

BUSY ROOMS TECHNOLOGIES

BUSY ROOMS CRS Validated Integration with Oracle Hospitality OPERA 5.5



Busy Rooms Technologies Limited
Skyway Offices
177/8 Marina Street
Pieta, PTA9042, Malta

Office Tel: +356.2201.9888
Email: info@busy-rooms.com
busy-rooms.com

ORACLE

Validated Integration

Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an Oracle on-premises application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

A central reservation system (CRS) for hotels and vacation rentals

Busy Rooms is a complete system for central reservations, channel management, and internet booking. It provides all the functionality required to manage and distribute content, rates, availability, and restrictions to online travel agents (OTAs), the global distribution system (GDS), or the customer's own website. The system receives and provides information back to the Oracle Hospitality OPERA property management system (PMS).

Company Overview

Founded in 2008, Busy Rooms currently operates offices in Malta and Germany. The Group offers solutions to more than 2,000 customers in 80 countries including hotels, hotel groups, vacation rental companies, travel companies, travel channels, tour operators, and airlines. Its cloud-based SaaS software enables revenue, marketing, distribution, and finance departments to streamline workflows and optimize revenue.

Solutions offered include central reservations, channel management, GDS, dynamic packaging internet booking engine, flights, tours and transfers, call center, voucher, revenue management, finance, reporting, content management, and website services.

Integration Overview

Busy Rooms CRS is integrated with Oracle Hospitality OPERA PMS to manage hotel inventory and pricing by exchanging information between the PMS and the CRS. Bookings received by Busy Rooms CRS from OTAs, the GDS, the hotel's own website, metasearch engines, and other channels are automatically synced with Oracle Hospitality OPERA PMS.

With two-way connectivity between the CRS and PMS, both systems are constantly in sync with no manual intervention required from any user. Through this robust connection, management of revenue, channels, and booking engines can be fully automated.

Integration Details

The integration enables the following information flow between the systems:

- Receive reservations from Oracle Hospitality OPERA PMS into Busy Rooms CRS which can be used for detailed reporting or calculations in the Busy Rooms revenue management system.

AVAILABILITY**Headquarters**

Busy Rooms Limited
 Skyway Offices
 177/8 Marina Street
 Pieta, PTA9042, Malta
 Office Tel: +356.2201.9888
 Email: info@busy-rooms.com
 Sales Tel: +356.2201.9888
 Email: sales@busy-rooms.com
busy-rooms.com

Regional Office

Busy Rooms GmbH
 Kruppstrasse 82-100
 Essen, 45145, Germany
 Office Tel: +49.201.8202060
 Email: info@busy-rooms.com
 Sales Tel: +49.201.8202084
 Email: emea@busy-rooms.com

Sales Representative Offices

USA Tel: +1.786.462.6604
 Email: americas@busy-rooms.com

UK Tel: +44.(0).20.3289.1225
 Email: emea@busy-rooms.com

SUPPORT

Malta: +356.27761434
 Germany: +49.201.4986.9010
 US: +1.929.376.0044
 UK: +44.20.8068.1988

email: support@busy-rooms.com
busy-rooms.com/sla

- Receive inventory updates from Oracle Hospitality OPERA PMS into Busy Rooms CRS to enable automated distribution of information to Busy Rooms-connected sales channels such as OTA, internet booking engines, GDS, metasearch, and others.
- Receive restrictions from Oracle Hospitality OPERA PMS into Busy Rooms CRS to better optimize revenue from connected sales channels.
- Receive stays from Oracle Hospitality OPERA PMS into Busy Rooms CRS for revenue management and reporting purposes.
- Receive rates from Oracle Hospitality OPERA PMS into Busy Rooms CRS for calculations and distribution of sales-channel-specific rates in order to optimize revenue.
- Receive housekeeping status “out of order” from Oracle Hospitality OPERA PMS into Busy Rooms CRS for revenue management calculations.
- Send reservations—new, modifications, and cancellations—from Busy Rooms CRS to Oracle Hospitality OPERA PMS to avoid manual entry of reservations into the PMS.
- Send profile information from Busy Rooms CRS to Oracle Hospitality OPERA PMS to better manage guest folios.

Technical Details

Environment	
Partner Environment	Oracle Environment
• Busy Rooms CRS 4.0	• Oracle Hospitality OPERA 5.5
Product ID	
Product ID (FKT)	Description and Name
• OPX_BUSYROOMS	• Oracle Hospitality OPERA Xchange Interface for BUSY ROOMS CRS by BUSY ROOMS
Supported Protocol	
• HTTP(S)	

ORACLE**Validated Integration**

Oracle Applications

Copyright © 2019, Oracle and/or its affiliates. All rights reserved. Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners. This document is provided for information purposes only, and the contents hereof are subject to change without notice. This document is not warranted to be error-free, nor subject to any other warranties or conditions, whether expressed orally or implied in law, including implied warranties and conditions of merchantability or fitness for a particular purpose. We specifically disclaim any liability with respect to this document, and no contractual obligations are formed either directly or indirectly by this document. This document may not be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose, without our prior written permission. 0919