

**Oracle (OFSS) BPO Services Inc.**

**Unaudited financial statements for the year ended  
March 31, 2024**

**Oracle (OFSS) BPO Services Inc.**

**Unaudited Balance sheet as at March 31, 2024**

|                                      |       | (Amounts in USD)   |                    |
|--------------------------------------|-------|--------------------|--------------------|
|                                      | Notes | March 31, 2024     | March 31, 2023     |
| <b><u>ASSETS</u></b>                 |       |                    |                    |
| <b>Non-current assets</b>            |       |                    |                    |
| Property, plant and equipment        | 3     | -                  | -                  |
| Capital work-in-progress             | 3     | -                  | -                  |
| Deferred tax assets (net)            |       | 175,504            | 178,048            |
| Income tax assets (net)              |       | -                  | 22,095             |
|                                      |       | <b>175,504</b>     | <b>200,143</b>     |
| <b>Current assets</b>                |       |                    |                    |
| Financial assets                     |       |                    |                    |
| Trade receivables                    | 5     | 87,741             | 278,272            |
| Cash and cash equivalents            | 6     | 1,286,521          | 1,040,473          |
| Other current financial assets       | 7     | 277,077            | 58,838             |
|                                      |       | <b>1,651,339</b>   | <b>1,377,583</b>   |
| <b>TOTAL</b>                         |       | <b>1,826,843</b>   | <b>1,577,726</b>   |
| <b><u>EQUITY AND LIABILITIES</u></b> |       |                    |                    |
| <b>Equity</b>                        |       |                    |                    |
| Equity share capital                 | 8     | 200                | 200                |
| Other equity                         | 9     | (9,197,636)        | (8,882,112)        |
| <b>Total equity</b>                  |       | <b>(9,197,436)</b> | <b>(8,881,912)</b> |
| <b>Non-current liabilities</b>       |       |                    |                    |
| Financial liabilities                |       |                    |                    |
| Borrowings                           | 10    | 7,700,000          | 4,000,000          |
|                                      |       | <b>7,700,000</b>   | <b>4,000,000</b>   |
| <b>Current liabilities</b>           |       |                    |                    |
| Financial liabilities                |       |                    |                    |
| Trade payables                       | 10    | 186,777            | 75,593             |
| Borrowings                           | 10    | 2,396,897          | 6,096,897          |
| Other current financial liabilities  | 10    | 739,317            | 278,697            |
| Other current liabilities            | 11    | -                  | 1,559              |
| Provisions for compensated absence   | 12    | -                  | 6,892              |
| Income tax liabilities (net)         |       | 1,288              | -                  |
|                                      |       | <b>3,324,279</b>   | <b>6,459,638</b>   |
| <b>TOTAL</b>                         |       | <b>1,826,843</b>   | <b>1,577,726</b>   |

Summary of material accounting policies 2

The accompanying notes form an integral part of the financial statements.

**For and on behalf of the Board of Directors of  
Oracle (OFSS) BPO Services Inc.**

**Bala Hari**  
Director

**Place: New Jersey, USA**  
**Date: April 23, 2024**

**Oracle (OFSS) BPO Services Inc.**

**Unaudited Statement of profit and loss for the year ended March 31, 2024**

|  |              | (Amounts in USD, except share data) |                  |
|--|--------------|-------------------------------------|------------------|
|  |              | <b>Year ended March 31,</b>         |                  |
|  | <b>Notes</b> | <b>2024</b>                         | <b>2023</b>      |
| Revenue from operations  | 13           | 2,300,638                           | 1,804,247        |
| Finance income   | 14           | 60,393                              | 27,897           |
| Other income, net  | 15           | (3)                                 | -                |
| <b>Total income</b>  |              | <b>2,361,028</b>                    | <b>1,832,144</b> |
| <b>Expenses</b>  |              |                                     |                  |
| Employee benefit expenses  | 16           | 214,970                             | 190,593          |
| Travel related expenses  |              | 269                                 | -                |
| Professional fees  |              | 1,981,408                           | 1,422,328        |
| Finance cost   | 17           | 453,290                             | 250,411          |
| Other operating expenses   | 18           | 11,825                              | 6,563            |
| Depreciation and amortization  | 3            | -                                   | 215              |
| <b>Total expenses</b>  |              | <b>2,661,762</b>                    | <b>1,870,110</b> |
| <b>Profit/(Loss) before tax</b>  |              | <b>(300,734)</b>                    | <b>(37,966)</b>  |
| Tax expenses   | 4            |                                     |                  |
| Current tax  |              | 12,442                              | 15,229           |
| Deferred tax   |              | 2,544                               | 22,943           |
| Total tax expenses   |              | 14,986                              | 38,172           |
| <b>Profit/(Loss) for the year</b>  |              | <b>(315,720)</b>                    | <b>(76,138)</b>  |
| <b>Total comprehensive income for the year</b>   |              | <b>(315,720)</b>                    | <b>(76,138)</b>  |
| Earnings per equity share of par value of USD 0.01 each<br>(March 31, 2023 USD 0.01 each) (in USD) | 22           |                                     |                  |
| Basic  |              | (15.79)                             | (3.81)           |
| Diluted  |              | (15.79)                             | (3.81)           |
| Summary of material accounting policies  | 2            |                                     |                  |

The accompanying notes form an integral part of the financial statements.

**For and on behalf of the Board of Directors of  
Oracle (OFSS) BPO Services Inc.**

**Bala Hari**  
Director

**Place: New Jersey, USA  
Date: April 23, 2024**

Oracle (OFSS) BPO Services Inc.

Unaudited Statement of changes in equity for the year ended March 31, 2024

(a) Year ended March 31, 2024

(Amounts in USD, except share data)

| Particulars   | Equity share capital |               | Other equity                              |   |  |  |                     | Total equity attributable to equity share holders of the Company |
|---|----------------------|---------------|---|---|--|--|---------------------|--|
|   | Number of shares     | Share Capital | Share application money pending allotment | Contribution from Parent Company - Fair Valuation of Loan | Contribution from Intermediate Holding Company - Stock Options | Contribution from Ultimate Holding Company | Retained earnings   |  |
| <b>Balance as of April 1, 2023</b>                  | <b>20,000</b>        | <b>200</b>    | -   | <b>849,562</b>  | <b>6,562</b>   | <b>3,491</b>                               | <b>(9,741,727)</b>  | <b>(8,881,912)</b>   |
| Changes in equity for the year ended March 31, 2024 |                      |               |   |   |  |  |                     |  |
| Stock compensation charge                           | -                    | -             | -   | -   | -  | 196  | -                   | 196  |
| Profit/(Loss) for the year                          | -                    | -             | -   | -   | -  | -  | (315,720)           | (315,720)  |
| <b>Balance as of March 31, 2024</b>                 | <b>20,000</b>        | <b>200</b>    | -   | <b>849,562</b>  | <b>6,562</b>   | <b>3,687</b>                               | <b>(10,057,447)</b> | <b>(9,197,436)</b>   |

(b) Year ended March 31, 2023

(Amounts in USD, except share data)

| Particulars   | Equity share capital |               | Other equity                              |   |  |  |                    | Total equity attributable to equity share holders of the Company |
|---|----------------------|---------------|---|---|--|--|--------------------|--|
|   | Number of shares     | Share Capital | Share application money pending allotment | Contribution from Parent Company - Fair Valuation of Loan | Contribution from Intermediate Holding Company - Stock Options | Contribution from Ultimate Holding Company | Retained earnings  |  |
| <b>Balance as of April 1, 2022</b>                  | <b>20,000</b>        | <b>200</b>    | -   | <b>849,562</b>  | <b>6,562</b>   | <b>2,960</b>                               | <b>(9,665,589)</b> | <b>(8,806,305)</b>   |
| Changes in equity for the year ended March 31, 2023 |                      |               |   |   |  |  |                    |  |
| Stock compensation charge                           | -                    | -             | -   | -   | -  | 531  | -                  | 531  |
| Profit/(Loss) for the year                          | -                    | -             | -   | -   | -  | -  | (76,138)           | (76,138)   |
| <b>Balance as of March 31, 2023</b>                 | <b>20,000</b>        | <b>200</b>    | -   | <b>849,562</b>  | <b>6,562</b>   | <b>3,491</b>                               | <b>(9,741,727)</b> | <b>(8,881,912)</b>   |

Summary of material accounting policies [Refer note 2]

The accompanying notes form an integral part of the financial statements.

