

CTModule AG

Callisto Cruise Integration with Oracle Hospitality Cruise Shipboard Property Management System 7.3

Together with Oracle Hospitality Cruise Shipboard Property Management System (SPMS) and Cisco's Unified Communications Manager (UCM) private branch exchange (PBX) solution, Callisto Cruise applications platform delivers a leading hospitality management system (HMS) for both critical and discretionary applications for crew and guest communication on board cruise ships.

COMPANY OVERVIEW

Founded in 1997, CTModule specializes in information and communication technology and maintains a wide range of platform-based application solutions. CTModule's leading Callisto Cruise HMS platform provides dedicated and smart cruise guest and crew communication applications. More than 10 cruises lines and more than 60 vessel teams trust the quality, simplicity, flexibility, and capacity of CTModule's Callisto Cruise applications platform.

INTEGRATION OVERVIEW

With its smart platform architecture, Callisto Cruise offers an open way for ocean carriers to swiftly, flexibly, reliably, and cost-efficiently fulfill server-centric standard and tailor-made communication application needs on cruise ships. The modular Callisto Cruise applications platform—when integrated with Oracle Hospitality Cruise SPMS—provides the appropriate functionality for the specific crew and guest interaction requirements of a cruise line.

INTEGRATION DETAILS

The Callisto Cruise applications platform integrates with Oracle Hospitality Cruise SPMS on the following modules:

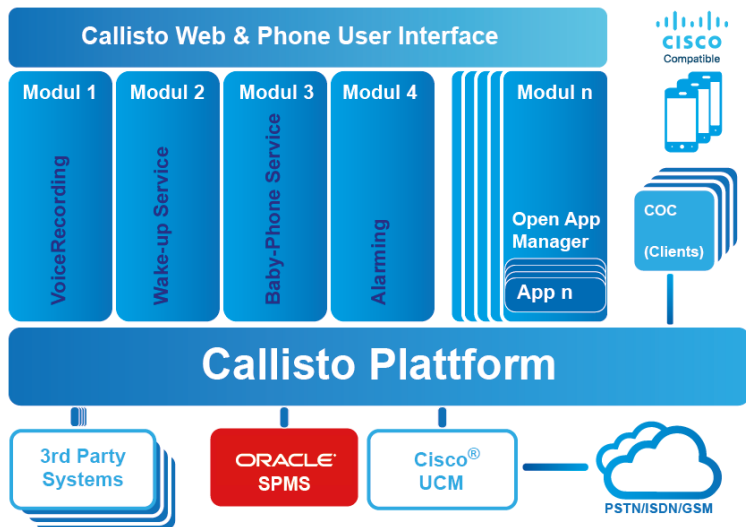
- Base module and others:
- Receive check-in and checkout information from Oracle Hospitality Cruise SPMS such as guest or crew name, language, cabin number, boarding and disembarking dates, group membership, and more.
- Send and exchange information such as telephony billing and refunding charges with Oracle Hospitality Cruise SPMS
- **PIN code telephony module:** Receive and exchange information such as manning number, telephony billing, and refunding charges with Oracle Hospitality Cruise SPMS.
- **Maid service module:** Send and exchange information such as room status and room number with Oracle Hospitality Cruise SPMS.



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ORACLE Validated Integration Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an on-premise Oracle application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.



AVAILABILITY

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SUPPORT

For professional support please contact:
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 Email: support@ctmodule.com

Overview of the integration between Callisto Cruise Applications Platform and Oracle Hospitality Cruise SPMS.

Callisto Cruise applications platform offers the following standard application modules:

- Base – including check in and checkout, roles, cabins, time zone management, billing, reporting for telephony
- Voice mail – cabin, office, or group
- Prerecorded voice mail
- Red manning mode
- Wake-up service
- SMCS interface alarm
- Alarming – ESPA 4.4.4. / X
- IVR/AA
- Call center
- Agent solution or operator console
- PIN-code telephony
- Diversion service
- Voice recording
- Baby-monitoring service
- Maid service
- Fire patrol/watchman route

Main functions—such as check in and checkout, booking information, billing, group management, wake-up service, room management, and more—are integrated with Oracle Hospitality Cruise SPMS through a two-way API connection.

TECHNICAL DETAILS	
Partner Environment	Oracle Environment
<ul style="list-style-type: none"> Callisto Cruise Applications Platform V2.33 	<ul style="list-style-type: none"> Oracle Hospitality Cruise Shipboard Property Management System 7.30.8793
Product ID (FKT)	Description and Name
<ul style="list-style-type: none"> -- 	<ul style="list-style-type: none"> Oracle Hospitality Cruise System Interface for Universal Purpose
Supported Protocols	
<ul style="list-style-type: none"> TCP/IP 	

ORACLE

Validated Integration

Oracle Applications

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