

# Generative Al

in Oracle Cloud HCM



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## Leveraging the power of generative Al

Generative AI excels at creating original content, and organizations can use it to give every worker access to programs that can function as personal assistants and help them complete repetitive tasks, brainstorm, and simplify routine daily activities. Generative AI has the potential to help organizations transform workforce productivity, open doors to new growth opportunities, and increase employee satisfaction.

However, generative AI can also carry risks, including misinformation, privacy concerns, bias, and unintended side effects. HR leaders face the challenge of deploying the necessary technology, usage guidelines, and policies to address these risks and maximize the business value of generative AI.

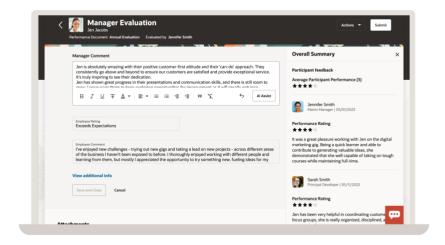


## Generative AI in Oracle Fusion Cloud HCM

Oracle Cloud HCM gives workers embedded generative AI assistance designed to help them complete more tasks in less time and to help create a more fulfilling work environment while keeping sensitive and proprietary information secure.

"Using generative Al in HCM applications will be a game changer for organizations."

—Gareth Abreu, Domain Principal—HCM Business Platforms, Co-op





## Save time while elevating employee experience

The information shared during moments that matter, such as performance evaluations and development conversations, heavily influences employee engagement and satisfaction. Generative Al–powered capabilities in Oracle Cloud HCM can help organizations shorten the time it takes to create quality content for key candidate and employee experiences, including suggestions for goal descriptions, development advice, and performance summaries. Customers can choose to train the generative Al model to create content that aligns with their organization's style and tone.

#### Generative AI in Oracle Cloud HCM can

- Suggest descriptions for individual and team goals to help foster greater alignment, productivity, and collaboration
- Create a performance review summary by analyzing multiple data sources to help improve performance conversations and development suggestions
- Draft development tips for managers to help employees succeed and progress toward their career goals
- Compose recognition notes to acknowledge an employee's success in a style matching your company culture
- Draft feedback comments to help improve employee performance and engagement
- Create contextual content to help guide and support employees through transactions and workflows using your choice of third-party large language model (LLM)
- Present candidates a score with comparative details on multiple criteria, such as skills, job history, and education, to help them understand how well they fit a job
- Enable candidates to get immediate answers in a conversational manner about the company, hiring department, benefits, and job requirements
- Give candidates a summary of their best-fit capabilities and attributes for a position





## Transform how work gets done

Generative AI can help reduce the time it takes to complete routine tasks, which can help your organization shift resources to more complex and strategic work. Generative AI–powered authoring in Oracle Cloud HCM enables your workforce to quickly compose content to streamline and simplify day-to-day HR activities, such as building knowledgebase articles, developing surveys, and creating job postings.

With Generative AI in Oracle Cloud HCM, your employees can

- Construct knowledgebase articles to answer frequently asked questions in less time and with less effort
- Suggest survey questions to help drive higher response rates and help you gain a better understanding of employee needs and sentiment
- Create engaging job posting descriptions that distinctly convey a position's requirements and success criteria
- Build career pages based on job categories to deliver tailored candidate experiences and help drive candidate engagement
- Create concise summaries of company information and long-form content on hiring topics, such as benefits, the workplace environment, and company culture, to help attract and engage candidates on career sites
- Draft job and position descriptions to help inspire and motivate employees to explore career and growth opportunities
- Innovate and expand experiences using any third-party large language model to help improve workforce performance



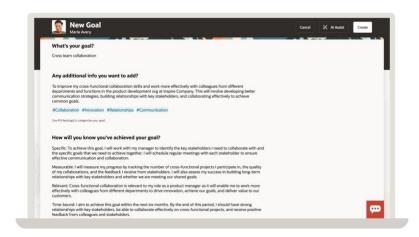


# Deploy with Oracle Cloud HCM security and performance

As employee demand rises for generative AI, leaders must mitigate associated concerns and risks when deploying it across the organization. Built on Oracle's AI infrastructure, the generative AI capabilities in Oracle Cloud HCM are designed to deliver high levels of security and performance within a single unified platform.

#### With Oracle Cloud HCM, you can

- Help reduce the complexity of deploying generative AI with an AI infrastructure designed to deliver high levels of security and performance
- Get the best results while reducing undesirable side effects with built-in generative Al prompts to help mitigate errors
- Give employees on-demand generative Al assistance—with actions that only an employee's command can trigger, allowing them to use the tools in the way they believe is best





## Conclusion

Generative AI in Oracle Cloud HCM enables employees to improve productivity in existing HR processes and can help them produce better results and build a more positive working environment. By leveraging a unified HCM solution and Al infrastructure, your organization can deploy generative Al services in less time and with guardrails to help deliver business value faster and keep private data secure.

Learn more about generative AI in HCM



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