460.00                     | 101.20                               | Connected Device                     | 50      |
| One View Reporting for Sales Order Management           | 1,150.00                   | 253.00                               | Application User                     | 5       |
| Convine Menonement                                      | 115.00                     | 25.30                                | Connected Device                     | 50      |
| Service Management                                      | 2,375.00                   | 522.50                               | Application User                     | 5       |
| One View Reporting for Service Management               | 238.00                     | 52.36<br>253.00                      | Connected Device                     | 50      |
| One View Reporting for Service Management               | 1,150.00<br>115.00         |                                      | Application User<br>Connected Device | 5       |
| Service Management Foundation                           | 375.00                     | 25.30<br>82.50                       | Application User                     | 50<br>5 |
| Service Management Foundation                           | 38.00                      | 8.36                                 | Connected Device                     | 5<br>50 |
| Manufacturing and Supply Chain Management               | 50.00                      | 0.00                                 | Connected Device                     | 50      |
| Advanced Stock Valuation                                | 2,900.00                   | 638.00                               | Application User                     | 5       |
|   | 290.00                     | 63.80                                | Connected Device                     | 50      |
| Agreement Management                                    | 4,595.00                   | 1,010.90                             | Application User                     | 5       |
|   | 460.00                     | 101.20                               | Connected Device                     | 50      |
| Apparel Management                                      | 3,995.00                   | 878.90                               | Application User                     | 5       |
| · + + - · · · · · · · · · · · · · · · ·                 | 400.00                     | 88.00                                | Connected Device                     | 50      |
| Blend Management  | 4,595.00                   | 1,010.90                             | Application User                     | 5       |
|   | 460.00                     | 101.20                               | Connected Device                     | 50      |
| Bulk Stock Inventory                                    | 2,900.00                   | 638.00                               | Application User                     | 5       |
|   | 290.00                     | 63.80                                | Connected Device                     | 50      |
| Configurator  | 3,495.00                   | 768.90                               | Application User                     | 5       |
|   | 350.00                     | 77.00                                | Connected Device                     | 50      |
| Demand Scheduling Execution                             | 4,595.00                   | 1,010.90                             | Application User                     | 5       |
|   | 460.00                     | 101.20                               | Connected Device                     | 50      |
| Grower Management                                       | 4,595.00                   | 1,010.90                             | Application User                     | 5       |
|   | 460.00                     | 101.20                               | Connected Device                     | 50      |
| Grower Pricing and Payments                             | 4,595.00                   | 1,010.90                             | Application User                     | 5       |
|   | 460.00                     | 101.20                               | Connected Device                     | 50      |
| Inventory Management                                    | 4,595.00                   | 1,010.90                             | Application User                     | 5       |
|   | 460.00                     | 101.20                               | Connected Device                     | 50      |
| One View Reporting for Inventory Management             | 1,150.00                   | 253.00                               | Application User                     | 5       |
|   | 115.00                     | 25.30                                | Connected Device                     | 50      |
| Manufacturing Management                                | 4,595.00                   | 1,010.90                             | Application User                     | 5       |
|   | 460.00                     | 101.20                               | Connected Device                     | 50      |
| One View Reporting for Manufacturing Management         | 1,150.00                   | 253.00                               | Application User                     | 5       |
|   | 115.00                     | 25.30                                | Connected Device                     | 50      |
| Outbound Inventory Management                           | 2,295.00                   | 504.90                               | Application User                     | 5       |
| On a Minus Damarting for Outbound Incomplete Management | 230.00                     | 50.60                                | Connected Device                     | 50      |
| One View Reporting for Outbound Inventory Management    | 1,150.00                   | 253.00                               | Application User                     | 5       |
| Draduct Varianta  | 115.00                     | 25.30                                | Connected Device                     | 50      |
| Product Variants  | 2,795.00                   | 614.90                               | Application User<br>Connected Device | 5       |
| Quality Management                                      | 280.00                     | 61.60                                |                                      | 50      |
| Quality Management                                      | 1,495.00<br>150.00         | 328.90<br>33.00                      | Application User<br>Connected Device | 5<br>50 |
| Requirements Planning                                   | 1,495.00                   | 328.90                               | Application User                     | 5       |
|   | 150.00                     | 33.00                                | Connected Device                     | 50      |
| Transportation Management                               | 4,595.00                   | 1,010.90                             | Application User                     | 5       |
|   | 4,095.00                   | 101.20                               | Connected Device                     | 50      |
| One View Reporting for Transportation Management        | 1,150.00                   | 253.00                               | Application User                     | 5       |
|   | 115.00                     | 25.30                                | Connected Device                     | 50      |
| Warehouse Management                                    | 3,450.00                   | 759.00                               | Application User                     | 5       |
| 5   |                            |                                      |                                      |         |
|   | 345.00                     | 75.90                                | Connected Device                     | 50      |
| One View Reporting for Warehouse Management             | 345.00<br>1,150.00         | 75.90<br>253.00                      | Application User                     | 50<br>5 |