For and on behalf of the Board of Directors of  
Oracle (OFSS) BPO Services Inc

**Bala Hari**  
Director

Place: New Jersey, USA  
Date: April 23, 2024

## Oracle (OFSS) BPO Services Inc.

### Notes annexed to and forming part of unaudited financial statements for the year ended March 31, 2024

#### Note 1: Corporate information

Oracle (OFSS) BPO Services, Inc. ("the Company") was incorporated as a corporation registered in Delaware, United States of America on July 31, 2002. The Company is a subsidiary of ISP Internet (Mauritius) Company Limited ("ISP") holding 100% (March 31, 2023 – 100%) ownership interest in the Company as at March 31, 2024.

The Company is principally engaged in the business of providing information technology solutions and business processing services to the financial services industry worldwide.

#### Note 2: Material accounting policies

##### 2.1 Basis of preparation

The financial statements of the Company have been prepared in accordance with Indian Accounting Standards ("Ind AS") specified under section 133 of the Companies Act, 2013 (the "Act") read with the Companies (Indian Accounting Standards) Rules, 2015, as amended from time to time.

As the Company is not domiciled in India and hence not registered under the Act, these financial statements have not been prepared to fully comply with the Act, and so they do not reflect all disclosure requirements of the Act.

These financial statements have been prepared under the historical cost convention on an accrual and going concern basis except for certain financial assets and liabilities measured at fair value (refer accounting policy regarding financial instruments) and share-based payments.

##### 2.2 Summary of material accounting policies

The material accounting policies adopted by the Company, in respect of the financial statements are set out as below:

###### (a) Property, plant and equipment, capital work-in-progress and depreciation

###### *Property, plant and equipment and capital work-in-progress*

All items of property, plant and equipment and capital work in progress, are stated at cost, net of accumulated depreciation and accumulated impairment losses, if any. Such cost includes the cost of replacing part of the plant and equipment, if the recognition criteria are met. When significant parts of plant and equipment are required to be replaced at intervals, the Company depreciates them separately based on their specific useful lives. All other repair and maintenance costs are recognized in the statement of profit and loss as incurred. The present value of the expected cost for the decommissioning of an asset after its use is included in the cost of the respective asset if the recognition criteria for a provision are met. All additions during the reported year are considered at cost.

The Company purchases certain specific-use application software, which is in ready to use condition, for internal use. It is estimated that such software has a relatively short useful life, usually less than one year. The Company, therefore, charges to the statement of profit and loss the cost of acquiring such software.

## Oracle (OFSS) BPO Services Inc.

### Notes annexed to and forming part of unaudited financial statements for the year ended March 31, 2024

#### *Depreciation*

Depreciation is computed as per the straight-line method using the rates arrived at based on the useful lives estimated by the management. The estimated useful life considered for depreciation of fixed assets is as follows:

| <u>Asset description</u>          | <u>Asset life (in years)</u>       |
|-----------------------------------|------------------------------------|
| Improvement to leasehold premises | Lesser of 7 years or<br>lease term |
| Computer equipments               | 3                                  |
| Office equipments                 | 2-5                                |

The residual values, useful lives and methods of depreciation of property, plant and equipment are reviewed at each financial year end and adjusted prospectively, if appropriate.

The management has estimated, based on an internal assessment, the useful lives of the following classes of assets.

- The useful lives of servers and networking equipment's forming part of computer equipment's are estimated as 3 years. These lives are lower than those indicated in schedule II to the Act.

#### **(b) Impairment of non-financial assets**

The carrying amounts of assets are reviewed at each balance sheet date if there is any indication of impairment based on internal / external factors. An impairment loss is recognized wherever the carrying amount of an asset exceeds its recoverable amount. The recoverable amount is the greater of the asset's or cash generating units' ('CGU') fair value less cost of disposal, and its value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and risks specific to assets.

In determining fair value less costs of disposal, recent market transactions are taken into account. If no such transactions can be identified, an appropriate valuation model is used. These calculations are validated by valuation multiples, quoted share prices for publicly traded companies or other available fair value indicators. The Company bases its impairment calculation on detailed budgets and forecast calculations, which are prepared separately for each of the Company's CGUs to which the individual assets are allocated.

## Oracle (OFSS) BPO Services Inc.

### Notes annexed to and forming part of unaudited financial statements for the year ended March 31, 2024

#### (c) Revenue recognition

##### *Business Process Outsourcing (BPO)*

Revenue is recognized upon transfer of control of promised products or services to customers in an amount that reflects the consideration that the Company expects to receive in exchange for those products or services.

The BPO contracts are time and material contracts where the revenue is recognized as the related services are performed.

The Company accounts for modifications to existing contracts by assessing whether the services added are distinct and whether the pricing is at the standalone selling price. Services added that are not distinct are accounted for on a cumulative catch up basis, while those that are distinct are accounted for prospectively, either as a separate contract if the additional services are priced at the standalone selling price, or as a termination of the existing contract and creation of a new contract if not priced at the standalone selling price.

The Company presents revenues net of indirect taxes in its statement of profit and loss.

##### *Contract balances*

Revenue in excess of billing is classified as contract asset i.e., unbilled revenue while billing in excess of revenue is classified as contract liability i.e., deferred revenue. Contract assets are classified as unbilled receivables when there is unconditional right to receive cash, and only passage of time is required, as per contractual terms. Unbilled revenues are classified as non-financial asset if the contractual right to consideration is dependent on completion of contractual milestones.

Deferred contract costs are incremental costs of obtaining a contract which are recognized as assets and amortized over the benefit period.

#### (d) Income tax

##### *Current income tax*

Current income tax assets and liabilities are measured at the amount expected to be recovered from or paid to the taxation authorities. The tax rates and tax laws used to compute the amount are those that are enacted or substantively enacted, at the reporting date in the countries where the Company operate and generate taxable income.

Current income tax relating to items recognized outside statement of profit or loss is recognized either in other comprehensive income or in equity. Current tax items are recognized in correlation to the underlying transaction either in other comprehensive income or directly in equity. Management periodically evaluates positions taken in the tax returns with respect to situations in which applicable tax regulations are subject to interpretation and establishes provisions where appropriate.

Current tax assets and current tax liabilities are offset if a legally enforceable right exists to set off current tax assets against current tax liabilities.

##### *Deferred tax*

Deferred tax is provided on temporary differences between the tax bases of assets and liabilities and their carrying amounts for financial reporting purposes at the reporting date.

## Oracle (OFSS) BPO Services Inc.

### Notes annexed to and forming part of unaudited financial statements for the year ended March 31, 2024

Deferred tax liabilities are recognized for all taxable temporary differences, except:

- When the deferred tax liability arises from the initial recognition of goodwill or an asset or liability in a transaction that is not a business combination and, at the time of the transaction, affects neither the accounting profit nor taxable profit or loss.
- In respect of taxable temporary differences associated with investments in subsidiaries and associates, when the timing of the reversal of the temporary differences can be controlled and it is probable that the temporary differences will not reverse in the foreseeable future.

Deferred tax assets are recognized for all deductible temporary differences, the carry forward of unused tax credits and any unused tax losses. Deferred tax assets are recognized to the extent that it is probable that taxable profit will be available against which the deductible temporary differences, and the carry forward of unused tax credits and unused tax losses can be utilized, except:

- When the deferred tax asset relating to the deductible temporary difference arises from the initial recognition of an asset or liability in a transaction that is not a business combination and, at the time of the transaction, affects neither the accounting profit nor taxable profit or loss.
- In respect of deductible temporary differences associated with investments in subsidiaries, and associates, deferred tax assets are recognized only to the extent that it is probable that the temporary differences will reverse in the foreseeable future and taxable profit will be available against which the temporary differences can be utilized.

The carrying amount of deferred tax assets is reviewed at each reporting date and reduced to the extent that it is no longer probable that sufficient taxable profit will be available to allow all or part of the deferred tax asset to be utilized. Unrecognized deferred tax assets are re-assessed at each reporting date and are recognized to the extent that it has become probable that future taxable profits will allow the deferred tax asset to be recovered.

Deferred tax assets and liabilities are measured at the tax rates that are expected to apply in the year when the asset is realized or the liability is settled, based on tax rates (and tax laws) that have been enacted or substantively enacted at the reporting date.

Deferred tax relating to items recognized outside profit or loss is recognized either in other comprehensive income or in equity as applicable. Deferred tax items are recognized in correlation to the underlying transaction either in other comprehensive income or directly in equity.

Deferred tax assets and deferred tax liabilities are offset if a legally enforceable right exists to set off current tax assets against current tax liabilities and the deferred taxes relate to the same taxable entity and the same taxation authority.

