AGENT CASH

Bizzon Validated Integration with Oracle Hospitality OPERA 5.5

Get your Bizzon to manage guests, payments, and inventory.

Bizzon is a unique hospitality, hotel, food and beverage, and quick service restaurant (QSR) management solution covering every operational aspect and helping you meet guest needs.

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Company Overview

Bizzon (previously AgentCASH) streamlines ordering and payment, enabling guests to split bills and order through a variety of methods such as online, interactive kiosk, or with staff. With every order, you get to see guests' purchase histories, so you can create package deals and promotions. Inventory is integrated with your menu down to the ingredients. Reporting is real time, global, and fully configurable, allowing you to make important decisions based on data, not assumptions.

Integration Overview

The Bizzon application integrates with Oracle Hospitality OPERA via a property management system (PMS) gateway. Bizzon runs the PMS gateway, funneling the multi-client communication with the Oracle Hospitality OPERA PMS backend. It currently works with Android 5.0, Linux, and Windows 7 or newer.

Integration Details

The interface enables the following:

- Send inquiries to Oracle Hospitality OPERA PMS to check room occupancy. Inquiries can be done by room number, guest name, or Track2 data (keycard ID).
- Send room postings to Oracle Hospitality OPERA PMS.
- Send cash or credit card postings to Oracle Hospitality OPERA PMS.
- Ability to handle NoPost flags and CreditLimit warnings received from Oracle Hospitality OPERA PMS.
- Credit limit override functionality supported; allows a POS manager to override any credit limit set on Oracle Hospitality OPERA PMS.
- Handles individual postings for each occupant in the room.
- Handles posting of covers.
- Voids a previous posting.

ORACLE®

Validated Integration

Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an Oracle on-premises application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.
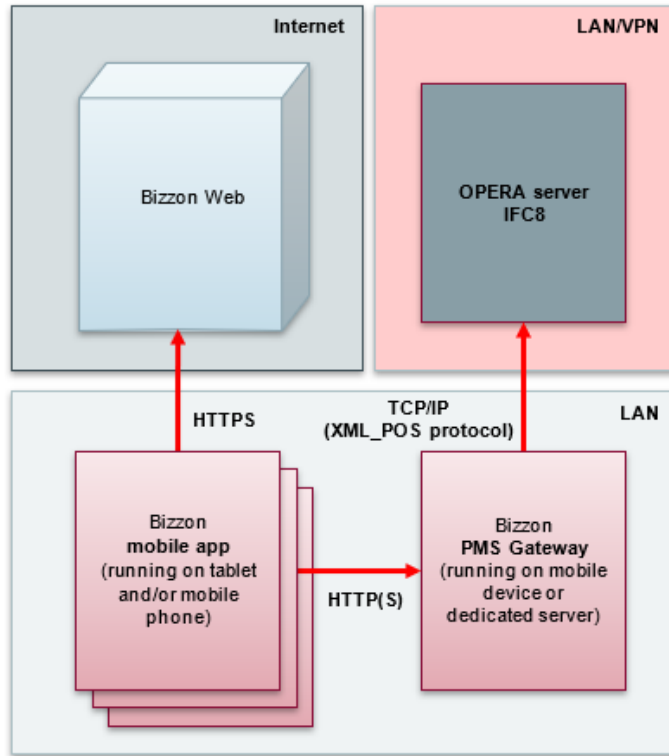
Figure 1. High-level integration architecture

Technical Details

Environment	
Partner Environment	**Oracle Environment**
• Bizzon Version 4	• Oracle Hospitality OPERA 5.5 • Oracle Hospitality Interface IFC8 8.13.0.0 • Oracle Hotel Property Interface XML-POS Specification (XML_POS) 2.15

Product ID	
Product ID (FKT)	**Description and Name**
• XML_POS	• Oracle Hospitality OPERA POS Interface for Bizzon by Agent Cash Ltd

Supported Protocol
• XML_POS via TCP/IP