

# DAIKIN EUROPE N.V.

## Daikin PMS Interface Validated Integration with Oracle Hospitality Suite8 8.10



### A seamless connection between Daikin climate systems and Oracle Hospitality Suite8 property management system (PMS)

The Daikin PMS Interface enables user-friendly front desk support and automated push of indoor unit settings based on check-in and check-out commands from the Oracle Hospitality Suite8 PMS.

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### Company Overview

Daikin Europe N.V. is a leading manufacturer and supplier of heating, ventilation, and air conditioning (HVAC) equipment, including heat pumps and refrigeration. With more than 90 years' experience with climate control, Daikin works with hotels to provide a comfortable stay for your guests and reduced operating costs for you.

### Integration Overview

Triggered by the incoming check-in and check-out Fidelio Interface Application Specification (FIAS) commands from Oracle Hospitality Suite8 PMS, the Daikin PMS Interface pushes new settings to the indoor air conditioning units in the rooms. A user friendly interface allows the hotel's front desk to change individual room settings and define preheating and precooling schedules. The system supports different room types and weather profiles.



### Oracle Hospitality

Oracle Validated Integration provides customers with confidence that a partner's integration with an Oracle on-premises application is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

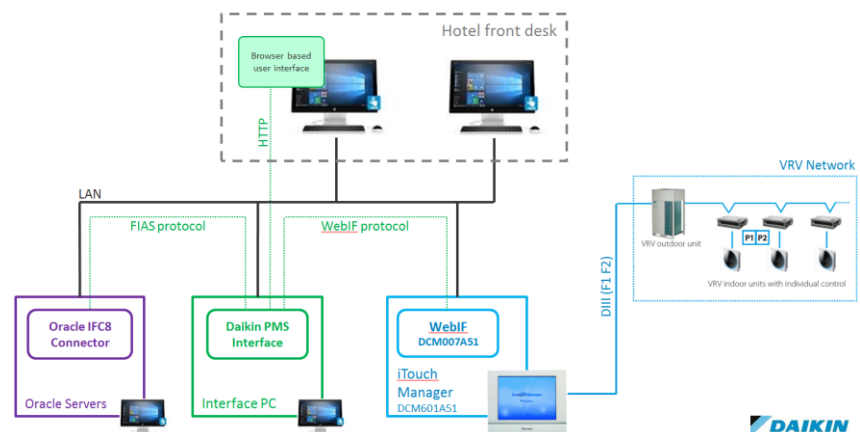


Figure 1. The integration between Daikin PMS Interface and Oracle Hospitality Suite8 enables hotels to control climate systems from the front desk.

**AVAILABILITY**

For additional information about consumer, operational, and enterprise solutions, please contact us at:

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**SUPPORT**

For technical support, please email:  
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**Integration Details**

The integration enables the following:

- Receive notification of guest check-in and check-out from Oracle Hospitality Suite8 PMS as soon as they are performed.
- Receive a notification from Oracle Hospitality Suite8 PMS whenever a checked-in guest performs a room move.
- Receive a notification from Oracle Hospitality Suite8 PMS whenever a checked-in guest changes departure date, guest name or language.
- Request or receive database swap commands from Oracle Hospitality Suite8 PMS to refresh the house occupancy status on the vendor system.
- Receive a notification from Oracle Hospitality Suite8 PMS when rolling the business date (NightAudit Start/Stop).

**Technical Details**

Environment	
Partner Environment	Oracle Environment
<ul style="list-style-type: none"> <li>• Daikin PMS Interface Version DCM010A51</li> </ul>	<ul style="list-style-type: none"> <li>• Oracle Hospitality Suite8 8.10</li> <li>• Oracle Hospitality Interface IFC8 8.10.2.20</li> <li>• FIAS 2.20.17</li> </ul>
Product ID	
Product ID (FKT)	Description and Name
<ul style="list-style-type: none"> <li>• FIAS_BMS</li> </ul>	<ul style="list-style-type: none"> <li>• Oracle Hospitality Fidelio Suite8 BMS Interface for Daikin PMS Interface - Daikin Europe</li> </ul>
Supported Protocol	
<ul style="list-style-type: none"> <li>• FIAS via TCP/IP</li> </ul>	