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|  | Component<br>License Price | Software Update<br>License & Support | License Metric                       | Minimum |
|--|----------------------------|--------------------------------------|--------------------------------------|---------|
| Supply Management  |                            |                                      |                                      |         |
| Buyer Workspace  | 1,635.00                   | 359.70                               | Application User                     | 5       |
|  | 164.00                     | 36.08                                | Connected Device                     | 50      |
| Operational Sourcing   | 4,595.00                   | 1,010.90                             | Application User                     | 5       |
| Producement and Subcontract Management                       | 460.00<br>4,595.00         | 101.20<br>1,010.90                   | Connected Device                     | 50      |
| Procurement and Subcontract Management                       | 4,595.00<br>460.00         | 101.20                               | Application User<br>Connected Device | 5<br>50 |
| One View Reporing for Procurement and Subcontract Management | 1,150.00                   | 253.00                               | Application User                     | 5       |
|  | 115.00                     | 25.30                                | Connected Device                     | 50      |
| Requisition Self Service                                     | 80.00                      | 17.60                                | Application User                     | 5       |
|  | 8.00                       | 1.76                                 | Connected Device                     | 50      |
| Supplier Self Service  | 9,195.00                   | 2,022.90                             | Application User                     | 5       |
|  | 920.00                     | 202.40                               | Connected Device                     | 50      |
| Asset Lifecycle Management                                   |                            | 4 070 00                             |                                      | -       |
| Advanced Real Estate Forecasting                             | 8,500.00                   | 1,870.00                             | Application User                     | 5       |
| Capital Asset Management                                     | 850.00<br>4,595.00         | 187.00<br>1,010.90                   | Connected Device<br>Application User | 50<br>5 |
| Capital Asset Management                                     | 460.00                     | 101.20                               | Connected Device                     | 50      |
| One View Reporting for Capital Asset Management              | 1,150.00                   | 253.00                               | Application User                     | 5       |
|  | 115.00                     | 25.30                                | Connected Device                     | 50      |
| Condition-Based Maintenance                                  | 800.00                     | 176.00                               | Application User                     | 5       |
|  | 80.00                      | 17.60                                | Connected Device                     | 50      |
| Equipment Cost Analysis                                      | 800.00                     | 176.00                               | Application User                     | 5       |
|  | 80.00                      | 17.60                                | Connected Device                     | 50      |
| Real Estate Management                                       | 3,700.00                   | 814.00                               | Application User                     | 5       |
| One Man Depending for Deel Estate Man argument               | 370.00                     | 81.40                                | Connected Device                     | 50      |
| One View Reporting for Real Estate Management                | 1,150.00<br>115.00         | 253.00<br>25.30                      | Application User<br>Connected Device | 5<br>50 |
| Rental Management  | 4,595.00                   | 1,010.90                             | Application User                     | 5       |
| Ronal Management   | 460.00                     | 101.20                               | Connected Device                     | 50      |
| One View Reporting for Rental Management                     | 1,150.00                   | 253.00                               | Application User                     | 5       |
|  | 115.00                     | 25.30                                | Connected Device                     | 50      |
| Resource Assignments   | 570.00                     | 125.40                               | Application User                     | 5       |
|  | 57.00                      | 12.54                                | Connected Device                     | 50      |
| Project Management   |                            |                                      |                                      |         |
| Advanced Contract Billing                                    | 4,595.00                   | 1,010.90                             | Application User                     | 5       |
| Advanced Job Forecosting                                     | 460.00                     | 101.20                               | Connected Device                     | 50      |
| Advanced Job Forecasting                                     | 1,015.00<br>102.00         | 223.30<br>22.44                      | Application User<br>Connected Device | 5<br>50 |
| Contract and Service Billing                                 | 3,495.00                   | 768.90                               | Application User                     | 5       |
|  | 350.00                     | 77.00                                | Connected Device                     | 50      |
| Homebuilder Management                                       | 4,595.00                   | 1,010.90                             | Application User                     | 5       |
|  | 460.00                     | 101.20                               | Connected Device                     | 50      |
| Project Costing  | 4,595.00                   | 1,010.90                             | Application User                     | 5       |
|  | 460.00                     | 101.20                               | Connected Device                     | 50      |
| One View Reporting for Project Costing                       | 1,150.00                   | 253.00                               | Application User                     | 5       |
|  | 115.00                     | 25.30                                | Connected Device                     | 50      |
| Financial Management Suite                                   |                            |                                      |                                      |         |
| Expense Management   | 6.00                       | 1.32                                 | Expense Report                       | 1,000   |
| Financials   | 4,595.00                   | 1,010.90                             | Application User                     | 5       |
|  | 460.00                     | 101.20                               | Connected Device                     | 50      |
| One View Reporting for Financials                            | 1,150.00                   | 253.00                               | Application User                     | 5       |
| System Foundation  | 115.00<br>70.00            | 25.30<br>15.40                       | Connected Device<br>Application User | 50<br>5 |
| System i oundation   | 70.00                      | 15.40                                | Connected Device                     | 5<br>50 |
|  | 7.00                       | 1.04                                 | Connected Device                     | 50      |

