



Optimize

Help optimize your system performance, and keep your Oracle software and systems healthy by maintaining optimal system health and performance, and avoid known problems from impacting operations.



Resolve

- Discover capabilities and tools to help you resolve issues.
- Rapidly identify and resolve issues to help minimize downtime and free up resource for critical projects.



Upgrade

- Leverage capabilities and tools to help guide you through the upgrade process.
- Reduce risk and time from the upgrade process, enabling cost savings and faster adoption of new product capabilities.
- Leverage practical tips and gain the knowledge you need to accelerate your journey from on-premises to the cloud.

Let's Get Proactive

Maximize the value of your Oracle investment.

Log onto My Oracle Support to get started:
[Get Proactive Portfolio \(Doc ID 432.1\)](#)



Build your success



Support toolbox

Access tools, scripts, data collectors, and health checks for your Oracle products in one location.

[Explore the toolbox](#)



Support best practices

Take full advantage of Oracle Premier Support.

[Check out this video](#)



Events calendar

Stay informed of upcoming Advisor Webcasts, My Oracle Support Essentials training, user group sessions, and more.

[Register for an event](#)

Increase your knowledge

[Oracle Support how-to videos](#)

The how-to video training series is a valuable resource that provides just-in-time training, whenever and wherever you need it.

[Oracle Support accreditation learning tracks](#)

The accreditations are designed to help you expand your foundational expertise with portals, support tools, services, and proactive tools to better support your products. Accreditations are delivered via My Oracle Support.

[Oracle Support essential webcasts](#)

Oracle Support delivers essential training for you via live web conferences and recorded sessions.

[Oracle Product Support advisor webcasts](#)

We invite you to our webcast series where subject matter experts prepare and deliver presentations on topics including Oracle Support services and products, best practices, troubleshooting guidance, and release information.

Enhance your ROI

Mitigate risk.
Reduce cost.
Maximize value.

The Get Proactive program helps you to avoid the unexpected and maximize the value of your Oracle Support investments through use of proactive best practices, capabilities, and tools—both on-premises and in the cloud—at no additional cost.

