ORACLE LIFE SCIENCES CLOUD SERVICES – GA AND EOL DATES

September 2023

Oracle's obligations under the *Oracle Cloud Hosting and Delivery Policies* (including policies such as the Oracle Cloud Service Continuity Policy, the Oracle Cloud Service Level Agreement, and the Oracle Cloud Support Policy) and the *Oracle Global Business Unit Cloud Services Pillar Document* are dependent on Your use of GA versions of Cloud Services as described in the Oracle Cloud Change Management Policy.

Generally Available Releases

"Generally Available" ("GA") means that a software release has not reached End of Life (as described below).

End of Life Releases

"End of Life" ("EOL") means: (i) Oracle is no longer providing product enhancements nor maintenance releases (such as patches) for the software version, (ii) Support issues or requests for Cloud Services on the EOL version are no longer covered by standard Oracle Cloud Support, and (iii) No deployments of Cloud Services are allowed on the version. Oracle is not responsible for performance, functionality, availability, or security issues experienced with Oracle Cloud Services that may result from running EOL versions.

All deployments of Cloud Services must be migrated to a GA release <u>prior to the EOL Date</u> indicated in the table below.

Multi-Tenant Cloud Services

Certain Cloud Services are listed below as "multi-tenant," which means that Oracle keeps all instances of that Cloud Service on the most recent release at all times. For the purposes of such multi-tenant Cloud Services only, Oracle maintains GA version currency on Your behalf, and Your obligations under the Software Versioning section of the *Oracle Cloud Hosting and Delivery Policies* or the Application Upgrades and Updates section of the *Oracle Global Business Unit Cloud Services Pillar Document* are not applicable.

Below are the dates that Oracle Life Sciences Cloud Service releases became Generally Available and when releases are scheduled to reach End of Life.

GENERALLY AVAILABLE (GA) ORACLE LIFE SCIENCES CLOUD SERVICES

Life Sciences Category	Product Family	Cloud Service(s)	Release	GA Date		EOL Date	
Clinical	Central Coding	Oracle Life Sciences Central Coding Cloud Service	7.0	Dec	2021		
Clinical	Central Designer	Oracle Life Sciences Design Environment Cloud Service	7.0	Dec	2021		
Clinical	ClearTrial	Oracle Life Sciences ClearTrial Cloud Services [1]	5.9	Jun	2021	*multi-tenant*	
Clinical	Clinical One	Oracle Life Sciences Clinical One Cloud Services [2]	23.1	Apr	2023	*multi-tenant*	
Clinical	InForm	Oracle Life Sciences InForm Cloud Services [3]	7.0	Dec	2021		
Clinical	IRT	Oracle Health Sciences IRT Cloud Service [4]	5.7	May	2022		
Clinical	Siebel Clinical Trial Management System (CTMS)	Oracle Life Sciences CTMS Cloud Service [9]	23.1	Mar	2023		
			22.1	Jan	2022		
			21.1	Jan	2021	Dec	2024
			20.10	Nov	2020	Dec	2024
			20.7	Jul	2020	Dec	2024
			19.7	Dec	2019	Dec	2023
Clinical	Site (Study Start Up) *(formerly goBalto)*	• Oracle Life Sciences Site Select Cloud Services [5]	23.1	May	2023	*multi-tenant*	
		• Oracle Life Sciences Site Activate Cloud Services [6]	23.1	Jun	2023		
		• Oracle Life Sciences Site Analyze Cloud Services [7]	22.4	Dec	2022		
			22.3	Oct	2022	Aug	2024
			22.2	Jul	2022	Apr	2024
			22.1	Apr	2022	Jan	2024
Safety	Argus	Oracle Life Sciences Argus Cloud Services [8]	8.4.1	Sep	2023		
			8.4.0	Oct	2022	Sep	2026
			8.2.3	Apr	2021	Sep	2024
			8.2.2	Jul	2020	Sep	2023
			8.2.1	Nov	2019	Sep	2023
Safety	Empirica	Oracle Life Sciences Empirica Signal Cloud Service	9.2	Dec	2021		
			9.1	Sep	2020	Sep	2024
			9.0	Dec	2019	Sep	2024
		Oracle Life Sciences Empirica Topics Cloud Service	9.2	Dec	2021		
			9.1	Sep	2020	Sep	2024
			9.0	Dec	2019	Sep	2024
Safety	Safety One	Oracle Life Sciences Safety One Intake Cloud Service	23.3	Sep	2023	*multi-tenant*	

[1] *including Oracle Life Sciences ClearTrial Standard Edition Cloud Service, Oracle Life Sciences ClearTrial Enterprise Edition Cloud Service, Oracle Life Sciences ClearTrial Cloud Service for CROs*

[2] *including Oracle Life Sciences Clinical One Data Collection Cloud Services, Oracle Life Sciences Clinical One Randomization and Supplies Management Cloud Services, Oracle Life Sciences Clinical One Data Collection and Randomization Cloud Services*

[3] *including Oracle Life Sciences InForm Cloud Service, Oracle Life Sciences InForm Direct Cloud Service, and Oracle Life Sciences InForm Trial Capacity Cloud Service; these dates also apply to any solution integrations (e.g. IVRS, LNMT, etc.) for the applicable version of InForm*

