



Oracle Government PaaS and IaaS Cloud Services- Service Descriptions

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METRICS

1,000,000 API Calls: is defined as 1,000,000 API calls or notifications (or combination thereof) incoming from a client to the Oracle Cloud Infrastructure API Gateway Service. Billing for partial 1,000,000 API calls will be prorated.

1,000,000 DNS Traffic Management Queries: is defined as 1,000,000 DNS Traffic Management queries received by the OCI authoritative DNS nameserver infrastructure during the monthly billing period.

- Oracle will charge You for the number of DNS Traffic Management queries received by the Public DNS Authoritative Service at a prorated cost of \$4.00 per 1 Million Traffic Management queries during the billing period (e.g., 100 Million Traffic Management queries received will be charged $100 \times \$4.00 = \400).

100 Entities Per Hour: is defined as 100 entities where each entity refers to a technical asset being managed or monitored, such as a server, database, or application that resides either in the cloud and/or on-premise during a one hour period. Examples of entities include, but are not limited to: Host, Docker Container, SQL Server instance, MySQL instance, Oracle database instance, WebLogic Server, Tomcat, Oracle Traffic Director instance, custom created entity.

You have the ability to extend existing pre-defined entities and create Your own entirely custom entities. In extending pre-defined entities, a maximum of five (5) additional numeric time series is allowed. For custom entities, a total of 40 numeric time series are allowed (a numeric time series is a measurement of time associated with an entity, such as response time, transaction per second, CPU percent, etc.).

For the purposes of counting certain entity types, a conversion factor will be applied:

- One database Oracle Compute Unit (OCPU) will count as 3 entities.
- One database processor will count as 6 entities.
- One Application Performance Monitoring Agent (an “APM Agent”) will count as 60 entities.

An APM Agent is defined as the data collector on a target application server being monitored, whether in the cloud or on-premise. Examples of target application servers include but are not limited to a single JVM, a single .NET Application Domain, or a single host running Node.

1,000 Events Per Hour: is defined as 1,000 events where an event is one distributed tracing span. A distributed tracing span describes the time it takes to complete an individual unit of work in the distributed system. Each distributed tracing span encapsulates an operation name, context information, a start and finish timestamp, a set of key value tags that can be used for annotation and key value logs that can be used to capture messages and debug information related to the span.

100,000 Events Per Hour: is defined as 100,000 events where an event is one distributed tracing span. A distributed tracing span describes the time it takes to complete an individual unit of work in the distributed system. Each distributed tracing span encapsulates an operation name, context

information, a start and finish timestamp, a set of key value tags that can be used for annotation and key value logs that can be used to capture messages and debug information related to the span.

1,000,000 Function Invocations: A function invocation is defined as a request received from a client to execute a single function. Oracle will charge You for the number of 1,000,000 invocation quantities used in a month. Billing for partial 1,000,000 invocation quantities will be prorated.

10,000 Gigabyte Memory-Seconds: A Gigabyte Memory-Second is defined as the amount of RAM (GB) allocated to a function during its execution (S). Oracle will charge You for the number of 10,000 GB-S quantities used by all functions in a month. Billing for partial 10,000 GB-S quantities will be prorated.

1,000,000 Incoming Requests Per Month: is defined as a collection of 1,000,000 page hits over HTTP/S incoming from a client on the internet or CDN to the Web Application Firewall.

10 Monitor Runs Per Hour: is defined as 10 monitor runs where a monitor run is an execution of one monitor (scripted monitor, page load monitor, REST API monitor) from one vantage point location.

1,000,000 Queries: is defined as the number of DNS queries received by the public authoritative DNS server at a prorated cost of \$1.00 per 1 Million queries during the monthly billing period. (e.g., 500 Million queries received would be invoiced at $500 \times \$1.00 = \500).

250 Video Assets per Month: is defined as 250 video assets per month, where one (1) video asset is one (1) advanced video (published or not published) stored in an Oracle Content and Experience Cloud Service asset repository, or 20 files of any type stored in the Oracle Content and Experience advanced video project workspace. An advanced video project workspace is used for storing user-contributed draft files.

If the total number of video assets utilized during a month exceeds the number of video assets that are entitled per 250 Video Assets per Month, an additional 250 Video Assets per Month will be charged. Only the current top level revision of any given video asset is counted toward the total number of video assets.

If an Oracle Content and Experience Cloud instance has been provisioned and designated as a non-primary instance, only a single quantity of 250 Video Assets Per Month will be charged regardless of the total number of video assets being replicated. A non-primary instance can be used for disaster recovery, development, staging or quality assurance activities.

300 Gigabytes Per Hour: is defined as 300 gigabytes of total indexed size of log data during a one hour period.

5,000 Assets Per Month: is defined as 5,000 assets in a monthly billing period where one asset is one item of any type (published or not published) that is stored in the asset repository of the Oracle Content and Experience Cloud Service. An asset that is stored in the asset repository can be either a file-based asset (e.g., a document, an image, or a video) or a content item (a block of information created using a content type). Every twenty files of any type stored in the documents file repository of the Oracle Content and Experience Cloud Service counts as one asset.

Only the current top level revision of any given file or asset must be counted toward the total number of assets.

If an Oracle Content and Experience Cloud Service instance has been provisioned and designated as a non-primary instance, only a single quantity of 5,000 Assets Per Month will be charged regardless of the total number of assets being replicated. A non-primary instance may be used for development, staging, quality assurance or disaster recovery purposes.

500 Transactions Per Hour: is defined as 500 blockchain transactions attempted in an Oracle Blockchain Platform Cloud Service instance in one hour. A blockchain transaction is defined as a ledger query, an attempted endorsement transaction (irrespective of the outcome of the transaction – success or failure), or an attempted commit transaction (irrespective of the outcome of the transaction – success or failure) for each peer in the Oracle Blockchain Cloud Service instance. A peer represents an entity (organization registered on the blockchain) executing Blockchain Transactions. One entity can have multiple peers. You specify the number of peers at the time of provisioning and You can dynamically start additional peers.

5,000 Messages per Hour: is defined as the number of 5,000 message quantities used as part of the Oracle Cloud Service. A message is defined as up to 50Kb of in-and-out transmission from/to the Oracle Cloud Service. Any messages over 50Kb in size must be counted as multiple messages, with each 50Kb or portion thereof counting as equivalent to one message (e.g., 210Kb would be counted as 5 messages). One concurrent user for the process automation feature is equal to 400 messages.

For the purposes of the Oracle Integration Cloud Service – Enterprise - Government, a message is calculated following these rules:

- Integrations:
 - Trigger: Each trigger activity counts as at least one message, depending on the message size. If the inbound message payload exceeds 50KB, 1 additional message is counted for each additional 50KB.
 - Invoke: Invoke requests don't count as messages, but invoke responses over 50KB count. If the message payload exceeds 50KB, 1 additional message is counted for each additional 50KB (e.g., 210 kB would be counted as 5 messages). If the invoke response payload is less than 50KB, it is not counted.
 - File: For file based scheduled flows where there are incoming files into integrations, each file is converted into a billed message (in multiples of 50KB) only when the size is greater than 50KB.
- Process Automation:
 - One concurrent user for the process automation feature is equal to 400 messages
- Integration Insight:
 - Each business transaction in Insight counts as one message
- Visual Builder
 - One concurrent user for the Visual Apps feature is equal to 100 messages
- Internal: Internal calls within the same Oracle Integration Cloud Service instance aren't counted as messages. For example, the following aren't counted:
 - Process to Integration
 - Visual Builder to Integration
 - Integration to Integration
- Calling another Oracle Integration Cloud Service instance does incur messages in the target Oracle Integration Cloud Service instance, and, depending on the response size, may also incur messages in the calling Oracle Integration Cloud Service instance.

. Any combination of message input, message output, concurrent users, or message sizes may be utilized concurrently, but must not exceed the maximum quantity of 5,000 Messages per Hour that You set when You create an instance for the Oracle Cloud Service.

20,000 Messages per Hour: is defined as the number of 20,000 message quantities used as part of the Oracle Cloud Service. A message is defined as up to 50Kb of in-and-out transmission from/to the Oracle Cloud Service. Any message over 50Kb in size must be counted as multiple messages, with each 50Kb or portion thereof counting as equivalent to one message (e.g., 210Kb would be counted as 5 messages).

For the purposes of the Oracle Integration Cloud Service Enterprise – BYOL - Government, a message is calculated following these rules:

- Integrations:
 - Trigger: Each trigger activity counts as at least one message, depending on the message size. If the inbound message payload exceeds 50KB, 1 additional message is counted for each additional 50KB.
 - Invoke: Invoke requests don't count as messages, but invoke responses over 50KB count. If the message payload exceeds 50KB, 1 additional message is counted for each additional 50KB (e.g., 210 kB would be counted as 5 messages). If the invoke response payload is less than 50KB, it is not counted.
 - File: For file based scheduled flows where there are incoming files into integrations, each file is converted into a billed message (in multiples of 50KB) only when the size is greater than 50KB.
- Process Automation:
 - One concurrent user for the process automation feature is equal to 400 messages
- Integration Insight:
 - Each business transaction in Insight counts as one message
- Visual Builder
 - One concurrent user for the Visual Apps feature is equal to 100 messages
- Internal: Internal calls within the same Oracle Integration Cloud Service instance aren't counted as messages. For example, the following aren't counted:
 - Process to Integration
 - Visual Builder to Integration
 - Integration to Integration
- Calling another Oracle Integration Cloud Service instance does incur messages in the target Oracle Integration Cloud Service instance, and, depending on the response size, may also incur messages in the calling Oracle Integration Cloud Service instance.

Any combination of message input, message output, concurrent users, or messages sizes may be utilized concurrently, but must not exceed the maximum quantity of 5,000 Messages per Hour that You set when You create an instance for the Oracle Cloud Service.

Active User per Hour: is defined as a unique active user that interacts with the service through a specific channel (website, app, API, email, etc.) during a 1-hour period. Active users are tracked thru the use of cookie, user id, token, device id, IP or session id. An active user is tracked for each instance of the cloud service.

For the purposes of the Oracle Content and Experience Cloud Service and the Oracle Content and Experience Cloud Service - Classic, the service tracks either named user or visitors based on the role given in the service to a user. Anonymous access to the service is tracked as a visitor. Anonymous or

registered visitor access across multiple channels during the same hour counts as multiple active visitors. In addition, during the 1-hour period, the service also tracks:

- The number of API calls made to the service by third party applications. If the number of API calls exceeds the API calls that are entitled per active user, a new active user must be added.
- The number of published assets (Enterprise). A published asset is either a file based asset (e.g., a document, an image, or a video) or a content item that has been published during the 1-hour period. A content item is a block of information created using a content type. If the number of published assets exceeds the published assets that are entitled per active user, a new active user must be added.
- Outbound Data Transfer per Active User Per Hour. This is defined as the quantity during an hour of the Oracle Cloud Service of both the data You download from the Oracle Cloud Service and any transfer of data from the Oracle Cloud Service over the internet including responses to Your client requests.

Endpoints Per Month: is defined as the number of Oracle Cloud Infrastructure- or non-Oracle Cloud Infrastructure-hosted endpoints (IP addresses or HTTP targets) monitored from up to 10 vantage points (**from** locations) for each protocol (HTTP, HTTPS, TCP, ICMP, etc.) at either a high or low frequency rate of measurements (e.g., every 10 seconds versus every 30 seconds), during a given calendar month of the service.

Exadata TB (Terabyte) Storage Capacity Per Month: is defined as the number of terabytes of Exadata storage space used by Oracle Autonomous Data Warehouse or Oracle Autonomous Transaction Processing during each month of the Services Period of the applicable Oracle Cloud Service. Each terabyte of Exadata storage space consumed for part of a month will be billed on an hourly basis.

Gateway Per Hour: is defined as single state representation of one or many instances (called gateway nodes) of the gateway application component installation. A gateway is represented as a “Gateway” in the management service gateway table in the database and is shown as such in the user interface. A gateway is counted by counting the number of gateways in the “Gateways” tab in the management service user interface during a single hour. When a gateway node is registered to the management service, You have the option to register it to an existing gateway or to create a new gateway. When the last node is de-registered, You will have the option to delete the gateway and reduce the count of gateways.

GB (Gigabyte) of Data Processed: is defined as the quantity of gigabytes of data processed from/to the Oracle Data Integration Platform Cloud Service (host or remote agents), which may include counting any combination of data throughput for data replication, batch data movement, data streaming or data cleansing operations.

GB (Gigabyte) Data Capacity per Hour: is defined as the volume of data generated, ingested, managed and analyzed from Monitored Accounts and Monitored Apps. Capacity may include but is not limited to development, test, quality assurance, training, pre-production, production, high availability, disaster recovery or any other environments that You deem necessary to be monitored by the Oracle CASB Cloud Services.

GB (Gigabyte) of Good Traffic Per Month: is defined as the data of the incoming HTTP request passed through the Web Application Firewall as a reverse proxy to the origin server.

GB (Gigabyte) of Data Processed Per Hour: is defined as the quantity of any transfer of data to or from the Load Balancer over the internet including responses to Your client requests during a one hour period.

GB (Gigabyte) Memory Per Hour: is defined as the number of GB memory hours allocated as part of an Oracle Application Container Cloud Service instance.

GB (Gigabyte) Per Hour: is defined as 1 GB of memory capacity in the server as a part of an Oracle Cloud Service. GB is defined as a unit of information equal to one billion (10^9) or strictly 2^{30} bytes.

GB (Gigabyte) Outbound Data Transfer Per Month: is defined as the quantity during a calendar month of the applicable Oracle Cloud Service of both the data You download directly from the Oracle Cloud Service plus the quantity of outbound data transfers from the Oracle Cloud Service over the internet, including responses to Your client requests.

GB (Gigabyte) Performance Units Per Month: is defined as per gigabyte storage performance characteristics for the Oracle Cloud Infrastructure block volume during a month of the service. This metric must be purchased and is metered in increments of 10. You may adjust performance characteristics such as IOPS/GB, Throughput/GB, and maximum IOPS for the Oracle Cloud Infrastructure block volume.

GB (Gigabyte) Storage Capacity Per Month: is defined as a gigabyte of computer storage space used by a storage filer of the Oracle Cloud Service during a month of the Service.

Gigabyte (GB) Storage Retrieved Per Month: is defined as a gigabyte (1073741824 bytes) of computer storage retrieved during a month of the Oracle Cloud Service.

Host CPU Core Per Hour: is defined as the total number of cores of the processors used per hour underlying the physical host, VM, or Container on which the target database or host being monitored on-premises. All Host CPU cores are counted, including cores underlying both primary and standby databases, and cores running each instance of RAC. If multiple Oracle database targets are running on the same processors of the physical hosts, VMs or Containers, then the Host CPU core will only be counted once. Each partial Host CPU Core hour consumed will be billed as a full hour.

1. Oracle Database Edition processor count definition, policy and limits does not apply.
2. Multiple targets running on the same hosts, VMs, Containers will be counted only once for licenses.
3. CPU cores of each instances of RAC will be summed up and counted.
4. If Standby database, Dataguard is monitored and managed by Database Management Service than CPU cores of this instances will also be counted for licenses.
5. On Exadata systems CPU Core on all the Database instance host will be counted for licenses. CPU Cores of Exadata Storage Server will not be counted for licenses.

Hosted Environment Per Month: is the combination of systems and supporting resources to which Oracle grants You access as part of the Oracle Cloud Services ordered by You that is measured on a per month basis and that is (i) configured for the Oracle Programs operating on it and for specific uses as part of the applicable Oracle Cloud Services, and (ii) used by Oracle to perform the applicable Oracle Cloud Services. The hosted environment consists of the production environment, and any non-production environment(s), as referenced in the applicable order and in the *Oracle Cloud Hosting and Delivery Policies*. Each partial hosted environment month consumed will be billed as a full month.

Key Version Per Month: is defined as one key version in a single-tenant accessible encryption key storage vault used on an Oracle Cloud Infrastructure Cloud Service where that Service is measured and billed on a monthly basis.

Load Balancer Hour: is the number of hours from when a given load balancer is launched until it is terminated. Each partial server-hour consumed will be billed as a full hour.

Mbps Per Hour: is the bandwidth of the load balancer represented in Mbps per hour.

Monitored Service User per Hour: is defined as an individual user of Your Cloud/SaaS applications, who You are authorized to monitor each hour for each service with the Oracle CASB Service with the applicable Oracle Cloud Service. Users may include but are not limited to the employees, customers, partners, consultants, contractors and agents of You and of Your customers. For the purpose of Oracle CASB Cloud Service, an Oracle Cloud Infrastructure Compartment is considered to be equivalent to an account.

Monitored Account per Hour: is defined as the account that You established with Your IaaS or PaaS provider that includes (1) the Your email address and password, (2) the control of resources available or created within the account, and (3) payment for the IaaS or PaaS activity related to those resources. The term “active” means that the account is configured and activated in the Oracle CASB Cloud Service. For the purpose of Oracle CASB Cloud Service, an Oracle Cloud Infrastructure Compartment is considered to be equivalent to an account

Monitored App per Hour: is defined as any custom or tailor-made application or workload that is specifically developed and deployed by You on a PaaS or IaaS based infrastructure, either for internal or external use, that is configured and activated and that You monitor each hour with the applicable Oracle Cloud Service. A Monitored App may include but is not limited to development, test, quality assurance (QA), training, pre-production, high availability (HA), disaster recovery (DR) or other environments that You monitor with this Oracle CASB Cloud Service.

OCPU Per Hour: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Cloud Service. An OCPU provides CPU capacity equivalent of one physical core of a processor with hyper-threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory. Each partial OCPU Hour consumed will be billed as a full hour subject to the following exceptions.

- For the purposes of Oracle Autonomous Data Warehouse and Oracle Autonomous Transaction Processing, partial OCPU hours consumed are billed as partial hours with a one-minute minimum.
- For the purposes of Oracle Database Cloud Service – Virtual Machine and Oracle Database Cloud Service – Bare Metal, partial OCPU hours consumed are billed as partial hours with a one-minute minimum.
- For the purposes of Oracle Database Exadata Cloud Service, partial OCPU hours consumed are billed as partial hours with a one-minute minimum.
- For the purposes of Oracle Gen 2 Exadata Cloud@Customer, partial OCPU hours consumed are billed as partial hours with a one-minute minimum.

- For the purposes of Oracle Exadata Cloud@Customer – Autonomous Data Warehouse and Oracle Exadata Cloud@Customer – Autonomous Transaction Processing, partial OCPU hours consumed are billed as partial hours with a one-minute minimum.
- For the purposes of the Oracle Integration Cloud Service – Standard - Classic, and the Oracle Integration Cloud Service – Enterprise - Classic, each Cloud Service tracks OCPUs that are in running status on an hourly basis.
- For the purposes of Oracle Cloud Infrastructure – GoldenGate, partial OCPU hours consumed are billed as partial hours with a one-minute minimum.
- For the purposes of Oracle Cloud Infrastructure - GoldenGate, partial OCPU hours consumed are billed as partial hours with a one-minute minimum.

Request: is defined as the number of request calls made to the Oracle Cloud Service. A request is defined as an API call from a mobile app or one round trip interaction (request to a bot and a response from that bot) or a push initiated from the Oracle Cloud Service. For the purposes of the Oracle Digital Assistant Cloud Service, a request is counted as follows: (a) any round-trip conversation with the chatbot skill, (b) authentication and an authorization (login); (c) invocation of an instant app or WebView component; (d) use of the tester in the Bots admin tool; (e) push notifications from the skill ; (f) drill down from the Bot Insights home page to Insight Details; and (c) calling the Oracle Mobile Hub Cloud Service.

Request Per Hour: is defined as the number of request calls made to the Oracle Cloud Service during a one hour period. A request is defined as an API call from a mobile app or one round trip interaction (request to a bot and a response from that bot) or a push initiated from the Oracle Cloud Service.

TB Storage Capacity/Month: is defined as the number of TBs of block volume storage consumed as part of the Oracle Cloud Service. Each TB consumed for part of a month will be billed for a full month

User per Month: is defined as an individual configured to access the hosted service during the billing period, regardless of whether the individual is actively accessing the hosted service at any given time. For purposes of the Oracle CASB for Discovery - Government, User per Month is defined as the number of Shadow IT users per month that are expected to be discovered by Oracle CASB through analysis of perimeter logs, Salesforce AppExchange application marketplace and analysis of data transmission into and out of shadow applications.

Virtual Private Vault Per Hour: is defined as one (1) single-tenant accessible encryption key storage vault used on a

ADDITIONAL TERMS

Oracle Cloud Infrastructure Data Catalog

You may begin using the Oracle Cloud Infrastructure Data Catalog service after Oracle has activated Your Cloud Services Account.

Oracle Cloud Infrastructure Data Catalog is a metadata management service that creates an organized, searchable inventory of data assets based on technical, business, and operational metadata. It allows users to collaborate, enrich and manage the enterprise view of data assets by capturing domain knowledge regarding the data's business meaning, context, usefulness, quality levels, origins, and policy constraints. You will be able to create and use up to 2 Data Catalogs, and if You require more, You may log an SR with Oracle Cloud Support to request additional Data Catalogs.

Oracle Cloud Infrastructure - Application Migration

Oracle Cloud Infrastructure Application Migration is a Cloud Service available in the Oracle Cloud Infrastructure console, and assists You with the migration of applications from Oracle Cloud

Infrastructure Classic to an Oracle Cloud Infrastructure tenancy for eligible customers. An application is defined as a combination of deployable artifacts and the applied configuration, which can be exported from a service instance running in a source environment and imported into a compatible service instance running on Oracle Cloud Infrastructure. You can use the Oracle Cloud Infrastructure Application Migration service to migrate applications, such as Oracle Java Cloud Service, SOA Cloud Service, and Oracle Integration Cloud Services instances, from an Oracle Cloud Infrastructure Classic account to an Oracle Cloud Infrastructure tenancy.

Oracle Cloud Infrastructure Console

The Oracle Cloud Infrastructure console (the “**Console**”) is the simple and intuitive web-based user interface that You can use to access and manage Oracle Cloud Infrastructure resources. The Console is accessible via regional *.oraclecloud.com URLs. From the Console, You can navigate to Oracle Cloud Infrastructure services and manage account and user settings.

All customers with an active Oracle Cloud Account can access the Console by using a supported web browser. When You sign up to use Oracle Cloud Infrastructure services, You receive a customized, regional *.oraclecloud.com URL for Your organization. For the list of supported browsers and information about how to sign in, see [Signing In to the Console](#) in the Oracle Cloud Infrastructure documentation.

Oracle Cloud Infrastructure Cloud Shell

Oracle Cloud Infrastructure Cloud Shell is a web browser-based terminal available from the Console. Oracle Cloud Infrastructure Cloud Shell provides access to a Linux shell with a pre-authenticated Oracle Cloud Infrastructure CLI and key development tools for following Oracle Cloud Infrastructure service tutorials and labs. Oracle Cloud Infrastructure Cloud Shell is a feature available to all Oracle Cloud Infrastructure users and is accessible from the Console.

Access and Usage

Oracle Cloud Infrastructure Cloud Shell currently is a free service. Administrators are required to grant user access to Oracle Cloud Infrastructure Cloud Shell with a valid IAM policy. Use of Oracle Cloud Infrastructure Cloud Shell is limited to a specified number of hours per month. When users reach the hourly limit for their tenancy, they will receive a notification in Oracle Cloud Infrastructure Cloud Shell. Users can view their tenancy limit and current usage from settings for Oracle Cloud Infrastructure Cloud Shell. Oracle Cloud Infrastructure Cloud Shell is meant for interactive use, engaging with Oracle Cloud Infrastructure resources. After a period of inactivity, users will receive a notification that their session will be disconnected.

If there is no access to a user's Oracle Cloud Infrastructure Cloud Shell for six months, Oracle may delete that user's home directory storage. The tenant admin will receive a notification warning that the user's storage will be removed in 60 days, unless the user logs in to the Console and accesses Oracle Cloud Infrastructure Cloud Shell.

Oracle Cloud Infrastructure Cloud Shell collects general usage information about the Service, but does not log or collect any information from the user's Oracle Cloud Infrastructure Cloud Shell terminal session. Oracle reserves the right to disconnect and terminate CPU-intensive or memory-intensive long running Oracle Cloud Infrastructure Cloud Shell user sessions.

Oracle Cloud Infrastructure Data Catalog

You may begin using the Oracle Cloud Infrastructure Data Catalog service after Oracle has activated Your Cloud Services Account.

Oracle Cloud Infrastructure Data Catalog is a metadata management service that creates an organized, searchable inventory of data assets based on technical, business, and operational metadata. It allows users to collaborate, enrich and manage the enterprise view of data assets by capturing domain knowledge regarding the data's business meaning, context, usefulness, quality levels, origins, and policy constraints. You will be able to create and use up to 2 Data Catalogs, and if you require more, you may log an SR with Oracle Cloud Support to request additional Data Catalogs.

Secrets on Oracle Cloud Infrastructure Vault helps customers to securely store, manage, and reference secrets. Secrets are generally small, security-sensitive strings, with no restrictions on format or structure. Secrets can include credentials and authentication tokens and are used for access to Oracle databases, external software-as-a-service applications, or even other Oracle Cloud Infrastructure Services. Secrets on Oracle Cloud Infrastructure Vault enables cloud security professionals to reduce security operations risks associated with storing and transacting secrets in plain text. Secrets on Oracle Cloud Infrastructure Vault provides users encryption guarantees for secret encryption at-rest and in-transit. This Cloud Service allows for strict access controls and complete auditability for all secret lifecycle operations.

BRING YOUR OWN LICENSE (“BYOL”)

You may activate the BYOL version of a Cloud Service if available (not all Cloud Services have BYOL versions) and You will be charged the BYOL rate for the activated Cloud Service provided that You have sufficient supported on premise licenses as required and specified in the Service Description for the Cloud Service.

You remain responsible for compliance with any license restrictions applicable to the on premise licenses (including metrics), as defined in Your Program order for those licenses. The following license types may be applied towards Your use in a BYOL Cloud Service environment: Full Use, Limited Use, Application Specific Full Use and Proprietary Hosting (subject to an ISV Amendment). Term licenses are eligible to apply toward Your use in a BYOL Cloud Service environment as long as the term of the license is in effect. For enterprise or non-standard metrics where the license applies to Your entire population (e.g., a Campus license), You are entitled to use the same number of OCPUs or other Cloud metric to support the same number of associated on premise licenses as granted under Your enterprise or non-standard metric. Embedded Software Licenses are not eligible to be applied towards Your use in a BYOL Cloud Service environment. For clarity, the license type retains its type when applied towards Your use in a BYOL Cloud Service environment (e.g., Full Use stays as Full Use and Limited Use stays as Limited Use). Licenses applied towards Your requirements for the BYOL version of a Cloud Service are deemed deployed and in use (i.e., You may not also use these licenses on premise) and may be verified in an audit.

For any BYOL Cloud Service where multiple Program licenses are identified as eligible to apply towards BYOL Cloud Service requirements and are listed with an “or” in the description for the applicable BYOL Cloud Service, You may aggregate Your supported license quantities of those listed Program licenses to meet Your license requirement for that BYOL Cloud Service.

You acknowledge that a BYOL Cloud Service may not be available for all versions of a Program license that You might have previously deployed on premise. For example, You may have previously deployed applications on version 10 of the applicable Oracle Program but Your chosen BYOL Cloud Service may be running version 12 of the applicable Oracle Program.

A BYOL Cloud Service instance must at all times have a sufficient number of supported licenses to meet Your requirement for use of the applicable BYOL Cloud Service. If You do not have sufficient supported licenses at any point in time, then You must either stop the instance and redeploy the standard Cloud Service (non-BYOL) or You must acquire enough supported licenses to meet Your requirement for use of the applicable BYOL Cloud Service.

Oracle will allow you up to 100 days from the Cloud Services Start Date to transition from the applicable on premise Program licenses to the BYOL version of the Cloud Service(s) (i.e., upon the earlier of Your transition date or the end of the 100 days, licenses applied towards Your requirements for the BYOL version of a Cloud Service are deemed deployed and in use (i.e., You may not also use these licenses on premise); once a license has been deemed deployed and in use, You may not apply the same license towards a different BYOL version of a Cloud Service and Your license usage may be verified in an audit.

OVERAGE

You are responsible for monitoring Your use of the Cloud Services. If, at the end of any month during the Services Period, You have exceeded the total amount You have ordered of any Cloud Services, Oracle will invoice You for the excess usage of the Cloud Service(s) at the Net Unit Price(s) specified in your order.

You may have access to additional Cloud Services that You have not ordered. All usage of these services by You will be billed monthly in arrears at the current list price.

You may set quotas, alerts, and use other monitoring tools within the Cloud Portal to assist You in managing and tracking Your usage.

FOUNDATION SERVICES

Included with Your order for these Oracle Government PaaS and IaaS Cloud Services are Oracle Foundation Services.

| ORACLE IDENTITY CLOUD | PART# | METRIC |
|---|--------|--------|
| Oracle Identity Foundation Cloud Service Government | B90937 | Each |

Oracle provisions this version of Oracle Identity Cloud Service for customers that subscribe to Oracle Platform-as-a-Service (PaaS) applications (for example, Oracle Analytics Cloud Service) that natively leverage Oracle Identity Cloud Service as its Identity and Access Management solution. A customer can use this version to provide basic identity management functionalities for such Oracle PaaS applications, including user management, group management, and basic reporting. It also provides Oracle-certified templates to provision accounts and to perform federated single sign-on (SSO) across Oracle PaaS and Oracle Software-as-a-Service (SaaS) applications.

SERVICES AVAILABLE VIA THE ORACLE CLOUD MARKETPLACE

a. Oracle Cloud Services Delivered via the Oracle Cloud Marketplace

During the Services Period of Your order, You may also apply purchased PAYG, Annual or Monthly Universal Credits, as applicable, towards the usage of eligible Oracle IaaS and PaaS Cloud Services that will be available via the Oracle Cloud Marketplace found here: https://cloudmarketplace.oracle.com/marketplace/en_US/homePage.jspx.

To get started, select “Marketplace” from the Oracle Cloud navigation bar, select the appropriate listing and the version You wish to use, and You will be prompted to provide details on the configuration You wish to create. Your use of the Cloud Services will be billed in accordance with the applicable Service Specifications.

b. Third Party Products Available via the Oracle Cloud Marketplace

Third party products are available for You to download via the Oracle Cloud Marketplace (the “**Marketplace**”). These third party products may be available to facilitate deployment of an offering for which You have received a right from the third party via the Marketplace where (1) Your payment

of fees for such use is to be directly arranged with the third party or (2) where Your payment for that offering will be through You using Your Oracle PaaS and IaaS Universal Credits. In the case of scenario (b), Oracle will pay the third party for Your use subject to the following terms.

- The third party offering will be listed on the Marketplace with a unique SKU and metric. To deploy the third party offering, You will apply Oracle PaaS and IaaS Universal Credits and the amount You apply will be charged against Your Cloud Services Account in accordance with Your billing terms for the Oracle PaaS and IaaS Universal Credits.
- If Your Credit Period type is an Annual Universal Credit type or a Monthly Universal Credit type, then You may apply during the Services Period of Your order in the aggregate (across all of Your purchases during the Services Period that apply Oracle PaaS and IaaS Universal Credits) no more than fifteen (15%) of Your monthly commit amount or annual commit amount, as applicable, towards Your acquisition of third party offerings.
- As part of the Marketplace process, You will be required to accept the third party's terms and conditions that will govern solely the use of the third party offering, including but not limited to any warranty or similar provisions. Each third party is solely responsible for all support for its offering (as applicable). You will need to contact the applicable third party using its support contact information posted with its offering on the Marketplace with any support inquiries You may have about the applicable third party's offering. Oracle's sole responsibility with respect to third party offerings acquired under the terms of this section is to provide the billing processing for the third parties when You apply Oracle PaaS and IaaS Universal Credits towards Your acquisition of a third party offering pursuant to this section.
- Changes in pricing, availability, retirement or end of life for third party offerings is solely at the discretion of the third party. In the event the third party ceases to make its third party offering available through the Marketplace, You agree that You will remove, delete and cease using that third party offering unless You obtain rights to continue to use the applicable third party offering directly from the third party (i.e., not through the Marketplace).
- Each third party is solely responsible for its refund policy for its offering. If You have refund inquiries, please contact the applicable third party.
- ORACLE SHALL NOT HAVE ANY LIABILITY FOR THIRD PARTY OFFERINGS FOR ANY INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE, EXEMPLARY OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO RELIANCE, COVER, OR ANY LOSS OF REVENUE, PROFITS, SALES, DATA, DATA USE, GOODWILL, OR REPUTATION, EVEN IF ORACLE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. ORACLE'S LIABILITY FOR DAMAGES RELATING IN ANY WAY TO THIRD PARTY OFFERINGS OR CONDUCT IN FURTHERANCE HEREOF UNDER ANY LEGAL THEORY, WHETHER IN CONTRACT, TORT, PRODUCT LIABILITY, BREACH OF IMPLIED DUTY, OR OTHERWISE, SHALL NOT EXCEED \$500.

c. Community Applications Available via the Oracle Cloud Marketplace

Community Applications are software images that You make available to third parties to download via the Marketplace ("**Community Applications**") at no charge. You agree that You will only upload,

share, post, publish, transmit, or otherwise make available ("**Share**") on or through the Marketplace, Community Applications that You have the right and authority to Share and for which You have the right and authority to grant to Oracle all of the licenses and rights set forth herein. By Sharing Community Applications, You grant Oracle a worldwide, perpetual, royalty-free, irrevocable, nonexclusive, fully sublicensable license to use, reproduce, modify, adapt, translate, publish, publicly perform, publicly display, broadcast, transmit and distribute the Community Applications for any purpose and in any form, medium, or technology now known or later developed. This includes, without limitation, the right to incorporate or implement the Community Applications into any Oracle product or service, and to display, market, sublicense and distribute the Community Applications as incorporated or embedded in any product or service distributed or offered by Oracle without compensation to You. You warrant that: (a) You have the right and authority to grant this license; (b) Oracle's exercise of the rights granted pursuant to this license will not infringe or otherwise violate any third party rights; and (c) all so-called moral rights in the Community Applications that You Share have been waived to the full extent allowed by law.

