ORACLE
Advertising and CX

Top 3 reasons Oracle is best at field service management

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When you redefine how your company operates, you can deliver more than just efficiencies and cost savings. **Oracle helps you empower your mobile workforce and unlock new revenue** with subscription services and upsell/cross-sell opportunities.

1. We've unified field service and cross functional solutions

Oracle unifies customer, asset, inventory, order, and process data to ensure your mobile and call-center teams have insights across every engagement. Maximize your results with cloud applications that support and automate your entire service lifecycle.

2. A mobile app designed to meet your digital requirements

Oracle makes it easy to manage service activities, track parts usage, debrief customers, and capture signatures. Empower your team with features like in-app collaboration, augmented reality, video, and guided repair instructions to resolve issues faster.

3. Unbeatable usability, reliability, and scalability

With new functionality updates every quarter, Oracle Field Service helps you continually improve your customer experience. Add Oracle Integration Cloud interoperability, and you can scale to more than 300,000 users and 1,000 API requests per second.

Learn more