

BENIE WORLDWIDE PTY LTD

Tapendium Validated Integration with Oracle Hospitality OPERA 5.5



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tapendium.com

The Oracle logo is the word "ORACLE" in a white, uppercase, sans-serif font, centered within a solid red rectangular background.

ORACLE

Validated Integration

Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an Oracle on-premises application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

Tapendium delivers customized content to guests via in-room tablets.

The Tapendium solution provides hotels with the ability to personally greet guests and provide custom content and offers on easy-to-use tablet devices available in guest rooms. With Tapendium, hotels can increase sales of in-room and ancillary services, reduce calls to the front desk, and increase guest satisfaction.

Company Overview

Benie Worldwide Pty Ltd is a leading hospitality technology company based in Melbourne Australia. Tapendium, the company's core product, replaces paper compendiums and menus in guest rooms with a far richer, interactive, and more flexible solution. More than 95 percent of guests using Tapendium consistently rate it "very easy to use" in independent surveys, providing hotels with a powerful tool for building and retaining customer loyalty.

Integration Overview

The integration between Tapendium and Oracle Hospitality OPERA property management system enables hotels to use guest information and room status to customize and manage the tablets in rooms. Guests can be greeted personally and the tablets can present content—such as menus, spa services, loyalty programs, and special offers—in their native language.

Integration Details

The integration supports the following functionality:

- Check in, check out, and room move
- Database resync
- Guest information change
- Message online and delete
- Room status update with maid ID
- Folio review
- Remote checkout

AVAILABILITY

Tapendium is available in Asia Pacific and worldwide via local agents and resellers. Contact us for more details.

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SUPPORT

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Technical Details

Environment	
Partner Environment	Oracle Environment
<ul style="list-style-type: none"> Tapendium Version 1.0 	<ul style="list-style-type: none"> Oracle Hospitality OPERA 5.5 Oracle Hospitality Interface IFC8 8.10 Fidelio Interface Application Specification (FIAS) 2.20.20
Product ID	
Product ID (FKT)	Description and Name
<ul style="list-style-type: none"> IFC_MSC / FIAS_MSC 	<ul style="list-style-type: none"> Oracle Hospitality OPERA MSC Interface for Tapendium by Benie Worldwide Pty Ltd
Supported Protocol	
<ul style="list-style-type: none"> FIAS via TCP/IP 	


ORACLE
Validated Integration

Oracle Applications

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