|   | Component<br>License Price | Software Update<br>License & Support | License Metric   | Minimum       |
|---|----------------------------|--------------------------------------|------------------|---------------|
| Health and Safety   |                            |                                      |                  |               |
| Health and Safety Incident Management                             | 50.00                      | 11.00                                | Employee         | All Employees |
| One View Reporting for Health and Safety Incident Management      | 1,150.00                   | 253.00                               | Application User | 5             |
|   | 115.00                     | 25.30                                | Connected Device | 50            |
| Human Capital Management  |                            |                                      |                  |               |
| Human Resources   | 185.00                     | 40.70                                | Employee         | All Employees |
| One View Reporting for Human Resources                            | 1,150.00                   | 253.00                               | Application User | 5             |
|   | 115.00                     | 25.30                                | Connected Device | 50            |
| Payroll   | 225.00                     | 49.50                                | Employee         | All Employees |
| One View Reporting for Payroll                                    | 1,150.00                   | 253.00                               | Application User | 5             |
|   | 115.00                     | 25.30                                | Connected Device | 50            |
| Self-Service Human Resources                                      | 75.00                      | 16.50                                | Employee         | All Employees |
| Time and Labor  | 110.00                     | 24.20                                | Employee         | All Employees |
| Mobile Applications   |                            |                                      |                  |               |
| Mobile Access   | 4,250.00                   | 935.00                               | Application User | 25            |
| Tools & Technology  |                            |                                      |                  |               |
| Adapter for MQ Series   | 160.00                     | 35.20                                | Application User | 5             |
|   | 16.00                      | 3.52                                 | Connected Device | 50            |
| Adapter for MSMQ  | 160.00                     | 35.20                                | Application User | 5             |
|   | 16.00                      | 3.52                                 | Connected Device | 50            |
| Core Tools and Infrastructure                                     | 225.00                     | 49.50                                | Application User | 5             |
|   | 23.00                      | 5.06                                 | Connected Device | 50            |
| Oracle Technology Foundation for JD Edwards EnterpriseOne         | 525.00                     | 115.50                               | Application User | 5             |
|   | 53.00                      | 11.66                                | Connected Device | 50            |
| Oracle Technology Foundation for JD Edwards EnterpriseOne Upgrade | 300.00                     | 66.00                                | Application User | 5             |
|   | 30.00                      | 6.60                                 | Connected Device | 50            |
| One View Reporting  |                            |                                      |                  |               |
| One View Reporting Foundation                                     | 1,150.00                   | 253.00                               | Application User | 5             |
|   | 115.00                     | 25.30                                | Connected Device | 50            |
| Application Management  |                            |                                      |                  |               |
| Application Management Suite for JD Edwards EnterpriseOne         | 300.00                     | 66.00                                | Named User Plus  | 200           |
| Application Management Suite for JD Edwards EnterpriseOne         | 15,000.00                  | 3,300.00                             | Processor        | 4             |

