

HotelRunner

HotelRunner Channel Manager Validated Integration with Oracle Hospitality Suite8 8.10



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Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an Oracle on-premises application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

The HotelRunner Channel Manager provides an XML interface to room reservations, rates and inventory in Oracle Hospitality Suite8.

HotelRunner is a SaaS-enabled B2B network for accommodations and travel agencies allowing them to find, contract, connect, and transact with each other online, to increase online accommodation bookings at scale.

A cloud-based digital marketing, channel management, and sales platform, HotelRunner maximizes online visibility, boost occupancy rates, and increase revenues. Used by hotels, daily rentals, and travel agencies around the world, HotelRunner allows properties to manage inventory, rates, reservations and to accept online payments.

Company Overview

Founded in 2011, HotelRunner is a freemium, cloud-based, online platform for sales, digital marketing, and channel management that helps hotels and travel agencies tailor, streamline, and improve their online outreach.

HotelRunner helps hotels and travel agencies' transition to an online presence through state-of-the-art technology. It helps hotels create innovative sales channels, improve international brand recognition, reach more customers, and boost profits. HotelRunner automates inventory distribution, maximizes direct channel revenue, and boosts profits.

Integration Overview

With the integration, hotels can update room availability, rates, and profiles in Oracle Hospitality Suite8 property management system (PMS) and send that information to HotelRunner. Reservations made in HotelRunner are sent to the PMS.

Integration Details

The integration uses Oracle Transport Agent (OTA) format 2011B API for two-way communication.

Message types from HotelRunner to Oracle Hospitality Suite8 (OTA format 2011B) are:

- Reservation Delivery - OTA_HotelResNotifRQ/RS

Message types from Oracle Hospitality Suite8 to HotelRunner (OTA format 2011B) are:

- Room Availability - OTA_HotelAvailNotifRQ/OTA_HotelAvailNotifRS
- Rate Availability - OTA_HotelAvailNotifRQ/OTA_HotelAvailNotifRS
- Rate Room Type Availability – OTA_HotelAvailNotifRQ/OTA_HotelAvailNotifRS
- Rate Code - OTA_HotelRateAmountNotifRQ/OTA_HotelRateAmountNotifRS
- Profile - OTA_ProfileCreateRQ/OTA_ProfileCreateRS

AVAILABILITY

For additional information, please contact us at:

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Figure 1. Used API services diagram

SUPPORT

Email:

Customer & Business Requests:
support@hotelrunner.com

Technical Requests:
integrations@hotelrunner.com

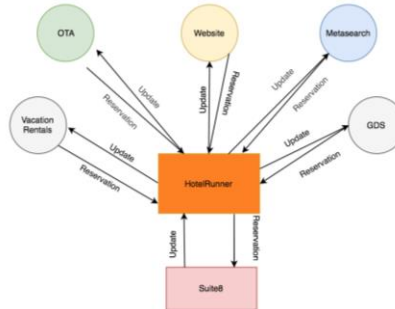


Figure 2. HotelRunner and Oracle Hospitality Suite8 integration diagram showing interaction with third party systems.

Technical Details

Environment	
Partner Environment	Oracle Environment
<ul style="list-style-type: none"> • HotelRunner v.9.6.0 	<ul style="list-style-type: none"> • Oracle Hospitality Suite8 8.10 • Oracle Hospitality Suite8 OTA XML Interface for HotelRunner v8.10
Product ID	
Product ID (FKT)	Description and Name
<ul style="list-style-type: none"> • OTA_XML 	<ul style="list-style-type: none"> • Oracle Hospitality Suite8 OTA XML Interface for HotelRunner by HotelRunner
Supported Protocols	
<ul style="list-style-type: none"> • OTA XML Interface • Download (OTA format 2011B) • Upload (OTA format 2011B) 	