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Statement of Direction

GraalVM Enterprise Entitlement with Java SE Subscription FAQ

Customer Frequently Asked Questions

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Introduction

Oracle Java SE Subscription now entitles customers to use Oracle GraalVM Enterprise at no additional cost.

General

- What are we announcing?
  - GraalVM Enterprise makes Java SE the preferred development platform for performance-demanding and resource constrained applications, microservices development, and cloud-native environments. Java SE Subscription customers are now immediately entitled to use GraalVM Enterprise in production and for development at no additional cost.

- Why are we doing this?
  - We believe that Java SE Subscription users will greatly benefit from the added value that GraalVM Enterprise provides.

- What is GraalVM Enterprise?
  - Oracle GraalVM Enterprise is a high-performance runtime built on Oracle Java SE that includes an advanced optimizing compiler which can accelerate performance while consuming less memory and CPU resources. It also supports the ahead-of-time compilation of applications into native executables that can start substantially faster and consume significantly less memory and CPU resources than other software platforms, making them ideal for microservices and other containerized applications. Go to the end of the FAQ to learn more about the benefits of GraalVM Enterprise. Learn more at https://www.oracle.com/java/graalvm/.

- How does the inclusion of GraalVM Enterprise in the Java SE Subscription affect me if I'm a GraalVM Community Edition user?
  - GraalVM Community Edition continues to be available. GraalVM Enterprise is now included in the Java SE Subscription with access to My Oracle Support (MOS) 24x7, support in 27 languages, Java SE 8 Desktop management, monitoring, and deployment features for both products.

- Are current Java SE Subscription customers entitled to use GraalVM Enterprise immediately?
  - Yes, they are entitled to use it based on the metrics of the Java SE Subscription they purchased (typically Processor or NUP). Go here to download GraalVM Enterprise.

Pricing and Ordering

- What is the combined cost of Java SE Subscription and GraalVM Enterprise?
  - GraalVM Enterprise is now included as part of the Java SE Subscription, you will get all the benefits of GraalVM and more.

- How can I order GraalVM Enterprise?
  - Just purchase Java SE Subscription. GraalVM Enterprise is now included in the Java SE Subscription which can be ordered using the Java SE Subscription SKU. Contact sales for more information.

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Support

- How do I get information about product updates?
    - We have separate release notes for Java SE Subscription and GraalVM Enterprise.
    - GraalVM Enterprise product updates can be found in the [release notes](#).

- How do I get support?
    - Comprehensive Java SE Subscription and GraalVM Enterprise support is provided via [My Oracle Support (MOS)](#)
    - Premier Support will remain the same as before.

- Can I submit service requests (SR) for both Java SE Subscription and GraalVM Enterprise?
    - Yes, you can report issues for both Java SE and GraalVM Enterprise using [My Oracle Support](#) where a wizard will guide you through the process of specifying product information and attaching configuration information to your Service Request (SR).

Other

- I am an independent software vendor (ISV), how does the addition of GraalVM Enterprise to the Java SE Subscription affect me if I bundle either with my application?
    - If you are an ISV with a ***Java SE Subscription*** under a "Binary License and Redistribution Agreement" you are now entitled to the GraalVM Enterprise feature.
    - If you embed Java SE in a device or application, and/or distribute "shrink wrapped" software with a perpetual license, please contact sales for more information on our ISV products under a "Binary License and Redistribution Agreement". If you otherwise provide a hosted application that runs on Java but does not embed it, the Java SE Subscription may be all you need. Please contact sales for more information.

- What if I have a legacy Oracle Java SE perpetual license product such as Java SE Advanced, Java SE Advanced Desktop, Java SE Suite or Java SE, Binary either for internal use or redistribution in hardware?
    - The new entitlement to GraalVM Enterprise is for Java SE Subscription customers. Customers of legacy products should contact Oracle sales.

- What happens if I am already a GraalVM Enterprise customer?
    - When you renew your subscription you will only have to renew your Java SE Subscription. You will not have to renew your GraalVM Enterprise subscription. For more information, please contact sales.

- What happens if I do not renew my Java SE Subscription?
    - For more information, refer to the Java SE FAQ https://www.oracle.com/java/technologies/java-se-subscription-faq.html.

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- If I use an Oracle product that relies on the Oracle Java SE runtime will I be entitled to GraalVM Enterprise?
    - The new entitlement to GraalVM Enterprise is for Java SE Subscription customers. Oracle products that require Oracle Java SE or GraalVM Enterprise do so through a restricted use license as noted in your product documentation. Please refer to your Oracle product licensing and documentation for more information. Customers can find more information at My.Oracle.Support Note 1557737.1 - Support Entitlement for Java SE When Used As Part of Another Oracle Product – (Requires Support Login). Java SE Subscriptions provide licensing and support to use the Oracle Java SE and GraalVM Enterprise runtime for products not licensed by Oracle. For more information please see the Java SE FAQ https://www.oracle.com/java/technologies/java-se-subscription-faq.html.

- How does this affect me in a cloud environment?
    - Oracle Java SE Subscription and GraalVM Enterprise have always been included with Oracle Cloud subscriptions; this remains covered per our cloud licensing policies (https://docs.oracle.com/en/graalvm/enterprise/19/guide/overview/oci-create-instance.html). Pricing for 3rd party clouds is available on https://www.oracle.com/pl/a/ocom/docs/graalvm-price-list.pdf.

- Can I get a trial version of GraalVM Enterprise?
    - Download a trial copy from https://www.graalvm.org/downloads/. GraalVM Enterprise is free for development, testing, prototyping and demonstrating according to the terms of the OTN license under which it is made available.

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