[4] *not available for net new Trials*

[5] *including Oracle Life Sciences Site Select Advanced Cloud Service (for CROs, for Sponsors), Oracle Health Sciences Site Select Cloud Service (for CROs, for Sponsors)*

[6] *including Oracle Life Sciences Site Activate Advanced Cloud Service (for CROs, for Sponsors), Oracle Health Sciences Site Activate Cloud Service (for CROs, for Sponsors)*

[7] *including Oracle Life Sciences Analyze (for Site Select Advanced, for Site Activate Advanced), Oracle Health Sciences Site Analyze Cloud Service*

[8] *including Oracle Life Sciences Argus Advanced Cloud Service, Oracle Life Sciences Argus Basic Cloud Service, Oracle Argus Enterprise Edition Cloud Service, Oracle Argus Standard Edition Cloud Service, Oracle Argus Safety Japan Enterprise Edition Cloud Service, and Oracle Argus Safety Japan Standard Edition Cloud Service*

[9] *formerly referred to as "Oracle Health Sciences Trial Management and Monitoring Cloud Service"*

END OF LIFE (EOL) ORACLE LIFE SCIENCES CLOUD SERVICES

Below are Oracle Life Sciences Cloud Services versions which have reached end of life *(for all product lines except InForm and IRT, versions that have reached end of life in the past 24 months are shown).*

Life Sciences Category	Product Family	Product	Release	GA Date		EOL Date	
Clinical	Central Coding	Oracle Life Sciences Central Coding Cloud Service	6.3.1.x	Aug	2020	Mar	2023
			6.3.0	Jul	2019	Oct	2021
			6.2.x	Aug	2018	Apr	2020
			3.1.0.1	June	2017	Dec	2019
Clinical	Central Designer	Oracle Life Sciences Design Environment Cloud Service	6.3.2.x	Oct	2020	Mar	2023
			6.3.1.x	Mar	2020	Mar	2023
			6.3.0	Jul	2019	Oct	2021
			6.2.x	Aug	2018	Apr	2020
			2.1.2	Jul	2016	Dec	2019
Clinical	Clinical One	Oracle Life Sciences Clinical One Cloud Services [2]	22.4	Mar	2023	Apr	2023
			22.3	Dec	2022	Mar	2023
			22.2	Jul	2022	Dec	2022
			22.1	Apr	2022	Jul	2022
			21.4	Jan	2022	Apr	2022
			21.3	Oct	2021	Jan	2022
			21.2	Aug	2021	Oct	2021
Clinical	InForm	Oracle Life Sciences InForm Cloud Service [3]	6.3.1.x	Aug	2020	Mar	2023
			6.3.0	Jul	2019	Oct	2021
			6.2.x	Aug	2018	Apr	2020
			6.1.1.x	Jul	2016	Dec	2019
			6.1.0.x	Jan	2015	Feb	2018
			6.0.x	Feb	2013	Feb	2018
			5.5.x	May	2011	May	2017
			4.6.6.x	Aug	2020	Aug	2023
			4.6.5.x	Sep	2018	Dec	2019
Clinical	IRT	Oracle Health Sciences IRT Cloud Service [4]	5.6.1	May	2019	May	2023
			5.5.8.1	Jun	2016	Aug	2018

Life Sciences Category	Product Family	Product	Release	GA Date		EOL Date	
Clinical	Siebel Clinical Trial Management System (CTMS)	Oracle Life Sciences CTMS Cloud Service [9]	16.0	Feb	2019	Dec	2022
Clinical	Site (Study Start Up) *(former goBalto)*	• Oracle Life Sciences Site Select Cloud Services [5]	22.4	Dec	2022	May	2023
			21.2	Aug	2021	Mar	2022
		• Oracle Life Sciences Site Activate Cloud Services [6]	21.4	Dec	2021	Aug	2023
		• Oracle Life Sciences Site Analyze Cloud Services [7]	21.3	Oct	2021	Apr	2023
			21.2	Aug	2021	Dec	2022
			21.1	Apr	2021	Dec	2022
			20.4	Dec	2020	Dec	2022
Safety	Argus	Oracle Life Sciences Argus Cloud Services [8]	8.2.0	Nov	2018	Dec	2021
Safety	Safety One	Oracle Life Sciences Safety One Intake Cloud Service	22.2	Jul	2022	Dec	2022
			22.1	Apr	2022	Jul	2022
			21.4	Jan	2022	Apr	2022
			21.3	Oct	2021	Jan	2022
			21.2	Aug	2021	Oct	2021

SUCCESSOR CLOUD SERVICES

Life Sciences Category	Product Family	Predecessor Cloud Service(s)*	Successor Cloud Service(s)
Clinical	IRT	Oracle Health Sciences IRT Cloud Service	• Oracle Life Sciences Clinical One Cloud Service – Randomization, or • Oracle Life Sciences Clinical One Cloud Service - Randomization & Supplies Management

* May also be referred to as the Originally Ordered Cloud Service