You are responsible for Your Community Applications however Oracle may reject Community Applications for any reason. You will establish the license rights and other terms governing third parties' use of Your Community Applications; provided, however, that the terms governing use of Your Community Applications by third parties shall not purport to modify the Oracle terms that govern third parties' use of Oracle cloud services that may be used in conjunction with Your Community Applications. You will ensure that all information that You display about Community Applications is, at all times, accurate, complete, not misleading, and in compliance with applicable law. Oracle is not responsible for reviewing Your Community Applications, however, Oracle may, at its option, review and test Your Community Applications at any time, including for security-related concerns and You will cooperate with Oracle's review and testing.

- Terms on the Console – When the customer creates its Community Applications listing, before it clicks on 'Save Changes' to publish the image it must check the box with the following statement:

"I represent that I have the right and authority to share this Community Application in accordance with my agreement with Oracle applicable to the Services and with the related Service Specifications."

ORACLE ANALYTICS CLOUD SERVICES

| ORACLE ANALYTIC CLOUD-CLASSIC | PART # | NOTE | METRIC |
|---|--------|------|---------------|
| Oracle Analytics Cloud – Standard –Classic – Government | B88798 | 1 | OCPU Per Hour |
| Oracle Analytics Cloud– Enterprise – Classic – Government | B88797 | 1 | OCPU Per Hour |
| Oracle Analytics Cloud - Essbase – Classic – Government | B88777 | 1 | OCPU Per Hour |
| Oracle Analytics Cloud | | | |
| Oracle Analytics Cloud – Professional– Government | B90284 | 1 | OCPU Per Hour |
| Oracle Analytics Cloud – Enterprise – Government | B90285 | 1 | OCPU Per Hour |
| Oracle Analytics Cloud - Essbase – Government | B90286 | 1 | OCPU Per Hour |
| Oracle Analytics Cloud - Classic – BYOL | | | |
| Oracle Analytics Cloud – Standard – Classic - BYOL – Government | B90034 | 1 | OCPU Per Hour |
| Oracle Analytics Cloud – Enterprise – Classic - BYOL – Government | B90036 | 1 | OCPU Per Hour |
| Oracle Analytics Cloud - Data Lake – Classic - BYOL – Government | B90035 | 1 | OCPU Per Hour |
| Oracle Analytics Cloud – BYOL | | | |
| Oracle Analytics Cloud - Standard – BYOL – Government | B90287 | 1 | OCPU Per Hour |
| Oracle Analytics Cloud – Data Lake – BYOL – Government | B90288 | 1 | OCPU Per Hour |
| Oracle Analytics Cloud - Enterprise – BYOL – Government | B90289 | 1 | OCPU Per Hour |

Note

1: Limited Availability-This Cloud Service may not be available in all data center regions.

Description

The Oracle Analytics Cloud – Professional - Government and the Oracle Analytics Cloud - Standard - BYOL - Government Services provide capabilities that include data visualization, data preparation and collaboration.

Limits: The Oracle Analytics Cloud – Professional - Government and the Oracle Analytics Cloud - Standard - BYOL - Government Services are subject to the following quantities:

- Entitlement for You to any number of users of Oracle Data Visualization Desktop posted on the Oracle Software Delivery Cloud

The Oracle Analytics Cloud – Essbase - Government and the Oracle Analytics Cloud – Essbase - Government Services provide capabilities that include data visualization, data preparation, collaboration, scenario analysis, and access to a variety of big data sources.

Limits: The Oracle Analytics Cloud Service – Essbase - Government and the Oracle Analytics Cloud – Essbase - BYOL - Government Services are subject to the following quantities:

- Entitlement for You to any number of users of Oracle Data Visualization Desktop posted on the Oracle Software Delivery Cloud
- Entitlement for all users of these Oracle Cloud Services to the Oracle SmartView® application posted on the Oracle Software Delivery Cloud

The Oracle Analytics Cloud – Enterprise - Government and the Oracle Analytics Cloud – Enterprise - BYOL - Government Services provide capabilities that include data visualization, data preparation, collaboration, business modeling, enterprise reporting, scenario analysis, and mobile access.

Limits: The Oracle Analytics Cloud – Enterprise - Government and the Oracle Analytics Cloud – Enterprise - BYOL - Government Services are subject to the following quantities:

- Entitlement for all users of these Oracle Cloud Services to the Oracle Business Intelligence Mobile application posted on the Apple Store and the Google Store
- Entitlement for all users of these Oracle Cloud Services to the Oracle Day by Day application posted on the Apple Store and the Google Store
- Entitlement for You to any number of users of Oracle Data Visualization Desktop posted on the Oracle Software Delivery Cloud
- Entitlement for all users of these Oracle Cloud Services to the Oracle SmartView® application posted on the Oracle Software Delivery Cloud
- Each OCPU of a service environment includes an entitlement to 5 unique users of Oracle Business Intelligence Server Administrator posted on the Oracle Software Delivery Cloud

The Oracle Analytics Cloud – Standard – Classic - Government and Oracle Analytics Cloud – Standard – Classic - BYOL – Government Services provides capabilities that include data

visualization, data preparation, collaboration, and scenario analysis with customer-controlled environment creation, backup, patching and scaling through cloud tooling.

Limits: The Oracle Analytics Cloud – Standard – Classic - Government and Oracle Analytics Cloud – Standard – Classic - BYOL – Government Services are subject to the following quantities:

- Entitlement for You to any number of users of Oracle Data Visualization Desktop posted on the Oracle Software Delivery Cloud
- Entitlement for all users of these Oracle Cloud Services to the Oracle SmartView® application posted on the Oracle Software Delivery Cloud

The Oracle Analytics Cloud - Enterprise – - Classic - Government and Oracle Analytics Cloud – Enterprise – Classic - BYOL – Government Services provide capabilities that include data visualization, data preparation, collaboration, business modeling, enterprise reporting, scenario analysis, and mobile with customer-controlled environment creation, backup, patching and scaling through cloud tooling.

Limits: The Oracle Analytics Cloud – Enterprise – Classic - Government and Oracle Analytics Cloud – Enterprise – Classic - BYOL – Government Services are subject to the following quantities:

- Entitlement for all users of these Oracle Cloud Services to the Oracle Business Intelligence Mobile application posted on the Apple Store and the Google Store
- Entitlement for all users of these Oracle Cloud Services to the Oracle Day by Day application posted on the Apple Store and the Google Store
- Entitlement for You to any number of users of Oracle Data Visualization Desktop posted on the Oracle Software Delivery Cloud
- Entitlement for all users of these Oracle Cloud Services to the Oracle SmartView® application posted on the Oracle Software Delivery Cloud
- Entitlement to one named user of Oracle Business Intelligence Server Administrator posted on the Oracle Software Delivery Cloud

The Oracle Analytics Cloud – Essbase - Classic - Government and Oracle Analytics Cloud – Essbase - Classic – BYOL - Government Services provide capabilities that include data visualization, data preparation, collaboration, scenario analysis, and access to a variety of big data sources with customer-controlled environment creation, backup, patching and scaling through cloud tooling.

Limits: The Oracle Analytics Cloud – Essbase - Classic - Government and Oracle Analytics Cloud – Essbase - Classic – BYOL - Government Services are subject to the following quantities:

- Entitlement for You to any number of users of Oracle Data Visualization Desktop posted on the Oracle Software Delivery Cloud
- Entitlement for all users of these Oracle Cloud Services to the Oracle SmartView® application posted on the Oracle Software Delivery Cloud

The **Oracle Analytics Cloud Service – Standard** environment provide capabilities that include self-service analytics, data preparation and collaboration.

Limits: The Oracle Analytics Cloud Service – Standard are subject to the following quantities:

- This service entitles each hosted named user to Oracle Analytics Desktop posted on the Oracle Software Delivery Cloud
- Entitlement for all users of these Oracle Cloud Services to the Oracle Day by Day application posted on the Apple Store and the Google Store.

The **Oracle Analytics Cloud Service – Enterprise** environment provide capabilities that include business modelling, enterprise reporting and mobile access.

Limits: The Oracle Analytics Cloud Service – Enterprise are subject to the following quantities:

- Entitlement for each hosted named user of these Oracle Cloud Services to the Oracle SmartView® application posted on the Oracle Software Delivery Cloud
- Entitlement for all users of these Oracle Cloud Services to the Oracle Day by Day application posted on the Apple Store and the Google Store
- Entitlement for each hosted named user of Oracle Analytics Desktop posted on the Oracle Software Delivery Cloud
- Each hosted named user includes an entitlement to use 1 unique user of Oracle Business Intelligence Server Administrator posted on the Oracle Software Delivery Cloud.

Customer Responsibilities

Certain aspects of service management are Your responsibility. These include, but are not limited to the following:

- You are responsible for ensuring that files marked for upload are scanned for viruses. If You do not scan those marked files for viruses You are liable for any resulting damage.
- You are responsible for managing and maintaining Oracle Analytics Cloud – Classic and its availability. You are responsible for patching Oracle Analytics Cloud - Classic using the update mechanism provided as part of the Cloud Service. You are responsible for backup and restoration of Your service environment using mechanisms provided as part of the Cloud Service.

Service Activation, Measurement and Usage

You may begin using the Oracle Analytics Cloud – Classic (all editions) and the Oracle Analytics Cloud (all editions) Services after Oracle has activated Your Cloud Services Account. You may view Your usage of the Oracle Analytics Cloud– Classic or Oracle Analytics Cloud Services in the Oracle Cloud Portal on a daily basis. Oracle will measure Your usage every month for billing purposes.

- For the purposes of the Oracle Analytics Cloud – Classic and the Oracle Analytics Cloud Services, Your usage is measured by calculating the number of OCPU hours used by You. Pricing is per OCPU hour consumed for each OCPU instance provisioned, from the time an instance is

launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.

- You may initiate instances of the Oracle Analytics Cloud – Classic and the Oracle Analytics Cloud Services to meet your cloud requirements. It is up to You to determine how many instances are deployed and for what duration, subject to the practices described below. For Your planning purposes, Oracle operates the Oracle Analytics Cloud Service on a 744 hour per month basis.

Oracle Cloud Policies and Pillar Documentation

Your order for these Oracle PaaS and IaaS Cloud Services are subject to the *Oracle Cloud Hosting and Delivery Policies* and the Oracle PaaS and IaaS Public Cloud Services pillar document, which may be viewed at www.oracle.com/contracts.

BYOL Required Licenses

| BYOL Cloud Services | Part # | Metric |
|---|--------|---------------|
| Oracle Analytics Cloud – Standard – BYOL - Government | B90287 | OCPU per Hour |
| Oracle Analytics Cloud – Standard – Classic - BYOL - Government | B90034 | OCPU per Hour |
| <p>Conversion Ratios:</p> <ul style="list-style-type: none"> For each supported Processor license You may activate up to 2 OCPUs of the above referenced BYOL Cloud Service. For every 25 supported Named User Plus licenses You may activate 1 OCPU of the above referenced BYOL Cloud Service. <p>The following supported program licenses may be aggregated to meet the conversion ratio above.</p> <p>- Oracle Data Visualization</p> | | |
| Oracle Analytics Cloud – Essbase – BYOL - Government | B90289 | OCPU per Hour |
| Oracle Analytics Cloud – Essbase – Classic - – BYOL - Government | B90035 | OCPU per Hour |
| <p>Conversion Ratios:</p> <ul style="list-style-type: none"> For each supported Processor license You may activate up to 2 OCPUs of the above referenced BYOL Cloud Service. For every 25 supported Named User Plus licenses You may activate 1 OCPU of the above referenced BYOL Cloud Service. <p>The following supported program licenses may be aggregated to meet the conversion ratio above.</p> | | |

| | | |
|---|--------|---------------|
| - Oracle Essbase Plus | | |
| Oracle Analytics Cloud – Enterprise – BYOL - Government | B90288 | OCPU per Hour |
| Oracle Analytics Cloud – Enterprise – Classic – BYOL - Government | B90036 | OCPU per Hour |
| <p>Conversion Ratios:</p> <ul style="list-style-type: none"> • For each supported Processor license You may activate up to 2 OCPUs of the above referenced BYOL Cloud Service. • For every 25 supported Named User Plus licenses You may activate 1 OCPU of the above referenced BYOL Cloud Service. <p>Any of the following supported program licenses may be aggregated to meet the conversion ratio above.</p> <ul style="list-style-type: none"> - Business Intelligence Suite Foundation Edition; OR - Business Intelligence Suite Extended Edition; OR - Oracle Business Intelligence Foundation Suite; OR - Oracle Business Intelligence Enterprise Edition Plus | | |

ORACLE APPLICATION DEVELOPMENT CLOUD SERVICES

| ORACLE APPLICATION CONTAINER CLOUD SERVICE | PART # | NOTE | METRIC |
|--|--------|------|-------------------------------|
| Oracle Application Container Cloud Service – Government | B88799 | 1 | GB Memory Per Hour |
| Oracle Blockchain Platform Cloud Service | | | |
| Oracle Blockchain Platform Cloud – Standard - Government | B92332 | | OCPU Per Hour |
| Oracle Blockchain Platform Cloud – Enterprise - Government | B92333 | | OCPU Per Hour |
| Oracle Blockchain Platform Cloud – Storage - Government | B92334 | | TB Storage Capacity Per Month |
| Oracle Java Cloud Service | | | |
| Oracle Java Cloud Service – Enterprise -Government | B88800 | 1 | OCPU Per Hour |
| Oracle Java Cloud Service - High Performance - Government | B88801 | 1 | OCPU Per Hour |
| Oracle Java Cloud Service - BYOL | | | |

| | | | |
|--|--------|---|---------------|
| Oracle Java Cloud Service – Enterprise – BYOL - Government | B90031 | 1 | OCPU Per Hour |
| Oracle Java Cloud Service - High Performance – BYOL - Government | B90032 | 1 | OCPU Per Hour |
| Oracle Mobile Hub Cloud Service | | | |
| Oracle Mobile Hub Cloud Service – Government | B90281 | 1 | Request |
| Oracle Digital Assistant Cloud Service | | | |
| Oracle Digital Assistant Cloud Service - Government | B90306 | 1 | Request |
| Oracle Visual Builder Cloud Service | | | |
| Oracle Visual Builder Cloud Service - Government | B90292 | 1 | OCPU Per Hour |
| Oracle Visual Builder Cloud Service - Classic | | | |
| Oracle Visual Builder Cloud Service – Classic.- Government | B88778 | 1 | OCPU Per Hour |
| Oracle WebLogic Server Cloud Service | | | |
| Oracle WebLogic Server Enterprise Edition for Oracle Cloud Infrastructure Government | B92987 | 2 | OCPU Per Hour |
| Oracle Weblogic Suite for Oracle Cloud Infrastructure Government | B92988 | 2 | OCPU Per Hour |

Note

- 1: Limited Availability-This Cloud Service may not be available in all data center regions.
- 2: This Cloud Service is available on the Oracle Cloud Marketplace.

Descriptions

The Oracle Application Container Cloud Service provides a cloud-based environment for the execution of any runtime available within the offering. Rich cloud tooling and comprehensive REST APIs enable customer-controlled application deployment, environment sizing, scaling, runtime language version upgrading, and Flight Recorder control. The Oracle Application Container Cloud Service can be used through the Application Container Cloud console for the Oracle Application Container Cloud Service.

The Oracle Java Cloud Service provides a cloud-based application server (Oracle WebLogic Server with automated customer-controlled provisioning, backup, patching, scaling with cloud tooling) designed to support any Java application. You may use the Oracle Java Cloud Service through the Oracle Java Cloud Service console.

- The Oracle Java Cloud Service - Enterprise – is a Java EE application service with enterprise

capabilities like clustering and Java SE Advanced

- The Oracle Java Cloud Service High Performance – is a Java EE application server with advanced enterprise capabilities included in Enterprise Edition, plus full data grid capability of Oracle Coherence, and advanced connectivity through Active Gridlink to Oracle Database RAC

The Oracle Mobile Hub Cloud Service-Government is a platform that helps You to build engaging mobile and web applications. The Oracle Mobile Hub Cloud Service provides all the tools to build these experiences and adds contextual services based on the platform. The Oracle Mobile Hub Cloud Service analytics tools give You deep insights into user adoption and behavior so that You may personalize Your engagement with Your end users and may ensure that everything is running at peak performance. The Oracle Mobile Hub Cloud Service provides up to 50 gigabyte capacity for applications and data.

Users of the **Oracle Mobile Hub Cloud Service - Government** are authorized to access the following modules or features:

- Mobile core services such as push notification, storage, data offline and sync
- Customer API Designer and Implementations
- Connectors

The **Oracle Digital Assistant Cloud Service - Government** introduces conversation interactions via the chatbots functionality that is powered by AI, called Digital Assistant. Users of the Oracle Digital Assistant Cloud Service - Government are authorized to access the following modules or features:

- AI-powered natural language processing (NLP) for Intent and Entity detection
- Deployment of bots to multiple channels, abstracting the differences
- Bots Builder UI for defining Intents, Entities, Conversation Flows, and Channel Configuration
- Integration with backend applications and data through custom components
- Instant Apps Designer and Runtime

The **Oracle Visual Builder Cloud Service - Government** is a cloud-based, low-code application development solutions for creating, extending, and customizing business applications. Users may create and publish hosted web applications that work on mobile devices and web browsers through visual development of user interfaces, business objects, and business logic. The Oracle Visual Builder Cloud Service - Government is based on an extensible, standards-based, component architecture and supports the integration and extension of Oracle PaaS and SaaS Cloud Services as well as third party REST-based services. This includes the ability to create, copy, edit, and delete applications in the Oracle Visual Builder Cloud Service - Government, as well as to version, stage, and publish those applications as part of application lifecycle management.

As part of the Oracle Visual Builder Cloud Service - Government, any number of authenticated users may be granted a role authorizing access to development tools for this Oracle Cloud Service and may develop and publish any number of applications. Any number of authenticated and unauthenticated users may access a published application. Additionally, any number of API calls may be made to published APIs provided by this Oracle Cloud Service or by published applications. Service performance

may be affected by the number of users, by the number of API calls, and by the service configuration, such as the number of OCPUs utilized.

The Oracle Visual Builder Cloud Service - Government allows application developers to create and host applications along with custom data needed for those applications. You are responsible for the content of these applications and data. The Oracle Visual Builder Cloud Service - Government provides up to 5 gigabyte of capacity for applications and data. Application developers may upload static resources (including but not limited to images, JavaScript files, CSS files, and HTML files) but these static resources are not executed on Oracle's servers. Application developers may create applications that consume REST services exposed by other non-Oracle cloud services (including products subject to different hosting and delivery policies and terms of service). You are responsible for ensuring that Your use of these non-Oracle cloud services complies with the policies and terms that govern the use of these non-Oracle cloud services.

The Oracle Visual Builder Cloud Service - Classic - Government is a low-code app development solution for creating, extending, and customizing business apps. Users may create and publish hosted web applications that work on mobile devices and web browsers through visual development of user interfaces, business objects, and business logic. The Oracle Visual Builder Cloud Service - Classic - Government is based on an extensible, standards-based, component architecture, and supports the integration and extension of Oracle PaaS and SaaS Cloud Services as well as third party REST-based services. This includes the ability to create, copy, edit, and delete applications in the Oracle Visual Builder Cloud Service – Classic - Government, as well as to version, stage, and publish those applications as part of application lifecycle management.

The Oracle Blockchain Platform Cloud Service provides a pre-assembled platform on Oracle Cloud for building and running chaincode and maintaining a distributed ledger for business transactions. With the Oracle Blockchain Platform Cloud Service, users can create a new blockchain network or join an existing blockchain network, which is ready for chaincode deployment. Chaincode functions, also known as transactions, can be invoked from end-user applications via private channels. Users are also authorized to perform tasks related to administration and monitoring of the network.

In addition to the above, Oracle Blockchain Platform Cloud Service – Enterprise – Government provides scalability and high availability by distributing workload across multiple availability domains and/or fault domains.

The **Oracle WebLogic Server Enterprise Edition for Oracle Cloud Infrastructure Government** service supports simplified provisioning of Oracle WebLogic Server configurations for development, deployment and monitoring of Enterprise Java applications on Oracle Cloud Infrastructure. Support is provided for full use of Java Standard Edition (SE) and Java Enterprise Edition (EE) APIs to build web applications, REST services, Java Message Service and transactional applications and other Enterprise Java applications. The Oracle WebLogic Server Enterprise Edition for Oracle Cloud Infrastructure service includes Oracle WebLogic Server features such as clustering, integration with external databases, management and monitoring through the Oracle WebLogic Server Administration console, WebLogic scripting tool (WLST), and Oracle WebLogic Server REST management APIs. The Oracle WebLogic Server Enterprise Edition for Oracle Cloud Infrastructure Government service depends on Oracle Cloud Infrastructure Compute Cloud Services, Oracle Cloud Infrastructure Block Storage Cloud Services, Oracle Cloud Infrastructure Object Storage Cloud Services, Oracle Data Management Cloud Services and Oracle Cloud Infrastructure Key Management Cloud Services. Oracle Data Management Cloud Services, are typically required for Oracle WebLogic

Server applications, and must be purchased and provisioned separately, as may be required for Your environment. To get started with the Oracle WebLogic Server Enterprise Edition for Oracle Cloud Infrastructure Government service , select “Marketplace” from the Oracle Cloud navigation bar on https://cloudmarketplace.oracle.com/marketplace/en_US/homePage.jspx. and elect the Oracle WebLogic Server Enterprise Edition for Oracle Cloud Infrastructure listing and the version You wish to use, and You will be prompted to provide details on the configuration You wish to create.

The **Oracle WebLogic Suite for Oracle Cloud Infrastructure Government** service supports simplified provisioning of Oracle WebLogic Server configurations for development, deployment and monitoring of Enterprise Java applications on Oracle Cloud Infrastructure. Support is provided for full use of Java Standard Edition (SE) and Java Enterprise Edition (EE) APIs to build Web applications, REST services, Java Message Service and transactional applications and other Enterprise Java applications. Oracle WebLogic Suite for Oracle Cloud Infrastructure includes Oracle WebLogic Server features such as clustering; integration with external databases; management and monitoring through the Oracle WebLogic Server Administration console, WebLogic Scripting Tool (WLST), and Oracle WebLogic Server REST Management APIs; Active GridLink for RAC for optimized integration with Oracle Database Real Application (RAC) Clusters; Oracle Coherence Enterprise Edition; and Internet Application Server Enterprise Edition. Oracle WebLogic Suite for Oracle Cloud Infrastructure depends on Oracle Cloud Infrastructure Compute Cloud Services, Oracle Cloud Infrastructure Block Storage Cloud Services, Oracle Cloud Infrastructure Object Storage Cloud Services, Oracle Data Management Cloud Services and Oracle Cloud Infrastructure Key Management Cloud Services. Oracle Data Management Cloud Services. Oracle Data Management Cloud Services, are typically required for Oracle WebLogic Server applications, and must be purchased and provisioned separately, as required for your environment. To get started with Oracle WebLogic Suite for Oracle Cloud Infrastructure, select “Marketplace” from the Oracle Cloud navigation bar https://cloudmarketplace.oracle.com/marketplace/en_US/homePage.jspx. and select the Oracle WebLogic Suite for Oracle Cloud Infrastructure Government listing, the version You wish to use, and You will be prompted to provide details on the configuration You wish to create.

Usage Limits:

The Oracle Blockchain Platform Cloud Service is subject to the following usage limits:

- Up to fourteen (14) peer nodes for each Blockchain Cloud Service instance. One blockchain network can have multiple Blockchain Platform Cloud Service instances.
- Up to two (2) TB storage capacity (block and object storage). The storage capacity is used to store transaction ledgers for all channels, state of the world, transaction history database, chaincode, and other data, such as configuration files, etc.

The Oracle Blockchain Platform Cloud Service – Standard – Government is subject to the following usage limits per Blockchain Platform instance:

- Up to sixteen (16) peer nodes and up to seven (7) ordering service nodes on up to one (1) virtual machine. One blockchain network can have multiple Blockchain Platform instances.
- The storage capacity is used to store transaction ledgers for all channels, state of the world, transaction history database, chaincode, and other data, such as configuration files. Up to fifty (50) GB of block storage capacity is included in the Oracle Blockchain Platform Cloud Service – Standard - Government.

The Oracle Blockchain Platform Cloud Service – Enterprise - Government is subject to the following usage limits per Blockchain Platform instance:

- Up to sixteen (16) peer nodes and up to seven (7) ordering service nodes on up to ten (10) virtual machines. One blockchain network can have multiple Blockchain Platform instances.
 - The storage capacity is used to store transaction ledgers for all channels, state of the world, transaction history database, chaincode, and other data, such as configuration files. Up to one hundred fifty (150) GB of block storage capacity is included in the Oracle Blockchain Platform Cloud Service – Enterprise - Government. You may set the number of additional TBs for Your Blockchain Platform instance via API or via the Cloud Service console, and pricing is per TB per month consumed until the Blockchain Platform instance is deleted.
-
- For the purposes of the Oracle WebLogic Server Enterprise Edition for Oracle Cloud Infrastructure Government and of the Oracle WebLogic Suite for Oracle Cloud Infrastructure Government Services, both depend on Oracle Cloud Infrastructure Compute Cloud Service, Oracle Cloud Infrastructure Block Storage Cloud Service, and Oracle Cloud Infrastructure Key Management Cloud Services that are billed separately. If You select the option to provision the Oracle Cloud Load Balancing service, this will also be billed separately.

Third Party Web Sites, Platforms and Services

The Oracle Mobile Hub Cloud Service - - Government, Oracle Digital Assistant Cloud Service - Government and Oracle Blockchain Platform Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with Your access to and use of such third party Web sites, platforms, and services and You are solely responsible for entering into and being in compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the *Oracle Cloud Hosting and Delivery Policies* and the Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Responsibilities

The following aspects of service management are Your responsibility. These include, but are not limited to:

- The Cloud Services are not intended to hold sensitive or regulated information. You must not use the Cloud Services to store or process any health, payment card or similarly sensitive information that imposes specific data security obligations for the processing of such data.
- You are responsible for managing and maintaining Oracle Visual Builder Cloud Service - Classic – Government and its availability. You are responsible for patching Oracle Visual Builder Cloud Service - Classic – Government using the update mechanism provided as part of the Cloud Service
- You are responsible for managing and maintaining Oracle Java Cloud - Enterprise – Government, Oracle Java Cloud - Enterprise – BYOL Government, Oracle Java Cloud – High Performance – Government, and Oracle Java Cloud – High Performance – BYOL - Government

; and its availability. You are responsible for patching the Oracle Cloud Service using the update mechanism provided as part of the Cloud Service

- You are responsible for ensuring that files marked for upload are scanned for viruses.
- Oracle will create Your instance of Oracle Blockchain Platform Cloud Service including managing and maintaining Your instance and its availability.
- Oracle is responsible for patching and upgrading Oracle Blockchain Platform Cloud Service.
- You are responsible for compliance with laws, rules, and regulations governing the type of data and the use of blockchain technology while using Oracle A Blockchain Platform Cloud Service.

For cloud services delivered by the Oracle Cloud Marketplace, Oracle is responsible for initial provisioning of the Service, as described in the Service documentation. You are responsible for management of the Service after provisioning, including, but not limited to, the following: maintaining and updating the software product versions provided by the Service; configuring the software as required for Your applications, or for Your usage of the Service; configuring the software and Your content to appropriate security levels per your business needs; ongoing monitoring and management of Your configuration; backing up Your content and restoring Your content as required; configuring and maintaining any prerequisite software required by the Service; performing these responsibilities as may be required to maintain compatibility of the Service with any prerequisite Oracle Cloud Services required by the Service.

Login credentials or private keys that may be generated for Your access to the Service to perform these responsibilities, are for Your internal use of the Services only, and You may not sell, share, transfer or sublicense them to any other entity or person, except that You may disclose Your credentials or private keys to Your subcontractors who are Users of the Oracle Cloud Services and who are performing work on Your behalf.

You agree to provide reasonable assistance to Oracle in order to enable Oracle to provide You with support services for the Oracle software included in the applicable Cloud Services to which You have subscribed.

Service Activation, Measurement and Usage

You may begin using the Oracle Cloud Services after Oracle has activated Your Cloud Services Account. You may view Your usage of the Oracle Cloud Services in the Oracle Cloud Portal on a daily basis. Oracle will measure Your usage every month for billing purposes

- For the purposes of the Oracle Application Container Cloud Service, Your usage is measured by calculating the number of GB Memory Per hour used by You. Pricing is per GB Memory Per Hour allocated for each application instance, from the time an instance is launched until it is terminated or stopped. Each partial GB Memory Per Hour consumed will be billed as a full hour. You may initiate instances of the Oracle Applications Container Cloud Service to meet your cloud requirements. It is up to You how many instances are deployed and for what duration. For planning purposes, Oracle operates the service on a 744 hour per month basis.

For the purposes of the Oracle Java Cloud Service, the Oracle Visual Cloud Service – Classic and the Oracle Visual Builder Cloud Service, Your usage is measured by calculating the number of OCPU

hours used by You. Pricing is per OCPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour. You may initiate instances of Oracle Java Cloud Service, Oracle Visual Builder Cloud Service – Classic and Oracle Visual Cloud Service to meet Your cloud requirements. It is up to You how many instances are deployed and for what duration. For planning purposes, Oracle operates the service on a 744 hour per month basis.

- For the purposes of the Oracle Mobile Hub Cloud Service - Government, during instance creation You are advised to enter the number of requests per hour that will be used for measurement and billing for the entire month (for 24 hours a day).

For the purposes of the Oracle Digital Assistant Cloud Service - Government, during instance creation You are advised to enter the number of requests per hour that will be used for measurement and billing for the entire month (for 24 hours a day).

Customer Responsibilities

You agree to provide reasonable assistance to Oracle in order to configure, operate, maintain, and secure the operating systems and other associated software of Your Cloud Services including Your applications. You agree to provide reasonable assistance to Oracle in order to maintain appropriate security, protection, and backup of Your Content, which may include the use of encryption technology to protect Your Content from unauthorized access and routine archiving of Your Content. Oracle Cloud Services log-in credentials and private keys generated as part of the Oracle Cloud Services are for Your internal use of the services only, and You may not sell, share, transfer or sublicense them to any other entity or person, except that You may disclose Your private key to Your subcontractors who are Users of the Oracle Cloud Services and who are performing work on Your behalf.

For cloud services delivered by the Oracle Cloud Marketplace, Oracle is responsible for initial provisioning of the Service, as described in the Service documentation. You are responsible for management of the service after provisioning, including, but not limited to, the following: maintaining and updating the software product versions provided by the Service; configuring the software as required for Your applications, or for Your usage of the Service; configuring the software and Your content to appropriate security levels per your business needs; ongoing monitoring and management of Your configuration; backing up Your content and restoring Your content as required; configuring and maintaining any prerequisite software required by the Service; performing these responsibilities as may be required to maintain compatibility of the Service with any prerequisite Oracle Cloud Services required by the Service.

Login credentials or private keys that may be generated for Your access to the Service to perform these responsibilities, are for Your internal use of the services only, and You may not sell, share, transfer or sublicense them to any other entity or person, except that You may disclose Your credentials or private keys to Your subcontractors who are Users of the Oracle Cloud Services and who are performing work on Your behalf.

You agree to provide reasonable assistance to Oracle in order to enable Oracle to provide You with support services for the software included in Your Cloud Services.

Oracle Cloud Policies and Pillar Documentation

Your order for these Oracle PaaS and IaaS Cloud Services are subject to the *Oracle Cloud Hosting and Delivery Policies* and the Oracle PaaS and IaaS Public Cloud Services pillar document, which may be viewed at www.oracle.com/contracts.