# Application Integration Architecture

A complete listing of Oracle AIA products and related details can be found in the Oracle Application Integration Architecture Price List.

## UPK

Oracle User Productivity Kit Standard

17,500.00

3,850.00

UPK Developer

1

| 90.00     | 19.80                        | Application User                      | 50   |
|-----------|------------------------------|---------------------------------------|--|
| 45.00     | 9.90                         | Employee                              | 500  |
| 17,500.00 | 3,850.00                     | UPK Developer                         | 1  |
| 100.00    | 22.00                        | Application User                      | 50   |
| 50.00     | 11.00                        | Employee                              | 500  |
|           | 45.00<br>17,500.00<br>100.00 | 45.009.9017,500.003,850.00100.0022.00 | 45.00 9.90 Employee   17,500.00 3,850.00 UPK Developer   100.00 22.00 Application User |

|  | Component<br>License Price | Software Update<br>License & Support | License Metric   | Minimum    |
|--|----------------------------|--------------------------------------|------------------|------------|
| orld Products                            |                            |                                      |                  |            |
| stribution Management                    | 4,595.00                   | 1,010.90                             | Application User |            |
| uality Management                        | 315.00                     | 69.30                                | Application User |            |
| anufacturing Management                  | 4,595.00                   | 1,010.90                             | Application User |            |
| roject Management                        | 4,595.00                   | 1,010.90                             | Application User |            |
| nancial Management                       | 4,595.00                   | 1,010.90                             | Application User |            |
| bundation                                | 865.00                     | 190.30                               | Application User |            |
| uman Resources Management                | 125.00                     | 27.50                                | Employee         | All Employ |
| ayroll                                   | 225.00                     | 49.50                                | Employee         | All Employ |
| pense Mangement                          | 6.00                       | 1.32                                 | Expense Report   | 1,         |
| РК                                       |                            |                                      |                  |            |
| acle User Productivity Kit Standard      | 17,500.00                  | 3,850.00                             | UPK Developer    |            |
| racle User Productivity Kit Standard     | 90.00                      | 19.80                                | Application User |            |
| acle User Productivity Kit Standard      | 45.00                      | 9.90                                 | Employee         |            |
| acle User Productivity Kit Professional  | 17,500.00                  | 3,850.00                             | UPK Developer    |            |
| acle User Productivity Kit Professional  | 100.00                     | 22.00                                | Application User |            |
| racle User Productivity Kit Professional | 50.00                      | 11.00                                | Employee         |            |

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#### DEFINITIONS

**Application User:** is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time.

**Connected Device:** is defined as each unique device (a) that transmits data to or receives data from Oracle application programs or Oracle cloud services and (b) that does not require any human interaction or human input to execute Oracle application business logic or to update Oracle application tables. Devices include, but are not limited to, sensors, meters, RFID readers, and barcode scanners. Devices may be connected directly to Oracle application programs or Oracle cloud services, or may be connected indirectly to Oracle application programs or Oracle cloud services, or may be uniquely identified as being the endpoint of communication of data to or from an Oracle application program or an Oracle cloud service, or may be uniquely identified by its explicit registry with an Oracle application program or an Oracle cloud service.