#### **Appendix C to Ind AS 12 Uncertainty over Income Tax Treatments**

The interpretation in Appendix C to Ind AS 12 Uncertainty over Income Tax Treatments addresses the accounting for income taxes when tax treatments involve uncertainty that affects the application of Ind AS 12. It does not apply to taxes or levies outside the scope of Ind AS 12, nor does it specifically include requirements relating to interest and penalties associated with uncertain tax treatments. The interpretation specifically addresses the following:

- Whether an entity considers uncertain tax treatments separately
- The assumptions an entity makes about the examination of tax treatments by taxation authorities
- How an entity determines taxable profit (tax loss), tax bases, unused tax losses, unused tax credits and tax rates
- How an entity considers changes in facts and circumstances



## Oracle (OFSS) BPO Services Inc.

### Notes annexed to and forming part of unaudited financial statements for the year ended March 31, 2024

The Company determines whether to consider each uncertain tax treatment separately or together with one or more other uncertain tax treatments based on the approach that better predicts the resolution of the uncertainty. In determining the approach that better predicts the resolution of the uncertainty, the Company has considered, (a) how it prepares its income tax filings and supports tax treatments; or (b) how the Company expects the taxation authority to make its examination and resolve issues that might arise from that examination

#### **(e) Non-current assets held for sale**

The Company classifies non-current assets as held for sale if their carrying amounts shall be recovered principally through a sale rather than through continuing use. Sale transactions shall include exchanges of non-current assets for other non-current assets when the exchange has commercial substance.

Non-current assets held for sale are measured at the lower of their carrying amount and the fair value less costs to sell. Assets and liabilities classified as held for sale are presented separately in the balance sheet.

Property, plant and equipment once classified as held for sale are not depreciated.

All other notes to the financial statements primarily include amounts for continuing operations, unless otherwise mentioned.

#### **(f) Fair value measurement**

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. The fair value measurement is based on the presumption that the transaction to sell the asset or transfer the liability takes place either:

- In the principal market for the asset or liability, or
- In the absence of a principal market, in the most advantageous market for the asset or liability

The principal or the most advantageous market must be accessible by the Company.

The fair value of an asset or a liability is measured using the assumptions that market participants would use when pricing the asset or liability, assuming that market participants act in their economic best interest. A fair value measurement of a non-financial asset takes into account a market participant's ability to generate economic benefits by using the asset in its highest and best use or by selling it to another market participant that would use the asset in its highest and best use.

The Company uses valuation techniques that are appropriate in the circumstances and for which sufficient data are available to measure fair value so as to maximize the use of relevant observable inputs and minimize the use of unobservable inputs.

All assets and liabilities for which fair value is measured or disclosed in the financial statements are categorized within the fair value hierarchy, described as follows, based on the lowest level input that is significant to the fair value measurement as a whole:

- Level 1 — Quoted (unadjusted) market prices in active markets for identical assets or liabilities
- Level 2 — Valuation techniques for which the lowest level input that is significant to the fair value measurement is directly or indirectly observable
- Level 3 — Valuation techniques for which the lowest level input that is significant to the fair value measurement is unobservable

## Oracle (OFSS) BPO Services Inc.

### Notes annexed to and forming part of unaudited financial statements for the year ended March 31, 2024

For assets and liabilities that are recognized in the financial statements on a recurring basis, the Company determines whether transfers have occurred between levels in the hierarchy by re-assessing categorization (based on the lowest level input that is significant to the fair value measurement as a whole) at the end of each reporting period.

At the reporting date, the Company analyzes the movements in the values of assets and liabilities which are required to be re-measured or re-assessed as per the accounting policies. For this analysis, the Company verifies the major inputs applied in the latest valuation by agreeing the information in the valuation computation to contracts and other relevant documents.

The Company also compares the change in the fair value of each asset and liability with relevant external sources to determine whether the change is reasonable.

For the purpose of fair value disclosures, the Company has determined classes of assets and liabilities on the basis of the nature, characteristics and risks of the asset or liability and the level of the fair value hierarchy as explained above.

#### **(g) Financial instruments**

A financial instrument is any contract that gives rise to a financial asset of one entity and a financial liability or equity instrument of another entity. The Company recognizes a financial asset or a liability in its balance sheet only when the entity becomes party to the contractual provisions of the instrument.

#### **Financial assets**

##### *Initial recognition and measurement*

Financial assets are classified, at initial recognition, as financial assets measured at amortized cost, fair value through other comprehensive income or fair value through statement of profit or loss as appropriate. All financial assets are recognized initially at fair value plus, in the case of financial assets not recorded at fair value through statement of profit or loss, transaction costs that are attributable to the acquisition of the financial asset.

##### *Subsequent measurement*

For purposes of subsequent measurement, financial assets of the Company are classified in three categories:

- Debt instruments measured at amortized cost
- Debt instruments at fair value through other comprehensive income ('OCI')
- Debt instruments, derivatives and equity instruments at fair value through statement of profit or loss

##### *Debt instruments measured at amortized cost*

This category is the most relevant to the Company. Debt instruments are measured at amortized cost if the asset is held within a business model whose objective is to hold financial assets in order to collect contractual cash flows and the contractual terms of the financial asset give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding. These financial assets are amortized using the effective interest rate (EIR) method, less impairment. Amortized cost is calculated by taking into account any discount or premium on acquisition and fees or costs that are an integral part of the EIR. The EIR amortization is included in finance income in the statement of profit and loss. The losses arising from impairment are recognized in the statement of profit and loss.

## Oracle (OFSS) BPO Services Inc.

### Notes annexed to and forming part of unaudited financial statements for the year ended March 31, 2024

#### *Debt instruments at fair value through OCI*

Debt instruments are measured at fair value through other comprehensive income if the asset is held within a business model whose objective is achieved by both collecting contractual cash flows and selling financial assets and the contractual terms of the financial asset give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding. The Company has not designated any financial assets at fair value through OCI.

#### *Debt instruments at fair value through profit or loss*

Debt instruments at fair value through statement of profit or loss include assets held for trading and financial assets designated upon initial recognition at fair value through profit or loss. Financial assets are classified as held for trading if they are acquired for the purpose of selling or repurchasing in the near term. Derivatives, including separated embedded derivatives, are also classified as held for trading unless they are designated as effective hedging instruments as defined by Ind AS 109 – Financial Instruments. Debt instruments at fair value through profit or loss are carried in the statement of financial position at fair value with net changes in fair value recognized in the statement of profit and loss.

#### *Derecognition*

A financial asset is derecognized i.e., removed from the Company's statement of financial position when:

- The contractual rights to the cash flows from the financial asset expire or
- The Company has transferred its contractual rights to receive cash flows from the asset or has assumed an obligation to pay the received cash flows in full without material delay to a third party under a 'pass-through' arrangement; and either (a) the Company has transferred substantially all the risks and rewards of the asset, or (b) the Company has neither transferred nor retained substantially all the risks and rewards of the asset, but has transferred control of the asset.

When the Company has transferred its rights to receive cash flows from an asset or has entered into a pass-through arrangement, it evaluates if and to what extent it has retained the risks and rewards of ownership. When it has neither transferred nor retained substantially all of the risks and rewards of the asset, nor transferred control of the asset, the Company continues to recognize the transferred asset to the extent of the Company's continuing involvement. In that case, the Company also recognizes an associated liability. The transferred asset and the associated liability are measured on a basis that reflects the rights and obligations that the Company has retained.

#### *Impairment of financial assets*

The Company applies expected credit loss ('ECL') model for measurement and recognition of impairment loss on the financial assets and credit risk exposure. For trade receivables the Company follows 'simplified approach' for recognition of impairment loss allowance. The application of simplified approach does not require the Company to track changes in credit risk. Rather, it recognizes impairment loss allowance based on lifetime ECLs at each reporting date, right from its initial recognition.

For recognition of impairment loss on other financial assets and risk exposure, the Company determines that whether there has been a significant increase in the credit risk since initial recognition. If credit risk has not increased significantly, 12-month ECL is used to provide for impairment loss. However, if credit risk has increased significantly, lifetime ECL is used. If, in a subsequent period, credit quality of the instrument improves such that there is no longer a significant increase in credit risk since initial recognition, then the entity reverts to recognizing impairment loss allowance based on 12-month ECL.

## Oracle (OFSS) BPO Services Inc.

### Notes annexed to and forming part of unaudited financial statements for the year ended March 31, 2024

Lifetime ECL are the expected credit losses resulting from all possible default events over the expected life of a financial instrument. The 12-month ECL is a portion of the lifetime ECL which results from default events that are possible within 12 months after the reporting date.