BYOL Required Licenses

| BYOL Cloud Services | | |
|---|--------|---------------|
| Oracle Java Cloud Service-Enterprise – BYOL – Government | B90031 | OCPU per Hour |
| Oracle Java Cloud Service-High Performance – BYOL - Government | B90032 | OCPU per Hour |
| <p>The BYOL requirements are based on the edition of the WebLogic Server that you choose to run in the BYOL Cloud Service environment.</p> <p>Conversion Ratios for WebLogic Enterprise Edition and WebLogic Suite:</p> <ul style="list-style-type: none"> • For each supported Processor license You may activate up to 2 OCPUs of the BYOL Cloud Service. • For every 25 supported Named User Plus licenses You may activate 1 OCPU of the BYOL Cloud Service. <p>Java Cloud Service – Enterprise - Government</p> <p>If You elect to run Oracle Java Cloud Service - Enterprise - Government as a BYOL Cloud Service, then Your BYOL requirement is to bring licenses of Oracle WebLogic Server Enterprise Edition</p> <p>Java Cloud Service - High Performance - Government</p> <p>If You elect to run Oracle Java Cloud Service - High Performance - Government edition as a BYOL Cloud Service then any of the following supported program licenses may be aggregated to meet the conversion ratio above.</p> <p>Oracle WebLogic Suite</p> <p>-or-</p> <p>Oracle WebLogic Suite for Oracle Applications</p> | | |

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ORACLE COMPUTE CLOUD SERVICE

| Oracle Cloud Infrastructure - Compute Classic – Compute Capacity | Part # | Note | Metric |
|--|--------|------|-------------------------------|
| Oracle Cloud Infrastructure – Compute Classic – Compute Capacity - Government | B88783 | 1 | OCPU Per Hour |
| Oracle Cloud Infrastructure – Compute Classic – High I/O Compute Capacity - Government | B88784 | 1 | OCPU Per Hour |
| Oracle Cloud Infrastructure – Compute Classic – Unassociated Static IP - Government | B88787 | 1 | Static IP Per Hour |
| Oracle Cloud Infrastructure – Load Balancer Classic | | | |
| Oracle Cloud Infrastructure – Load Balancer Classic -Government | B88785 | 1 | Load Balancer Hour |
| Oracle Cloud Infrastructure – Load Balancer Classic - Data Processed - Government | B88786 | 1 | GB of Data Processed Per Hour |
| Oracle Cloud Infrastructure - Load Balancer Base - Government | B93032 | | Load Balancer Hour |
| Oracle Cloud Infrastructure - Load Balancer Bandwidth - Government | B93033 | | Mbps Per Hour |
| Oracle Cloud Infrastructure - Compute X7 | | | |
| Oracle Cloud Infrastructure – Compute – Bare Metal Standard - X7 – Government | B89421 | 1 | OCPU Per Hour |
| Oracle Cloud Infrastructure – Compute – Bare Metal Dense I/O - X7 – Government | B89423 | 1 | OCPU Per Hour |
| Oracle Cloud Infrastructure – Compute - Virtual Machine Standard - X7 – Government | B89422 | 1 | OCPU Per Hour |
| Oracle Cloud Infrastructure – Compute – Virtual Machine Dense I/O - X7 – Government | B89424 | 1 | OCPU Per Hour |
| Oracle Cloud Infrastructure – Compute Windows OS - Government | B89426 | 1 | OCPU Per Hour |
| Oracle Cloud Infrastructure – Compute – Bare Metal GPU Standard - X7 - Government | B89425 | 1, 2 | GPU Per Hour |

| | | | |
|--|--------|------|--------------------------------|
| Oracle Cloud Infrastructure-Compute-GPU Standard-V2-Government | B90019 | 1, 2 | GPU Per Hour |
| Oracle Cloud Infrastructure – Compute-HPC – X7 Government | B90399 | 1 | OCPU Per Hour |
| Oracle Cloud Infrastructure - Compute - Standard - E2 -Government | B90426 | 1 | OCPU Per Hour |
| Oracle Cloud Infrastructure - Compute E3 | | | |
| Oracle Cloud Infrastructure - Compute - GPU - E3 - Government | B92741 | 2 | GPU Per Hour |
| Oracle Functions Cloud Service | | | |
| Oracle Functions—Execution Time | B91355 | | 10,000 Gigabyte Memory-Seconds |
| Oracle Functions—Invocations | B91356 | | 1,000,000 Function Invocations |
| Oracle API Gateway | | | |
| Oracle Cloud Infrastructure - API Gateway - 1,000,000 API Calls – Government | B92073 | | 1,000,000 API Calls per Month |
| Oracle Cloud Infrastructure - Compute Cloud Services | | | |
| Oracle Cloud Infrastructure - Compute - Standard - E3 - OCPU - Government | B92340 | | OCPU Per Hour |
| Oracle Cloud Infrastructure - Compute - Standard - E3 - Memory - Government | B92341 | | Gigabyte per Hour |
| Oracle Cloud Infrastructure - Compute - Standard – E4 – OCPU -Government | B93117 | | OCPU Per Hour |
| Oracle Cloud Infrastructure - Compute - Standard – E4 – Memory -Government | B93118 | | Gigabyte per Hour |

Note

1: Limited Availability-This Cloud Service may not be available in all data center regions.

2: There are three instance types available for the Oracle Cloud Infrastructure – Compute service: Standard, Dense I/O, GPU; GPU - V2 is also available now and is based on Nvidia’s Volta architecture and the additional terms and conditions for Your use of these Cloud Services can be found in Appendix A.

Descriptions

The Oracle Cloud Infrastructure - Compute Classic – Compute Capacity service is an infrastructure

service designed to provide elastic compute capacity, enabling You to activate virtual machine environments in response to Your business needs and to end them when no longer needed. You may use Oracle Cloud Infrastructure - Compute Classic through the Oracle Cloud Infrastructure - Compute Classic console.

The Oracle Cloud Infrastructure - Compute Classic services includes a restricted use license to the Oracle Traffic Director during the Services Period subject to terms and conditions set forth in Your order. Use of the Oracle Traffic Director is limited to the balancing of workloads among the virtual machines on which Oracle Programs are running within the Oracle Cloud Infrastructure – Compute Classic services (AppsUnlimited use cases).

The Oracle Cloud Infrastructure – Compute Classic - High I/O Compute Capacity service provides High I/O capabilities by leveraging SSD based technologies. You may use the Oracle Cloud Infrastructure – Compute Classic - High I/O Compute Capacity service through the Oracle Cloud Infrastructure - Compute Classic console.

The Oracle Cloud Infrastructure – Load Balancer Classic service provides virtual load-balancing (VLBR) as an IaaS feature to complement other Oracle IaaS offerings. Key features include multi-tenant load balancing, SSL termination, certificate management, DR failover scenarios and other uses. The service is delivered as a RESTful API and is integrated into the Oracle Cloud Infrastructure – Compute Classic console, APIs and the command line interface tool.

The Oracle Cloud Infrastructure Service – Load Balancer Cloud Services provides virtual load-balancing (VLBR) as an IaaS feature to complement other Oracle IaaS Cloud Service offerings. Key features include multi-tenant load balancing, SSL termination, certificate management, and DR failover scenarios. This Oracle Cloud Service is delivered as a RESTful API and is integrated into the Oracle Compute Console and the command line interface tool.

Oracle Cloud Infrastructure – Load Balancer Base-Government (Parent SKU) and **Oracle Cloud Infrastructure – Load Balancer Bandwidth-Government** (Child SKU) are the two SKUs required to deploy a load balancer instance.

The Oracle Cloud Infrastructure – Compute X7 Cloud Service is an infrastructure service that provides on-demand, self-service provisioned compute capacity in a configurable private network in the cloud. It enables You to respond rapidly to changing IT infrastructure needs, scaling up and down and paying only for what You use. You may use the Oracle Cloud Infrastructure – Compute X7 Cloud Service through the Oracle Cloud Infrastructure Cloud Service console and the associated API. There are three instance types available for the Oracle Cloud Infrastructure – Compute X7 Cloud Service: Standard, Dense I/O and GPU. The Dense I/O instance type have more memory and local NVMe SSD available as compared to the Standard instance type and the GPU instance type. GPU V1 is based on Nvidia’s Pascal architecture. GPU V2 is also available now and is based on Nvidia’s Volta architecture. The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle.

The Oracle Cloud Infrastructure – Compute - Windows OS – Government Cloud Service provides You the license to run an instance of Windows Server Operating System (OS) on the Oracle Cloud Infrastructure – Compute – Windows OS – Government Cloud Service. You may select the Windows Server OS for Your compute instance using the Oracle Cloud Infrastructure Cloud Service console and the associated API.

The Oracle Cloud Infrastructure – Load Balancer Cloud Service provides virtual load-balancing as an Oracle Cloud Infrastructure service feature to complement other Oracle Cloud Infrastructure service offerings. Key features include multi-tenant load balancing, SSL termination, certificate management, and disaster recovery failover scenarios. This Oracle Cloud Infrastructure – Load Balancer Cloud Service is delivered as a RESTful API and is integrated into the Oracle Cloud Infrastructure Cloud Service Console and the command line interface tool.

Oracle Cloud Infrastructure – Load Balancer Base-Government (Parent SKU) and Oracle Cloud Infrastructure – Load Balancer Bandwidth-Government (Child SKU) are the two SKUs required to deploy a 10 Mbps Paid load balancer instance. The Oracle Cloud Infrastructure – Load Balancer Bandwidth-Government license metric needs to be configured at 10 Mbps.

The Oracle Functions Cloud Service is a fully managed, multi-tenant functions-as-a-service platform. It lets You write code to meet Your business needs without having to know about infrastructure concepts while Oracle Functions ensures that Your application is highly-available, scalable, secure and monitored. It allows You to upload code, execute the code in response to events, and be billed only for the resources consumed during the execution—measured right down to the millisecond. The Oracle Functions Cloud Service is built on the open source Fn Project which, unlike with most cloud functions platforms, means no vendor lock-in.

Oracle Cloud Infrastructure API Gateway is a fully managed, regional gateway that integrates with Your network on Oracle Cloud Infrastructure.

Oracle Cloud Infrastructure API Gateway fronts public or private APIs, processes incoming requests from a client, applies policies for security, availability and validation, forwards requests to back-end services, applies policies to the response from a back-end and forwards the response to the client.

Oracle Cloud Infrastructure API Gateway protects and isolates back-end services and help You meter API calls. Connections from clients to the Oracle Cloud Infrastructure API Gateway always use transport level security (TLS) to ensure the privacy and integrity of data flowing between clients and the API Gateway. For flexibility, You can configure the connections from the Oracle Cloud Infrastructure API Gateway to back-end services with or without TLS. If You do not use TLS between Your Oracle Cloud Infrastructure API Gateway and back-end services You do so at Your own risk.

Service Activation, Measurement and Usage

You may begin using the Oracle Cloud Service after Oracle has activated Your Cloud Services Account. You may view Your usage of the Oracle Cloud Service in the Oracle Cloud Portal.

- For the purposes of Oracle Cloud Infrastructure - Compute Classic - Compute Capacity and Oracle Cloud Infrastructure - Compute Classic - High I/O Compute Capacity
 - Your usage is measured per the OCPU Per Hour metric by calculating the number of OCPU hours used by You. Fees are based on per OCPU-hour consumed for each Oracle Cloud Infrastructure Compute instance, from the time a compute instance is launched until it is terminated. [SEP]
 - You may initiate instances of the Oracle Cloud Infrastructure - Compute Classic -Compute Capacity service to meet your cloud requirements. It is up to You to determine how many

instances are deployed and for what duration. For Your planning purposes, Oracle operates the Oracle Cloud Infrastructure - Compute Classic - Compute Capacity service on a 744 hour per month basis.

- For the purposes of Oracle Cloud Infrastructure - Load Balancer Classic - Government
 - Your usage is measured by calculating the number of Load Balancer Hours used by You. Pricing is per load balancer launched per hour. Each partial Load Balancer Hour consumed will be billed as a full hour.
 - You may initiate load balancers to meet your cloud requirements. It is up to You to determine how many load balancers are deployed and for what duration., For Your planning purposes, Oracle operates the Oracle Cloud Infrastructure - Load Balancer Classic - Government service on a 744 hour per month basis.
- For the purposes of Oracle Cloud Infrastructure - Load Balancer Classic - Data Processed
 - Your usage is measured by the calculating the quantity of data transferred to and from the load balancer during a one hour period.
 - You may initiate load balancers to meet your cloud requirements. It is up to You to determine how many load balancers are deployed and for what duration. For Your planning purposes, Oracle operates the Oracle Cloud Infrastructure - Load Balancer Classic - Data Processed service on a 744 hour per month basis.
- For the purposes of Oracle Cloud Infrastructure - Compute Classic - Compute Unassociated Static IP – Government
 - Your usage is measured by calculating the number of OCPU hours used by You. Pricing is per OCPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.
 - For the purposes of the Oracle Cloud Infrastructure – Compute non-GPU Cloud Services, Your usage is measured per the “OCPU Per Hour” metric by calculating the number of OCPU hours used. Fees are based on per OCPU hour consumed for each Oracle Cloud Infrastructure compute instance, from the time a compute instance is launched until it is terminated.
 - For the purposes of the Oracle Cloud Infrastructure – Compute GPU Cloud Services, Your usage is measured per the “GPU Per Hour” metric by calculating the number of GPU hours used. Fees are based on per GPU hour consumed for each Oracle Cloud Infrastructure compute instance, from the time a compute instance is launched until it is terminated.
 - For the purposes of the Oracle Cloud Infrastructure – Compute – Windows OS – Government Cloud Service, Your usage is measured per the “OCPU Per Hour” metric by calculating the number of OCPU hours used. Fees are based on per OCPU hour consumed for each Oracle Cloud Infrastructure compute instance, from the time a compute instance is launched until it is terminated.
 - For the purposes of the Oracle Cloud Infrastructure – Compute – Standard - E3 (Flex Offerings), Your usage is measured per the “OCPU Per Hour” metric by calculating the number of OCPU hours used and also per “GB per Hour” metric by calculating the number of memory GB hours used. Fees are billed on per second of usage with a 1

minute minimum for the VM offerings and are billed on a per second of usage with a 1 hour minimum for the Bare Metal offering, from the time a compute instance is launched until it is terminated.

- For the purposes of Oracle Cloud Infrastructure – Compute, "Capacity Reservation" measures Your unused reserved capacity using (a) the "OCPU Per Hour" metric for Standard, Standard Flex, Optimized Flex, Dense IO and HPC instance types that are measured using that metric, (b) the "GPU Per Hour" metric for GPU instance types that are measured using that metric, and (c) the "Gigabyte Per Hour" metric for Standard and Optimized Flex instance types that are measured using that metric. For metering purposes, 85 percent of the unused reserved capacity is reported per OCPU hour, per GPU hour and per Gigabyte hour, as applicable, for each Oracle Cloud Infrastructure Compute Capacity Reservation, from the time the reservation is created until it is either used by an instance or is deleted.
 - Unused reserved capacity: Reserved capacity is considered unused from the time the Capacity Reservation is created until it is used by an instance or the Capacity Reservation is deleted.
 - Used reserved capacity: Reserved capacity is considered used when a compute instance is running (for all instance types) or stopped (for GPU, Dense I/O and HPC instance types) on reserved capacity. The used reserved capacity is metered as the compute instance usage per OCPU hour, GPU hour, and Gigabyte hour, as applicable.
- For the purposes of Oracle Cloud Infrastructure – Compute (Standard Flex offerings), Burstable instance usage is measured (i) per the "OCPU Per Hour" metric by calculating the number of OCPU hours used and also (ii) per the "Gigabyte per Hour" metric by calculating the number of memory gigabyte hours used. The "OCPU hour" usage is calculated using the baseline OCPU for each hour. Fees are based on adding "OCPU hour" usage and "Gigabyte per hour" usage for each Oracle Cloud Infrastructure compute instance, from the time a compute instance is launched until it is stopped or terminated.
 - Burstable instance: A Burstable instance provides a baseline level of CPU performance with the ability to use a higher level of CPU performance when required by your workload.
 - Baseline OCPU: When you create a Burstable Compute instance you specify the number of OCPU as well as the baseline OCPU. The baseline OCPU is specified as a percentage of the number of OCPUs, and defines the minimum amount of CPU performance available to your Burstable instance.
- For the purposes of Oracle Cloud Infrastructure – Compute, "Preemptible Instances", Your usage is measured per the (a) the "OCPU Per Hour" metric for Standard, Standard Flex, Optimized Flex, Dense IO and HPC instance types that are measured using that metric, (b) the "GPU Per Hour" metric for GPU instance types that are measured using that metric, and (c) the "Gigabyte Per Hour" metric for Standard and Optimized Flex instance types that are measured using that metric. For metering purposes, 50 percent of the Preemptible instance usage is reported per OCPU hour, per GPU hour and per Gigabyte hour, as applicable, for each Oracle Cloud Infrastructure Compute Preemptible Instance, from the time the instance is created until it is terminated.

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Operating System

These Oracle Compute Cloud Services require the installation of an operating system prior to use. If You choose to use the Oracle Linux operating system, You may acquire that through the applicable Oracle Compute Cloud service subject to the separate Oracle license terms for Oracle Linux set forth at www.oracle.com/contracts in the folder titled “Ordering Documents and Systems Integrated Software Information.” Alternatively, You may separately license and install any other supported operating system, provided that You first obtain all rights in such software as required by Oracle to perform this Oracle Compute Cloud Service. For any other supported operating system, Oracle is only responsible for infrastructure and platform issues.

Oracle Cloud Policies and Pillar Documentation

Your order for these Oracle PaaS and IaaS Cloud Services are subject to the *Oracle Cloud Hosting and Delivery Policies* and the Oracle PaaS and IaaS Public Cloud Services pillar document, which may be viewed at www.oracle.com/contracts.

ORACLE CONTENT AND EXPERIENCE CLOUD

| Oracle Content and Experience Cloud Service | Part # | Note | Metric |
|---|--------|------|---|
| Oracle Content and Experience Cloud Service - Enterprise - Government | B90265 | 1 | Active User per Hour |
| Oracle A Content and Experience Cloud Service - Visitor - Government | B90266 | 1 | Active User per Hour |
| Oracle Content and Experience Cloud Service – Government | B91212 | | 5000 Assets Per Month |
| Oracle Content and Experience Cloud Service – Outbound Data Transfer - Government | B91213 | | Gigabyte Outbound Data Transfer Per Month |
| Oracle Content and Experience Cloud Service Advanced Video Management- Government | B92226 | | 250 Video Assets Per Month |
| Oracle Content and Experience Cloud Service - Classic | | | |
| Oracle Content and Experience Cloud Service - Enterprise – Classic - Government | B88834 | 1 | Active User per Hour |
| Oracle Content and Experience Cloud Service - Visitor – Classic – Government | B88835 | 1 | Active User per Hour |

Note

1: Limited Availability-This Cloud Service may not be available in all data center regions.

Description

The Oracle Content and Experience Cloud Services and the Oracle Content and Experience Cloud Services – Classic are cloud-based content hubs that drive omni-channel content management and accelerate experience delivery. Collaboration and workflow management capabilities streamline the creation and delivery of content and seek to improve customer and employee engagement.

The Oracle Content and Experience Cloud Services and the Oracle Content and Experience Cloud Services – Classic provide an underlying storage for files and documents managed by the applicable Cloud Service through an instance of Your Oracle Storage Cloud Service which must be paid for separately.

Usage limits

The Oracle Content and Experience Cloud Services – Enterprise - Government and Oracle Content and Experience Cloud Services – Enterprise – Classic - Government are subject to the following quantities:

- Every 10 Published Assets per Active User per Hour are billed as 1 additional Active User per Hour
- Every 100 API Calls per Active User per Hour via a custom third party application are billed as 1 additional Active User per Hour
- Every 1 GB of outbound data transfer per Active User per Hour are billed as 1 additional Active User per Hour

The Oracle Content and Experience Cloud Service – Visitor - Government and the Oracle Content and Experience Cloud Service – Visitor – Classic - Government are subject to the following quantities:

- Every 100 API Calls per Active User per Hour via a custom third party application are billed as 1 additional Active User per Hour
- Anonymous or registered visitor access across multiple channels during the same hour counts as multiple active visitor users
- Every 10MB of outbound data transfer per Active User per Hour are billed as 1 additional Active User per Hour

Users of Oracle Content and Experience Cloud Service have access to Oracle Content and Experience Cloud Service with the following usage limits: 5000 Assets per month.

Users of Oracle Content and Experience -Advanced Video Management have access to Oracle Content and Experience Cloud Service – Advanced Video Management with the following usage limits: 250 Video Assets Per Month.

For the purposes of Oracle Content and Experience Cloud Service - Outbound Data Transfer, Your usage is measured by calculating for each calendar month the total GB of outbound data transfer directly from the Oracle Cloud Service (including downloads by You or transfers over the internet).

Customer Responsibilities

By default, Oracle makes an attempt to scan files marked for upload using commercially available virus signatures. The default setting for this service will reject the upload if a virus is detected. Some files, such as encrypted or otherwise protected files may not be scanned. You have the option to disable the

virus scan and allow un-scanned files to be uploaded. Disabling or limiting the virus scan is at your own risk and you bear all liability for any resulting damage. While the Oracle Content and Experience Cloud interface will mark files that have not been scanned, this visual indicator will not be available in all interfaces and users may not have any notice that one or more files were not virus scanned.

This Oracle Cloud Service enables You to deploy software code (such as website templates or other applications) onto websites developed by use of this service. For purposes of this Oracle Cloud Service, such software code shall be deemed to be “Your Applications” as defined in the Agreement.

You are solely responsible for making any disclosures to, and obtaining any consents from, such any users as may be required under applicable laws, rules, regulations and industry self-regulatory guidelines, regarding Your use or placement of any pixels tags, cookies, or other identifiers that allow for the tracking of activity on any websites or other web assets developed by Your use of this Oracle Cloud Service. You also remain solely responsible for Your legal and regulatory compliance (including accessibility requirements, e.g., Section 508 compliance) in connection with use of this Oracle Cloud Service.

This Oracle Cloud Service utilizes an instance of the Oracle Storage Cloud Classic Service in your service domain that you control. For proper operation, this Oracle Cloud Service must be the only application that utilizes this storage instance. If thru your control you access this instance, modify its data or delete this underlying storage at anytime, this Oracle Cloud service has no ability to revert or recover the lost or changed data.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

ORACLE DATA INTEGRATION CLOUD SERVICES

| Oracle Data Integration Cloud Services | Part # | Note | Metric |
|--|--------|------|---------------|
| Oracle GoldenGate Cloud Service | | | |
| Oracle GoldenGate Cloud Service – Enterprise – Government | B90025 | 1 | OCPU Per Hour |
| - Oracle Cloud Infrastructure - GoldenGate - Government | B93019 | | OCPU Per Hour |
| Oracle GoldenGate Cloud Service - BYOL | | | |
| Oracle GoldenGate Cloud Service – Enterprise - BYOL - Government | B90026 | 1 | OCPU Per Hour |
| Oracle Cloud Infrastructure - GoldenGate - Government - BYOL | B93020 | | OCPU Per Hour |
| Oracle Data Integration Platform Cloud Service - Classic | | | |

| | | | |
|--|--------|---|-------------------------------------|
| Oracle Data Integration Platform Cloud Service- Enterprise – Classic - Government | B88833 | 1 | OCPU Per Hour |
| Oracle Data Integration Platform Cloud Service - Governance – Classic - Government | B89818 | 1 | OCPU Per Hour |
| Oracle Data Integration Platform Cloud Service | | | |
| Oracle Data Integration Platform Cloud Service - Enterprise – Government | B90268 | 1 | Gigabyte of Data Processed per Hour |
| Oracle Data Integration Platform Cloud Service - Governance – Government | B90269 | 1 | Gigabyte of Data Processed per Hour |
| Oracle Data Integration Platform Cloud Service – BYOL | | | |
| Oracle Data Integration Platform Cloud Service - Enterprise – BYOL - Government | B90270 | 1 | Gigabyte of Data Processed per Hour |
| Oracle Data Integration Platform Cloud Service- Governance – BYOL - Government | B90271 | 1 | Gigabyte of Data Processed per Hour |

Note

1: Limited Availability-This Cloud Service may not be available in all data center regions.

Descriptions

The Oracle GoldenGate Cloud Service – Enterprise - Government provides a cloud-based real-time data integration and replication service. The Oracle GoldenGate Cloud Service – Enterprise - Government provides data movement while maintaining the data consistency and offering fault tolerance and resiliency.

For the purposes of the Oracle GoldenGate Cloud Service – Enterprise- Government, only the OCPUs running the Oracle GoldenGate Cloud Service – Enterprise - Government must be counted. One (1) OCPU gives You up to one (1) Connection (as defined below), more Connections requires more OCPUs. A Connection is defined as a unique connection used to build integrations between applications or databases using the Oracle GoldenGate Cloud Service – Enterprise- Government. A Connection is counted per unique application, data source, third party software, Oracle software, Web Service or REST endpoint to which the Oracle GoldenGate Cloud Service – Enterprise - Government is connected. Applications, databases or Web Services that use the same URL and credential are counted as one Connection. Files hosted on a file system do not count as a Connection. The service environment for the Oracle Golden Gate Cloud Service -Enterprise - Government includes 1 terabyte of local block storage.

Oracle Cloud Infrastructure GoldenGate is an Oracle-managed service that provides data replication and stream data processing capabilities on Oracle Cloud Infrastructure Platform. Oracle Cloud Infrastructure GoldenGate provides an easy-to-use unified user experience for customers to achieve enterprise data replication at scale ensuring data consistency. Oracle Cloud Infrastructure GoldenGate’s intuitive graphical interface enables customers to create, execute, orchestrate and monitor their data replication solutions without having to worry about explicitly allocating or managing compute environments.

The Oracle Data Integration Platform Cloud Service – Classic (all editions) is a cloud-based platform for data transformation, integration, replication, governance and stream analytics. It provides seamless batch and real-time data movement among cloud and on-premises data sources, maintaining data consistency with fault tolerance and resiliency. The Oracle Data Integration Platform Cloud Service – Classic may be used to connect to data sources to prepare, transform, replicate, govern and monitor data. The Oracle Data Integration Platform Cloud Service – Classic may also be used to create dashboards to profile and audit data for data integrity; correlate, transform, and analyze streaming data; and set up policies to receive notifications and manage all your data sources from a single platform.

For the purposes of the **Oracle Data Integration Platform Cloud Service – Classic (all editions)**, the quantity of gigabytes of data processed from/to the Oracle Data Integration Platform Cloud Service (host or remote agents) is measured. This may include counting any combination of data throughput for data replication, batch data movement, data streaming or data cleansing operations

The **Oracle Data Integration Platform Cloud Service - Enterprise – Classic - Government and Oracle Data Integration Platform Cloud Service – Enterprise – Classic - BYOL - Government** allow You to access all big data technologies, along with real time data replication and streaming capabilities. The Oracle Data Integration Platform Cloud Service - Enterprise – Classic - Government and Oracle Data Integration Platform Cloud Service – Enterprise – Classic - BYOL - Government may be used for big data integration, data synchronization, zero downtime migration, real-time data warehouses and active - active data sources.

Users of the Oracle Data Integration Platform Cloud Service - Enterprise – Classic - Government and the Oracle Data Integration Platform Cloud Service – Enterprise – Classic - BYOL - Government have access to the following:

- All capabilities from the Oracle Data Integration Platform Cloud Service – Standard - Classic. This includes: base data integration platform cloud home page, basic profiling to support source/target connectivity, bulk data ETL capabilities, and monitoring and administrative
- All bulk data and streaming ETL functionality for big data sources, targets and ETL transformations
- All data replication functionality for Oracle databases and non-Oracle databases
- All data replication functionality for messaging, and big data technologies
- All stream analytics functionality

The Oracle Data Integration Platform Cloud Service - Governance – Classic - Government and the Oracle Data Integration Platform Cloud Service – Governance – Classic - BYOL - Government allow You to profile, cleanse and govern Your data sources with customized dashboards. The Oracle Data Integration Platform Cloud Service - Governance – Classic - Government and the Oracle Data Integration Platform Cloud Service – Governance – Classic - BYOL - Government may be used for data profiling and validation, match and merge, creating glossaries, data lineage and metadata management.

Usage limits

- 1TB of Object Storage per Tenant. Additional Storage may be purchased separately.

Users of the Oracle Data Integration Platform Cloud Service - Governance – Classic - Government and the Oracle Data Integration Platform Cloud Service – Governance – Classic - BYOL - Government have access to the following:

- All capabilities from the Oracle Data Integration Platform Cloud Service – Enterprise - Classic
- All profiling, standardization, cleansing and matching capabilities, and all user applications and extensions.
- Address verification is included, but customers requiring address verification must either supply their own data packs (available as a separate license from Oracle's business partner, GB Group Loqate) or must subscribe to the Oracle Address Verification Cloud Service

The Oracle Data Integration Platform Cloud Services (all editions) are cloud-based platforms for data transformation, integration, replication, stream analytics and governance. These Cloud Services provide seamless batch and real-time data movement among cloud and on-premises data sources, maintaining data consistency with fault tolerance and resiliency. These Cloud Services may be used to connect to data sources to prepare, transform, replicate, correlate, govern and monitor data. The Oracle Data Integration Platform Cloud Services (all editions) may also be used to create dashboards to profile and audit data for data integrity and to set up policies to receive notifications and manage all your data sources from a single platform.

The Oracle Data Integration Platform Cloud Service – Enterprise - Government and the Oracle Data Integration Platform Cloud Service – Enterprise – BYOL - Government allow You to access big data technologies along with real time data replication and streaming capabilities. The Oracle Data Integration Platform Cloud Service – Enterprise - Government and the Oracle Data Integration Platform Cloud Service – Enterprise – BYOL - Government may be used for big data integration, data synchronization, zero-downtime migration, real-time data warehouses and active-active data sources.

Users of the Oracle Data Integration Platform Cloud Service – Enterprise - Government and of the Oracle Data Integration Platform Cloud Service – Enterprise – BYOL - Government have access to the following:

- All capabilities from the Oracle Data Integration Platform Cloud Service – Standard. This includes: base data integration platform cloud home page, basic profiling to support source/target connectivity, bulk data ETL capabilities, monitoring and administrative functions
- Bulk data and streaming ETL functionality for big data sources, targets and ETL transformations
- Data replication functionality

Usage limits

- 1TB of object storage per tenant. Additional Storage may be purchased separately.

The Oracle Data Integration Platform Cloud Service – Governance - Government and the Oracle Data Integration Platform Cloud Service – Governance – BYOL - Government allow You to profile, cleanse and govern Your data sources with customized dashboards. The Oracle Data Integration Platform Cloud Service – Governance - Government may be used for data profiling and validation, match and merge, creating glossaries, data lineage and metadata management.

Users of the Oracle Data Integration Platform Cloud Service – Governance - Government and of the Oracle Data Integration Platform Cloud Service – Governance – BYOL - Government have access to the following:

- All capabilities from the Oracle Data Integration Platform Cloud Service – Enterprise - Government
- Profiling, standardization, cleansing and matching capabilities, and user applications and extensions

Service Activation, Measurement and Usage

You may begin using the Oracle Cloud Services after Oracle has activated Your Cloud Services Account. You may view Your usage of the Oracle Cloud Service in the Oracle Cloud Service console on a daily basis.

For the purposes of the Oracle Data Integration Platform Cloud Service – Enterprise – Government Your usage is measured by calculating the number of OCPU hours used by You. Pricing is per OCPU hour consumed for each OCPU instance provisioned, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.

You may initiate instances of the Oracle Data Integration Platform Cloud Service - Enterprise – Government to meet your cloud requirements. It is up to You to determine how many instances are deployed and for what duration. For Your planning purposes, Oracle operates the Oracle Data Integration Platform Cloud Service– Enterprise – Government on a 744 hour per month basis.

For the purposes of the Oracle Cloud Infrastructure GoldenGate- Government, Your Compute usage is measured by calculating the OCPU per Hour You use. Pricing is OCPU per Hour consumed for each Oracle Cloud Infrastructure GoldenGate - Government Deployment, from the time an Oracle Cloud Infrastructure GoldenGate - Government Deployment is launched until it is terminated or stopped.

If Oracle Cloud Infrastructure GoldenGate - Government Deployment is open for only part of an hour, it will be billed for partial OCPU per Hour consumed based upon the consumption during the period when the Oracle Cloud Infrastructure GoldenGate - Government Deployment was active. An Oracle Cloud Infrastructure GoldenGate - Government Deployment can be stopped, consuming no OCPU per Hour

Oracle Cloud Infrastructure GoldenGate - Government Control Plane backups are retained for up to 60 days after which they will be automatically deleted. To retain Oracle Cloud Infrastructure GoldenGate - Government Control Plane data contained within automatic backups for more than 60 days, you may archive the data in Oracle Object Store Cloud Service and pay the associated storage charges.

Oracle Cloud Infrastructure GoldenGate - Government Control Plane backups are retained for a minimum of 36 hours and are automatically pruned as each backup becomes obsolete. To retain

Oracle Cloud Infrastructure GoldenGate - Government Deployment data contained within automatic deployment backups for more 36 hours, you may archive the data in Oracle Object Store Cloud Service and pay the associated storage charges.