**Employee:** is defined as (i) all of your full-time, part-time, temporary employees, and (ii) all of your agents, contractors and consultants who have access to, use, or are tracked by the programs. The quantity of the licenses required is determined by the number of Employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, the following must be counted for purposes of determining the number of Employees: all of the company's full-time employees, part-time employees, temporary employees, agents, contractors and consultants that (i) are providing the outsourcing services and (ii) have access to, use, or are tracked by the programs.

**Expense Report:** is defined as the total number of expense reports processed by Expense Management during a 12 month period. You may not exceed the licensed number of expense reports during a 12 month period.

**Named User Plus:** is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. A non human operated device will be counted as a named user plus in addition to all individuals authorized to use the programs, if such devices can access the programs. If multiplexing hardware or software (e.g., a TP monitor or a web server product) is used, this number must be measured at the multiplexing front end. Automated batching of data from computer to computer is permitted. You are responsible for ensuring that the named user plus per processor minimums are maintained for the programs contained in the user minimum table in the licensing rules section; the minimums table provides for the minimum number of named users plus required and all actual users must be licensed.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for

With respect to the following programs: Load Testing, Load Testing Developer Edition, Load Testing Accelerator for Web Services, Load Testing Accelerator for Oracle Database, and Load Testing Suite for Oracle Applications, each emulated human user and non human operated device shall be considered as a virtual user and shall be counted for the purposes of determining the number of Named User Plus licenses required.

For the purposes of the following programs: Data Masking and Subsetting Pack, and Data Masking and Subsetting Pack for Non-Oracle Databases only the users of the database servers where masked data or data subsets originates and the users of the database servers performing masking, or subsetting operations (via GUI or command line) must be licensed.

For the purposes of the following programs: Application Management Suite for Oracle E-Business Suite, Application Management Suite for PeopleSoft, Application Management Suite for JD Edwards EnterpriseOne, Real User Experience Insight, Application Replay Pack, all users of the respective managed application program must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate and Oracle GoldenGate for Oracle Applications, only (a) the users of the Oracle database from which you capture data and (b) the users of the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the users of the Non Oracle database from which you capture data and (b) the users of the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the users of the database from which you capture data and (b) the users of the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Teradata Replication Services, only (a) the users of the database from which you capture data and (b) the users of the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Data Integrator Enterprise Edition, Data Integrator Enterprise Edition for Oracle Applications, and Application Adapters for Data Integrations, the users that are running or accessing the data transformation processes must be counted for the purposes of determining the number of licenses required.

For the purposes of the following programs: Oracle Mobile Suite Client Runtime and Mobile Application Framework, only the end users of each Application Developed must be counted for the purposes of determining the number of licenses required, regardless of the choice of the mobile application development tool or the framework used to build the Application Developed.

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### **DEFINITIONS** continued

**Processor:** shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a processor basis may be accessed by your internal users (including agents and contractors) and by your third party users. The number of required licenses shall be determined by multiplying the total number of cores of the processor by a core processor licensing factor specified on the Oracle Processor Core Factor Table which can be accessed at http://oracle.com/contracts. All cores on all multicore chips for each licensed program are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One, Standard Edition 2, or Standard Edition in the product name (with the exception of Java SE Support, Java SE Advanced, and Java SE Suite), a processor is counted equivalent to an occupied socket; however, in the case of multi-chip modules, each chip in the multi-chip module is counted as one occupied socket.

For example, a multicore chip based server with an Oracle Processor Core Factor of 0.25 installed and/or running the program (other than Standard Edition One programs, Standard Edition 2 programs, or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.50, which is then rounded up to the next whole number, which is 2). As another example, a multicore server for a hardware platform not specified in the Oracle Processor Core Factor Table installed and/or running the program on 10 cores would require 10 processor licenses (10 multiplied by a core processor licensing factor of 1.0 for 'All other multicore chips' equals 10).

