

# ACTIVE COMPANY, LTD

## Active Gateway Validated Integration with Oracle Hospitality OPERA 5.5



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### Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an Oracle on-premises application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

### A telephone management system (TMS) converter

Improve the efficiency of both your TMS and your housekeeping operations. Connect your TMS with Oracle Hospitality OPERA to facilitate check in/out, guest summary, room status, and simple bill posting.

### Company Overview

Established in 1993, Active specializes in system consulting from business analysis and investigation to system planning. Its 20 employees focus on developing trusted, custom business applications and instructing end users on software operation. In addition, Active sells software packages and computer hardware to support customer needs.

### Integration Overview

The integration between Active Gateway and Oracle Hospitality OPERA property management system (PMS) enables and mediates bidirectional communication between the PMS and a private branch exchange (PBX) based on the Japanese telephony management system.

### Integration Details

The integration supports the following functionality:

- Check in / Check out / Room move / Database Resync
- Guest information change
- Voice mail notification
- Room status update
- Manual bar / unbar
- Message lamp
- Do-not-disturb requests
- Simple charge posting
- Minibar postings by article
- Wake up calls
- Night audit notification

**AVAILABILITY**

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The integration between Active Gateway and Oracle Hospitality OPERA enables bidirectional communication between the PMS and a PBX.

**Technical Details**

| Environment   |   |
|---|---|
| <b>Partner Environment</b> <ul style="list-style-type: none"> <li>Active Gateway Version 1.0</li> </ul> | <b>Oracle Environment</b> <ul style="list-style-type: none"> <li>Oracle Hospitality OPERA 5.5.0.0</li> <li>Oracle Hospitality Interface IFC8 Version 8.10.2.20</li> <li>FIAS Version 2.20.15</li> </ul> |
| Product ID  |   |
| <b>Product ID (FKT)</b> <ul style="list-style-type: none"> <li>IFC_PBX / FIAS_PBX</li> </ul>            | <b>Description and Name</b> <ul style="list-style-type: none"> <li>Oracle Hospitality OPERA PBX Interface for Active Gateway - Active Co., Ltd</li> </ul>   |
| Supported Protocol  |   |
| <ul style="list-style-type: none"> <li>FIAS via TCP/IP</li> </ul>                                       |   |

**SUPPORT**

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