

# Aigens Technology Limited

## Aigens Hospitality Mobile Integration with Oracle Hospitality OPERA 5.5

A best-in-class mobile ordering solution for the hospitality and food and beverage (F&B) industries, Aigens Hospitality Mobile provides key functionality such as contactless table ordering, room service, and pickup and delivery—all powered by an AI engine and CRM.

### COMPANY OVERVIEW

Aigens brings innovation to the hospitality and F&B industries. The company's mobile ordering solution supports contactless table ordering, room service, and pickup and delivery. Aigens offers enterprise-level solutions with references from some of the world's largest F&B groups.

### INTEGRATION OVERVIEW

Aigens' Hospitality Mobile solution is integrated with Oracle Hospitality OPERA . The two-way integration between Oracle Hospitality OPERA and Aigens' Hospitality Mobile solution synchronizes guest information from the PMS including charges to room, guest inquiries, and credit limit checks.

### INTEGRATION DETAILS

The integration supports the following functionality:

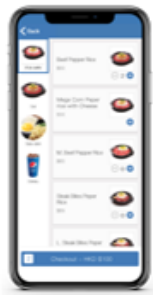
- Guest inquiry by room number (to Oracle Hospitality OPERA PMS)
- Posting list (from Oracle Hospitality OPERA PMS)
- No post check
- Credit limit check
- Reopen closed checks



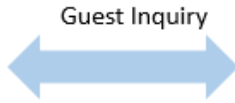
Flat 1, Floor 7  
Midas Plaza  
1 Tai Yau Street  
San Po Kong  
HONG KONG  
[aigens.com/hotel](https://aigens.com/hotel)

### ORACLE Validated Integration Oracle Hospitality

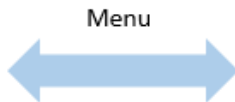
Oracle Validated Integration provides customers with confidence that a partner's integration with an on-premise Oracle application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.



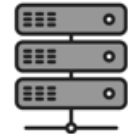
Aigens Hospitality Mobile Solution



Post to Room



Transaction



Opera PMS



Simphony POS

**AVAILABILITY**

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**SUPPORT**

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Figure 1. High-level integration architecture between Aigens Hospitality Mobile and Oracle Hospitality OPERA property management system (PMS)

TECHNICAL DETAILS	
Partner Environment	Oracle Environment
<ul style="list-style-type: none"> <li>Aigens Hospitality Mobile Version 1.0</li> </ul>	<ul style="list-style-type: none"> <li>Oracle Hospitality OPERA 5.5</li> <li>Oracle Hospitality Interface IFC 8.10.2.20</li> <li>XML_POS 2.10</li> </ul>
Product ID (FKT)	Description and Name
<ul style="list-style-type: none"> <li>IFC_POS / XML_POS</li> </ul>	<ul style="list-style-type: none"> <li>Oracle Hospitality OPERA POS Interface for Aigens Hospitality Mobile by Aigens Technology Limited</li> </ul>
Supported Protocols	
<ul style="list-style-type: none"> <li>XML_POS via TCP/IP</li> </ul>	

**ORACLE**  
Validated Integration  
Oracle Applications

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