For the purposes of the following program: Healthcare Transaction Base, only the processors on which Internet Application Server Enterprise Edition and Healthcare Transaction Base programs are installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: iSupport, iStore and Configurator, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program (e.g., iSupport, iStore and/or Configurator) are running must be counted for the purpose of determining the number of licenses required for the licensed program; under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for

For the purposes of the following programs: Data Masking and Subsetting Pack and, Data Masking and Subsetting Pack for non-Oracle Databases all database servers where masked data or data subsets originate and database servers performing masking, or subsetting operations (via GUI or command line) must be licensed.

For the purposes of the following programs: Application Management Suite for Oracle E-Business Suite, Application Management Suite for PeopleSoft, Application Management Suite for JD Edwards EnterpriseOne, all processors on which the middleware and/or database software that support the respective managed application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Replay Pack, Real User Experience Insight, all processors on which the middleware software that support the respective managed application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Informatica PowerCenter and PowerConnect Adapters, and Application Adapter for Warehouse Builder for: PeopleSoft, Oracle E-Business Suite, Siebel, and SAP, only the processor(s) on which the target database is running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Data Integrator Enterprise Edition, Data Integrator Enterprise Edition for Oracle Applications, Data Integrator for Oracle Business Intelligence, and Application Adapters for Data Integration, only the processor(s) where the data transformation processes are executed must be counted for the purposes of determining the number of licenses required.

For the purposes of the following program: TimesTen Application-Tier Database Cache, and TimesTen Application-Tier Database Cache for Oracle Applications, only the processors on which the Times Ten In-Memory Database component of the In-Memory Database Cache program is installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate and Oracle GoldenGate for Oracle Applications, only (a) the processors running the Oracle database from which you capture data and (b) the processors running the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the processors running the Non Oracle database from which you capture data and (b) the processors running the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Teradata Replication Services, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purpose of the following programs: Oracle Golden Gate Application Adapters, only the processors running the source Oracle or non Oracle database(s) from which you capture data must be counted for the purpose of determining the number of licenses required. In the instance of multiple source databases, all processors for all sources must be counted.

For the purposes of the following program: Audit Vault and Database Firewall, only the processors of the sources which are protected, monitored or audited must be counted for the purpose of determining the number of licenses required.

**\$M Revenue Under Management:** is defined as one million U.S. dollars in all income (interest income and non interest income) before adjustments for expenses and taxes

generated by you during a fiscal year for the product lines for which the programs are used.

**UPK Developer:** is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Developers may create, modify, view and interact with simulations and documentation.

For a complete list of products offered by Oracle Corporation, please visit the Oracle Software Delivery cloud site: <u>http://edelivery.oracle.com</u>

#### **ORACLE SUPPORT SERVICES**

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at http://www.oracle.com/Support

#### Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access to Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via My Oracle Support. Features of My Oracle Support include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log service requests.

#### **Support Renewals**

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the Annual Adjustment Rate (AAR). For licenses with an active Contractual Cap Rate (CCR), support is increased by the lower of the CCR or the AAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

#### **Advanced Customer Support**

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution.

Contact your local Support Sales representative for Advanced Customer Support information and pricing.

#### Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

· Oracle Database Server Support Package (2,300 USA (Dollar) for 10 incidents on one server):

Oracle Database Enterprise Edition, Standard Edition 2, Partitioning, Real Application Clusters, Advanced Compression

· Oracle Application Server Support Package (1,150 USA (Dollar) for 10 incidents on one server):

Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to My Oracle Support, which provides 24x7 web-based technical support, including webbased Service Requests.

#### Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at http://www.oracle.com/support

#### **Extended Support**

Customers with current Software Updates, License & Support can optionally support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the desupported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

Year 6 after product release: 10% of current year's Software Update License & Support Year 7 after product release: 20% of current year's Software Update License & Support Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

Updates, fixes and security alerts Tax, legal and regulatory updates Upgrade scripts Technical support Major product and technology releases Should a customer elect to not purchase Extended Support, they will receive Sustaining Support as detailed below.

#### **Sustaining Support**

Sustaining Support, offered after the expiration of Premier Support, provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

Technical Support Access to My Oracle Support Major product and technology releases Pre-existing fixes

## ORACLE ON DEMAND

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

### **Administration Services**

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms; the billing is annual in advance.

### **Computer and Administration Services**

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms; the billing is annual in advance.