Customer Responsibilities

Certain aspects of service management are Your responsibility. These include, but are not limited to the following:

- The Cloud Services are not intended to hold sensitive or regulated information. You must not use the Cloud Services to store or process any health, payment card or similarly sensitive information that imposes specific data security obligations for the processing of such data.
- You are responsible for managing and maintaining Oracle GoldenGate Cloud Service – Enterprise – Government and Oracle GoldenGate Cloud Service – Enterprise – BYOL - Government and its availability. You are responsible for patching the cloud service using the update mechanism provided as part of the Cloud Service
- You are responsible for managing and maintaining Oracle Data Integration Cloud Service – Enterprise – Classic - Government and Oracle Data Integration Cloud Service – Enterprise – Classic - BYOL - Government and its availability. You are responsible for patching the cloud service using the update mechanism provided as part of the Cloud Service
- You are responsible for managing and maintaining Oracle Data Integration Cloud Service – Governance – Classic Government and Oracle Data Integration Cloud Service – Governance – Classic - BYOL – Government and its availability. You are responsible for patching the cloud service using the update mechanism provided as part of the Cloud Service

Oracle Cloud Policies and Pillar Documentation

Your order for these Oracle PaaS and IaaS Cloud Services are subject to the *Oracle Cloud Hosting and Delivery Policies* and the Oracle PaaS and IaaS Public Cloud Services pillar document, which may be viewed at www.oracle.com/contracts.

BYOL REQUIRED LICENSES

| BYOL Cloud Services | | |
|---|--------|---------------|
| Oracle GoldenGate Cloud Service – Enterprise – BYOL - Government | B90026 | OCPU Per Hour |
| Conversion Ratios: <ul style="list-style-type: none"> • For every 4 supported Processor licenses You may activate 1 OCPU of the above referenced BYOL Cloud Service. • For every 200 supported Named User Plus licenses You may activate 1 OCPU of the above referenced BYOL Cloud Service. | | |

Any of the following supported program licenses may be aggregated to meet the conversion ratio above:

Oracle GoldenGate

-or-

Oracle GoldenGate for Oracle Applications

-or-

Oracle GoldenGate for Non Oracle Database

| | | |
|---|--------|-------------------------------------|
| Oracle Data Integration Platform Cloud Service – Enterprise – BYOL – Government | B90270 | Gigabyte of Data Processed per Hour |
| Oracle Data Integration Platform Cloud Service – Enterprise – Classic - BYOL - Government | B90352 | Gigabyte of Data Processed per Hour |

Conversion Ratios:

- For each supported Processor license You may process up to 2GB per hour from/to the above referenced BYOL Cloud Service.
- For every 25 supported Named User Plus licenses You process 1GB per hour from/to the above referenced BYOL Cloud Service.

Any of the following supported program licenses may be aggregated to meet the conversion ratio above.

Oracle GoldenGate

-or-

Oracle GoldenGate for Non Oracle Database

| | | |
|---|--------|-------------------------------------|
| Oracle Data Integration Platform Cloud Service – Governance – BYOL - Government | B90271 | Gigabyte of Data Processed per Hour |
|---|--------|-------------------------------------|

Conversion Ratios:

- For each supported Processor license You may process up to 2GB per hour from/to the above referenced BYOL Cloud Service.
- For every 25 supported Named User Plus licenses You process 1GB per hour from/to the above referenced BYOL Cloud Service.

Any of the following supported program licenses may be aggregated to meet the conversion ratio above.

Oracle Enterprise Data Quality Batch Processing for Data Integration

-or-

| | | |
|--|--------|---------------|
| Oracle Enterprise Data Quality Standardization and Match | | |
| Oracle Cloud Infrastructure GoldenGate – Government – BYOL | B93020 | OCPU per Hour |
| <p>Conversion Ratios:</p> <ul style="list-style-type: none"> For every 8 Processor licenses you may activate up to 1 OCPU of the above referenced BYOL Cloud Service. For every 400 supported Named User Plus licenses you may activate up to 1 OCPU hour of the above referenced BYOL Cloud Service. <p>Any of the following supported program licenses may be aggregated to meet the conversion ratio above.</p> <p>Oracle GoldenGate</p> <p>-or-</p> <p>Oracle GoldenGate for Non Oracle Database</p> | | |

ORACLE DATA MANAGEMENT CLOUD SERVICES

| Oracle Database Cloud Service | Part # | Note | Metric |
|--|--------|------|------------------------------|
| Oracle Database Cloud Service - Enterprise Edition – General Purpose- Government | B88808 | 1 | OCPU Per Hour |
| Oracle Database Cloud Service - Enterprise Edition Extreme Performance – General Purpose- Government | B88809 | 1 | OCPU Per Hour |
| Oracle Database Exadata Cloud Service - X6 | | | |
| Oracle Database Exadata Cloud Service - Full Rack - X6 -Government | B88817 | 1 | Hosted Environment Per Month |
| Oracle Database Exadata Cloud Service - Half Rack - X6 -Government | B88816 | 1 | Hosted Environment Per Month |
| Oracle Database Exadata Cloud Service – Quarter Rack - X6 -Government | B88815 | 1 | Hosted Environment Per Month |
| Oracle Database Exadata Cloud Service - Additional OCPU's -Government | B88814 | 1, 5 | OCPU Per Hour |
| Oracle Database Exadata Cloud Service – -Infrastructure | | | |

| | | | |
|---|--------|---|------------------------------|
| Oracle Cloud Infrastructure - Database Exadata Infrastructure - Base System – Government Note: Must order OCPUs with the Exadata Infrastructure | B90778 | 1 | Hosted Environment Per Month |
| Oracle Cloud Infrastructure - Database Exadata Infrastructure - Quarter Rack – X7 - Government Note: Must order OCPUs with the Exadata | B90484 | 1 | Hosted Environment Per Month |
| Oracle Cloud Infrastructure - Database Exadata Infrastructure - Half Rack – X7 - Government Note: Must order OCPUs with the Exadata | B90485 | 1 | Hosted Environment Per Month |
| Oracle Cloud Infrastructure - Database Exadata Infrastructure - Full Rack – X7 - Government Note: Must order OCPUs with the Exadata | B90486 | 1 | Hosted Environment Per Month |
| Oracle Cloud Infrastructure - Database Exadata Infrastructure - Quarter Rack – X8 - Government Note: Must order OCPUs with the Exadata Infrastructure | B91539 | | Hosted Environment Per Month |
| Oracle Cloud Infrastructure - Database Exadata Infrastructure - Half Rack – X8 - Government Note: Must order OCPUs with the Exadata Infrastructure | B91540 | | Hosted Environment Per Month |
| Oracle Cloud Infrastructure - Database Exadata Infrastructure - Full Rack – X8 - Government Note: Must order OCPUs with the Exadata Infrastructure | B91541 | | Hosted Environment Per Month |
| Oracle Cloud Infrastructure - Database Exadata Infrastructure - Quarter Rack – X8M – Government. Note: Must order OCPUs with the Database Exadata Infrastructure Rack | B92383 | | Hosted Environment Per Month |
| Oracle Cloud Infrastructure - Database Exadata Infrastructure - Database Server – X8M – Government. For use with Database Exadata Infrastructure Rack: B92383 above. Note: Must order OCPUs with the Database Exadata Infrastructure – Database Server | B92384 | | Hosted Environment Per Month |
| Oracle Cloud Infrastructure - Database Exadata Infrastructure - Storage Server – X8M – Government. For use with Database Exadata Cloud Infrastructure: B92383 above | B92385 | | Hosted Environment Per Month |

| Oracle Database Exadata Cloud Service – OCPUs | | | |
|--|--------|---------|---------------|
| Oracle Cloud Infrastructure- Database Exadata OCPU - Government | B90487 | 1, 3, 5 | OCPU Per Hour |
| Oracle Cloud Infrastructure – Database Exadata OCPU – BYOL – Government | B90488 | 1, 4, 5 | OCPU Per Hour |
| Gen 2 Exadata Cloud at Customer | | | |
| Gen 2 Exadata Cloud at Customer - Database OCPU - BYOL - Government - OCPU Per Hour For use with Gen 2 Exadata Cloud at Customer Infrastructure - Non-metered B891029, B891030, B91031, B91032, B891037, B891038, B891039, B891040 Additional enabled OCPUs. OCPUs are purchased in increments of 744 hours. | B91053 | 5 | OCPU Per Hour |
| Oracle Cloud Infrastructure - Exadata Cloud at Customer - Database OCPU - BYOL – Government For use with Gen 2 Exadata Cloud at Customer Infrastructure - Non-metered B891029, B891030, B91031, B91032, B891037, B891038, B891039, B891040 Additional enabled OCPUs. OCPUs are purchased in increments of 744 hours. | B91054 | 4, 5 | OCPU Per Hour |
| Exadata Cloud at Customer - Autonomous Transaction Processing - Database OCPU – Government For use with Gen 2 Exadata Cloud at Customer Infrastructure - Non-metered B92406- Gen 2 Exadata Cloud at Customer Infrastructure - XM - Base System - Non-metered B92407- Gen 2 Exadata Cloud at Customer Infrastructure – X8M – Quarter Rack - Non-metered B92408- Gen 2 Exadata Cloud at Customer Infrastructure – X8M – Half Rack - Non-metered | B92387 | 1, 3, 5 | OCPU Per Hour |

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|---|--------|------------|---------------|
| <p>B92409- Gen 2 Exadata Cloud at Customer Infrastructure – X8M – Full Rack - Non-metered</p> <p>B92412- Gen 2 Exadata Cloud at Customer Infrastructure - XM - Base System - Partner Hardware - Non-metered</p> <p>B92413- Gen 2 Exadata Cloud at Customer Infrastructure – X8M – Quarter Rack - Partner Hardware - Non-metered</p> <p>B92414- Gen 2 Exadata Cloud at Customer Infrastructure – X8M – Half Rack - Partner Hardware - Non-metered</p> <p>B92415- Gen 2 Exadata Cloud at Customer Infrastructure – X8M – Full Rack - Partner Hardware - Non-metered</p> <p>B891029, B891030, B91031, B91032, B891037, B891038, B891039, B891040</p> <p>Additional enabled OCPUs. OCPUs are purchased in increments of 744 hours.</p> | | | |
| <p>Exadata Cloud at Customer - Autonomous Transaction Processing - Database OCPU – BYOL - Government</p> <p>For use with Gen 2 Exadata Cloud at Customer Infrastructure - Non-metered</p> <p>B92406- Gen 2 Exadata Cloud at Customer Infrastructure - XM - Base System - Non-metered</p> <p>B92407- Gen 2 Exadata Cloud at Customer Infrastructure – X8M – Quarter Rack - Non-metered</p> <p>B92408- Gen 2 Exadata Cloud at Customer Infrastructure – X8M – Half Rack - Non-metered</p> <p>B92409- Gen 2 Exadata Cloud at Customer Infrastructure – X8M – Full Rack - Non-metered</p> <p>B92412- Gen 2 Exadata Cloud at Customer Infrastructure - XM - Base System - Partner Hardware - Non-metered</p> <p>B92413- Gen 2 Exadata Cloud at Customer Infrastructure – X8M – Quarter Rack - Partner Hardware - Non-metered</p> <p>B92414- Gen 2 Exadata Cloud at Customer Infrastructure – X8M – Half Rack - Partner Hardware - Non-metered</p> | B92388 | 1, 2, 4, 5 | OCPU Per Hour |

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|---|--------|---------|---------------|
| <p>B92415- Gen 2 Exadata Cloud at Customer Infrastructure – X8M – Full Rack - Partner Hardware - Non-metered</p> <p>B891029, B891030, B91031, B91032, B891037, B891038, B891039, B891040</p> <p>Additional enabled OCPUs. OCPUs are purchased in increments of 744 hours.</p> | | | |
| <p>Exadata Cloud at Customer - Autonomous Data Warehouse - Database OCPU - Government</p> <p>For use with Gen 2 Exadata Cloud at Customer Infrastructure - Non-metered</p> <p>B92406- Gen 2 Exadata Cloud at Customer Infrastructure - XM - Base System - Non-metered</p> <p>B92407- Gen 2 Exadata Cloud at Customer Infrastructure – X8M – Quarter Rack - Non-metered</p> <p>B92408- Gen 2 Exadata Cloud at Customer Infrastructure – X8M – Half Rack - Non-metered</p> <p>B92409- Gen 2 Exadata Cloud at Customer Infrastructure – X8M – Full Rack - Non-metered</p> <p>B92412- Gen 2 Exadata Cloud at Customer Infrastructure - XM - Base System - Partner Hardware - Non-metered</p> <p>B92413- Gen 2 Exadata Cloud at Customer Infrastructure – X8M – Quarter Rack - Partner Hardware - Non-metered</p> <p>B92414- Gen 2 Exadata Cloud at Customer Infrastructure – X8M – Half Rack - Partner Hardware - Non-metered</p> <p>B92415- Gen 2 Exadata Cloud at Customer Infrastructure – X8M – Full Rack - Partner Hardware - Non-metered</p> <p>B891029, B891030, B91031, B91032, B891037, B891038, B891039, B891040</p> <p>Additional enabled OCPUs. OCPUs are purchased in increments of 744 hours.</p> | B92389 | 1, 3, 5 | OCPU Per Hour |

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|---|--------|---------|-------------------------------|
| <p>Exadata Cloud at Customer - Autonomous Data Warehouse - Database OCPU - Government</p> <p>For use with Gen 2 Exadata Cloud at Customer Infrastructure - Non-metered</p> <p>B92406- Gen 2 Exadata Cloud at Customer Infrastructure - XM - Base System - Non-metered</p> <p>B92407- Gen 2 Exadata Cloud at Customer Infrastructure – X8M – Quarter Rack - Non-metered</p> <p>B92408- Gen 2 Exadata Cloud at Customer Infrastructure – X8M – Half Rack - Non-metered</p> <p>B92409- Gen 2 Exadata Cloud at Customer Infrastructure – X8M – Full Rack - Non-metered</p> <p>B92412- Gen 2 Exadata Cloud at Customer Infrastructure - XM - Base System - Partner Hardware - Non-metered</p> <p>B92413- Gen 2 Exadata Cloud at Customer Infrastructure – X8M – Quarter Rack - Partner Hardware - Non-metered</p> <p>B92414- Gen 2 Exadata Cloud at Customer Infrastructure – X8M – Half Rack - Partner Hardware - Non-metered</p> <p>B92415- Gen 2 Exadata Cloud at Customer Infrastructure – X8M – Full Rack - Partner Hardware - Non-metered</p> <p>B891029, B891030, B91031, B91032, B891037, B891038, B891039, B891040</p> <p>Additional enabled OCPUs. OCPUs are purchased in increments of 744 hours.</p> | B92390 | 1, 3, 5 | OCPU Per Hour |
| Oracle Database Backup Service - Storage Capacity - Government | | | |
| Oracle Database Backup Service - Storage Capacity – Government | B88807 | 1 | GB Storage Capacity Per Month |
| Oracle Database Backup Cloud – Object Storage - Government | | | |
| Oracle Database Backup Cloud-Object Storage-Government | B90232 | 1 | GB Storage Capacity per Month |
| Oracle Database Backup Cloud – Archive Storage - Government | | | |

| | | | |
|--|--------|------|-------------------------------------|
| Oracle Database Backup Cloud –Archive Storage-Government | B90233 | 1 | GB Storage Capacity per Month |
| Oracle Autonomous Data Warehouse Cloud Service | | | |
| Oracle Autonomous JSON Database – Government | B92208 | 1 | OCPU per Hour |
| Oracle Big Data Service | | | |
| Oracle Big Data Service – Compute – Standard – Government | B91124 | | OCPU Per Hour |
| Oracle Big Data Service – Compute – Dense I/O – Government | B91125 | | OCPU Per Hour |
| Oracle Big Data Service – Compute – HPC – Government | B91126 | | OCPU Per Hour |
| Oracle Cloud SQL - Compute Capacity - Government | B91123 | | OCPU Per Hour |
| Oracle Autonomous Data Warehouse Cloud Service | | | |
| Oracle Autonomous Data Warehouse - Government | B89816 | 1, 3 | OCPU per Hour |
| Oracle Autonomous Data Warehouse - Exadata Storage - Government | B89817 | 1 | Terabyte Storage Capacity per Month |
| Oracle Autonomous Data Warehouse - Dedicated – Government | B92186 | 1 | OCPU Per Hour |
| Oracle Autonomous Transaction Processing Cloud Service | | | |
| Oracle Autonomous Transaction Processing - Government | B90499 | 1, 3 | OCPU per Hour |
| Oracle Autonomous Transaction Processing - Exadata Storage - Government | B90500 | 1 | Terabyte Storage Capacity per Month |
| Oracle Autonomous Transaction Processing - Dedicated – Government | B92185 | 1 | OCPU per Hour |
| Oracle Cloud Infrastructure - Database Cloud Service – Government | | | |
| Oracle Cloud Infrastructure – Database Cloud Service – Enterprise Edition – Government | B90559 | 1, 2 | OCPU Per Hour |
| Oracle Cloud Infrastructure – Database Cloud Service – Enterprise Edition Extreme Performance - Government | B90560 | 1, 3 | OCPU Per Hour |
| Oracle Data Management Cloud Services – BYOL | | | |
| Oracle Database Cloud Service - All Editions - BYOL Government | B90033 | 1, 2 | OCPU per Hour |

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|--|--------|------|---------------|
| Oracle Database Cloud Service-Enterprise Edition Extreme Performance RAC-BYOL Government | B90149 | 1, 4 | OCPU per Hour |
| Oracle Autonomous Data Warehouse Cloud Service-BYOL | | | |
| Oracle Autonomous Data Warehouse - BYOL - Government | B90028 | 1 | OCPU per Hour |
| Oracle Autonomous Data Warehouse – Dedicated - BYOL – Government | B92188 | 1 | OCPU per Hour |
| Oracle Autonomous Transaction Processing Cloud Service-BYOL | | | |
| Oracle Autonomous Transaction Processing – BYOL- Government | B90501 | 1 | OCPU Per Hour |
| Oracle Autonomous Transaction Processing – Dedicated - BYOL - Government | B92187 | 1 | OCPU per Hour |
| Oracle Cloud Infrastructure –Database Cloud Service-BYOL | | | |
| Oracle Cloud Infrastructure-Database Cloud Service-All Editions-BYOL-Government | B90561 | 1, 4 | OCPU Per Hour |

Note

- 1: Limited Availability-This Cloud Service may not be available in all data center regions.
- 2: This Cloud Service Includes the entitlement for Data Masking and Subsetting Pack, Diagnostics and Tuning Packs, and Real Application Testing.
- 3: This Cloud Service Includes the entitlement for In-Memory Database, Real Application Clusters (RAC), Active Data Guard, Multitenant, Partitioning, Real Application Testing, Advanced Compression, Advanced Security, Label Security, Database Vault, OLAP, Advanced Analytics, Spatial and Graph, Diagnostics Pack, Tuning Pack, Database Lifecycle Management Pack, Data Masking and Subsetting Pack, and Cloud Management Pack for Oracle Database.
- 4: You may use the Transparent Database Encryption feature in the BYOL Cloud Service and only with the BYOL Cloud Service even if You do not have a supported license of the Advanced Security database option.
- 5: When OCPUs are enabled, there is a minimum of 2 OCPUs per Database Node or per VM, 4 for a Base System or Quarter Rack, 8 for a Half Rack, and 16 for a Full Rack. Additional OCPUs must be deployed symmetrically across all nodes, in multiples of 2 for a Base System or Quarter Rack, 4 for a Half Rack, and 8 for a Full Rack. Total OCPUs per rack/shape may not exceed the maximum limit for the particular rack/shape. OCPUs are ordered in increments of 744 hours.

Descriptions

The **Oracle Database Cloud Services-Government** provide a dedicated Oracle Database instance with automated customer-controlled backup, patching, and DBMS management with cloud tooling. They provide broad SQL*NET access and supports Oracle Enterprise Manager and other DBMS tools. You may use the Oracle Database Cloud Services through the Oracle Database Cloud Service web console and the services published REST API.

Oracle Database Exadata Cloud Service – Government provides a dedicated Oracle Exadata system , on which You may deploy a single-node or multi-node Oracle database instances. Each of the Oracle Exadata Infrastructure rack comes with a minimum and maximum number of OCPUs, dedicated memory and storage based on the shape and the total number of optional Oracle Database Exadata Infrastructure – Database Server and Storage Server enabled. The optional Database Servers and Storage Servers are only supported for selected configurations. Exadata Cloud Service instances are enabled with automated customer-controlled backup, patching, and DBMS management, along with Oracle Cloud tooling. The Oracle Database Exadata Cloud Services provide broad SQL*NET access and may be used with Oracle Enterprise Manager and other Oracle DBMS tools. You may use Oracle Database Exadata Cloud Services through the OCI Web Console and the services published REST APIs.

When you use an Oracle Database Exadata Cloud Service You pay:

- 1 - a fee for the Oracle Database Exadata ~~Cloud Service~~ Infrastructure enabled:
 - a fee for the Exadata Infrastructure shape which does not include any OCPU usage, and
 - a fee for the optional Exadata Infrastructure Database Server which does not include any OCPU usage, and
 - a fee for the optional Exadata Infrastructure Storage Server
 - Note: An Exadata Infrastructure – Quarter Rack shape is equivalent to 2 Database Servers and 3 Storage Servers.
- 2 - an OCPU usage fee for the enabled OCPUs. Two types of OCPU usage are available:
 - Oracle Database Exadata Cloud - Database OCPU - Government: includes Extreme Performance Database Software for enabled OCPUs
 - Oracle Database Exadata Cloud - Database OCPU – BYOL - Government: Bring Your Own License for enabled OCPUs

You must choose the type of OCPU (Database Exadata OCPU – Government or Database Exadata OCPU – BYOL – Government) at the time of Your initial order. OCPU types cannot be mixed within the same physical Oracle Exadata ~~Cloud Service~~ Infrastructure.

Oracle Database Backup Cloud Services-Government provide the ability to send Oracle Database backups directly from RMAN to the Object Storage or to the Archive Storage in OCI-C. These Cloud Services can be used to back up on premise databases or cloud instances. They also include the ability to use advanced compression and encryption for RMAN backups without the need to purchase licenses for advanced compression and advanced security options.

Oracle Autonomous JSON Database - Government provides database as a service that is optimized for the storage and retrieval of JSON documents and empowers developers with faster, more agile database application development. Infrastructure and database lifecycle operations are automated leveraging machine learning software with exceptions managed by Oracle operations. Database lifecycle includes: creation, backup, patching, upgrade, scaling, high availability and workload optimization of the database. The service has REST based API, UX and CLI providing well defined consumer controls to influence how and when specific database lifecycle operations are performed by Oracle. Oracle Autonomous JSON Database – Government is built upon the Oracle Database, so familiar tools that support Oracle Database also work with the service. These tools and applications connect to the service database using standard database connectivity such as SQL*Net or JDBC. Oracle Autonomous JSON Database – Government includes a workload optimization capability to eliminate complex tuning, freeing developers to rapidly create high performance data driven applications.

Autonomous JSON Database – Government is elastic, allowing a specification for number of OCPUs and storage capacity in TB's of Oracle Autonomous Database – Exadata Storage – Government for each service instance at provisioning. At any time, You may increase or decrease the OCPUs or increase the storage capacity and the service will scale without incurring any downtime.

Oracle Autonomous Data Warehouse – Government provides a fully-managed database that is tuned and optimized for data warehouse workloads. As a fully-managed Cloud Service, all infrastructure and database lifecycle operations are managed by the Cloud Service: the creation of the database, the backups of the database, the patching and the upgrading of the database, and the growing or the shrinking of the database. The Oracle Autonomous Data Warehouse – Government is fully elastic; You simply specify the number of OCPUs and the storage capacity in TB's for the data warehouse. At any time, You may scale, increase or decrease either the OCPUs or the storage capacity without incurring any downtime. The Oracle Autonomous Data Warehouse – Government is built upon the Oracle database, so business intelligence applications and tools that support the Oracle database also support the Oracle Autonomous Data Warehouse - Government. These tools and applications connect to the Cloud Service using standard database connectivity such as SQL*Net or JDBC.

The Oracle Big Data Cloud Service – Compute Edition provides a dedicated Hadoop cluster instance with managed patching, scaling and lifecycle management. You may use the Oracle Big Data Cloud Service – Compute Edition through the Oracle Big Data Cloud Service – Compute Edition console.

The **Oracle Big Data Service** provisions fully-configured, secure, highly available and dedicated Hadoop and Spark clusters on demand. You can scale the cluster to fit Your big data and analytics workloads using a range of Oracle Cloud Infrastructure compute shapes – supporting small test and development clusters to large production clusters. The Cloudera distribution (including Apache Hadoop and Apache Spark) is included with this service and is automatically configured with advanced security, including encryption and auditing. You can use Oracle SQL to query data in Your Hadoop cluster, object storage, Apache Kafka and NoSQL stores by leveraging Oracle Cloud SQL. You may use the Oracle Big Data Service through the Oracle Big Data Service console.

Oracle Autonomous Data Warehouse – Government entitles You to any number of users of Oracle Analytics Desktop (posted on the Oracle Software Delivery Cloud) for data analysis where at least one of the data sources is the Oracle Autonomous Data Warehouse - Government. Oracle Analytics Desktop provides personal data exploration and visualization for fast self-service analysis of data from the Oracle Autonomous Data Warehouse – Government and other sources.

Oracle Autonomous Data Warehouse – Exadata Storage - Government is the physical database storage space including space that is required for internal database storage files necessary to support service operation, such as for example SYSTEM, SYSAUX, UNDO or TEMP. The storage required for automated backups is separate and included in the Cloud Service.

Oracle Autonomous Transaction Processing – Government provides a fully managed database that is optimized for transaction processing and mixed workloads. Oracle Autonomous Transaction Processing - Government empowers developers with faster, more agile database application development. As a fully managed Cloud Service, all infrastructure and database lifecycle operations are managed by the Cloud Service: the creation of the database, the backups of the database, and the growing or shrinking of the database. Oracle Autonomous Transaction – Government is fully elastic; You simply specify the number of OCPUs and the storage capacity for the database. At any time, You

may scale, increase or decrease either the OCPUs or the storage capacity without incurring any downtime. Oracle Autonomous Transaction Processing – Government is built on the Oracle Database, so familiar tools that support Oracle database also work with the service. These tools and applications connect to the service database using standard database connectivity such as SQL*Net or JDBC.

Oracle Autonomous Transaction Processing – Exadata Storage – Government is the physical database storage space including space that is required for internal database storage files necessary to support service operation, such as for example SYSTEM, SYSAUX, UNDO, or TEMP. The storage required for automated backups is separate and included in the Cloud Service.

Oracle Cloud Infrastructure - Database Service - Government:

The Oracle Cloud Infrastructure - Database Service – Government provides a dedicated Oracle Database instance inside Your selected Virtual Cloud Network with automated customer-controlled backup, patching, and DBMS management with cloud tooling. The Cloud Service provides broad SQL*NET access and supports Oracle Enterprise Manager and other DBMS tools. You may use the Oracle Cloud Infrastructure - Database Service through the Oracle Cloud Infrastructure Cloud Service web console, through the Oracle Cloud Infrastructure Command Line Utility (CLI) and through the service’s published REST API. There are multi-database database consolidation environments, which allow You to spin up multiple databases inside a single database instance.

For Virtual Machine based deployments, you can choose any shape as defined with Oracle Cloud Infrastructure Virtual Instance Compute shapes as permitted by the service console or service API. Additionally, you will select the use of Oracle Cloud Infrastructure – Block Volume from a list of Available Storage sizes as permitted by the service console or service API. For more details, please read the Oracle Cloud Infrastructure Block Volume Storage Service Description section.

The Oracle Cloud Infrastructure - Database Service – Government supports two service editions – Enterprise Edition and Enterprise Edition Extreme Performance.

Service Activation, Measurement and Usage

You may begin using the Oracle Cloud Services after Your Cloud Services Account has been set up for consumption. The Oracle Cloud Service may be used after the Oracle Cloud Service has been activated. You may view Your usage of the Oracle Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure Your usage every month for billing purposes.

- For the purposes of the Oracle Database Cloud Services – Government, Your usage is measured by calculating the number of OCPU hours used by You.
 - OCPUs are ordered in increments of 744 hours
 - Pricing is per OCPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a partial hour.
 - You may initiate instances of the Oracle Database Cloud Services to meet Your cloud requirements. It is up to You to determine how many instances are deployed and for what duration. For Your planning purposes, Oracle operates the Oracle Database Cloud Services on a 744 hour per month basis.
 - For Virtual Machine based deployments, you are also charged per Gigabyte per Month for the Total Storage of Oracle Cloud Infrastructure – Block Volume as configured for use by your service instance. For more details, please read the Oracle Cloud Infrastructure Block Volume Storage Service Description section.

- For the purposes of the Oracle Database Backup Cloud Service - Storage Capacity - Government, Your usage is measured by calculating the average storage (Gigabyte of Storage Capacity) used by You during each month. Usage data is collected at one-hour intervals and the storage usage is measured in “TimedStorage-ByteHrs” which are added up at the end of each calendar month to generate Your monthly charges. These charges combine database backup and cloud storage in a single price.
- For the purposes of the Oracle Database Backup Cloud Service (Object Storage - Government or Archive Storage - Government) Your usage is measured by calculating the average storage (Gigabyte of Storage Capacity) used by Oracle RMAN backup data. Usage data is collected at one-hour intervals and the storage usage is measured in “TimedStorage ByteHrs” which are added up at the end of each calendar month to generate your monthly charges. These charges are only related to database backup; storage will be charged separately.
- For the purposes of the Oracle Database Exadata Cloud Service – Government, Your usage is measured by calculating the sum of the number of Hosted Environment Per Month for the Oracle Database Exadata Infrastructures and the additional number of OCPU Hours enabled for the database instances. The fees are calculated:
 - on a per Hosted Environment Per Month basis for the Oracle Database Exadata Infrastructure shape/instance; plus
 - on a per Hosted Environment Per Month basis for the Oracle Database Exadata Infrastructure Database Server or Storage Server; plus
 - on a per OCPU Per Hour basis for any additional enabled OCPU Hours for each database instance, from the time the OCPUs are enabled until they are stopped/terminated.
- The Oracle Database Exadata Infrastructure Database Server X8M – Government and Storage Server X8M – Government are only supported on Oracle Database Exadata Cloud Service X8M – Government instances.
- An Exadata Cloud Service – Government instance requires a minimum of 2 Database Servers and 3 Storage Servers which is equivalent to an Exadata Infrastructure Quarter Rack or Base System shape.
 - OCPUs are ordered in increments of 744 hours
 - Each partial OCPU Hour enabled will be billed as a partial hour.
 - When OCPUs are enabled, there is a minimum of 2 OCPUs per database node or per VM; 4 for a Base System or Quarter Rack, 8 for a Half Rack, and 16 for a Full Rack.
 - Additional OCPUs must be deployed symmetrically across all nodes, in multiples of 2 for a Base System or Quarter Rack, 4 for a Half Rack, and 8 for a Full Rack.
 - At the time of service creation, You must choose the type of OCPU license type, Oracle Database Exadata OCPU or Oracle Database Exadata OCPU – BYOL.
 - OCPU types cannot be mixed within the same Oracle Database Exadata Infrastructure shape.
 - Total OCPUs per rack/shape may not exceed the maximum limit for the particular rack/shape.
- For the purposes of the Oracle Database Exadata Cloud Service – X8M – Government, Your environment usage per month is defined as:
 - For the Oracle Cloud Infrastructure - Database Exadata Infrastructure – Quarter Rack – X8M – Government, zero (0) OCPUs enabled and 149 TB of usable storage. An Exadata Infrastructure Quarter Rack shape is equivalent to 2 Database Servers and 3 Storage Servers.

You may scale up to 100 OCPUs in increments of 2. When OCPUs are enabled, there is a minimum of 4 for Quarter Rack; 2 OCPUs per database node or per VM. Mid-term cancellation will not be allowed.

- For the Oracle Cloud Infrastructure - Database Exadata Infrastructure – Database Server – X8M – Government, zero (0) OCPUs enabled. You may scale up to 50 OCPUs in increments of 1. When OCPUs are enabled, there is a minimum of 2 OCPUs per database node or per VM. The Database Exadata Infrastructure – Database Server must co-terminate with the original Database Exadata Infrastructure Rack. Mid-term cancellation will not be allowed.
- For the Oracle Cloud Infrastructure - Database Exadata Infrastructure – Storage Server – X8M – Government, 49 TB of usable storage. The Database Exadata Infrastructure – Storage Server must co-terminate with the original Database Exadata Infrastructure Rack. Mid-term cancellation will not be allowed.
- For the purposes of the Oracle Database Exadata Cloud Services - X-6 - Government, Your environment usage per month is defined as:
 - For a quarter rack Hosted Environment, 22 OCPUs enabled and 144 TB of raw storage or 42 TB of usable storage. You may scale up to 84 OCPUs in increments of 2.
 - For a half rack Hosted Environment, 44 OCPUs enabled and 288 TB of raw storage or 84 TB of usable storage. You may scale up to 168 OCPUs in increments of 4.
 - For a full rack Hosted Environment, 88 OCPUs enabled and 1152 TB of raw storage or 336 TB of usable storage. You may scale up to 336 OCPUs in increments of 8.
- For the purposes of the Oracle Database Exadata Cloud Services – Base System, Your environment usage per month is defined as:

For the Oracle Cloud Infrastructure - Database Exadata Cloud Service Infrastructure - Base System - Government, zero (0) OCPUs enabled and 252 TB of raw storage or 74.6 TB of usable storage. You may scale up to 48 OCPUs in increments of 2.
- For the purposes of the Oracle Database Exadata Cloud Services – X7 - Government, Your environment usage per month is defined as:
 - For the Oracle Cloud Infrastructure - Database Exadata Infrastructure - Quarter Rack – X7 - Government, zero (0) OCPUs enabled and 360 TB of raw storage or 106 TB of usable storage. You may scale up to 92 OCPUs in increments of 2.
 - For the Oracle Cloud Infrastructure - Database Exadata Infrastructure - Half Rack – X7 - Government, zero (0) OCPUs enabled and 720 TB of raw storage or 212 TB of usable storage. You may scale up to 184 OCPUs in increments of 4.
 - For the Oracle Cloud Infrastructure - Database Exadata Infrastructure - Full Rack – X7 - Government, zero (0) OCPUs enabled and 1440 TB of raw storage or 424 TB of usable storage. You may scale up to 368 OCPUs in increments of 8.
- For the purposes of the Oracle Database Exadata Cloud Service – X8 - Government, Your environment usage per month is defined as:
 - For the Oracle Cloud Infrastructure - Database Exadata Infrastructure - Quarter Rack – X8 - Government, zero (0) OCPUs enabled and 149 TB of usable storage. You may scale up to 100 OCPUs in increments of 2.
 - For the Oracle Cloud Infrastructure - Database Exadata Infrastructure - Half Rack – X8 - Government, zero (0) OCPUs enabled and 298 TB of usable storage. You may scale up to 200 OCPUs in increments of 4.
 - For the Oracle Cloud Infrastructure - Database Exadata Infrastructure - Full Rack – X8 - Government, zero (0) OCPUs enabled and 596 TB of usable storage. You may scale up to 400 OCPUs in increments of 8.

