Aigens Technology Limited

Aigens Hospitality Mobile Integration with Oracle Hospitality OPERA 5.5

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A best-in-class mobile ordering solution for the hospitality and food and beverage (F&B) industries, Aigens Hospitality Mobile provides key functionality such as contactless table ordering, room service, and pickup and delivery—all powered by an AI engine and CRM.

COMPANY OVERVIEW

Aigens brings innovation to the hospitality and F&B industries. The company's mobile ordering solution supports contactless table ordering, room service, and pickup and delivery. Aigens offers enterprise-level solutions with references from some of the world's largest F&B groups.

INTEGRATION OVERVIEW

Aigens' Hospitality Mobile solution is integrated with Oracle Hospitality OPERA . The two-way integration between Oracle Hospitality OPERA and Aigens' Hospitality Mobile solution synchronizes guest information from the PMS including charges to room, guest inquiries, and credit limit checks.

INTEGRATION DETAILS

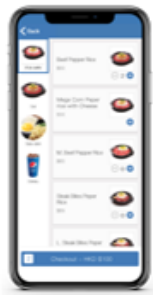The integration supports the following functionality:

- Guest inquiry by room number (to Oracle Hospitality OPERA PMS)
- Posting list (from Oracle Hospitality OPERA PMS)
- No post check
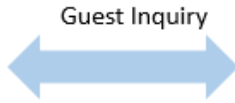- Credit limit check
- Reopen closed checks

Aigens

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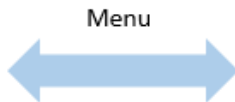**ORACLE**
Validated Integration
Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an on-premise Oracle application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.
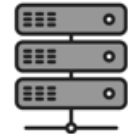
Figure 1. High-level integration architecture between Aigens Hospitality Mobile and Oracle Hospitality OPERA property management system (PMS)

TECHNICAL DETAILS	
Partner Environment	**Oracle Environment**
• Aigens Hospitality Mobile Version 1.0	• Oracle Hospitality OPERA 5.5 • Oracle Hospitality Interface IFC 8.10.2.20 • XML_POS 2.10
Product ID (FKT)	**Description and Name**
• IFC_POS / XML_POS	• Oracle Hospitality OPERA POS Interface for Aigens Hospitality Mobile by Aigens Technology Limited
Supported Protocols	
• XML_POS via TCP/IP	

ORACLE
Validated Integration
Oracle Applications