The Company uses a provision matrix to determine impairment loss allowance on portfolio of its trade receivables. The provision matrix is based on its historically observed default rates over the expected life of the trade receivables and is adjusted for forward-looking estimates. Further, the trade receivables have customer concentration across the globe and therefore the Company also considers the socio-economic conditions of the regions where the customers are located.

At every reporting date, the historical observed default rates are updated and changes in the forward-looking estimates are analyzed.

#### *Impairment of investments*

The carrying amounts of investments are reviewed at each balance sheet date if there is any indication of impairment based on internal / external factors. An impairment loss is recognized wherever the carrying amount of an investment exceeds its recoverable amount.

#### *Interest income*

Interest income is recognized using the effective interest method.

### **Financial liabilities**

#### *Initial recognition and measurement*

Financial liabilities are classified, at initial recognition, as financial liabilities at amortized cost or financial liabilities at fair value through profit or loss, as appropriate. All financial liabilities are recognized initially at fair value and, in the case of loans and borrowings and payables, net of directly attributable transaction costs.

The Company's financial liabilities include trade payables, accrued expenses, accrued compensation to employees, advance from customers, amounts due to subsidiaries, dividend and dividend tax payable along with unpaid dividends.

#### *Subsequent measurement*

The Company measures all financial liabilities at amortized cost except for financial liabilities held for trading and financial liabilities designated upon initial recognition as at fair value through profit or loss. Amortized cost is calculated by taking into account any discount or premium on acquisition and fees or costs that are an integral part of the EIR.

Financial liabilities held for trading are measured at fair value through profit or loss. The Company has not designated any financial liability as at fair value through profit or loss.

#### *Derecognition*

A financial liability is derecognized when the obligation under the liability is discharged or cancelled or expires. When an existing financial liability is replaced by another from the same lender on substantially different terms, or the terms of an existing liability are substantially modified, such an exchange or modification is treated as the derecognition of the original liability and the recognition of a new liability. The difference in the respective carrying amounts is recognized in the statement of profit and loss.

## Oracle (OFSS) BPO Services Inc.

### Notes annexed to and forming part of unaudited financial statements for the year ended March 31, 2024

#### Embedded derivatives

An embedded derivative is a component of a hybrid (combined) instrument that also includes a non-derivative host contract – with the effect that some of the cash flows of the combined instrument vary in a way similar to a standalone derivative. An embedded derivative causes some or all of the cash flows that otherwise would be required by the contract to be modified according to a specified interest rate, financial instrument price, commodity price, foreign exchange rate, index of prices or rates, credit rating or credit index, or other variable, provided in the case of a nonfinancial variable that the variable is not specific to a party to the contract. Reassessment only occurs if there is either a change in the terms of the contract that significantly modifies the cash flows that would otherwise be required or a reclassification of a financial asset out of the fair value through profit or loss.

If the hybrid contract contains a host that is a financial asset within the scope of Ind AS 109 – Financial Instruments, the Company does not separate embedded derivatives. Rather, it applies the classification requirements contained in Ind AS 109 to the entire hybrid contract. Derivatives embedded in all other host contracts are accounted for as separate derivatives and recorded at fair value if their economic characteristics and risks are not closely related to those of the host contracts and the host contracts are not held for trading or designated at fair value through profit or loss. These embedded derivatives are measured at fair value with changes in fair value recognized in profit or loss, unless designated as effective hedging instruments.

#### (h) Leases

##### *Company as a Lessee*

The determination of whether an arrangement is (or contains) a lease is based on the substance of the arrangement at the inception of the lease. The arrangement is, or contains, a lease if fulfillment of the arrangement is dependent on the use of a specific asset or assets and the arrangement conveys a right to use the asset or assets, even if that right is not explicitly specified in an arrangement.

The Company recognizes right-of-use asset and a corresponding lease liability for all lease arrangements in which the Company is a lessee, except for a short term lease of 12 months or less and leases of low-value assets. For short term lease and low-value asset arrangements, the Company recognizes the lease payments as an operating expense on straight-line basis over the lease term.

Certain lease arrangements include the options to extend or terminate the lease before the end of the lease arrangement. Right-of-use assets and lease liabilities are measured according to such options when it is reasonably certain that the Company will exercise these options.

The right-of-use assets are recognized at the inception of the lease arrangement at the amount of the initial measurement of lease liability adjusted for any lease payments made at or before the commencement date of lease arrangement reduced by any lease incentives received, added by initial direct costs incurred and an estimate of costs to be incurred by the Company in dismantling and removing the underlying asset or restoring the underlying asset or site on which it is located. The right-of-use assets are depreciated using the straight-line method from the commencement date over the shorter of lease term or useful life of right-of-use asset. Estimated useful life of right-of-use assets is determined on the basis of useful life of property, plant and equipment. Right-of-use assets are tested for impairment whenever there is an indication that their carrying value may not be recoverable. Impairment loss, if any is recognized in the statement of profit and loss account.

The lease liability is measured at amortized cost, at the present value of the future lease payments. The lease payments are discounted using the interest rate implicit in the lease arrangement or, if not readily determinable, at the incremental borrowing rate in the country of domicile of such leases. Lease liabilities are remeasured with corresponding adjustments to right-of-use assets to reflect any reassessment or lease modifications.

## Oracle (OFSS) BPO Services Inc.

### Notes annexed to and forming part of unaudited financial statements for the year ended March 31, 2024

#### *Company as a Lessor*

Leases for which the Company is a lessor is classified as finance or operating lease. If the terms of the lease arrangement transfers substantially all the risks and rewards of ownership to the lessee, such lease arrangement is classified as finance lease. All other leases are classified as operating leases.

In case of sub-lease, the Company recognizes investment in sub-lease separately in the financial statements. The sub-lease is classified as a finance or operating lease by reference to the right-of-use asset arising from such lease arrangement. For operating leases, rental income is recognized on a straight-line basis over the term of the lease arrangement.

#### **(i) Share based payments**

Selected employees of the Company receive remuneration in the form of share-based payments of its Holding Company, Oracle Financial Services Software Limited. Since the Company has no obligation to settle the share based payment transaction, the transaction has been recognized as Equity settled share based payment transaction. The Holding Company determines the cost of equity-settled transactions by the fair value at the date when the grant is made using an appropriate valuation model. The cost to the Company is recognized, together with a corresponding increase in 'Contribution from Holding Company' shown in equity, over the period in which the performance and/or service conditions are fulfilled in employee benefit expenses. The expense or credit recognized in the statement of profit and loss under the head employee benefit expense represents the movement in cumulative expense recognized as at beginning or end of the year.

Oracle Corporation, The Ultimate Holding Company of Oracle (OFSS) BPO Services Inc has extended its stock option program to selected employees of the Company. Since the Company has no obligation to settle the share based payment transaction, the transaction has been recognized as Equity settled share based payment transaction. The cost of equity-settled transactions is determined by the fair value at the date when the grant is made using an appropriate valuation model. The cost is recognized in employee benefit expenses over the period in which the performance and/or service conditions are fulfilled with a corresponding impact under statement of changes in equity as Contribution from Ultimate Holding Company.

Oracle Corporation has also extended its Employee Stock Purchase Plan (ESPP) to employees of Oracle (OFSS) BPO Services Inc. Under the plan, the employees are eligible to purchase the shares of Oracle Corporation at discounted price. The discount amount on the shares purchased during the year by employees is treated as Contribution from Ultimate Holding Company.

#### **(j) Provisions**

Provisions are recognized when the Company has a present obligation (legal or constructive) as a result of a past event, it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation and a reliable estimate can be made of the amount of the obligation. The expense relating to a provision is presented in the statement of profit and loss net of any reimbursement.

If the effect of the time value of money is material, provisions are discounted using a current pre-tax rate that reflects, when appropriate, the risks specific to the liability. When discounting is used, the increase in the provision due to the passage of time is recognized as a finance cost.

#### **(k) Retirement and other employee benefits**

The Company has established a 401(K) Plan (the "Scheme") to which all the eligible employees contribute a portion of their compensation to the Internal Revenue Code of the United States of America. This is a defined contribution scheme. The Company has no obligation, other than the contribution payable to the Scheme. The Company recognizes contribution payable to the Scheme as an expense, when an employee renders the related service.