For the purpose of the Oracle Autonomous JSON Database – Government:

- Your Compute is measured by calculating the number of OCPU hours You use. You may set the number of OCPUs for Your Cloud Service via the Cloud Service console, via CLI, or via API. You may also choose to enable auto scaling.
 - If auto scaling is not enabled, then pricing is per OCPU hour consumed by the Cloud Service, from the time that the Cloud Service is launched until the Compute is terminated or stopped.
 - If auto scaling is enabled, the Cloud Service will always provide capacity for the number of OCPUs you specified when You created or explicitly scaled Your service, but the Cloud Service may also provide additional OCPUs up to a total of 3x of the number of OCPUs You specified when creating or explicitly scaling Your Service, as needed based upon Your workload. Your OCPU consumption per hour will be computed as follows: maximum (the number of OCPUs for Your Service, actual OCPUs consumed by Your service). The actual OCPU usage is based upon per minute consumption, averaged across the hour.
 - If Autonomous Data Guard is enabled for Your service instance, then the additional pricing for the Cloud Service will be the number of OCPU's You specified when You created or explicitly scaled Your service, regardless of whether auto scaling is enabled or not. Auto scaling related OCPU consumption does not occur on the standby.
 - If Your service is open for only part of an hour, it will be billed for the partial OCPU hour based upon the OCPU consumption during the period when the service instance was open. The minimum consumption is one minute. A service instance can be stopped, consuming no compute. However, any active service instance must consume a minimum 1 terabyte of storage at any given point in time.
 - For the purposes of the Oracle Big Data Cloud Service – Compute Edition,
 - Your compute capacity usage is measured by calculating the number of OCPU hours used by You. Pricing is per OCPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.
 - You may initiate instances of the Oracle Big Data Cloud Service - Compute Edition to meet your cloud requirements. It is up to You to determine how many instances are deployed and for what duration. For Your planning purposes, Oracle operates the Oracle Big Data Cloud Service - Compute Edition on a 744 hour per month basis.
 - Your storage capacity usage is measured by calculating the average storage (Gigabyte of Storage Capacity) used by You during each month. Usage data is collected at one-hour intervals and the storage usage is measured in “TimedStorage-ByteHrs” which are added up at the end of each calendar month to generate Your monthly charges.
 - For the purposes of the Oracle Big Data Service and Oracle Cloud SQL,
 - Oracle Cloud SQL is an optional component that can be added to Your Oracle Big Data Service.
 - Your usage is measured by calculating the OCPU usage monitored hourly through the calendar month. OCPU usage is counted per hour

and then added up at the end of the calendar month to determine monthly usage.

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- For the purposes of the Oracle Autonomous Data Warehouse – Government:
 - Your compute is measured by calculating the number of OCPU hours You use. You may set the number of OCPUs for Your Cloud Service via the Cloud Service console, via CLI, or via API. You may also choose to enable auto scaling.
 - If auto scaling is not enabled, then pricing is per OCPU hour consumed by the Cloud Service, from the time that the Cloud Service is launched until the Compute is terminated or stopped.
 - If auto scaling is enabled, the Cloud Service will always provide capacity for the number of OCPUs you specified when You created or explicitly scaled Your service, but the Cloud Service may also provide additional OCPUs up to a total of 3x of the number of OCPUs You specified when creating or explicitly scaling Your Service, as needed based upon Your workload. Your OCPU consumption per hour will be computed as follows: maximum (the number of OCPUs for Your Service, actual OCPUs consumed by Your service). The actual OCPU usage is based upon per minute consumption, averaged across the hour.
 - If Autonomous Data Guard is enabled for Your service instance, then the additional pricing for the Cloud Service will be the number of OCPU's You specified when You created or explicitly scaled Your service, regardless of whether auto scaling is enabled or not. Auto scaling related OCPU consumption does not occur on the standby.
 - If Your service is open for only part of an hour, it will be billed for the partial OCPU hour based upon the OCPU consumption during the period when the service instance was open. The minimum consumption is one minute. A service instance can be stopped, consuming no compute. However, any active service instance must consume a minimum 1 terabyte of storage at any given point in time.
 - Your Storage usage in the Oracle Autonomous Data Warehouse - Exadata Storage - Government is measured by calculating the number of TB months You use. Storage consists of core database file storage for Your database plus Your user data but exclude automated backups of the Service. You may set the number of TBs for Your Cloud Service via the Cloud Service console, via CLI, or via API. Pricing is per TB month consumed by the Cloud Service, from the time that the Cloud Service is launched until the Cloud Service is terminated. Each TB consumed for part of a month will be billed as TB per Hour.
- For the purpose of the Oracle Autonomous Transaction Processing – Government:
 - Your Compute is measured by calculating the number of OCPU hours You use. You may set the number of OCPUs for Your Cloud Service via the Cloud Service console, via CLI, or via API. You may also choose to enable auto scaling.
 - If auto scaling is not enabled, then pricing is per OCPU hour consumed by the Cloud Service, from the time that the Cloud Service is launched until the Compute is terminated or stopped.
 - If auto scaling is enabled, the Cloud Service will always provide capacity for the number of OCPUs you specified when You created or explicitly scaled Your

service, but the Cloud Service may also provide additional OCPUs up to a total of 3x of the number of OCPUs You specified when creating or explicitly scaling Your Service, as needed based upon Your workload. Your OCPU consumption per hour will be computed as follows: maximum (the number of OCPUs for Your Service, actual OCPUs consumed by Your service). The actual OCPU usage is based upon per minute consumption, averaged across the hour.

- If Autonomous Data Guard is enabled for Your service instance, then the additional pricing for the Cloud Service will be the number of OCPU's You specified when You created or explicitly scaled Your service, regardless of whether auto scaling is enabled or not. Auto scaling related OCPU consumption does not occur on the standby.
- If Your service is open for only part of an hour, it will be billed for the partial OCPU hour based upon the OCPU consumption during the period when the service instance was open. The minimum consumption is one minute. A service instance can be stopped, consuming no compute. However, any active service instance must consume a minimum 1 terabyte of storage at any given point in time.
- Your Storage usage in Oracle Autonomous Transaction Processing – Exadata Storage – Government is measured by calculating the number of TB months You use. Storage consists of core database file storage for Your database plus Your user data but exclude automated backups of the Service. You may set the number of TB per Month for Your Cloud Service via the Cloud Service console, via CLI, or via API. Pricing is TB per Month consumed by the Cloud Service, from the time that the Cloud Service is launched until the Cloud Service is terminated. Each TB consumed for part of a month will be billed as a TB per Hour.

Customer Responsibilities

Certain aspects of service management are Your responsibility. These include, but are not limited to the following:

- You are responsible for managing and maintaining Big Data Cloud Service – Compute Edition - Government and its availability. You are responsible for patching Big Data Cloud Service – Compute Edition - Government using the update mechanism provided as part of the Cloud Service.
- You are responsible for managing and maintaining Oracle Big Data Service and its availability. You are responsible for patching Oracle Big Data Service using the update mechanism provided by Oracle.

BYOL Required Licenses

| BYOL Cloud Services | | |
|---|--------|---------------|
| **Oracle Autonomous Data Warehouse - BYOL | B90028 | OCPU Per Hour |

Conversion Ratios for **Oracle Database Enterprise Edition plus Options**

If You run Oracle Database Enterprise Edition and the required options listed below, then Your BYOL requirements are as follows. The requirements are applicable on a per-Service Instance base:

For 1-16 OCPUs of a single Oracle Autonomous Data Warehouse – Government Service Instance:

- For each supported Processor license of Oracle Database Enterprise Edition plus Options: Multitenant, You may activate up to 2 OCPUs of the BYOL Cloud Service. Using Autonomous Data Guard with Your Autonomous Data Warehouse – Government Service Instance additionally requires the option Active Data Guard.
- For every 25 supported Named User Plus licenses of Oracle Database Enterprise Edition plus Options: Multitenant, You may activate 1 OCPU of the BYOL Cloud Service. Using Autonomous Data Guard with Your Autonomous Data Warehouse – Government Service Instance additionally requires the option Active Data Guard.
- Each Oracle Autonomous Data Warehouse – Government Service Instance may not exceed 16 OCPUs. The aggregate of all Autonomous Data Warehouse – Government Service Instances may exceed this limit.

For 17 OCPUs or more of a single Oracle Autonomous Data Warehouse – Government Service Instance:

- For each supported Processor license of Oracle Database Enterprise Edition plus Options: Multitenant and Real Application Clusters, You may activate up to 2 OCPUs of the BYOL Cloud Service. Using Autonomous Data Guard with Your Autonomous Data Warehouse – Government Service Instance additionally requires the option Active Data Guard.
- For every 25 supported Named User Plus licenses of Oracle Database Enterprise Edition plus Options: Multitenant and Real Application Clusters, You may activate 1 OCPU of the BYOL Cloud Service. Using Autonomous Data Guard with Your Autonomous Data Warehouse – Government Service Instance additionally requires the option Active Data Guard.

This Cloud Service Includes the entitlement for Data Masking and Subsetting Pack, Diagnostics and Tuning Packs, and Real Application Testing.

****Promotion available until May 31, 2021**

The requirement to have a Multitenant option license or the Real Application Cluster license is waived for this Cloud Service until **May 31, 2021**. If You continue to use this Cloud Service after **May 31, 2021**, then You will be required to meet all licensing policies described above or transition Your use to the non-BYOL SKU for this Cloud Service.

| | | |
|--|--------|---------------|
| **Exadata Cloud at Customer - Autonomous Data | B92390 | OCPU Per Hour |
|--|--------|---------------|

| | | |
|---|--|--|
| Warehouse - Database OCPU - BYOL - Government | | |
|---|--|--|

Conversion Ratios for **Oracle Database Enterprise Edition plus Options**

If You run Oracle Database Enterprise Edition and the required options listed below, then Your BYOL requirements are as follows. The requirements are applicable on a per-Service Instance base:

For 1-16 OCPUs of a single Oracle Autonomous Data Warehouse – Government Service Instance:

- For each supported Processor license of Oracle Database Enterprise Edition plus Options: Multitenant, You may activate up to 2 OCPUs of the BYOL Cloud Service.
- For every 25 supported Named User Plus licenses of Oracle Database Enterprise Edition plus Options: Multitenant, You may activate 1 OCPU of the BYOL Cloud Service.
- Each Oracle Autonomous Data Warehouse – Government Service Instance may not exceed 16 OCPUs. The aggregate of all Autonomous Data Warehouse – Government Service Instances may exceed this limit.

For 17 OCPUs or more of a single Oracle Autonomous Data Warehouse – Government Service Instance:

- For each supported Processor license of Oracle Database Enterprise Edition plus Options: Multitenant and Real Application Clusters, You may activate up to 2 OCPUs of the BYOL Cloud Service.
- For every 25 supported Named User Plus licenses of Oracle Database Enterprise Edition plus Options: Multitenant and Real Application Clusters, You may activate 1 OCPU of the BYOL Cloud Service.

This Cloud Service Includes the entitlement for Data Masking and Subsetting Pack, Diagnostics and Tuning Packs, and Real Application Testing.

****Promotion available until May 31, 2021**

The requirement to have a Multitenant option license or the Real Application Cluster license is waived for this Cloud Service until **May 31, 2021**. If You continue to use this Cloud Service after **May 31, 2021**, then You will be required to meet all licensing policies described above or transition Your use to the non-BYOL SKU for this Cloud Service.

| | | |
|---|--------|---------------|
| Oracle Cloud Infrastructure – Database Cloud Service – All Editions – BYOL-Government | B90561 | OCPU Per Hour |
|---|--------|---------------|

Conversion Ratios for Enterprise Edition:

- For each supported Processor license you may activate up to 2 OCPUs of the BYOL Cloud Service.
- For every 25 supported Named User Plus licenses you may activate 1 OCPU of the BYOL Cloud Service.

The Enterprise Editions of this Cloud Service Includes the entitlement for Data Masking and Subsetting Pack, Diagnostics and Tuning Packs, and Real Application Testing.

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|--|--------|---------------|
| **Oracle Autonomous Transaction Processing - BYOL - Government | B90501 | OCPU per Hour |
|--|--------|---------------|

Conversion Ratios for **Oracle Database Enterprise Edition plus Options**

If You run Oracle Database Enterprise Edition and the required options listed below, then Your BYOL requirements are as follows. The requirements are applicable on a per-Service Instance base:

For 1-16 OCPUs of a single Oracle Autonomous Transaction Processing – Government Service Instance:

- For each supported Processor license of Oracle Database Enterprise Edition plus Options: Multitenant, You may activate up to 2 OCPUs of the BYOL Cloud Service. - For every 25 supported Named User Plus licenses of Oracle Database Enterprise Edition plus Options: Multitenant, You may activate 1 OCPU of the BYOL Cloud Service. Using Autonomous Data Guard with Your Autonomous Transaction Processing – Government Service Instance additionally requires the option Active Data Guard.
- Each Oracle Autonomous Transaction Processing – Government Service Instance may not exceed 16 OCPUs. The aggregate of all Autonomous Transaction Processing – Government Service Instances may exceed this limit.

For 17 OCPUs or more of a single Oracle Autonomous Transaction Processing – Government Service Instance:

- For each supported Processor license of Oracle Database Enterprise Edition plus Options: Multitenant and Real Application Clusters, You may activate up to 2 OCPUs of the BYOL Cloud Service. - For every 25 supported Named User Plus licenses of Oracle Database Enterprise Edition plus Options: Multitenant and Real Application Clusters, You may activate 1 OCPU of the BYOL Cloud Service. Using Autonomous Data Guard with Your Autonomous Transaction Processing – Government Service Instance additionally requires the option Active Data Guard.

This Cloud Service Includes the entitlement for Data Masking and Subsetting Pack, Diagnostics and Tuning Packs, and Real Application Testing.

****Promotion available until May 31, 2021**

The requirement to have a Multitenant option license or the Real Application Cluster license is waived for this Cloud Service until **May 31, 2021**. If You continue to use this Cloud Service after **May 31, 2021**, then You will be required to meet all licensing policies described above or transition Your use to the non-BYOL SKU for this Cloud Service.

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|---|--------|---------------|
| Oracle Autonomous Transaction Processing - Dedicated - Government | B92187 | OCPU per Hour |
|---|--------|---------------|

Conversion Ratios for **Oracle Database Enterprise Edition plus Options**

If You run Oracle Database Enterprise Edition and the required options listed below, then Your BYOL requirements are as follows. The requirements are applicable on a per-Service Instance base:

For 1-16 OCPUs of a single Oracle Autonomous Transaction Processing Dedicated – Government Service Instance:

- For each supported Processor license of Oracle Database Enterprise Edition plus Options: Multitenant, You may activate up to 2 OCPUs of the BYOL Cloud Service. - For every 25 supported Named User Plus licenses of Oracle Database Enterprise Edition plus Options: Multitenant, You may activate 1 OCPU of the BYOL Cloud Service.
- Each Oracle Autonomous Transaction Processing Dedicated – Government Service Instance may not exceed 16 OCPUs. The aggregate of all Autonomous Transaction Processing – Government Service Instances may exceed this limit.

For 17 OCPUs or more of a single Oracle Autonomous Transaction Processing Dedicated – Government Service Instance:

- For each supported Processor license of Oracle Database Enterprise Edition plus Options: Multitenant and Real Application Clusters, You may activate up to 2 OCPUs of the BYOL Cloud Service. - For every 25 supported Named User Plus licenses of Oracle Database Enterprise Edition plus Options: Multitenant and Real Application Clusters, You may activate 1 OCPU of the BYOL Cloud Service.

This Cloud Service Includes the entitlement for Data Masking and Subsetting Pack, Diagnostics and Tuning Packs, and Real Application Testing.

****Promotion available until May 31, 2021**

The requirement to have a Multitenant option license or the Real Application Cluster license is waived for this Cloud Service until **May 31, 2021**. If You continue to use this Cloud Service after **May 31, 2021**, then You will be required to meet all licensing policies described above or transition Your use to the non-BYOL SKU for this Cloud Service.

| | | |
|---|--------|---------------|
| **Exadata Cloud at Customer - Autonomous Transaction Processing - Database OCPU - BYOL Government | B92388 | OCPU per Hour |
|---|--------|---------------|

Conversion Ratios for **Oracle Database Enterprise Edition plus Options**

If You run Oracle Database Enterprise Edition and the required options listed below, then Your BYOL requirements are as follows. The requirements are applicable on a per-Service Instance base:

For 1-16 OCPUs of a single Oracle Autonomous Transaction Processing – Government Service Instance:

- For each supported Processor license of Oracle Database Enterprise Edition plus Options: Multitenant, You may activate up to 2 OCPUs of the BYOL Cloud Service. - For every 25 supported Named User Plus licenses of Oracle Database Enterprise Edition plus Options: Multitenant, You may activate 1 OCPU of the BYOL Cloud Service.
- Each Oracle Autonomous Transaction Processing – Government Service Instance may not exceed 16 OCPUs. The aggregate of all Autonomous Transaction Processing – Government Service Instances may exceed this limit.

For 17 OCPUs or more of a single Oracle Autonomous Transaction Processing – Government Service Instance:

- For each supported Processor license of Oracle Database Enterprise Edition plus Options: Multitenant and Real Application Clusters, You may activate up to 2 OCPUs of the BYOL Cloud Service. - For every 25 supported Named User Plus licenses of Oracle Database Enterprise Edition plus Options: Multitenant and Real Application Clusters, You may activate 1 OCPU of the BYOL Cloud Service.

This Cloud Service Includes the entitlement for Data Masking and Subsetting Pack, Diagnostics and Tuning Packs, and Real Application Testing.

****Promotion available until May 31, 2021**

The requirement to have a Multitenant option license or the Real Application Cluster license is waived for this Cloud Service until **May 31, 2021**. If You continue to use this Cloud Service after **May 31, 2021**, then You will be required to meet all licensing policies described above or transition Your use to the non-BYOL SKU for this Cloud Service.

| | | |
|---|---------------|----------------------|
| Oracle Cloud Infrastructure- Database Exadata OCPU – BYOL-Government | B90488 | OCPU Per Hour |
|---|---------------|----------------------|

Conversion Ratios for Enterprise Edition:

- For each supported Processor license you may activate up to 2 OCPUs of the BYOL Cloud Service.
- For every 25 supported Named User Plus licenses you may activate 1 OCPU of the BYOL Cloud Service.

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|---|---------------|----------------------|
| Oracle Database Cloud Service – All Editions – BYOL - Government | B90033 | OCPU Per Hour |
|---|---------------|----------------------|

Conversion Ratios for Standard Edition 2:

- For each supported Processor license you may activate up to 2 OCPUs of the BYOL Cloud Service. The maximum number of OCPU's is 8 per SE 2 database.
- For every 10 Named User Plus licenses you may activate 2 OCPUs of the BYOL Cloud Service. The minimum required to bring is 10 Named User Plus per SE 2 database.

Conversion Ratios for Enterprise Edition:

- For each supported Processor license you may activate up to 2 OCPUs of the BYOL Cloud Service.
- For every 25 supported Named User Plus licenses you may activate 1 OCPU of the BYOL Cloud Service.

The BYOL requirements for Database Cloud Services are based on the edition of the Database that you choose to run in the BYOL Cloud Service environment and must be in accordance with the conversion ratios for the specified services

Standard Edition2

If you elect to run Oracle Database Standard Edition 2 as a BYOL Cloud Service, then your BYOL requirements are:

- Oracle Database Standard Edition
- or-
- Oracle Database Standard Edition One
- or-
- Oracle Database Standard Edition 2

Enterprise Edition + Enterprise Edition Options/Management Packs

If you elect to run Oracle Database Enterprise Edition and any of the eligible options/management packs listed below then your BYOL requirements are as follows:

Oracle Data base Enterprise Edition plus a license for each database option/management pack that you elect to run in your Cloud environment.

Eligible options include:

- Active Data Guard, Advanced Analytics, Advanced Compression, Advanced Security Database In-Memory, Database Lifecycle Management Pack, Database Vault, Label Security, Multitenant, OLAP, Partitioning, Real Application Clusters and Spatial & Graph.

You may use the following options in the BYOL Cloud Service for use only with the BYOL Cloud Service without a supported license:
Data Masking and Subsetting Pack, Diagnostics Pack, Tuning Pack, and Real Application Testing

Additionally, You may use the Transparent Database Encryption feature in the BYOL Cloud Service for use only with the BYOL Cloud Service without a supported license of the Advanced Security database option.

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|---|---------------|----------------------|
| Oracle Database Cloud Service-Enterprise Edition Extreme Performance-RAC-BYOL-Government | B90149 | OCPU Per Hour |
|---|---------------|----------------------|

Conversion Ratios for Enterprise Edition:

- For each supported Processor license you may activate up to 2 OCPUs of the BYOL Cloud Service.
- For every 25 supported Named User Plus licenses you may activate 1 OCPU of the BYOL Cloud Service.

Oracle Cloud Policies and Pillar Documentation

Your order for these Oracle PaaS and IaaS Cloud Services are subject to the *Oracle Cloud Hosting and Delivery Policies* and the Oracle PaaS and IaaS Public Cloud Services pillar document, which may be viewed at www.oracle.com/contracts.

ORACLE VISUAL BUILDER CLOUD SERVICE

| Oracle Cloud Infrastructure Offering | Part # | Metric |
|---|--------|--------|
| Oracle Visual Builder Cloud Service – Government - Each | B92035 | Each |

Description

The **Oracle Visual Builder Cloud Service – Government** provides a complete DevOps platform that streamlines team development processes and automates software delivery. The integrated platform includes an issue tracking system, agile development dashboards, a code versioning and code review platform, continuous integration and delivery automation, as well as team collaboration and project management features. The Oracle Visual Builder Cloud Service – Government does not enable customers to expand their storage usage requirements beyond the monthly storage entitlement for the Cloud Service.

Usage Limits

Included with Your order are Oracle Foundation Services. An Oracle Visual Builder Cloud Service environment is provisioned as a foundation service. The usage of Oracle Visual Builder Cloud Service is subject to the following quantities: 1 Visual Builder Cloud Service instance per Cloud Services Account, and 20GB of cumulative storage. Additional storage used beyond this limit will be billed as “Oracle

Visual Builder Cloud Service – Additional Storage – Government -Gigabyte Data Capacity”, which will be available in January 2020.

Service Activation, Measurement and Usage

You may begin using the Oracle Cloud Services after Oracle has activated Your Cloud Services Account. You may view Your usage of the Oracle Cloud Service in the Oracle Cloud Service console on a daily basis. Oracle will measure Your usage every month for billing purposes.

- For the purposes of the Oracle Visual Builder Cloud Service - Additional Storage - Government, Your usage is measured by calculating the number of gigabytes You use once You have exceeded Your monthly 20 gigabyte storage entitlement. Pricing is per Gigabyte Storage Capacity Per Month.

Oracle Cloud Policies and Pillar Documentation

Your order for these Oracle Cloud Services are subject to the *Oracle Cloud Hosting and Delivery Policies* and the Oracle PaaS and IaaS Public Cloud Services pillar document, which may be viewed at www.oracle.com/contracts.

ORACLE ENTERPRISE INTEGRATION CLOUD SERVICES

| Oracle API Platform Cloud Service | Part # | Note | Metric |
|---|--------|------|--------------------------|
| Oracle API Platform Cloud Service – Classic - Government | B88822 | 1 | Gateway Per Hour |
| Oracle API Platform Cloud Service - Government | B90267 | | Gateway Per Hour |
| Oracle Integration Cloud Service | | | |
| Oracle Integration Cloud Service - Enterprise – Government | B90290 | 1 | 5,000 Messages per Hour |
| Oracle Integration Cloud Service - Classic | | | |
| Oracle Integration Cloud Service - Enterprise – Classic - Government | B88781 | 1 | OCPU Per Hour |
| Oracle Integration Cloud Service - BYOL | | | |
| Oracle Integration Cloud Service - Enterprise – BYOL - Government | B90291 | 1 | 20,000 Messages per Hour |
| Oracle Integration Cloud Service – Classic - BYOL | | | |
| Oracle Integration Cloud Service - Enterprise – Classic - BYOL – Government | B90027 | 1 | OCPU Per Hour |

Note

1: Limited Availability-This Cloud Service may not be available in all data center regions.

Descriptions

The **Oracle Autonomous API Platform Cloud Service** comprises the following components: a cloud based management service for designing, configuring, managing and monitoring APIs, one or more customer-owned and customer-installed gateway(s) for processing runtime API calls, and an API consumption portal for discovering and consuming APIs.

Additionally, the Oracle Autonomous API Platform Cloud Service entitles You to use all the capabilities of the Oracle Apiary Cloud Services, including but not limited to API design, mock service, documentation viewer, team management, style-guides, and Dredd.

Usage Limits

The Oracle Autonomous API Platform Cloud Service allows for registration of one gateway with thirty-five thousand API calls per configured gateway per hour and 25 users of the Oracle Apiary Cloud Services - Professional. Additional sets of thirty-five thousand API calls per hour will be charged at additional gateway hours.

- Requests which are sent from the gateway to the backend Cloud Service are counted against the thirty-five thousand API calls per hour limit. Requests which are rejected or are “errored out” in the request flow will not count against this limit.
- Your use of the Oracle Apiary Cloud Services are limited to:
 - Per each provisioned tenant of the Oracle Autonomous API Platform Cloud Service, one team account in the Oracle Apiary Cloud Service – Professional to be used by users of the Oracle Autonomous API Platform Cloud Service tenant with which the Oracle Apiary Cloud Services - Professional is associated.

The **Oracle API Platform Cloud Service - Classic** comprises the following components: a cloud based application server, the management server for designing and monitoring APIs, a customer-owned and customer-installed gateway for processing runtime messages, and a consumer-facing developer portal that lets users browse and choose APIs for consumption.

The cloud based application server is based on a single compute shape and supports a single topology that is HA ready. The Oracle API Platform Cloud Service – Classic subscription price allows for registration of one gateway, with a maximum of 25 million messages per month and a maximum of 25 users of the Oracle Apiary Cloud Service per gateway. Additional messages used beyond this limit are billed as additional gateways.

Additionally, the Oracle API Platform Cloud Service - Classic entitles You to use all the capabilities of the Oracle Apiary Cloud Service, including but not limited to API design, mock service, documentation viewer, team management, style-guides, and Dredd.

Usage Limits

The Oracle API Platform Cloud Service - Classic subscription price entitles You to a maximum of 25 million API calls per configured gateway per month and 25 users of the Oracle Apiary Cloud Service. Additional API calls beyond this limit are billed as additional gateways.

- Requests which are sent from the gateway to the backend Cloud Service are counted against the 25 million API calls per configured gateway monthly limit. Requests which are rejected or are “errored out” in the request flow will not count against this limit.

- Your use of the Oracle Apiary Cloud Service is limited to:
 - Per each provisioned tenant of the Oracle API Platform Cloud Service - Classic, one team account in the Oracle Apiary Cloud Service to be used by users of the Oracle API Platform Cloud Service - Classic tenant with which the Oracle Apiary Cloud Service is associated.

The **Oracle Integration Cloud Service - Enterprise - Government** and **Oracle Integration Cloud Service – Enterprise – Government – BYOL** are cloud-based integration and process automation platforms.

The Oracle Integration Cloud Service – Enterprise - Government tracks each 5,000 message quantity per hour that is processed by each instance. The Oracle Integration Cloud Service – Enterprise - Government requires a minimum of 5000 Messages per Hour per service instance, and high availability is provided for all services instances along with underlying infrastructure components needed to run this Oracle Cloud Service, including databases and storage.

The Oracle Integration Cloud Service – Enterprise – BYOL – Government tracks each 20,000 message quantity per hour that is processed by each instance. The Oracle Integration Cloud Service - Enterprise – BYOL - Government requires a minimum of 20,000 Messages per Hour per service instance, and high availability is provided for all services instances along with underlying infrastructure components needed to run this Oracle Cloud Service, including databases and storage.

Users of the Oracle Integration Cloud Service - Enterprise - Government and the Oracle Integration Cloud Service – Enterprise - BYOL - Government receive the following additional capabilities:

- Oracle Integration Cloud Service – Standard feature sets and usage limits. This includes: SaaS integration adapters, technology adapters, Visual Builder and File Server. For usage limits, see below.
- On-premise enterprise application adapters
- Process automation
- B2B
- Integration Insight

Usage limits

The Oracle Integration Cloud Service – Enterprise - Government and the Oracle Integration Cloud Service – Enterprise - BYOL - Government are subject to the following quantities:

- Messages incoming or outgoing via all protocols except file (file, sftp, ftps, or attachments) are limited to 10 MB in size
- Files or attachments over 1MB and up-to 1GB in size are temporarily stored in the Oracle Integration Cloud Service instance while being processed with a limit of 10GB at any point

- in time. Individual file or attachment size limitations are clearly visible in the product design time user interface, and are subject to change as this Oracle Cloud Service evolves
- Instance information regarding processed messages or message traces are retained in the database for up to 3 days

Usage limits

The Oracle Integration Cloud Service – Standard is subject to the following quantities:

- Messages incoming or outgoing via all protocols except file (file, sftp, ftps, or attachments) are limited to 10 MB in size
- Files or attachments over 1MB and up to 1GB in size are temporarily stored in the Oracle Integration Cloud Service instance while being processed with a limit of 10GB at any point in time. Individual file or attachment size limitations are clearly visible in the product design time UI, and are subject to change as this Oracle Cloud Service evolves
- Instance information regarding processed messages or message traces are retained in the database for up to 3 days

The **Oracle Integration Cloud Service – Enterprise - Classic** is a cloud-based integration and process automation platform that consists of a cloud-based application server – Oracle WebLogic Server, installed with the selected software according to the cloud service above. The Oracle WebLogic Server software may only be used for the purposes of the Oracle Integration Cloud Service capabilities. You are restricted from deploying custom applications to Oracle WebLogic Server and from installing custom applications to the Compute infrastructure running the Oracle Integration Cloud Service. For the purposes of the Oracle Integration Cloud Service, the Cloud Service tracks OCPUs that are in running status on an hourly basis. The Oracle Integration Cloud Service requires a minimum of 1 OCPU per instance. For high availability configurations, a minimum of 2 OCPUs are required per instance.

Users of the Oracle Integration Cloud Service - Enterprise – Classic - Government and Oracle Integration Cloud Service - Enterprise – Classic - BYOL - Government are allowed to use the following additional capabilities:

- Integration Cloud Service – Standard - Classic functionality such as SaaS integration adapters, technology adapters, business object modeler, visual builder cloud service, and scheduled file transfer
- On-premise application adapters
- Process automation
- Integration insight
- Streaming analytics

Usage limits

Oracle Integration Cloud Service – Standard – Classic is subject to the following quantities:

- Messages incoming or outgoing via all protocols except file (file, sftp, or ftps) are limited to 10 MB in size
- Files over 1MB in size are temporarily stored in the Oracle Integration Cloud Service – Standard while being processed with a limit of 10GB at any point in time

Service Activation, Measurement and Usage

You may begin using the Oracle Cloud Services after Oracle has activated Your Cloud Services Account. You may view Your usage of the Oracle Cloud Service in the Oracle Cloud Service console on a daily basis. Oracle will measure Your usage every month for billing purposes.

- For the purposes of the Oracle API Platform Cloud Service - Classic, Your usage is measured by calculating the number of gateway hours used by You. Pricing is per gateway hours consumed in a one hour period. Each partial gateway hour consumed will be billed as a full hour.
- You may initiate gateways of the Oracle API Platform Cloud Service – Classic to meet your cloud requirements. It is up to You to determine how many gateways are deployed and for what duration. For Your planning purposes, Oracle operates the Oracle API Platform Cloud Service on a 744 hour per month basis.
- For the purposes of the Oracle Integration Cloud Service – Enterprise – Classic, Your usage is measured by calculating the number of OCPU hours used by You. Pricing is per OCPU hour consumed for each OCPU instance provisioned, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.
- You may initiate instances of the Oracle Integration Cloud Service - Classic to meet your cloud requirements. It is up to You to determine how many instances are deployed and for what duration,. For Your planning purposes, Oracle operates the Oracle Integration Cloud Service on a 744 hour per month basis.

