DAIKIN EUROPE N.V.

Daikin PMS Interface
Validated Integration with
Oracle Hospitality OPERA 5.5

A seamless connection between Daikin climate systems and Oracle Hospitality OPERA property management system (PMS)

The Daikin PMS Interface enables user-friendly front desk support and automated push of indoor unit settings based on check-in and check-out commands from the Oracle Hospitality OPERA PMS.

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Company Overview

Daikin Europe N.V. is a leading manufacturer and supplier of heating, ventilation, and air conditioning (HVAC) equipment, including heat pumps and refrigeration. With more than 90 years' experience with climate control, Daikin works with hotels to provide a comfortable stay for your guests and reduced operating costs for you.

Integration Overview

Triggered by the incoming check-in and check-out Fidelio Interface Application Specification (FIAS) commands from Oracle Hospitality OPERA PMS, the Daikin PMS Interface pushes new settings to the indoor air conditioning units in the rooms. A user friendly interface allows the hotel's front desk to change individual room settings and define preheating and precooling schedules. The system supports different room types and weather profiles.

Oracle Validated Integration provides customers with confidence that a partner's integration with an Oracle on-premises application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.
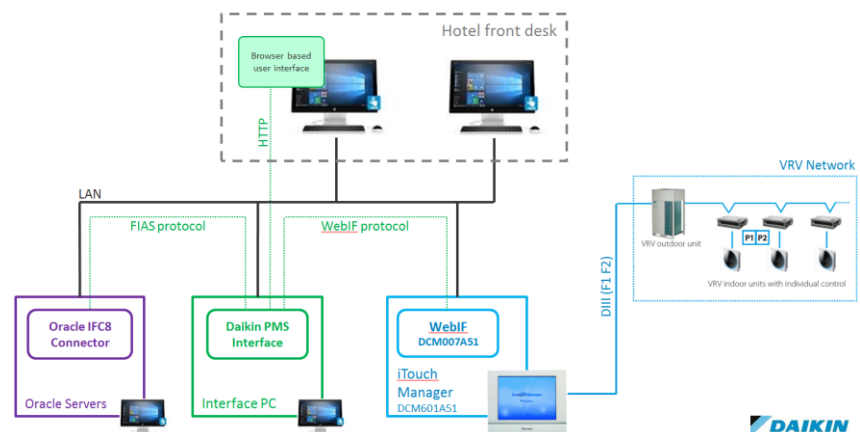

Figure 1. The integration between Daikin PMS Interface and Oracle Hospitality OPERA enables hotels to control climate systems from the front desk.

Integration Details

The integration enables the following:

- Receive notification of guest check in and check out from Oracle Hospitality OPERA PMS as soon as they are performed.
- Receive a notification from Oracle Hospitality OPERA PMS whenever a checked-in guest performs a room move.
- Receive a notification from Oracle Hospitality OPERA PMS whenever a checked-in guest changes departure date, guest name, or language.
- Request or receive database swap commands from Oracle Hospitality OPERA PMS to refresh the house occupancy status on the vendor system.
- Receive a notification from Oracle Hospitality OPERA PMS when rolling the business date (NightAudit Start/Stop)

Technical Details

Environment	
Partner Environment	**Oracle Environment**
• Daikin PMS Interface Version DCM010A51	• Oracle Hospitality OPERA 5.5 • Oracle Hospitality Interface IFC8 8.10.2.20 • FIAS 2.20.17
Product ID	
Product ID (FKT)	**Description and Name**
• IFC_BMS	• Oracle Hospitality OPERA BMS Interface for Daikin PMS Interface - Daikin Europe
Supported Protocol	
• FIAS via TCP/IP	