**Oracle (OFSS) BPO Services Inc.**

**Notes annexed to and forming part of unaudited financial statements for the year ended  
March 31, 2024**

Compensated absences which are expected to occur within twelve months after the end of the period in which employee renders the related services are recognized as undiscounted liability at the balance sheet date. The expected cost of compensated absences which are not expected to occur within twelve months after the end of the period in which employee renders related services are recognized at the present value based on actuarial valuation performed by an independent actuary at each balance sheet date using projected unit credit method.

**Oracle (OFSS) BPO Services Inc.**

**Notes annexed to and forming part of the Unaudited financial statements for the year ended March 31, 2024**

**Note 3: Property, plant and equipment**

(a) Year ended March 31, 2024

(Amounts in USD)

| Particulars         | Gross carrying value     |           |                |                       | Depreciation            |           |                |                       | Net carrying value    |
|---------------------|--------------------------|-----------|----------------|-----------------------|-------------------------|-----------|----------------|-----------------------|-----------------------|
|                     | As at<br>April 01, 2023  | Additions | Sale/deletions | As at<br>Mar 31, 2024 | As at<br>April 01, 2023 | Additions | Sale/deletions | As at<br>Mar 31, 2024 | As at<br>Mar 31, 2024 |
| Computer equipments | 4,081                    | -         | 1,598          | 2,483                 | 4,081                   | -         | 1,598          | 2,483                 | -                     |
| <b>Total</b>        | <b>4,081</b>             | <b>-</b>  | <b>1,598</b>   | <b>2,483</b>          | <b>4,081</b>            | <b>-</b>  | <b>1,598</b>   | <b>2,483</b>          | <b>-</b>              |
|                     | Capital work-in-progress |           |                |                       |                         |           |                |                       | -                     |
|                     |                          |           |                |                       |                         |           |                |                       | -                     |

(b) Year ended March 31, 2023

(Amounts in USD)

| Particulars         | Gross carrying value     |           |                |                       | Depreciation            |            |                |                       | Net carrying value    |
|---------------------|--------------------------|-----------|----------------|-----------------------|-------------------------|------------|----------------|-----------------------|-----------------------|
|                     | As at<br>April 01, 2022  | Additions | Sale/deletions | As at<br>Mar 31, 2023 | As at<br>April 01, 2022 | Additions  | Sale/deletions | As at<br>Mar 31, 2023 | As at<br>Mar 31, 2023 |
| Computer equipments | 5,848                    | -         | 1,767          | 4,081                 | 5,633                   | 215        | 1,767          | 4,081                 | -                     |
| <b>Total</b>        | <b>5,848</b>             | <b>-</b>  | <b>1,767</b>   | <b>4,081</b>          | <b>5,633</b>            | <b>215</b> | <b>1,767</b>   | <b>4,081</b>          | <b>-</b>              |
|                     | Capital work-in-progress |           |                |                       |                         |            |                |                       | -                     |
|                     |                          |           |                |                       |                         |            |                |                       | -                     |



Oracle (OFSS) BPO Services Inc.

Notes annexed to and forming part of the Unaudited financial statements for the year ended March 31, 2024

**Note 4: Income taxes**

(a) The major components of income tax expense for the year ended March 31, 2024 and March 31, 2023 are:

|   | (Amounts in USD)     |               |
|---|----------------------|---------------|
|   | Year ended March 31, |               |
|   | 2024                 | 2023          |
| <b>(i) Profit or loss section</b>                               |                      |               |
| Current taxes   |                      |               |
| Domestic income tax   | 12,442               | 15,229        |
| Deferred tax  | 2,544                | 22,943        |
| Income tax expense reported in the statement of profit and loss | <b>14,986</b>        | <b>38,172</b> |

(b) Reconciliation of tax expense and accounting profit for the year end March 31, 2024 and March 31, 2023:

|  | (Amounts in USD)     |                 |
|--|----------------------|-----------------|
|  | Year ended March 31, |                 |
|  | 2024                 | 2023            |
| Accounting profit/(loss) before income tax                         | <b>(300,734)</b>     | <b>(37,966)</b> |
| Enacted tax rates  | 21%                  | 21%             |
| Computed expected tax expenses                                     | (63,154)             | (7,973)         |
| Tax effect   |                      |                 |
| of carry forward losses  | -                    | -               |
| on account of BEAT Tax   | -                    | 6,154           |
| of earlier years   | 61,617               | -               |
| Others   | 16,523               | 39,991          |
| <b>At the effective income tax rate</b>                            | <b>14,986</b>        | <b>38,172</b>   |
| <b>Income tax expense reported in statement of profit and loss</b> | <b>14,986</b>        | <b>38,172</b>   |

(c) The tax effect of significant temporary differences that resulted in deferred tax asset are as follows:

|  | (Amounts in USD)           |                |
|--|----------------------------|----------------|
|  | March 31, 2024             | March 31, 2023 |
|  | <b>Deferred tax assets</b> |                |
| Difference between book and tax depreciation | 31                         | 74             |
| Provision for compensated absence            | 1,447                      | 1,447          |
| Net operating loss                           | (25,182)                   | 51,209         |
| Other timing differences                     | 199,208                    | 125,317        |
|  | <b>175,504</b>             | <b>178,048</b> |

Deferred tax asset and deferred tax liabilities have been offset wherever the Company has a legally enforceable right to set off current tax assets against current tax liabilities

(d) Reconciliation of net deferred tax asset is as follows:

|  | (Amounts in USD)     |                |
|--|----------------------|----------------|
|  | Year ended March 31, |                |
|  | 2024                 | 2023           |
| Balance, beginning of year   | 178,048              | 200,991        |
| Tax (expense) income during the year recognized in statement of profit or loss | (2,544)              | (22,943)       |
| Balance, end of the year   | <b>175,504</b>       | <b>178,048</b> |

(e) **Deferred Tax**

1. The Company records a valuation allowance to reduce its net deferred tax assets to the amount that is more likely than not to be realized. In order for the Company to realize its deferred tax assets, the Company must be able to generate sufficient taxable income. Due to the absence of reasonable certainty that the Company will continue to generate sufficient taxable income to realize all of its deferred tax assets, mainly the carry forward of unused tax losses, the Company has recognized a part of its net deferred tax assets. The Company will continue to reassess if it is more likely than not that it can realize all or a part of its net deferred tax assets at subsequent balance sheet dates. In the event the Company were to determine that it would not be able to realize all or a part of its net deferred tax assets in the future, an adjustment to the net deferred tax assets valuation allowance would be charged to earnings in the period in which the Company makes such a determination. At this time, the unused carry forward tax losses and excess interest expenses having various expiry dates for which no deferred tax asset is recognized in the balance sheet amounts to USD \$ 909 thousand (March 31, 2023: USD \$846 thousand)

## Oracle (OFSS) BPO Services Inc.

### Notes annexed to and forming part of the Unaudited financial statements for the year ended March 31, 2024

|                                       | (Amounts in USD) |                |
|---------------------------------------|------------------|----------------|
|                                       | As at            |                |
|                                       | March 31, 2024   | March 31, 2023 |
| <b>Note 5: Trade receivables</b>      |                  |                |
| <b>Break-up for security details:</b> |                  |                |
| Unsecured, considered good            | 87,741           | 278,272        |
| Considered doubtful                   | 32               | -              |
|                                       | 87,773           | 278,272        |
| <b>Impairment allowance</b>           |                  |                |
| Unsecured, considered good            | -                | -              |
| Considered doubtful                   | (32)             | -              |
|                                       | 87,741           | 278,272        |

No trade receivables are due from directors or other key managerial personnel of the Company either severally or jointly with any other person. Trade receivables are non-interest bearing and are generally on terms of 30 to 90 days.

|                                      | (Amounts in USD) |                |
|--------------------------------------|------------------|----------------|
|                                      | As at            |                |
|                                      | March 31, 2024   | March 31, 2023 |
| <b>Note 6: Cash and bank balance</b> |                  |                |
| <b>Cash and cash equivalents</b>     |                  |                |
| Balances with banks:                 |                  |                |
| In current accounts                  | 1,286,521        | 1,040,473      |
|                                      | 1,286,521        | 1,040,473      |

|  | (Amounts in USD) |                |
|--|------------------|----------------|
|  | As at            |                |
|  | March 31, 2024   | March 31, 2023 |
| <b>Note 7: Other Current Financial assets</b>            |                  |                |
| <b>Other financial assets measured at amortized cost</b> |                  |                |
| Amount Due from OFSS Group Companies                     | 15,028           | 3,212          |
| Prepaid Expenses   | 1,609            | 1,145          |
| Unbilled revenue   | 240,731          | 54,481         |
| Withholding and other taxes                              | 2,709            | -              |
| Other receivables and advances                           | 17,000           | -              |
|  | 277,077          | 58,838         |

## Oracle (OFSS) BPO Services Inc.

### Notes annexed to and forming part of the Unaudited financial statements for the year ended March 31, 2024

|   | (Amounts in USD) |                |
|---|------------------|----------------|
|   | As at            |                |
|   | March 31, 2024   | March 31, 2023 |
| <b>Note 8: Equity share capital</b>                                   |                  |                |
| <b>Authorized:</b>  |                  |                |
| 10,00,000 (March 31, 2023 - 10,00,000) equity shares of US\$0.01 each | 10,000           | 10,000         |
| <b>Issued, subscribed and fully paid-up:</b>                          |                  |                |
| 20,000 (March 31, 2023 - 20,000) equity shares of US\$0.01 each       | 200              | 200            |
|   | 200              | 200            |

(a) The Company has only one class of equity shares having a par value of USD 0.01 per share. Each holder of equity shares is entitled to one vote per share.