Third Party Web Sites, Platforms and Services

All of these Oracle Cloud Services may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with Your access to and use of such third party Web sites, platforms, and services and You are solely responsible for entering into and being in compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the *Oracle Cloud Hosting and Delivery Policies* and the Data Processing Agreement and Oracle's Privacy Policy, which may be viewed at www.oracle.com/contracts) which is transmitted to such third parties.

Oracle Cloud Policies and Pillar Documentation

Your order for these Oracle PaaS and IaaS Cloud Services are subject to the *Oracle Cloud Hosting and Delivery Policies* and the Oracle PaaS and IaaS Public Cloud Services pillar document, which may be viewed at www.oracle.com/contracts.

BYOL Required Licenses

BYOL Cloud Services

| | | |
|--|--------|--------------------------|
| Oracle Integration Cloud Service – Enterprise – BYOL - Government | B90291 | 20,000 Messages per Hour |
| <p>Conversion Ratios:</p> <ul style="list-style-type: none"> For each supported Processor license You may activate up to 2 OCPUs, which is 40,000 messages per hour of the above referenced BYOL Cloud Services. For every 25 supported Named User Plus licenses You may activate 1 OCPU of the above referenced BYOL Cloud Services, which is 20,000 messages per hour. <p>Any of the following supported program licenses may be aggregated to meet the conversion ratio above.</p> <p>For Oracle Integration Cloud Service – Enterprise – BYOL - Government Oracle SOA Suite for Oracle Middleware AND Oracle Weblogic Suite AND Oracle Unified BPM Suite AND applicable application adapter(s) (if being used)</p> | | |
| Oracle Integration Cloud Service – Enterprise – Classic - BYOL - Government | B90027 | OCPU per Hour |
| <p>Conversion Ratios:</p> <ul style="list-style-type: none"> For each supported Processor license You may activate up to 2 OCPUs of the BYOL Cloud Service. For every 25 supported Named User Plus licenses You may activate 1 OCPU of the BYOL Cloud Service. <p>Any of the following supported program licenses may be aggregated to meet the conversion ratio above.</p> <ul style="list-style-type: none"> Oracle SOA Suite for Oracle Middleware AND Oracle Weblogic Suite AND Oracle Unified BPM Suite AND applicable application adapter(s) (if being used) | | |

ORACLE MANAGEMENT CLOUD SERVICES

| Oracle Management Cloud | Part # | Note | Metric |
|--|--------|------|------------------------|
| Oracle Management Cloud - Enterprise Edition – Government | B88823 | 1 | 100 Entities Per Hour |
| Oracle Management Cloud - Log Analytics Edition –Government | B88824 | 1 | 300 Gigabytes Per Hour |
| Oracle Cloud Infrastructure Operations Insights for Oracle Autonomous Databases - Government | B92885 | | OCPU Per Hour |

| Oracle Monitoring and Diagnostics Services-Government | | | |
|---|--------|---|---|
| Oracle Cloud Infrastructure Logging Analytics - Active Storage – Government | B92932 | | Logging Analytics Storage Unit Per Hour |
| Oracle Cloud Infrastructure Logging Analytics - Archival Storage - Government | B92933 | | Logging Analytics Storage Unit Per Hour |
| Oracle Cloud Infrastructure – Application Performance Monitoring Service | | | |
| Oracle Cloud Infrastructure Application Performance Monitoring Service – Tracing Data – Free-Government | B92943 | | 1,000 Events Per Hour |
| Oracle Cloud Infrastructure Application Performance Monitoring Service – Tracing Data-Government | B92944 | | 100,000 Events Per Hour |
| Oracle Cloud Infrastructure Application Performance Monitoring Service - Synthetic Usage-Government | B92945 | | 10 Monitor Runs Per Hour |
| Oracle Java Management Service | | | |
| Oracle Java Management Service – Java Management-Government | N/A | 1 | N/A |
| Oracle Cloud Infrastructure Database Management | | | |
| Oracle Cloud Infrastructure- Database Management- External DB BYOL Government | B93317 | | Host CPU core per hour |
| Oracle Cloud Infrastructure- Database Management- External DB Government | B93318 | | Host CPU core per hour |

Note

1: Limited Availability-This Cloud Service may not be available in all data center regions.

Descriptions

Users of the **Oracle Management Cloud Service – Enterprise Edition - Government** will have access to the following modules:

- Application Performance Monitoring
- Infrastructure Monitoring
- Orchestration

- IT Analytics

Users of the **Oracle Management Cloud Service - Log Analytics Edition - Government** will have access to the following modules:

- Log Analytics

Users of the **Oracle Java Management Service – Java Management Government** will have access to the following modules:

- Java Management

Oracle Cloud Infrastructure Operations Insights for Oracle Autonomous Databases-Government enables business executives, devops, database, IT administrators to make informed, data-driven database resource and performance management decisions. It provides insight into performance, capacity and resource utilization of Oracle Autonomous Database fleets. The Oracle Cloud Infrastructure Operations Insights Service identifies key resource utilization trends, detect anomalies, assist in capacity planning exercises, identifies key database and SQL performance trends across Oracle Autonomous Database fleet.

- Key capabilities
 - Analyzes resource usage of databases across Oracle Autonomous Database fleet
 - Forecasts future demand for resources based on historical trends
 - Identifies SQL performance trends across the enterprise wide Oracle Autonomous Databases
 - Compares SQL Performance across Oracle Autonomous Databases and identifies common patterns
- Oracle Cloud Infrastructure Operations Insights Service is a billable Service based on OCPU per hour target database enabled for target database monitoring as part of the Oracle Cloud Infrastructure Operations Insights service.

Oracle Cloud Infrastructure Operations Insights for Oracle Autonomous Databases-Government also uses Oracle Cloud Infrastructure Monitoring Datapoints – Retrieval. Customer may get charged for it over and above the free limits offered by Oracle.

Oracle Cloud Infrastructure Logging Analytics will automate the collection of logs from any on-premises source and then provide further analytics capabilities on that data. It provides the ability to collect historical logs and real-time logs. The analytics processing pipeline performs deep parsing, data normalization, and source-specific enrichment to add value to Your collected logs.

Oracle Cloud Infrastructure Logging Analytics - Archival Storage offers long-term retention at low cost. By moving logs to archival storage, You can retain logs for long periods for a fraction of the cost of hot storage. You can recall logs back to active storage for exploration and analytics.

Oracle Cloud Infrastructure – Application Performance Monitoring Service provides performance and availability monitoring, including transaction tracing to applications running on Oracle Cloud Infrastructure, on-premises, or on third party clouds. It is suitable for a wide range of applications, from

legacy Oracle applications though Java, SOA and other multi-tier apps, up to applications utilizing the latest microservices and no server paradigms. The service provides application server monitoring, end user monitoring (RUM), and synthetic monitoring capabilities. At the heart of the service is an implementation of a distributed tracing system that provides an end-to-end instance-level tracing, from browser to SQL. The service ingests and retains 100 percent of the traces, enabling ultimate diagnosability and unparalleled analytics.

Oracle Java Management Service (JMS) Government allows Java users to manage and obtain insights into large fleets of Java Virtual Machines running in the cloud or on-premises. JMS provides reporting and management infrastructure integrated with existing Oracle Cloud Infrastructure platform services for You to monitor and observe Your use of Java (on-premises or in the cloud), as well as potentially identify issues that may be present in their usage.

JMS reduces the challenges of inventory, stability, performance, security baseline and compliance, tuning, troubleshooting, and cost optimization for stakeholders that are involved in the end-to-end life-cycle, starting with design and development all the way to rolling it out and keeping it running.

JMS may be used by licensees of the Oracle Java SE Subscription, Java SE Desktop Subscription customers and users of Java SE offering and by users of Java SE on Oracle Cloud Infrastructure services that permit access to the underlying operating system. By using JMS, You will be able to:

- View the versions and vendor information of Java running in development and production.
- Identify which installed Java installations are being used.
- Identify how many Java installations are not up to date.
- View the number of applications running during a time period.
- View the number of managed instances in use during a time period.

Oracle Cloud Infrastructure- Database Management- External DB Gov provides:

- comprehensive database performance and management capability for all flavors of Oracle Databases deployed on-premises that significantly reduces the burden on DBAs by providing a full-lifecycle solution encompassing monitoring, performance management, tuning, and database administration along with test data management.
- Key Capabilities:
 - Provides performance diagnostics capabilities that simplifies diagnosing performance issues for administrators and allows for quicker resolution of performance bottlenecks.
 - Ability to perform real time performance analysis
 - Enhanced ability proactively to detect and identify the root cause of performance issues across a fleet of Oracle databases deployed on-premises databases
 - Provides administration groups to monitor and manage resources across compartments
 - Perform database administrative operations like storage management, run SQL jobs across a fleet of databases

- Data collected and analyzed by Database Management Service will only be stored for last 8 days from the current date or as configured by the database administrator in the Oracle database.
- Data collected and analyzed by Database Management Service will be purged as per the policy defined by the database administrator
- Oracle Cloud Infrastructure applies throttling to many API requests to prevent accidental or abusive use of resources. If you make too many requests too quickly, you might see some succeed and others fail.
- If the data was not collected from the source databases or targets for some underlying reason then that period will contain no data for Database Management Service

Oracle Cloud Infrastructure - Database Management- External DB BYOL Gov – Metered provides:

- Database Management comprehensive database performance and management capability for all flavors of Oracle Databases deployed on-premises, which significantly reduces the burden on DBAs by providing a full-lifecycle solution encompassing monitoring, performance management, tuning, and database administration along with test data management.
- Key Capabilities:
 - Provides performance diagnostics capabilities that simplifies diagnosing performance issues for administrators and allows for quicker resolution of performance bottlenecks.
 - Ability to perform real time performance analysis
 - Enhanced ability proactively to detect and identify the root cause of performance issues across a fleet of Oracle databases deployed on-premises databases
 - Provides administration groups to monitor and manage resources across compartments
 - Perform database administrative operations like storage management, run SQL jobs across a fleet of databases
- Data collected and analyzed by this Cloud Service will only be stored for last 8 days from the current date or as configured by the database administrator in the Oracle database.
- Data collected and analyzed by this Cloud Service will be purged as per the policy defined by the database administrator
- This Cloud Service applies throttling to many API requests to prevent accidental or abusive use of resources. If you make too many requests too quickly, you might see some requests succeed and others fail.
- If the data was not collected from the source databases or targets for some underlying reason then that period will contain no data for this Cloud Service.
- This Cloud Service requires Oracle Diagnostics Pack and Tuning packs on the source database for and Oracle Cloud Infrastructure- Database Management- External Databases BYOL Gov

Service Activation, Measurement and Usage

You may begin using the Oracle Cloud Services after Oracle has activated Your Cloud Services Account. You may view Your usage of the Oracle Cloud Service in the Oracle Cloud Service console on a daily basis. Oracle will measure Your usage every month for billing purposes.

- **Oracle Java Management Service Government** may be used by licensees of the Oracle Java SE S Subscription and Java SE Desktop Subscription offering for any Java use covered by these subscriptions, and for any use of Java when used on Oracle Cloud Services that permit direct user access to the operating system for monitoring. If Your Oracle Java SE Subscription or Java SE Desktop Subscription expires, You must stop any agents providing data to the service, but You may retain the historical record per the underlying Oracle Cloud Infrastructure service terms.

Oracle Java Management Service Government utilizes Oracle Cloud Infrastructure Monitoring, Logging, and Storage services. Your **Oracle Java Management Service Government** usage will draw down against the SKUs listed below:

- Oracle Cloud Infrastructure – Monitoring – Ingestion-Government B91106
 - Oracle Cloud Infrastructure – Monitoring – Retrieval-Government B91107
- For the purposes of the Oracle Management Cloud Service - Enterprise Edition – Government and the Oracle Security Monitoring and Compliance Cloud Service - Configuration and Compliance Edition - Government:
 - Your usage is measured by calculating the quantity of 100 entities per hour used by You. Pricing is per 100 entities per hour consumed for each entity being managed or monitored during a one hour period. Each partial amount of 100 entities per hour consumed will be billed as a full hour.
 - You may initiate entities of the Cloud Services to meet your cloud requirements. It is up to You to determine how many entities are deployed and for what duration. For Your planning purposes, Oracle operates the Oracle Management Cloud Service - Enterprise Edition – Government and Oracle Security Monitoring and Compliance Cloud Service - Configuration and Compliance Edition - Government on a 744 hour per month basis.
 - For the purposes of the Oracle Management Cloud Service - Log Analytics Edition – Government and the Oracle Security Monitoring and Compliance Cloud Service - Security Monitoring and Analytics Edition - Government:
 - Your usage is measured by calculating the quantity of 300 gigabytes per hour used by You. Each partial amount of 300 gigabytes per hour consumed will be billed as a full hour.
 - You may initiate additional gigabytes per hour of the applicable Cloud Services to meet your cloud requirements. It is up to You to determine how many instances are deployed and for what duration. For Your planning purposes, Oracle operates these Cloud Services on a 744 hour per month basis.
 - For the purposes of the **Oracle Cloud Infrastructure Operations Insights for Oracle Autonomous Databases-Government**, usage is measured by calculating the OCPU per hour monitored hourly.

- Data collected and analyzed by Oracle Cloud Infrastructure Operations Insights Service will only be stored for last 25 months from the current date.
- Data collected and analyzed by Oracle Cloud Infrastructure Operations Insights Service will be purged after 30 days once the Oracle Cloud Infrastructure Operations Insights Service is disabled on a target database.
- Oracle Cloud Infrastructure Operations Insights Service pricing does not depend on the actual amount of data stored.
- Stopping a target Oracle Autonomous Database or instance that has Oracle Cloud Infrastructure Operations Insights enabled has no effect on retention or visibility of historical data for that instance. The period during which the Oracle Autonomous Database or instance was stopped or not available will contain no data.
- If the data was not collected from the target Oracle Autonomous Databases for an underlying reason then that period will contain no data for Oracle Cloud Infrastructure Operations Insights.
- Customer must explicitly disable Oracle Cloud Infrastructure Operations Insights Service for required target Oracle Autonomous Database from the Administration page to stop metering the Oracle Cloud Infrastructure Operations Insights Service.
- For the purposes of **Oracle Cloud Infrastructure Logging Analytics-Government**, the first 10 gigabytes of log storage is free. If Your log storage exceeds 10 gigabytes, then active storage pricing charges will apply. If You can purge logs and reduce Your usage to under 10 gigabytes, You can go back to the free tier. There is no expiration for the free 10 gigabytes.

You will be charged for 1 unit for usage over 10 gigabytes – 300 gigabytes. Here is an example of how measurement and usage work:

- 0-10 gigabytes = free
- 11 gigabytes – 300 gigabytes = 1 active unit
- 301 gigabytes - 600 gigabytes = 2 active unit

For the purposes of **Oracle Cloud Infrastructure – Application Performance Monitoring Service Government**, usage of the free tier is limited to up to one increment of 1,000 Events Per Hour, however, data retention is limited to 31 days.

Usage of synthetic monitors requires a minimum of one unit of Oracle Cloud Infrastructure Application Performance Monitoring Service – Tracing Data -Government.

- For purposes of Oracle Cloud Infrastructure Database Management Service, usage is measured by calculating the OCPU per hour monitored hourly.
- Monitoring usage is billed according to Oracle Cloud Infrastructure Monitoring pricing. Billing is based on two dimensions:
 - o Metric ingestion; Customer will pay for custom metric data points sent to Monitoring.
 - o Analyzed metric; Customer will pay for data points analyzed when retrieved from Monitoring.

- Oracle Cloud Infrastructure Monitoring Retrieval First 1 Billion Datapoints Per Month is a “Free Tier” service. For the Free Tier of this Cloud Service, You may only use 1 Billion Datapoints per month of this Cloud Service. If You exceed this amount, You must pay for usage in accordance with the rate card pricing for this Cloud Service.
- Object Storage usage is billed according to Oracle Cloud Infrastructure Object Storage pricing. Billing is based on two dimensions:

- Object Storage – Standard: Customer will pay for storage capacity per month (Gigabyte)
- Object Storage – Requests: Customer will pay for storage rest calls (put/get) requested

- Customer must explicitly disable Oracle Cloud Infrastructure Database Management Service for required target Oracle Cloud Database from the Administration page to stop metering the Oracle Cloud Infrastructure Database Management Service.

| BYOL Cloud Services | | |
|---|--------|------------------------|
| Oracle Cloud Infrastructure Database Management External DB BYOL Government | B93317 | Host CPU Core Per Hour |
| Conversion Ratios for Host CPU Core Per Hour: <ul style="list-style-type: none"> For each supported Processor license you may activate up to Host CPU Cores equivalent to processor count/processor core factor . Example-Processor Count = 4 and processor core factor = 0.5, Host CPU Cores = $4/0.5 = 2$ | | |

Oracle Cloud Policies and Pillar Document

Your order for these Oracle PaaS and IaaS Cloud Services are subject to the *Oracle Cloud Hosting and Delivery Policies* and the Oracle PaaS and IaaS Public Cloud Services pillar document, which may be viewed at www.oracle.com/contracts.

ORACLE NETWORK CLOUD SERVICES

| Oracle Cloud Infrastructure – DNS-Government | Part # | Note | Metric |
|--|--------|------|-------------------|
| Oracle Cloud Infrastructure Service – DNS - Government | B89433 | 1 | 1,000,000 Queries |
| Oracle Cloud Infrastructure – DNS Traffic Management | | | |

| | | | |
|---|--------|---|---|
| Oracle Cloud Infrastructure – DNS Traffic Management - Government | B90342 | | 1,000,000 DNS Traffic Management Queries |
| Oracle Cloud Infrastructure Service-Email Delivery-Government | | | |
| Oracle Cloud Infrastructure Service - Email Delivery - Government | B49434 | 1 | 1,000 Emails Sent |
| Oracle Cloud Infrastructure – FastConnect-Government | | | |
| Oracle Cloud Infrastructure - FastConnect 1 Gbps – Government | B89430 | 1 | Port Hour |
| Oracle Cloud Infrastructure - FastConnect 10 Gbps - Government | B89431 | 1 | Port Hour |
| Oracle Cloud Infrastructure - FastConnect 100 Gbps - Government | B93204 | | Port Hour |
| Oracle Cloud Infrastructure – FastConnect Classic -Government | | | |
| Oracle Cloud Infrastructure – FastConnect Classic - Port Speed 1 Gbps – Government | B89709 | 1 | Port Hour |
| Oracle Cloud Infrastructure – FastConnect Classic - Port Speed 10 Gbps - Government | B89708 | 1 | Port Hour |
| Oracle Cloud Infrastructure - Logging - Storage - Government | | | |
| Oracle Cloud Infrastructure - Logging - Storage - Government | B92595 | | Gigabyte Log Storage Per Month |
| Oracle Cloud Infrastructure Outbound Data Transfer - Government | | | |
| First 10 terabytes per month | B89432 | 1 | Gigabyte Outbound Data Transfer Per Month |
| Over 10 terabytes per month | B89432 | | Gigabyte Outbound Data Transfer Per Month |
| Oracle Cloud Infrastructure - Content Delivery Network - Government | | | |
| Oracle Cloud Infrastructure - Content Delivery Network - Metered - Government | B90343 | | Gigabyte Egress Delivered Per Month |
| Oracle Cloud Infrastructure – Web Application Firewall - Government | | | |
| Oracle Cloud Infrastructure - Health Checks - Basic - OCI Endpoint - Government | B90338 | | Endpoints Per Month |

| | | | |
|---|--------|--|---------------------------------------|
| Oracle Cloud Infrastructure - Health Checks - Basic - Non-OCI Endpoint - Government | B90339 | | Endpoints Per Month |
| Oracle Cloud Infrastructure - Health Checks - Premium - OCI Endpoint - Government | B90340 | | Endpoints Per Month |
| Oracle Cloud Infrastructure - Health Checks - Premium - Non-OCI Endpoint - Government | B90341 | | Endpoints Per Month |
| Oracle Cloud Infrastructure – Web Application Firewall - Government | | | |
| Oracle Cloud Infrastructure - Web Application Firewall - Requests - Government | B90345 | | 1,000,000 Incoming Requests Per Month |
| Oracle Cloud Infrastructure - Web Application Firewall - Good Traffic - Government | B90346 | | Gigabyte Of Good Traffic Per Month |
| Oracle Cloud Infrastructure - Web Application Firewall - Bot Management - Government | B90348 | | 1,000,000 Incoming Requests Per Month |
| Oracle Cloud Infrastructure – Notifications-Government | | | |
| Oracle Cloud Infrastructure - Notifications - HTTPS Delivery - Government - Million Delivery Operations | B91102 | | Million Delivery Operations |
| Oracle Cloud Infrastructure - Notifications - Email Delivery - Government - 1,000 Emails Sent | B91103 | | 1,000 Emails Sent |
| Oracle Cloud Infrastructure - Monitoring - | | | |
| Oracle Cloud Infrastructure - Monitoring - Ingestion - Government | B91106 | | |
| First 500 Million Datapoints | | | Million Datapoints |
| Over 500 Million Datapoints Per Month | | | Million Datapoints |
| Oracle Cloud Infrastructure - Monitoring Service - Retrieval - Government | B91107 | | |
| First 1 Billion Datapoints | | | Million Datapoints |
| Over 1 Billion Datapoints | | | Million Datapoints |

Note

1: Limited Availability-This Cloud Service may not be available in all data center regions.

Descriptions

The Oracle Cloud Infrastructure - DNS Cloud Service is a cloud-based, high-performance, standards-based, public Domain Name System (DNS) service that enables customers to host domains and to offer low-latency global DNS resolution for those domains. The DNS is the system that converts domain names (domain.com) into IP addresses. Domain name servers make DNS queries for requested domains.

Oracle Cloud Infrastructure - DNS Traffic Management provides advanced traffic management capabilities to steer DNS traffic across multiple publicly-exposed Oracle Cloud Infrastructure instances and other private and third party assets. Oracle Cloud Infrastructure - DNS Traffic Management supports comprehensive policies to provide intelligent responses to ensure high performance, scalability and availability of Your public internet properties.

Steering policies include:

- **Active Failover**, which distributes traffic across multiple instances/assets and automatically steers traffic to healthy and available assets. ^[L]_[SEP]
- **Ratio Load Balancing**, which enables You to adjust the ratios of how much DNS traffic You would like distributed across each instance/asset. ^[L]_[SEP]
- **Geolocation Steering**, which allows steering of DNS queries from a user-defined geographical region to specific instances/assets for improved performance. ^[L]_[SEP]
- **ASN and IP Prefix Steering**, which allows You to steer traffic from specific AS numbers or prefixes to different instances/assets than general public DNS traffic. ^[L]_[SEP]

The **Oracle Cloud Infrastructure - FastConnect Cloud Service** is a network connectivity alternative to using the public internet for connecting Your network with the Oracle Cloud Infrastructure Cloud Services. The Oracle Cloud Infrastructure - FastConnect Cloud Service provides an easy way to create a dedicated and private connection with higher bandwidth options, and a more consistent networking experience when compared to internet-based connections.

The **Oracle Cloud Infrastructure - FastConnect Classic Cloud Service** is a network connectivity service designed to provide You with a dedicated connection between Your on premise networks or datacenter and Your Oracle Cloud Services. The Oracle Cloud Infrastructure - FastConnect Classic Cloud Service is facilitated either through direct or virtual cross-connect from Your network routers at a co-located facility or through connectivity providers such as Your chosen network service providers, Cloud Exchange providers or MPLS-VPN providers. The connectivity leverages industry standard 802.1Q VLANs and Layer3 routing using BGP.

Using the **Oracle Cloud Infrastructure - FastConnect Classic Cloud Service**, Your network traffic will be routed over a dedicated 1Gbps or 10Gbps path in the locations where You establish this connectivity.

Oracle will make the Oracle Cloud Infrastructure - FastConnect Classic Cloud Service available at specific Oracle network end-points. You must provision the Oracle Cloud Infrastructure - FastConnect Classic

Cloud Service at each Oracle end-point to which You desire connectivity using the service.

With respect to NTT, the Oracle Cloud Infrastructure - FastConnect Classic Cloud Service will only be available for customers in Japan and the port speed will be limited to 100 Mbps per subscription.

Our customers will rely on **Oracle Cloud Infrastructure – Logging – Storage** to be single pane of glass for all of their logs. The core value proposition of logging can be summarized into three key pillars:

- **Ingest & Manage** all of logs (Audit, OCI Service) seamlessly into one unified single pane of glass
- **Search & Analyze** logs to deep dive and investigate issues in your application & services
- **Take Action** on your logs with an intuitive & simple rules engine that makes every log line actionable.
- The service allows authorized users to provision up to 50 log rules per region, and 1000 log groups per region. Users can request for higher limits via the standard limit increase requests.
- For purposes of Oracle Cloud Infrastructure Logging, usage is measured by calculating the number of logs stored inside OCI Logging during a month of the service. The minimum threshold is 1MB. Log storage is counted per hour and then added up at the end of the month to compute overall usage.

The **Oracle Cloud Infrastructure - Email Delivery – Government Cloud Service** is an email service for sending high-volume, application-generated emails for mission-critical communications, such as receipts, fraud detection alerts, multifactor identity verification, and password resets.

The **Oracle Cloud Infrastructure – Health Checks Cloud Service** provides external availability and performance testing of Oracle Cloud Infrastructure- and non- Oracle Cloud Infrastructure-hosted endpoints from a number of edge locations around the internet. Oracle Cloud Infrastructure - Health Checks provides HTTP, HTTPS and TCP tests of domains, URLs and IP addresses, returning availability status along with a breakdown of performance metrics. The Oracle Cloud Infrastructure - Health Checks Cloud Service is being delivered in support of the future Oracle Cloud Infrastructure - DNS Traffic Management Cloud Service, which will utilize Oracle Cloud Infrastructure - Health Checks to provide service failover in the event of unavailability of endpoints. Oracle Cloud Infrastructure - Health Checks represents a subset of a larger grouping of external monitoring features Oracle is building that expand the types of tests to include TCP and ICMP pings and traceroutes, DNS performance and security certificate testing. Oracle Cloud Infrastructure - Health Checks are accessible through REST APIs, SDKs, and OCI Console.

Oracle Cloud Infrastructure - Web Application Firewall is a PCI-compliant, cloud-based, globally distributed cybersecurity solution. Oracle Cloud Infrastructure - Web Application Firewall protects web applications from common internet attacks like cross-site scripting, SQL injection and other OWASP-defined vulnerabilities. Oracle Cloud Infrastructure - Web Application Firewall enables application owners to define rules for handling requests based on threat intelligence and known signatures. You can manage desired bots versus malicious bots by detecting and challenging bad bots via CAPTCHA, device fingerprinting and JavaScript-based bot thwarting mechanisms. Oracle Cloud Infrastructure - Web Application Firewall can protect API surfaces via HTTP/S through access rules.

Oracle Cloud Infrastructure Notifications is a fully managed pub-sub service that pushes messages, including monitoring alarms, to a number of subscription endpoints at scale in a reliable fashion. As part of our initial launch, ONS supports email delivery and HTTPS (PagerDuty) delivery.

The OCI Notifications supports key enterprise features such as –

- 1) Fan out to multiple subscription endpoints – Deliver message to endpoints such as HTTPS and Email with default integration
- 2) Durable – Replicates any incoming message to 3 OCI data centers
- 3) Elastic - Scale up your workload instantly from few thousands to million messages and pay for what you use
- 4) Monitoring & alarming – Provides critical metrics such as error rate, error type, publish and delivery messages

Email-delivered messages will be processed in the U.S.

Oracle Cloud Infrastructure - Notifications service delivery of messages to topic subscribers via email will have those messages processed and delivered through Oracle resources in the U.S.

Oracle Cloud Infrastructure - Monitoring service enables you to observe and manage the health of your OCI resource stack by ingesting and analyzing billions of fine-grained Datapoints. Using the OCI Monitoring service, you are able to store historic data, graph the trends over time, troubleshoot various components of your resources with pre-canned and powerful custom queries, and get notified for anomalous resource behavior.

Out of the box performance and health Metrics are provided for your Oracle Cloud Infrastructure Resources. The Metrics provided are resource specific, providing critical insight into each service.

Additionally, Alarms can be created on these Metrics using industry standard statistics, trigger operators, and time intervals. Alarms alert you in real time to important changes across your stack via email and PagerDuty using the Oracle Notification service.

The interactive Metrics Explorer in the Oracle Cloud Infrastructure Console provides a comprehensive view of Metrics across your Resources and Metrics with the ability to customize and filter the data. The Monitoring Service offers a best-in-class metric engine, allowing you to perform powerful aggregation and slice-and-dice queries across multiple metric streams and dimensions in real time. The OCI Monitoring service public API, and SDK/CLI enable easy integration with your existing enterprise infrastructure.

Your Obligations

To connect to Oracle Cloud Services using the Oracle Cloud Infrastructure – FastConnect Cloud Service, You must provision Your own network equipment capable of supporting Layer3 routing using BGP and You must manage the configuration on Your network devices. You are responsible for managing the physical security of Your own infrastructure and for implementing any additional tools or equipment (such as firewalls) to address Your organization’s data security requirements.

To use the Oracle Cloud Infrastructure - FastConnect Cloud Service, Your network must meet one of the following conditions:

- Your network is co-located in an existing Oracle Cloud Infrastructure - FastConnect Cloud Service location. For more information about available Oracle Cloud Infrastructure - FastConnect Cloud Service locations, see <https://docs.usphoenix1.oraclecloud.com/Content/FastConnect/Locations>.

- You network attaches to an Oracle Cloud Infrastructure - FastConnect Cloud Service partner. For a list of Oracle Cloud Infrastructure - FastConnect Cloud Service partners who can help You connect, see <https://docs.us-phoenix-1.oraclecloud.com/Content/FastConnect/Partners>.
- You use an independent network service provider to connect to an Oracle Cloud Infrastructure - FastConnect Cloud Service location.

In addition, Your network must meet the following conditions:

- Connections to the Oracle Cloud Infrastructure - FastConnect Cloud Service require single mode fiber, 1000BASE-LX (1310nm) for 1 gigabit ethernet, or 10GBASE-LR (1310nm) for 10 gigabit ethernet. You must support 802.1Q (Single-Tag) VLANs and link aggregation control protocol (LACP) across these connections.
- Your network must support Border Gateway Protocol (BGPv4).

To connect to the Oracle Cloud Infrastructure Virtual Cloud Network (VCN), You must first do the following:

- Provide a private autonomous system number (ASN).
- Create a dynamic routing gateway (DRG) and attach it to Your VCN. For more information about creating a DRG, see <https://docs.us-phoenix-1.oraclecloud.com/Content/Network/Tasks/managingDRGs.htm?Highlight=DRG#>
- Create a FastConnect connection in the Oracle Cloud Infrastructure Cloud Service console and create at least one virtual circuit attached to Your DRG. For more information about creating a FastConnect connection, see <https://docs.us-phoenix-1.oraclecloud.com/Content/FastConnect/>.
- You must not use the Oracle Cloud Services for the purposes of distributing “spam” emails, bulk unsolicited instant messages, or any other form of unsolicited electronic communications distributed on a bulk basis to recipients with which You have no preexisting business or personal relationship. Additionally, You must not use the Oracle Cloud Services to collect responses from spam. You must not harvest, collect, gather, or assemble information or data of users, including, but not limited to, email addresses, without their consent. Without limiting the foregoing, You must not use the Oracle Cloud Services for, or in connection with, the following: (a) sending pyramid schemes; (b) sending chain letters; (c) sending any mail in contravention of the CAN SPAM Act of 2003, Canada’s Anti-Spam Legislation (CASL), or any other applicable state or federal laws and regulations; (d) to send email to address lists obtained from third-parties, whether such lists were rented, purchased or otherwise obtained; or (e) altering or obscuring email headers or assuming the identity of a sender without the explicit permission of that sender.
- Your hourly sending rates must not exceed the greater of either (i) 6,000 per hour or (ii) 0.6% of the previous 30 days’ total volume. Examples:
 - If You sent 750,000 emails in the previous 30 days, Your hourly send cannot exceed 6,000 emails per hour.
 - If You sent 25 million emails in the previous 30 days, Your hourly send cannot exceed 150,000 emails per hour.

You are responsible for compliance with laws, rules, and regulations governing electronic communications in connection with Your use of the Oracle Cloud Infrastructure Notifications Service.

CUSTOMER RESPONSIBILITIES

You agree to provide reasonable assistance to Oracle in order to configure, operate, maintain, and secure the operating systems and other associated software of Your Cloud Services including Your applications. You agree to provide reasonable assistance to Oracle in order to maintain appropriate security, protection, and backup of Your Content, which may include the use of encryption technology to protect Your Content from unauthorized access and routine archiving of Your Content. Oracle Cloud Services log-in credentials and private keys generated as part of the Oracle Cloud Services are for Your internal use of the services only, and You may not sell, share, transfer or sublicense them to any other entity or person, except that You may disclose Your private key to Your subcontractors who are Users of the Oracle Cloud Services and who are performing work on Your behalf.

