

Betterspace

better.hotel Integration with Oracle Hospitality OPERA 5.6

With better.hotel, a 360-degree software, hotels can create completely new and digital experiences inside and outside the hotel. The software enables hotels to perfect their guest communication during the entire guest journey digitally and manage energy consumption in a smart, digital way.

COMPANY OVERVIEW

Founded in 2014, Betterspace develops 360-degree software designed to simplify everyday work at hotels, minimize costs, and increase sales. The company's smart solutions use a holistic approach to optimize processes, offer hotel guests additional services, and create special experiences.

At the same time, the digital solutions support hoteliers in promoting sustainability in hotels and protecting the environment. Betterspace's portfolio ranges from smart guest communication solutions to intelligent energy management and solutions for hotel infrastructure.

INTEGRATION OVERVIEW

Betterspace provides a software- and hardware-based connection to the Oracle Hospitality OPERA interface, enabling bidirectional communication between the Betterspace hospitality platform, better.hotel, and Oracle Hospitality OPERA property management system (PMS). This offers a fully digital guest journey from the pre-stay phase to post-stay phase, encompassing communication such as invitations to digital check-in via app or terminal, digital registration forms, communications with guests via app or in-room tablet, intelligent room heating, check-out notifications, post-stay surveys, and much more.

INTEGRATION DETAILS

Betterspace uses the Oracle Hospitality OPERA Property Kiosk Interface to integrate with its in-room tablets, energy management system, and check-in terminal. All communication is routed through a gateway that records every message sent to the interface.

Based on this integration, Betterspace is able to support the following use cases:

- Inform guests about the option for contactless check-in.
- Set room temperature before arrival; requires better.energy package.
- Check in online, including automatic room assignment.
- Update profile with registration form data.
- Preview invoice during check-in, checkout, and stay.
- Split an invoice into private and business invoices.
- Check out online including third-party payment handling.



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ORACLE
Validated Integration
Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an on-premise Oracle application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

- Set room status from in-room tablet.

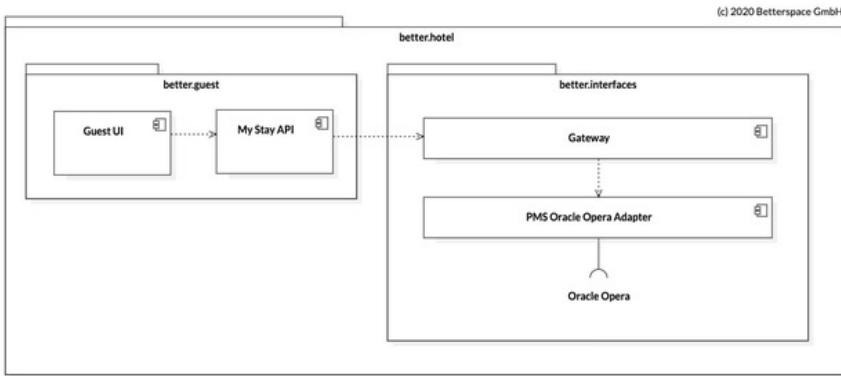


Figure 1. High-level integration architecture between better.hotel and Oracle Hospitality OPERA.

AVAILABILITY

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TECHNICAL DETAILS

| Partner Environment | Oracle Environment |
|---|---|
| <ul style="list-style-type: none"> • better.hotel v1.0 | <ul style="list-style-type: none"> • Oracle Hospitality OPERA 5.6 • Oracle Hospitality OPERA Property Kiosk Interface 5.6 |
| Product ID (FKT) | Description and Name |
| <ul style="list-style-type: none"> • OPP_KSK | <ul style="list-style-type: none"> • Oracle Hospitality OPERA Property Kiosk Interface for better.hotel by Betterspace GmbH |
| Supported Protocols | |
| <ul style="list-style-type: none"> • HTTPS | |

ORACLE

Validated Integration

Oracle Applications

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