In the event of liquidation of the Company, the holders of equity shares will be entitled to receive remaining assets of the Company, after distribution of all preferential amounts. The distribution will be in proportion to the number of equity shares held by the shareholders.

(b) Details of shareholders holding more than 5% equity shares in the Company

|  | March 31, 2024 | March 31, 2023 |
|--|----------------|----------------|
| <b>Name and relationship of shareholder :</b>    |                |                |
| ISP Internet (Mauritius) Company Limited ("ISP") |                |                |
| Number of equity shares                          | 20,000         | 20,000         |
| % of equity shares                               | 100%           | 100%           |

As per records of the Company, including its register of shareholders the above shareholding represents both legal and beneficial ownerships of equity shares.

|  | (Amounts in USD) |                |
|--|------------------|----------------|
|  | As at            |                |
|  | March 31, 2024   | March 31, 2023 |
| <b>Note 9: Other equity</b>                    |                  |                |
| Contribution from Parent Company               | 849,562          | 849,562        |
| Contribution from Intermediate Holding Company | 6,562            | 6,562          |
| Contribution from Ultimate Holding Company     | 3,687            | 3,491          |
| Retained earnings                              | (10,057,447)     | (9,741,727)    |
|  | (9,197,636)      | (8,882,112)    |

#### **Contribution from Intermediate Holding Company**

Selected employees of the Company also receive remuneration in the form of share-based payments under stock option program of the Intermediate Holding Company i.e. Oracle Financial Services Software Limited. Employee stock options outstanding represents the fair value of equity-settled transactions, calculated at the date when the grant is made using an appropriate valuation model and recognized over the period in which the performance and/or service conditions are fulfilled.

#### **Contribution from Ultimate Holding Company**

Oracle Corporation, the Ultimate Holding Company of Oracle Financial Services Software Limited has extended its stock option program to selected employees of OFSS's overseas subsidiaries and branches. Contribution from Ultimate Holding Company represents the fair value of equity-settled transactions; calculated at the date when the grant is made using an appropriate valuation model and recognized over the period in which the performance and/or service conditions are fulfilled.

#### **Contribution from Parent Company**

The Parent Company i.e. ISP Internet (Mauritius) Company Limited ("ISP") has provided interest free loan to the Company. This other equity represents fair valuation of the interest free loan.

#### **Retained earnings**

Retained earnings represents the undistributed earnings, net of amounts transferred to general reserve, if any.

**Oracle (OFSS) BPO Services Inc.**

**Notes annexed to and forming part of the Unaudited financial statements for the year ended March 31, 2024**

|   | (Amounts in USD) |                  |
|---|------------------|------------------|
|   | As at            |                  |
|   | March 31, 2024   | March 31, 2023   |
| <b>Note 10: Financial liabilities</b>                             |                  |                  |
| <b>Non- Current</b>   |                  |                  |
| <b>Borrowings</b>   |                  |                  |
| Loan from related parties - Unsecured*                            | 7,700,000        | 4,000,000        |
|   | <b>7,700,000</b> | <b>4,000,000</b> |
| <br><b>Current</b>  |                  |                  |
| <b>Trade Payables measured at amortized cost</b>                  |                  |                  |
| Payable to others   | 17,215           | 6,011            |
| Payable to related parties  | 169,562          | 69,582           |
|   | <b>186,777</b>   | <b>75,593</b>    |
| <br><b>Borrowings</b>   |                  |                  |
| Loan from related parties - Unsecured*                            | 2,396,897        | 6,096,897        |
|   | <b>2,396,897</b> | <b>6,096,897</b> |
| <br><b>Other financial liabilities measured at amortized cost</b> |                  |                  |
| Accrued expenses  | 108,124          | 83,629           |
| Accrued compensation to employees                                 | -                | 17,165           |
| Interest accrued on Loan from related parties                     | 631,193          | 177,903          |
|   | <b>739,317</b>   | <b>278,697</b>   |
|   | <b>3,322,991</b> | <b>6,451,187</b> |

\*The Company obtained unsecured loan from Oracle Financial Services Software, Inc. of USD 77,00,000 (March 31, 2023 - USD 77,00,000). Interest was fixed at LIBOR + 0.375% with quarterly reset clause. The amount of principal shall be due and payable in full on as follows:

|                                       | (Amounts in USD) |                |
|---------------------------------------|------------------|----------------|
|                                       | As at            |                |
|                                       | March 31, 2024   | March 31, 2023 |
| <b>Payable on November 22, 2025</b>   |                  |                |
| Principal                             | 4,000,000        | 4,000,000      |
| <br><b>Payable on August 25, 2026</b> |                  |                |
| Principal                             | 3,700,000        | 3,700,000      |

Terms and conditions of financial liabilities:

- Trade payables are non-interest bearing and are normally settled on 30-day terms
- Other financial liabilities are normally settled as and when due

|                                    | (Amounts in USD) |                |
|------------------------------------|------------------|----------------|
|                                    | As at            |                |
|                                    | March 31, 2024   | March 31, 2023 |
| <b>Note 11 : Other liabilities</b> |                  |                |
| <b>Current</b>                     |                  |                |
| Withholding and other taxes        | -                | 1,559          |
|                                    | <b>-</b>         | <b>1,559</b>   |

|  | (Amounts in USD) |                |
|--|------------------|----------------|
|  | As at            |                |
|  | March 31, 2024   | March 31, 2023 |
| <b>Note 12: Provisions for compensated absence</b> |                  |                |
| <b>Current</b>                                     |                  |                |
| compensated absence                                | -                | 6,892          |
|  | <b>-</b>         | <b>6,892</b>   |

**Oracle (OFSS) BPO Services Inc.**

**Notes annexed to and forming part of the Unaudited financial statements for the year ended March 31, 2024**

(Amounts in USD)

**Year ended March 31,**

**2024**

**2023**

**Note 13: Revenue from operations**

Business process outsourcing services

2,300,638

1,804,247

**2,300,638**

**1,804,247**

**Note 14: Finance income**

Interest on:

Balance with Banks in current and deposit accounts

60,393

27,897

**60,393**

**27,897**

**Note 15: Other income**

Foreign exchange gain (loss), net

(3)

-

**(3)**

-

**Note 16: Employee benefit expenses**

Salaries and bonus

210,479

185,498

Contribution to provident and other funds

4,407

5,048

Stock compensation expense

196

531

Staff welfare expenses

(112)

(484)

**214,970**

**190,593**

**Note 17: Finance Cost**

Interest on Loan from related parties

453,290

250,411

**453,290**

**250,411**

**Note 18: Other operating expenses**

Bad debts

32

(1)

Miscellaneous expenses

11,793

6,564

**11,825**

**6,563**

## Oracle (OFSS) BPO Services Inc.

### Notes annexed to and forming part of the Unaudited financial statements for the year ended March 31, 2024

#### Note 19: Names of Related Parties and description of relationship:

| Relationship   | Names of related parties  |
|--|---|
| <b>(i) Related parties</b>                               |   |
| Ultimate Holding Company                                 | Oracle Corporation  |
| Holding Company  | ISP Internet (Mauritius) Company Limited ("ISP")  |
| Intermediate Holding Company - Parent of Holding Company | Oracle Financial Services Software Limited (OFSS)   |
| Fellow Subsidiaries                                      | Oracle Financial Services Software, Inc. (Subsidiary of OFSS)<br>Oracle (OFSS) BPO Services Limited (Subsidiary of OFSS)<br>Oracle America Inc (Subsidiary of Oracle Corporation) |