Oracle Cloud Policies and Pillar Document

Your order for these Oracle PaaS and IaaS Cloud Services are subject to the *Oracle Cloud Hosting and Delivery Policies* and the Oracle PaaS and IaaS Public Cloud Services pillar document, which may be viewed at www.oracle.com/contracts.

NOT DISCOUNT ELIGIBLE CLOUD SERVICES

| Oracle Cloud Infrastructure - VMware Solution – Government | Part # | Metric |
|--|--------|---------------|
| Oracle Cloud - VMware Solution - Government | B92432 | OCPU Per Hour |
| Oracle Cloud VMware Solution - BM.DenseIO2.52 - Hourly Commit-Government | B93339 | OCPU Per Hour |
| Oracle Cloud VMware Solution - BM.DenseIO2.52 – 1 Year Commit-Government | B93340 | OCPU Per Hour |
| Oracle Cloud VMware Solution - BM.DenseIO2.52 - 3 Year Commit-Government | B93341 | OCPU Per Hour |

Description

Authorized users of the **Oracle Cloud VMware Solution** can access the Oracle Cloud console/API/SDK to provision, manage and monitor their VMware software defined data center (SDDC) environments on Oracle Cloud Infrastructure. Key capabilities include:

- Provisioning and orchestration support
- Life cycle management support for adding and deleting instances from VMware SDDC environments.

Once a VMware SDDC environment is provisioned, You can utilize the infrastructure for a broad range of VMware-based workloads, including migration from on premises infrastructure with included technologies such as VMware’s HCX. Additional use cases can include on demand bursting of workloads, data center expansion, business continuity solutions, dev or test environments and mission critical production workloads.

Initially You must request an increase in Your Oracle Cloud VMware Solution service limits via the standard limit increase requests in order to provision an Oracle Cloud VMware Solution service SDDC.

Usage Limits

The Oracle Cloud Infrastructure - VMware Solution – Government Oracle Cloud Service allows authorized users to provision up to 4 VMware SDDC instances initially. Users can request for higher limits via the standard limit increase requests.

Third Party Web Sites, Platforms and Services

The Oracle Cloud Infrastructure - VMware Solution – Government Cloud Service deploys VMware software – vSphere, vSAN, NSX and HCX Advanced (optional) on Oracle Cloud Infrastructure-provided baremetal instances.

Service Activation, Measurement and Usage

Users may begin using the The Oracle Cloud Infrastructure - VMware Solution – Government Cloud Service once Oracle has activated your Oracle Cloud Infrastructure account. You may view Your usage in the Oracle Cloud Infrastructure console.

Usage is measured by calculating the number of VMware SDDC instances that were consumed during an hour. This is measured based on the total number of SDDC instances across all SDDC environments created by the user.

- A SDDC is comprised of a minimum configuration of three ESXi hosts. Each host must be a Bare Metal shape: BM.DenseIO2.52 Server (52 OCPUs). In VMware terms there is a 1:1 mapping with a Bare Metal Host and an ESXi Host. Deleting instances to reduce the count will not reduce the usage calculation below 3xSDDC instances per SDDC environment.
- Once a VMware SDDC instance is created, it will count towards consumption for the duration of an entire month and every month thereafter. Deleting an instance prior to completion of this 1-month period will not reduce the usage calculation.
- The unit cost is OCPU Per Hour consumed per host with a minimum of 3 hosts. This requires a minimum of 156 OCPUs for an SDDC.
- Environment pertains to Your tenancy, specifically the availability domain (AD) in which the SDDC is provisioned into (across 3 fault domains for resilience). As of April 2021, an SDDC cannot be provisioned across multiple ADs.
- One month usage period is defined as 744 hours.

Usage Period (SKU)

You may order ESXi hosts based on the specified usage period. The below outlines the available options when provisioning a new SDDC or adding hosts to an SDDC.

- Cloud Infrastructure - VMware Solution - Dense - X7 – Hourly
 - This SKU defines a duration where a host may be ordered and canceled on an hourly usage period.
- Cloud Infrastructure - VMware Solution - Dense - X7 – Monthly
 - This SKU defines a duration where a host may be ordered and canceled on a monthly usage period.

- Cloud Infrastructure - VMware Solution - Dense - X7 - 1 Year
 - o This SKU defines a duration where a host may be ordered and canceled on a 1 year usage period.
- Cloud Infrastructure - VMware Solution - Dense - X7 - 3 Year
 - o This SKU defines a duration where a host may be ordered and canceled on a 3 year usage period.

- When ordering the initial SDDC instance, the usage period selected will be applied across the initial hosts in the SDDC. Subsequent hosts may be added on an alternate usage period.

- A VMware SDDC environment requires a minimum of 3 ESXi hosts. Deleting ESXi hosts to reduce the count will not reduce the usage calculation below the minimum 3 x ESXi hosts per SDDC environment.

- Once a VMware host is created, it will count towards consumption for the duration of 744 hours and every subsequent 744 hours. Deleting a host prior to completion of this 744 hour period will not reduce the usage calculation.

Metering completes after 744 hours if ESXi hosts are deleted within this usage period, otherwise metering rolls over to the next 744 hours.

Adding / Deleting ESXi Hosts

- ESXi Hosts added and deleted will occur in increments of 52 OCPUs as hosts are added or deleted from the existing SDDC.

Each ESXi Host has a built in metering clock which initiates on the date and timestamp upon when the host is provisioned and counts towards consumption for the duration of the usage period.

Customer Responsibilities

You agree to provide reasonable assistance to Oracle in order to configure, operate, maintain, and secure the operating systems and other associated software of Your VMware SDDC environments including Your applications. You agree to provide reasonable assistance to Oracle in order to maintain appropriate security, protection, and backup of Your Content, which may include the use of encryption technology to protect Your Content from unauthorized access and routine archiving of Your Content. Oracle Cloud Services log-in credentials and private keys generated as part of the Oracle Cloud Services are for Your internal use of the services only, and You may not sell, share, transfer or sublicense them to any other entity or person, except that You may disclose Your private key to Your subcontractors who are Users of the Oracle Cloud Services and who are performing work on Your behalf.

Oracle Cloud Policies and Pillar Document

Your order for these Oracle PaaS and IaaS Cloud Services are subject to the *Oracle Cloud Hosting and Delivery Policies* and the Oracle PaaS and IaaS Public Cloud Services pillar document, which may be viewed at www.oracle.com/contracts.

ORACLE CLOUD INFRASTRUCTURE EDGE SERVICES

Descriptions

Oracle Cloud Infrastructure Service - DNS (Oracle Cloud DNS) is a cloud-based, high-performance standards-based, public DNS service that enables customers to host domains and to offer low-latency global DNS resolution for those domains. The Domain Name System (DNS) is the system that converts domain names (domain.com) into IP addresses. Domain Name servers make DNS queries for requested domains.

Oracle Cloud Infrastructure - Email Delivery is an email sending service that provides a fast and reliable managed service for sending high-volume emails that need to reach your users' inbox. Email Delivery provides customers the tools necessary to quickly and reliably send application-generated email for mission-critical communications such as receipts, fraud detection alerts, multifactor identity verification, password resets.

Oracle's Email Delivery offering is ideal for sending application-generated email. These transactional and bulk emails are some of the most critical interaction for a company's day to day business and as such need a reputable and secure offering to power email delivery. Email Delivery is backed by industry leading experts in Email Deliverability, Authentication, Security and Reputation Management ensuring quality inbox delivery.

Your Obligations

For the Oracle Cloud Infrastructure - Email Delivery Service:

- You shall not use the Cloud Services for purposes of distributing "spam" emails, bulk unsolicited instant messages, or any other form of unsolicited electronic communications distributed on a bulk basis to recipients with which You have no preexisting business or personal relationship. Additionally, You shall not use the Cloud Services to collect responses from spam. You shall not harvest, collect, gather, or assemble information or data of users, including, but not limited to, email addresses, without their consent. Without limiting the foregoing, You shall not use the Cloud Services for, or in connection with, the following: (a) sending pyramid schemes; (b) sending chain letters; (c) sending any mail in contravention of the CAN SPAM Act of 2003, Canada's Anti-Spam Legislation (CASL), or any other applicable state or federal laws and regulations; (d) to send email to address lists obtained from third-parties, whether such lists were rented, purchased or otherwise obtained; or (e) altering or obscuring email headers or assuming the identity of a sender without the explicit permission of that sender.

Service Activation, Measurement and Usage

You may begin using the Oracle Cloud Services after Oracle has activated Your Cloud Services Account. You may view Your usage of the Oracle Cloud Service in the Oracle Cloud Service console on a daily basis. Oracle will measure Your usage every month for billing purposes.

- For the purposes of Oracle Cloud Infrastructure - DNS, Your usage is measured per queries received by the public authoritative DNS server. You may view Your usage of Oracle Cloud Infrastructure - DNS in the Oracle Cloud Portal. Oracle will measure and invoice Your usage on a monthly basis.

- For the purposes of Oracle Cloud Infrastructure – DNS Traffic Management, Your usage is measured per queries received by the Authoritative Public DNS service for zones configured with the Oracle Cloud Infrastructure - DNS Traffic Management Cloud Service.^[1]^[SEP]
- For the purposes of Oracle Cloud Infrastructure Service - Email Delivery, Your usage is measured on a monthly basis by determining the unique number of emails accepted by the Email Delivery service to send.
- For the purposes of Oracle Cloud Infrastructure - Health Checks, usage is measured by calculating the endpoints monitored hourly through the calendar month. Endpoints monitored are counted per hour and then added up at the end of the calendar month to determine monthly Oracle Cloud Infrastructure - Health Check monitoring usage.
- For the purposes of Oracle Cloud Infrastructure - Web Application Firewall, usage is measured by calculating the requests processed, good traffic flowing through Oracle Cloud Infrastructure - Web Application Firewall and endpoints protected, hourly through the calendar month.
- For the purposes of the Oracle Cloud Infrastructure – FastConnect Cloud Service, Your usage is measured by calculating the number of port hours used. Port hours are billed once the BGP connection is established to the Oracle Cloud Infrastructure - FastConnect Cloud Service router, or 30 days after You ordered the port, whichever comes first. Each partial port hour consumed will be billed as a full hour. Port charges will continue to be billed until You deactivate the Oracle Cloud Service. If You wish to deactivate, You must delete Your FastConnect connection from the Oracle Cloud Infrastructure Cloud Service console.
- For the purposes of the Oracle Cloud Infrastructure – DNS – Government Cloud Service, Your usage is measured per queries received by the public authoritative DNS server. You may view your usage of the Oracle Cloud Infrastructure – DNS - Government Cloud Service in the Oracle Cloud Portal. Oracle will measure and invoice Your usage monthly.
- For the purposes of the Oracle Cloud Infrastructure Service - Email Delivery – Government Cloud Service, Your usage is measured monthly by determining the unique outbound deliveries sent to the email delivery service for it to send.
- For purposes of Oracle Cloud Infrastructure Notifications-Government, usage is measured by counting the number of request, size of each request and the delivery endpoint type.
- For purposes of Oracle Cloud Infrastructure - Monitoring, your usage is measured by counting the number of Monitoring Metric Datapoints ingested or retrieved.

Oracle Cloud Policies and Pillar Document

Your order for these Oracle PaaS and IaaS Cloud Services are subject to the *Oracle Cloud Hosting and Delivery Policies* and the Oracle PaaS and IaaS Public Cloud Services pillar document, which may be viewed at www.oracle.com/contracts.

ORACLE SECURITY AND IDENTITY CLOUD SERVICES

| Oracle Identity Cloud | Part# | Note | Metric |
|-----------------------|-------|------|--------|
|-----------------------|-------|------|--------|

| | | | |
|--|--------|---|---------------------------------|
| Oracle Identity Cloud Service - Enterprise User - Government | B90565 | | User Per Month |
| Oracle Identity Cloud - Consumer User - Government | B90566 | | User Per Month |
| Oracle Identity Cloud - Enterprise User - BYOL - Government | B90567 | | User Per Month |
| Oracle Cloud Infrastructure – Key Management | | | |
| Oracle Cloud Infrastructure – Key Management – Government | B90344 | 1 | Virtual Private Vault Per Hour |
| Oracle Cloud Infrastructure - Key Management - Vault – Government | B92093 | | Key Version Per Month |
| Oracle CASB Cloud Service | | | |
| Oracle CASB for SaaS – Enterprise User - Government | B88827 | 1 | Monitored Service User per Hour |
| Oracle CASB for SaaS – Non-Enterprise User - Government | B88828 | 1 | Monitored Service User per Hour |
| Oracle CASB for IaaS - Government | B88829 | 1 | Monitored Account per Hour |
| Oracle CASB for IaaS – Additional Capacity - Government | B88830 | 1 | Gigabyte Data Capacity per Hour |
| Oracle CASB for Custom Apps - Government | B88831 | 1 | Monitored App per Hour |
| Oracle CASB for Data Protection - Data Loss Prevention - Government | B90020 | 1 | Monitored Service User Per Hour |
| Oracle CASB for Data Protection - Data Loss Prevention - Retroactive Scan - Government | B90021 | 1 | Gigabyte Data Capacity Per Hour |
| Oracle CASB for Discovery - Government | B90513 | 1 | User per Month |

Note

1: Limited Availability-This Cloud Service may not be available in all data center regions.

Descriptions

The **Oracle Identity Cloud Service** is a cloud-based multi-tenant solution that is designed to be an integral part of the enterprise security fabric and provide advanced identity and access management functions for on-premise and cloud enterprise resources. It provides a powerful set of hybrid identity features to maintain a single identity for users across on-premise and cloud services without compromising on security or end user experience.

- An **Enterprise User – Government** is defined as a user, who is Your employee, contractor or outsourcer and who is authorized by You to use the Cloud Service, regardless of whether or not the individual is actively using the service at any given time.

- A **Consumer User – Government** is defined as user, who is not Your employee, contractor or outsourcer but who is authorized by You to use the Cloud Service, regardless of whether or not the individual is actively using the service at any given time.
- **User per Month:** is defined as an individual configured to access the hosted service during the billing period, regardless of whether the individual is actively accessing the hosted service at any given time. You will be billed at the maximum configured user count during each billing period, even if users are removed from the hosted service during this period.
- An Enterprise User – Government of the Oracle Identity Cloud Service is authorized to access the following core features and custom application/ services built or hosted on Oracle Public Cloud and for third party cloud services:
 - Basic authentication
 - User, group and application management
 - Account Management
 - Group-based application assignment
 - Group-based access
 - Self-Service user registration
 - Self-Service password management (change and reset)
 - Self-Service user profile management
 - Self-Service access request
 - AppCatalog
 - User provisioning and synchronization for Oracle Cloud SaaS apps and third party SaaS apps
 - Single Sign On to Oracle SaaS or PaaS apps, third party SaaS apps and applications hosted on Your premise
 - Multi-Factor authentication
 - Social authentication
 - Delegated authentication
 - Identity synchronization using identity bridge and OIM connector
 - External IDP federation including social IDP providers
 - Audit and reporting
 - Schema Extensions
 - Adaptive security
 - EBS asserter
 - AppGate
 - WebGate

The **Oracle Cloud Infrastructure Key Management service** helps You centrally control encryption keys that supported Oracle Cloud Infrastructure services use to protect the data You store with these services. Provided as a managed service and backed by FIPS 140-2 Level 3 certified hardware security modules (“HSMs”) that host Your virtual private vaults and Your vaults to store Your encryption keys, Key Management offers a secure means for creating and managing Your keys from a central place. You can use the Key Management service through Your Oracle Cloud Infrastructure console, command line interface, or Key Management application programming interface to create, use, rotate, enable, and disable and delete Your encryption keys.

The **Oracle CASB for SaaS service** monitors users of target SaaS applications. Users of Oracle CASB for SaaS – Enterprise User – Government and Oracle CASB for SaaS – Non-Enterprise User – Government are authorized to access modules or features that include the following:

- Provisioning of security configurations and controls into the SaaS applications
- Key security indicators that provide early warning signs of risks to SaaS applications
- User behavioral analytics that quantify risk scores when anomalies in user activity are identified

- An Enterprise User is defined as an active user per hour who is Your employee, contractor or outsourcer and who is authorized by You to use the Cloud Service, regardless of whether or not the individual is actively using the service at any given time.

- A Consumer User or Non-Enterprise User is defined as an active user per hour who is not Your employee, contractor or outsourcer but who is authorized by You to use the Cloud Service, regardless of whether or not the individual is actively using the service at any given time.

Oracle CASB for IaaS monitors IaaS accounts. Users of Oracle CASB for IaaS are authorized to access modules or features including the following:

- Provisioning of security configurations and controls into the IaaS providers
- Key security indicators that provide early warning signs of risks to IaaS providers
- Dynamic policy framework that detects risk events for IaaS

Oracle CASB for IaaS - Additional Capacity consists of a block of one (1) GB of additional data capacity per month. Oracle CASB for IaaS - Additional Capacity may be used only for Oracle CASB for IaaS.

Oracle CASB for Discovery – Government monitors users from target services. Users of Oracle CASB for Discovery are authorized to access the modules or features including the following: [SEP]

- Discovery and risk reports of shadow IT activity by analyzing perimeter logs [SEP]
- Discovery and risk reports of shadow IT activity by analyzing Salesforce AppExchange application [SEP] marketplace [SEP]

Reports on users who conduct shadow IT including analysis of data transmission into and out of shadow [SEP] applications.

The **Oracle CASB for Data Protection, Data Loss Prevention Cloud Service** monitors content handled by users of specific applications monitored by the Oracle CASB for Data Protection, Data Loss Prevention Cloud Service. Features include:

- Content classification of supported documents actively being transacted
- Alerting and remediation of data policy violations by quarantining or deleting new files
- User-defined data protection policies that require content classification

For more information about content inspection limitations such as currently supported applications, file formats, file size, file types, archive nesting limits, pre-defined data types and other capabilities, see <http://www.oracle.com/pls/topic/lookup?ctx=en/cloud/paas/casb-cloud&id=PALUG-GUID-545DBDB4-8663-43C1-AD1E-92C4A83740DE>.

The **Oracle CASB for Data Protection, Data Loss Prevention Retroactive Scan Cloud Service** examines content stored in specific applications monitored by the Oracle CASB for Data Protection, Data Loss Prevention Retroactive Scan Cloud Service. Features include:

- Content classification of supported documents already in the cloud
- Alerting and remediation of data policy violations by quarantining or deleting existing files

For more information about content inspection limitations such as currently supported applications, file formats, file size, file types, archive nesting limits, pre-defined data types and other capabilities, see <http://www.oracle.com/pls/topic/lookup?ctx=en/cloud/paas/casb-cloud&id=PALUG-GUID-545DBDB4-8663-43C1-AD1E-92C4A83740DE>.

Usage Limits

- The number of monthly users as set forth in Your service
- For Oracle Public Cloud and third party cloud services
- SMS messaging limits: 10 messages/user/month. Additional SMS messaging used beyond this limit will be billed as additional monthly users.

A Consumer User - Government of the Oracle Identity Cloud Service is authorized to access the following core features and custom application/ services built or hosted on the Oracle Public Cloud and for third party cloud services:

- Basic authentication
- User, group and application management
- Account Management
- Group-based application assignment
- Group-based access
- Self-Service user registration
- Self-Service password management (change and reset)
- Self-Service user profile management
- Self-Service access request
- AppCatalog
- User provisioning and synchronization for Oracle Cloud SaaS apps and third party SaaS apps
- Single Sign On to Oracle SaaS or PaaS apps, third party SaaS apps and applications hosted on Your premise
- Multi-Factor authentication
- Social authentication
- Delegated authentication
- Identity synchronization using identity bridge and OIM connector
- External IDP federation including social IDP providers
- Audit and reporting

- Schema Extensions
 - Adaptive security
 - EBS asserter
 - AppGate
 - WebGate
- The number of monthly users as set forth in Your service.
 - For Oracle Public Cloud and third Party Cloud Services
 - SMS messaging limits: 3 messages/user/month. Additional SMS messaging used beyond this limit will be billed as additional monthly users.
 - For the purposes of the Oracle Identity Cloud Service - Standard – Government Your usage is measured by calculating the number of Active Users Per Hour used by You.
 - You may initiate instances of the Oracle Identity Cloud Service - Standard – Government to meet your cloud requirements. It is up to you how many Active Users Per Hour are deployed and for what duration. For planning purposes, Oracle operates the Oracle Identity Cloud Service - Standard – Government on a 744 hour per month basis.
 - You may begin using the Key Management service after Oracle has activated Your Cloud Services account. You may view Your usage of the Key Management service in Your Oracle Cloud Infrastructure Service console.
 - You pay an hourly fee for Key Management for each virtual private vault You create, and You are charged at the end of the month for that month's usage. You are not charged for keys You create inside Your virtual private vault and use with supported Oracle Cloud Infrastructure services.
 - You pay a monthly fee for Key Management for each key version You create in a vault, and You are charged at the end of the month for that month's usage. You are not charged for the vaults you create to hold your keys and key versions.

The usage limit for Oracle CASB for SaaS is the maximum number of Monitored Service Users as set forth in Your order.

Oracle CASB for IaaS is subject to the following limits:

- the maximum number of Monitored Accounts as set forth in Your order
- Ten (10) GB of data capacity.

Oracle CASB for IaaS - Additional Capacity provides one (1) GB data capacity.

Oracle CASB for Custom Apps is subject to the following limits:

- the maximum number of Monitored Apps as set forth in Your order

Ten (10) GB of data capacity.

Third Party Web Sites, Platforms and Services

The Oracle CASB Cloud Service and Oracle Identity Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, third parties' websites, platforms, content, products, services, and information ("Third Party Services"). Oracle does not control and is not responsible for such Third Party Services. You are solely responsible for complying with the terms of

access and use of Third Party Services, and if Oracle accesses or uses any Third Party Services on Your behalf to facilitate performance of the Services, You are solely responsible for ensuring that such access and use, including through passwords, credentials or tokens issued or otherwise made available to You, is authorized by the terms of access and use for such services. Oracle is not responsible for the security, protection or confidentiality of Your Content or Third Party Content (including obligations in the *Oracle Cloud Hosting and Delivery Policies* and the Data Processing Agreement and Oracle's Privacy Policy) transmitted to such Third Party Services.

This Oracle Identity Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with Your access to and use of such third party Web sites, platforms, and services and You are solely responsible for entering into and being in compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the *Oracle Cloud Hosting and Delivery Policies* and the Data Processing Agreement and Oracle's Privacy Policy) which is transmitted to such third parties.

Service Activation, Measurement and Usage

You may begin using the Oracle Cloud Services after Oracle has activated Your Cloud Services Account. You may view Your usage of the Oracle Cloud Service in the Oracle Cloud Service console on monthly basis. Oracle will measure Your usage every month for billing purposes.

- For the purposes of the Oracle Identity Cloud Service - Enterprise – Government Your usage is measured by calculating the number of monthly users.
- You may initiate instances of the Oracle Identity Cloud Service - Enterprise – Government to meet your cloud requirements. It is up to you how many monthly users are deployed and for what duration,.
- You may initiate instances of the Oracle CASB Cloud Service to meet Your cloud requirements. It is Your responsibility to determine how many instances are deployed and for what duration, subject to the usage limits described below. For Your planning purposes, Oracle operates the Oracle CASB Cloud Service on a 744 hour per month basis.

Oracle Cloud Policies and Pillar Documentation

Your order for these Oracle PaaS and IaaS Cloud Services are subject to the *Oracle Cloud Hosting and Delivery Policies* and the Oracle PaaS and IaaS Public Cloud Services pillar document, which may be viewed at www.oracle.com/contracts.

BYOL Required Licenses

| BYOL Cloud Services | | |
|---|--------|----------------|
| Oracle Identity Cloud Service - Enterprise User - Government - BYOL | B90567 | User Per Month |
| Conversion Ratios: | | |

- For each supported Employee User license you may activate one user of the BYOL Cloud Service.
- For each supported Processor license you may activate up to 50,000 users of the BYOL Cloud Service
- For every 10 supported Named User Plus licenses you may activate up to 10,000 users of the BYOL Cloud Service.

Any of the following supported program licenses may be aggregated to meet the conversion ratio above.

- Oracle Access Manager
- or-
- Oracle Adaptive Access Manager
- or-
- Oracle Identity Federation
- or-
- Oracle Access Management Suite
- or-
- Oracle Access Management Suite Plus
- or-
- Oracle Identity and Access Management Suite
- or-
- Oracle Identity and Access Management Suite Plus
- or-
- Oracle Enterprise Identity Services Suite

| BYOL Cloud Services | | |
|---|--------|----------------|
| Oracle Identity Cloud - Consumer User - Government - BYOL | B90568 | User Per Month |
| <p>Conversion Ratios:</p> <ul style="list-style-type: none"> • For each supported Non Employee User – External license you may activate one user of the BYOL Cloud Service. • For each supported Processor license you may activate up to 50,000 users of the BYOL Cloud Service. • For every 10 supported Named User Plus licenses you may activate up to 10,000 users of the BYOL Cloud Service. | | |

Any of the following supported program licenses may be aggregated to meet the conversion ratio above.

- Oracle Access Manager
- or-
- Oracle Adaptive Access Manager
- or-
- Oracle Identity Federation
- or-
- Oracle Access Management Suite
- or-
- Oracle Access Management Suite Plus
- or-
- Oracle Identity and Access Management Suite
- or-
- Oracle Identity and Access Management Suite Plus
- or-
- Oracle Enterprise Identity Services Suite

ORACLE STORAGE CLOUD SERVICES

| Oracle Cloud Infrastructure - Archive Storage Classic-Government | Part # | Note | Metric |
|---|--------|------|-------------------------------------|
| Oracle Cloud Infrastructure - Archive Storage Classic -Government | B88790 | 1 | Capacity |
| Oracle Cloud Infrastructure - Block Storage Classic-Government | | | |
| Oracle Cloud Infrastructure - Block Storage Classic - Government | B88788 | 1 | Gigabyte Storage Capacity Per Month |
| Oracle Cloud Infrastructure - Object Storage Classic - Government | B88796 | 1 | |
| First terabyte per month | | | Gigabyte Storage Capacity per Month |
| > 1 terabyte per month | | | Gigabyte Storage Capacity per Month |

| | | | |
|--|--------|---|--------------------------------------|
| > 1,000 terabytes per month | | | Gigabyte Storage Capacity per Month |
| > 5,500 terabytes per month | | | Gigabyte Storage Capacity per Month |
| Oracle Cloud Infrastructure – Storage-Government | | | |
| Oracle Cloud Infrastructure - Object Storage – Requests - Government | B89436 | 1 | 10,000 Requests Per Month |
| Oracle Cloud Infrastructure - Object Storage – Storage - Government | B89437 | 1 | Gigabyte Storage Capacity Per Month |
| Oracle Cloud Infrastructure – Archive Storage – Government | B89438 | | Gigabyte Storage Capacity Per Month |
| Oracle Cloud Infrastructure – File Storage – Government | B89439 | | Gigabyte Storage Capacity Per Month |
| Oracle Cloud Infrastructure - Streaming - PUT or GET - Government | B91104 | | Gigabytes of Data Transferred |
| Oracle Cloud Infrastructure - Streaming - Storage - Government | B91105 | | Gigabyte Per Hour |
| | | | |
| Oracle Cloud Infrastructure Block Volume Storage - Government | | | |
| Oracle Cloud Infrastructure Block Volume Storage - Government | B91963 | | Gigabyte Storage Capacity Per Month |
| Oracle Cloud Infrastructure Block Volume Performance - Government | B91964 | | Gigabyte Performance Units Per Month |
| Oracle Cloud Infrastructure – Infrequent Access Storage - Government | | | |
| Oracle Cloud Infrastructure – Infrequent Access Storage – Storage – Government | B93002 | | Gigabyte Storage Capacity Per Month |
| Oracle Cloud Infrastructure – Data Retrieval – Storage – Government | B93003 | | Gigabyte Storage Retrieved Per Month |

Note

1: Limited Availability-This Cloud Service may not be available in all data center regions.

Descriptions

Oracle Storage Services is designed for scalable and durable data storage. They are suitable for the storage of a large amount of data and this data may be stored or retrieved directly from the internet or

from within the Oracle Cloud Infrastructure platform at any time. The Oracle Storage Services may be accessed via REST APIs, SDK and the Oracle Cloud Infrastructure Service console.

The **Oracle Cloud Infrastructure - Archive Storage Classic – Government Cloud Service** is an object storage service that allows Your Users to store and access data via the internet. Access to data within the Oracle Cloud Infrastructure - Archive Storage Classic Cloud Service is through an OpenStack Swift compatible REST API and Java library. To store Oracle database backups, You must purchase the Oracle Database Backup Cloud Service.

The **Oracle Cloud Infrastructure - Block Storage Classic - High I/O – Government Cloud Service** provides high performance block storage capabilities by leveraging SSD/flash storage.

The **Oracle Cloud Infrastructure – Cloud Services** are designed for scalable and durable data storage. They are suitable for the storage of a large amount of data and this data may be stored or retrieved directly from the internet or from within the Oracle Cloud Infrastructure platform, at any time. The Oracle Cloud Infrastructure - Storage Cloud Services may be accessed via REST APIs, via SDK and through the Oracle Cloud Infrastructure Cloud Service console.

The **Oracle Cloud Infrastructure - Archive Storage Cloud Service** is a class of storage that enables You to efficiently and durably store long living cold data. This Cloud Service is infinitely scalable and offers exceptional data durability. It is suitable for use in scenarios when You want to store a large amount of data, which once created, is accessed infrequently. The Oracle Cloud Infrastructure - Archive Storage Cloud Service may be accessed via REST APIs, via SDK and through the Oracle Cloud Infrastructure Cloud Service console. When data is read back from the Oracle Cloud Infrastructure - Archive Storage Cloud Service, You should expect a delay of about 4 hours between the times You make a data restore request to the time when the data can be read back.

The **Oracle Cloud Infrastructure Streaming service** provides a fully managed, scalable, and durable storage option for continuous, high-volume streams of data that you can consume and process in real-time. Streaming can be used for messaging, data ingestion, and real-time analytics use cases.

The OCI Streaming supports key enterprise features such as -

- 1) Elastic - Scale up your workload instantly and pay for what you use
- 2) Fault tolerant – Synchronous replication of data to multiple OCI data centers in a region
- 3) Data backup - Supports data retention up to 8 days
- 4) Security – Data encryption in motion as well as at rest
- 5) Monitoring & alarming – Provides critical metrics such as error rate, error type, records for ingress/egress

The **Oracle Cloud Infrastructure Block Volume Storage - Government service** lets You dynamically provision and manage block storage volumes. You can create, attach, connect, and move volumes as needed to meet storage and application requirements. After attaching and connecting a volume to an instance, You can use the volume like a regular hard drive. You can also disconnect a volume and attach it to another instance without the loss of data.

The **Oracle Cloud Infrastructure Block Volume Storage – Government** service by default provides block storage volumes with balanced performance that is suitable for most workloads. You have the flexibility to adjust the price and performance of the volume at any time, by adding or removing Oracle Cloud Infrastructure Block Volume Performance – Government units.

Oracle Cloud Infrastructure Block Volume Performance - Government enables You to adjust the price and performance of Your block storage volume at any time, to suit the needs of Your workload. Adding or removing Block Volume Performance units to a volume changes the performance characteristics of the volume, such as IOPS/GB, Throughput/GB, and the maximum IOPS enabled for the volume.

Block Volume Performance is added or removed in increments of 10 units per gigabyte storage allocated to the volume. By default, 10 Block Volume Performance units per gigabyte is added to block storage volumes, providing the block storage volume with balanced performance that is suitable for most workloads.

Lower Cost option incurs 0 unit of Block Volume Performance without additional cost over the Block Volume Storage, Balanced option incurs 10 units per gigabyte added to the Block Volume Storage, and Higher Performance option incurs 20 units per gigabyte added to the Block Volume Storage.

Oracle Cloud Infrastructure – Infrequent Access Storage-Government services are designed for scalable and durable data storage. This Cloud Service is suitable for the storage of a large amount of data that does not need to be accessed frequently. This data may be stored or retrieved directly from the internet or from within the Oracle Cloud Infrastructure platform at any time; there is a data retrieval fee whenever data is accessed. The Oracle Cloud Infrastructure – Infrequent Access Storage services may be accessed via REST APIs, SDK and via the Oracle Cloud Infrastructure console.

Oracle Cloud Infrastructure – Data Retrieval-Government is the amount of data retrieved from Infrequent Access Storage.

Service Activation, Measurement and Usage

- For the purposes of the Oracle Cloud Infrastructure - Object Storage Classic – Government Cloud Service, usage is measured by calculating the storage used in each month. This includes the storage space used to store the object and its associated metadata. Storage is measured in byte-hour, which is added up at the end of each calendar month to determine monthly storage usage.
- For the purposes of the Oracle Cloud Infrastructure - Object Storage Classic – Government Cloud Services, Your usage is measured by calculating the average storage (gigabyte of storage capacity) used by You during each month. Usage data is collected at one-hour intervals and the storage usage is measured in “TimedStorage-ByteHrs” which are added up at the end of each calendar month to generate Your monthly charges.
- For the purposes of the Oracle Cloud Infrastructure - Block Storage Classic – Government and the Oracle Cloud Infrastructure - Block Storage Classic - High I/O – Government Cloud Services, Your usage is measured by calculating the average storage (gigabyte of storage capacity) used by You during each month. Usage data is collected at one-hour intervals and the storage usage is measured in “TimedStorage-ByteHrs” which are added up at the end of the calendar month to generate Your monthly charges.
- For the purposes of the Oracle Cloud Infrastructure – Block Volume – Government Cloud Service, Your usage is measured per the “Gigabyte Storage Capacity per Month” metric by calculating for each calendar month the total block volume storage consumed, until the block volumes are deleted.