#### (ii) Transactions with Related parties

| Particulars                                       | (Amounts in USD) |                |                             |                |
|---|------------------|----------------|-----------------------------|----------------|
|   | Transactions     |                | Amount receivable (payable) |                |
|   | Year ended       |                | As at                       |                |
|   | March 31, 2024   | March 31, 2023 | March 31, 2024              | March 31, 2023 |
| <b>Oracle Employee Stock Purchase Plan</b>        |                  |                |                             |                |
| <i>Ultimate Holding Company</i>                   |                  |                |                             |                |
| Oracle Corporation                                | 196              | 531            | (3,687)                     | (3,491)        |
| <b>Reimbursement (recovery) of expenses</b>       |                  |                |                             |                |
| <i>Fellow Subsidiary</i>                          |                  |                |                             |                |
| <i>Professional fees</i>                          |                  |                |                             |                |
| Oracle Financial Services Software, Inc.          | -                | -              | 12,150                      | 3,212          |
| <i>Other Exp</i>                                  |                  |                |                             |                |
| Oracle Financial Services Software, Inc.          | -                | -              | 2,878                       | -              |
| <b>Loan</b>                                       |                  |                |                             |                |
| <i>Fellow Subsidiary</i>                          |                  |                |                             |                |
| Oracle Financial Services Software, Inc.          | -                | -              | (7,700,000)                 | (7,700,000)    |
| <i>Holding Company</i>                            |                  |                |                             |                |
| ISP Internet Mauritius Company                    | -                | -              | (2,396,897)                 | (2,396,897)    |
| <b>Interest on loan</b>                           |                  |                |                             |                |
| <i>Fellow Subsidiary</i>                          |                  |                |                             |                |
| Oracle Financial Services Software, Inc.          | 453,290          | 250,411        | (631,193)                   | (177,903)      |
| <i>Holding Company</i>                            |                  |                |                             |                |
| ISP Internet Mauritius Company                    | -                | -              | -                           | -              |
| <b>Revenue</b>                                    |                  |                |                             |                |
| <i>Fellow Subsidiary</i>                          |                  |                |                             |                |
| Oracle (OFSS) BPO Services Limited                |                  |                | (233,212)                   | (69,352)       |
| Oracle Financial Services Software Inc            |                  |                | 63,650                      |                |
| <b>Professional fees</b>                          |                  |                |                             |                |
| <i>Fellow Subsidiary</i>                          |                  |                |                             |                |
| Oracle (OFSS) BPO Services Limited                | 1,815,718        | 1,422,328      | (81,667)                    | (78,960)       |
| <b>Reimbursement (recovery) of Other expenses</b> |                  |                |                             |                |
| <i>Fellow Subsidiary</i>                          |                  |                |                             |                |
| Oracle America Inc                                | -                | -              | 17,000                      | -              |

## Oracle (OFSS) BPO Services Inc.

### Notes annexed to and forming part of the Unaudited financial statements for the year ended March 31, 2024

#### Note 20: Disclosure on revenue from operations

##### (a) Disaggregate revenue information

The Company has only BPO segment and all the contracts are in the nature of time and material. Further the Company has rendered services to customers in USA and thus operates only one single geography.

As at the beginning of the period there is no contract liability balance. Further, there is no revenue recognized during the current and previous year from performance obligations satisfied (or partially satisfied) in previous years.

During the year ended March 31, 2024 and March 31, 2023, the amount of revenue recognized in the statement of profit and loss is same as contracted price and there is no adjustment made to the contract price.

As at March 31, 2024 and March 31, 2023, the Company does not have assets recognized from the cost incurred to obtain or fulfil a contract with a customer.

Change in contract assets are on account of transactions undertaken in the normal course of business.

##### (b) Remaining performance obligation

The Company has applied the practical expedient as provided in Ind AS 115 and excluded the disclosure relating to remaining performance obligation for contracts where the revenue recognized corresponds to the value transferred to the customer. Typically this involves those contracts where invoicing is on time and material.

As the contracts entered by the Company are covered under the above practical expedient, no disclosures are made for remaining performance obligations

#### Note 21: Segment Information

##### *Business Segments*

The Company prepares its segment information in conformity with the accounting policies adopted for preparing and presenting the financial statements of the Company as a whole. Segments are reported in a manner consistent with the internal reporting provided to the Board of Directors i.e. Chief Operating Decision Maker (CODM) who evaluates the Company's performance and allocates resources based on an analysis of various performance indicators by reportable segments. The Company operates under a single reportable segment which is providing business process outsourcing services. Accordingly, the amounts appearing in these financial statements relate to this primary business segment.

##### *Geographical Segments*

The Company has rendered services to customers in USA and thus operates only one single geography.

Revenue of USD 1,849,771/- (March 31, 2023 USD 1,797,767/-) is derived from a single customer (all the group companies are considered as a single customer).

#### Note 22: Reconciliation of basic and diluted shares used in computing earnings per share

|  | (Amounts in USD except share data)<br>(Number of equity shares) |               |
|--|---|---------------|
|  | Year ended March 31,  |               |
|  | 2024  | 2023          |
| Profit/(Loss) attributable to equity shareholders (A)                  | (315,720)   | (76,138)      |
| Weighted average shares outstanding for basic earnings per share       | 20,000  | 20,000        |
| Add: Effect of dilutive stock options                                  | -   | -             |
| Weighted average shares outstanding for diluted earnings per share (B) | 20,000  | 20,000        |
| Earning Per Share (C) = (A/B) (Basic & Diluted)                        | <b>(15.79)</b>  | <b>(3.81)</b> |

## Oracle (OFSS) BPO Services Inc.

### Notes annexed to and forming part of unaudited financial statements for the year ended March 31, 2024

#### **Note 23: Significant accounting judgements, estimates and assumptions**

The preparation of the Company's financial statements requires management to make judgements, estimates and assumptions that affect the reported amounts of revenues, expenses, assets and liabilities, accompanying disclosures, and the disclosure of contingent liabilities. Uncertainty about these assumptions and estimates could result in outcomes that require a material adjustment to the carrying amount of assets or liabilities affected in future periods.

The key assumptions and estimate at the reporting date that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities are described below. These assumptions and estimates are based on available parameters as on the date of preparation of financial statements. These assumptions and estimates, however, may change due to market changes or circumstances arising that are beyond the control of the Company.

#### **(i) Share based payments**

The Company measures share-based payments and transactions at fair value and recognizes over the vesting period using Black Scholes valuation model. Estimating fair value for share-based payment transactions requires determination of the most appropriate valuation model, which is dependent on the terms and conditions of the grant. This estimate also requires determination of the most appropriate inputs to the valuation model including the expected life of the share option, volatility and dividend yield and making assumptions about them.

#### **(ii) Taxes**

Income tax expense comprises current tax expense and the net changes in the deferred tax asset or liability during the year. Significant judgements are involved in determining the provision for income taxes, including amount expected to be paid/recovered for uncertain tax positions, including disclosures thereof.

#### **(iii) Impairment of non-financial assets**

Impairment exists when the carrying value of an asset or cash generating unit exceeds its recoverable amount, which is the higher of its fair value less costs of disposal and its value in use. The fair value less costs of disposal calculation is based on available data from binding sales transactions, conducted at arm's length, for similar assets or observable market prices less incremental costs for disposing of the asset. The value in use calculation is based on a DCF model. The cash flows are derived from the projections for the next five years and do not include restructuring activities that the Company is not yet committed to or significant future investments that will enhance the asset's performance of the CGU being tested. The recoverable amount is sensitive to the discount rate used for the DCF model as well as the expected future cash-inflows and the growth rate used for extrapolation purposes.

#### **(iv) Fair value measurement of financial instruments**

When the fair values of financial assets and financial liabilities recorded in the balance sheet cannot be measured based on quoted prices in active markets, their fair value is measured using valuation techniques including the DCF model. The inputs to these models are taken from observable markets where possible, but where this is not feasible, a degree of judgment is required in establishing fair values. Judgements include considerations of inputs such as liquidity risk, credit risk and volatility. Changes in assumptions about these factors could affect the reported fair value of financial instruments.



## Oracle (OFSS) BPO Services Inc.

### Notes annexed to and forming part of unaudited financial statements for the year ended March 31, 2024

#### (v) Revenue recognition

The Company assesses the products / services promised in a contract and identifies distinct performance obligations in the contract. Identification of distinct performance obligation involves judgement to determine the deliverables. The Company exercises judgement in determining whether the performance obligation is satisfied at a point in time or over a period of time.