- For the purposes of the Oracle Cloud Infrastructure - File Storage Service – Government Cloud Service, Your usage is measured by calculating the storage You consume hourly throughout the applicable month. This includes the storage space used to store data, including snapshots, and its associated metadata. Storage is measured in gigabytes per hour, which is totaled at the end of the month to determine monthly storage usage.
- The Oracle Cloud Infrastructure - Archive Storage - Government Cloud Service is a class of storage that enables You to cost efficiently and durably store long living cold data. This storage service is infinitely scalability and offers exceptional data durability. It is suitable for use in scenarios when You want to store a large amount of data, which once created, is accessed infrequently. The Oracle Cloud Infrastructure - Archive Storage – Government Cloud Service may be accessed via REST APIs, via SDK and through the Oracle Cloud Infrastructure Cloud Service console. When data is read back from the Oracle Cloud Infrastructure - Archive Storage – Government Cloud Service, You should expect a delay of about 4 hours between the times You make a data restore request to the time when the data can be read back.
- For purposes of Oracle Cloud Infrastructure Streaming, usage is measured by counting the number of request, each request size and number of days of additional retention selected.
- For the purposes of Oracle Cloud Infrastructure – Block Volume Storage - Government, your usage is measured per the “Gigabyte Storage Capacity per Month” metric, by calculating for each calendar month the total block volume storage consumed, until the block volumes are deleted.
- For the purposes of Oracle Cloud Infrastructure – Block Volume Performance - Government, your usage is measured per the “Gigabyte Performance Units per Month” metric, by calculating for each calendar month the total block volume performance consumed, until the block volumes are deleted.
- For the purposes of the Oracle Cloud Infrastructure – Archive Storage-Govnerment, Oracle Cloud Infrastructure – Infrequent Access Storage Government, and Oracle Cloud Infrastructure – Object Storage Government services, Your usage is measured by calculating the storage consumed hourly throughout the applicable month. This includes the storage space used to store data. Storage is measured in Gigabytes Per Hour, which is added up at the end of the month to determine monthly storage usage.
-

Oracle Cloud Policies and Pillar Documentation

Your order for these Oracle PaaS and IaaS Cloud Services are subject to the *Oracle Cloud Hosting and Delivery Policies* and the Oracle PaaS and IaaS Public Cloud Services pillar document, which may be viewed at www.oracle.com/contracts.

ORACLE DATA AND AI CLOUD SERVICES

| Oracle Data and AI Cloud Services | Part # | Metric |
|--|--------|--------|
| Oracle Cloud Infrastructure Data Flow | N/A | N/A |
| Oracle Cloud Infrastructure Data Science | N/A | N/A |

DESCRIPTION

The **Oracle Cloud Infrastructure Data Flow service** is a fully-managed big data service that lets You run Apache Spark™ applications with no infrastructure to deploy or manage.

Oracle Cloud Infrastructure Data Science is a fully managed platform for data science teams to build, train, deploy, and manage machine learning models using Oracle Cloud Infrastructure.

SERVICE ACTIVATION, MEASUREMENT AND USAGE

Usage of the Oracle Cloud Infrastructure Data Flow service depends on Oracle Cloud Infrastructure Compute and Block Storage services and Your usage of Oracle Cloud Infrastructure Data Flow will draw down against the SKUs listed below:

Oracle Cloud Infrastructure – Compute - Virtual Machine Standard - X7 – Government B89422

Oracle Cloud Infrastructure - Compute - Standard - E2 - Government B90426

Oracle Cloud Infrastructure Block Volume Storage - Government B91963

Usage of the Oracle Cloud Infrastructure Data Science service depends on Oracle Cloud Infrastructure Compute, Object Storage, and Block Storage services and Your usage Oracle Cloud Infrastructure Data Science will draw down against the SKUs listed below:

Oracle Cloud Infrastructure – Compute - Virtual Machine Standard - X7 – Government B89422

Oracle Cloud Infrastructure - Compute - Standard - E2 - Government B90426

Oracle Cloud Infrastructure - Compute - GPU Standard - V2 - Government B90019

Oracle Cloud Infrastructure - Object Storage – Storage - Government B89437

Oracle Cloud Infrastructure Block Volume Storage - Government B91963

Oracle Cloud Infrastructure Block Volume Performance - Government B91964

Oracle Cloud Infrastructure - Load Balancer Base - Government B92604

Oracle Cloud Infrastructure - Load Balancer Bandwidth - Government B92605

Third Party Web Sites, Platforms and Services

The Oracle Cloud Infrastructure Data Science service and the Oracle Cloud Infrastructure Data Science service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party web sites or platforms or services. You bear all risks associated with Your access to and use of such third party web sites, platforms, and services and You are solely responsible for entering into and being in compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the

Oracle Cloud Hosting and Delivery Policies and the Data Processing Agreement and Oracle's Privacy Policy) which is transmitted to such third parties.

CUSTOMER RESPONSIBILITIES

You agree to provide reasonable assistance to Oracle in order to configure, operate, maintain, and secure the operating systems and other associated software of Your Cloud Services including Your applications. You agree to provide reasonable assistance to Oracle in order to maintain appropriate security, protection, and backup of Your Content, which may include the use of encryption technology to protect Your Content from unauthorized access and routine archiving of Your Content. Oracle Cloud Services log-in credentials and private keys generated as part of the Oracle Cloud Services are for Your internal use of the services only, and You may not sell, share, transfer or sublicense them to any other entity or person, except that You may disclose Your private key to Your subcontractors who are Users of the Oracle Cloud Services and who are performing work on Your behalf.

ORACLE HIPAA FOR PAAS AND IAAS GOVERNMENT- EACH

Part # B90299

Note

1: Limited Availability-This Cloud Service may not be available in all data center regions.

This offering is designed as an option for customers who must comply with the Health Insurance Portability and Accountability Act (HIPAA) and who anticipate persisting Protected Health Information (PHI) in the Oracle Public Cloud. The Oracle HIPAA for PaaS and IaaS Cloud Service assists customers in meeting the requirements set out by HIPAA regarding the storage of PHI.

Your Obligations

- You must purchase one or more Government IaaS and/or PaaS Services. For a list of HIPAA assessed Government IaaS and PaaS Services, please see the Customer Portal
- You are responsible for implementing, enabling and configuring all user entity controls applicable to Your organization's HIPAA related requirements and Your use of the PaaS and IaaS instances,
- You are responsible for placing ePHI only in those PaaS and IaaS instances clearly identified in the Oracle Customer Portal at: <https://cloud.oracle.com/data-regions> as "HIPAA Assessed".

Oracle Cloud Policies and Pillar Documentation

Your order for these Oracle PaaS and IaaS Cloud Services are subject to the *Oracle Cloud Hosting and Delivery Policies* and the Oracle PaaS and IaaS Public Cloud Services pillar documentation, which may be viewed at www.oracle.com/contracts.

RETIRED OFFERINGS

As of March 11, 2022, new customers may not place orders for the SKU's below:

| Oracle SOA Suite Cloud Service | Part # | Metric |
|---|--------|---------------|
| Oracle SOA Suite Cloud Service – Government | B90022 | OCPU Per Hour |
| Oracle SOA Suite Cloud Service – B2B Adapter for EDI – Government | B90023 | OCPU Per Hour |
| Oracle SOA Suite Cloud Service - BYOL - Government | B90024 | OCPU Per Hour |

As of January 14, 2021, new customers may not place orders for the SKU's below:

| Oracle Network Cloud Service | Part # | Metric |
|--|--------|--|
| Oracle Cloud Infrastructure - Outbound Data Transfer - Originating in North America, Europe, and UK - Government | | |
| First 10 terabytes per month | B92994 | Gigabyte Outbound Data Transfer Per Month |
| Over 10 terabytes per month | B92994 | Gigabyte Outbound Data Transfer Per Month |
| Oracle Cloud Infrastructure - Outbound Data Transfer - Originating in APAC, Japan, and South America - Government | | |
| First 10 terabytes per month | B92995 | Gigabyte Outbound Data Transfer Per Month |

| | | |
|--|--------|--|
| Over 10 terabytes per month | B92995 | Gigabyte Outbound Data Transfer Per Month |
| Oracle Cloud Infrastructure - Outbound Data Transfer - Originating in Middle East and Africa - Government | | |
| First 10 terabytes per month | B92996 | Gigabyte Outbound Data Transfer Per Month |
| Over 10 terabytes per month | B92996 | Gigabyte Outbound Data Transfer Per Month |

As of December 10, 2020, new customers may not place orders for the SKU's below:

| Oracle Cloud Infrastructure - Load Balancer | Part # | Note | Metric |
|---|---------------|-------------|---------------------------|
| Oracle Cloud Infrastructure – 100 Mbps Load Balancer Capacity - Government | B89427 | 1 | Load Balancer Hour |
| Oracle Cloud Infrastructure – 400 Mbps Load Balancer Capacity - Government | B89428 | 1 | Load Balancer Hour |
| Oracle Cloud Infrastructure – 8000 Mbps Load Balancer Capacity – Government | B89429 | 1 | Load Balancer Hour |
| Oracle Cloud Infrastructure – Load Balancer Base - Government | B92604 | | Load Balancer Hour |
| Oracle Cloud Infrastructure – Load Balancer Bandwidth - Government | B92605 | | Mbps per Hour |
| Oracle Cloud Infrastructure - Email Delivery - Government | B49434 | | 1,000 Emails Sent |
| Oracle Blockchain Platform Cloud Service | | | |
| Oracle Blockchain Platform Cloud Service - Government | B90353 | | 500 Transactions Per Hour |

As of September 10, 2020, new customers may not place orders for the SKU's below:

| Oracle Big Data Cloud Service – Compute Edition | Part # | Note | Metric |
|--|---------------|-------------|---------------|
|--|---------------|-------------|---------------|

| | | | |
|--|--------|---|-------------------------------|
| Oracle Big Data Cloud Service – Compute Edition – Compute Capacity - Government | B88803 | 1 | OCPU Per Hour |
| Oracle Big Data Cloud Service – Compute Edition – Storage Capacity | B89417 | | GB Storage Capacity Per Month |
| Oracle Big Data Cloud Service - Compute Edition - High Performance Storage Capacity – Government | B88802 | | GB Storage Capacity Per Month |

| Oracle Cloud Infrastructure – Storage-Government | Part # | Note | Metric |
|---|---------------|-------------|-------------------------------------|
| Oracle Cloud Infrastructure - Block Volume - Government | B89435 | | Gigabyte Storage Capacity Per Month |

As of June 25, 2020, new customers may not place orders for the SKU's below:

| Cloud Service | Part # | Metric |
|--|---------------|------------------------|
| Oracle Security Monitoring and Compliance Cloud - Configuration and Compliance Edition - Government | B88825 | 100 Entities Per Hour |
| Oracle Security Monitoring and Compliance Cloud - Security Monitoring and Analytics Edition - Government | B88826 | 300 Gigabytes Per Hour |
| Oracle Cloud Infrastructure - Web Application Firewall - Non-OCI Endpoint - Government | B90347 | Endpoints Per Month |
| Oracle Event Hub Cloud Service – Partition Capacity – Government | B88928 | Partition Hour |
| Oracle Event Hub Cloud Service - Dedicated – Compute Capacity - Government | B88804 | Partition Hour |

As of September 2019, new customers may not place orders for the SKU's below:

| Cloud Service | Part # | Metric |
|---|---------------|---------------|
| Oracle Data Integration Platform Cloud Service - Enterprise – Classic - BYOL – Government | B90351 | OCPU Per Hour |
| Oracle Data Integration Platform Cloud Service – Governance – Classic – BYOL - Government | B90352 | OCPU Per Hour |

As of November 9, 2018, new customers may not place orders for the SKU's below:

| Cloud Service | Part # | Metric |
|--|--------|----------------|
| Oracle Event Hub Cloud Service – Partition Capacity – Government | B88928 | Partition Hour |

APPENDIX A

As a condition to installing or accessing the specified Nvidia software and associated Oracle Cloud Services, You agree to comply with the terms in the following Nvidia Cloud End User License Agreement which includes the "Glossary of Terms" (the "Nvidia Agreement"), For the purposes of the associated Cloud Services and notwithstanding any provision to the contrary in the Nvidia Agreement, Nvidia software will be deemed Services that are warranted by Oracle under the terms of Your agreement with Oracle applicable to the Cloud Services.

NVIDIA CLOUD END USER LICENSE AGREEMENT

IMPORTANT—READ BEFORE DOWNLOADING, INSTALLING, COPYING OR USING THE LICENSED SOFTWARE

This Cloud End User License Agreement ("EULA"), made and entered into as of the time and date of click through action ("Effective Date"), is a legal agreement between you and NVIDIA Corporation ("NVIDIA") and governs the use of the NVIDIA computer software and the documentation made available for use with such NVIDIA software. By downloading, installing, copying, or otherwise using the NVIDIA software and/or documentation, you agree to be bound by the terms of this EULA. If you do not agree to the terms of this EULA, do not download, install, copy or use the NVIDIA software or documentation. IF YOU ARE ENTERING INTO THIS EULA ON BEHALF OF A COMPANY OR OTHER LEGAL ENTITY, YOU REPRESENT THAT YOU HAVE THE LEGAL AUTHORITY TO BIND THE ENTITY TO THIS EULA, IN WHICH CASE "YOU" WILL MEAN THE ENTITY YOU REPRESENT. IF YOU DON'T HAVE SUCH AUTHORITY, OR IF YOU DON'T ACCEPT ALL THE TERMS AND CONDITIONS OF THIS EULA, THEN NVIDIA DOES NOT AGREE TO LICENSE THE LICENSED SOFTWARE TO YOU, AND YOU MAY NOT DOWNLOAD, INSTALL, COPY OR USE IT.

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1.2 Enterprise and Contractor Usage. You may allow your Enterprise employees and Contractors to access and use the Licensed Software pursuant to the terms in Section 1 solely to perform work on your behalf, provided further that with respect to Contractors: (i) you obtain a written agreement from each Contractor which contains terms and obligations with respect to access to and use of Licensed Software no less protective of NVIDIA than those set forth in this EULA, and (ii) such Contractor's access and use expressly excludes any sublicensing or distribution rights for the Licensed Software. You are responsible for the compliance with the terms and conditions of this EULA by your Enterprise and Contractors. Any act or omission that if committed by you would constitute a breach of this EULA shall be deemed to constitute a breach of this EULA if committed by your Enterprise or Contractors.

1.3 No Support. NVIDIA is under no obligation to provide support for the Licensed Software or to provide any error corrections or updates to the Licensed Software under this EULA.

2. LIMITATIONS.

2.1 License Restrictions. Except as expressly authorized in this EULA, you agree that you will not (nor allow third parties to): (i) copy and use Software outside of the authorized software as a service solution; (ii) reverse engineer, decompile, disassemble (except to the extent applicable laws specifically require that such activities be permitted) or attempt to derive the source code, underlying ideas, algorithm or structure of Software provided to you in object code form; (iii) sell, transfer, assign, distribute, rent, loan, lease, sublicense or otherwise make available the Licensed Software or its functionality to third parties (a) as an application services provider or service bureau, (b) by operating hosted/virtual system environments, (c) by hosting, time sharing or providing any other type of services, or (d) otherwise by means of the Internet; (iv) modify, translate or otherwise create any derivative works of any Licensed Software; (v) remove, alter, cover or obscure any proprietary notice that appears on or with the Licensed Software or any copies thereof; (vi) use the Licensed Software, or allow its use, transfer, transmission or export in violation of any applicable export control laws, rules or regulations; (vii) distribute, permit access to, or sublicense the Licensed Software as a stand-alone product; (viii) bypass, disable, circumvent or remove any form of copy protection, encryption, security or digital rights management or authentication mechanism used by NVIDIA in connection with the Licensed Software, or use the Licensed Software together with any authorization code, serial number, or other copy protection device not supplied by NVIDIA directly or through an authorized reseller; (ix) use the Licensed Software for the purpose of developing competing products or technologies or assisting a third party in such activities; (x) use the Licensed Software with any system or application where the use or failure of such system or application can reasonably be expected to threaten or result in personal injury, death, or catastrophic loss including, without limitation, use in connection with any nuclear, avionics, navigation, military, medical, life support or other life critical application ("Critical Applications"), unless the parties have entered into a Critical Applications agreement; (xi) distribute any modification or derivative work you make to the Licensed Software under or by reference to the

same name as used by NVIDIA; or (xii) use the Licensed Software in any manner that would cause the Licensed Software to become subject to an Open Source License. Nothing in this EULA shall be construed to give you a right to use, or otherwise obtain access to, any source code from which the Software or any portion thereof is compiled or interpreted. You acknowledge that NVIDIA does not design, test, manufacture or certify the Licensed Software for use in the context of a Critical Application and NVIDIA shall not be liable to you or any third party, in whole or in part, for any claims or damages arising from such use. You agree to defend, indemnify and hold harmless NVIDIA and its Affiliates, and their respective employees, contractors, agents, officers and directors, from and against any and all claims, damages, obligations, losses, liabilities, costs or debt, fines, restitutions and expenses (including but not limited to attorney's fees and costs incident to establishing the right of indemnification) arising out of or related to you and your Enterprise, and their respective employees, contractors, agents, distributors, resellers, end users, officers and directors use of Licensed Software outside of the scope of the AGREEMENT or any other breach of the terms of this EULA.

2.2 Third Party License Obligations. You acknowledge and agree that the Licensed Software may include or incorporate third party technology (collectively "Third Party Components"), which is provided for use in or with the Software and not otherwise used separately. If the Licensed Software includes or incorporates Third Party Components, then the third-party pass-through terms and conditions ("Third Party Terms") for the particular Third Party Component will be bundled with the Software or otherwise made available online as indicated by NVIDIA and will be incorporated by reference into this EULA. In the event of any conflict between the terms in this EULA and the Third Party Terms, the Third Party Terms shall govern. Copyright to Third Party Components are held by the copyright holders indicated in the copyright notices indicated in the Third Party Terms.

2.3 Limited Rights. Your rights in the Licensed Software are limited to those expressly granted in Section 1 and no other licenses are granted whether by implication, estoppel or otherwise. NVIDIA reserves all other rights, title and interest in and to the Licensed Software not expressly granted under this EULA.

3. CONFIDENTIALITY. Neither party will use the other party's Confidential Information, except as necessary for the performance of this EULA, nor will either party disclose such Confidential Information to any third party, except to personnel of NVIDIA or its Affiliates, you, your Enterprise or your Contractors that have a need to know such Confidential Information for the performance of this EULA, provided that each such personnel, employee and Contractor is subject to a written agreement that includes confidentiality obligations consistent with those set forth herein. Each party will use all reasonable efforts to maintain the confidentiality of all of the other party's Confidential Information in its possession or control, but in no event less than the efforts that it ordinarily uses with respect to its own Confidential Information of similar nature and importance. The foregoing obligations will not restrict either party from disclosing the other party's Confidential Information or the terms and conditions of this EULA as required under applicable securities regulations or pursuant to the order or requirement of a court, administrative agency, or other governmental body, provided that the party required to make such disclosure (i) gives reasonable notice to the other party to enable it to contest such order or requirement prior to its disclosure (whether through protective orders or otherwise), (ii) uses reasonable effort to obtain confidential treatment or similar protection to the fullest extent possible to avoid such public disclosure, and (iii) discloses only the minimum amount of information necessary to comply with such requirements.

4. OWNERSHIP. The Licensed Software and all modifications, and the respective Intellectual Property Rights therein, are and will remain the sole and exclusive property of NVIDIA or its licensors, whether the Licensed Software is separate from or combined with any other products or materials. You shall not engage in any act or omission that would impair NVIDIA's and/or its licensors' Intellectual Property Rights in the Licensed Software or any other materials, information, processes or subject matter proprietary to NVIDIA. NVIDIA's licensors are intended third party beneficiaries with the right to enforce provisions of this EULA with respect to their Confidential Information and/or Intellectual Property Rights.

5. FEEDBACK. You have no obligation to provide Feedback to NVIDIA. However, NVIDIA and/or its Affiliates may use and include any Feedback that you provide to improve the Licensed Software or other NVIDIA products, technologies or materials. Accordingly, if you provide Feedback, you agree that NVIDIA and/or its Affiliates, at their option, may, and may permit their licensees, to make, have made, use, have used, reproduce, license, distribute and otherwise commercialize the Feedback in the Licensed Software or in other NVIDIA products, technologies or materials without the payment of any royalties or fees to you. All Feedback becomes the sole property of NVIDIA and may be used in any manner NVIDIA sees fit, and you hereby assign to NVIDIA all of your right, title and interest in and to any Feedback. NVIDIA has no obligation to respond to Feedback or to incorporate Feedback into the Licensed Software.

6. NO WARRANTIES. THE LICENSED SOFTWARE AND NVIDIA CONFIDENTIAL INFORMATION (IF ANY PROVIDED) ARE PROVIDED BY NVIDIA "AS IS" AND "WITH ALL FAULTS," AND NVIDIA EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES OF ANY KIND OR NATURE, WHETHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING, BUT NOT LIMITED TO, ANY WARRANTIES OF OPERABILITY, CONDITION, VALUE, ACCURACY OF DATA, OR QUALITY, AS WELL AS ANY WARRANTIES OF MERCHANTABILITY, SYSTEM INTEGRATION, WORKMANSHIP, SUITABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON -IN FRI NG EM ENT, OR THE

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7. LIMITATION OF LIABILITY. TO THE MAXIMUM EXTENT PERMITTED BY LAW, NVIDIA OR ITS LICENSORS SHALL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL, PUNITIVE OR CONSEQUENTIAL DAMAGES (INCLUDING, WITHOUT LIMITATION, LOST PROFITS, LOSS OF USE, LOSS OF DATA OR LOSS OF GOODWILL), OR THE COSTS OF PROCURING SUBSTITUTE PRODUCTS, ARISING OUT OF OR IN CONNECTION WITH THIS EULA OR THE USE OR PERFORMANCE OF THE LICENSED SOFTWARE AND NVIDIA CONFIDENTIAL INFORMATION (IF ANY PROVIDED), WHETHER SUCH LIABILITY ARISES FROM ANY CLAIM BASED UPON BREACH OF CONTRACT, BREACH OF WARRANTY, TORT (INCLUDING NEGLIGENCE), PRODUCT LIABILITY OR ANY OTHER CAUSE OF ACTION OR THEORY OF LIABILITY AND WHETHER OR NOT NVIDIA HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT WILL NVIDIA'S TOTAL CUMULATIVE LIABILITY UNDER OR ARISING OUT OF THIS EULA EXCEED TEN U.S. DOLLARS (US\$10.00). THE NATURE OF THE LIABILITY, THE NUMBER OF CLAIMS OR SUITS OR THE NUMBER OF PARTIES WITHIN YOUR ENTERPRISE THAT ACCEPTED THE TERMS OF THIS EULA SHALL NOT ENLARGE OR EXTEND THIS LIMIT. THE FOREGOING LIMITATIONS SHALL APPLY REGARDLESS OF WHETHER NVIDIA OR ITS LICENSORS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES AND REGARDLESS OF WHETHER ANY REMEDY FAILS ITS ESSENTIAL PURPOSE. The disclaimers, exclusions and limitations of liability set forth in this EULA form an essential basis of the bargain between the parties, and, absent any such disclaimers, exclusions or limitations of liability, the provisions of this EULA, including, without limitation, the economic terms, would be substantially different.

8. TERM AND TERMINATION. This EULA and your license rights hereunder shall become effective upon the Effective Date and shall remain in effect for the duration of your licenses, unless earlier terminated as provided in this section. This EULA may be terminated upon written notice in the event of breach of any of the terms of this EULA. Termination of this EULA shall not release the parties from any liability which, at the time of termination, has already accrued or which thereafter may accrue with respect to any act or omission before termination, or from any obligation which is expressly stated in this EULA to survive termination. Notwithstanding the foregoing, the party terminating this EULA shall incur no additional liability merely by virtue of such termination. Termination of this EULA regardless of cause or nature shall be without prejudice to any other rights or remedies of the parties and shall be without liability for any loss or damage occasioned thereby. Upon any expiration or termination of this EULA (i) you must promptly discontinue use of the Licensed Software, and (ii) you must promptly destroy or return to NVIDIA all copies of the Licensed Software and all portions thereof in your possession or control, and each party will promptly destroy or return to the other all of the other party's Confidential Information within its possession or control. Upon written request, you will certify in writing that you have complied with your obligations under this section. Sections 2 through 10 will survive the expiration or termination of this EULA for any reason.

9. CONSENT TO COLLECTION AND USE OF INFORMATION.

You hereby agree and acknowledge that the Software may access, collect non-personally identifiable information about, update, and configure your Enterprise computer systems in order to (a) properly optimize such systems for use with the Software, (b) deliver software and services, or content through the Software, (c) optimize, maintain, repair and/or administer NVIDIA products and services, and/or (d) deliver marketing communications. Information collected by the Software includes, but is not limited to, Customer System's (i) hardware configuration and ID, (ii) operating system and driver configuration, (iii) installed applications, (iv) applications settings, performance, and usage metrics, and (v) usage metrics of the Software. To the extent that you use the Software, you hereby consent to all of the foregoing, and represent and warrant that you have the right to grant such consent. In addition, you agree that you are solely responsible for maintaining appropriate data backups and system restore points for your Enterprise systems, and that NVIDIA will have no responsibility for any damage or loss to such systems (including loss of data or access) arising from or relating to (a) any changes to the configuration, application settings, environment variables, registry, drivers, BIOS, or other attributes of the systems (or any part of such systems) initiated through the Software; or (b) installation of any Software or third party software patches initiated through the Software.

In connection with the receipt of the Licensed Software you may receive access to links to third party websites and services and the availability of those links does not imply any endorsement by NVIDIA. NVIDIA encourages you to review the privacy statements on those sites and services that you choose to visit so that you can understand how they may collect, use and share personal information of individuals. NVIDIA is not responsible or liable for: (i) the availability or accuracy of such links; or (ii) the products, services or information available on or through such links; or (iii) the privacy statements or practices of sites and services controlled by other companies or organizations.

To the extent that you or members of your Enterprise provide to NVIDIA during registration or otherwise personal information, you acknowledge that such information will be collected, used and disclosed by NVIDIA in accordance with NVIDIA's privacy policy, available at URL http://www.nvidia.com/object/privacy_policy.html.

10. MISCELLANEOUS.

10.1 Compliance with Terms. During the term of this EULA and for a period of three (3) years thereafter, you will maintain all

usual and proper books and records of account relating to the Licensed Software provided under this EULA and to cooperate with your cloud service provider or its Affiliates to verify your compliance with the terms of this EULA. You further agree that your cloud service provider or its Affiliates and NVIDIA may exchange information regarding your use of the Licensed Software and your compliance with the terms of this EULA.

10.2 U.S. Government Legend. The Licensed Software has been developed entirely at private expense and is "commercial items"

consisting of "commercial computer software" and "commercial computer software documentation" provided with RESTRICTED RIGHTS. Use, duplication or disclosure by the U.S. Government or a U.S. Government subcontractor is subject to the restrictions set forth in this EULA pursuant to DEARS 227.7202-3(a) or as set forth in subparagraphs (c)(1) and (2) of the Commercial Computer Software - Restricted Rights clause at FAR 52.227-19, as applicable. Contractor/manufacturer is NVIDIA, 2701 San Tomas Expressway, Santa Clara, CA 95050.

10.3 Export Control. You acknowledge that the Licensed Software described under this EULA is subject to export control under

the U.S. Export Administration Regulations (EAR) and economic sanctions regulations administered by the U.S. Department of Treasury's Office of Foreign Assets Control (OFAC). Therefore, you may not export, reexport or transfer in-country the Licensed Software without first obtaining any license or other approval that may be required by BIS and/or OFAC. You are responsible for any violation of the U.S. or other applicable export control or economic sanctions laws, regulations and requirements related to the Licensed Software. By accepting this EULA, you confirm that you are not a resident or citizen of any country currently embargoed by the U.S. and that you are not otherwise prohibited from receiving the Licensed Software.

10.4 General. This EULA constitutes the entire agreement of the parties with respect to the subject matter hereto and supersede

all prior negotiations, conversations, or discussions between the parties relating to the subject matter hereto, oral or written, and all past dealings or industry custom. Any additional and/or conflicting terms and conditions on purchase order(s) or any other documents issued by you are null, void, and invalid. This EULA and the rights and obligations hereunder may not be assigned by you, in whole or in part, including by merger, consolidation, dissolution, operation of law, or any other manner, without written consent of NVIDIA, and any purported assignment in violation of this provision shall be void and of no effect. NVIDIA may assign, delegate or transfer this EULA and its rights and obligations hereunder, and if to a non-Affiliate you will be notified. Each party acknowledges and agrees that the other is an independent contractor in the performance of this EULA, and each party is solely responsible for all of its employees, agents, contractors, and labor costs and expenses arising in connection therewith. The parties are not partners, joint ventures or otherwise affiliated, and neither has any authority to make any statements, representations or commitments of any kind to bind the other party without prior written consent. Neither party will be responsible for any failure or delay in its performance under this EULA (except for any payment obligations) to the extent due to causes beyond its reasonable control for so long as such event of force majeure continues in effect. This EULA will be governed by and construed under the laws of the State of Delaware and the United States without regard to the conflicts of law provisions thereof and without regard to the United Nations Convention on Contracts for the International Sale of Goods. The parties consent to the personal jurisdiction of the federal and state courts located in Santa Clara County, California. You acknowledge and agree that a breach of any of your promises or agreements contained in this EULA may result in irreparable and continuing injury to NVIDIA for which monetary damages may not be an adequate remedy and therefore NVIDIA is entitled to seek injunctive relief as well as such other and further relief as may be appropriate. If any court of competent jurisdiction determines that any provision of this EULA is illegal, invalid or unenforceable, the remaining provisions will remain in full force and effect. Unless otherwise specified, remedies are cumulative. Any amendment or

waiver under this EULA must be in writing and signed by representatives of both parties. Any notice delivered by NVIDIA to you under this EULA will be delivered via mail, email or fax. Please direct your legal notices or other correspondence to NVIDIA Corporation, 2701 San Tomas Expressway, Santa Clara, California 95050, United States of America, Attention: Legal Department.

GLOSSARY OF TERMS

Certain capitalized terms, if not otherwise defined elsewhere in this EULA, shall have the meanings set forth below:

- a. "Affiliate" means any legal entity that Owns, is Owned by, or is commonly Owned with a party. "Own" means having more than 50% ownership or the right to direct the management of the entity.
- b. "Confidential Information" means the Licensed Software (unless made publicly available by NVIDIA without confidentiality obligations), and any NVIDIA business, marketing, pricing, research and development, know-how, technical, scientific, financial status, proposed new products or other information disclosed by NVIDIA to you which, at the time of disclosure, is designated in writing as confidential or proprietary (or like written designation), or orally identified as confidential or proprietary or is otherwise reasonably identifiable by parties exercising reasonable business judgment, as confidential. Confidential Information does not and will not include information that: (i) is or becomes generally known to the public through no fault of or breach of this EULA by the receiving party; (ii) is rightfully known by the receiving party at the time of disclosure without an obligation of confidentiality; (iii) is independently developed by the receiving party without use of the disclosing party's Confidential Information; or (iv) is rightfully obtained by the receiving party from a third party without restriction on use or disclosure.
- c. "Contractor" means an individual who works primarily for your Enterprise on a contractor basis from your secure network.
- d. "Documentation" means the NVIDIA documentation made available for use with the Software, including (without limitation) user manuals, datasheets, operations instructions, installation guides, release notes and other materials provided to you under this EULA.
- e. "Enterprise" means you or any company or legal entity for which you accepted the terms of this EULA, and their subsidiaries of which your company or legal entity owns more than fifty percent (50%) of the issued and outstanding equity.
- f. "Feedback" means any and all suggestions, feature requests, comments or other feedback regarding the Licensed Software, including possible enhancements or modifications thereto.
- g. "Intellectual Property Rights" means all patent, copyright, trademark, trade secret, trade dress, trade names, utility models, mask work, moral rights, rights of attribution or integrity service marks, master recording and music publishing rights, performance rights, author's rights, database rights, registered design rights and any applications for the protection or registration of these rights, or other intellectual or industrial property rights or proprietary rights, howsoever arising and in whatever media, whether now known or hereafter devised, whether or not registered, (including all claims and causes of action for infringement, misappropriation or violation and all rights in any registrations and renewals), worldwide and whether existing now or in the future.
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- i. "Open Source License" includes, without limitation, a software license that requires as a condition of use, modification, and/or distribution of such software that the Software be (i) disclosed or distributed in source code form; (ii) be licensed for the purpose of making derivative works; or (iii) be red istributable at no charge.
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