In determining the transaction price for the contract, judgement is required to assess if the consideration is fixed or is considered variable and whether there is any constraint on such variable consideration such as volume discounts, service level credits and price concessions. The Company uses judgement to determine an appropriate standalone selling price for each performance obligation and allocates the transaction price to each performance obligation on the basis of the relative stand-alone selling price of each distinct product or service promised in the contract.

#### Note 24: Capital commitments

| Particulars                           | (Amounts in USD) |                |
|---------------------------------------|------------------|----------------|
|                                       | March 31, 2024   | March 31, 2023 |
| <b>a) Capital commitments towards</b> |                  |                |
| i) property, plant and equipment      | Nil              | Nil            |

#### Note 25: Financial risk management objectives and policies

The Company's activities expose it to market risks, Liquidity risk and credit risks. The management oversees these risks and is aided by the Risk Management Committee whose scope is to formulate the risk management policy, which will identify elements of risk, if any which may affect the Company.

##### (a) Market risk

Market risk is the risk that the fair value of future cash flows of a financial instrument will fluctuate because of changes in market prices. Market risk mainly comprises of foreign currency risk.

- **Foreign currency risk**

Foreign currency risk is the risk that the fair value or future cash flows of monetary items will fluctuate because of changes in foreign exchange rates. This may have potential impact on the statement of profit and loss and other components of equity, where monetary items are denominated in a foreign currency, which are different from functional currency in which they are measured.

As at the balance sheet date, the Company's net foreign currency exposure expressed in USD that is not hedged is Nil (March 31, 2023 USD Nil).

##### (b) Liquidity risk

Liquidity risk management implies maintaining sufficient availability of funds to meet obligations when due and to close out market positions. The Company monitors rolling forecast of the cash and cash equivalent on the basis of expected cash flows.

**Oracle (OFSS) BPO Services Inc.**

**Notes annexed to and forming part of unaudited financial statements for the year ended  
March 31, 2024**

The table below summarizes the maturity profile of the Company's financial liabilities:

| <b>Particulars</b>               | <b>(Amounts in USD)</b> |                         | <b>Total</b>      |
|----------------------------------|-------------------------|-------------------------|-------------------|
|                                  | <b>Less than 1 year</b> | <b>More than 1 year</b> |                   |
| <b>As at March 31, 2024</b>      |                         |                         |                   |
| Trade payables                   |                         |                         |                   |
| Payable to Others                | 17,215                  | -                       | 17,215            |
| Payable to related parties       | 169,562                 | -                       | 169,562           |
| Borrowings                       | 2,396,897               | 7,700,000               | 10,096,897        |
| Interest on borrowings           | 631,193                 | -                       | 631,193           |
| Accrued expenses                 | 108,124                 | -                       | 108,124           |
| Accrue compensation to employees | -                       | -                       | -                 |
|                                  | <b>3,322,991</b>        | <b>7,700,000</b>        | <b>11,022,991</b> |

| <b>Particulars</b>               | <b>(Amounts in USD)</b> |                         | <b>Total</b>      |
|----------------------------------|-------------------------|-------------------------|-------------------|
|                                  | <b>Less than 1 year</b> | <b>More than 1 year</b> |                   |
| <b>As at March 31, 2023</b>      |                         |                         |                   |
| Trade payables                   |                         |                         |                   |
| Payable to Others                | 6,011                   | -                       | 6,011             |
| Payable to related parties       | 69,582                  | -                       | 69,582            |
| Borrowings                       | 6,096,897               | 4,000,000               | 1,00,96,897       |
| Interest on borrowings           | 177,903                 | -                       | 177,903           |
| Accrued expenses                 | 83,629                  | -                       | 83,629            |
| Accrue compensation to employees | 17,165                  | -                       | 17,165            |
|                                  | <b>6,451,187</b>        | <b>4,000,000</b>        | <b>10,451,187</b> |

**(c) Credit risk**

Credit risk is the risk that counterparty will not meet its obligations under a financial instrument or customer contract, leading to a financial loss. The Company is exposed to credit risk from its operating activities (primarily trade receivables) and from its finance activities, including time deposits with banks, foreign exchange transactions and other financial instruments.

**(i) Trade receivables**

Customer credit risk is managed in line with the established policy, procedures and control relating to customer credit risk management. Credit quality of a customer is assessed based on an extensive credit rating scorecard and individual credit limits are defined in accordance with this assessment.

An impairment analysis is performed at each reporting date on an individual basis for major clients. In addition, a large number of minor receivables are grouped into homogenous groups and assessed for impairment collectively. The calculation is based on regional historical data. The maximum exposure to credit risk at the reporting date is the carrying value of each class of financial assets

**Oracle (OFSS) BPO Services Inc.**

**Notes annexed to and forming part of unaudited financial statements for the year ended  
March 31, 2024**

**(ii) Cash and Bank balances**

Credit risk from balances with banks is managed by the Company's treasury department in accordance with the Company's policy. Investments of surplus funds are made in sweep deposits with existing Bankers and within credit limits assigned to each banker.

**Note 26: Capital management**

For the purpose of the Company's capital management, capital includes issued equity share capital, share premium and all other equity reserves attributable to the equity shareholders of the Company. The primary objective of the Company's capital management is to maximize the equity shareholder value.

The Company manages its capital structure and makes adjustments in light of changes in economic conditions and other financial requirements.

Signature to Notes to Financial Statements

**For and on behalf of the Board of Directors of  
Oracle (OFSS) BPO Services Inc.**

**Bala Hari**  
Director

**Place: New Jersey, USA**  
**Date: April 23, 2024**

Oracle (OFSS) BPO Services Inc.

Unaudited Statement of cash flow for the year ended March 31, 2024

|   | (Amounts in USD)     |                  |
|---|----------------------|------------------|
|   | Year ended March 31, |                  |
|   | 2024                 | 2023             |
| Cash flows from operating activities                        |                      |                  |
| Profit/(Loss) before tax                                    | (300,734)            | (37,966)         |
| Depreciation and amortization                               | -                    | 215              |
| Employee stock compensation expense                         | 196                  | 531              |
| Finance income  | (60,393)             | (27,897)         |
| Finance cost  | 453,290              | 250,411          |
| Effect of exchange rate changes                             | 3                    | -                |
| Bad debts   | 32                   | (1)              |
| Operating Profit before Working Capital changes             | <u>92,394</u>        | <u>185,293</u>   |
| Movements in working capital                                |                      |                  |
| (Increase) decrease in trade receivables                    | 190,498              | (276,162)        |
| Decrease (increase) in other current financial assets       | (218,239)            | 234,362          |
| Increase (decrease) in other non-current liabilities        | 3,700,000            | 300,000          |
| Increase (decrease) in trade payables                       | 111,184              | (46,808)         |
| Increase (decrease) in other current financial liabilities  | (3,239,380)          | (120,877)        |
| (Decrease) increase in other current liabilities            | (1,559)              | 56               |
| Increase (decrease) in current employee benefit obligations | (6,892)              | 404              |
| Cash from operating activities                              | 628,005              | 276,268          |
| Payment of income taxes                                     | 10,941               | 6,564            |
| <b>Net cash provided by operating activities</b>            | <b>638,946</b>       | <b>282,832</b>   |
| Cash flows from investing activities                        |                      |                  |
| Interest received   | 60,393               | 27,897           |
| <b>Net cash (used in) provided by investing activities</b>  | <b>60,393</b>        | <b>27,897</b>    |
| Interest paid   | (453,290)            | (250,411)        |
| <b>Net cash (used in) financing activities</b>              | <b>(453,290)</b>     | <b>(250,411)</b> |
| Net (decrease) increase in cash and cash equivalents        | 246,048              | 60,318           |
| Cash and cash equivalents at beginning of the year          | 1,040,473            | 980,155          |
| <b>Cash and cash equivalents at end of the year</b>         | <b>1,286,521</b>     | <b>1,040,473</b> |

Oracle (OFSS) BPO Services Inc.

Statement of cash flow for the year ended March 31, 2024 (continued)

|   | (Amounts in USD)     |                  |
|---|----------------------|------------------|
|   | Year ended March 31, |                  |
|   | 2024                 | 2023             |
| <b>Component of cash and cash equivalents</b> |                      |                  |
| Balances with banks in current accounts       | 1,286,521            | 1,040,473        |
| <b>Total cash and cash equivalents</b>        | <b>1,286,521</b>     | <b>1,040,473</b> |

For and on behalf of the Board of Directors of  
Oracle (OFSS) BPO Services Inc.

Bala Hari  
Director

Place: New Jersey, USA  
Date: April 23, 2024